Manuals+

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ZTE

ZTE U10S Pro Mobile Wifi Router User Manual

Prepare

- A valid nano-SIM card.

(U)SIM   micro-SIM   nano-SIM
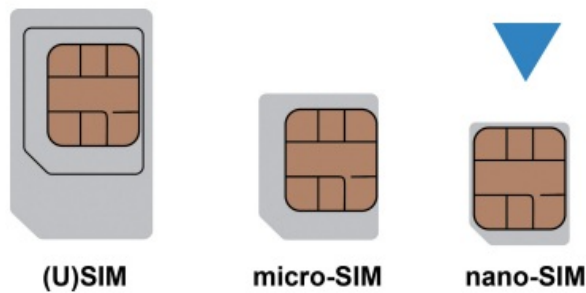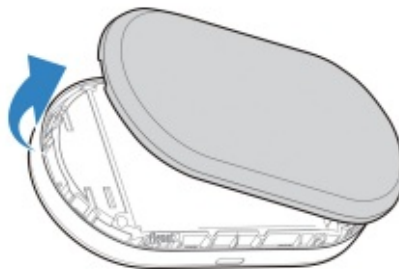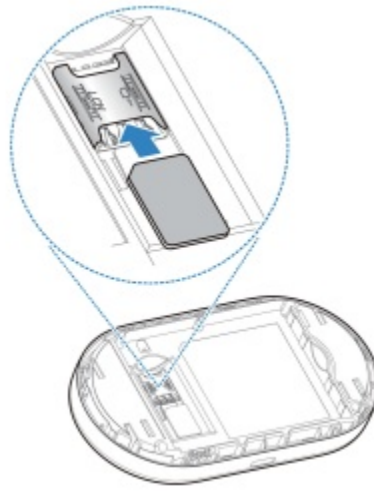
- Please open the back cover and view the label to get the default information.

Insert the nano-SIM Card and Battery

1. Open the back cover.

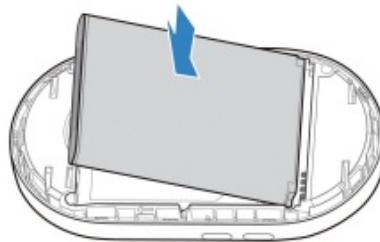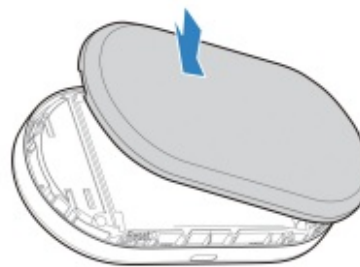2. Insert the nano-SIM card into the slot.

3. Insert the battery.

4. Put the cover back

Start Your Device

Press and hold the power button for about 3 seconds to power on the device. After a moment, the device will connect to the Internet automatically.

📝 NOTE

If the battery is extremely low, you may be unable to power on the device. Please charge your device first.

Access the Internet

Wi-Fi: Get the default SSID and password on the label and connect to the Wi-Fi network with your mobile device, and then access the Internet.

🖉**NOTE**

You can also operate the screen, scan the Wi-Fi QR code, or view the default SSID and password that are displayed on the screen to connect to the Wi-Fi network.

USB Type-C Cable: Connect with the computer via the USB port, and then access the Internet.
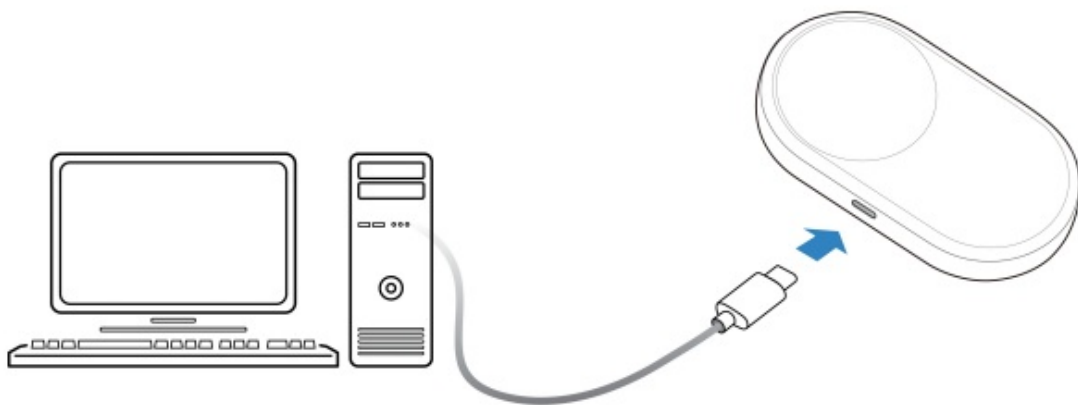
Change Your Device Settings

