Xfinity DWS08 Door Window Sensor Instruction Manual

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Xfinity DWS08 Door Window Sensor

Thanks for choosing Rogers Smart Home Monitoring!
Once you've set-up your Door/Window Sensor, you can receive notifications if a window or door in your home opens unexpectedly. You will also be able to set-up automation rules for your Door/Window Sensor, such as turning a light on when someone opens a door.

Let's begin!

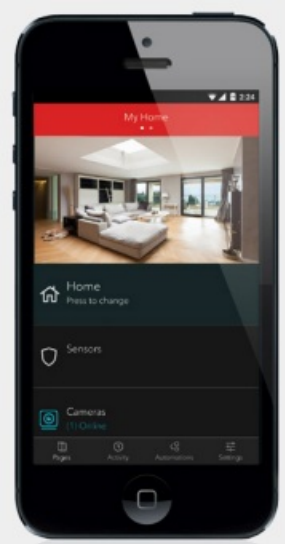
Helpful hints
Please refer to the enclosed manufacturer's installation guide for operating and safety instructions. To avoid injury, read all set-up and safety information included in your package before installing and setting up your device. As set out in your service agreement, Rogers will not be liable for any damage to your property as a result of your installation. If you encounter a problem setting up your device, or wish to book a Rogers technician to come set it up, please call Rogers Technical Support at 1-888-764-3771 or visit www.rogers.com/install.

Package contents

1. Door/Window Sensor
2. Manufacturer's installation guide

Which Smart Home Monitoring plan do you have?

Basic Plan
You'll be installing this device with your smartphone today. Click here to go to Section 1.



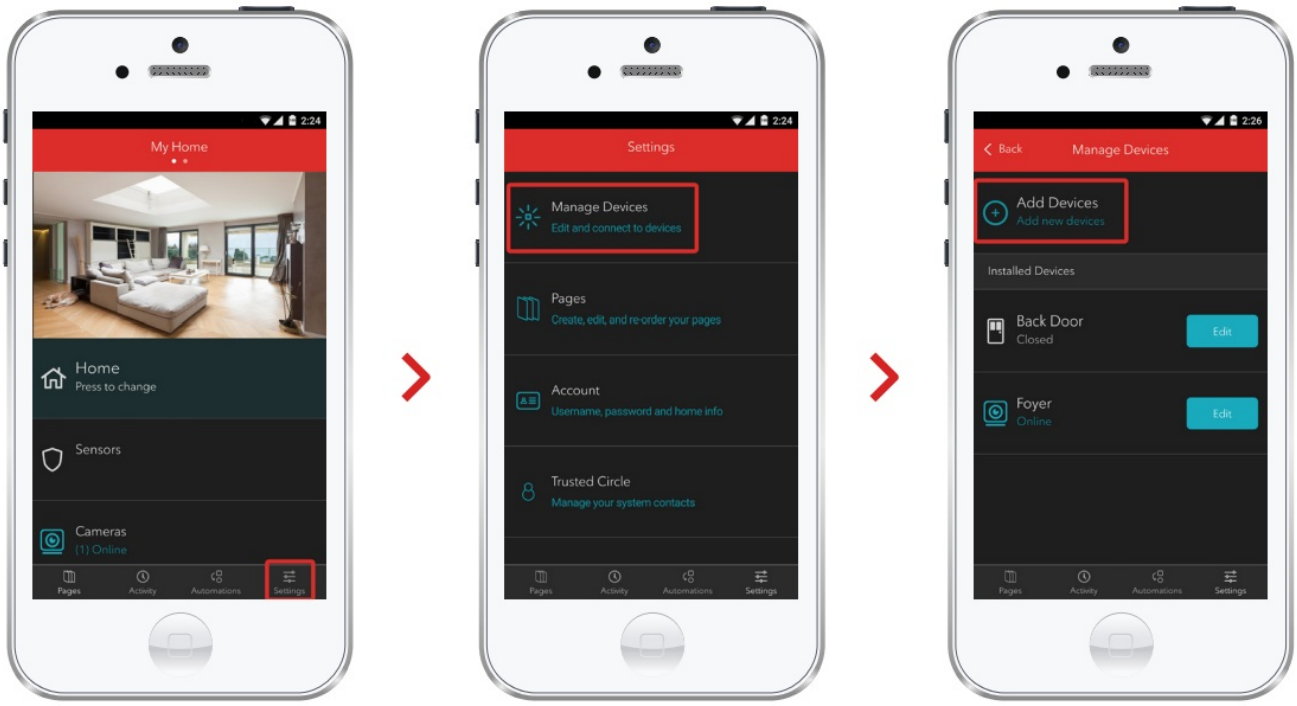
Aware, Assure, Protect, Control Plan
You'll be installing this device with your Touchpad today. Click here to go to Section 2.

