# Manuals+

**ZEBRA**

**Zebra PTT Pro Android Client Version 3.3.10317**

**Release Notes – April 2025**

**Contents** [ hide ]

## Highlights

Release v3.3.10317 offers.

- Maintenance Updates

Device Support

Zebra PTT Pro Android client has been validated on the following Zebra Android devices running Android 8, 10, 11, 13, and 14 OS.

| | |
|---|---|
| • CC600 / CC6000 | • TC21 / TC26 |
| • EC30 | • TC52 / TC57 |

| | |
|---|---|
| • ET40 / ET45 | • TC52x / TC57x / TC52ax |
| • EC50 / EC55 | • TC53 / TC58 |
| • ET51 / ET56 | • TC70x / TC75x |
| • L10A | • TC72 / TC77 |
| • MC20 | • TC73 / TC78 |
| • MC2200 / MC2700 | • TC8300 |
| • MC3300 / MC3300x / MC3300ax | • VC80x |
| • MC9300 | • VC8300 |
| • PS20 | • WS50 |
| • TC15 | • WT6300 |
| • TC22 / TC27 | • MC94 |
| • MC34 | • EM45 |
| • WT64 | • KC50 |

**OS Support**

Zebra PTT Pro Android client 3.3.10317 is supported on Zebra devices running Android 8, 10, 11, 13, and 14 OS.

Zebra PTT Pro Android client 3.3.10317 is supported on non-Zebra devices running Android 8, 10, 11, 12, 13, and 14 OS.

**Note:**

- Customers using the Gen 1 or Gen 2 Zebra PTT Pro Android client must upgrade to the Gen 2 client (version 3.3.10186 or above) by March 31st, 2023. Versions earlier than 3.3.10186 will not be supported after March 31st, 2023. Support for Android 5, 6, and 7 is also deprecated.

**Resolved Issues**

- NA

Known Issues

- Users appear offline after actions on the Contact Fragment, but a manual refresh corrects the presence state.
- "Activate Zebra PTT Pro" will not perform any action while activating PTT Pro on GMS devices via email.
- When the Zero Touch product is pushed by AirWatch and manually activated, a crash is recorded in the logs.

**Usage Notes**

- When Zebra PTT Pro and the Zebra Voice AI application are used together, PTT Pro sends the group list details to Zebra Voice AI whenever it receives a response from the sync service. Therefore, it is recommended to wait a few seconds after logging into PTT Pro before making a group call from the Zebra Voice AI application.
- The "Allow Bluetooth Audio" setting has been removed. Zebra PTT Pro client will automatically use Bluetooth device for audio if Bluetooth Device is paired with device. User still needs to configure Headset PTT Button for PTT Button usage.
- To use certain Bluetooth PTT Button accessories, Zebra PTT Pro clients require installation of Zebra Communication Central component. Zebra Communication Central is not required if Bluetooth accessories is used for audio communication only. Please see Zebra Communication Central User Guide for further information.
- Jabra Blue Parrott Bluetooth Headsets requires installation of Zebra Communication Central component.
- Zebra PTT Pro client will no longer work on rooted Android devices.
- On devices with Android 12 and above, user must grant extra permission "Allow Zebra PTT Pro to find, connect to, and determine the relative position of nearby devices?" when Zebra PTT Pro client is used with Bluetooth accessories.
- When both Wired headset and Bluetooth Headset are connected to device, PTT call audio will route via wired headset but not through Bluetooth headset.
- Zebra PTT Pro client does not support self-signed certificates.

- Please note that accuracy of voice recognition for Voice Commands feature is dependent upon "Google" app on the device. Please make sure that device has the latest version of "Google" app installed. Google App can be manually updated by following steps described here.
- The Zebra PTT Pro for Android supports the following languages:
  o English
  o Czech
  o Dutch
  o German
  o Hungarian
  o Italian
  o French (Canada)
  o French (France)
  o Polish
  o Russian
  o Spanish (Spain)
  o Slovak
  o Swedish

## Important Links

- The following guides can be found at https://www.zebra.com/us/en/supportdownloads/software/productivity-apps/push-to-talk-pro.html:
  o Workcloud Communication Zebra PTT Pro Installation Guide MN00265808
  o Workcloud Communication Zebra PTT Pro Version 3.3 for Android Quick Start Guide MN- 003213-03
  o Workcloud Communication Zebra PTT Pro Version 3.3 User Guide for Android MN-003555-05
  o Workcloud Communication Zebra PTT Pro Management Portal Customer Administrator Guide MN-002777-04
  o Workcloud Communication Zebra PTT Pro Task Tracker Customer Administration Guide MN- 004260-01
  o Workcloud Communication Location Area Service Customer Administrator Guide

