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## **XGODY Q16, Q17 Android Tablet User Manual**



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## **Customer Services & Technical Support**

Thank you for purchasing the XGODY product!

Please believe in our perfect after-sales service.

If there is any product problem, please contact us in time.

- Item NOT As Describe?
- Item Damage or Defective?
- Missing Items or accessories?
- Problem with installation?
- Any issues what so ever.....

**Contact us before returning or bad review the item we will help you solve any issues.**

**Email us:** [support@xgody.com](mailto:support@xgody.com)

## **Maintenances**

- Please keep Device dry. Do not let equipment, battery charger contact water and vapor, or use wet hand to operate equipment or charger, Lest cause short-circuit, corrosion caused by equipment failure, and personnel.
- Don' t make equipment, battery and charger strongly impact or vibration. Lest cause equipment, battery and charger fault, fire or explosion.
- Don' t put this equipment, battery and charger in the too high or too low temperature region.

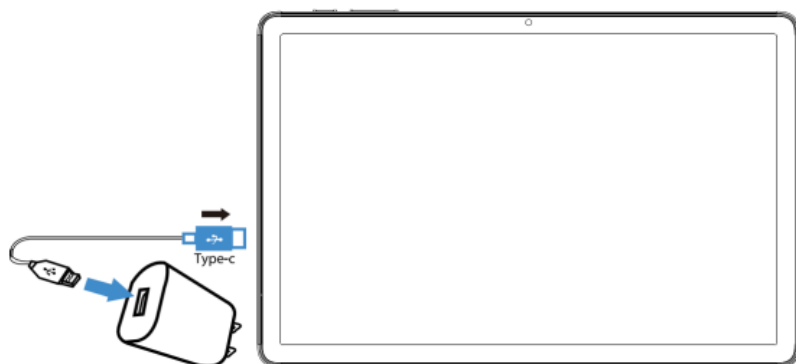
Otherwise you may cause equipment, battery and charger fault, fire or explosion.

- Don' t hit, throw, acupuncture the Device, and avoid drop, extrusion, bending Device.
- Do not use unauthorized equipment and accessories, as the use of such items falls outside the scope of the company's warranty.

