

## **ZEBRA MC3300 Handheld Mobile Computer User Guide**

Home » ZEBRA » ZEBRA MC3300 Handheld Mobile Computer User Guide

#### **Contents**

- 1 ZEBRA MC3300 Handheld Mobile Computer
- **2 Product Usage Instructions**
- 3 Accessories that power devices
- 4 Multi-slot cradles
- **5 Adapter Cup**
- 6 Spare Li-ion batteries
- 7 Spare battery chargers
- 8 Power supply, cables, and adaptors
- 9 Accessories that enable productivity solutions
- 10 Accessories that protect devices
- 11 Documents / Resources
- 11.1 References
- 12 Related Posts



**ZEBRA MC3300 Handheld Mobile Computer** 



## **Product Specifications**

Model: MC3300 / MC3300X / MC3300AX

• Revised: August 2024

## **Product Usage Instructions**

## **Single-Slot Cradles**

## Single-slot charge / USB cradle

This cradle is designed for charging one MC3300 / MC3300X / MC3300AX device and its spare battery.

- Charges standard capacity battery (5200mAh) in about 3.5 hours and extended-capacity battery (7000mAh) in 4.5 hours.
- Components: DC-388A1-01, micro-USB cable SKU# 25-124330-01R, country-specific three-wire AC cable.

## Single-slot charge / USB cradle kit

This kit includes a single-slot USB cradle for charging one device and its spare battery.

- Similar charging times as the single-slot cradle.
- Components: DC-388A1-01, micro-USB cable SKU# 25-124330-01R, three-wire AC cable.

## **Multi-Slot Cradles**

## Five-Slot charger cradle

A five-slot charge-only cradle that can charge up to five devices simultaneously.

Components: CBL-DC-381A1-01, mounting accessory SKU# BRKT-SCRD-SMRK-01, country-specific AC cable.

## Four-Slot charger cradle with spare battery charging

A four-slot charge-only cradle for devices and their spare batteries.

- Charges batteries in about 3.5 to 4.5 hours based on capacity.
- Components: CBL-DC-381A1-01, mounting accessory SKU# BRKT-SCRD-SMRK-01, country-specific AC cable.

## Five-Slot Ethernet charger cradle

A five-slot charge/Ethernet cradle offering network speeds of up to 1 Gbps.

Components: CBL-DC-381A1-01, mounting accessory SKU# BRKT-SCRD-SMRK-01, country-specific AC cable.

## Frequently Asked Questions (FAQ)

Q: Can I use the cradles to charge other devices?

A: The cradles are specifically designed for charging MC3300 series devices and their batteries. Using them with other devices may not be compatible or recommended.

• Q: How can I determine the appropriate charging time for my device's battery?

A: The charging times mentioned in the manual are based on the standard and extended capacity batteries. Refer to the specifications of your device's battery for more accurate charging times.

## Accessories that power devices

## Single-slot cradles

## Single-slot charge / USB cradle

SKU# CRD-MC33-2SUCHG-01

Single-slot USB cradle for charging one MC3300 / MC3300x / MC3300ax device and its spare battery.

- Allows USB communication to the device with an additional micro-USB cable.
- Supports fast-charging for the MC3300 / MC3300x / MC3300ax device and its high-capacity battery (5200mAh) in about 3.5 hours, and the extended-capacity battery (7000mAh) in 4.5 hours.
- LED notification of spare battery charging status.
- Sold separately: Power Supply SKU# PWR-BGA12V50W0WW, DC cable SKU# CBL-DC-388A1-01, micro-USB cable SKU# 25-124330-01R, and country-specific three-wire AC cable (listed later in this document).



## Single-slot charge / USB cradle kit

#### SKU# KT-CRD-MC33-2SUCHG-01

Single-slot USB cradle kit for charging one MC3300 / MC3300x / MC3300ax device and its spare battery.

- Allows USB communication to the device with an additional micro-USB cable.
- Supports fast-charging for the MC3300 / MC3300x / MC3300ax device and its high-capacity battery (5200mAh) in about 3.5 hours, and the extended-capacity battery (7000mAh) in 4.5 hours.
- LED notification of spare battery charging status.
- Includes: Power Supply SKU# PWR-BGA12V50W0WW, DC cable SKU# CBL-DC-388A1-01
- Sold separately: Micro-USB Cable SKU# 25-124330-01R, and country-specific three-wire AC cable (listed later in this document).



