



Zigxico W11 Smart Wifi Camera User Manual

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Thank you for purchasing Smart Camera. Get started using your new devices by downloading TuyaSmart, one convenient app that manages everything straight from your phone. Easily connect to your home Wi-Fi and control multiple devices from the touch of your fingertips

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What's in the Box

- Smart Camera x1
- USB Cable x1
- User Manual ×1
- Mounting Bracket *1*
- Adapter *1*
- Screw bag *1*
- Punched sticker x1
- Different products have different accessories please refer to physical packing.

Get Ready

- Know your Wi-Fi network and password
- Make sure your mobile device is running iOS 9 or higher or Android ™M 4.1x or higher
- Make sure you're connecting to a 2.4GHz Wi-Fi network (It can't connect to 5GHz networks)

Download the

TuyaSmart app from App Store or Google Play.





Register an account on your TuyaSmart app

STEP 1.

Enter your mobile phone number or email address.



STEP 2.

Enter the verification code and create a password.



Plug in

How do I reset my device?

- Press the Reset Button for several seconds until camera starts to beep.
- **Optional:** Insert Micro SD card

Add device

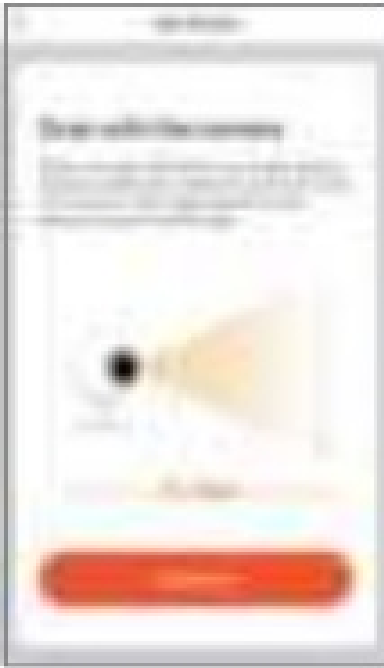
- Open TuyaSmart APP, click “+” on the top right corner of the page “HOME”, then select “Smart Camera”.
- Make sure the indicator light on the device is flashing red quickly, then press “Next Step”.



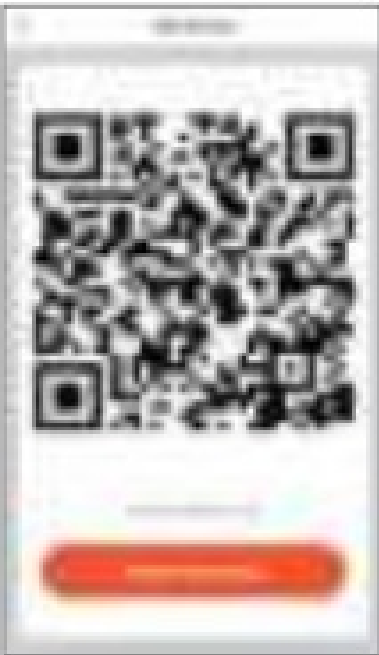
- Enter your “Wi-Fi network and password”, click “OK”.



- Read the instruction about “Scan with the camera”, click “Continue”



- Scan the QR Code on your phone with camera. Heard a prompt tone, click “Heard the beep”.



*You can find much more useful information in the Help Center on App.

Please read the instruction manual carefully before using the product

Add device

- When the indicator light on the device turns from flashing red light to steady green light, the network configuration is complete.



- Please refer to the specific APP interface if there are any difference.

Frequently Asked Questions

1. Can I share with family and friends?

Yes, you can share your cameras with family and friends who will have access to view the camera and control your bulbs, plugs, and other devices. In the app, press the Profile button and click on the “Home Management” button, and you will be able to give or revoke sharing permissions. In order to share, the other user should already have downloaded the app and registered a new account.

2. What's the Wireless Range?

The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for example range data.

3. How many cameras can I control?

TuyaSmart app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.

4. My device can't be connected to network with App

- Make sure the device is under the config status (indicator light is flashing quickly)
- Make sure the Wi-Fi is available and not too far away from router
- Make sure the Wi-Fi password you input is correct
- Make sure the device is powered on
- Make sure the network is stable and the Wi-Fi name and password not modified. If not, add device again.
- If the network is normal, but it's still offline. Check if there are too many Wi-Fi connections. You can restart your router to check the status of the device.

Technical Specifications

- **Audio:** Internal Speaker and Microphone
- **Storage:** supports up to 128G Micro SD card (not included)
- **Wi-Fi:** IEEE 802.11b/g/n, 2.4GHz(not compatible with 5GHz Wi-Fi networks)

FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. RF Exposure Statement To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

Documents / Resources

	Zigxico W11 Smart Wifi Camera [pdf] User Manual W11 Smart Wifi Camera, W11, Smart Wifi Camera, Wifi Camera, Camera
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References

- [User Manual](#)