# Manuals+
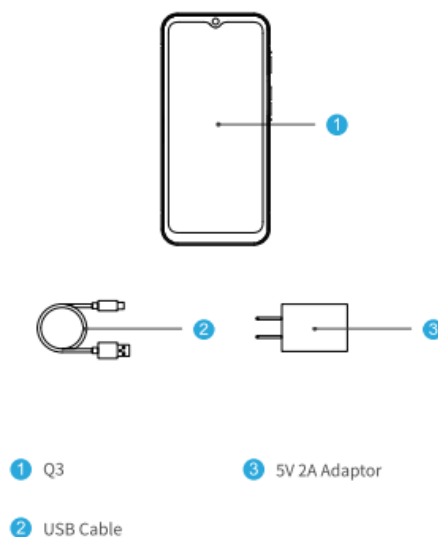
**Contents** [ hide ]

# wizarPOS

## wizarPOS Q3 Portable Payment Terminal
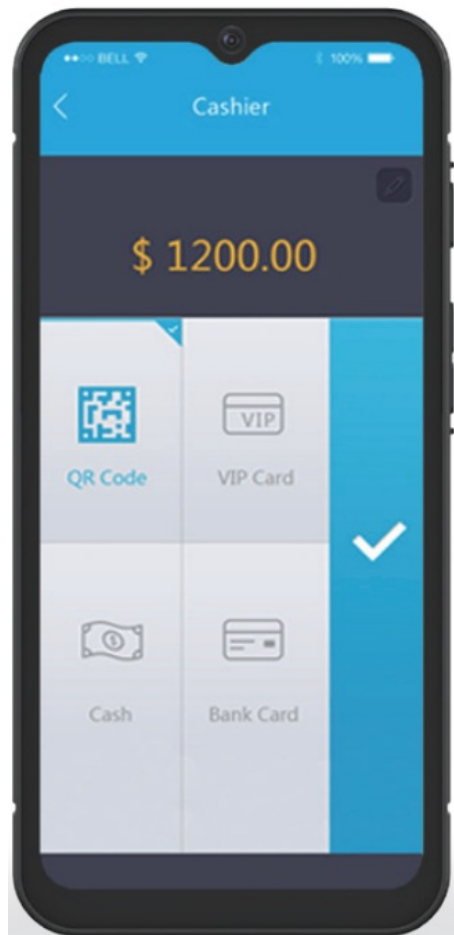
## Packing List

**Thank you for choosing our product!**

We sincerely hope that wiarPOS will enable smart payments and enhance the convenience of your daily business. Before powering up the device, please check the terminal and accessories as follows:



① Q3

② USB Cable

③ 5V 2A Adaptor

- Q3

- USBCable
- SV 2AAdaptor
- Please contact your product provider if anything is missing.