#### **Multi-slot cradles**

## Five-Slot charger cradle

## SKU# CRD-MC33-5SCHG-01

Five-slot charge-only cradle, charges up to five MC3300 / MC3300x / MC3300ax devices.

- Mounting options for standard 19-inch rack systems using mounting accessory SKU# BRKT-SCRD-SMRK-01.
- Sold separately: Power Supply SKU# PWR-BGA12V108W0WW, DC cable SKU# CBL-DC-381A1-01, mounting

accessory SKU# BRKT-SCRD-SMRK-01, and country-specific AC cable (listed later in this document).



## Four-Slot charger cradle with spare battery charging

SKU# CRD-MC33-4SC4BC-01

Four-slot charge-only cradle for MC3300 / MC3300x / MC3300ax devices and their four spare batteries.

- Supports fast-charging for the MC3300 / MC3300x / MC3300ax device and its high-capacity battery (5200mAh) in about 3.5 hours, and the extended-capacity battery (7000mAh) in 4.5 hours.
- Mounting options for standard 19-inch rack systems using mounting accessory SKU# BRKT-SCRD-SMRK-01.
- Sold separately: Power Supply SKU# PWR-BGA12V108W0WW, DC cable SKU# CBL-DC-381A1-01, mounting accessory SKU# BRKT-SCRD-SMRK-01, and country-specific AC cable (listed later in this document).



## Five-Slot Ethernet charger cradle

SKU# CRD-MC33-5SETH-01

Five-slot charge / Ethernet cradle for up to five MC3300 / MC3300x / MC3300ax devices with network speeds of up to 1 Gbps.

- Mounting options for standard 19-inch rack systems using mounting accessory SKU# BRKT-SCRD-SMRK-01.
- Sold separately: Power Supply SKU# PWR-BGA12V108W0WW, DC cable SKU# CBL-DC-381A1-01, mounting accessory SKU# BRKT-SCRD-SMRK-01, and country-specific AC cable (listed later in this document).



## Five-Slot Ethernet charger cradle with spare battery charging

SKU# CRD-MC33-4SE4BC-01

Four-slot charge-only cradle for MC3300 / MC3300x / MC3300ax devices and their four spare batteries with network speeds of up to 1 Gbps.

• Supports fast-charging for the MC3300 / MC3300x / MC3300ax device and its high-capacity battery (5200mAh) in about 3.5 hours, and the extended-capacity battery (7000mAh) in 4.5 hours.

- Mounting options for standard 19-inch rack systems using mounting accessory SKU# BRKT-SCRD-SMRK-01.
- Sold separately: Power Supply SKU# PWR-BGA12V108W0WW, DC cable SKU# CBL-DC-381A1-01, mounting accessory SKU# BRKT-SCRD-SMRK-01, and country-specific AC cable (listed later in this document).



## **Adapter Cup**

## Adapter charge-only cradle cup for legacy cradles

SKU# ADP-MC33-CRDCUP-01

MC3300 / MC3300x / MC3300ax adapter charge-only cradle cup for MC30 / MC31 / MC32 legacy cradles.

- Charges standard rate from 0-90% in about 3 hours.
- One cup is required per slot in a cradle.



## **Spare Li-ion batteries**

## High-capacity battery with PowerPrecision Plus

SKU# BTRY-MC33-52MA-01

5,200 mAh high-capacity battery with PowerPrecision Plus.

- Premium-grade battery cells with longer lifecycle.
- Obtain advanced battery state-of-health and state-of-charge information including charge level and battery age based on usage patterns.
- Designed to meet rigorous controls, standards and help prevent overcharging.
- Also available as a 10-pack 10 batteries— SKU# BTRY-MC33-52MA-10.
- Also available in India PowerPrecision+ Lithium-Ion battery pack, 5200mAh, provides advanced State of Charge and State of Health – SKU# BTRY-MC33-52MA-IN



## **Extended-capacity battery with PowerPrecision Plus**

SKU# BTRY-MC33-70MA-01

7,000 mAh extended-capacity battery with PowerPrecision Plus.