You can change the device settings by logging in to the management web page.

1. Open the back cover and view the label to get the default device manager Website IP address and Password.
2. Launch the Internet browser and enter the device manager Website IP address in the address bar.
3. Input the password and log in to the web page.
4. After the management web page is opened, you can change some default settings.

Screens and Interfaces
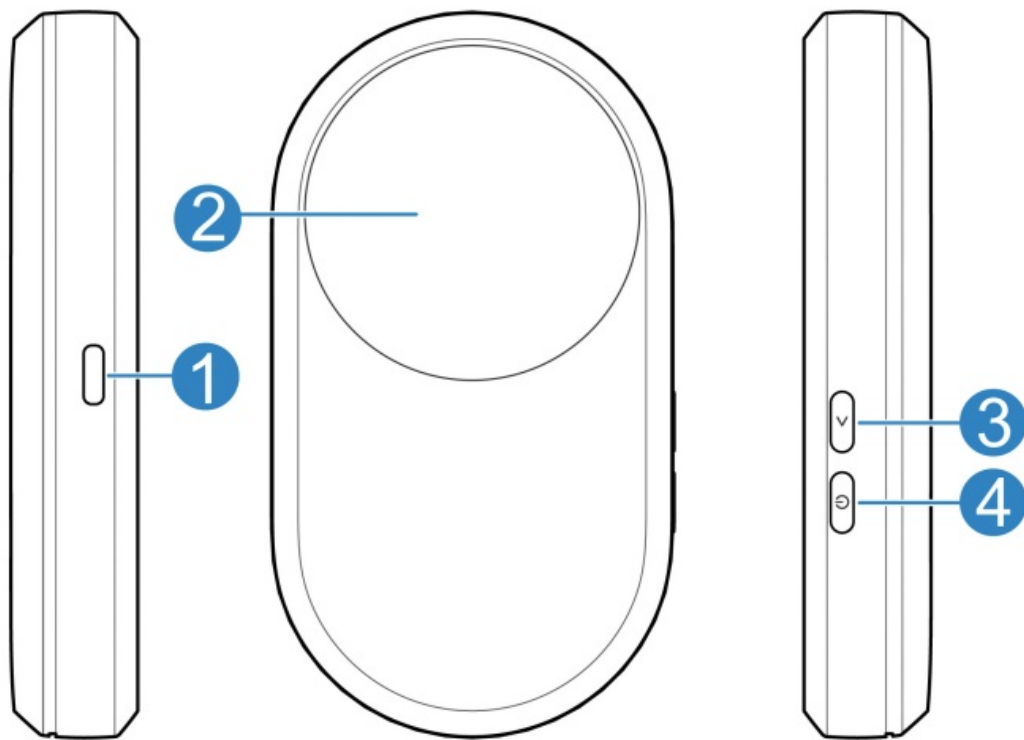
1. **Charging**/**USB**

   Type-C jack

   Charge the device or connect to the USB port of a computer.

2. **Screen**

   Displays device status, traffic usage, upload, and download rates, QR code for Wi-Fi connection, WiFi SSID, and password.

3. **Operation**

   Button

   Select what is displayed on the screen or press and hold for about 3 seconds to activate the WPS function.

4. **Power k:** Press and hold for about 3 seconds to power on/off your device.

After the device has not been operated for about 30 seconds, the screen turns off. You can press any key to wake up the screen again.

