Manuals+ — User Manuals Simplified.

ZYXEL EX7710-B0 AX11000 WiFi 6E 10G Ethernet Gateway User Guide
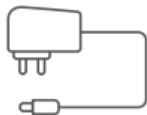
Contents

ZYXEL

ZYXEL EX7710-B0 AX11000 WiFi 6E 10G Ethernet Gateway

Package Contents
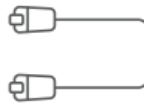
EX7710-B0   Power Adapter   Ethernet Cable   Quick Start Guide
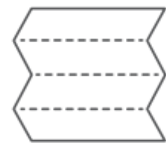
Support information

Hardware Installation

1. Use the included Ethernet cable to connect the XDSL/cable/fiber modem's LAN port to the EX7710-BO's 10G WAN port as illustrated.
2. Connect the power adapter to the EX7710-BO and wait for 2 minutes. Check the EX7710-BO front panel.
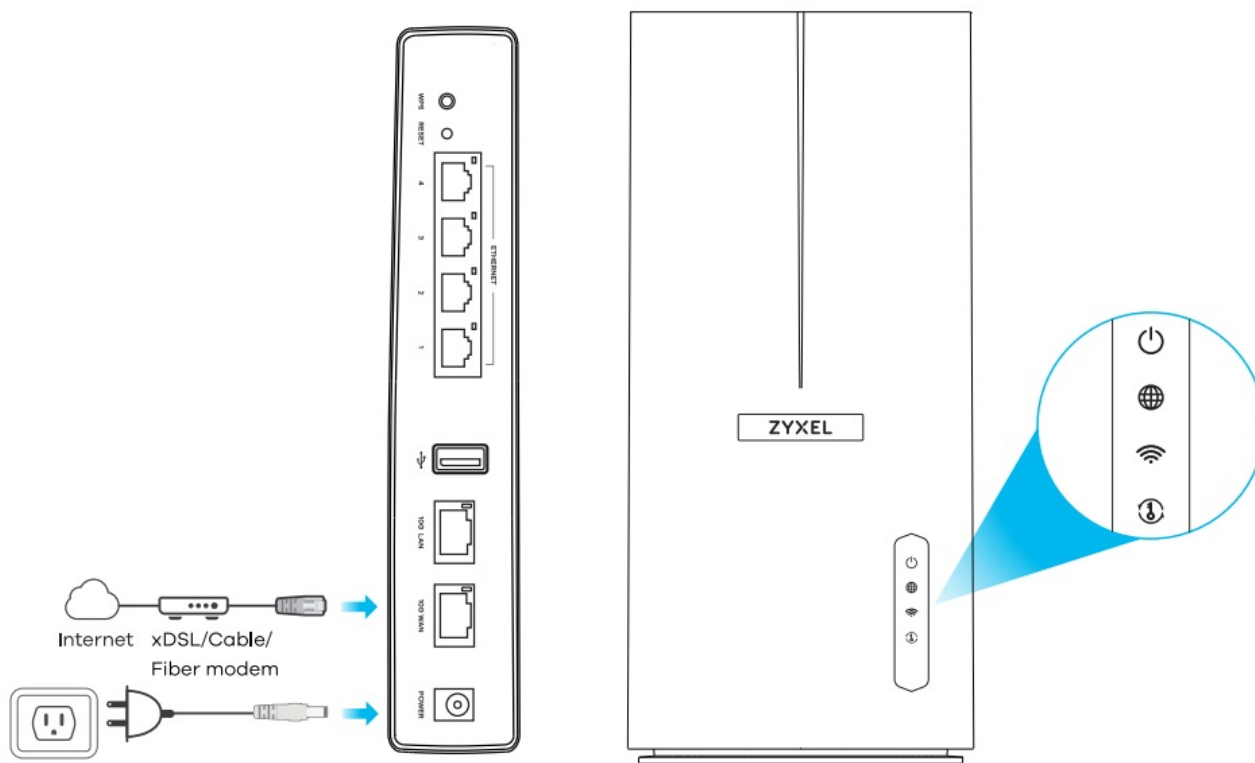
3. The Power ⏻/Internet 🌐 /WiFi 📶 /WPS 🔄 LEDs will light up when the setup is complete.

   Note: If the lights do not turn on, please retry ① ② ③ or contact your service provider for assistance.

