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Zhejiang Uniview Technologies 9802C0AV Network PTZ Cameras User Guide

Contents

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Waterproof Requirements

Please waterproof cables in accordance with the following instructions. User shall assume all responsibility for device damage caused by water due to improper waterproof measures.

NOTE!

- Before you start, connect all the needed cables and cut off the copper wires for the cables that you don't use.
- Please use self-adhesive waterproof tape (supplied with some products) to protect the cables.
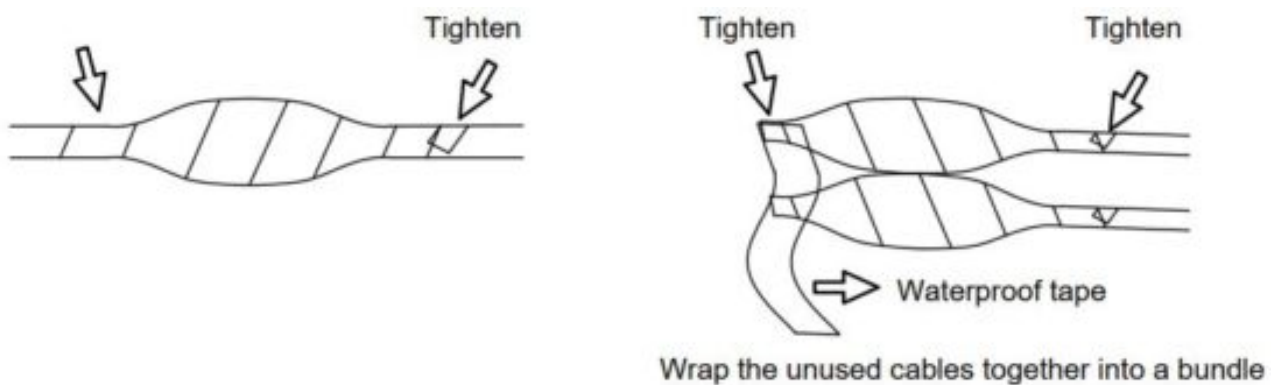
- Use waterproof components to protect the network cable. Waterproof the power cable separately if you don't use it. The video cable does not need waterproof treatment.

1. **Use insulation tape (not included in the package) to insulate the connection part of each cable.**

Connection part

Insulation tape
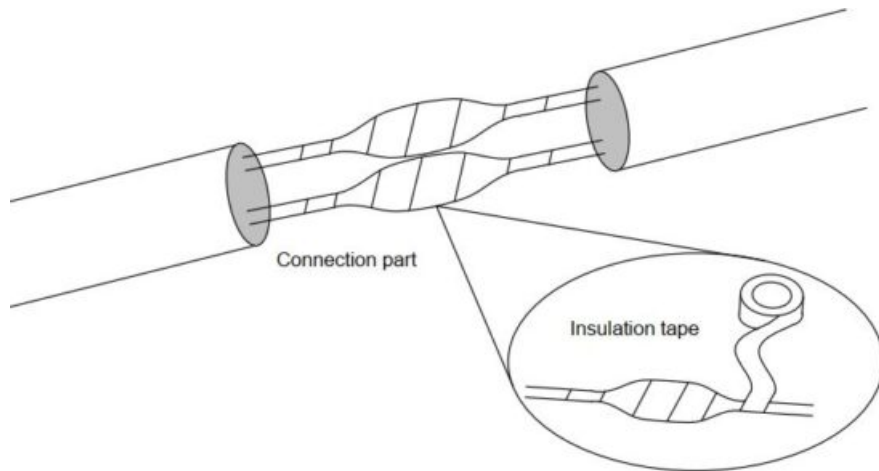
2. Waterproof the cables with self-adhesive waterproof tape.

1. Fully stretch the waterproof tape at both ends.
2. Wrap the connection part and the cable ends tightly with waterproof tape.
   Make sure the tape is fully stretched during the process.
3. Tighten the tape at both ends to prevent water leakage.