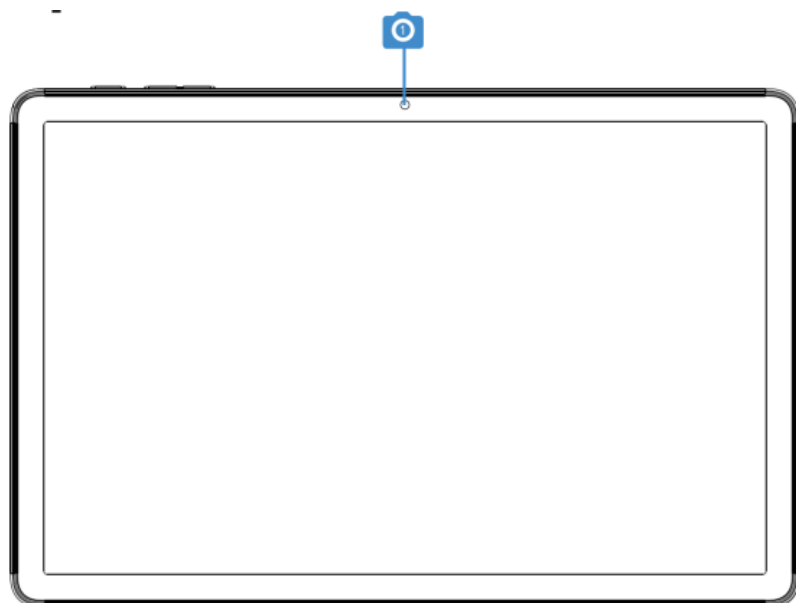
## Operational Guidance

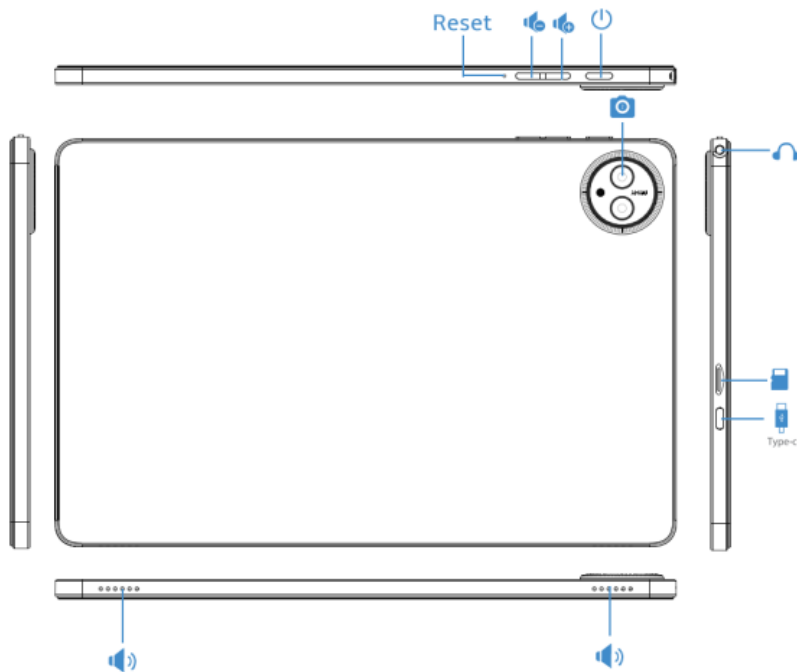
### Charge the tablet

Please use a 5V/2A charge to charge the tablet.



