



ZKTeco ProBio Multi Biometric Access Control Terminal Installation Guide

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ZKTeco ProBio Multi Biometric Access Control Terminal



Safety Precautions

Before installation, please read the following safety precautions for user safety and to prevent product damage.

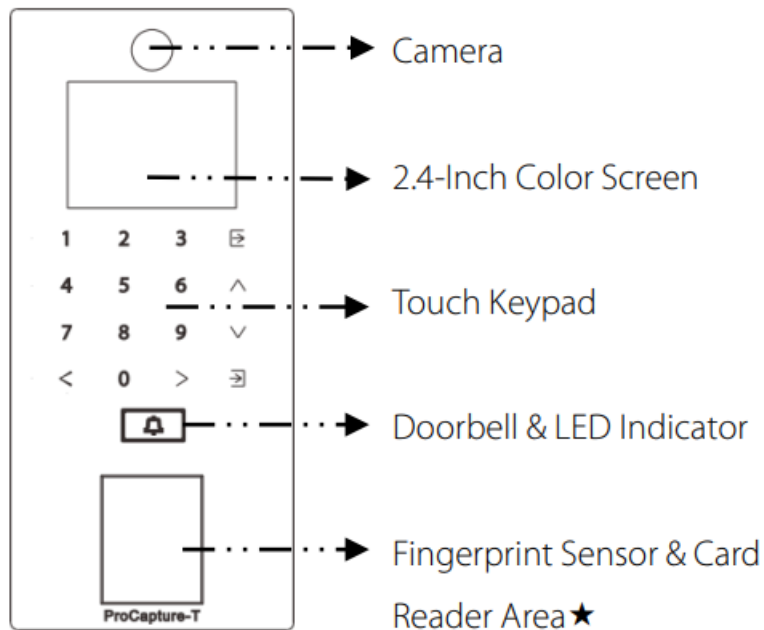
- Do not install the device in a place subject to direct sun light, humidity, dust or soot.
- Do not place a magnet near the product. Magnetic objects such as magnet, CRT, TV, monitor or speaker may damage the device.
- Do not place the device next to heating equipment.
- Do not let liquid like water, drinks or chemicals leak inside the device. Do not let children touch the device without supervision.
- Do not drop or damage the device.
- Do not disassemble, repair or alter the device.
- Do not use the device for any purpose other than those specified.
- Clean the device often to remove dust on it. In cleaning, do not splash water on the device but wipe it out with smooth cloth or towel.
- Contact your supplier in case of a problem!

Device Overview

Not all products have fingerprint or card function, the real product shall prevail.