⏻ POWER	Blue	**On** - Power is on.
		Blinking - Starting up.
	Red	**On** - System failure.
		Blinking - Upgrading firmware.
🌐 INTERNET	Blue	**On** - Internet is ready.
		Blinking - Transmitting/receiving internet data.
	Red	**On** - Attempt to get an IP address failed.
📶 WiFi	Blue	**On** - 2.4G, 5G and 6G wireless connections are ready.
		Off - 2.4G or 5G or 6G wireless connection is not ready or failed.
		Blinking - Transmitting/receiving data.
🔄 WPS	Green	**Blinking** - WPS in progress.
		Off - No WPS activity.
	Orange	**Blinking** - IPTV SSID is paring.

WiFi Connection A or B

The label on the bottom of the EX7710-BO provides 2 ways to connect your wireless device to WiFi:
Method A: Scan QR code or Method B: Using SSID

Method A: SCAN QR code to connect WiFi

1. Use your wireless device to scan the QR code on the EX7710-BO's bottom label.
2. After scanning the QR code, join this WiFi network and you can surf the internet.
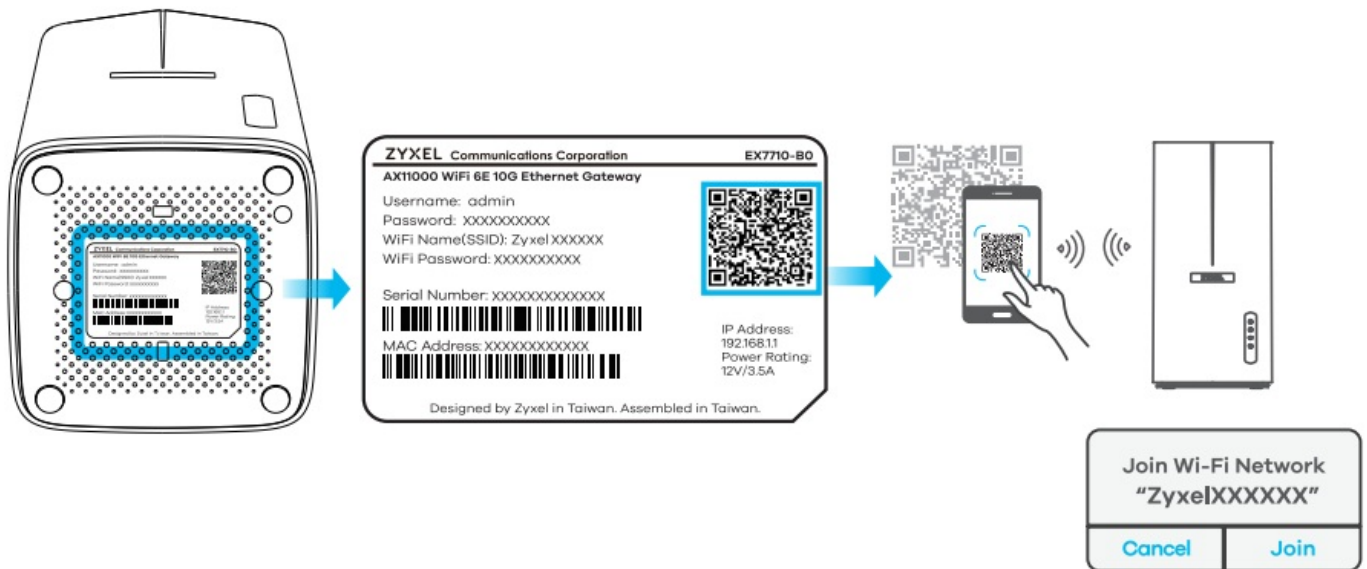
Using the SSID method to connect WiFi