### Description

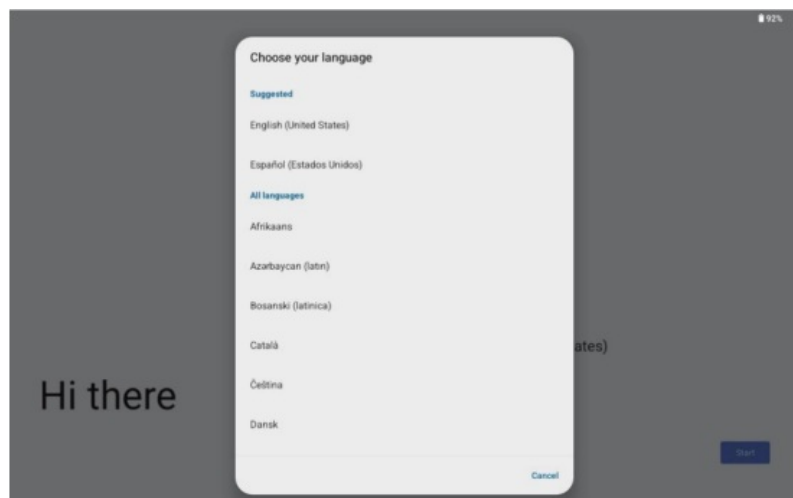




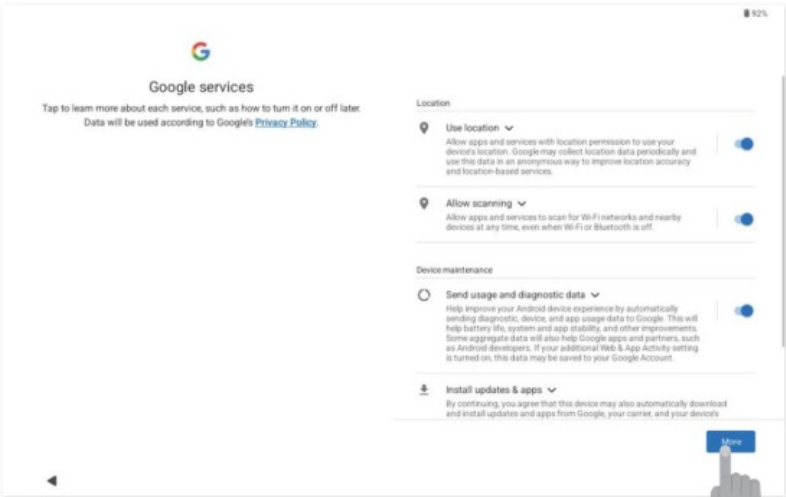
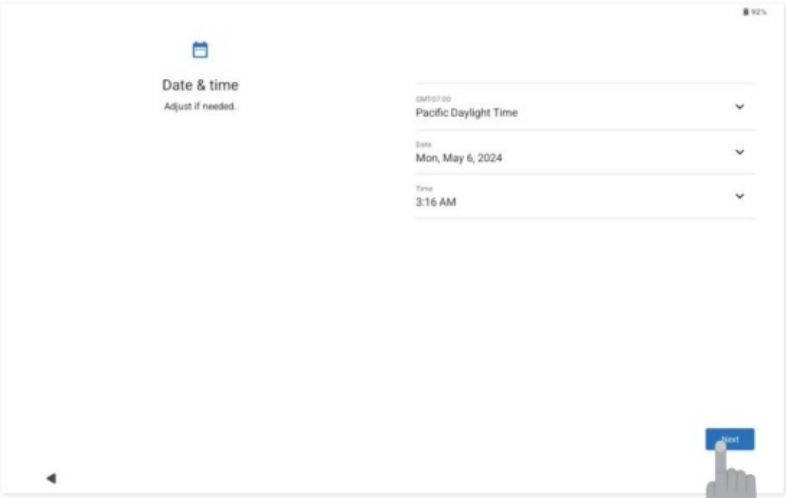
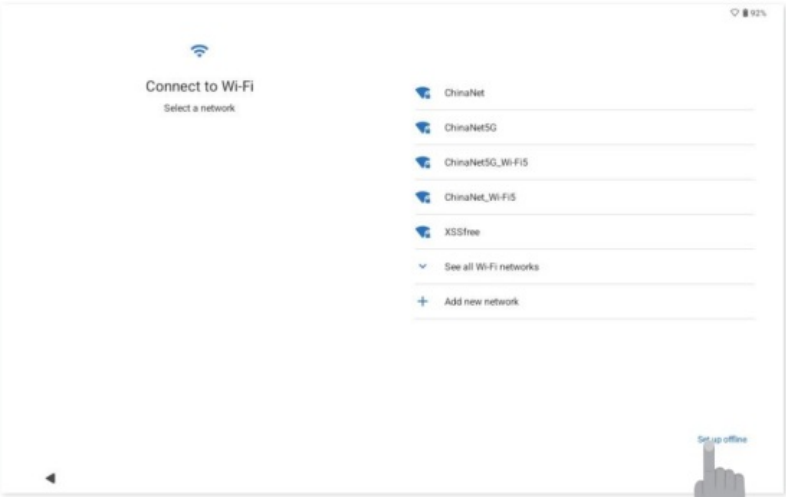
## Power on and Boot into Android