Can't remember which plan you're on? Login to your MyRogers account and look under "Account Services" or visit **smarthome.rogers.com**. Helpful hints: Please refer to the enclosed manufacturer's installation guide for operating and safety instructions. To avoid injury, read all set-up and safety information included in your package before installing and setting up your device. As set out in your service agreement, Rogers will not be liable for any damage to your property as a result of your installation. If you encounter a problem setting up your device, or wish to book a Rogers technician to come set it up, please call Rogers Technical Support at 1 888 764-3771 or visit **www.rogers.com/install**.

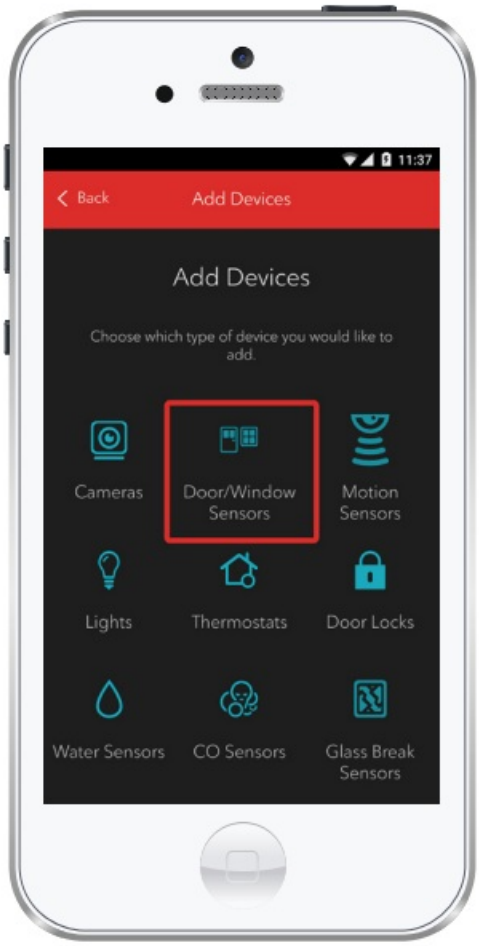
Pairing the Door/Window Sensor with your smartphone

Before you begin
The below steps should be followed once you have completed the activation of your Smart Home Monitoring Basic Kit.

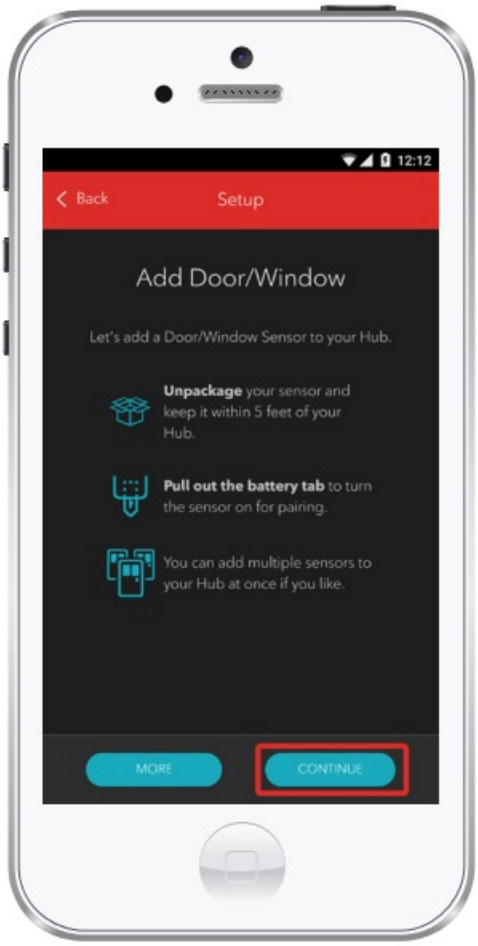
1. Login to your Rogers Smart Home Monitoring app. (Can't remember your login info? Visit **rogers.com** to retrieve your username or password).
2. On My Home screen, tap Settings, then Manage Devices then Add Devices.



