




zigbee MRIN005478 Mercator Ikuu App Instructions

[Home](#) » [zigbee](#) » zigbee MRIN005478 Mercator Ikuu App Instructions 



pairing instructions

If you require any assistance, you can speak to our customer service team directly via phone on 1300 552 255 (AU) or 0800 003 329 (NZ), or via email at customercare@mercator.com.au

You can also visit ikuu.com.au to access troubleshooting guides and advice on how to get the most from your ikuu products, such as guides on scenes and automation.

Contents

- [1 Set Up the App](#)
- [2 Connect to the App](#)
- [3 Connect to the App \(Cont.\)](#)
- [4 Voice Assistant Setup \(Optional\)](#)
- [5 Documents / Resources](#)
- [6 Related Posts](#)

Set Up the App

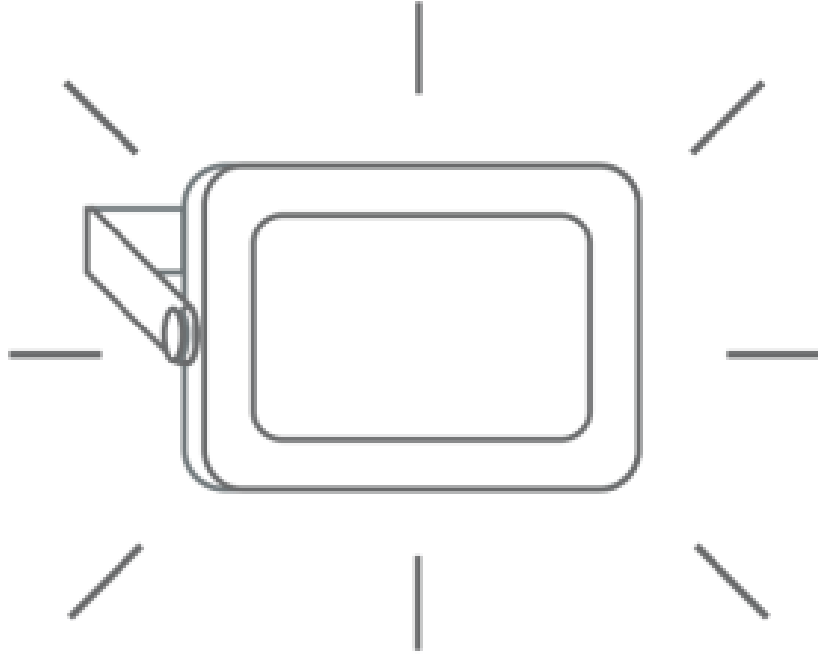
1. Download the Ikuu app.
2. Tap 'create new account' or 'login to account'.
3. Follow the in-app prompts and tap 'OK'.

Connect to the App

To connect your floodlight to the app, you must first enter pairing mode. All Ikuü Wi-Fi products require a 2.4GHz Wi-Fi network.

Activate Pairing Mode:

1. Plug your light into a power outlet and switch the power on.
2. Turn the light on and off at the power switch 5 times in quick succession. The light will start to blink rapidly (approx. 8 times every 5 seconds).