Troubleshooting

Problem	Recommended Action
The connection between your device and a client through Wi-Fi cannot be established	• Ensure that the Wi-Fi function is enabled. • Refresh the network list and select the correct SSID. • Check the IP address, and ensure that your client can automatically obtain an IP address. • Enter the correct network key (Wi-Fi password) when you connect the client to your device.
The client connected to the device cannot access the Internet.	• Ensure that your nano-SIM card is available. • Change the location and find a place with good signal. • Check the settings of the WAN connection mode. • Contact your service provider and confirm your APN settings.
The management web page cannot be visited.	• Enter the correct address. Please view the label on your device to get the default Device Manager *Website* IP address. • Use only one network adapter in your PC. • Do not use any proxy server.

Get More Help

You can get help by:

- Sending an email to mobile@zte.com.cn
- Visiting https://www.ztedevices.com

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Notice

ZTE Corporation reserves the right to make modifications, printing errors, or update specifications in this guide without prior notice.

Disclaimer

Images and screenshots used in this guide may differ from the actual product. Content in

this guide may differ from the actual product or software.

Trademarks

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Warning and Notice

To the User

If inadequately shielded, some electronic devices, for example,the electronic system of vehicles, may be affected by the electromagnetic interference caused by the device. Consult the manufacturers of such devices before using the device if necessary.

- Operating the device may interfere with medical instruments such as hearing aids and pacemakers. Always keep the device more than 20 centimeters away from such medical instruments when your device is powered on. Power off the device if necessary.
- Consult a physician or the manufacturers of medical instruments before using the device if necessary.
- Be aware of the usage limitations when using the device at places such as oil warehouses or chemical factories, where explosive gases or explosive products are being processed. Power off the device if necessary.
- Do not use electronic transmission devices in aircraft, at petrol stations, or in hospitals. Observe and obey all warning signs, and power off the device in these conditions. Do not touch the inner antenna area unless necessary.
- Otherwise, the performance of the device may be affected. Do not use the device in an enclosed environment or where heat dissipation is poor.
- Prolonged work in such a space may cause excessive heat and raise ambient temperature, which may lead to the automatic shutdown of the device for your safety.
- In the case of such an event, cool the device in a well-ventilated place before turning it on for normal use.
- Keep the device out of the reach of small children. The device may cause an injury if used as a toy. When the device is operating, do not touch the metallic parts.
- Failing to do so may cause burns.

- Use original accessories or accessories that are authorized. Using any unauthorized accessories may affect the performance of the device and violate the related national regulations about telecom terminals.
- Avoid using the device near or inside metallic constructions or establishments that can emit electromagnetic waves, because Signal reception may be affected.
- The device is not waterproof. Keep the device dry and store it in a Shady and cool place.
- Do not use the device immediately after a sudden temperature change, because dew may be generated inside and outside the device. Do not use it until it becomes dry.
- Do not place or use your device inside or near heating equipment, high-pressure containers, or strong electromagnetic environments, such as water heaters, microwave ovens, or hot cooking utensils.
- Otherwise, your device may be damaged.
- Handle the device carefully. Do not drop, bend, or strike it.
- Otherwise, the device may be damaged.
- Only qualified personnel can dismantle and repair the device.
- The humidity between 5% and 95% is recommended.
- Do not connect the charger while using the device for a long period. Failing to do so will trigger the protection mechanism of thebattery, and the battery will not be charged. If you want to charge the battery, please reconnect the charger.
- Do not connect the charger while using the device for a long period, or use the device and battery in non-operating temperatures.
- Failing to do so will shorten battery life or cause battery swelling or leakage. If the battery shows signs of swelling or leakage, please stop using it immediately.
- For pluggable equipment, the socket outlet shall be installed near the equipment and shall be easily accessible.

Battery Safety

- Using a ZTE-unapproved or incompatible battery, charger, or power adapter may damage your device, shorten its lifespan, or cause a fire, explosion, or other hazards.
- The recommended operating temperatures are 0 °C to 35 °C, and the storage temperatures are -20 °C to +45 °C. Extreme temperatures can damage the device and reduce the charging capacity and lifespan of your device and battery.