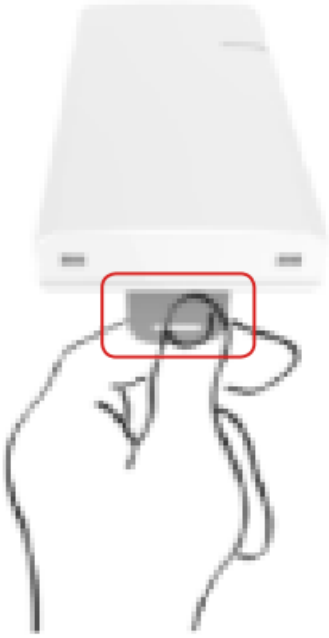
3. Tap Door/Window Sensors.



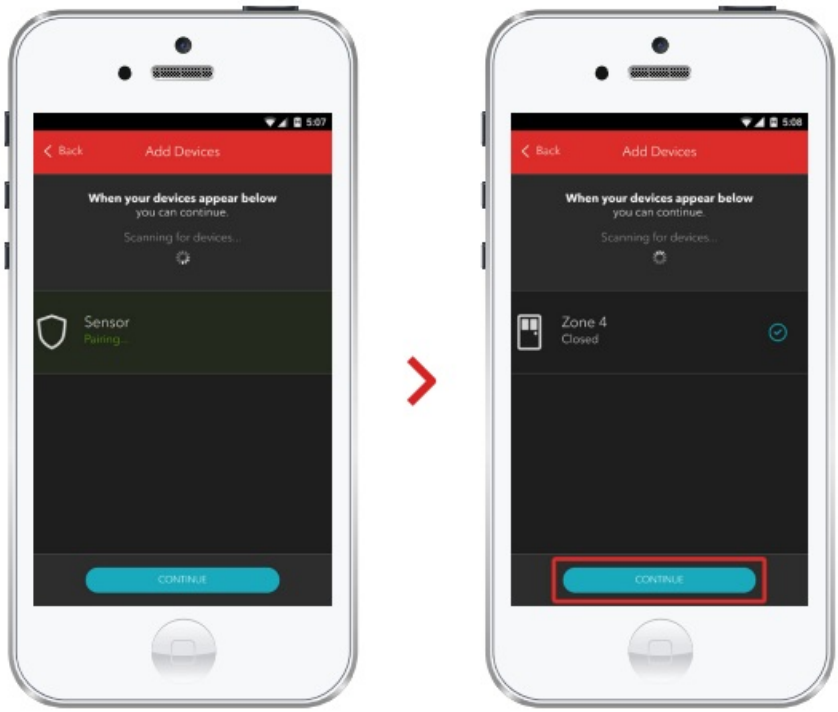
4. Prepare your Door/Window Sensor to be paired following the simple instructions on your screen. For more detailed instructions, you can tap More.



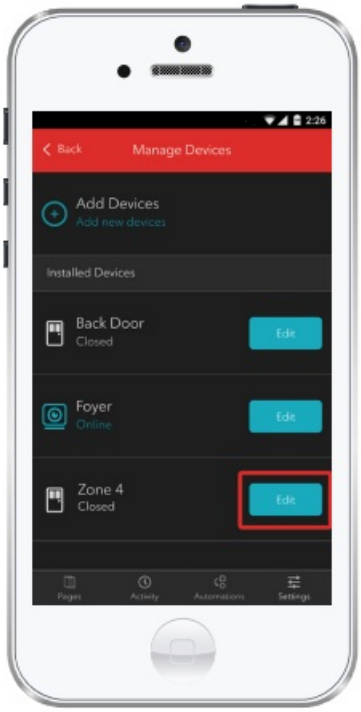
Pull the plastic tab from your Door/Window Sensor. Once your Door/Window Sensor is ready to be paired, tap Continue to allow the Hub to start scanning for the Door/Window Sensor.



5. Once the Door/Window Sensor is detected you will see the Sensor icon, and Pairing… will appear. Once pairing is complete, the Sensor icon will change to the Zone icon and a blue check mark will appear to the right. Please note the Hub may take between 1 to 3 minutes to detect the Door/Window Sensor. Tap Continue to complete pairing



6. Tap Edit to configure the Door/Window Sensor.



7. The naming box shows the default name of Door/Window Sensor. Tap on this box to customize its name (e.g. Front Door). Tap the appropriate icon to configure the Door/Window Sensor as either a Door or a Window Sensor. When you're done, tap Save. Install the Door/Window Sensor on your door or window following the manufacturer's installation guide.

Your installation is done!

Your Door/Window Sensor is now part of your Smart Home Monitoring Basic system. Now you can monitor your doors and windows remotely with your smartphone app and through the Web Control Centre.