1. The WiFi network is on the EX7710-BO's bottom label.
2. On your wireless device, find this SSID and enter the WiFi Password on your wireless clients to surf the internet.
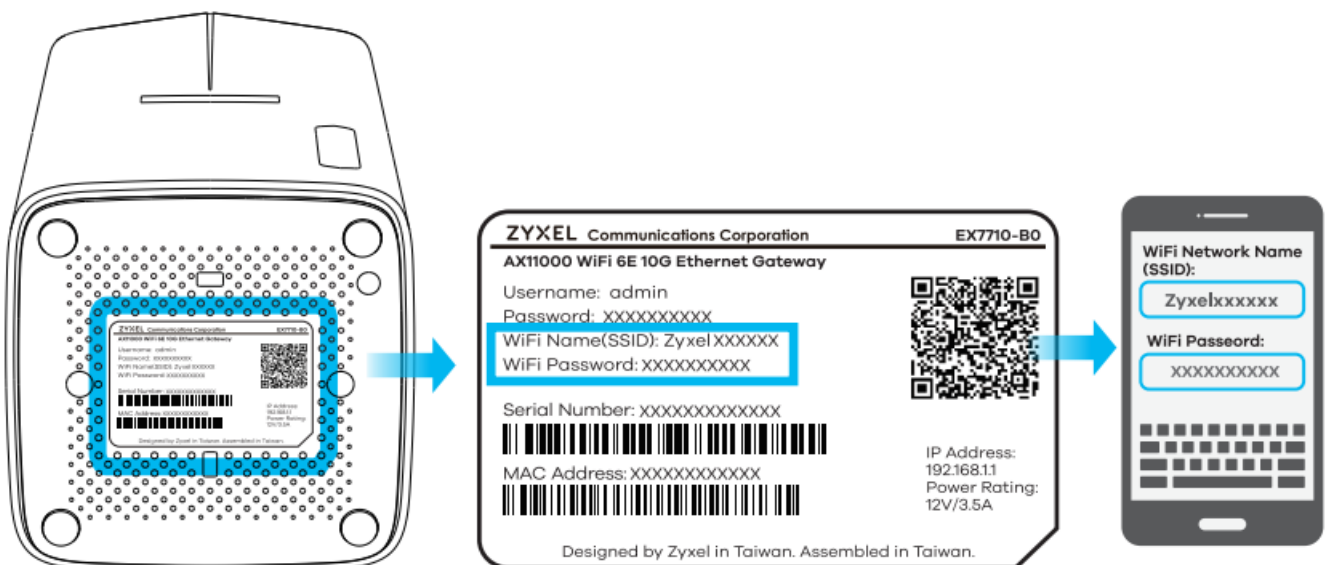
App Management

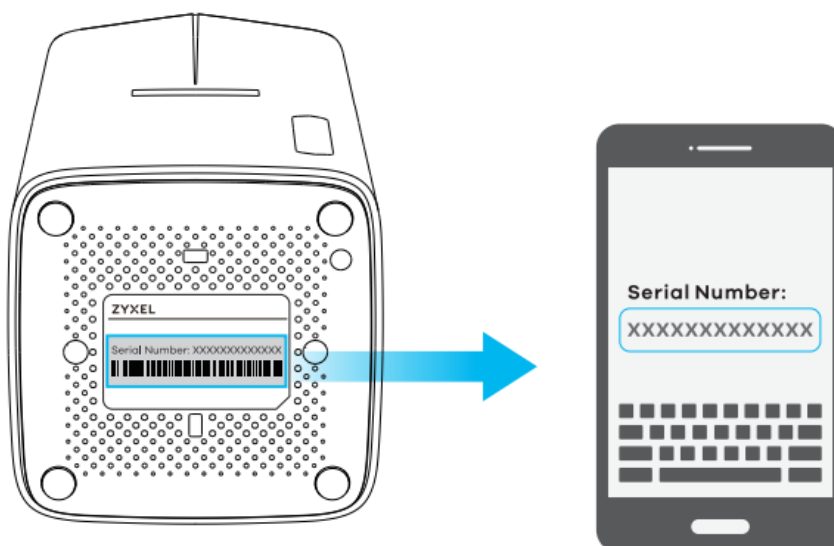1. After successfully surfing the internet, please download the MPro Mesh™ PLUS app to your wireless device.

2. Open this app and enter the serial number from the EX7710-BO's bottom label.

3. Use this app to enjoy the following features:

   - Remote Management
   - View Home Devices
   - Guest Wi-Fi
   - Manage Home Wi-Fi Name
   - Internet Instant Block
   - Add Mesh Extender
   - Push Notification