ProCapture-T

Front

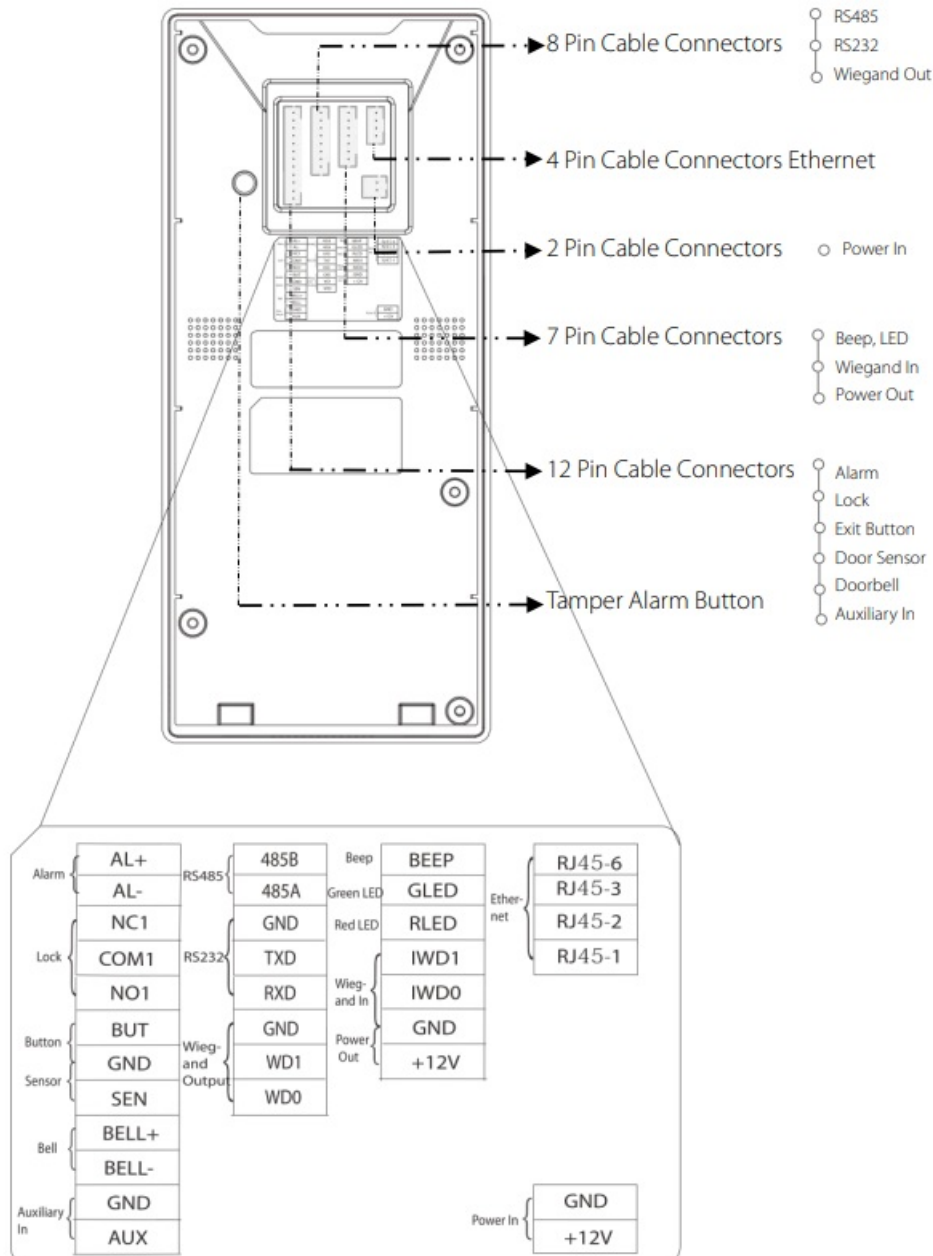


Left Side

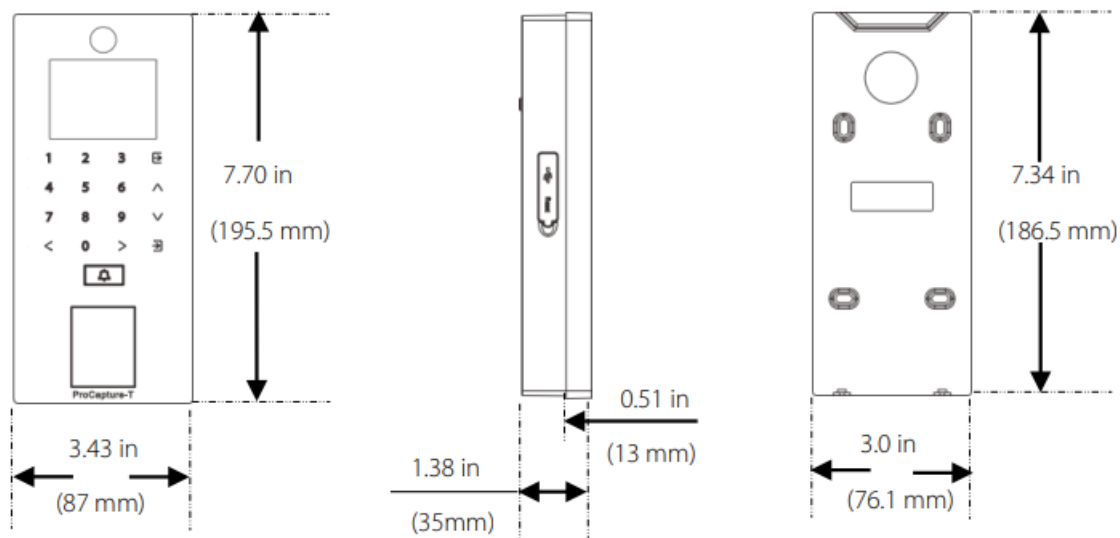
USB Slot

Reset Button

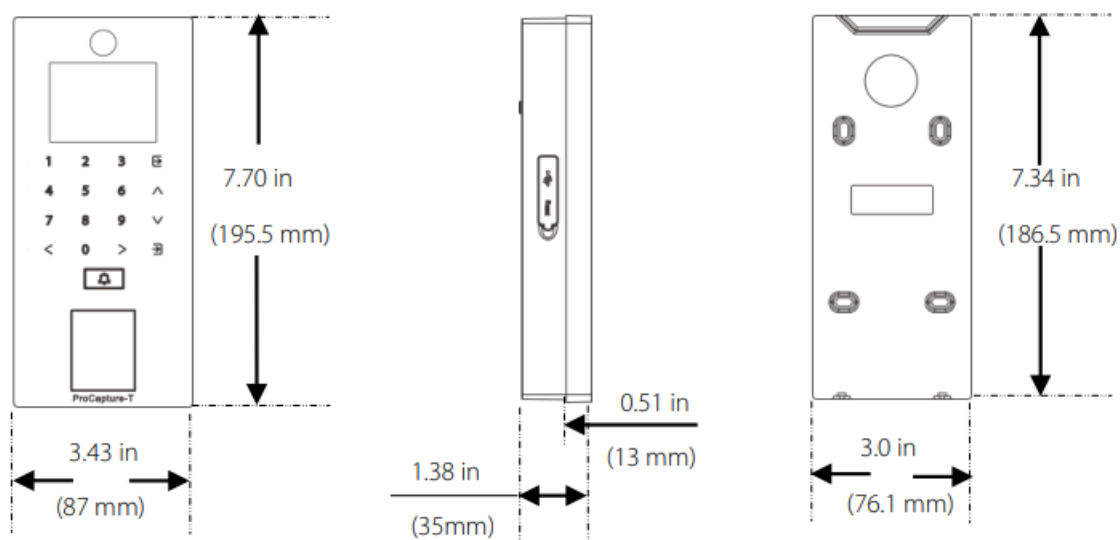
Device Overview



Product Dimensions & Installation

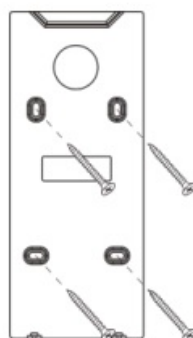


Product Dimensions



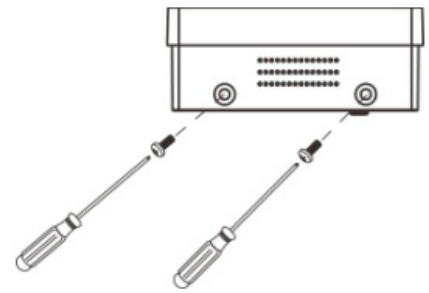
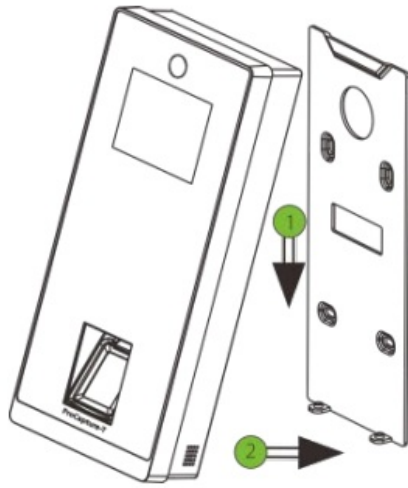
Mounting the Device on Wall

1. Fix the back plate onto the wall using wall mounting screws.



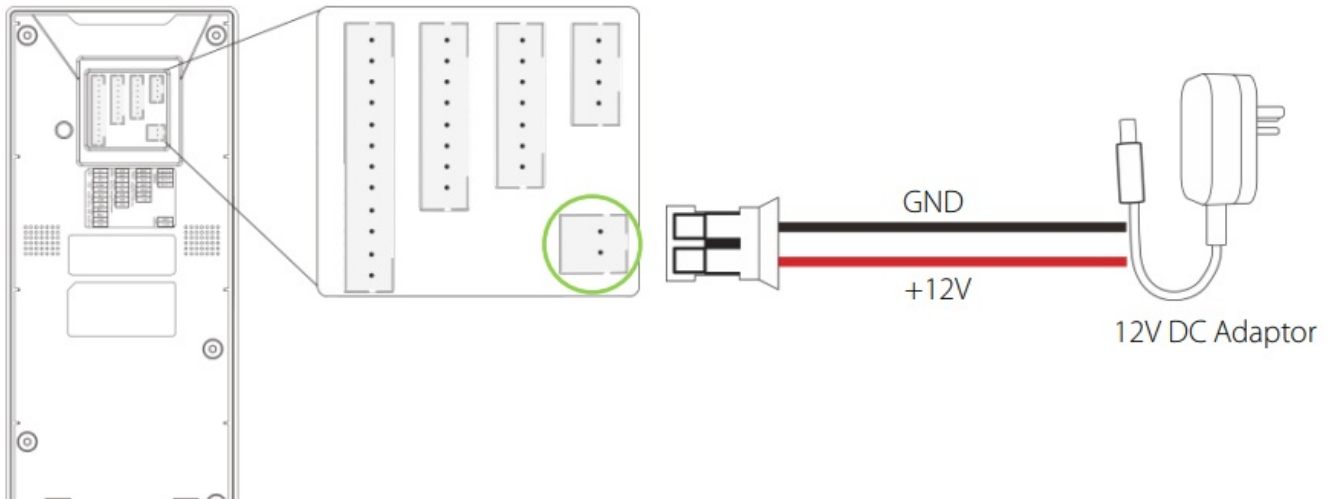
Note: We recommend drilling the mounting plate screws into solid wood (i.e. stud/beam). If a stud/beam cannot be found, use supplied drywall plastic anchors.