Start using this device
Use your smartphone app or visit the Web Control Centre at **smarthome.rogers.com** to:

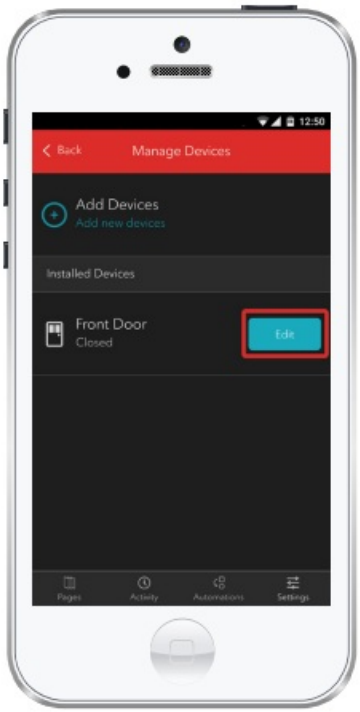
- Set-up rules such as turning lights on when someone opens a door.
- Get an instant alert if a door or window in your home opens unexpectedly.
- Learn more about the features of your Smart Home Monitoring system.

How to reset this device: If you are trying to add a Door/Window Sensor to your system and are unable to pair it in the first few attempts, or if you see an error while pairing, try the following steps to reset the Door/Window Sensor and then pair again.

1. Remove the back panel from the Door/ Window Sensor.
2. Then remove the battery.
3. Press the tamper switch (small black switch below battery) and hold it while inserting the battery for 3 seconds. After you release, the LED will flash a few times.
4. Re-attach the back plate from the Door/ Window Sensor.
5. Now, try the pairing process again following the instructions in the Pairing the Door/Window Sensor section.

How to remove this device from your system:
Should you need at any point in the future to remove your Door/Window Sensor from your Rogers Smart Home Monitoring system, follow the steps below:

1. Log in to your Rogers Smart Home Monitoring mobile app.
2. On My Home screen, tap Settings at the bottom.
3. Go to Manage Devices.
4. Under Installed Devices, select the Door/Window Sensor you want to remove by tapping Edit next to the device name.



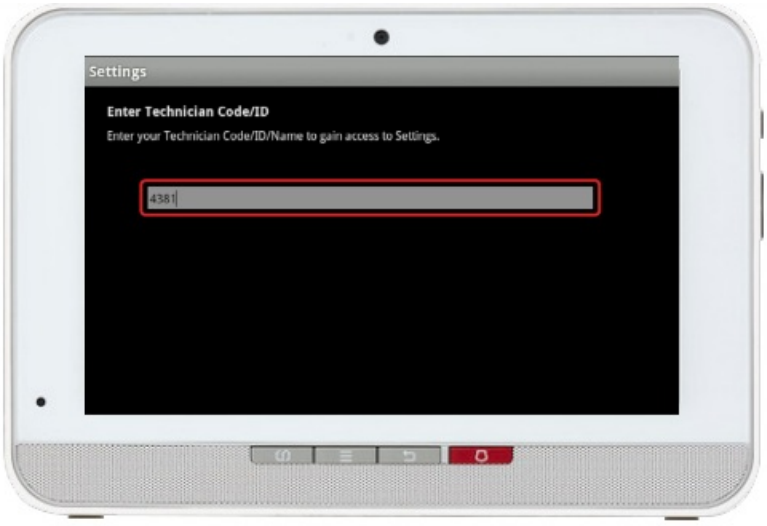
5. Under Edit Device, tap Remove Device (see example).
6. Tap Save to confirm.

Pairing the Door/Window Sensor with your Touchpad

1. On the Touchpad, select the Settings app from the Home Screen.

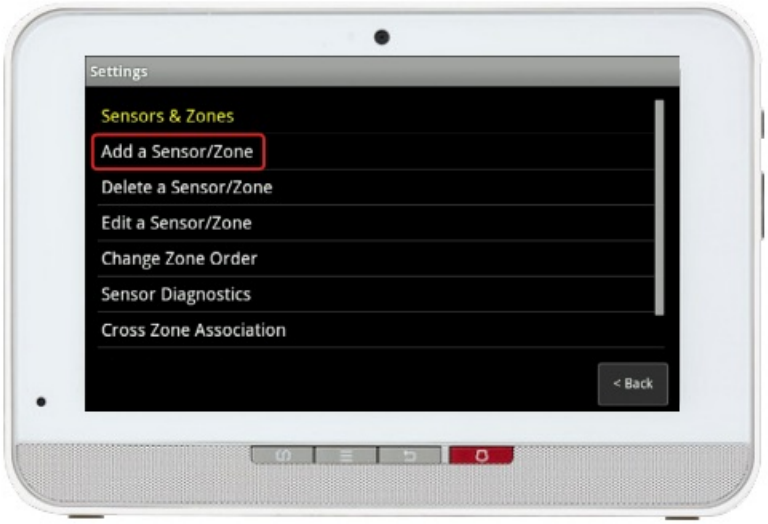
2. When prompted for your Master code, enter Technician Code: 4381.

