



Yealink MVC320-C3-050 Microsoft Teams Rooms System User Guide

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Yealink

Yealink MVC320-C3-050 Microsoft Teams Rooms System



Product Information:

The MTouch is a touch panel designed for use with the Yealink MVC system. It features a touch screen interface and various hardware interfaces for connectivity.

Package Contents:

- MTouch
- Mounting Bracket and Accessories
- 7.5m Ethernet Cable
- Screwdriver
- USB Type-C Cable (with an HDMI adapter)
- Quick Start Guide

MTouch Connection:

To connect your MTouch to other devices in the Yealink MVC system, follow these steps:

1. Connect your MTouch to the CP900 or WPP20 for wireless sharing.
2. Assemble your MTouch using the provided mounting bracket or place it on a table.
3. If mounting on a wall, ensure that you have a suitable wall mount and route the MTouch through the wall.

Hardware Interface Instructions:

The MTouch has several hardware interfaces for different purposes:

No.	Port	Description
1	3.5mm Headset	Connect to a headset.
2	USB-A Port	Connect to the WPP20 for wireless sharing or to a USB audio device.
3	USB-C Port	Connect to the PC for wired sharing.
4	USB-A Port	Connect to a USB audio device, such as CP900.
5	VCH Port	Connect to the MCore for power and motion detection.

Wireless Presentation:

You can use the Yealink WPP20 wireless presentation pod for wireless content sharing. Follow these steps to set it up:

1. Connect the WPP20 to the USB port of the MTouch.
2. Wait for about 3 seconds until the WPP20 LED indicator glows green.
3. Connect the WPP20 to the PC.
4. If it's the first time connecting the WPP20 to the computer, manually start the Yealink Wireless Presentation Pod software and upgrade the WPP20 firmware if prompted.
5. After the upgrade is successful, the WPP20 is ready for content sharing.
6. Visit the Yealink website for the latest firmware version.

LED Indicator Instructions:

The MTouch and WPP20 have LED indicators that provide information about their working status:

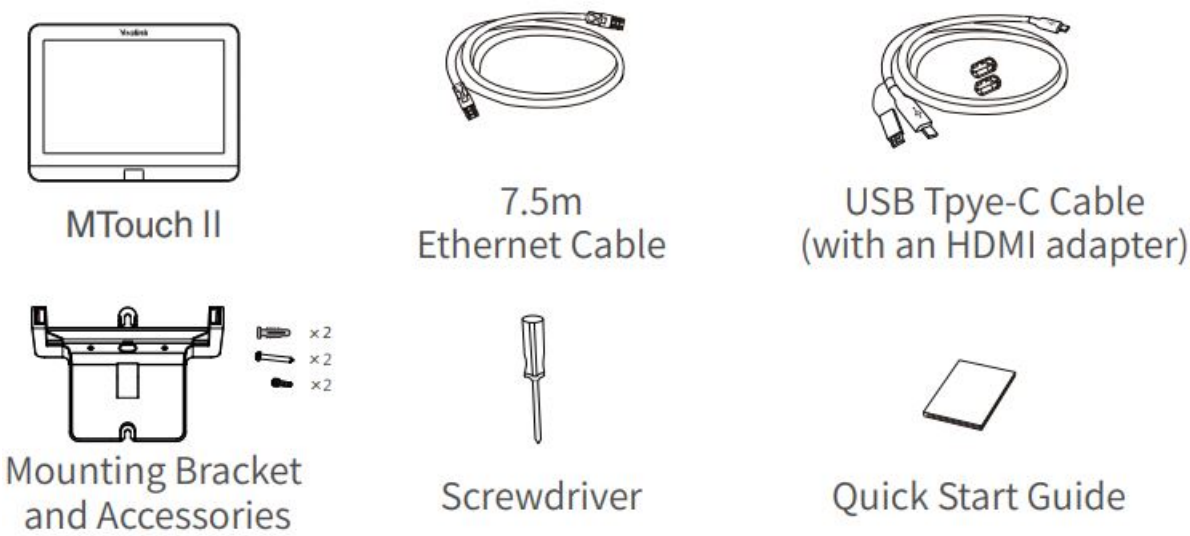
MTouch LED Indicator:

LED Status	Description
Solid yellow	MTouch is not connected to a PC or WPP20 is not used for content sharing.
Solid green	MTouch is connected to a PC for wired sharing or WPP20 is used for wireless sharing.
Solid red	MTouch is in sleep mode.
Fast-flashing yellow	MTouch is upgrading firmware.
Slow-flashing red	Failed to upgrade firmware.

