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ZAGG Keyboard and Mouse App User Guide

**ZAGG Keyboard & Mouse
App Guide**

August 2022

ZAGG Keyboard App Guide
ZAGG has an app in the Apple Store to support new firmware deployments for the Pro Keys Series, Pro Keys with Trackpad Series, Rugged Book Series, & Pro Mouse
App Location: Apple Store (There is no App support for non-Apple devices)
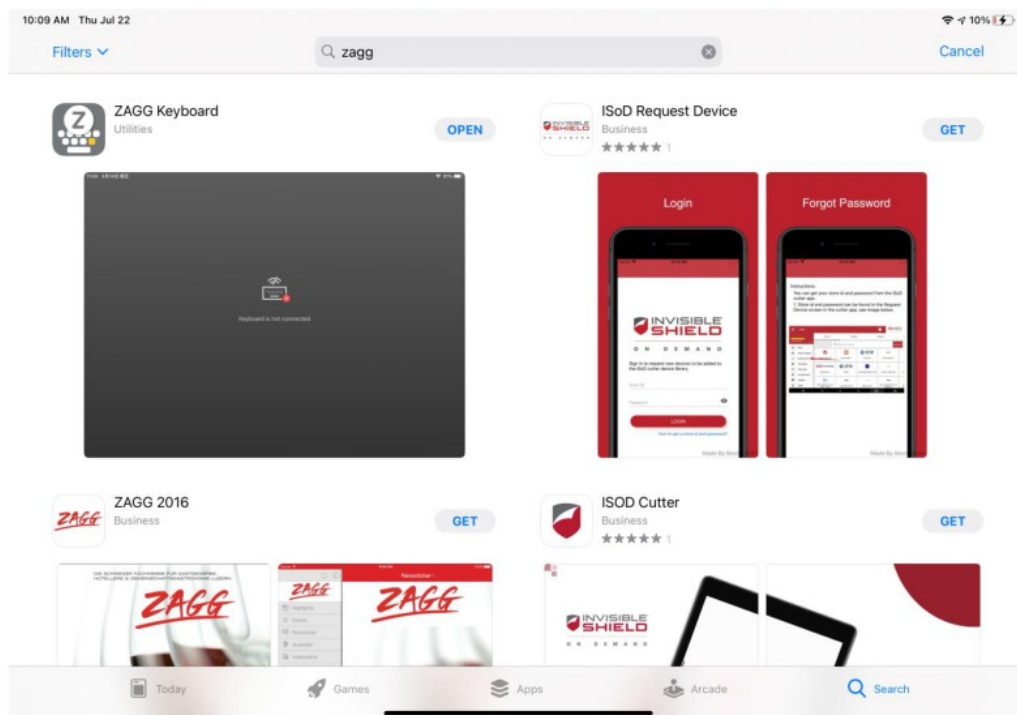**App Name:** ZAGG Keyboard

Contents

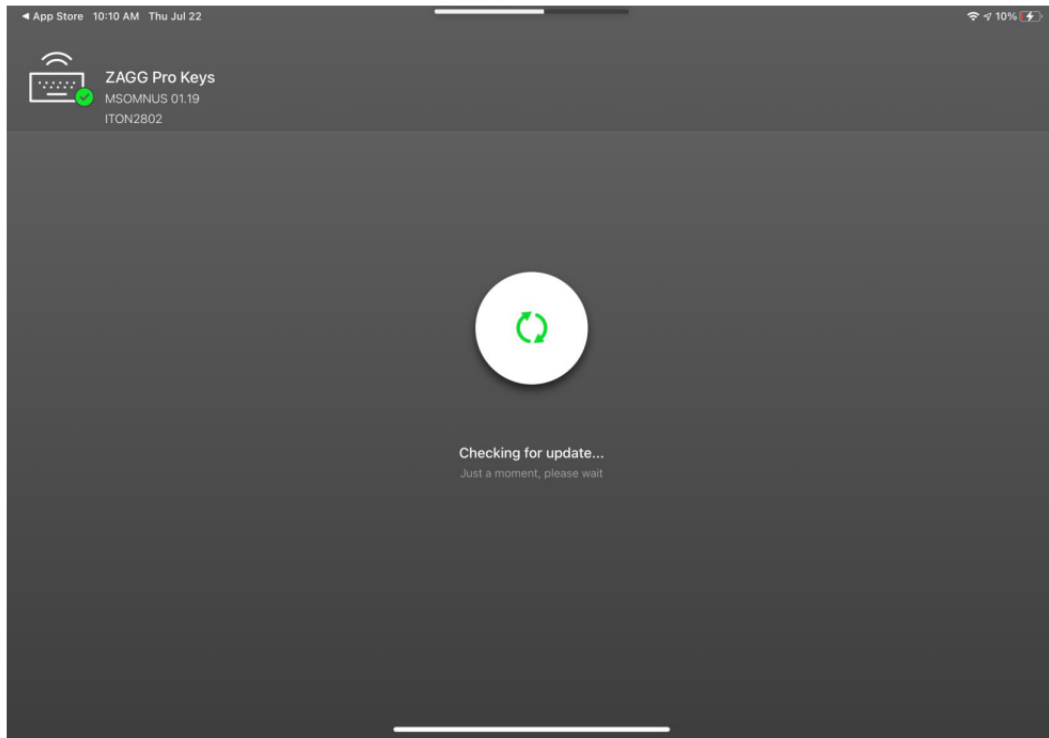## Compatible with the following products:

- Pro Keys 10.2 | SKU 103404702
- Pro Keys 10.9 | SKU 103406884
- Pro Keys 11 | SKU 103404717
- Pro Keys 12.9 | 103407563
- Pro Keys w/ Trackpad 10.2 | SKU 103407640
- Pro Keys w/ Trackpad 10.9/11 | SKU 103407562
- Rugged Book 10.2 | SKU 103104613
- Rugged Book 10.9/11 | SKU 103107270
- Rugged EDU 10.2 | SKU 103107815
- Pro Mouse | SKU 109909782
  Step-by-step instructions is listed on the following slides
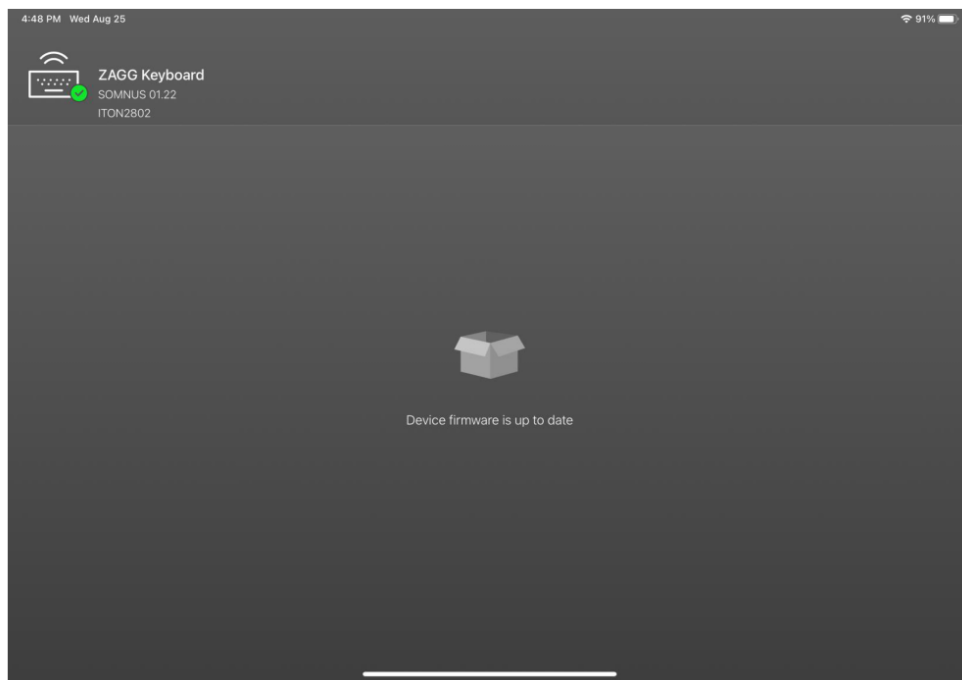
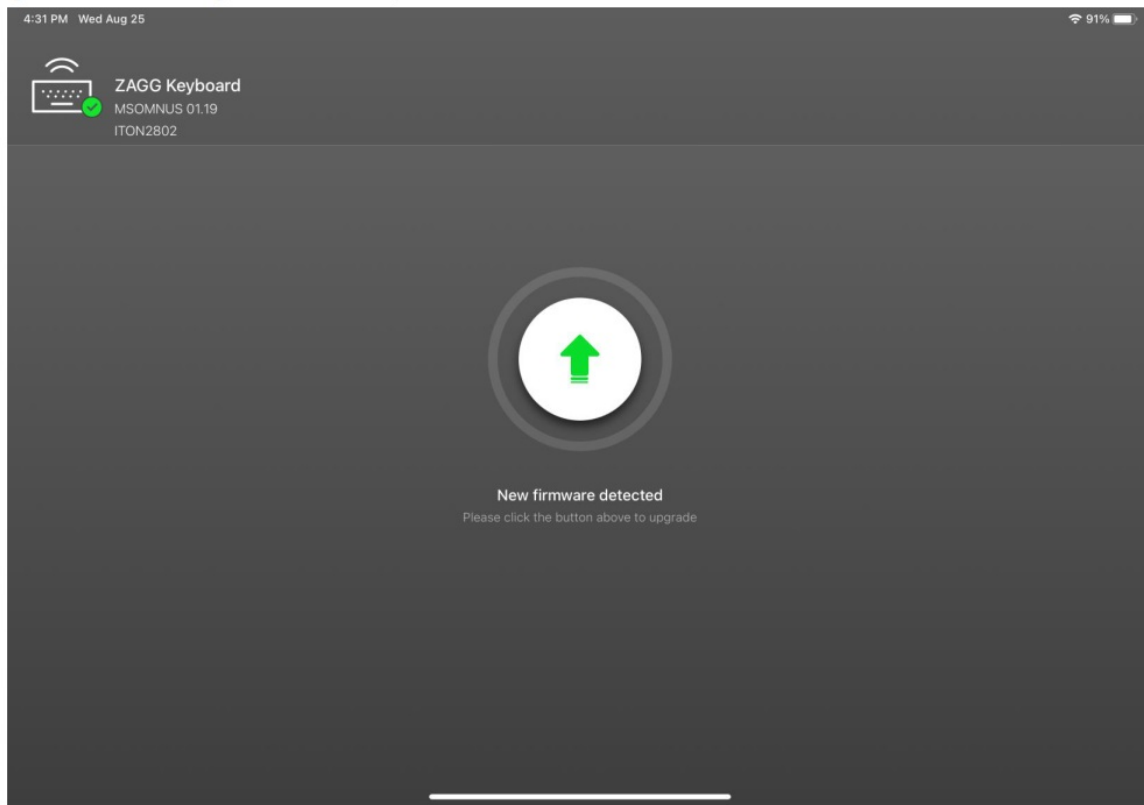## Step 1: Download App From Apple Store