- Premium-grade battery cells with longer lifecycle.
- Obtain advanced battery state of health information including charge level and battery age based on usage patterns.
- Designed to meet rigorous controls, standards and help prevent overcharging.
- Also available as a 10-pack 10 batteries SKU# BTRY-MC33-70MA-10.
- Also available in India PowerPrecision+ Lithium-Ion battery pack, 7000mAh, provides advanced State of Charge and State of Health, supports fast-charge. –SKU# BTRY-MC33-70MA-IN



# Bluetooth enabled extended-capacity battery with PowerPrecision Plus SKU# BTRY-MC33-7BLE-01

7,000 mAh Bluetooth extended-capacity battery with PowerPrecision Plus.

- Premium-grade battery cells with longer lifecycle.
- Obtain advanced battery state of health information including charge level and battery age based on usage patterns.
- Designed to meet rigorous controls, standards and help prevent overcharging.
- BLE beacon allows device with this battery to be located even if powered off using Zebra Device Tracker.
- Sold separately: Zebra Device Tracker licenses for either 1-year SKU# SW-BLE-DT-SP-1YR or 3-years SKU# SW-BLE-DT-SP-3YR.

- The secondary BLE beaconing functionality is only supported through MC3300x, MC3300ax devices.
- Also available as a 10-pack 10 batteries SKU# BTRY-MC33-7BLE-10.
- Also available in India PowerPrecision+ Lithium-Ion battery pack, 7000mAh, with Secondary BLE Beacon. SKU# BTRY-MC33-7BLE-IN.



## Spare battery chargers

## Four-slot spare battery charger

SKU# SAC-MC33-4SCHG-01

Spare battery charger to charge any four MC32xx; MC3300 / MC3300x / MC3300ax spare batteries.

- Supports fast-charging for the standard battery from 0-90% in about 2 hours, the high-capacity battery in about 3.5 hours, and the extended-capacity battery in 4.5 hours.
- Mounting options for standard 19-inch rack systems using mounting accessory SKU# BRKT-SCRD-SMRK-01 for four chargers or could be used standalone.
- Sold separately: : Power Supply SKU# PWR-BGA12V50W0WW, DC cable SKU# CBL-DC-388A1-01, and country-specific AC cable (listed later in this document).



## 20-slot spare battery charger

SKU# SAC-MC33-20SCHG-01

Spare battery charger to charge any 20 MC32xx; MC3300 / MC3300x / MC3300ax spare batteries.

- Supports standard-charging for the standard battery from 0-90% in about 3 hours, the high-capacity battery in about 5.5 hours, and the extended-capacity battery in 4.5 hours.
- Mounting options for standard 19-inch rack systems using mounting accessory SKU# BRKT-SCRD-SMRK-01.
- Sold separately: Power Supply SKU# PWR-BGA12V108W0WW, DC cable SKU# CBL-DC-381A1-01, mounting accessory SKU# BRKT-SCRD-SMRK-01, and country-specific AC cable (listed later in this document).



## **Additional Charging Accessories**

## Cigarette lighter adapter plug SKU# CHG-AUTO-USB1-01 USB cigarette lighter adapter plug.

- Used with USB communication / charging cable adapter SKU# CBL-MC33-USBCHG-01 to charge in-vehicle.
- Includes two USB Type A ports providing higher current (5V, 2.5A) for faster charging.
- Sold separately: USB communication / charging cable adapter SKU# CBL-MC33-USBCHG-01



## USB communication / charging cable SKU# CBL-MC33-USBCHG-01

USB charge / communications cable adapter.

- USB cable provides both USB communications and charging support with a USB-C connector.
- The cable length is 60 inches.
- Requires: Country-specific USB Power Supply (listed later in this document) for indoor use and USB cigarette lighter adapter SKU# CHG-AUTO-USB1-01 for in-vehicle use.



## USB communication / charging cable

SKU# CBL-MC33-USBCHG-02

USB charge / communications cable adapter.

- USB cable provides both USB communications and charging support with a USB-C connector.
- The cable length is 36 inches.
- Requires: : Country-specific USB Power Supply (listed later in this document) for indoor use and USB cigarette lighter adapter SKU# CHG-AUTO-USB1-01 for in-vehicle use.



