

ZEBRA KC50A15-G0B1C0-A6 Kiosk Computer Instructions

Home » ZEBRA » ZEBRA KC50A15-G0B1C0-A6 Kiosk Computer Instructions

Contents

- 1 ZEBRA KC50A15-G0B1C0-A6 Kiosk
- Computer
- **2 Product Information**
- **3 Product Usage Instructions**
- **4 Frequently Asked Questions**
- 5 Highlights
- **6 Software Packages**
- **7 Version Information**
- **8 Device Support**
- 9 New Features
- 10 Addendum
- 11 Documents / Resources
 - 11.1 References



ZEBRA KC50A15-G0B1C0-A6 Kiosk Computer



Product Information

Specifications

• Product Name: Android 13 GMS Release 13-33-27.00-TG-U01-STD-ATH-04

• Build Number: 13-33-27.00-TG-U01-STD-ATH-04

• Android Version: 13

• Security Patch Level: August 1, 2024

• Linux Kernel Component Versions: 5.4.233

• New Features: Supports Mirror and Desktop modes

Product Usage Instructions

Software Packages

• Package Name: AT_FULL_UPDATE_13-33-27.00-TG-U01-STD-ATH-04.zip

• Description: Full Package Update

• Instructions: Download the package and follow the installation steps provided in the user manual.

• Package Name: Releasekey_6490_EnterpriseReset_V2.zip

- Description: Reset Package to Erase User Data Partition Only
- Instructions: Use this package to reset and erase user data partition only.
- Package Name: Releasekey 6490 FactoryReset V3.zip
- Description: Reset Package to Erase User Data and Enterprise Partitions
- Instructions: This package is used to reset and erase both user data and enterprise partitions.

Device Support

The software release is approved for use on the KC50 family of devices. The newly supported device in this release is KC50.

Security Updates

This build is compliant up to Android Security Bulletin of August 1, 2024.

New Features

The product now supports Mirror and Desktop modes.

Known Issues

No known issues reported at the moment. Please refer to Zebra Technologies for updates.

Frequently Asked Questions

- Q: Are there any specific requirements for updating to this release?
 - A: Make sure to back up your data before applying any updates. Ensure your device meets the compatibility requirements mentioned in the user manual.
- Q: How can I check the current version of my device?
 - A: Navigate to Settings > About Phone > Software Information on your device to view the current version details.
- Q: Can I revert to the previous version after updating?
 - A: Once you update to a new version, it is not recommended to revert to a previous version as it may cause compatibility issues.

Highlights

This Android 13 GMS release 13-33-27.00-TG-U01-STD-ATH-04 covers the KC50 family of products. Please see Device Compatibility under the Addendum Section for more details

Software Packages

Package Name	Description
AT_FULL_UPDATE_13-33-27.00-TG-U01-STD-ATH-04.zip	Full Package Update
Releasekey_6490_EnterpriseReset_V2.zip	Reset Package to Erase User Dat a Partition Only
Releasekey_6490_FactoryReset_V3.zip	Reset Package to Erase User Dat a and Enterprise Partitions

Security Updates

This build is Compliant up to Android Security Bulletin of Aug 01 2024.

Approved Cellular Carriers

• N/A

Version Information

Below Table contains important information on versions

Description	Version
Product Build Number	13-33-27.00-TG-U01-STD-ATH-04
Android Version	13
Security Patch level	August 1, 2024
Linux Kernel	5.4.233
Component Versions	Please see Component Version under Addendum section

Device Support

Newly supported devices in this release: KC50

This software release has been approved for use on the following devices.

Device Family	Part Number	Part Number	
KC50	KC50A15-G0B1C0-A6	KC50E15-G0A200-A6	KC50 Interactive Kiosks
	KC50A15-G0B1C0-NA	KC50E15-G0A200-NA	Support
	KC50A15-G0B1C0-TR	KC50E15-G0A200-TR	
	KC50A22-G0B1C0-A6	KC50E22-G0A200-A6	
	KC50A22-G0B1C0-NA	KC50E22-G0A200-NA	
	KC50A22-G0B1C0-TR	KC50E22-G0A200-TR	

New Features

- The initial release of KC50
- Z-Flex Connectors on each Edge
- Supports plug-in Scanner Module and Programmable LED Bar
- Staging via Front Facing Camera if Scanner Module/USB Scanner is not installed
- Power over Ethernet See list of supported injectors in user guide
- DC Power Input also supported
- Secondary display support via USB-DP cable
- · Supports Mirror and Desktop modes

Usage Notes

- This device does not use a battery, it must have a constant power source to operate
- · Only one installed scanner is supported
- · Only one installed LED bar is supported
- Does not support both PoE and DC Power connected simultaneously (you can have Ethernet with DC power)

Known Issues

• None

Important Links

- · Installation and setup instructions
- Zebra Techdocs
- Developer Portal

Addendum

Component Versions

Component / Description	Version
Acoustics Profiles	General:KC50L-T-2.4 Cellular: N/A
AnalyticsMgr	10.0.0.1008
Android SDK Level	33
Audio (Microphone and Speaker)	0.21.1.0
Bluetooth Pairing Utility	7.0.12
DataWedge	14.1.28
EMDK	13.0.29.4729
Files	13
GMS	13_202401
License Manager and License Agent	version: 6.1.4 and License Agent version: 6.3.9.5.0.3
MXMF	13.5.0.21
NFC FW	3.2.3
NFC Service	PN7221_AR_13.21.00
OEM info	9.0.0.1005
OSX	QCT6490.130.13.24.24
RXlogger	13.0.12.78
Scanning Framework	42.37.4.0
Snapdragon Camera	2.04.102(158-00)
StageNow	13.4.0.0
Touch Panel (FW)	06-00-00-03-00-00-00-Finger-1-0:0x000000
Wireless Analyzer	3.2.14
WLAN	FUSION_QA_4_1.3.1.006_T
Zebra BlueTooth	13.8.1

Zebra Data Service	10.0.8.1001
Zebra Device Manager	13.5.0.21
Zebra Volume Control3	3.0.0.105

Revision History

Rev	Description	Date
1.0	Initial release	October 9, 2024

Documents / Resources



ZEBRA KC50A15-G0B1C0-A6 Kiosk Computer [pdf] Instructions

KC50A15-G0B1C0-A6, KC50A15-G0B1C0-NA, KC50A15-G0B1C0-TR, KC50A22-G0B1C0-A6, KC50A22-G0B1C0-NA, KC50A22-G0B1C0-TR, KC50E15-G0A200-A6, KC50E15-G0A200-NA, KC50E15-G0A200-TR, KC50E22-G0A200-A6, KC50E22-G0A200-NA, KC50E15-G0B1C0-A6 Kiosk Computer, KC50A15-G0B1C0-A6, KC50A22-G0B1C0-A6, KC50A22-G0B1C0-A6, KC50A22-G0B1C0-A6, KC50A22-G0A200-TR, KC50A15-G0B1C0-A6, KC50A22-G0A200-TR, KC5

References

- Welcome | Zebra Developer Portal
- ▲ Android Security and Update Bulletins | Android Open Source Project
- User Manual

Manuals+, Privacy Policy

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.