

WYZE
Ultra Scale Pro
Color Display with
Wi-Fi



Wyze Ultra Scale Pro Color Display with Wi-Fi User Guide

[Home](#) » [Wyze](#) » Wyze Ultra Scale Pro Color Display with Wi-Fi User Guide 

Contents

- [1 Wyze Ultra Scale Pro Color Display with Wi-Fi](#)
- [2 Product Information](#)
- [3 Product Usage Instructions](#)
- [4 IN THE BOX](#)
- [5 Dimension](#)
- [6 UNITS AND FACTORY RESET](#)
- [7 TFT DISPLAY](#)
- [8 GENERAL SAFETY & PRECAUTIONS](#)
- [9 WARRANTY INFORMATION](#)
- [10 FCC STATEMENT](#)
- [11 SPECIFICATIONS](#)
- [12 FAQ](#)
- [13 Documents / Resources](#)
 - [13.1 References](#)

WYZE

Wyze Ultra Scale Pro Color Display with Wi-Fi



Product Information

- The Wyze Scale Ultra is a smart scale designed to provide accurate weight measurements.
- It comes with a TFT display and can be shared with multiple family members through the Wyze app.
- The scale requires batteries for operation and should be calibrated for precise readings.

Product Usage Instructions

- Before first use, open the battery compartment and insert the batteries following the correct polarity (align positive and negative signs).
- To calibrate the scale, place it on a hard, flat surface. Step on and off the scale to ensure accurate weight measurements.
- To share the Wyze Scale Ultra with other family members, follow the sharing instructions within the Wyze app.
- If the scale displays low battery warnings, replace the batteries promptly to ensure proper functionality.

Read this manual carefully and save it for future reference.

Disclaimer: The products, accessories, user interfaces, etc.

- illustrated in this guide are intended for reference only.
- Due to product updates, the actual product and the illustrations in this guide may vary.