## Micro-USB to USB-A cable

SKU# 25-124330-01R

Micro-USB to USB-A active-sync cable allows for active-sync cable.

- To use with single-slot communication cradles.
- The cable length is 48 inches.



## Power supply, cables, and adaptors

## Power supply, cables, and adaptors

SKU#	Description	Note
PWR-BGA12V108W0 WW	Level VI AC/DC power supply brick.  AC Input: 100–240V, 2.8A. DC Output: 12V, 9A, 108W.	Sold separately: DC lin e cord SKU# CBL-DC-38 2A1- 01 and country-specific AC line cord.

PWR-BGA12V50W0W W	Level VI AC/DC power supply brick.  AC Input: 100-240V, 2.4A. DC Output: 12V, 4.16A, 50W.	Sold separately: DC lin e cord SKU# CBL-DC-38 2A1- 01 and country-specific AC line cord.
KIT-PWR-12V50W	Power supply kit for single-slot cradle including Power Supply SKU# PWR-BGA12V50W0WW and DC line cord SKU# CBL-DC-388A1-01.	Sold separately: Country-specific AC line cord.
CBL-DC-381A1-01	DC line cord for running multi-slot cradles from a single Lev el VI power supply.	
CBL-DC-388A1-01	DC line cord for running single-slot cradles or battery charg ers from a single Level VI power supply SKU# PWR-BGA12V108W0WW.	
CBL-DC-382A1-01	DC line cord for running five-slot cradles when using Level VI Efficiency power supply SKU# PWR-BGA12V108W0WW. Includes black extension tab for releasing the cable.	
CBL-DC-523A1-01	DC Y-line cord for running two spare battery chargers to a s ingle Level VI power supply SKU# PWR-BGA12V108W0W W.	
CBL-HS2100-QDC1-0	HS2100 quick disconnect cable to connect HS2100 to devices, 33 inches.	
25-124422-03R	Headset adapter cable to connect HS2100, RCH50, BlueP arrot Voxware, and Eartec headsets to MC31 / MC32 / MC33 devices.	
CBL-MC33-USBCOM- 01	Cable toggles MC33 into USB OTG mode allowing connections to USB accessories like keyboards, USB thumb drives, etc. Provides USB-A female connector.	
PWR-WUA5V12W0XX	USB type A power supply adaptor (wall wart). Replace 'XX' in SKU as follows to get the right plug style based on region:  US (United States) • GB (United Kingdom) • EU (European Union)  AU (Australia) • CN (China) • IN (India) • KR (Korea) • BR (Brazil)	Level VI power supply w all adapter with input volt age ranging from 100-24 0 volts AC, output of 5V, and maximum current of 2.5A.

Country-specific AC line cords: grounded, 3-prong

SKU#	Country / region	Note
23844-00-00R	North America (United States, Canada, Mexico)	7.5 feet long Commonly used with chargers mounted in server racks
50-16000-217R	American Samoa, Australia, New Guinea	1.9 meters (6.2 feet) long
50-16000-218R	Japan	1.8 meters (6 feet) long
50-16000-219R	Antigua, Bermuda, Burma, Channel Islands, Hong Kong, Iraq, Ireland, Malaysia, North Ireland, Scotland, Singapore, United Kingdom, Wales	1.8 meters (6 feet) long
50-16000-220R	Europe, Abu Dhabi, Bolivia, Dubai, Egypt, Iran, Korea, Russia, Vietnam	1.8 meters (6 feet) long
50-16000-256R	Korea	1.8 meters (6 feet) long
50-16000-257R	China	1.8 meters (6 feet) long
50-16000-669R	India, S. Africa, Africa	1.9 meters (6 feet) long
50-16000-671R	Italy	1.8 meters (6 feet) long
50-16000-672R	Israel	1.9 meters (6.2 feet) long
50-16000-727R	Brazil	1.9 meters (6.2 feet) long

## Country-specific AC line cords: ungrounded, 2-prong

SKU#	Country / region	Note
50-16000-182R	United States	Type A NEMA 1-15 plug
50-16000-255R	Europe, Abu Dhabi, Bolivia, Dubai, Egypt, Iran, Korea, Russia, Vietnam.	Type C CEE7/16 plug
50-16000-670R	Bermuda, England, Hong Kong, Iraq, Ireland, Malaysia, North Ireland, Scotland, Singapore, United Kingdom, Wales	
25-124330-01R	Cradle to USB cable	
	Single slot cradle to PC/host USB cable.	
	Used with single-slot cradle.	
	Micro-USB connection on cradle end	



## Accessories that enable productivity solutions

## Fiber tipped stylus

SKU# SG-STYLUS-TCX-MTL-03

Set of three fiber tipped stylus.

