Manuals+ — User Manuals Simplified.

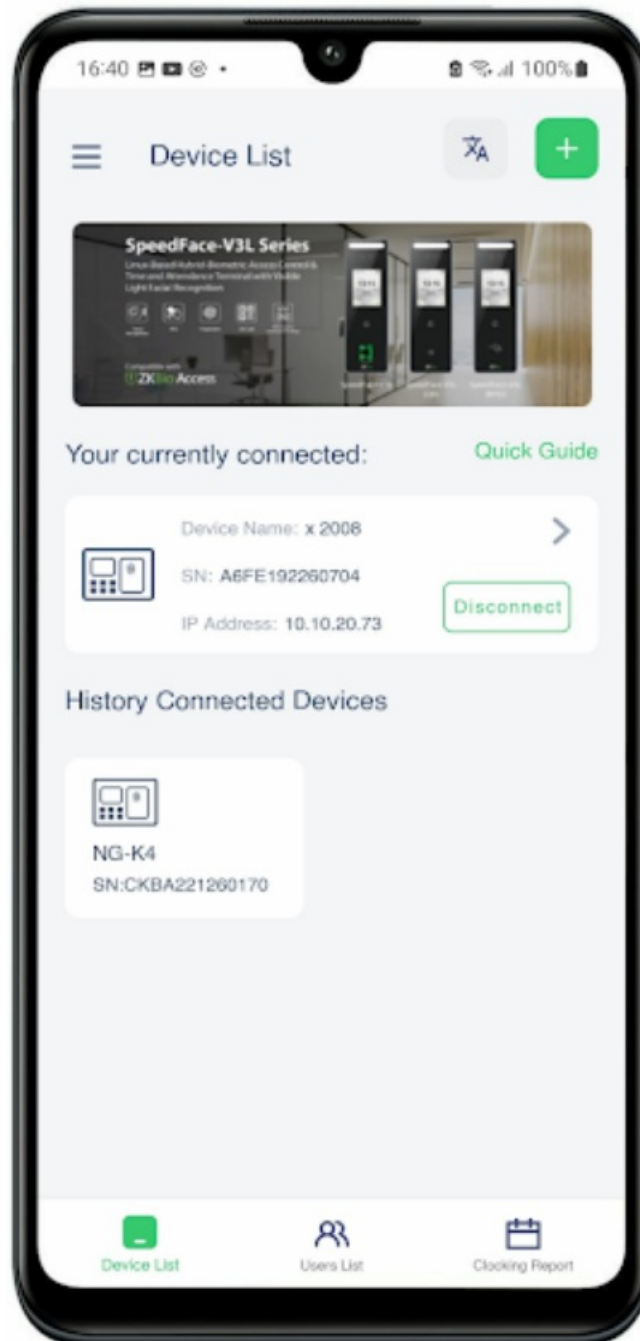# ZKTECO Zlink Assistant Mobile Application User Guide

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ZKTECO Zlink Assistant Mobile Application