2. Insert the device to back plate.
3. Use security screws to fasten the device to back plate.

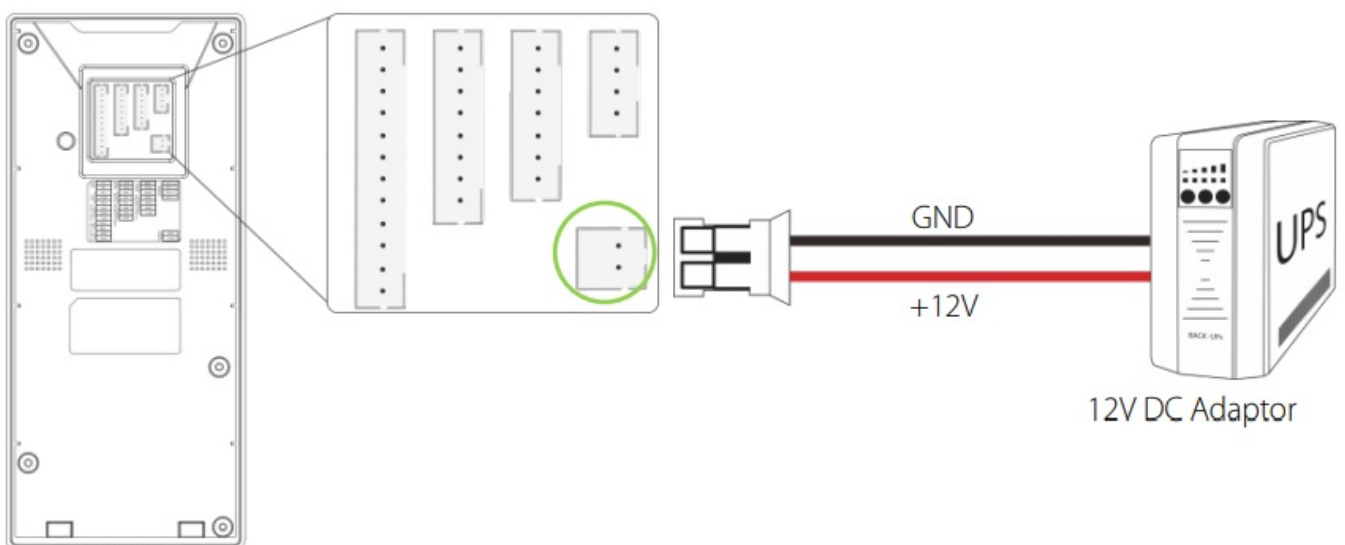


Power Connection

Without UPS



With UPS (Optional)