- Heavy-duty and made from stainless steel / brass. No plastic parts real pen feel. Can be used in rain.
- Micro-knit, hybrid-mesh, fiber tip provides silent, smooth gliding use. 5" length.
- Big improvement over rubber tipped or plastic tipped stylus.
- Compatible with all capacitive touch screen devices.
- Tether to device or hand strap using SKU# SG-TC5NGTC7NG-TETHR-03.



## Capacitive stylus

SKU# SG-TC7X-STYLUS1-03

Set of three capacitive styluses optimized for enterprise durability.

- Made of conductive carbon-filled plastic material with 5mm tip. 3.5" length.
- Can be stored in loop of hand strap or holster.
- Also available as a 50-pack 50 styluses— SKU# SG-TC7X-STYLUS-50.



## Capacitive stylus with coiled tether

SKU# SG-TC7X-STYLUS-03

Set of three capacitive styluses with coiled tether.

- Includes: Capacitive stylus SKU# SG-TC7X-STYLUS-03 and coiled tether SKU# KT-TC7X-TETHR1-03.
- Also available as a 6-pack 6 styluses and 6 coiled tethers— SKU# SG-TC7X-STYLUS-06.



## Trigger handle

Trigger handle for MC33 straight shooter

## **SKU#** SG-TC7X-STYLUS-03

Trigger handle for MC33 straight-shooter.

• Configures straight-shooter to be used as a gun handle device and trigger handle mechanically presses the left trigger button on the MC33 when trigger handle is pulled.



## **Mounting and Headsets**

# Un-powered forklift mount SKU# MNT-MC33-FLCH-01

Allows installing the device on a roll bar or square surface of a forklift.

• Sold separately: RAM double socket arm for 1-inch ball SKU# MNT-RAM-B201U, RAM forklift clamp 2.5-inch max width square rail base with 1-inch ball SKU# MNT-RAM-B247U25.



RAM mount arm
SKU# MNT-RAM-B201U
RAM double socket arm for 1-inch ball.

- Used with un-powered forklift mount SKU# MNT-MC33-FLCH-01
- Uses RAM mount P/N SKU# RAM-B-201U



RAM **mount** base SKU# MNT-RAM-B247U25 RAM forklift clamp 2.5-inch max width square rail base with 1 inch ball

- Used with un-powered forklift mount SKU# MNT-MC33-FLCH-01 and attaches to square shaped post of forklift.
- Uses RAM mount P/N SKU# RAM-B-201U



## Rack mounting for space optimization

SKU# BRKT-SCRD-SMRK-01

Rack / wall mounting bracket, allows to install the 16-slot battery charger or up to four 4-slot battery chargers on a wall or a 19" server rack.



## Rugged wired headset with over-the-head headband

SKU# HS3100-OTH

HS3100 Rugged Bluetooth headset with over-the-head headband. Included HS3100 boom module and HSX100 OTH headband module



## Rugged wired headset with behind-the-neck headband (left).

SKU# HS3100-BTN-L

HS3100 Rugged Bluetooth headset with behind-the-neck headband (left).

## **Accessories that protect devices**

#### **Rubber boots**

#### Rubber boot for MC33 brick unit

SKU# SG-MC33-RBTS-01

Rubber boot for MC33 brick units.

- Compatible with fabric holsters
- Boot must be removed before inserting into cradles.



## Rubber boot for MC33 turret head scanner unit

SKU# SG-MC33-RBTRD-01

Rubber boot for MC33 turret head scanner.

- Compatible with fabric holsters
- Boot must be removed before inserting into cradles.



## Rubber boot for MC33 gun unit

SKU# SG-MC33-RBTG-01

Rubber boot for MC33 with or without laser and imager gun units.

- Compatible with fabric holsters.
- Boot must be removed before inserting into cradles.