Tighten   Tighten   Tighten

Waterproof tape

Wrap the unused cables together into a bundle

3. Install the supplied waterproof components to the network cable in sequence.

 CAUTION!
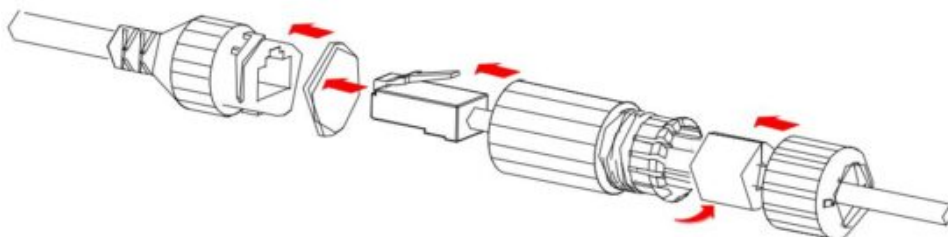
You need to mount the rubber ring onto the network cable interface first.

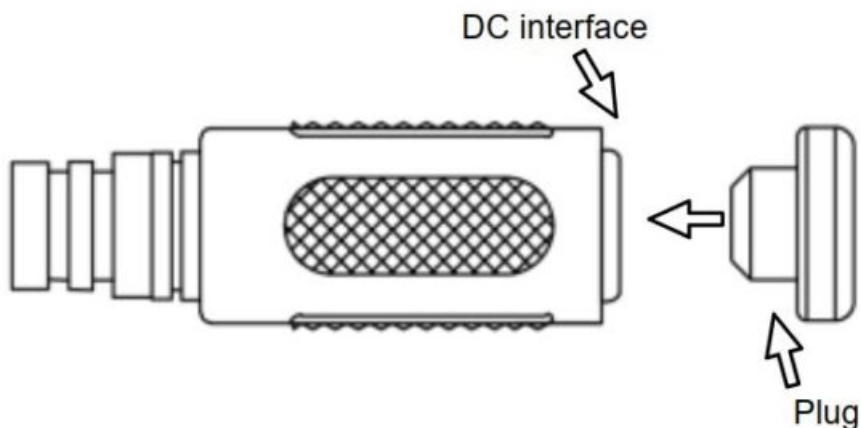**4. If your camera has a DC cable and you will not use it, insert the plug into the interface.**

DC interface

Plug

5. (Optional) After the waterproof treatment is completed, put the cables into a waterproof junction box (purchased separately).

CAUTION!

- The cable connector must not be exposed and must be kept away from water.
- Restore and fasten the device after dismounting.
- Place the power adapter in a power distribution box.

1 Packing List

Contact your local dealer if the package is damaged or incomplete. The components may vary with device model.

No.	Name	Qty	Unit
1	Camera	1	PCS
2	Waterproof components	1	Set
3	Drill template	1	PCS
4	Screw components	1	Set
5	User manual	1	Set

2. Safety Informations

Installation and removal of the unit and its accessories must be carried out by qualified personnel. You must read all of the safety instructions before installation and operation.
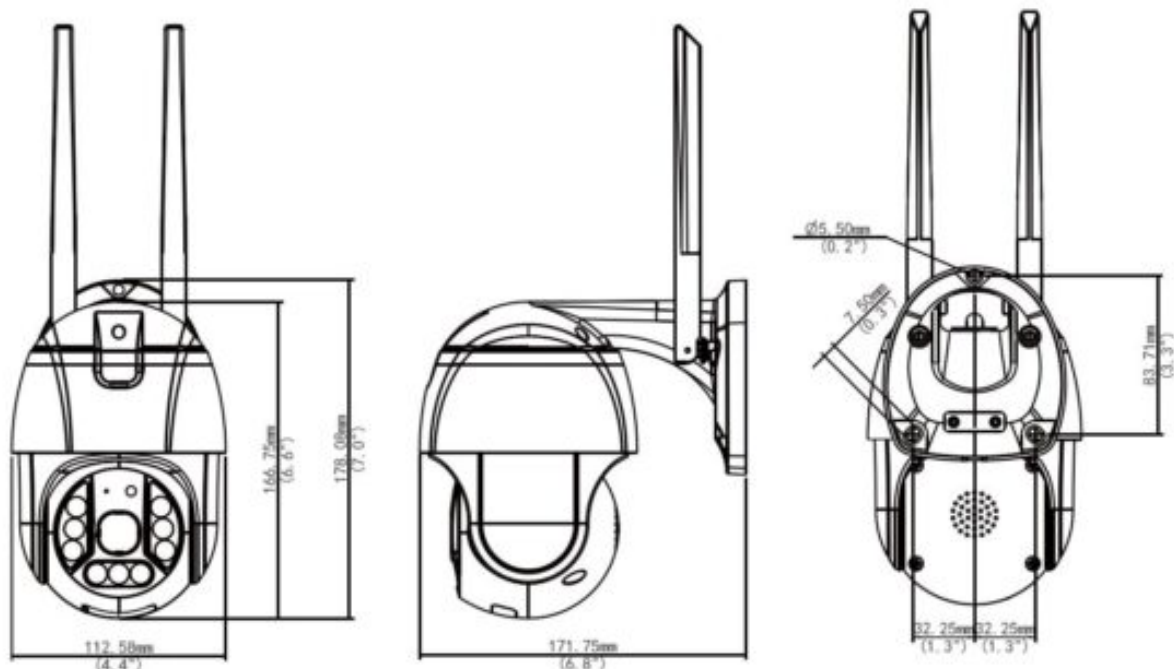
2.1 Installation