WPP20 LED Indicator:

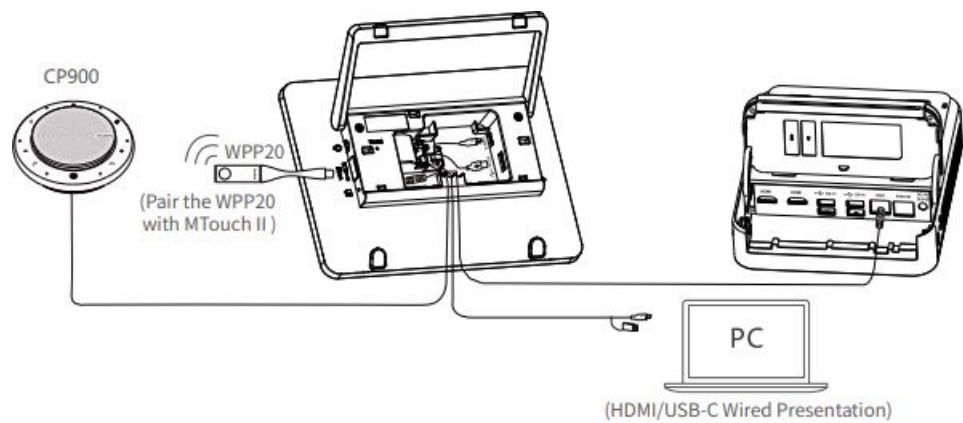
LED Status	Description
Solid green	The WPP20 has been paired with the MTouch and is connected to a PC for content sharing.
Solid yellow	The WPP20 is not connected to the MTouch.
Solid red	MTouch is in sleep mode.