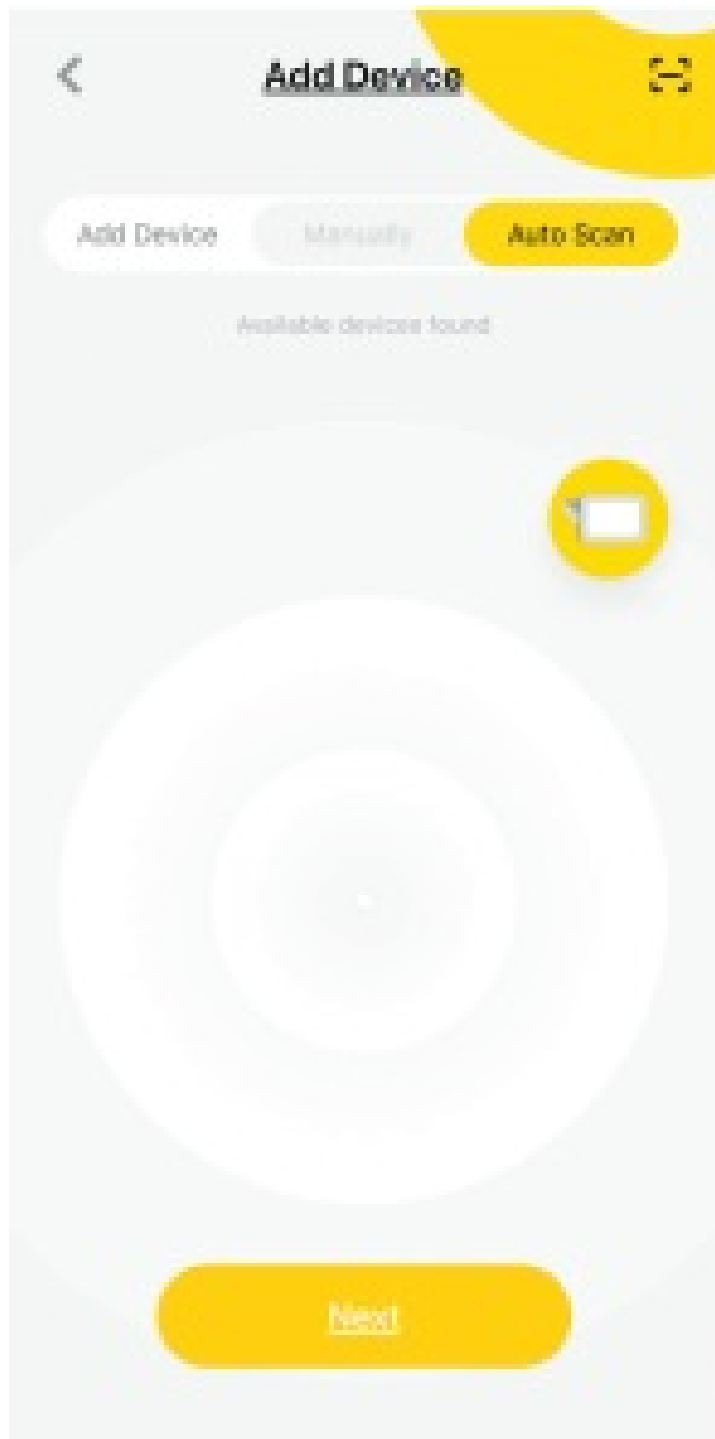


Connect to the App (Cont.)

Pairing Your Floodlight:

1. Open the Ikuü app.
2. Tap + > Add Device > Auto-Scan. The discovery process will begin.
3. When your product is discovered, tap 'next'.
4. Confirm your Wi-Fi details and tap 'confirm'. This will begin the pairing process, which will add your product to the app.
5. Once pairing is complete, you can edit your light's name or assign it to a room. (optional)
6. To finish the pairing process, tap 'complete'.

Note: If the pairing process doesn't work, and you are certain that the password for your 2.4GHz Wi-Fi network is correct, try pairing in AP mode. Refer to our website for details.



Voice Assistant Setup (Optional)

Google Assistant

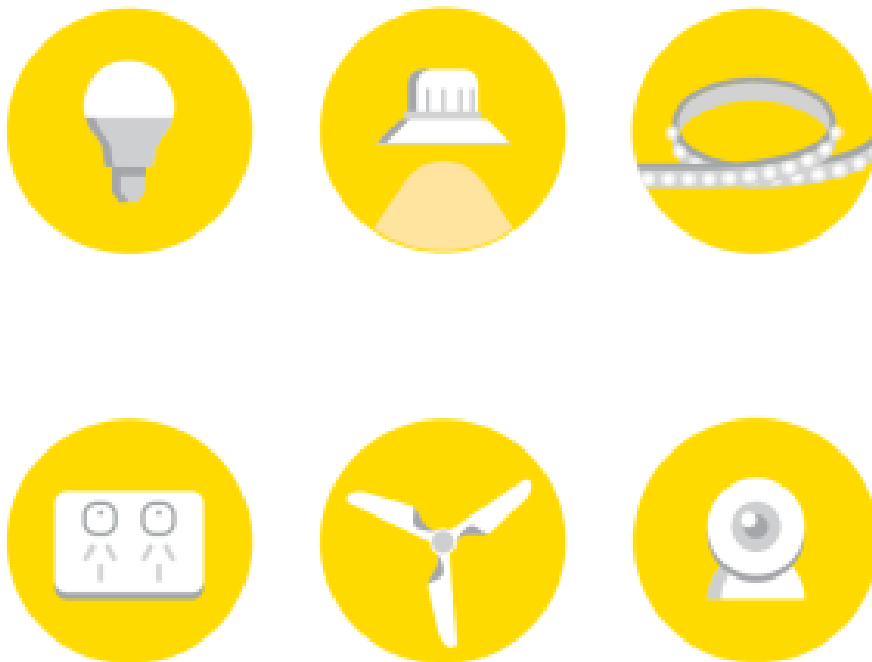
1. Open the google home app and sign in to your google account.
2. Tap + and select Set Up Device > Have Something Already Set Up?
3. Select Ikuü from the list or type Ikuu in the search bar.
4. Type in your Ikuü login details.
5. Tap Link Now > Authorise.

Amazon Alexa

1. Open the Amazon Alexa app and sign in to your Alexa account.

2. Tap Menu > Skills & Games.
3. Search for Ikuū and tap 'enable'.
4. Enter your Ikuū account details and tap 'link now'.

explore the range



Want more Ikuū? Visit ikuu.com.au to explore our whole range of smart products!

app features

Want more from your products? The Ikuū app can help you to customize your smart products any way you like. Detailed guides on these features can be found at www.ikuu.com.au.

Rooms

Separate your products within the app for easy control based on their location.

Scenes

Control multiple products from any room at the same time.

Automation

Create triggers that allow products to complete actions automatically. These triggers can be based on time, sensors, or even other products.

Routines

Use Ikuū with other household products to create simple voice commands that trigger customized actions based on your daily activities.

Timers

Use a range of scheduling and countdown timers that trigger actions.

Alerts

Manage the kinds of alerts you receive from your products (e.g. security products).

Sharing

Share access to your products with others.


In-App Customer Service

Talk to our customer service team directly through the app if you have any issues.

For guides on using these features in the app and to see our broad range of smart products, visit www.ikuu.com.au

You can speak to our customer service team directly via phone on 1300 552 255 (AU) or 0800 003 329 (NZ), or via email at customercare@mercator.com.au
MRIN005478

Documents / Resources

| | |
|---|---|
|  | <p>zigbee MRIN005478 Mercator Ikuu App [pdf] Instructions MRIN005478, Mercator Ikuu App</p> |
|---|---|