



ZMUIPNG USB C Docking Station Dual Monitor User Guide

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ZMUIPNG

ZMUIPNG USB C Docking Station Dual Monitor

ZMUIPNG-USB-C-Docking-Station-Dual-Monitor-product

Product Information

Specifications

- Product Name: ZMUIPNG 13 IN 1 USB C HUB
- Compatibility: Compatible with every computer with a fully functional USB-C port

Product Usage Instructions

Step 1: Check Compatibility

Before using the USB C docking station, ensure that your laptop has a fully functional USB-C port. Check if your laptop's built-in USB C port supports data transfer, video display, and PD charging.

Step 2: Connecting the Docking Station

1. Connect the USB C cable from the docking station to your laptop's USB-C port.
2. Ensure that the docking station is powered on.

Step 3: Display Configuration

The docking station supports different resolutions for Windows and MAC laptops.

For Windows:

Single Display:

- HDMI 1: Laptop – 4K@60Hz (DP1.4), Laptop – 4K@30Hz (DP1.2)
- HDMI 2: Laptop – 4K@30Hz
- DP: 1080P@60Hz

Dual Display:

- HDMI + HDMI: Max 4K 30Hz + 2K@60Hz (DP1.4), Max 4K 30Hz + 1080P@60Hz (DP1.2)

Triple Display:

- HDMI + DP: HDMI 1 + HDMI 2 + DP, 2*1080P Max, 3*1080P@60Hz (DP1.4)

Docking Station for Windows Support MST and SST:

- Mirror Mode: A-A, A-AA, A-AAA
- Extend Mode: A-B, A-BB, A-AB, A-BC, A-BBB, A-ABC, A-BCD

For MAC:

Single Display:

- HDMI 1: Laptop – 4K@60Hz (DP1.4), Laptop – 4K@30Hz (DP1.2)
- HDMI 2: Laptop – 4K@30Hz
- DP: 1080P@60Hz

Dual Display:

- HDMI + HDMI: 2*4K@30Hz

Triple Display:

- HDMI + DP: HDMI 1 + HDMI 2 + DP, 2*4K@30Hz, 3*4K@30Hz

Docking Station for MAC Support SST:

- Mirror Mode: A-A, A-AA, A-AAA
- Extend Mode: A-B, A-BB, A-BBB
- Not support A-BC or A-BCD

FAQ (Frequently Asked Questions)

Q1: Does this USB C docking station compatible with my laptop?

A: Our docking stations are compatible with every computer with a fully functional USB-C port. Please check if your laptop's built-in USB C port supports data transfer, video display, and PD charging.

Voice of the Customer

Q1 Does this usb c docking station compatible with my laptop?

Our docking stations are compatible with every computer with a fully functional USB-C port. Please check which Functions supports by your Laptop's built-in USB C port first, only if your laptop's built-in USB C port is fully functional port which support Data transfer & Video Display & PD charging, you can use the full functions of our docking station. Below types of USB C port are Fully Functional Port:

Important Note: Please confirm which type of USB C port on your laptop is.

Please make sure your laptop supports DisplayPort Alternate Mode



If you have any problem with the type of your laptop's usb c, you can refer to your laptop's manual or contact us.

Q2: What should I do if the USB C docking station gets hot during use?

Don't worry, 0°C – 50°C is a normal and reasonable range. USB C hub built-in chip. The more types and number of interfaces the HUB has, the stronger the processing power of the chip and the greater the heat generation. Not a quality problem, please feel relieved about usage. If you still have questions, please feel free to contact us.

Q3: Why doesn't the PD port work or slow?

1. Please check what functions your laptop's built-in USB C port supports.
2. Check your HDMI cable (HDMI to HDMI).
3. Before connecting an external hard drive or multiple devices to the hub, plug your laptop's power adapter into the USB-C PD port.
4. Check whether the monitor is disconnected. If disconnected, connect it manually.

Q4: When I plug in or plug out on this docking station, hdmi or VGA monitors go black for 2–4 seconds and then recover? Is this normal?

Please do not worry and be patient waiting for it. It is a process of EDID (Extended Display Identification Data) communication, which may black out screen for a few seconds. The recovery time depends on laptop and monitor (1 minute at max).

Q5: Did not work for my keyboard and mouse. / Keyboard & mouse have lag time when using the hub.

When a USB 3.0 device is working, it will cause noise and interfere with devices such as a wireless mouse/keyboard operating at 2.4Ghz. Intel has also confirmed this issue. For all hubs, this is an unresolved problem currently. What we can do is to reduce the noise interference to the 2.4Ghz channel, product itself has been shielded but it cannot completely block the interference.

1. Keep the wireless mouse/keyboard as close as possible to the mouse/keyboard receiver.
2. Or keep the receiver use the USB 2.0 port.

After trying this methods still not working, please let us know. We will make a further step to help you.





Q6: Why does one of monitor resolution become lower than 1920 x 1080@60Hz, when I extend 3 monitors from my windows laptop?

In normal, when you connect 3 monitors, all of three monitor will output 1080P resolution. However, it may happen that one of the monitor screen resolution is lower than 1920 x 1080@60Hz on Windows Laptop DP 1.2.

Q7: Why is the packaging damaged when I receive the product?





Our products are delivered by Amazon. So we have absolutely no idea what kind of product we will give you. If you encounter this problem, please contact us immediately and we will provide you with your most satisfactory answer.

USB C Hub – Resolution For Windows

USB C Hub - Resolution for Windows			
Status	Picture Showed	Port	Resolution of Connected Monitors
Single Display		HDMI 1	Laptop 4K@60Hz (DP1.4) Laptop 4K@30Hz (DP1.2)
		HDMI 2	Laptop 4K@30Hz
		DP	1080P@60Hz
Dual Display		HDMI+HDMI	Max 4K 30Hz+2K@60Hz (DP1.4) Max 4K 30Hz+1080P@60Hz (DP1.2)
Dual Display		HDMI+DP	2*1080P
Triple display		HDMI 1 +HAMI 2+DP	Max 3*1080P@60Hz (DP1.4)

Docking Station for Windows Support MST and SST

- **Mirror Mode:** A-A, A-AA, A-AAA
- **Extend Mode:** A-B, A-BB, A-AB, A-BC, A-BBB, A-ABC, A-BCD

USB C Hub - Resolution for MAC			
Status	Picture Showed	Port	Resolution of Connected Monitors
Single Display		HDMI 1	Laptop 4K@60Hz (DP1.4) Laptop 4K@30Hz (DP1.2)
		HDMI 2	Laptop 4K@30Hz
		DP	1080P@60Hz
Dual Display		HDMI+HDMI	2*4K@30Hz
Dual Display		HDMI+DP	2*4K@30Hz
Triple display		HDMI 1 +HAMI 2+DP	3*4K@30Hz


Docking Station for MAC Support SST

Mirror Mode: A-A, A-AA, A-AAA

Extend Mode: A-B, A-BB, A-BBB

Not support A-BC or A-BCD.

Documents / Resources

	<p>ZMUIPNG USB C Docking Station Dual Monitor [pdf] User Guide</p> <p>USB C Docking Station Dual Monitor, USB C, Docking Station Dual Monitor, Station Dual Monitor, Dual Monitor, Monitor</p>
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References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)