## Front View
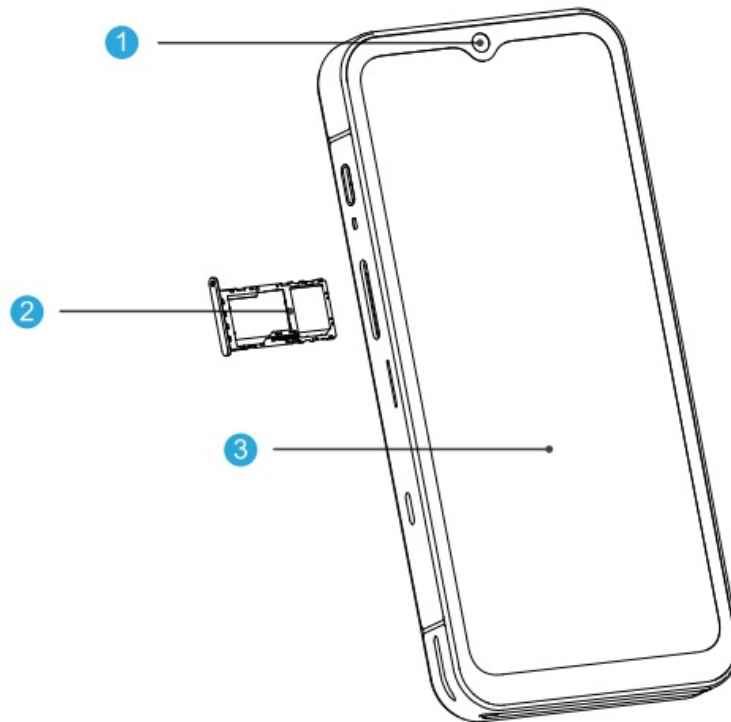


- Camera
- SIM Card Slot+ TF/SIM Card Slot
- PIN on Glass/ Contactless on Glass

## Left/ Right View

Left       Right

- USBType-C
- SIM Card Slot+ TF/SIM Card Slot
- Speaker
- PowerKey
- Volume Key

Top



Bottom



- Scanner(Optional)