Adding a Wireless Extender

WPS button: If you have a wireless extender to add to your EX7710-BO's WiFi network, press the EX7710-BO's WPS button once, and press the WPS button on your extender within 120 seconds to start the WPS process.
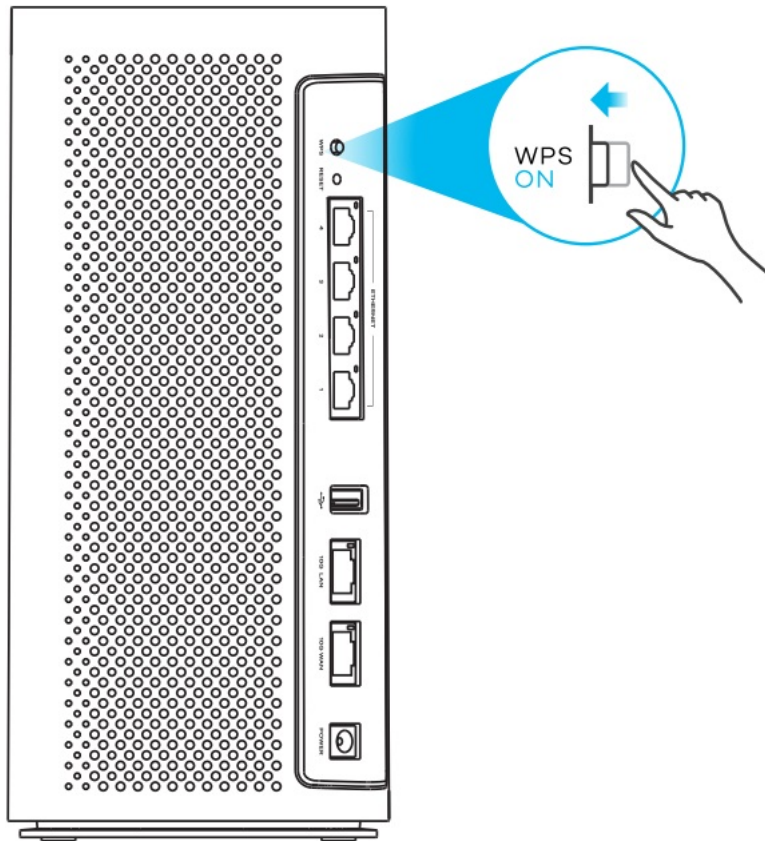
Safety Warning

See the following legal and regulation information at **http://192.168.11/legalInfo**.

- DO NOT use this product near water, for example, in a wet basement or near a swimming pool.
- DO NOT expose your device to dampness, dust or corrosive liquids.
- DO NOT store things on the device.

- DO NOT install, use, or service this device during a thunderstorm. There is a remote risk of electric shock from lightning.
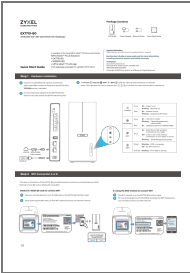- Connect ONLY suitable accessories to the device.
- DO NOT open the device or unit. Opening or removing covers can expose you to dangerous high voltage points or other risks.
- ONLY qualified service personnel should service or disassemble this device. Please contact your vendor for further information.
- Make sure to connect the cables to the correct ports.
- Place connecting cables carefully so that no one will step on them or stumble over them.
- Always disconnect all cables from this device before servicing or disassembling.
- Please use the provided or designated connection cables/power cables/ adaptors. Connect it to the right supply voltage (for example, 110V AC in North America or 230V AC in Europe). If the power adaptor or cord is damaged, it might cause electrocution. Remove it from the device and the power source, repairing the power adapter or cord is prohibited. Contact your local vendor to order a new one.
- DO NOT remove the plug and connect it to a power outlet by itself; always attach the plug to the power adaptor first before connecting it to a power outlet.
- DO NOT allow anything to rest on the power adaptor or cord and do NOT place the product where anyone can walk on the power adaptor or cord.
- DO NOT use the device outside, and make sure all the connections are indoors. There is a remote risk of electric shock from lightning.
- **CAUTION:** Risk of explosion if battery (on the motherboard) is replaced by an incorrect type. Dispose of used batteries according to the instructions. Dispose of them at the applicable collection point for therecycling of electrical and electronic equipment. For detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the store where you purchased the product.
- DO NOT obstruct the device ventilation slots, as insufficient airflow may harm your device.
  For example, do not place the device in an enclosed space such as a box or on a very soft surface such as a bed or sofa.
- The following warning statements apply, where the disconnect device is not incorporated in the equipment or where the plug on the power supply cord is intended to serve as the disconnect device,
    - for permanently connected devices, a readily accessible disconnect device shall be incorporated external to the equipment;
    - for pluggable devices, the socket-outlet shall be installed near the equipment and shall be easily accessible.
    - **Caution!** The RJ-45 jacks are not used for telephone line connection.

A member of the Zyxel MPro Mesh™ PLUS solution family.
MPro Mesh™ PLUS Solution:
• EX7710-BO
• WX5610-BO
• MPro Mesh™ PLUS App
Visit **www.zyxel.com/us/en** for updated information.

Documents / Resources

ZYXEL EX7710-B0 AX11000 WiFi 6E 10G Ethernet Gateway [pdf] User Guide
I88EX7710-B0, I88EX7710B0, EX7710-B0 AX11000 WiFi 6E 10G Ethernet Gateway, AX11000
WiFi 6E 10G Ethernet Gateway, WiFi 6E 10G Ethernet Gateway, Ethernet Gateway, Gateway