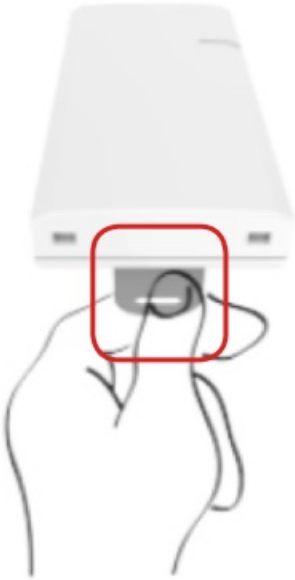
3. On the Tech ID page enter 4381 and click Done.
4. Select Sensors & Zones.



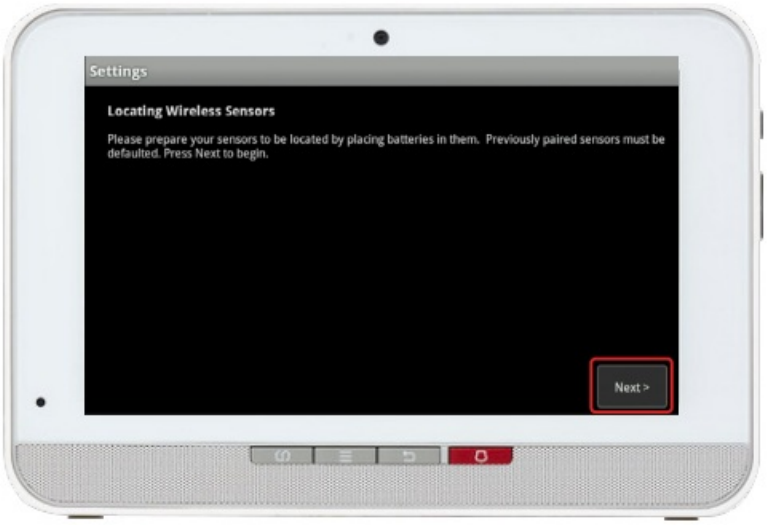
5. Select Add a Sensor/Zone.

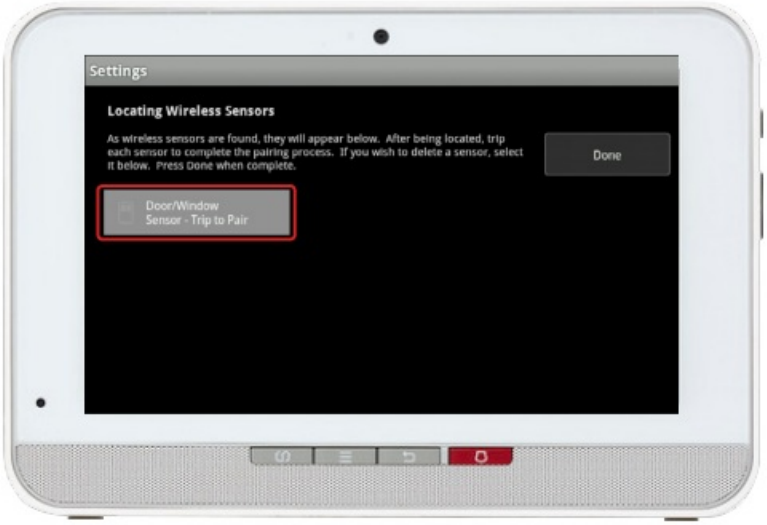
   Pull the exposed plastic tab from the Door/Window sensor to put it in pairing mode. 14 Smart



