Manuals+ — User Manuals Simplified.

WYZE
**V2 Sense
Motion
Sensor**

WYZE V2 Sense Motion Sensor User Guide

Contents

WYZE

WYZE V2 Sense Motion Sensor

Product Specifications

- Product Name: Wyze Sense Motion Sensor v2
- Compatibility: Requires Wyze Sense Hub (sold separately)
- Installation Requirements: Mobile phone with Wyze app, Home Monitoring service activation
- Power Source: Battery-operated
- Connectivity: Wireless
- Mounting: Adhesive backing or screws

Product Usage Instructions

Activation

To use the Wyze Sense Motion Sensor v2, ensure your Wyze Sense Hub is set up. Activate the Home Monitoring service at services.wyze.com or through your email if you have a Wyze Core Starter Kit.

Setup

1. Download the Wyze app on your mobile device and log in or create an account.
2. If the Sense Hub is not set up, navigate to the Home Monitoring tab in the app and start the setup process. If needed, activate your subscription at services.wyze.com.
3. Add the Motion Sensor by tapping the + sign in the app, selecting Wyze Motion Sensor, and following the on-screen instructions.

Installation

1. Remove the battery tab or reset the sensor if needed.
2. Name your sensor for easy identification.
3. Clean and dry the mounting location thoroughly.
4. Secure the mounting plate using the adhesive backing or screws for added security.
5. Attach the sensor to the mounting plate.

FAQ

- **Q**: How do I troubleshoot if my Wyze Sense Motion Sensor v2 is not detecting motion?
- **A**: Check the battery level, adjust the sensor's placement, and ensure it is within range of the Wyze Sense Hub. You can also try re-pairing the sensor with the hub.
- **Q:** Can I use multiple Wyze Sense Motion Sensors with one Wyze Sense Hub?
- **A:** Yes, you can add multiple sensors to a single Wyze Sense Hub to monitor different areas of your home.
- **Q**: What is the range of the Wyze Sense Motion Sensor v2?
- **A:** The effective range of the sensor may vary based on environmental factors but typically extends up to [specify range] feet.
- For further assistance, contact our support team at **wyzelabs.zendesk.com** or join our community at **wyze.com/community**.

IN THE BOX

- Wyze Sense Motion Sensor v2 × 1
- AAA Batteries × 2
- Quick Start Guide × 1

ACTIVATION

To use Wyze Sense Motion Sensor v2, you will first need to set up your Wyze Sense Hub (sold separately). If you plan to use your new sensor to monitor your home, make sure to activate your Home Monitoring service by going to **services.wyze.com**.

Note: If you ordered a Wyze Core Starter Kit online, you may activate your Home Monitoring service through your email.
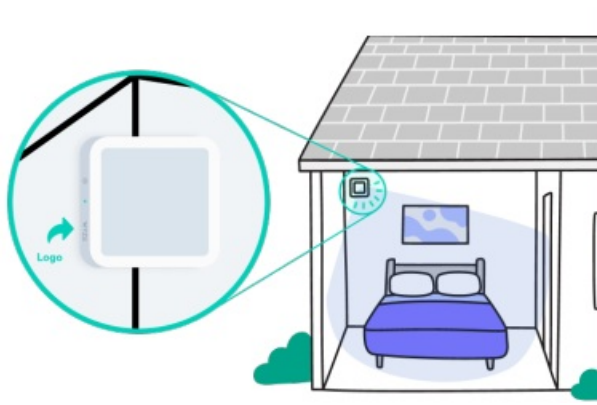
SETUP

1. Control and monitor your entire home via the Wyze app. To get started, simply download the Wyze app to your mobile phone and log in or create an account.

2. If you haven't already set up your Wyze Sense Hub, navigate to the Wyze app and go into the Home Monitoring tab. When your Home Monitoring license is activated, you can tap on the Start Setup button. This will guide you through the installation process. Not seeing this screen? Go to services.wyze.com to activate your subscription.
3. To add your device to a previously installed system, open the Wyze app and tap the + sign on the top left corner of the Home screen. Tap Add Device and select Wyze Motion Sensor. Follow the instructions in the Wyze app to finish setup.

INSTALLATION

1. Remove the plastic battery tab. If you previously removed it, press & hold the reset button until the status light flashes 3 times
2. Name your sensor
3. Clean the desired mounting location & wait for it to dry completely
4. Use the adhesive backing to secure the mounting plate to the desired location
5. Use screws for optional added security
6. Attach the sensor to the mounting plate

FCC STATEMENT

FCC WARNING:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

FCC RADIATION EXPOSURE STATEMENT

- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body.
- This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISEDC RADIATION EXPOSURE STATEMENT:

- This equipment complies with ISEDC RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with minumum distance of 20cm between the radiator & your body.

ISEDC RSS WARNING:

This device complies with ISEDC license-exempt RSS standard (s). Operation is subject to the following two conditions:

1. this device may not cause interference, and

2. this device must accept any interference, including interference that may cause undesired operation of the device.

CONTACT

- Contact our support team
- **https://wyzelabs.zendesk.com**
- Join our Community: **https://wyze.com/community**

Scan the QR code to learn more

Documents / Resources

	WYZE V2 Sense Motion Sensor [pdf] User Guide V2 Sense Motion Sensor, Sense Motion Sensor, Motion Sensor, Sensor

References

- **Wyze Web Portal**
- **Join Our Community – Wyze Labs, Inc.**
- **Wyze**
- **User Manual**