



# Yealink W79P Cordless DECT Base Ruggedized Handset User Manual

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*Yealink W79P Cordless DECT Base Ruggedized  
Handset User Manual*



# Yealink W79P Cordless Dect Base + Ruggedized Handset

Phone + Voicemail

USER MANUAL



AUGUST 2022

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## PACKAGE CONTENTS YEALINK W79P

The Yealink W79P DECT IP phone consists of one W70B base station and one W56R handset.



W59R Handset



W70B Base Station



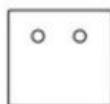
Two Power Adapters



Battery Cover



Rechargeable Battery



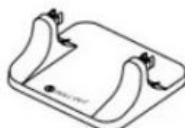
Decorative Cover



Charging Cradle



Ethernet Cable



Base Stand



Quick Start Guide

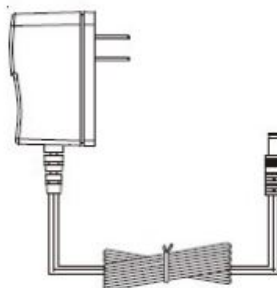
# INSTALLING YOUR YEALINK W70B BASE/W59R IP DECT PHONE

## CONNECTING THE W70B BASE STATION

### YEALINK W70B BASE



### BASE POWER ADAPTER



### ETHERNET CABLE



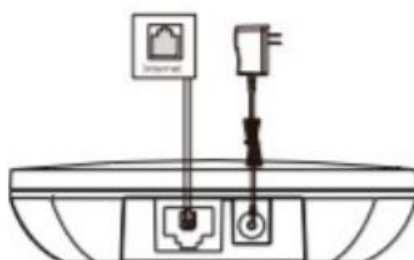
You have two options to power the base station. Your System Administrator will advise you which one to use.

- + AC power (Optional)
- + Power over Ethernet (PoE)

**NOTE:** Pay attention to the radio coverage of the base station. It is up to approximately 1000 feet in unobstructed outdoor areas and up to approximately 165 feet inside buildings. Do not set up the base station in a damp room, and keep it away from water.

### AC Power (Optional)

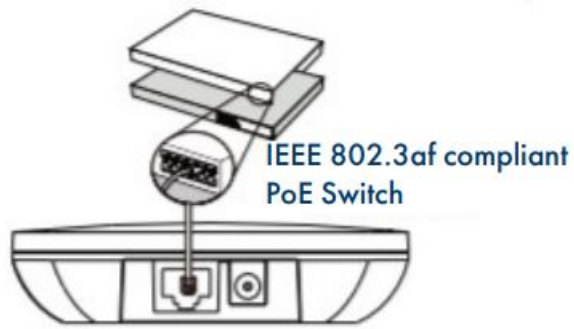
- + Connect the DC plug on the power adapter to the DC5V port on the base station and connect the other end of the power adapter into an electrical outlet.
- + Connect the included or any standard Ethernet cable between the Internet port on the base station and the Internet port in your network or the switch/hub device port.



**NOTE:** The base station should be used with the original power adapter (5V/600mA) only. The use of a third-party power adapter may cause damage to the base station.

### Power over Ethernet

- + Connect the Ethernet cable between the Internet port on the base station and an available port on the in-line power switch/hub. IEEE 802.3af compliant PoE Switch



**NOTE:** If in-line power is provided, you don't need to connect the AC adapter. Make sure the switch is PoE compliant.

**IMPORTANT!** Do not remove the power and network to the base station while it is updating firmware and configurations.

## SETTING UP THE W59R HANDSET

### W59R HANDSET



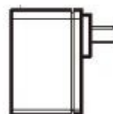
### CHARGER CRADLE



### RECHARGEABLE BATTERY



### HANDSET POWER ADAPTER



#### Insert the battery

- + Open the battery cover on the back of the handset.
- + Insert the battery and press it down.
- + Close the battery cover.

#### Set up the Charger Cradle

- + Connect the USB plug on the charger cradle to the DC5V port on the power adapter.
- + Connect the power adapter to an electrical outlet.



### Charge the handset

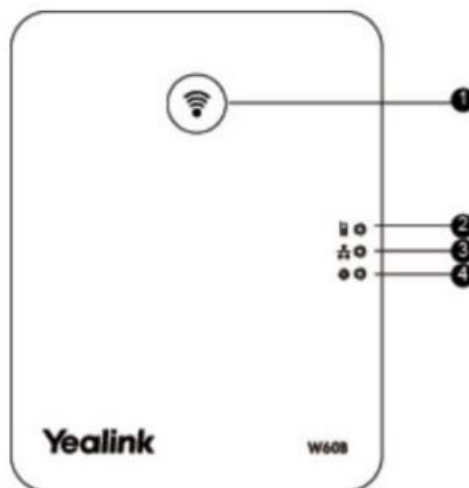
- + After setting up the handset and charger, place the handset in the charger.
- + The handset battery takes about 3 hours to fully charge. The charging status is displayed on the top right hand corner of the LCD screen.