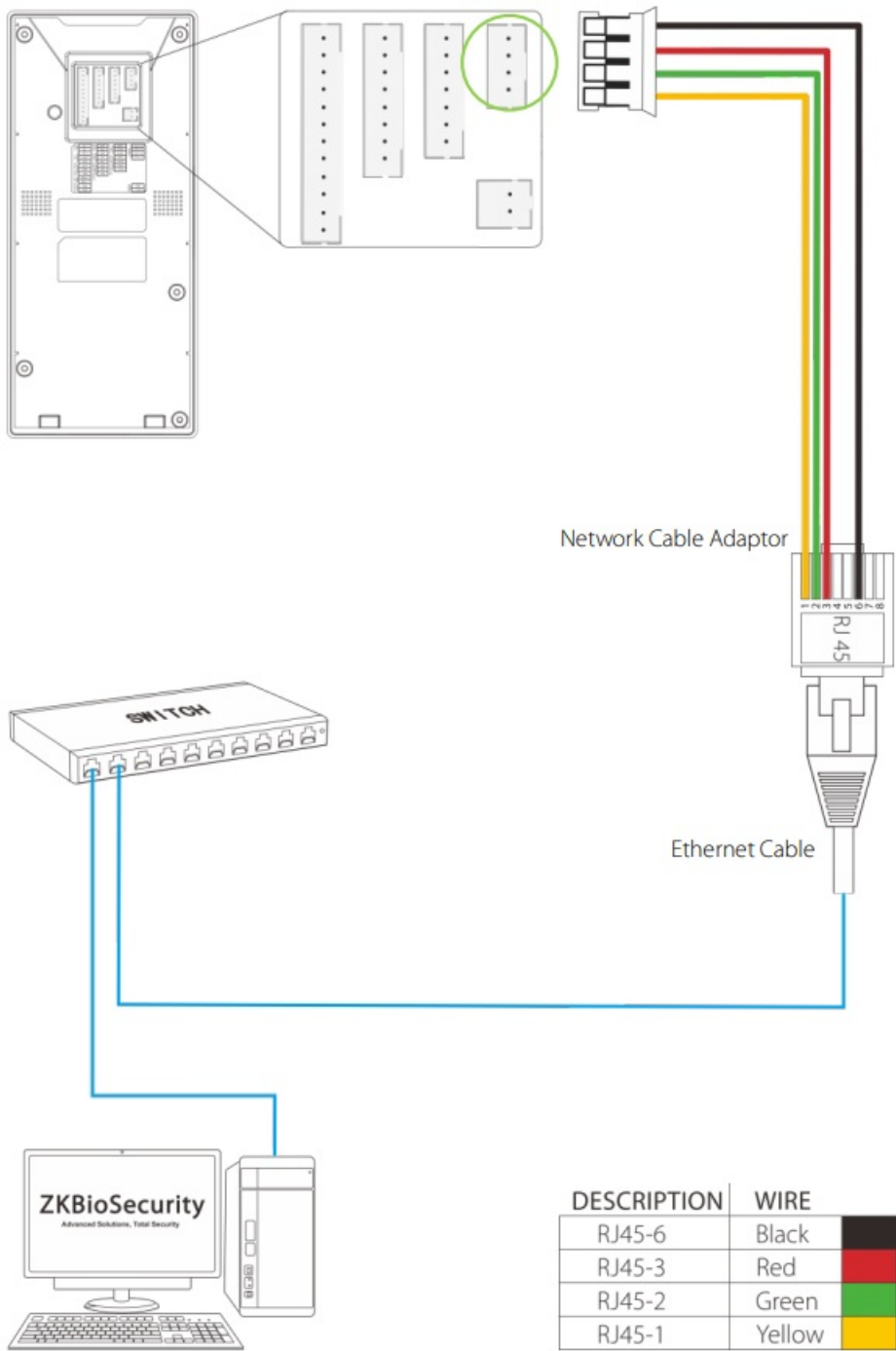


Recommended Power Supply

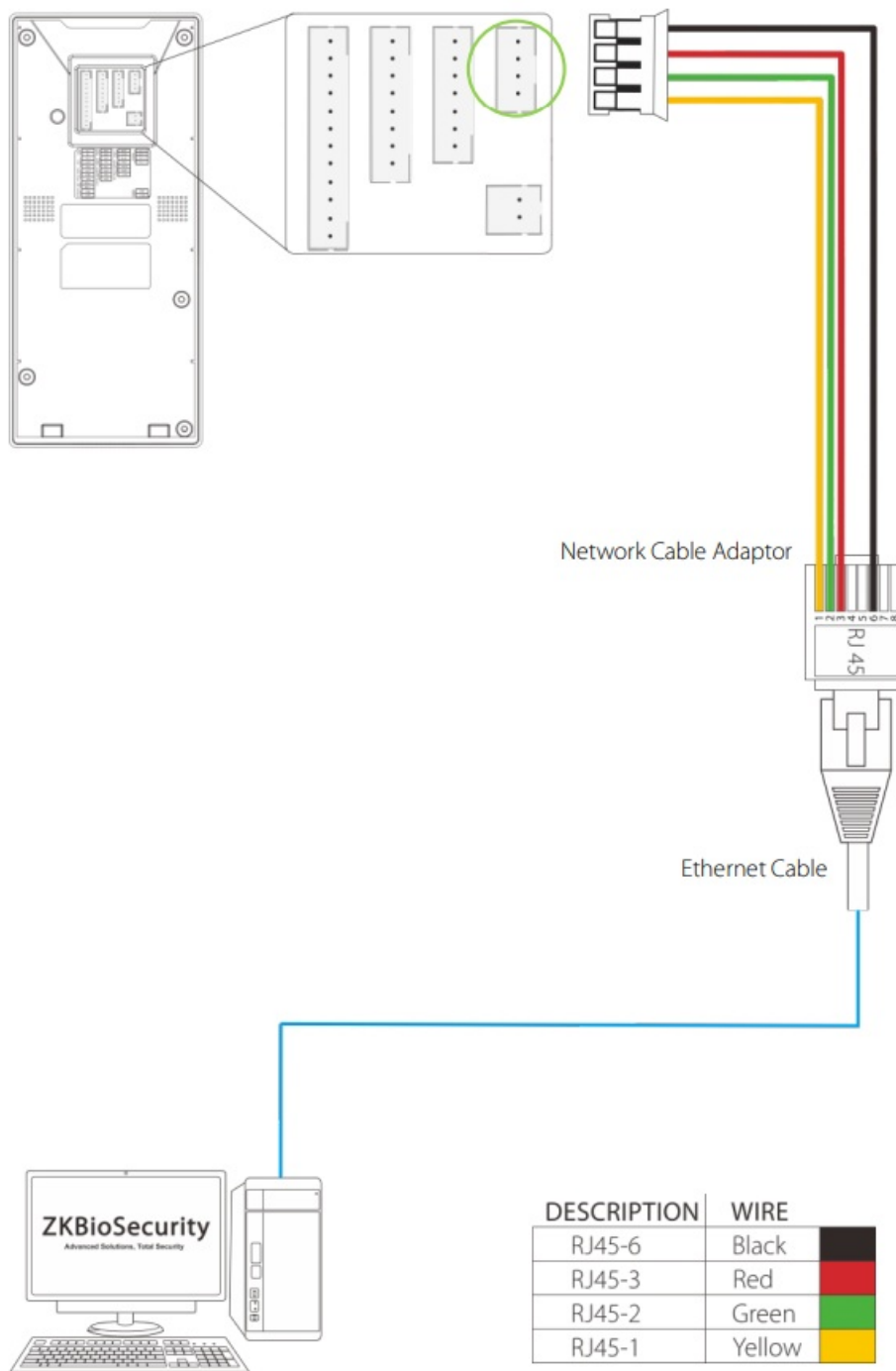
- 12V±10%, at least 500MA.
- To share the power with other devices, use a power supply with higher current ratings.