- Do not place the device or the battery in or near heating equipment, such as microwave ovens, stoves, or radiators. Keep the device and the battery away from excessive heat and direct sunlight. If not, the device or the battery may overheat and cause an explosion or fire.
- Please disconnect the charger when the battery is fully charged. Overcharging may shorten the battery life.
- Do not short-circuit the battery, as this can cause excessive heat and fire.
- Do not throw the battery into a fire to avoid an explosion.
- Do not disassemble, squeeze, or puncture the battery, as this can cause an explosion or fire.
- When not using the battery for a long period, please charge the battery about half, then remove the battery from your device and store it in a cool, dry place.
- If thebattery is damaged or shows signs of swelling or leakage, Please stop using it immediately and contact ZTE or a ZTE authorized service provider for replacement.
- Return the worn-out battery to the provider or put it in the designated recycling place. Do not put it in household waste.
- There is a risk of explosion if the wrong battery model is replaced.

WARNING!

If the battery is broken, you should avoid contact with the contents inside. If they contaminate the skin, immediately rinse with plenty of water and seek medical help when necessary.

Limited Warranty

This warranty does not apply to defects or errors in the product caused by:

1. Reasonable abrasion.
2. End users' failure to follow ZTE's installation, operation, or maintenance instructions or procedures.
3. End users' mishandling, misuse, negligence, or improper installation, disassembly, storage, servicing, or operation of the product.
4. Modifications or repairs not provided by ZTE or a ZTE-certified individual.
5. Power failures, surges, fire, flood, accidents, and actions of third parties or other events outside ZTE's reasonable control.

6. Usage of third-party products or usage in conjunction with third-party products, if such defects are due to the combined usage.

7. Any other cause beyond the range of normal usage intended for the product.

8. End users have no right to reject or return the product, or receive a refund for the product from ZTE under the above-mentioned situations.

9. This warranty is the end user's sole remedy and ZTE's sole liability fordefective or nonconforming items, and is instead of all other warranties, expressed, implied, or statutory, including but not limited to the impli ed warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with Using this product, no matter whether or not ZTE had been advised, knew, or should have known of the possibility of such damages, including, but not limited to, lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

Specific Absorption Rate (SAR)

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization,, ICNIRP,, and include safety marginsdesigned to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg, and the highest SAR value for this device when tested at the body was 1.320 W/ kg* with a 5 mm distance. As SAR is measured utilizing the device's highest transmitting power actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum power required to communicate with the network. The tests are carried out by EN 50566, EN 62209- 1528, EN 62209-2, EN 62479, and EN 62311.

Specification

This radio equipment operates with the following frequency bands and maximum radio-frequency power.

NOTE

All ZTE products are compliant with the power limits required by the European Union. Frequency bands supported by the product vary by model.

- UMTS Band 1/2/5/8: 23 dBm
- FDD LTE Band 1/2/3/5/7/8/20/28: 23 dBm
- TDD LTE Band 38/40/41: 22.5 dBm
- 802.11 b/g/n/ax: 2.4 GHz Band < 20 dBm

CE Caution

Battery Caution

Risk of explosion if the battery is replaced with an incorrect type. Dispose of used batteries according to the instructions.

USB Port

The USB interface version of this product is USB 2.0.

Proper Use

As described in this guide, your device can be used only in the right location. If possible, please do not touch the antenna area on your device.

Disposal of Your Old Appliance

1. When this crossed-out wheeled bin symbol is attached to a product, it means the product is covered by the European Directive 2012/19/EU.
2. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
3. The correct disposal of your old appliance will help prevent potential negative

consequences for the environment and human health.

4. For this product's recycling information based on the WEEE directive, please send an email to weee@zte.com.cn

CE EU DECLARATION OF CONFORMITY

Hereby, ZTE Corporation declares that the radio equipment type complies with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following Internet address: https://certification.ztedevices.com

UK PSTI Statements of Compliance

Hereby, ZTE Corporation declares that U10S Pro complies with The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023. The full text of the UK PSTI Statements of Compliance is available at the following Internet address:

https://certification.ztedevices.com

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References

- [User Manual](#)

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