### Attach the Belt Clip

- + Push the clip onto the back of the handset.
- + Insert the clip into the designated notches in the handset.

## W70B BASE STATION FEATURES

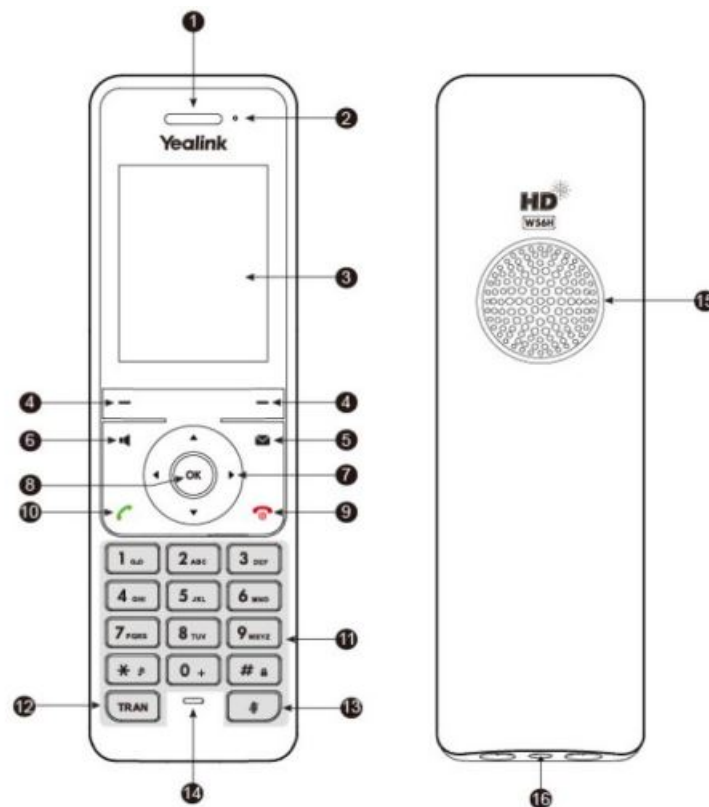
After the base station starts up successfully and the handset is registered to the base station, all LEDs on the base station will illuminate green in sequence.



1. Paging Key – Locates a misplaced handset. Toggles the registration mode. Resets the base station to factory settings.
2. Registration LED – Indicates the mode of the base station.
  - + Fast flashing green – paging mode.
  - + Slow flashing green – registration mode.
  - + Solid green – there is at least one handset registered to the base.
  - + Off – the base is powered off or no handsets are registered to base.
3. Network Status LED – Indicates the network status.
  - + Slow flashing green – network is unavailable.
  - + Solid green – network is available.
  - + Off – base is powered off.
4. Power Indicator LED – Indicates the power status of the base station.
  - + Slow flashing green – base is going through a firmware upgrade.
  - + Solid green – base is powered on.

+ Off – base is powered off.

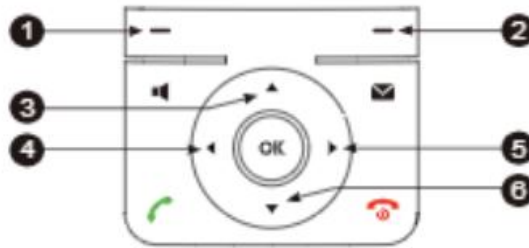
## W59R HANDSET KEYS + FEATURES



1. Earpiece – Outputs audio during the earpiece call.
2. Power Indicator LED – Indicates handset power
  - + certain features statuses.
  - + Fast flashing red – incoming call.
  - + Slow flashing red – voicemail message or missed call.
  - + Solid red – battery is charging.
3. LCD Screen – Shows information about calls, messages, softkeys, time, date and other relevant data. Call information such as caller ID + call duration. Icons (for example: DND ). Prompt text (for example: “Saved”).
4. Softkeys – Appear on the display to indicate features that can be activated by pressing the keys directly below them.
5. Message key – Accesses the voicemail or missed call log.
6. Speaker key – Switches between the earpiece, headset and speakerphone. Answers an incoming call.
7. Navigation keys – Moves the cursor. Adjusts the ringer volume.
8. OK – Confirms actions or enters the main menu.
9. Power/ Off key – Long presses in the menu screen to return to idle screen. Long presses to turn the handset on or off when idle. Cancels actions or ends a call. Rejects an incoming call.
10. Answer/Talk key – Answers an incoming call. Enters the redial calls list. Places a call.
11. Alphanumerical Keypad – Provides digits, letters and special characters.
12. Transfer key – Transfers a call to another party.
13. Mute key – Toggles the mute function on and off.
14. Microphone – Picks up audio during earpiece and handsfree calls.
15. Speaker – Provides handsfree speaker phone audio.