Ethernet Connection

LAN Connection

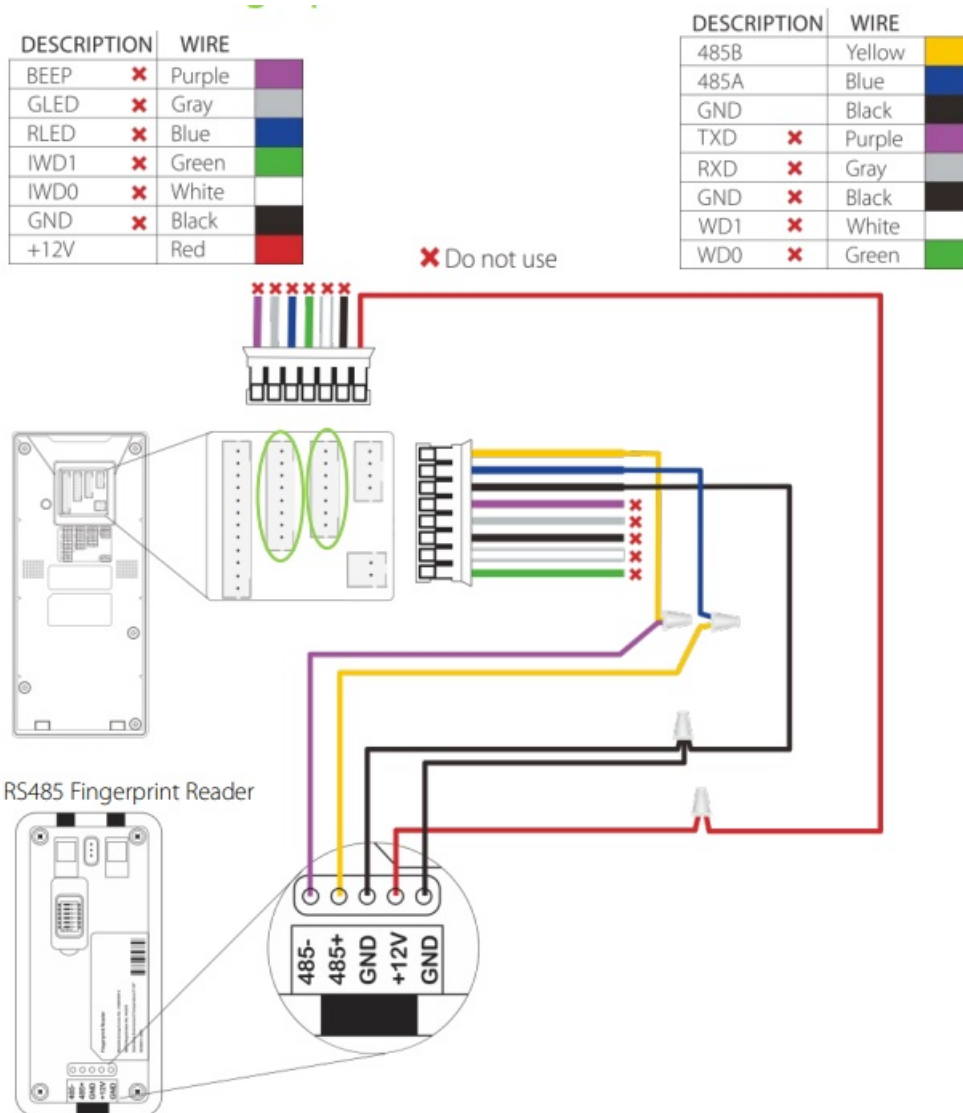


Direct Connection



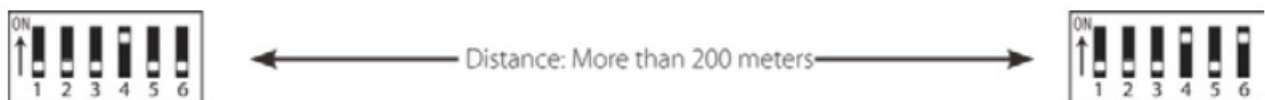
RS485 Connection

RS485 Fingerprint Reader Connection



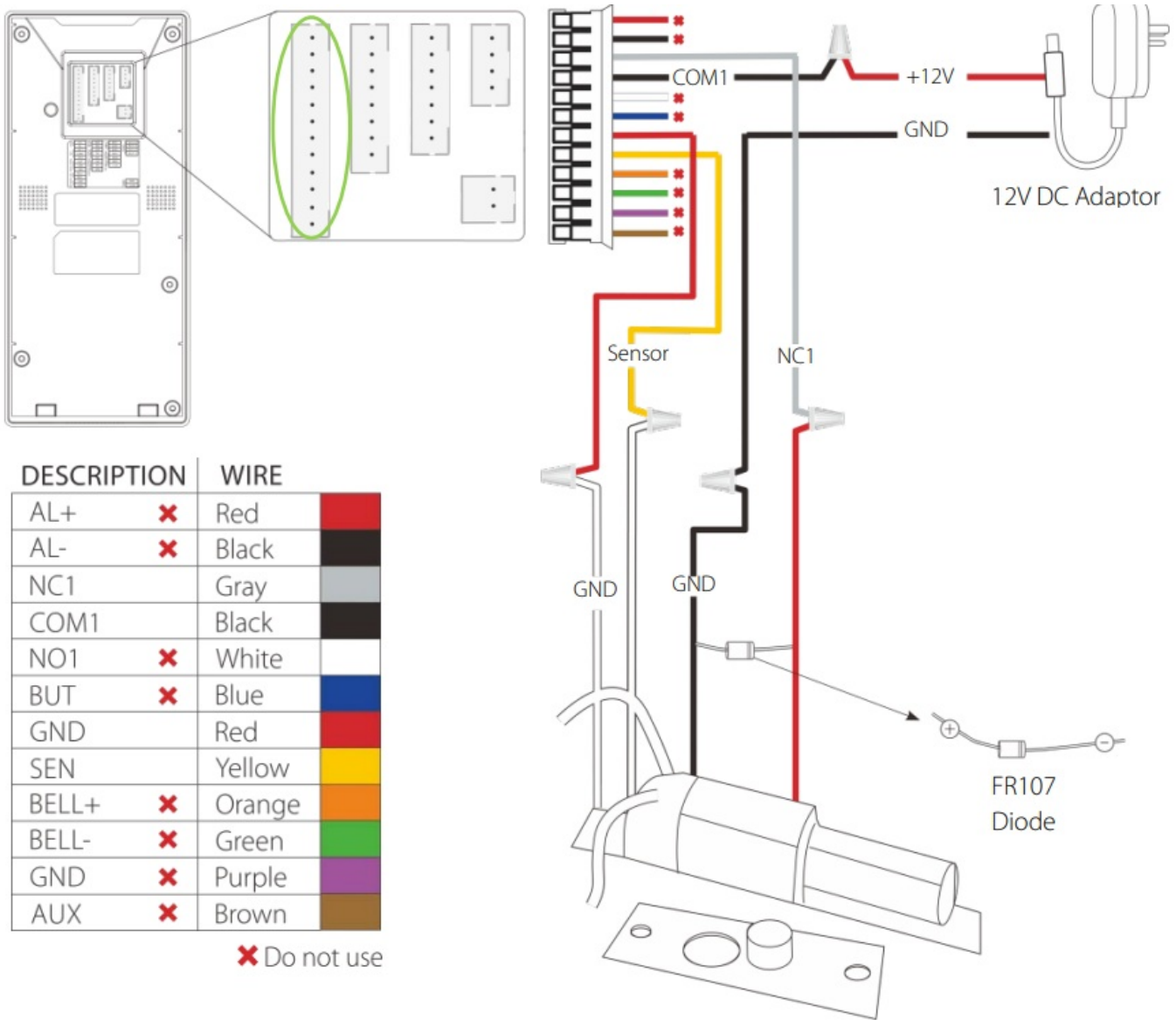
DIP Settings

1. There are six DIP switches on the back of RS485 fingerprint reader, switches 1-4 are for RS485 address, switch 5 is reserved, switch 6 is for reducing noise on long RS485 cable.
2. If RS485 fingerprint reader is powered from the terminal, the length of wire should be less than 100 meters or 330 ft.
3. If the cable length is more than 200 meters or 600 ft., the number 6 switch should be ON as below.