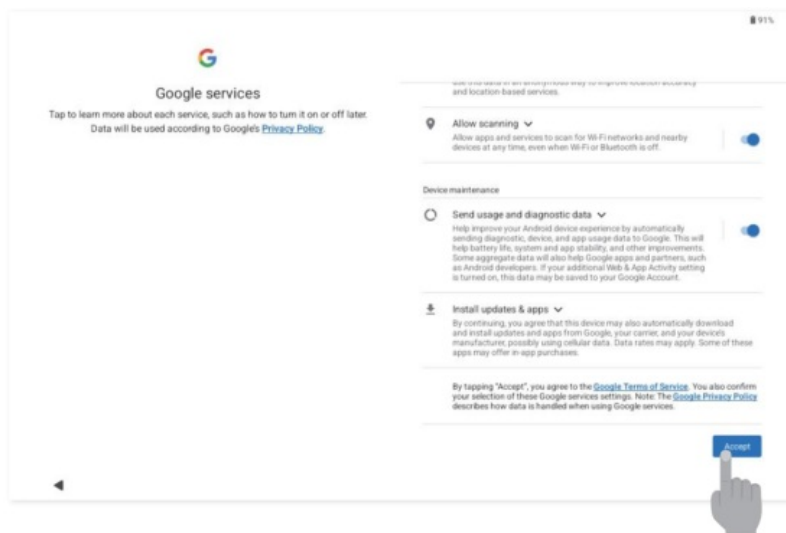


## Choose Your Language



## Quickly Enter the Home Screen (Skip Settings)

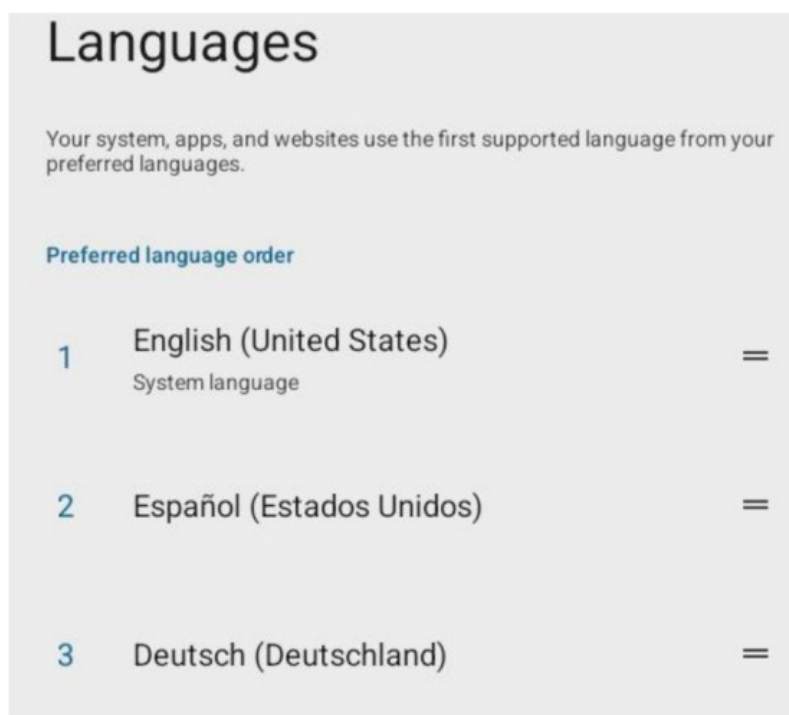




## Factory Reset Operation

**Step:** System-Reset options-Erase all data (factory reset)

## Setting the Display Language and Input Method



1. On your Android device, tap Settings.
2. Tap System —Languages —System Languages.
3. Tap Add a language and choose the language that you want to use.
4. Drag your language to the top of the list.

## Micro SD Card Installation

1. Place the microSD card with the metal contacts facing down and the tablet screen

facing up.

Then align the card slot and gently press the microSD card into the slot from left to right to secure it.