## Rubber boot for MC33 series RFID unit

SKU# SG-MC33-RBTG-02

Rubber boot only for MC33 series RFID unit.

- Includes holder for optional stylus (stylus not included) and tether point for stylus tether.
- Compatible with fabric holsters
- Boot must be removed before inserting into cradles.



## Half rubber boot for MC33 series RFID unit

SKU# SG-MC33-RBTG-03

Half rubber boot only for MC33 series RFID unit.

- Includes holder for optional stylus (stylus not included) and tether point for stylus tether.
- Compatible with fabric holsters
- Boot must be removed before inserting into cradles.



## Fabric holsters, and other accessories

## Rigid holster

SKU# SG-MC33-RDHLST-01 Rigid holster, secures to a belt.

• Not compatible with MC33 RFID units or devices with rubber boot.



## **Fabric holster**

SKU# SG-MC3X-SHLSTB-01

Fabric holster, secures to a belt or a shoulder strap for brick / straight-shooter or rotating head configurations.

- Compatible with devices with or without rubber boot.
- Includes: Shoulder strap SKU# 58-40000-007R.



## Fabric holster for gun configuration

SKU# SG-MC3021212-01R

Fabric holster for gun configurations, secures to a belt or a shoulder strap. Allows to carry the gun device on the hip or cross-body.

- Compatible with devices with or without rubber boot.
- Sold separately: Shoulder strap SKU# 58-40000-007R or belt SKU# 11-08062-02R.



Replacement buckle for lanyard SKU# SG-MC33-LNYBK-01 Replacement buckle for lanyard.

• Used with lanyard SKU# SG-MC33-LNYDB-01.



## Protective cup SKU# SG-MC33-RBTRT-01 Protective cup for MC33 turret head scanner.

• Typically ordered with boot for turret head scanner SKU# SG-MC33-RBTRD-01.



Hand straps, shoulder strap, belt, lanyard, and screen protector

## Replacement gun hand strap

SKU# SG-MC33-HDSTPG-01 Replacement gun hand strap.

• Included with MC3300 gun, MC3300 RFID, and MC3300x RFID but not MC3300x gun, or MC3300ax gun units.



## Shoulder strap

SKU# 58-40000-007R Universal shoulder strap for fabric holster.

• Extends from 22 to 55 inches and is 1.5 inches wide.



## **Belt for holster**

SKU# 11-08062-02R Universal belt for fabric holster.

• Extends 48 inches and is 2 inches wide.



## Replacement brick hand strap

SKU# SG-MC33-HDSTPB-01

Protective boot for gun configurations, protects the device from wear and tear.

- Strap included with MC3300 and MC3300x brick units.
- Includes loop for storing optional stylus.



# Lanyard SKU# SG-MC33-LNYDB-01 Lanyard only for MC3300 brick styles.

• Lanyard can be worn cross-body or can be attached to a belt SKU# 11- 08062-02R.



## Glass screen protector

SKU# MISC-MC33-SCRN-01 Set of five tempered glass screen protectors...

• Includes alcohol wipes, cleaning cloth, and instructions needed for screen protector installation.



## Stylus tethers Stylus tether SKU# SG-TC5NGTC7NG-TETHR-03 Stylus tether – pack of 3.

- Can be attached to device tower bar.
- When hand strap is used, tether should attach to hand strap SKU# SG-NGTC5TC7-HDSTP-03 directly (not to terminal towel bar).
- String type tether prevents loss of stylus.



## Stylus coiled tether replacement

SKU# KT-TC7X-TETHR1-03

Set of three coiled tether for stylus to replace previously lost or damaged tethers.

• Not recommended when using fiber tipped stylus SKU# SG-STYLUS-TCX-MTL-03



## Stylus coiled tether replacement

SKU# SG-ET5X-SLTETR-01

Coiled tether for stylus to replace previously lost or damaged tethers.

• Not recommended when using fiber tipped stylus SKU# SG-STYLUS-TCX-MTL-03



## **Documents / Resources**



**ZEBRA MC3300 Handheld Mobile Computer** [pdf] User Guide MC3300, MC3300 Handheld Mobile Computer, Handheld Mobile Computer, Mobile Computer, Computer

## References

User Manual

Manuals+, Privacy Policy

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.