16. 3.5mm earphone jack – Allow you to connect a standard 3.5mm headset.

## SHORTCUTS



1. Press the left softkey to access the call history.
2. Press the right softkey to check the line status.
3. Press the up arrow to place an internal call to another handset.
4. Press the left facing arrow to decrease the ringer volume.
5. Press the right facing arrow to increase the ringer volume.
6. press the down arrow to access the directory.

## CALL PROCESSING

### ANSWER CALLS



TO ANSWER INCOMING CALL: Press TALK/ANSWER key or ACCEPT Softkey. TO SILENCE THE RINGING CALL: Press SILENCE Softkey.

TO ANSWER A SECOND CALL AND PLACE FIRST CALL ON HOLD: Scroll to new call. + Press ACCEPT Softkey

TO SWITCH BETWEEN CALLS: Press SWAP Softkey

### PLACE CALLS

TO PLACE A CALL: Enter number and Press TALK/ANSWER Key

TO PLACE A SECOND CALL: + Press NEW CALL Softkey + Enter number + Press TALK/ANSWER Key



## **NAVIGATE A CONNECTED CALL**

### **DISCONNECT A CALL**

TO DISCONNECT FROM A CALL: Press POWER/OFF Key

### **PLACE A CALL ON SPEAKER**

TO PLACE A CALL ON SPEAKER: Press SPEAKER Key TO TAKE A CALL OFF SPEAKER: Press SPEAKER Key

### **MUTE/UNMUTE A CALL**

MUTE: Press MUTE Key. Display will indicate call is muted. UNMUTE: Press MUTE Key again

### **TRANSFER A CALL**

TRANSFER: Connect your call to someone else (with call on line)

### **ANNOUNCED**

- + Press NEW CALL Softkey
- + Enter number or press DIRECTORY Softkey
- + Press TALK/ANSWER Key.
- + Wait for party to answer and announce call.
- + Press OPTIONS Softkey.
- + Select CALL TRANSFER.
- + Scroll down to held call.
- + Press TRANSFER Softkey.
- + TO RETURN TO CALLER: Press END Softkey.

### **BLIND**

- + Press OPTIONS Softkey.
- + Select TRANSFER (call holds).
- + Enter number or press DIRECTORY Softkey.
- + Press TRANSFER Softkey

### **CALL PARK**

CALL PARK: Places an active call on a system hold to be retrieved from another telephone.

TO PARK A CALL: Press NEW CALL Softkey Dial \*13 (system audibly advises the Orbit Code call is parked on) Press OPTIONS Softkey. Select CALL TRANSFER. Scroll down to held call. Press TRANSFER Softkey.

TO RETRIEVE PARKED CALL: Press TALK/ANSWER Key Dial \*14 and Orbit Code Number (call is connected)

NOTE: The Yealink phone can receive pages but cannot make a page.

### **CREATE AN ADHOC CONFERENCE**

CONFERENCE: Allows three-way conferencing (with call on line).

- + Press NEW CALL Softkey.
- + Enter second number and press OK.
- + When second person answers, announce conference + Press OPTIONS Softkey
- + Select CONFERENCE to join all parties

## REDIAL

REDIAL: Your phone's redial feature displays a list of your most recently dialed numbers.

TO VIEW REDIAL LIST: Press TALK/ANSWER key. Scroll to the number you want to dial. Press OK key twice to redial number.

## CALL HISTORY

CALL HISTORY: Your phone's call history is stored for incoming, outgoing and missed calls.

TO VIEW CALL HISTORY: Press the HISTORY Softkey TO VIEW CALL DETAILS, ADD TO CONTACTS OR

DELETE: Press the OPTIONS Softkey TO CALL: Press the OK Key three times

## DIRECTORIES

There are two types of directories on the Yealink Cordless phone:

- + Local Directory: Specific to that handset only.
- + Network Directory: Usually maintained by your System Administrator + available on all handsets.

TO ADD NUMBERS TO THE LOCAL DIRECTORY:

- + Press OK Key
- + Highlight and Select DIRECTORY Icon.
- + Select LOCAL DIRECTORY.
- + Press OPTIONS Softkey. Screen says "New Contact".
- + Press OK Key.
- + Enter first and last name.
- + Scroll and Enter work/mobile/other phone numbers.
- + Press SAVE

TO SEARCH DIRECTORIES:

- + Press OK Key
- + Highlight and Select DIRECTORY Icon
- + Select which directory to search
- + Begin spelling the name on the dial pad

**NOTE:** When searching, press the key the correct amount of times to get the appropriate letter. For example, if searching for a name that begins with an "S", you must press the 7 key four times. It's not necessary to enter an entire name when searching. EX: if searching for "Stephanie", you can enter STE, press SELECT, and you will receive the results for all names that start with STE.