Lock Relay Connection

Device Not Sharing Power with the Lock

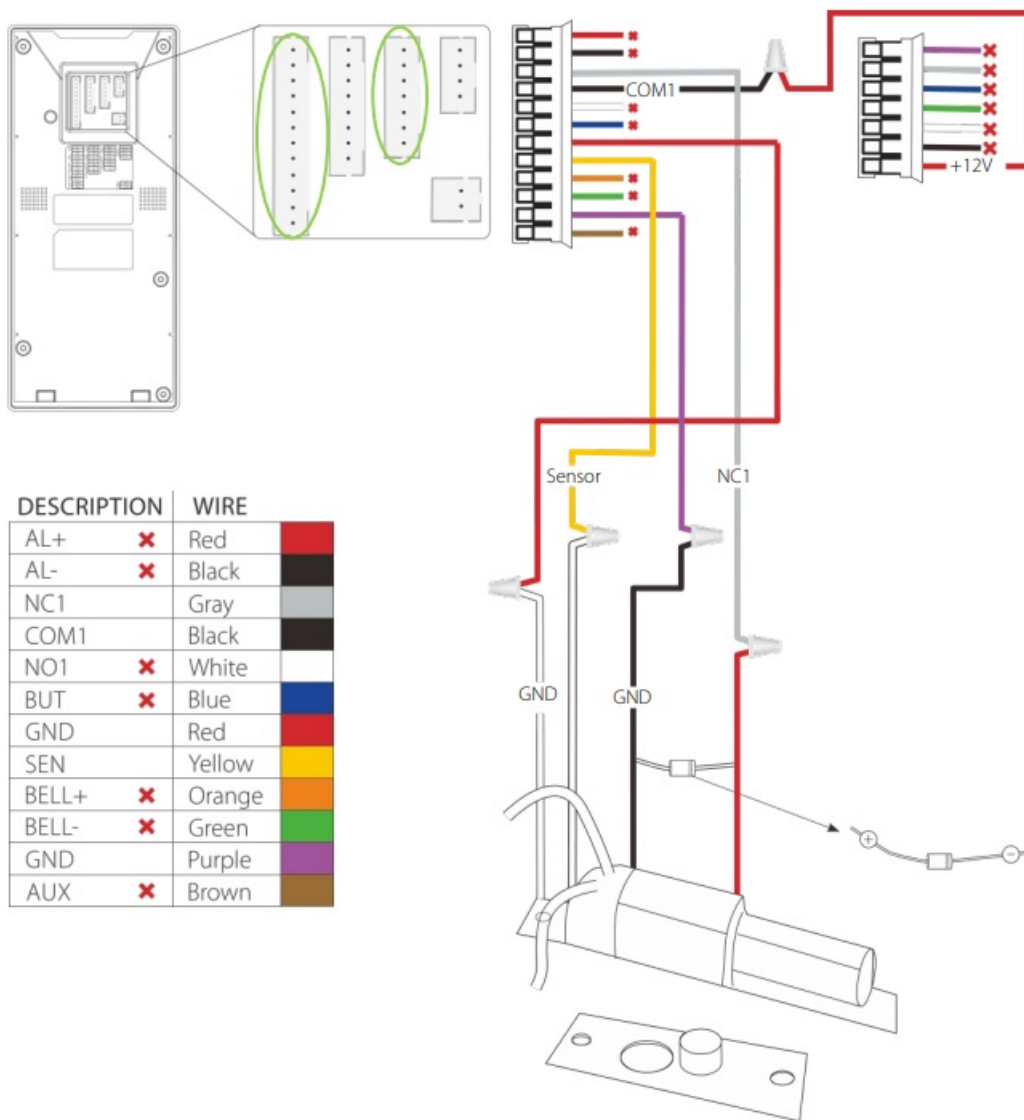


Normally Closed Lock

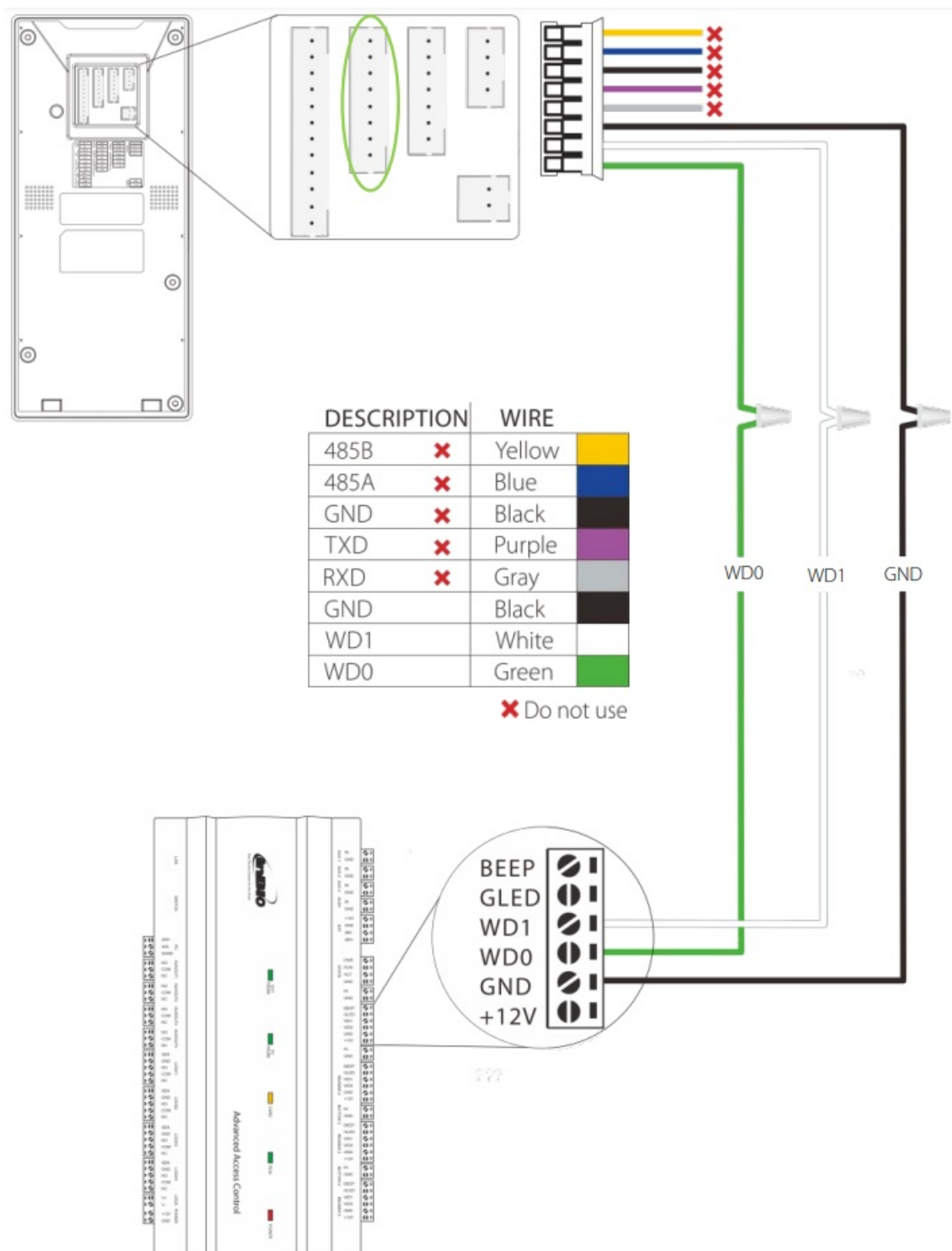
Notes:

1. The system supports NO LOCK and NC LOCK. For example the NO LOCK (normally opened at power on) is connected with 'NO1' and 'COM1' terminals, and the NC LOCK (normally closed at power on) is connected with 'NC1' and 'COM1' terminals.
2. When electrical lock is connected to the Access Control System, you must parallel one FR107 diode (equipped in the package) to prevent the self-inductance EMF from affecting the system.
Do not reverse the polarities.