Package Contents

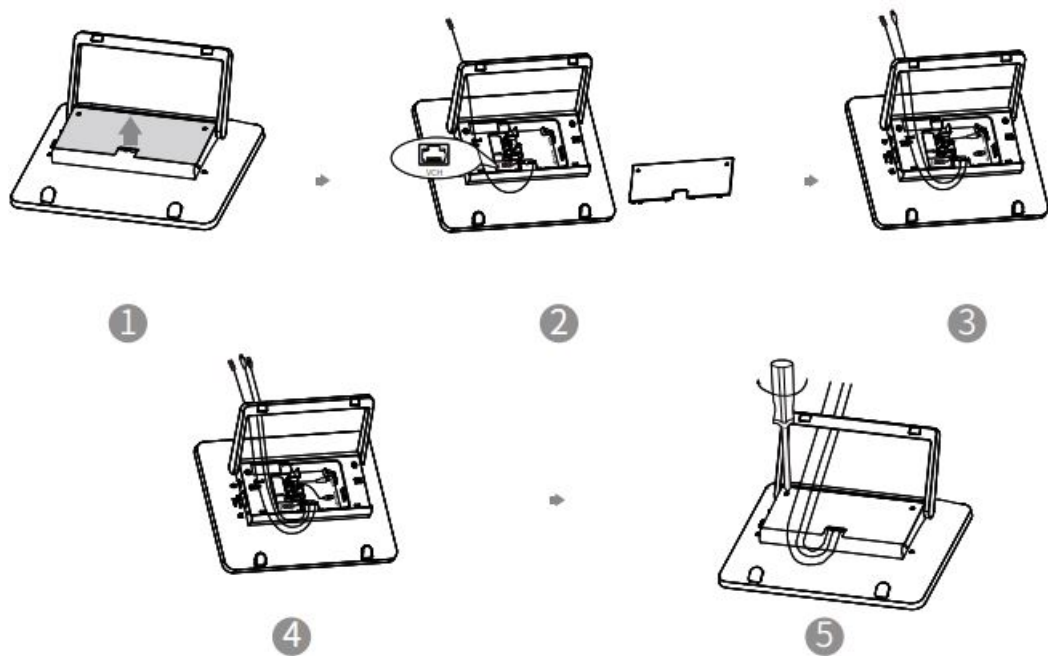


MTouchII Connection

Connect your MTouchII



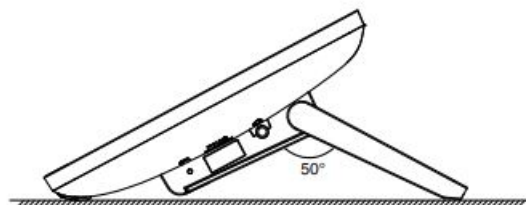
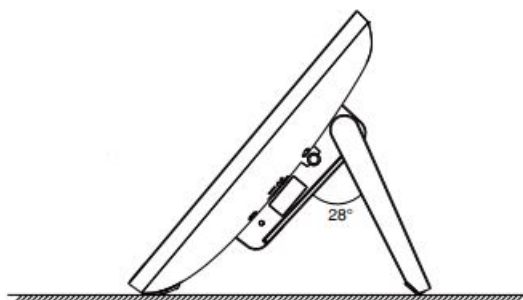
Assemble your MTouchII



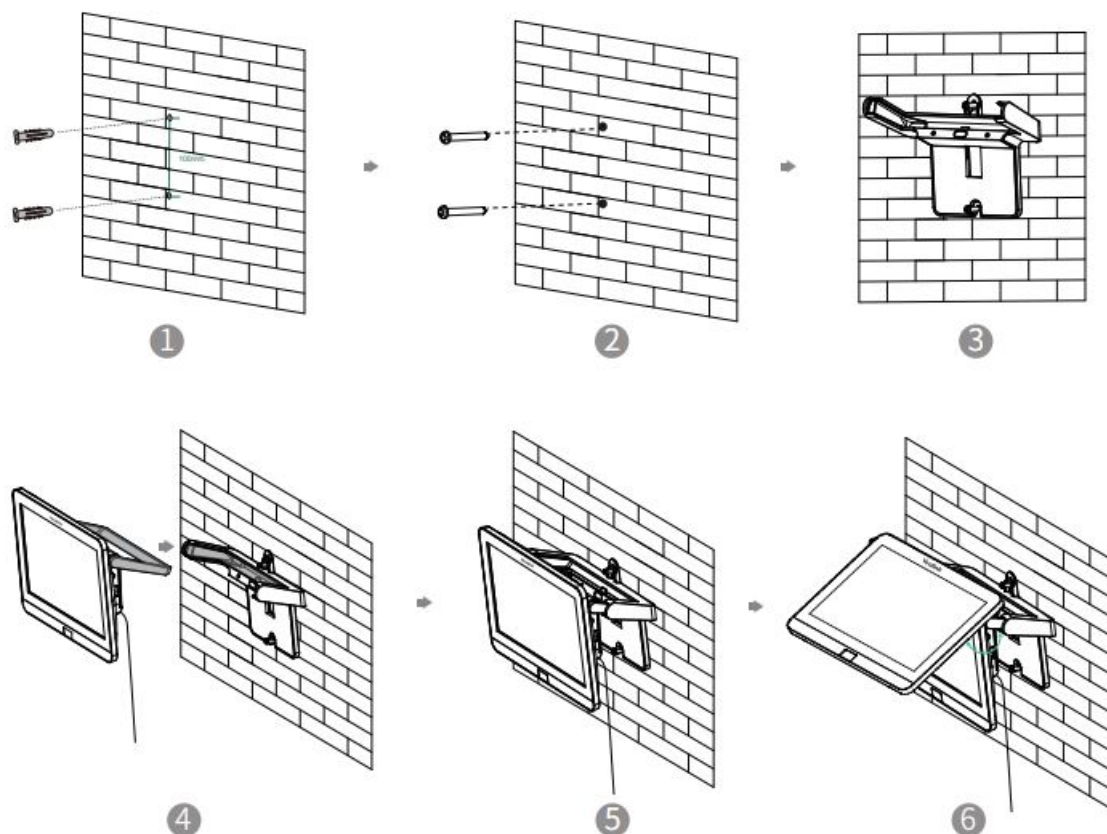
MTouchII Installation

Put on a table

You can place the system on the conference room table and adjust the touch screen as you need.