- IC Card Reader
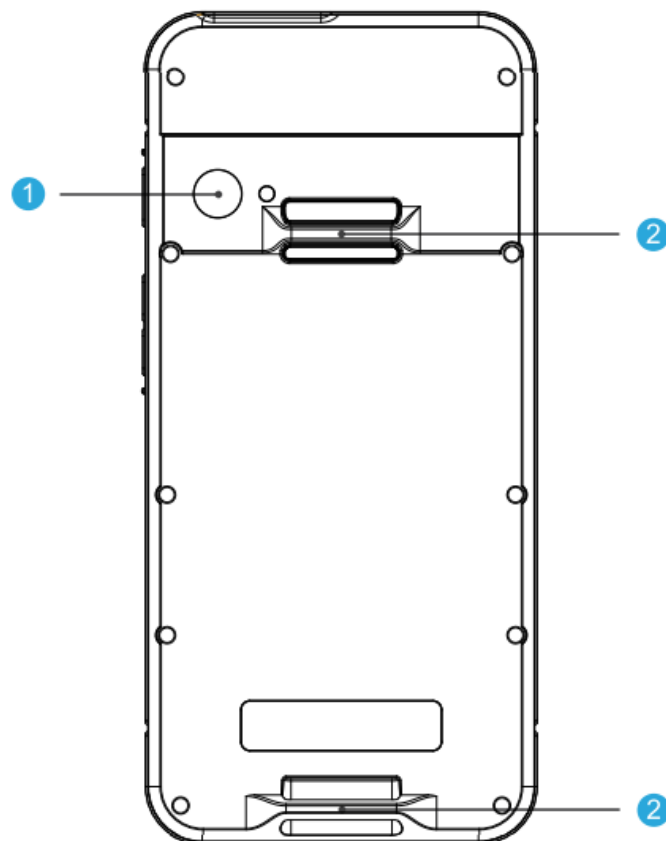


- Camera
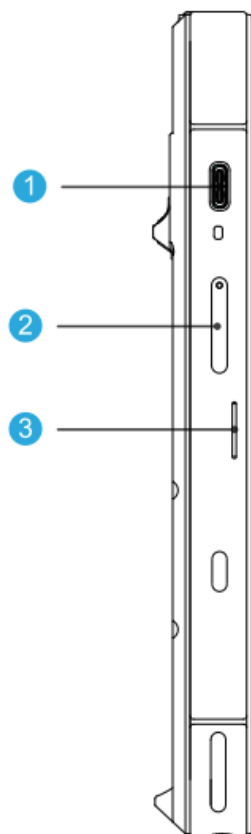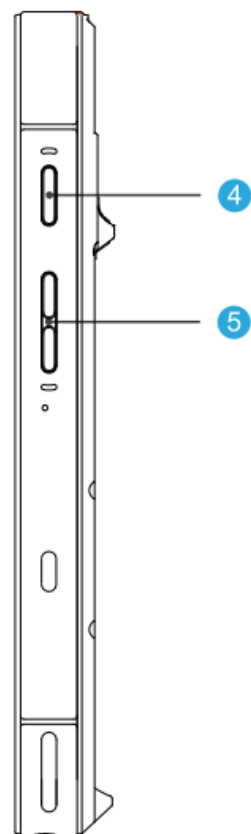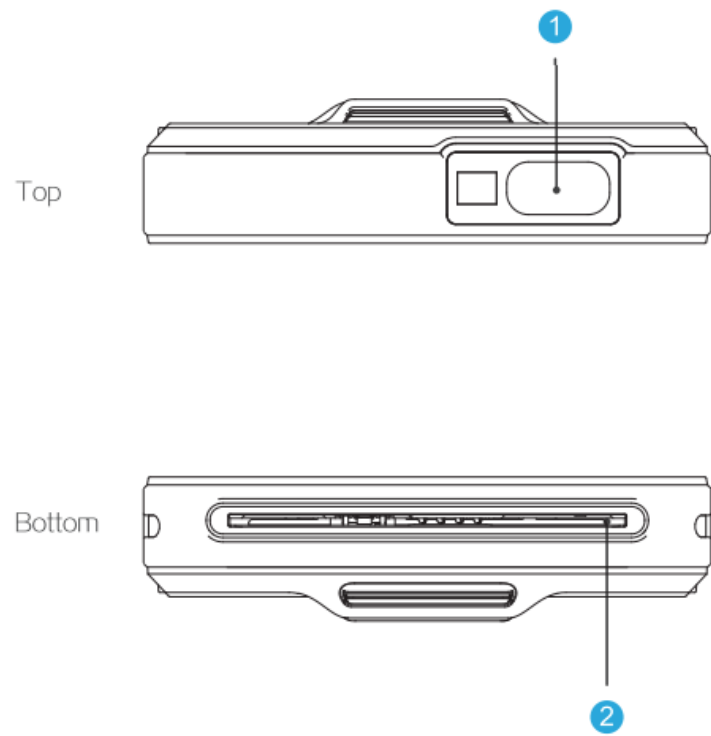- Hand Strap Mount
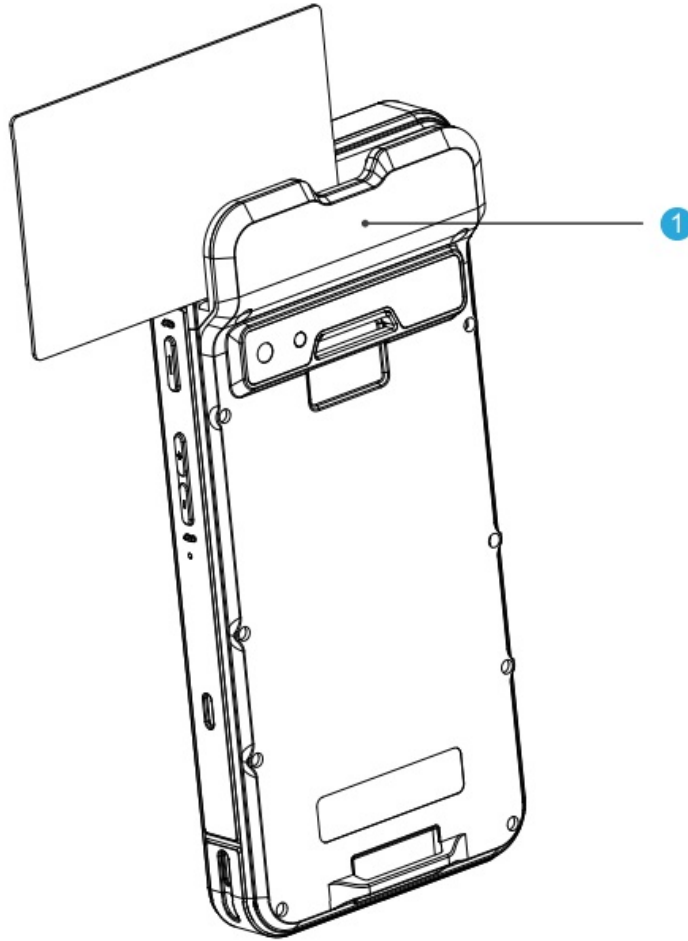
- Magstripe Reader (Optional)