Step 2: Open App – App will automatically validate if the keyboard is utilizing the latest firmware version
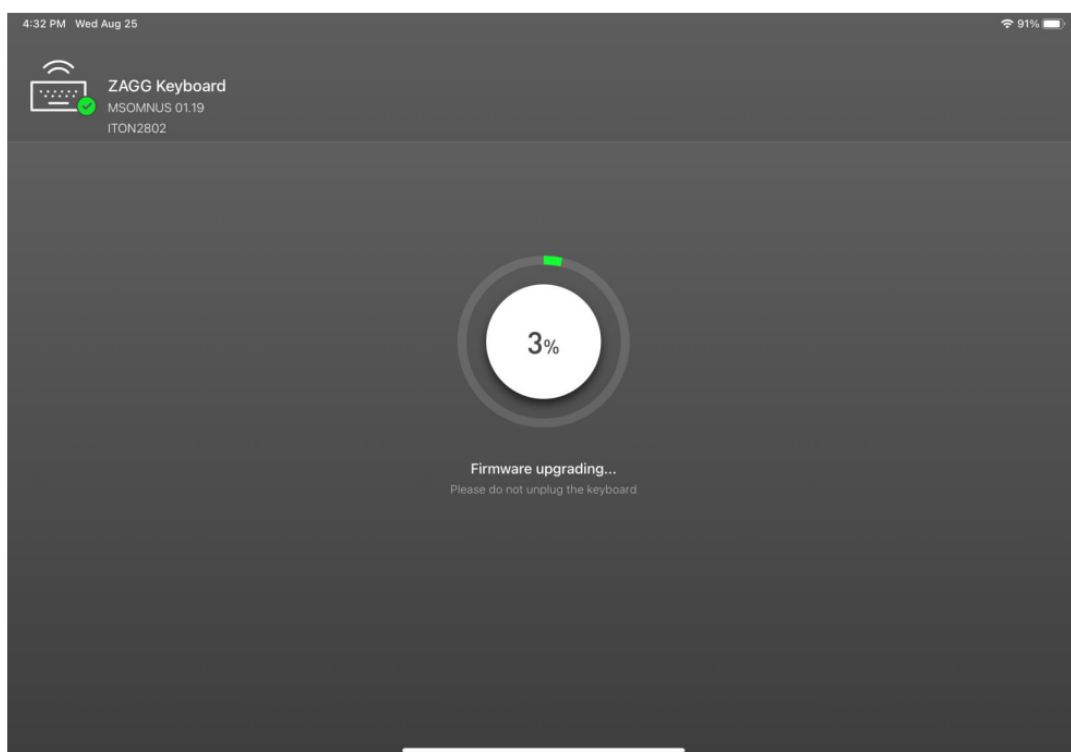
Step 3: If the firmware is current; the App will display "Device firmware is up to date" and no further action is required.
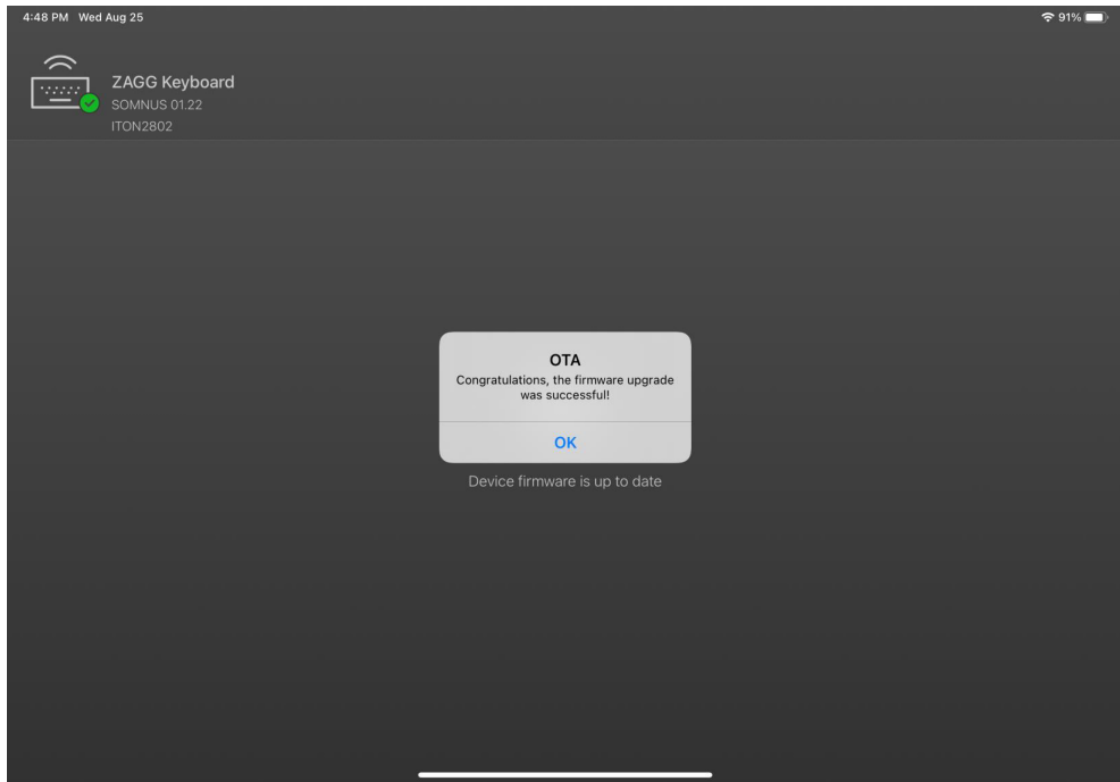

Step 4: In the event a new firmware version is available; a "New Firmware Detected" message will appear. Press the green UP arrow to begin the installation process.

Step 5: During the installation process; a progress meter will appear to show the progression of the installation.

Step 6: Upon completion of the upgrade; a pop-up window will appear. Click the "OK" button to complete the update.

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Documents / Resources

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