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ZOELLER Pivot Pro Panel Firmware Update Instructions

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Pivot Pro

Pivot Pro Manual Firmware Update Procedure

This procedure will guide you through manually updating the firmware for your Pivot Pro Panel. If you have Z Control Cloud notifications turned on, you should receive a verification message after a successful update.

Tools Needed:

- 1. USB thumb drive; under 32GB and formatted as FAT32
- 2. Firmware update file from the Zoeller website

Procedure:

Formatting thumb drive and downloading update file from Website

- 1. If necessary, format the thumb drive as FAT32 using the following steps:
 - a. Insert the thumb drive into an open USB port on a Microsoft Windows computer.
 - b. In Windows Explorer, right click on the thumb drive's name and drive letter and select "Format" from the menu
 - c. Ensure that the "File System" in the dropdown box is selected as "FAT32"
 - d. For expediency, the "Quick Format" box should be checked

WARNING: the next step will erase any data on the thumb drive

e. Click "Start". The process will usually only take a couple of seconds.

Download file from website

- 1. Download the firmware file named "Firmware-PivotPro.bin" to your computer
- 2. Drag the downloaded file onto the USB thumb drive

3. Eject the thumb drive from the computer

Using prepared thumb drive to program Controller

- 1. Insert the thumb drive into the Pivot Pro panel's USB port and leave it inserted.
 - a. The screen will ask if you wish to up Firmware, choose yes.
 - b. After about 15 seconds the screen will prompt to remove USB.
- 2. Remove the thumb drive from the panel after it prompts you as described above.
 - a. The unit will begin the programming process, the system ready light will flash for about a minute.
 - b. At the completion of the programming process the unit will chirp, reset, and then all lights will flash then turn off.

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Documents / Resources



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Pivot Pro Panel Firmware Update, Pivot Pro Panel, Pivot Pro, Pivot Pro Firmware Update, Panel Firmware Update, Firmware Update, Firmware, Update

References

User Manual

Manuals+, Privacy Policy

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