## Operating Instructions

### Power on/off

- Power on: Press the power botton for3 seconds to turn on the terminial
- Power off: Press the power botton for 3 seconds. Click power off and select ok in the pop-up window to shutdown the terminal.

**Access network**  After powering on the termial, please connect to Wi-Fi or 4G to access network services.

### WLAN Setting:

-  Swipe down from the top of the screen to access the notification panel. Click the Wi-Fi button to turn on or off the internet. Hold on the button to get into the Wi-Fi setting.
-  You can also click Settings and choose WLAN to get into Wi-Fi settings. Activate the Wi-Fi function, select the network that has been automatically detected, and enter the

password. You can also tap on 'Add Network', input the network name, and then enter the password to connect to a Wi-Fi network. Swipe up from the screen to access the 3-button nevigation.

- Click the circle to return to the home page. You can repeat this process multiple times for any additional networks available, including 4G and Mobile Phone Hot Spots.

**Settings all done**

Once you have completed the above settings, please contact yourservice provider for assistance with application downloads and technical support.

**Terminal self-diagnostic**

To verify the functionality of the equipment, utilize the terminal's self-check capabilities.Click Settings> Self-check and choose the functionality or parts that you want to test.

# Environment

### Card Transactions

Contactless Transactions: This terminal uses the contactless on screen transaction mode. Tap a contactless enabled card or smartphone on the terminal screen.

Chip Card Transactions: Insert the card with the chip facing up (down) fully into the chip card slot, and remove it after the reading is completed.

Magnetic Stripe Transactions: With the card's magnetic stripe facing downwards towards the screen, swipe the card through the magnetic stripe reader at a constant speed, in any direction.

Operating temperature
-10°C~50°C (+14°F to 122°F)

Operating humidity
5%~95% No condensation

Storage temperature
-20°C~70°C (-4°F to 158°F)

## Specification

| Specification | tailed Description |
|---|---|
| Software Platform | Secure Android 14 |
| Processor | Quad-Core@ 2.0GHz |
| Memory | 2GB RAM+ 32GB Flash, 4GB RAM+ 32GB Flash (Optional) |
| Display | 5″ multi-touchcolorLCDpanel(720×160□)<br><br>ContactlessOnScreen |
| Camera | Front-facing:2MPFForScanner Rear:SMPAF |
| Scanner (Optional) | PDF 417, QR Code, Data Matrix, EAN-8, EAN-13,<br><br>Codell,Code39,Code128 |
| Certaification | P[I PTS 6.x, SREO, EMV LI & L2, EMVCL LI, TQM,<br><br>PayPass, PayWave, ExpressPay, □-PAS, Anatel,<br><br>InteracFlashL2,Rupay,MIR,Jspeedy,RoHs,FCC,CE |
| Card Readers | NFC contactless: ISO 14443 Type A & B, MIFARE, Sony Felica Chipcardreader:IS07816 Magstripereader(Optional):I507811,Trackl/2/3,bi-direction |
| Slots | SIM xl + TF xl or SIM x2 |
| Connectivity | GSM, WCOMA, FOO-LTE, TDD-LTE, Wi-Fi, BT 5.0, USB 3.0, e-SIM (optional), GPS, GLONASS |
| Audio | Built-in microphone and speaker |

| | |
|---|---|
| Charging | 5V2A adapter, USB charging |
| Battery (Optional) | BV / 5000mAh |
| Accessories(Optional) | Hand Strap |
| Environmental | Dperatingtemperature:-10°C-50°C(14°F-122°F) Storage temperature:-20°C- 70°C (-4°F-158°F) Relativehumidity(non-condense}:5%-95% |
| Dimensions | 78 x 166 x 16.6 mm (3.07 x 6.54 x0.65 inches) |
| ight | 2S□g |

All features and specifications are subject to change without notice. Contact the wizarPOS website for more details.

www.wizarpos.com

## FCC Regulations

**FCC Regulations**

**This device complies with part 15 of the FCC rules.**

Operation is subject to the following two conditions: (1) this device may not cause harmful inteiference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause

harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/fVtechnician for help.