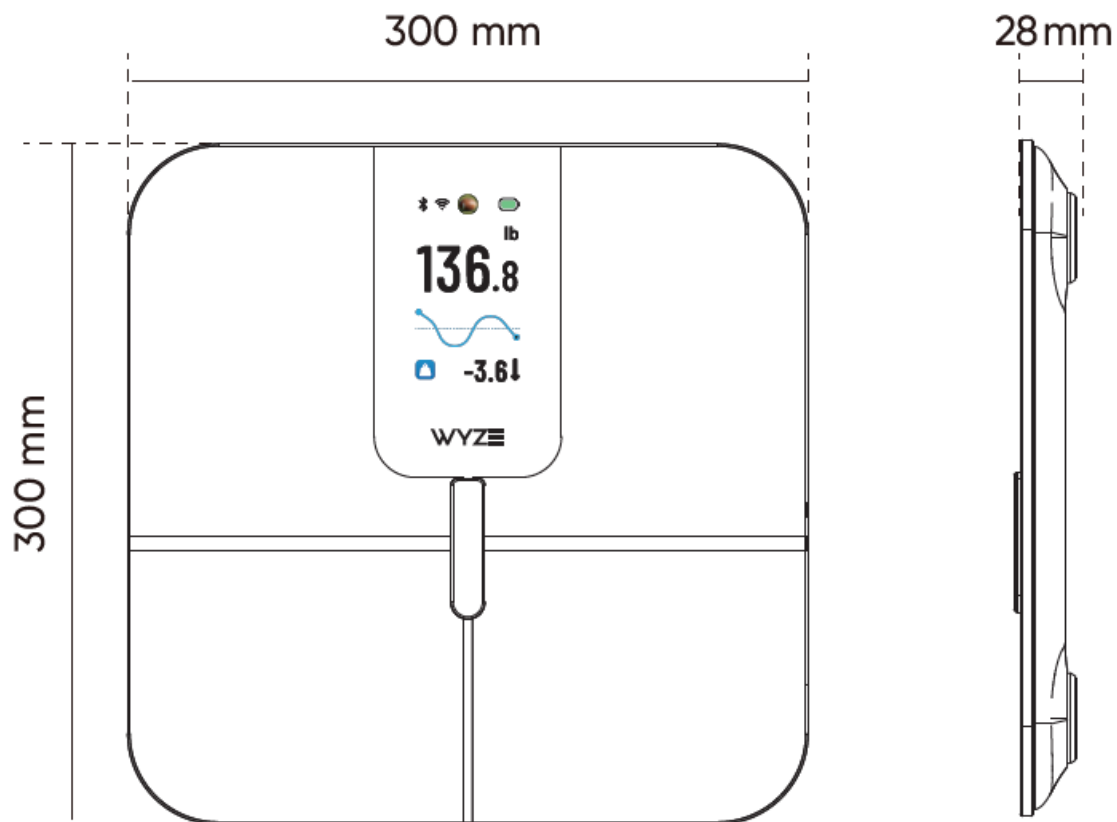
WELCOME TO WYZE

- Hi! Thanks for getting your hands on a Wyze Scale Ultra, and if this is your first Wyze product, welcome to the Wyze family! You just committed to a better, more connected lifestyle. This guide will help you get things set up.

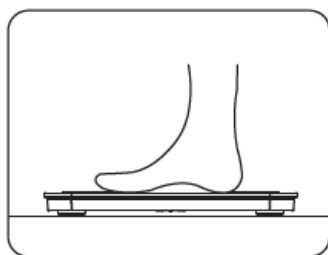
IN THE BOX

- Wyze Scale Ultra × 1
- 1.5V AAA Batteries × 4
- Quick Start Guide × 1

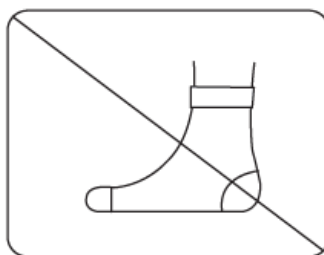
Dimension



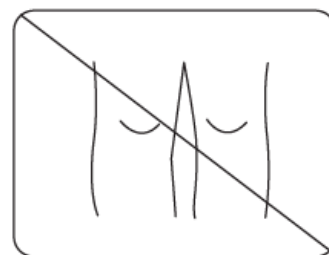
TIPS



Place on a hard,
flat surface



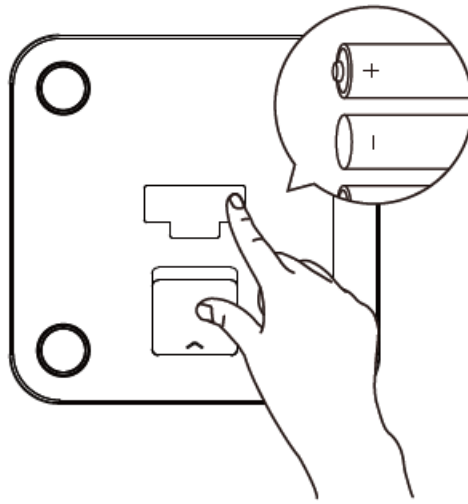
Don't wear
socks



Don't let your
knees touch

SETUP

- Before first use, open the battery compartment and insert the batteries.

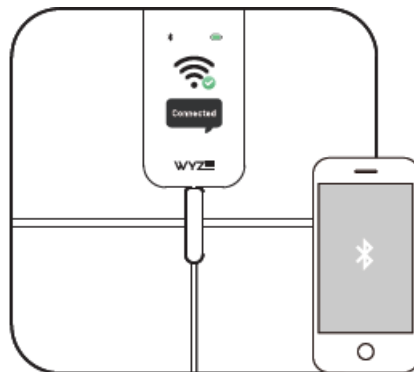


Note: When inserting the batteries, line up the positive and negative signs to make sure the batteries are installed correctly.