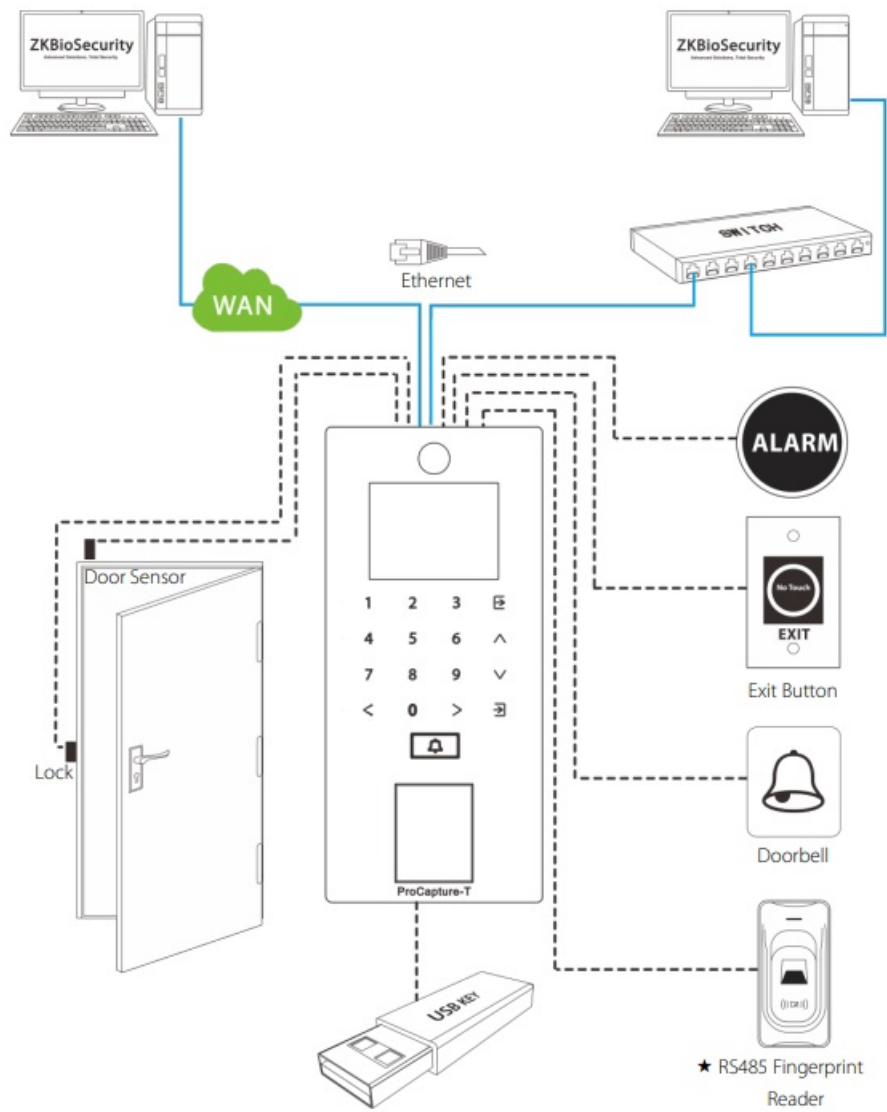
Device Sharing Power with the Lock



Wiegand Output Connection

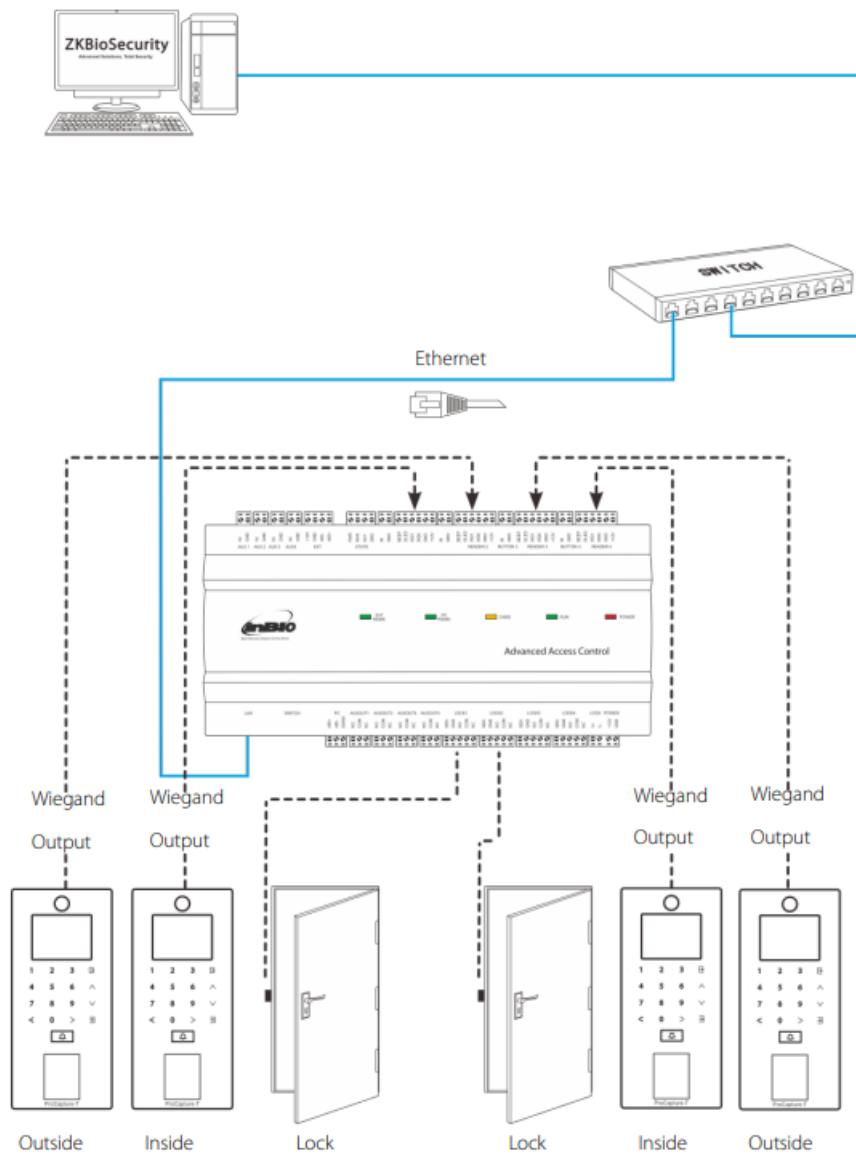


Standalone Installation

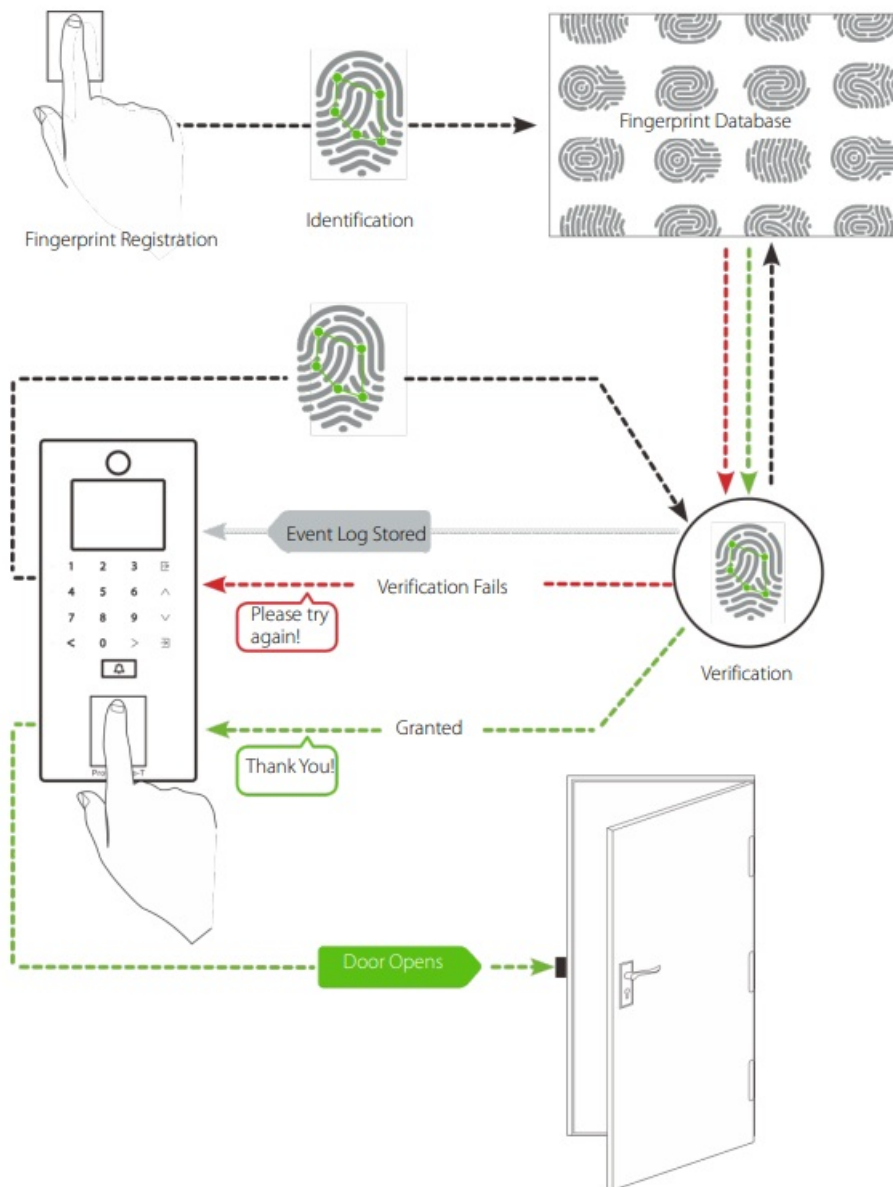


Third Party Controller

Wiegand Output Connection



How Does It Work



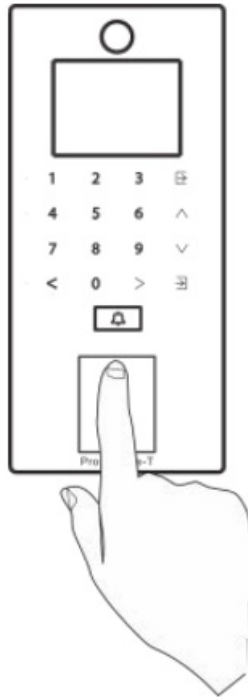
How to Place a Finger on Scanner

Note: ZKTeco's fingerprint readers will give optimal results for fingerprint matching, if the following recommendations and suggestions are followed.



Select a finger to enroll

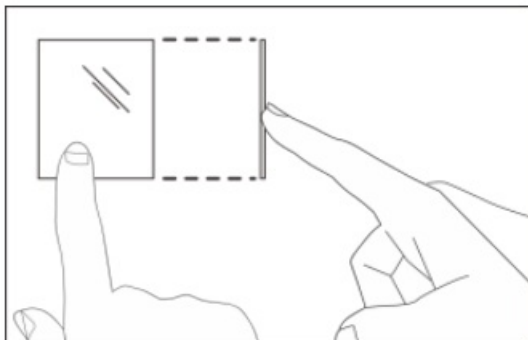
- It is recommended to use an index finger or a middle finger.
- Thumb, ring or little finger are relatively difficult to place in the correct position.



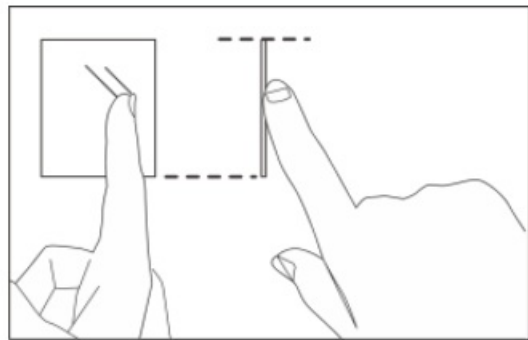
How to place a finger on a sensor

- Place a finger in a way that it completely covers the sensor area with maximum contact.
- Place the core of a finger at the center of the sensor. The core of a finger is the center where the spiral of ridges is dense (usually the finger core is at the opposite side of the lowest point of the nail).
- Place a finger in a way that the bottom end of a nail is located at the center of the sensor.

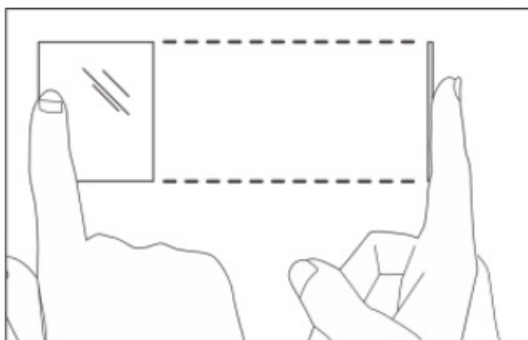
DO NOT place the finger in the following positions



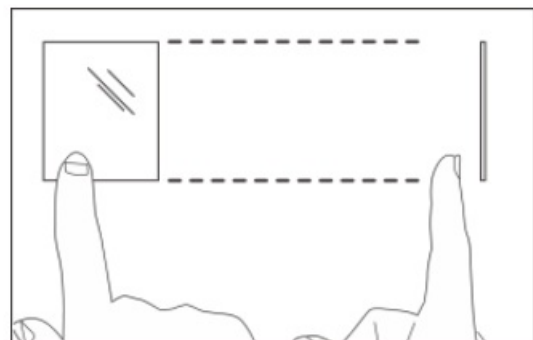
Upright



Skewed



Sideways



Partial

Tips

Tips for different fingerprint conditions

- ZKTeco's fingerprint products are designed to verify fingerprints with the highest security irrespective of the skin conditions of finger. However, in case a fingerprint cannot be read on the sensor, please refer to the followings tips:
- If a finger is stained with sweat or water, scan it after wiping the moisture off.
- If a finger is covered with dust or impurities, scan it after wiping them off.
- If a finger is too dry, try to exhale air onto your fingertip.