**Radiation Exposure Statement**

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

## Safety Warning

1. WizarPOS provides after-sales service in accordance with applicable  laws and regulations. Please review the warranty terms outlined below.
2. Warranty Period: The terminal and charger are covered by a one-year warranty. During this period, if the product experiences a failure not caused by user negligence, WizarPOS will offer free repair or replacement services. For assistance, it is recommended to first contact your local distributor, and provide a completed warranty card with accurate information.
3. The warranty does not cover the following situations: unauthorized maintenance of the terminal, modifications to the terminal's operating system, installation of third-party applications causing malfunction, damage due to improper  use (such as dropping, crushing, impact, immersion, fire, etc.), missing or inaccurate warranty information, expired warranty period, or any other activities that violate legal regulations.
4. Follow installation instructions carefully and use only the specified  power adapter. Replacing it with other adapters is prohibited. Ensuret hat the power socket meets the required voltage specifications. It is recommended to use a socket with a fuse and ensure proper grounding.
5. To clean the terminal, use a soft, lint-free cloth-avoid using chemicals and sharp objects.
6. Keep the terminal away from liquids to prevent short circuits or damage caused by

splashes, and avoid inserting foreign objects into any ports. The terminal and battery should not be exposed to direct sunlight, high temperatures, smoke, dust, or humidity.

7.  If the terminal malfunctions, contact certified POS maintenance professionals for repair. Unauthorized personnel should not attempt repairs.

8.  Do not modify the terminal without authorization. Modifying a financial terminal is illegal. Users assume the risks associated with installing third – party applications, which may cause the system to operate at reduced speeds.

9.  In case of abnormal odors, overheating, or smoke, immediately disconnect the power supply.

10. Do not place the battery in fire, disassemble it, drop it, or apply excessive pressure. If the battery is damaged, immediately discontinue use and replace it with a new one. The battery charging time should not exceed 24 hours. If the battery is not used for an extended period, charge it every six months. For optimal performance, replace the battery after two years of continuous use. gsgs:

11. The disposal of batteries, equipment, and accessories must comply with local regulations. These items cannot be discarded as household waste. Improper disposal of batteries may lead to hazardous situations such as explosions.

## Trouble Shooting

| ouble | Trouble shooting |
|---|---|
| Cannot connect the m obile network | ◆ Check whether the function of data" is open. <br><br> ◆ Check whether the APN is correct. <br><br> ◆ Check whether the data service of SIM is activated. |

| | |
|---|---|
| Display unstable | ♦ Thedisplay may be interfered by instability voltage when charging, please reconnect the plug. |
| No response | ♦ Restart the APP or operation system. |
| Operation very slow | ♦ Please exit APPs which are not necessary. |

**wizarPOS Repair Records**

| Repair date | Repair content |
|---|---|
| | |
| | |
| | |
| | |
| | |

For more information, please log on to the company's official website

http://www.wizarpos.com

# Documents / Resources

| | |
|---|---|
|  | [wizarPOS Q3 Portable Payment Terminal](#) [[pdf](#)] User Manual 250321, 250328, Q3 Portable Payment Terminal, Portable Payment Terminal, Payment Terminal, Terminal |

## References

- [User Manual](#)

📁 wizarpos

🏷 250321, 250328, Payment Terminal, Portable Payment Terminal, Q3 Portable Payment Terminal, Terminal, wizarpos

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