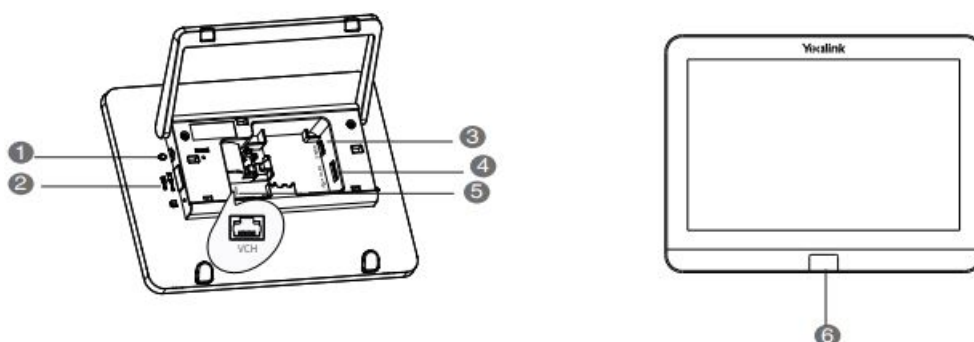


Mount on a Wall



If the conference room environment allows, you can also route the MTouchII through the wall.

Hardware Interface Instructions



No.	Port	Description
①	3.5mm Headset	Connect to a headset.
②	USB-A Port	Connect to the WPP20 to pair with WPP20 for wireless sharing.
③	USB-C Port	Connect to the PC for wired sharing.
④	USB-A Port	Connect to a USB audio device, such as CP900.
⑤	VCH Port	Connect to the MCore, and the MTouchII is powered by the MCore.
⑥	Human Motion Sensor	The motion detection sensor, integrated in the front of the device, is used to automatically wake up the Yealink MVC system and light up the touch screen when you approach the touch screen.

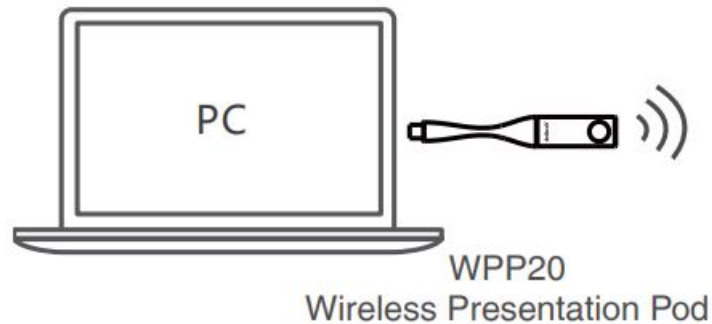
Wireless Presentation

You can use Yealink WPP20 wireless presentation pod for wireless content sharing.

Procedure


1. Connect the WPP20 to the USB port of the MTouchII.
2. Wait for about 3 seconds, and the WPP20 LED indicator glows green.

The WPP20 is paired with the MTouchII successfully.



3. Connect the WPP20 to the PC.
4. If the WPP20 is first connected to the computer, you need to manually start the Yealink Wireless Presentation Pod software from This PC in Windows 10 or from My Computer in Windows 7 and then upgrade the WPP20. After starting the software, if it prompts that the firmware is different from the host version, you need to upgrade the WPP20 according to the prompts.

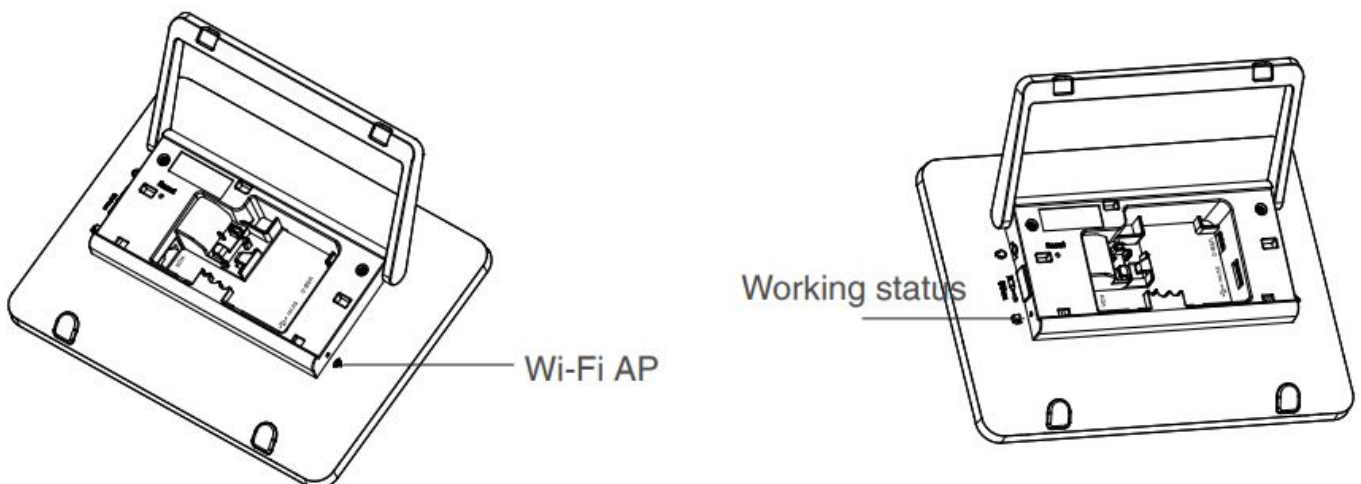
For the WPP20 running older versions, after starting the software, you need to manually upgrade the firmware