- Use a power adapter or a PoE device that meets requirements. Otherwise, the device may be damaged.
- Make sure the length of the power cable between the power adapter and the camera is not too long, otherwise the voltage of the camera is lowered, causing the camera to work abnormally. If it is required to lengthen the power cable, lengthen the cable between the power adapter and the mains.
- Do not overbend the cables during the installation, otherwise, poor cable contact may cause malfunction.
- When connecting to an external interface, use an existing connection terminal, and ensure that the cable terminal (latch or clamp) is in good condition and properly fastened. Ensure that the cable is not tense during mounting, with a proper margin reserved to avoid poor port contact or loosening caused by shock or shake.
- During transportation, special attention is required to protect the transparent dome cover from friction, scratch and stain, etc. Do not remove the protective film from the cover until mounting is finished. Remove the protective film before powering on the device.
- Contact professionals for maintenance information. Do not attempt to dismantle the device by yourself. We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.

2.2 Maintenance

- If there is grease or a dust stain on the front glass surface, clean the glass surface gently from the center outward using anti-static gloves or an oil-free cloth. If the grease or the stain still remains, use anti-static gloves or an oil-free cloth dipped with detergent and clean the glass surface gently until it is clean.
- If there is dust on the front glass surface, remove the dust gently using an oil free brush or a rubber dust blowing ball.
- Do not use organic solvents (benzene, alcohol, etc) to clean the camera.

3 Appearance

3.1 Dimensions

3.2 Cable Connection

Tail cables may vary with device model. The following figure shows an example.
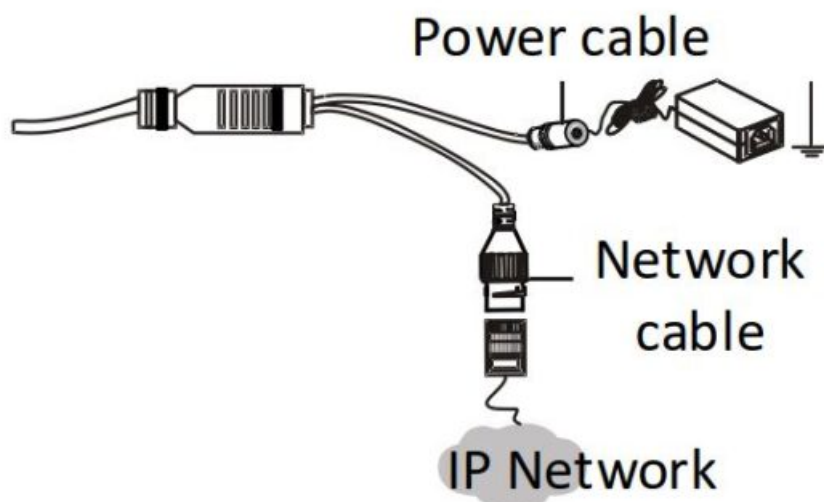
4 Installation

4.1 (Optional) Install SD Card

You need to install a Micro SD card first if you want to save video on an on-board SD card.

 NOTE!

- You need to format the Micro SD card before use. The Micro SD card can be formatted on the camera's Web interface.
- For recommended SD card specifications, please contact your dealer or technical support.