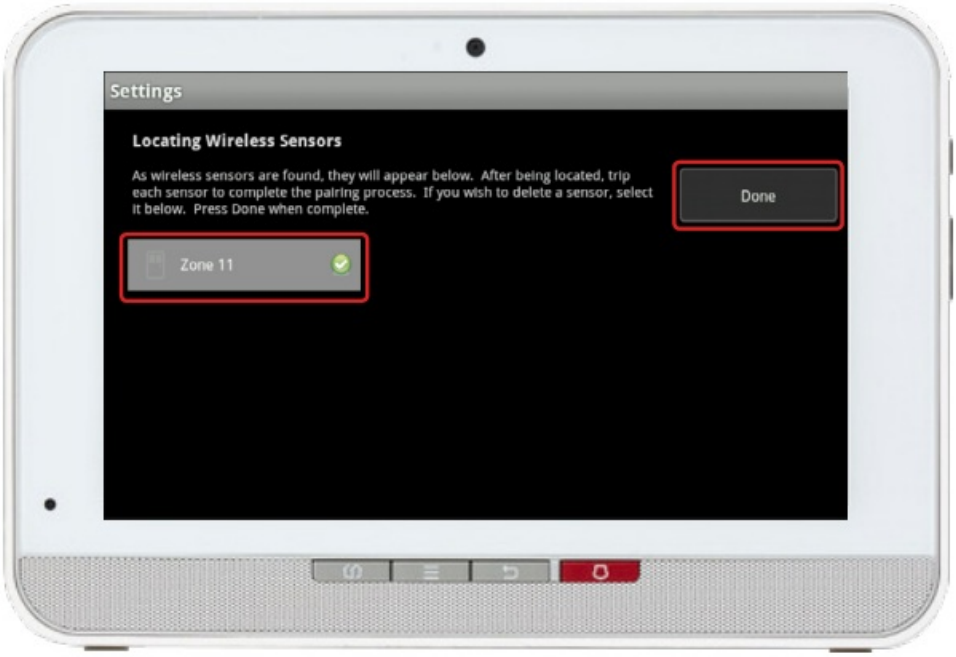


6. Click Next on the Locating Wireless Sensors screen. The Touchpad will now look for a sensor for up to 10 minutes.
7. Wait for the icon Trip to Pair to appear as shown on the left. If you are unable to pair the sensor, refer to the reset to factory section and return back to Step 3 and continue through the pairing process

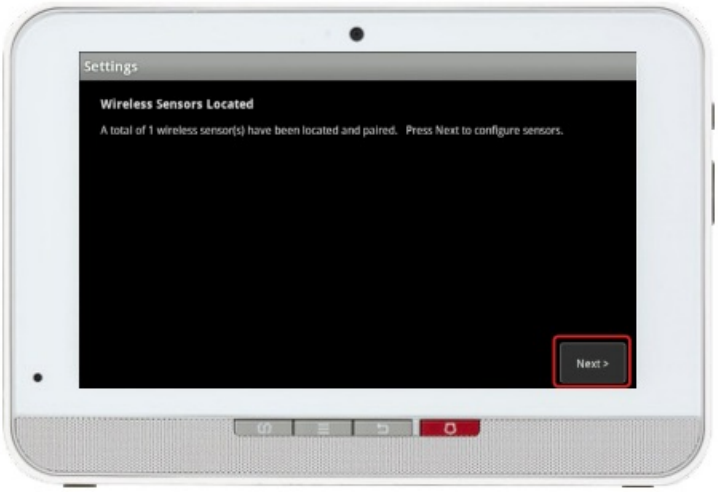


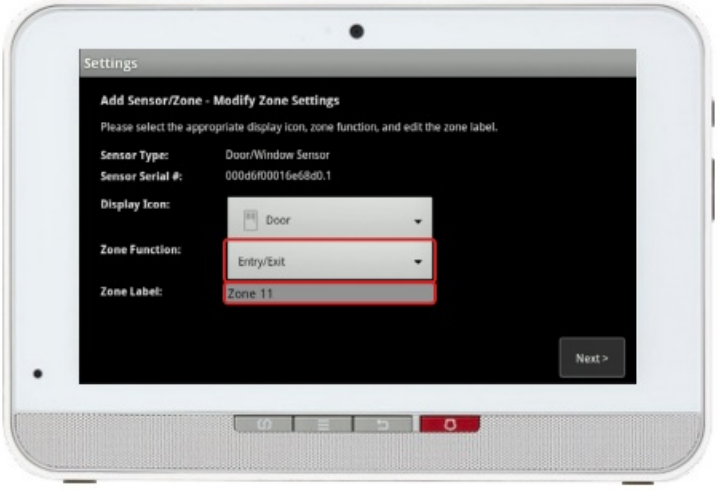


8. Now trip the sensor by bringing the two parts of the Door/Window sensor close together and then separate them by more than 2 inches.
9. The icon will update with Zone # and a checkmark as shown on the left.
10. Once sensor pairing is successful, click Done.