## HUNT GROUPS

When you are a member of a group (Hunt group or iACD), your account phone is programmed to ring when a choice is made from an automated attendant or when the hunt group number is dialed. You may be required to log in to the hunt group to receive calls. You can log in to a group from any device that your account phone number is active on, or from CommPortal. See the CommPortal User Guide.

If you are a member of more than one group, you will need to know the group number in order to log in and out of the individual groups. If you do not know your group numbers, you can obtain this information from the System Administrator.

- + To log in: Dial \*44, enter the group number and press #. If you are a member of multiple Hunt Groups you will need to log in to each group individually.
- + To log out: Dial \*44. If you are a logged in to multiple Hunt Groups, the system announces how many groups you are logged into and will prompt you to press 0# to log out of all hunt groups, or to enter the hunt group number

followed by # to log out of an individual hunt group.

## **VOICEMAIL**

The voicemail system is voice prompted with easy to follow instructions and commands. You must initialize your mailbox for the first time by creating a password, recording your name and recording a greeting.

### **FIRST TIME VOICEMAIL SET UP**

To set up your voicemail for the first time:

- + Dial \*99 and press TALK/ANSWER.
- + Enter the EAS Pin provided by the System Administrator.
- + Follow the audio instructions to create a password, record your name and record your personal greeting

### **MAILBOX GREETINGS**

There are multiple greeting types available for you to choose from:

**PERSONAL** Plays to everyone that calls you.

**EXTENDED ABSENCE** Plays when you will be away from your office or phone for meetings/vacation, etc.

You can turn off message acceptance when using the extended absence greeting.

System will remind you Extended Absence Greeting is playing.

**SYSTEM GENERATED** A synthesized greeting. This can be set up to include your telephone number or recorded name.

**BUSY** Plays when you have active calls on all available lines.

**OUT OF HOURS** Can be set to play outside of your normal business hours, weekends and holidays.

**FORWARDED TO VM** Plays when you have your phone set to forward to voicemail.

### **VOICEMAIL AND YOUR SELF SERVICE SUBSCRIBER COMMPORTAL**

Through the Self Service Subscriber CommPortal, you are able to:

- + Record and change greetings.
- + Choose your voicemail to email options.
- + Change your login for voicemail so you are not required to enter your mailbox and pin each time you log in from your own telephone.
- + Change other voicemail and telephone settings.

Please refer to the Self Service Subscriber CommPortal User Manual on the Northland Communications website for full details.

### **LOG IN TO VOICEMAIL**

From any internal extension:

- Tap \*99 and Tap SEND Softkey
- Enter your 10 digit telephone number and tap the # key
- Enter your password and tap the # key

From any external telephone:

- Dial: 315-671-0031
- Enter your 10 digit telephone number and tap the # key
- Enter your password and tap the # key

## COMMON VOICEMAIL COMMANDS

### Main Menu

- 1 Listen to messages
- 2 Send a message to another user
- 3 Work with personal greetings
- 4 Mailbox settings
- 6 Set message type (voicemail/email/fax)
- 7 Switch Account (log into another account)

### Listening to Messages

- 1 Repeat
- 2 Save
- 3 Erase
- 4 Reply
- 5 Send a copy
- 22 Save as new
- # Next Message

NOTES: Star (\*) will always back you up to the previous menu Pound (#) will bypass a user's personal greeting  
You can check your voicemail and record and manage greetings through your Subscriber CommPortal.

TO LEAVE A MESSAGE FOR ANOTHER USER WITHOUT RINGING THE PHONE:

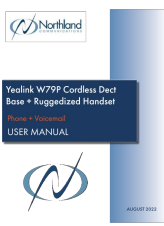
- + Press \*99.
- + Enter extension number and press TALK/ANSWER.

TRANSFER TO VOICEMAIL: Sends a caller directly to voicemail without ringing the phone

- + Press the OPTIONS Softkey.
- + Select TRANSFER, call automatically held.
- + Enter \*99 and extension number.
- + Press TRANSFER Softkey.

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## Documents / Resources

|   |   |
|---|---|
|  | <p><a href="#">Yealink W79P Cordless DECT Base Ruggedized Handset</a> [pdf] User Manual<br/>W79P, Cordless DECT Base Ruggedized Handset, W79P Cordless DECT Base Ruggedized Handset, DECT Base Ruggedized Handset, Base Ruggedized Handset, Ruggedized Handset, Handset</p> |
|---|---|

## References

- [Training Support | Northland Communications](#)