on the software at the path of  Version Update.

After the upgrade is successful, the WPP20 is ready for content sharing.

Go to Yealink website(<http://support.yealink.com>) for the latest version of the firmware

LED Indicator Instructions



LED Indicator of Working Status

LED Status	Description
Solid yellow	MTouchII is not connected to a PC or you do not use WPP20 for content sharing.
Solid green	MTouchII is connected to a PC for wired sharing or you use WPP20 for wireless sharing. II
Solid red	MTouch is in sleep mode.
Fast-flashing yellow	MTouchII is upgrading firmware.
Slow-flashing red	Failed to upgrade firmware.

Wi-Fi AP LED Indicator

LED Status	Description
Solid green	The WPP20 has been paired with the MTouchII and is connected to a PC for content sharing.
Solid yellow	The WPP20 is not connected to the MTouchII.
Solid red	MTouchII is in sleep mode.

Regulatory Notices

Operating Ambient Temperatures

- **Operating temperature:** +32 to 104°F (0 to 40°C)
- **Relative humidity:** 5% to 90%, noncondensing
- **Storage temperature:** -22 to +160°F (-30 to +70°C)

Warranty

Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

Explanation of the symbols

DC symbol is the DC voltage symbol.

WEEE Warning symbol

To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately. Restriction of Hazardous Substances Directive (RoHS) This device complies with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by

contacting support@yealink.com.

Safety Instructions

Save these instructions. Read these safety instructions before use!

General Requirements

- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean, avoid collision and crash.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.

Environmental Requirements

- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.

Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet basement or near a swimming pool.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately.
- Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.

Cleaning Requirements

Before cleaning the device, disconnect it from the power supply. Use a piece of soft, dry and anti-static cloth to clean the device. Keep the power plug clean and dry.

Troubleshooting

The unit cannot supply power to device other than Yealink device. There is a bad connection with the plug.

1. Clean the plug with a dry cloth.
2. Connect it to another wall outlet.

The usage environment is out of operating temperature range.

1. Use in the operating temperature range.

The cable between the unit and the Yealink device is connected incorrectly. 1. Connect the cable correctly.

You cannot connect the cable properly.

1. You may have connected a wrong Yealink device.
2. Use the correct power supply.

Some dust, etc., may be in the port

Clean the port.

Contact your dealer or authorized service facility for any further questions.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

IC Statement

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

1. this device may not cause interference; and
2. this device must accept any interference, including interference that may cause undesired operation of the device. CAN ICES-3(B)

Contact Information

YEALINK NETWORK TECHNOLOGY CO.,LTD.

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NETWORK TECHNOLOGY B.V.

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Documents / Resources

<div><div>Yealink</div><div>Touch Panel MTouch II</div><div></div><div>English 简体中文</div><div>Quick Start Guide (V1.1)</div></div>	<p>Yealink MVC320-C3-050 Microsoft Teams Rooms System [pdf] User Guide</p> <p>MVC320-C3-050 Microsoft Teams Rooms System, MVC320-C3-050, Microsoft Teams Rooms System, Teams Rooms System, Rooms System</p>
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References

- [Yealink Support](#)
- [Yealink Support](#)
- [Yealink Support](#)
- [Yealink | UC & C Terminal, Video Collaboration, Conference Phone, IP Phone, Headsets & Video Conferencing](#)
- [Yealink Ticket](#)