## About Zebra PTT Pro

Workcloud Communication PTT Pro connects your workforce with enterprise-class instant PTT and secure messaging services that support text, images, audio, and video. Now, workers can talk to any user or group with the press of a button — no more waiting for a callback or phone tag. You can barge into an ongoing PTT call in the event of an emergency — and you can set a Priority Caller level so that specific users will always override any call in progress. With User Presence information, workers can identify who is available before placing a call or sending a text, audio or video message to ensure an instant connection. And unlike consumer cellular standard text message services, all text messages are encrypted in-transit, meeting enterprise security needs. Services are available over cellular* and WiFi networks, so they are always available to your workers, regardless of where they are located. Visibility into the status of every user provides workers with the intelligence to select the best contact that is available to provide an answer, right now. And deployment couldn't be easier — just subscribe to these Workcloud Communication PTT Pro cloud-based services and your workers are up and running. Get the power of one with Workcloud Communication. One solution that provides enterprise-class PTT and secure messaging.

One connected workforce. And all the communication services your workers need — data, voice and multi-media messaging — all on a single device.

## Zebra PTT Pro Android Release History

Release v3.3.10314 offers.

- The Task Tracker module now includes an admin-level configuration to display the creator's name.
- Enhancements have been made to the 'Locate User via Intent' feature.
- Enhancements have been made to the PTT Pro Call via the Intent feature.
- Added a new configuration for language model selection.
- Added a new configuration for voice command confirmation with PTT button press.
- Added a new configuration to announce the group name without the store numbers during the Voice Command response.
- Enhance locate voice commands to handle offline users
- A new Location tab has been introduced, which is visible based on the configuration

settings.

- Improvements have been made to the Audio Messaging feature.
- Enable all logs in PTT Pro Client via RxLogger.
- Maintenance Updates

Release v3.3.10295 offers.

- Disable ZEMS messaging notifications.
- New configuration to display the initial letter of the first name and last name on the UI.
- Enhance voice commands to handle offline users.
- Enhance voice commands to use the Bluetooth headset microphone.
- Added support for a new Bluetooth VVDN Headset (THDC_BTDG_A1).
- Battery performance has been increased during the use of PTT Pro.

Release v3.3.10292 offers.

- PTT Pro will now properly display the PTT Call Idle Timeout as set on the PTT Pro server end.
- The ability to trigger an Alert call through the Intent.
- A new MOTD expiration feature
- Google Analytics Integration
- Update the LAS site ID to the logged-in department name when the LAS Site ID is empty or unavailable
- Disable ZEMS messaging when PTT Pro Enable Messaging is disabled on the PTT Pro server end.
- The PTT Pro hideDisplayStringList configuration will now support hiding Groups on the PTT Pro client end.
- The Copy and Paste feature will now support copying the Task Tracker Title.
- New Intent Support for locating user's LAS Friendly Name.
- Modified ZEMS Broadcast Warning Message.
- Dynamic Ad hoc PTT or Group PTT based on the Group Membership of the Current User.
- Announce contacts based on the name displayed under Contact's UI.

Release v3.3.10272 offers.

- A14 device support

- Intent support to notify PTT Pro Call Status

Release v3.3.10258 offers

- Maintenance update

  Release v3.3.10257 offers

- Workcloud Communication UI Updates

- Retain Headset type Configuration Value

- Sign in Using the Device as a Code

- New Configuration sendAppToBackground

  Release v3.3.10247 offers

- Added oAuth support for Azure V1 environment.

Release v3.3.10246 offers

- Support Dark Mode for PTT Client on WS50

- Display 'time required' for Emergency Call

- Android 14 Support for Consumer Devices

- Juggernaut Device Support

- Aina APTT 2 BT HS Support

Release v3.3.10237 offers

- Version supports Android 10 and above a Dessert

- Urgent Gems Message Support

- Support BlueParrott S650-XT / B650-XT

- Auto Cancel DND Support

- Bluetooth Headset PTT button action aligns with UI PTT Button

- Android Chromium Custom TAB Support

Release v3.3.10223 offers

- Support for OAuth 2.0 Device Authorization Grant

- Support for special PTT button handling in the background.
- Broadcast Intents with Login status and group information

Release v3.3.10217 offers

- Improved control over the display of Location Service information
- Productization of PTT Pro Manager Service [Early Access]

Release v3.3.10208 offers

- Added proper device identifier when PTT Pro Client is provisioned via PVM.
- Populating ZEMS group after login.
- Populating ZEMS conversation without clearing the app from recent.
  Application will not Crash at the time of loading the image in the ZEMS environment.