The figure below is for illustrative purpose only. The actual card slot position may vary.
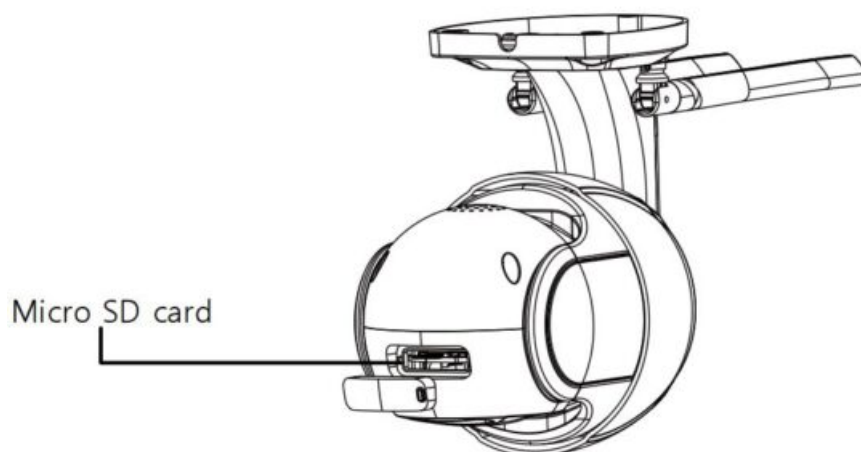
Micro SD card

![WARNING icon] **WARNING!**

- Before you insert or remove the Micro SD card, be sure to disconnect power and wait till the camera stops operation; otherwise, the camera or the Micro SD card may be damaged.
- Do not disassemble the device in high humidity environment. The high humidity inside the device will cause lens fogging.

4.2 Wall Mount
1. Locate the positions of holes by pasting the drill template.

![CAUTION icon] **CAUTION!**
Keep the line formed by the two holes on the template bottom horizontal.
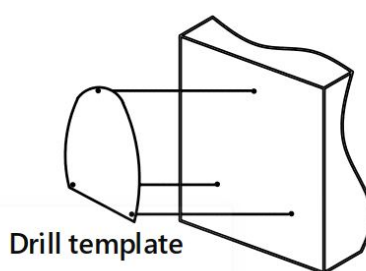
Drill template

2. Drill holes according to the template.
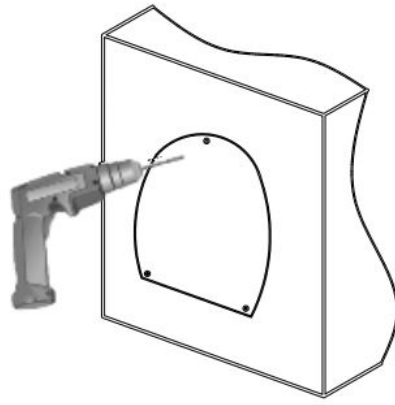
3. Knock in the plastic anchors of self-tapping screws, and make sure that they are tightened up.

Plastic anchors
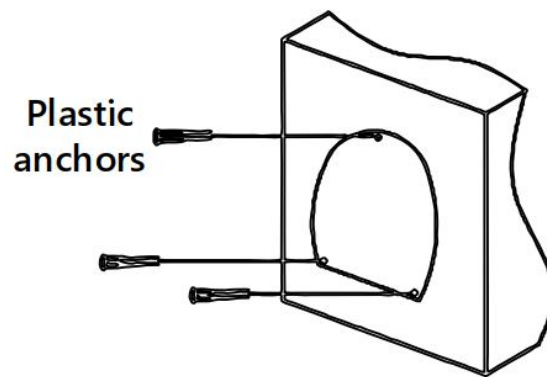
4. Insert the self-tapping screws through the guide holes on the camera base, and use a screwdriver to fasten it onto the wall.

Plastic anchors

Self-tapping screws
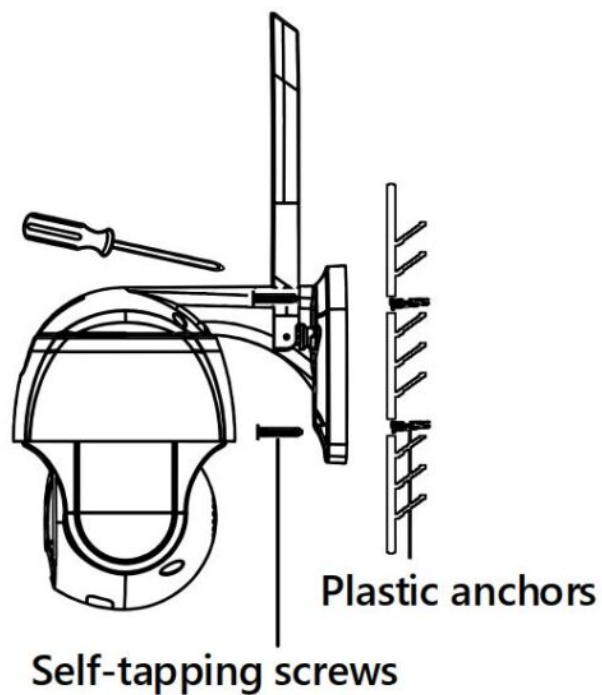
5 Startup

After you have installed the device, connect one end of the power adapter (which needs to be purchased

separately) to power supply, and the other end to the power interface to start up the device.