Tips for fingerprint enrollment

- In fingerprint recognition, enrollment process is very important. When enrolling a fingerprint, please place the finger correctly.
- In case of low acceptance ratio, the following actions are recommended:
- Delete the enrolled fingerprint and re-enroll the finger.
- Try another finger if it is not easy to enroll a finger due to scar.
- In case an enrolled fingerprint cannot be used due to injury or the hand being full, it is recommended to enroll more than two fingers per user.

Troubleshooting

1. Fingerprint cannot be read or it takes too long?
 - Check whether the finger or fingerprint sensor is stained with sweat, water or dust.
 - Retry after wiping off finger and fingerprint sensor with dry paper tissue or a mildly wet cloth.
 - If the finger is too dry, exhale air onto it and retry.
2. "Invalid time zone" is displayed after verification?
 - Contact Administrator to check if the user has the privilege to gain access within that time zone.
3. Verification succeeds but the user cannot gain access?
 - Check whether the user privilege is set correctly.
 - Check whether the lock wiring is correct.
 - Check whether anti-passback mode is in use. In anti-passback mode, only the person who has entered through that door can exit.
4. The Tamper Alarm rings?
 - To cancel the triggered alarm mode, carefully check whether the device and back plate are securely connected to each other, and reinstall the device properly if necessary.

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Documents / Resources

	ZKTeco ProBio Multi Biometric Access Control Terminal [pdf] Installation Guide ProBio, Multi Biometric Access Control Terminal, ProBio Multi Biometric Access Control Terminal, Biometric Access Control Terminal, Access Control Terminal, Control Terminal, Terminal
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References

- [ZKTeco | Home Page](#)