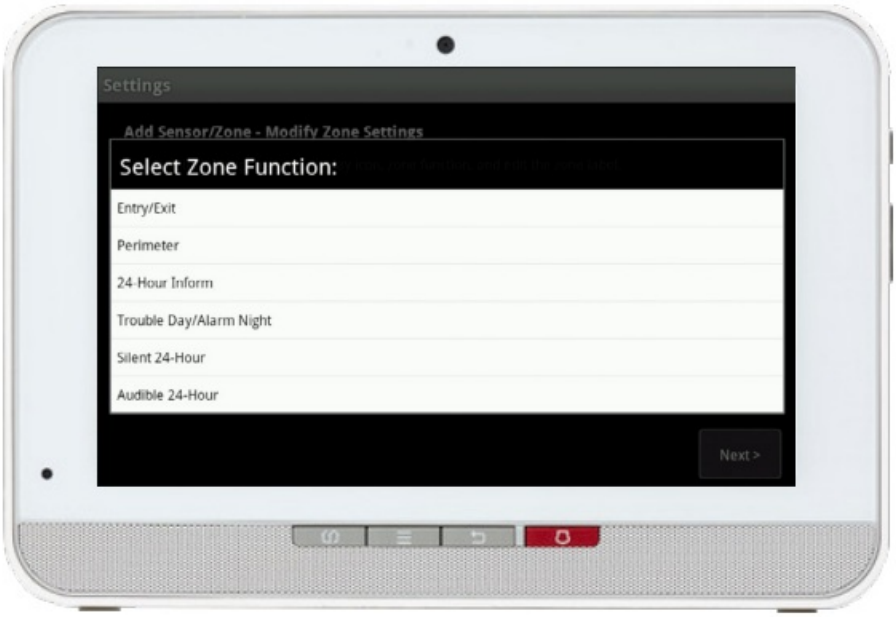


11. A list of all of the sensors currently paired to your Touchpad will appear.
12. Select the sensor you have just paired (labelled Zone #). Modify the zone function as desired.





Zone functions for the Door/Window are listed on the left. When on this screen, a function must be selected to close the prompt.



Each function is explained below:

Entry/Exit
For Doors to enter or exit the premises. When armed, faulting this zone starts an Entry Delay countdown instead of sending an immediate alarm.

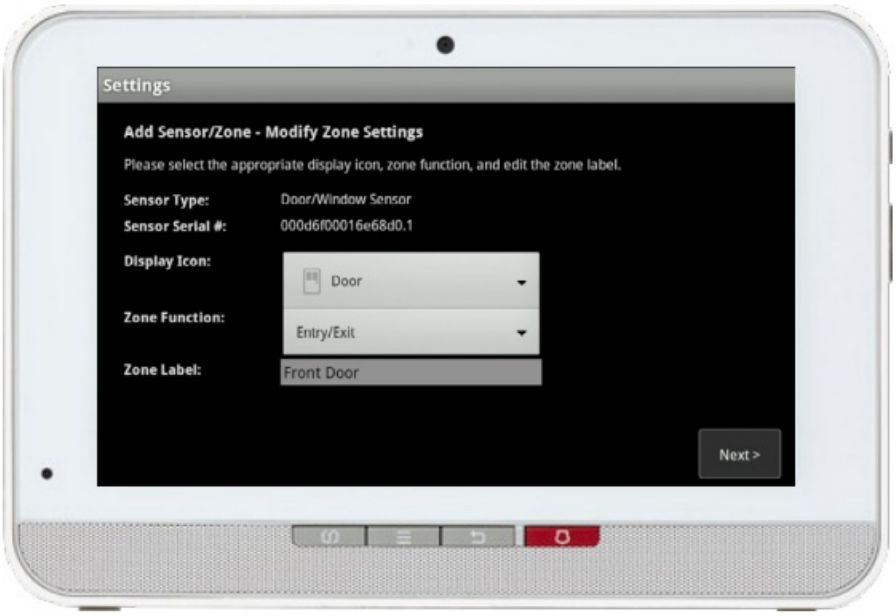
24-Hour inform
For doors where no alarm is expected. When zone is tripped, there is never an alarm. However, an event is recorded in the history, and the Touchpad emits a configured sound.

Audible 24-Hour
Usually used to emergency buttons. When a zone is tripped, an alarm is sent to the central station and provides an alarm sound on the Touchpad.

Perimeter
Primarily for windows. When armed, faulting this zone starts an alarm immediately.

Silent 24-Hour
Usually used to emergency buttons. When the zone is tripped, an alarm is sent to the central station but there is no keypad display or sound.

Trouble Day/Alarm Night
Provides an instant alarm if zone is tripped in Alarm Away.



1. Modify the zone name as desired and click Next. An example is shown on the left.
2. A list of the sensors will appear again now with your new sensor with its updated name. You may click on it again to modify it. Otherwise, complete the process by clicking on Return to Menu.