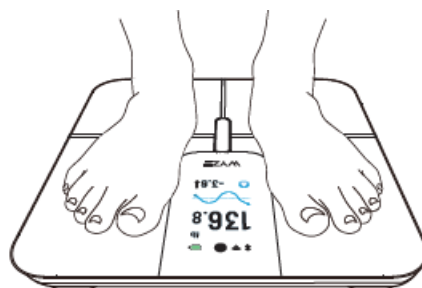
- Download the Wyze app and sign in or create an account.



- In the Wyze app, tap the + plus sign, then Device > Lifestyle > Wyze Scale Ultra. Follow the instructions in the Wyze app to complete setup.
- To connect, enable your phone's Bluetooth® and tap on the scale's surface to activate it.

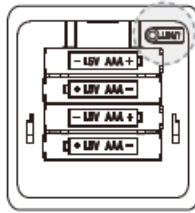


- After the connection is established, place the scale on a hard, flat surface and step onto the scale with bare feet to begin the measurement.
- Make sure your feet are touching the 4 electrodes for the most accurate measurements.



UNITS AND FACTORY RESET

- On the back of your scale, find the UNIT button under the battery cover. Press it to change the units from lb to kg.
- To factory reset the scale, press and hold the same button for 5s until the TFT display shows “Clear”.

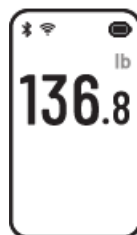


NOTES

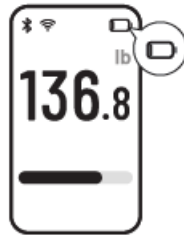
- You can share Wyze Scale Ultra with other family members by following the sharing instructions inside the Wyze app.
- Your scale may need to be calibrated to show accurate weight measurements. Place the scale on a hard, flat surface and re-calibrate it (step on and then step off, allowing the scale to return to “0.0 lb”).
- If you work out more than 10 hours a week and have a resting heart rate below 60 bpm, you may need to use Athlete Mode.
- Make sure your age, sex, and height entered during the setup process are correct to get the most accurate results.
- Open the Wyze app and connect to your Wyze Scale Ultra before taking measurements to ensure the data is recorded on the correct profile.
- If your Wyze Scale Ultra is shared by users with similar weights, make sure the scale is connected to the Wyze app of the user taking the measurement or data may not be recorded on the correct profile.
- People that are under 18 or over 65 years of age, that are pregnant, that have osteoporosis or very low bone density, that have edema, or that have artificial dialysis should use Wyze Scale Ultra only as a reference, as the body fat measurement could be inaccurate due to deviations from standard averages.

TFT DISPLAY

- Suspected error. Please clean the scale with a damp cloth if needed, then step on the scale again with bare feet.



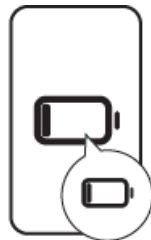
- The batteries are low. Please replace the batteries.



- An error has occurred. Please step off of the scale, then step on again to repeat the measurement.



- Critical low battery. Please replace the batteries. TFT display will remain off after “the battery symbol” is displayed 5 times.



- Weight not in supported range. Please measure again.



EXPLANATION OF SYMBOLS ON UNIT

Warning



- Please recycle where facilities exist. Waste electrical products should not be disposed of with household waste. Check with your local authority or retailer for recycling advice.

CAUTION

People fitted with an implanted medical device such as a pacemaker, an electronic life support system such as artificial heart/lungs, or that use a portable electronic medical device such as an electrocardiograph, and women who are pregnant, must only use this product while wearing shoes, or in the “Only Measure Weight” setting. Please refer to the manufacturer’s instructions for your medical device for more information. Do not use this product unless you are wearing shoes, or activate the “Only Measure Weight” setting, if you have an implanted medical device, have an electronic life support system, use a portable electrical medical device, or are pregnant. Pregnant women should also consult their healthcare provider before use.