Overview

- Zlink Assistant is a mobile application designed to provide customers with a more convenient way to operate their devices remotely.
- The APP is built for staffs who are responsible for set up and maintenance of time & attendance terminal or devices with time & attendance function, allowing them to have an easy connection to devices with smartphone in order to view, manage, synchronize and export user & attendance data.
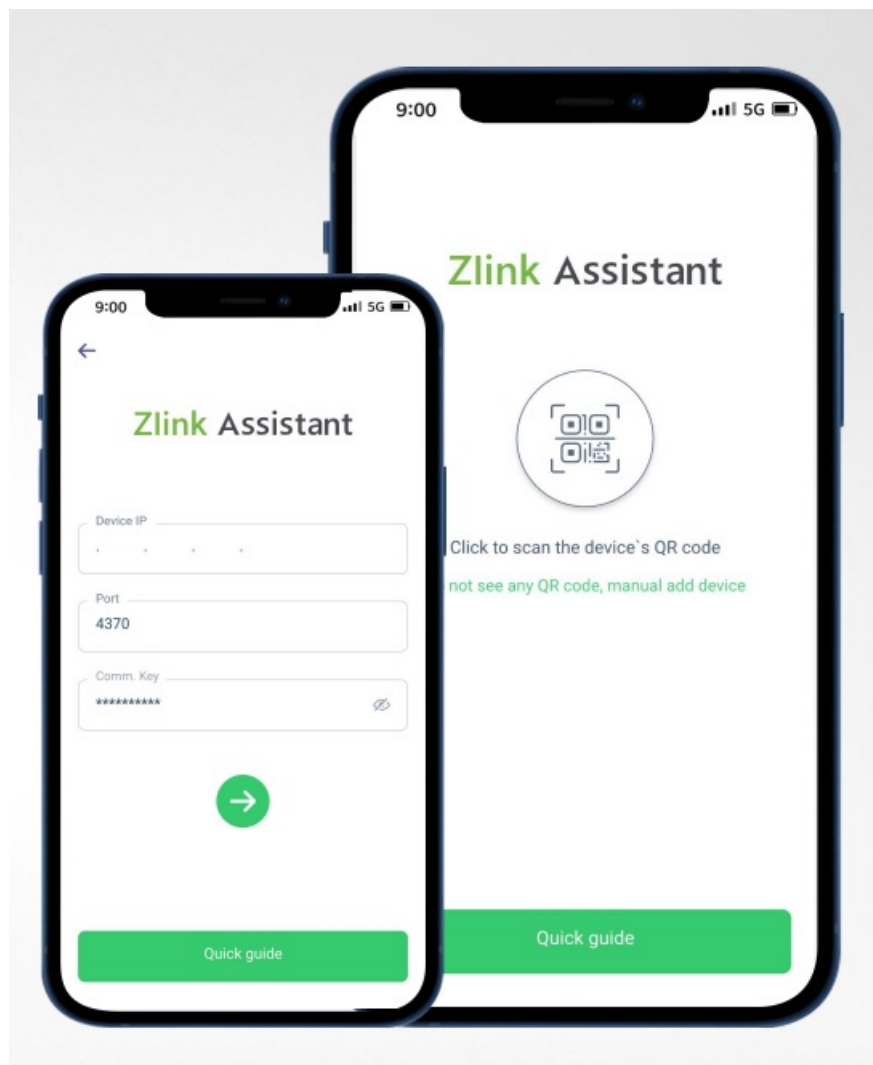
Scan QR code to connect your devices

- ZlinkAssistant supports direct scanning connection for some models of devices.
- The device models that currently carry QR code function firmware are as follows:
- K series Time & Attendance Devices
- MB10-VL / EFace10

- MB40VL
- MB10 / MB20
- MB460

Device version checking

- Please prepare one device, then follow.
- Zlink Assistant is designed to use devices within a local area network, and try to be compatible with more old devices.
- Help to check the Min. compatible SDK version.
- Go to device menu, check "System info. –> Firmware Info". the min. support SDK is " Standalone Service Ver 2.1.4-20170427 "

Check device type

- **Go to "System –> Device Type Setting".**
- Make sure, it is "PUSH protocol" and the device type is "Time Attendence Terminal" / "T&A PUSH".

Note :

1. tandalone communication is turned off by default for some devices.
2. Please ensure that:"system-security settings-standalone communication" switch is turned on.

Basic Setting

Step 1 : Set up admin for device

- If your device already have admin, you can skip this step.
- Pick up your device,

Go to "Users –> New User"

- Add a user, then give an admin role.

- **Step 2 : Network setting Ethernet**
- **Go to "Comm –> Ethernet –> IP Address". Click "Ethernet" to set one IP address**

Note :

1. You can use DHCP. Normally, DHCP will assign a dynamic IP for 24 to 72 hours. Then change the IP.
2. Long periods of time without connecting the device require reconnection.
3. You can ask your network admin to set a fixed IP.

- Click "IP Address" to input one fixed IP address

Step **2 : Network setting – WIFI**

Go to "Comm –> Wireless Network –> WiFi name". Click the connected WIFI name

Note :

1. Normally, the router will assign a dynamic IP for 24 to 72 hours when using Wifi.
2. Long periods of time without connecting the device require reconnection.

3. Login to the WIFI settings page to set a fixed IP.

- Click "IP Address" to input one fixed IP address

Step 3 : Set up device port

Go to "Comm. –> Ethernet –> Port".

- Click "TCP COMM.Port"to find device Port.

Note :

1. If failure to connect, try to use a new port
2. APP should also use the same port

Step 4 : Find device Comm key
Go to "Comm. –> PC connection –> Comm Key". to set up the Comm Key for your device.

Note :

- The default key is 0, still can use.
- We recommend that you set a six-digit PIN and do not tell others about the key.

Connecting

- **Step 5 : Connect device to APP**
- The QR code will be displayed on the screen when you first power up your device. Please scan the QR code called "scan to connect" directly.
- If you have already added users to the device, the QR code will no longer be displayed on the standby screen.
- **Go to "System Info –> Assistant & Services".**
- to check the QR code for connecting.
- Please make sure the mobile app and the device within the same router.
- **If device without QR code, please manually connect.**

Documents / Resources

ZKTECO Zlink Assistant Mobile Application [pdf] User Guide
Zlink Assistant Mobile Application, Mobile Application, Zlink Assistant, Application, Zlink