6 Web Login

Log in to the Web interface to manage and maintain the device.

1. Open your browser, input the camera's IP address 192.168.1.13 in the address bar and then press Enter to open the login page.
2. Enter the username and password (admin/123456 by default) and then click Login.

NOTE!

- DHCP is enabled by default. If a DHCP server is deployed in the network, the IP address of your camera may be assigned dynamically, and you need to use the assigned IP address to log in.
- If prompted, install the plug-in at your first login. Please follow the on-screen instructions to complete the installation and then open the browser again to log in.
- The default password is intended only for your first login. To ensure security, please change the password after your first login. You are strongly recommended to set a strong password of at least nine characters including all three elements: digits, letters and special characters.
- If the password has been changed, please use the new password to log in.

7. APP

1. Scan the QR code below, download and install the app.

2. Follow the on-screen message to register an account and log in. Skip registration if you already have an account.
3. Add the device in the app. To connect the device via Wi-Fi, you need to configure device Wi-Fi first.

Disclaimer and Safety Warnings

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this manual may contain proprietary software owned by our company
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disassemble, decrypt, reverse engineer, rent, transfer, or sublicense the
software in any form by any means.

Export Compliance Statement
Our company complies with applicable export control laws and regulations worldwide, including
that of the People's Republic of China and the United States, and abides by relevant regulations
relating to the export, re-export and transfer of hardware, software and technology. Regarding
the product described in this manual, our company asks you to fully understand and strictly
abide by the applicable export laws and regulations worldwide.

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Our company complies with appropriate privacy protection laws and is committed to protecting
user privacy. You may want to read our full privacy policy at our website and get to know the ways we process
your personal information. Please be aware, using the product described in this manual may involve the collection
of personal information such as face, fingerprint, license
plate number, email, phone number, GPS. Please abide by your local laws and regulations while
using the product.

About This Manual

- This manual is intended for multiple product models, and the photos, illustrations, descriptions, etc, in this

  manual may be different from the actual appearances, functions,

  features, etc, of the product.
- This manual is intended for multiple software versions, and the illustrations and descriptions

  in this manual may be different from the actual GUI and functions of the software.
- Despite our best efforts, technical or typographical errors may exist in this manual. Our

  company cannot be held responsible for any such errors and reserves the right to change the manual without

  prior notice.
- Users are fully responsible for the damages and losses that arise due to improper operation.
- Our company reserves the right to change any information in this manual without any prior

  notice or indication. Due to such reasons as product version upgrade or regulatory

  requirement of relevant regions, this manual will be periodically updated.

Disclaimer of Liability

- To the extent allowed by applicable law, in no event will our company be liable for any special, incidental,

  indirect, consequential damages, nor for any loss of profits, data, and documents.
- The product described in this manual is provided on an "as is" basis. Unless required by

  applicable law, this manual is only for informational purpose, and all statements, information, and

  recommendations in this manual are presented without warranty of any kind, expressed or implied, including,

but not limited to, merchantability, satisfaction with quality, fitness for a particular purpose, and noninfringement.

- Users must assume total responsibility and all risks for connecting the product to the Internet, including, but not limited to, network attack, hacking, and virus. We strongly recommends that users take all necessary measures to enhance the protection of network, device, data and personal information. Our company disclaims any liability related thereto but will readily provide necessary security related support.

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- To the extent allowed by applicable law, in no event shall our total liability to you for all damages for the product described in this manual (other than as may be required by applicable law in cases involving personal injury) exceed the amount of money that you have paid for the product.

Network Security

Please take all necessary measures to enhance network security for your device.
The following are necessary measures for the network security of your device:

- Change default password and set strong password: You are strongly recommended to change the default password after your first login and set a strong password of at least nine characters including all three elements: digits, letters and special characters.