TROUBLESHOOTING

If you are unable to pair the sensor, refer to the reset to factory section and return back to Step 3 and continue through the pairing process.

Note: You are responsible for obtaining all necessary municipal permits for a home security system. In accordance with your municipal by-laws, a fine may be levied or police response to your premises may be suspended due to excessive false alarms or failure to obtain a permit.In addition to the limitations of liability set out at Section 9 of the Terms, to the maximum extent permitted by applicable law, the Rogers Parties will not be liable to you or to any third party for any direct, indirect, special, consequential, incidental, economic or punitive damages (including loss of profit or revenue, financial loss, loss of business opportunities, loss, destruction or alteration of data, files, software, breach of privacy or security, property damage, personal injury, death, or any other foreseeable or unforeseeable loss, however caused) resulting or relating directly or indirectly from or relating to: (i) any malfunction, disruption or unavailability of the Home Monitoring Services (including, without limitation, the failure, for any reason, of the alarm system to operate or, if your Home Monitoring Services include central monitoring, of the recipient of any alarm signal to react properly);

INSTALLATION AND SET-UP OF EQUIPMENT
(Applicable where Rogers does not install the Equipment) It is your responsibility to have the Equipment installed and set up. ROGERS IS NOT RESPONSIBLE FOR INSTALLING OR SETTING THE EQUIPMENT UP OR ENSURING THAT THE INSTALLATION OR SET-UP OF THE EQUIPMENT ARE APPLICABLE OR APPROPRIATE FOR THE USE OF YOUR EQUIPMENT IN YOUR PREMISES. ROGERS IS NOT LIABLE FOR ANY PROPERTY DAMAGES AS A RESULT OF SELF-INSTALLATION OR SET-UP OF THE EQUIPMENT.

Your installation is done!

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Start using this device
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2. Then remove the battery.
3. Press the tamper switch (small black switch below the battery) and hold it while inserting the battery for 3 seconds. After you release it, the LED will flash a few times.
4. Re-attach the back plate from the Door/ Window Sensor.
5. Now, try the pairing process again following the instructions in the Pairing the Door/Window Sensor section.

IMPORTANT SAFETY INSTRUCTIONS

- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer’s instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Only use attachments/accessories specified by the manufacturer.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged

in any way, such as the power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

IMPORTANT SAFETY CONSIDERATIONS FOR Door Window Sensor

- The apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
- See the label on the bottom of unit for additional markings. During Transportation to the Subscriber Home
- Do not expose the device to rain or moisture.

During Installation

- Do not place the device in an enclosed area where the cooling vents are blocked or impede the flow of air through the ventilation openings.
- Install the device so that its position does not interfere with its proper ventilation. For example, do not place the device on a bed, sofa, rug, or similar surface that could block the ventilation openings.
- Place the device on a flat surface not prone to vibration or impact.
- Do not place the device on top of another electronic device.
- Do not install the device in an area where condensation occurs.
- Installation and wiring methods shall be in accordance with the National Electrical Code, ANSI/NFPA 70
- Please make sure that the sensor and magnet is located less than 6 mm from each other. For optimal performance, it is highly
- Recommended to install the Door/Window sensor on the fixed frame and the magnet on the moving part of the door/window. Place the sensor near the top of the door that close to the opening edge of the door. This is the mounting location for the sensor.
- Use the provided double-sided tape on the sensor. Attach the sensor to the door. Press firmly and hold in place for a few seconds. Secure it with silicone if needed.
- Use provided double-sided tape on the magnet. Make sure the alignment of both sensor and magnet are facing each other.
- Press firmly and hold in place for a few seconds. Secure it with silicone if needed.

Federal Communication Commission Interference Statement

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.

- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The FCC ID for this device is P27SZDWS08

- You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.
- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

FCC RF Radiation Exposure Statement:
This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

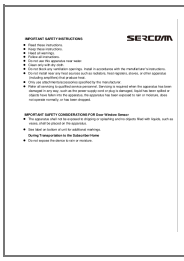
UL Statement:
This device conforms to ANSI/UL STD 634

Industry Canada statement:

- Canada Statement: This device complies with Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions:(1)This device may not cause interference; and (2) This device must accept any interference, including interference that may cause undesired operation of the device.
- The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.
- This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Smart Home Monitoring | Door/Window Sensor | Touchpad Set-Up

Documents / Resources

	Xfinity DWS08 Door Window Sensor [pdf] Instruction Manual DWS08 Door Window Sensor, DWS08, Door Window Sensor, Window Sensor

References

- User Manual

Manuals+, **Privacy Policy**

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