Release v3.3.10207 offers

- Enhance PTT Pro Android Messaging – Quick actions like reply, forward, delete, and copy has been moved from the Kebab Menu to Action Bar inside Message Details screen.
- Allow Zebra Profile Client to launch PTT Pro in minimized state.
- Add admin-level configuration to display the assignee name inside the Task Tracker module.
- Add admin-level configuration to enable/disable the display of Location Area Service information.
- Support Stone Mountain BluSkye Bluetooth RSM with Zebra Communication Central Service
- Favorite and Group tabs are now included in the Contacts tab to be consistent with Zebra Voice navigation.

Release v3.3.10199 offers

- Allow non-Zebra (3rd party) devices to register with PTT Pro portal and Provisioning Manager with token and site in a shared device environment.
- Zebra Enterprise Messaging Service Enhancements

- o Support communication with external contacts with MMS and WhatsApp
- o Support for additional attachment types including Office and PDF documents
- Clearer display of progress during initial sign in.
- Support for Zebra Communication Central for additional Bluetooth PTT Button accessory usage
- Security and Performance Improvements

Release v3.3.10187 offers

- Ability to persist favorites across devices
- Ability to login via intent with username and password in a shared device environment [new]
- User Interface Improvements
- Security and Performance Updates

Release v3.3.10176 offers

- Support for WS50 Device with PTT Lite mode
- Ability to set DnD Mode when device is placed into charging cradle
- Ability to display tasks from X number of days inside Task Tracker module
- Maintenance Updates

Release v3.3.10166 offers

- Support for Zebra Workstation Connect
- Message Broadcast Support
- Sign out when placed in cradle while in standalone mode
  Maintenance Updates

Release v3.3.10155 offers

- Support for Android 11
- Enhanced display of non-critical alerts and messages
- Support Worker Duress through Drop Detection
- Ability to initiate Emergency Call via Alert Button

- Localization support for additional languages
- Voice Command Support for additional languages
- Maintenance Updates

Release v3.3.10134 offers

- Support for Android 11
- Worker Duress
- Zebra Task Tracker (available upon request)
- Voice Command Support for French Canadian (Beta)
- Maintenance Updates

Release v3.3.10128 offers

- Voice Command vocabulary improvement with additional commands
- Voice Commands Voice Activity Help Screen
  Release v3.3.10117 offers
- Ability to play pending messages via voice commands
- Support for landscape user interface for Zebra tablet devices
- Ability to initiate calls to default callee when voice commands are enabled
- Maintenance Updates

Release v3.3.10107 offers

- Android Notifications for PTT Sessions
- User Friendly Group Name Display with Profile Manager
- Added notification tone to indicate end of voice command transaction
- Enhanced PTT Pro Messaging with inline images and video thumbnails
- Updated PTT In-Call Screen with countdown timer
- Unread message count shown in Recents Tab
- Inline PTT audio playback
- Enhanced message delivery icons
- Maintenance Updates

Release 3.3.10094 offers

- Android 10 support

- Jabra BlueParrott Headset support

- Zebra Location Area Service

- Enhancements to Voice Command handling

- Reject and End Session via PTT Hard Button Double click

- DND Mode Reminder

- Deprecate support for Android 4.4 (KitKat)

- Maintenance Updates

Release 3.2.10087 offers

- Disclosure and Consent regarding use of personal data

- Maintenance Updates

    Release 3.2.10085 offers

- Zebra Voice and PTT Pro Nav Bar client Toggle

- Color Blind Friendly Presence Icon Update

- Security Enhancements

-  Maintenance Updates

Release 3.2.10079 offers

- GMS Restricted Mode Enhancements

- International Language Support

- Headless Mode with Profile Client

- Configurable Custom Navigation Bar

- Voice Command Enhancements

- Security Improvements

- Maintenance Updates

Release 3.2.10062 offers

- PTT Professional Push-to-Talk communications services

- Generation 2 UI/UX

- Message of the Day Support

- Simple Voice Commands

- Favorites Tabs
- Pinch to Zoom
- Conversation History
- Zebra Profile Client

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ZEBRA TECHNOLOGIES

# Documents / Resources

| | |
|---|---|
|  | [ZEBRA PTT Pro Android Client](#) [[pdf](#)] Owner's Manual<br><br>PTT Pro Android Client, Android Client |

## References

- 🦓 [Workcloud Communication: Push-to-Talk Pro Support & Downloads | Zebra](#)
- [User Manual](#)

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