2. Use your fingernail to press slightly firmly along the edge of the microSD card, and the card will pop out.



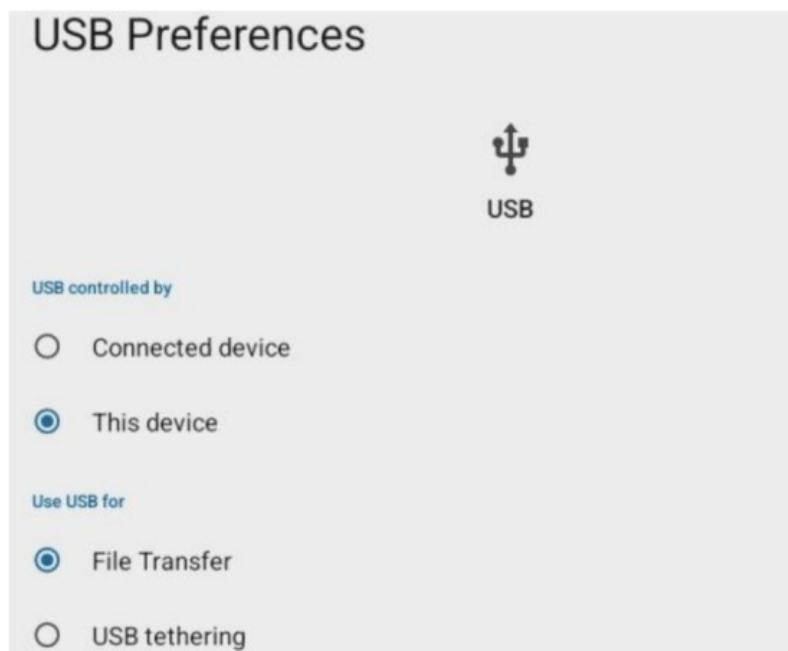
3. After the microSD card is ejected, it can be pulled out along its edge.



## Connection with PC

### USB Connect

Use USB cable to connect device to PC, device will pop up the USB connection window, click Turn on USB storage to connect to PC.



In load mode, you can copy or delete files on the device and on the memory card.

## Troubleshooting

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### **Q1. The tablet doesn't power on.**

A Reboot your tablet after charging for 30 minutes; APress the power button to check if the tablet is in the Sleep Mode; APress and hold the power button for 7-8s to turn off the tablet, then reboot it; A Press the Reset button with a pin to reboot the tablet.

### **Q2. The tablet doesn't charge.**

Make sure the USB cable is properly plugged into the charging port; A Try another compatible USB cable and adapter.

### **Q3. Error message occurs during the operation.**

AUninstall the App with the error message,then download and install again; APress the Reset button with a pin to reboot the tablet.

### **Q4. The tablet cannot be detected by the computer.**



Make sure the tablet is powered on; A Try another USB cable; A Try another USB port on the computer; A Instead of Charge this device, choose Transfer files or Transfer photos (PTP) when connecting the tablet to the computer.

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#### **Q5. The tablet cannot connect to the Wi-Fi.**

A Make sure the Wi-Fi in your tablet is ON; A Make sure you input the correct password when connecting the Wi-Fi; A Restart the router A Make sure there is no filter setting or device connection limitation in the setting of the router A Forget the current Wi-Fi, reset the router and connect the Wi-Fi again.

### **FCC Statement**

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions: **(1)** This device may not cause harmful interference, and **(2)** this device must accept any interference received, including interference that may cause undesired operation.

 The symbol indicates DC voltage



 RECYCLING

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/ EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization. This product can be used across EU member states.

**EU Compliance Statement:** SHEN ZHEN XIN SHENG SHANGTECHNOLOGY CO.,LTD hereby declares that this device is in compliance with the essential requirements and other relevant provisions of the Directive 2014/53/EU.

A copy of the EU Declaration of Conformity is available online at

<https://xgody.com/pages/doc>



## NOTES:

1. High Sound Pressure
2. Hearing Damage Risk
3. Do not listen at high volume levels for long periods.



In all EU member states, operation of 5150-5250 MHz is restricted to indoor use only.

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XGODY-YouTube



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## Documents / Resources

  <small>ANDROID TABLET Quick Start Manual</small>	<a href="#">XGODY Q16, Q17 Android Tablet [pdf]</a> User Manual Q16, Q17, Q16 Q17 Android Tablet, Q16 Q17, Android Tablet, Tablet
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## References

- [User Manual](#)

Android Tablet, q16, Q16 Q17, Q16 Q17 Android Tablet, Q17, tablet,  
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