- Keep firmware up to date: It is recommended that your device is always upgraded to the latest version for the latest functions and better security. Visit our official website or contact your local dealer for the latest firmware.
  The following are recommendations for enhancing network security of your device:

- Change password regularly: Change your device password on a regular basis and keep the password safe. Make sure only the authorized user can log in to the device.

- Enable HTTPS/SSL: Use SSL certificate to encrypt HTTP communications and ensure data security.

- Enable IP address filtering: Allow access only from the specified IP addresses.

- Minimum port mapping: Configure your router or firewall to open a minimum set of ports to the WAN and keep only the necessary port mappings. Never set the device as the DMZ host or configure a full cone NAT.

- Disable the automatic login and save password features: If multiple users have access to your computer, it is recommended that you disable these features to prevent unauthorized access.

- Choose username and password discretely: Avoid using the username and password of your social media, bank, email account, etc, as the username and password of your device, in case

your social media, bank and email account information is leaked.

- Restrict user permissions: If more than one user needs access to your system, make sure each user is granted only the necessary permissions.
- Disable UPnP: When UPnP is enabled, the router will automatically map internal ports, and the system will automatically forward port data, which results in the risks of data leakage. Therefore, it is recommended to disable UPnP if HTTP and TCP port mapping have been enabled manually on your router.
- SNMP: Disable SNMP if you do not use it. If you do use it, then SNMPv3 is recommended.
- Multicast: Multicast is intended to transmit video to multiple devices. If you do not use this function, it is recommended you disable multicast on your network.
- Check logs: Check your device logs regularly to detect unauthorized access or abnormal operations.
- Physical protection: Keep the device in a locked room or cabinet to prevent unauthorized physical access.
- Isolate video surveillance network: Isolating your video surveillance network with other service networks helps prevent unauthorized access to devices in your security system from other service networks.

Safety Warnings

The device must be installed, serviced and maintained by a trained professional with necessary safety knowledge and skills. Before you start using the device, please read through this guide carefully and make sure all applicable requirements are met to avoid danger and loss of property.

Storage, Transportation, and Use

- Store or use the device in a proper environment that meets environmental requirements, including and not limited to, temperature, humidity, dust, corrosive gases, electromagnetic radiation, etc.
- Make sure the device is securely installed or placed on a flat surface to prevent falling.
- Unless otherwise specified, do not stack devices.
- Ensure good ventilation in the operating environment. Do not cover the vents on the device. Allow adequate space for ventilation.
- Protect the device from liquid of any kind.
- Make sure the power supply provides a stable voltage that meets the power requirements of the device. Make sure the power supply's output power exceeds the total maximum power of all the connected devices.
- Verify that the device is properly installed before connecting it to power.
- Do not remove the seal from the device body without consulting our company first. Do not attempt to service the product yourself. Contact a trained professional for maintenance.
- Always disconnect the device from power before attempting to move the device.
- Take proper waterproof measures in accordance with requirements before using the device outdoors.

Power Requirements

- Installation and use of the device must be in strict accordance with your local electrical safety regulations.
- Use a UL certified power supply that meets LPS requirements if an adapter is used.
- Use the recommended cordset (power cord) in accordance with the specified ratings.
- Only use the power adapter supplied with your device.
- Use a mains socket outlet with a protective earthing (grounding) connection.
- Ground your device properly if the device is intended to be grounded.

Battery Use Caution

- When battery is used, avoid:
  - ➢ High or low extreme temperatures during use, storage and transportation;
  - ➢ Extremely low air pressure, or low air pressure at high altitude.
  - ➢ Battery replacement.
- Use the battery properly. Improper use of the battery such as the following may cause risks of fire, explosion or leakage of flammable liquid or gas.
  - ➢ Replace battery with an incorrect type;
  - ➢ Dispose of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery;
- Dispose the used battery according to your local regulations or the battery manufacturer's instructions.

Regulatory Compliance
FCC Statements
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Radiation Exposure Statement:
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

LVD/EMC Directive

CE This product complies with the European Low Voltage Directive 2014/35/EU and EMC Directive 2014/30/EU, 2014/53/EU.

WEEE Directive–2012/19/EU

The product this manual refers to is covered by the Waste Electrical & Electronic Equipment (WEEE) Directive and must be disposed of in a responsible manner.

Battery Directive-2013/56/EC

Battery in the product complies with the European Battery Directive 2013/56/EC. For proper recycling, return the battery to your supplier or to a designated collection point.

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