To activate the “Only Measure Weight” setting:

1. Open the Wyze App and tap Wyze Scale Ultra.

2. Tap on the gear to open Scale Settings.
3. Tap “Users,” then select your email address to open the “Account Info” screen.
4. Tap the slider next to “Only Measure Weight,” then “Yes” to confirm.”

Some physical conditions could affect hydration levels that may lead to inaccurate results. Please consult your healthcare provider for more information.

- Only use 1.5V AAA batteries in the scale. Using the incorrect type of batteries creates a risk of explosion.
- Do not expose batteries to extremely high temperatures or fire. Doing so creates a risk of explosion or leakage of flammable liquid or gas.
- Do not manually crush, cut or deform batteries.
- Doing so creates a risk of explosion or leakage of flammable liquid or gas.
- Do not subject batteries to extremely low air pressure. Doing so creates a risk of explosion or leakage of flammable liquid or gas.

GENERAL SAFETY & PRECAUTIONS

1. Do not stand on the edge of the scale, as you may fall over or influence the accuracy of the measurement.
2. Do not use the scale on a tiled or wet floor, as this may result in a fall.
3. When measuring your heart rate with your phone’s camera lens, do not touch your phone’s camera flash.
Your phone’s camera flash could overheat and burn your fingers.

4. Make sure the surface of the scale is clean before you step onto it, to prevent any slippage.
5. Treat your scale with care. Do not drop it or jump on it.

The scale is designed to be stood on; misuse or abuse may break the electronic sensors, cause injury, or result in inaccurate measurements.

6. Avoid using this scale near strong magnetic fields, such as microwave ovens, etc.
7. This device complies with part 15 of the FCC Rules.

Its operation is subject to the following two conditions:

1. this device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

8. Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

9. This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada’s licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

10. This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
11. Bluetooth® associated logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Wyze Labs, Inc. is permitted under license. Other trademarks and trade names are those of their respective owners.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARRANTY INFORMATION

- Your Wyze product is covered by a one-year limited warranty.
- You can view the limited warranty terms at <https://www.wyze.com/policies/refund-policy>.

FCC STATEMENT

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

ISED/FCC RADIATION EXPOSURE STATEMENT

- This equipment complies with FCC/IC radiation exposure limits set forth for an uncontrolled environment.
- This equipment is installed and operated with a minimum distance of 14.23 mm between the radiator and the human body.

SPECIFICATIONS

- **Product Name:** Wyze Scale Ultra Black
- **Model:** WL_SCLUB
- **Product Size:** 300 mm x 300 mm x 28 mm
- **Product Weight:** 3.96 lbs / 1.80 kg
- **Power:** 4 x 1.5V AAA batteries (included)
- **Display Units:** lb/kg
- **Measurement Range: Weight:** 11 – 400 lbs / 5 – 180 kg
- **Operating Temperature:** 41°F – 104°F (5°C – 40°C)
- **Operating Humidity:** 20 – 85% RH
- **Storage and Transport Humidity:** ≤90% RH
- **Storage and Transport Temperature:** -4°F – 131°F (-20°C – 55°C)

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NEED HELP?

Contact our Support Team:

- <https://wyze.com/support>

Join the Community:

- <https://wyze.com/community>

Scan the QR code to learn more



FAQ

- **Q: Why is my scale displaying an error message?**
 - **A:** If you encounter an error message, try replacing the batteries and recalibrating the scale on a flat surface.
- **Q: How do I ensure accurate weight measurements?**
 - **A:** Make sure to place the scale on a hard, flat surface and avoid wearing socks while using it for precise readings.

Documents / Resources



[Wyze Ultra Scale Pro Color Display with Wi-Fi](#) [pdf] User Guide
Ultra Scale Pro Color Display with Wi-Fi, Color Display with Wi-Fi, Display with Wi-Fi, with Wi-Fi

References

- [Wyze Refund policy](#)
- [Wyze Join Our Community](#)
- [Wyze](#)
- [User Manual](#)

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