Manuals+ — User Manuals Simplified.

Wightman eero Secure Subscription App User Guide

Wightman eero Secure Subscription App
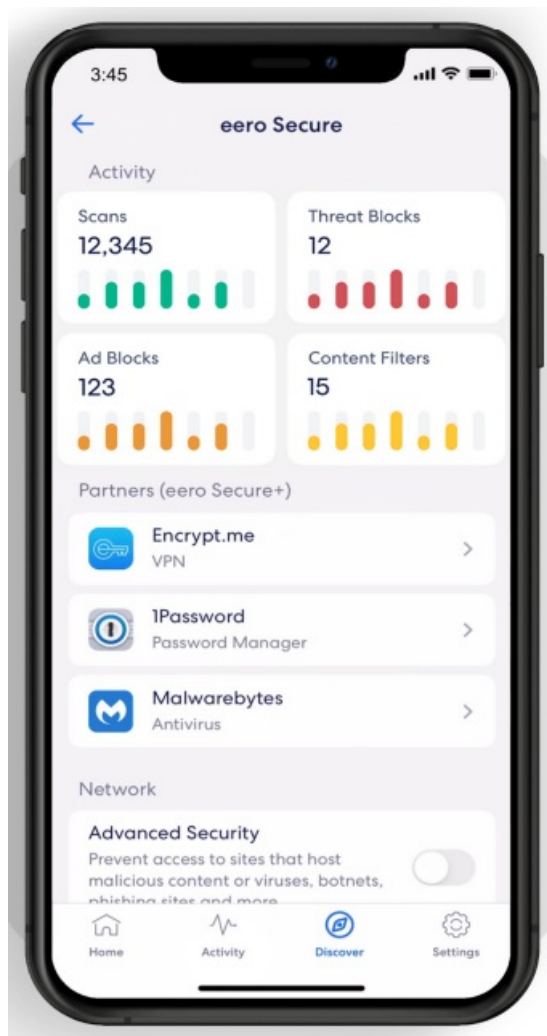
Contents

Advanced Security

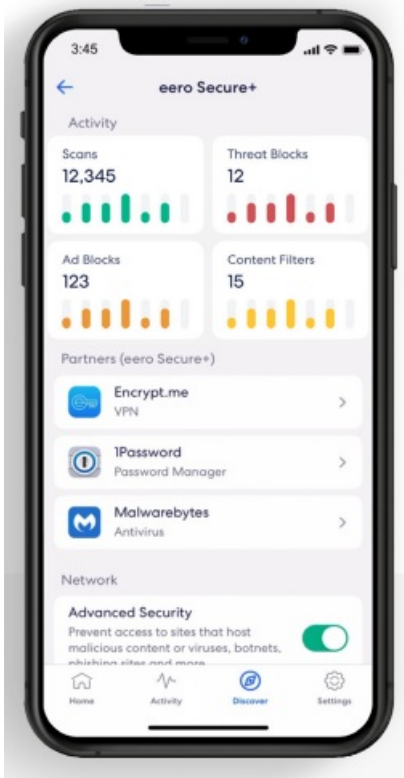Help keep your family safe from phishing attacks, viruses, and accidentally visiting deceptive sites.
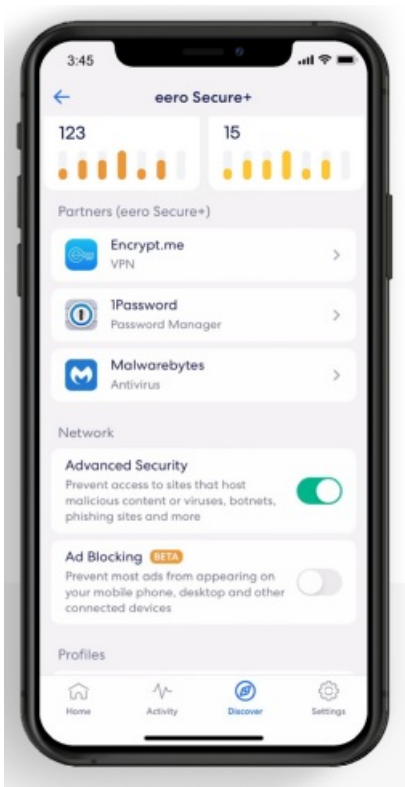Turn on advanced security from the Discover tab in your eero mobile app.
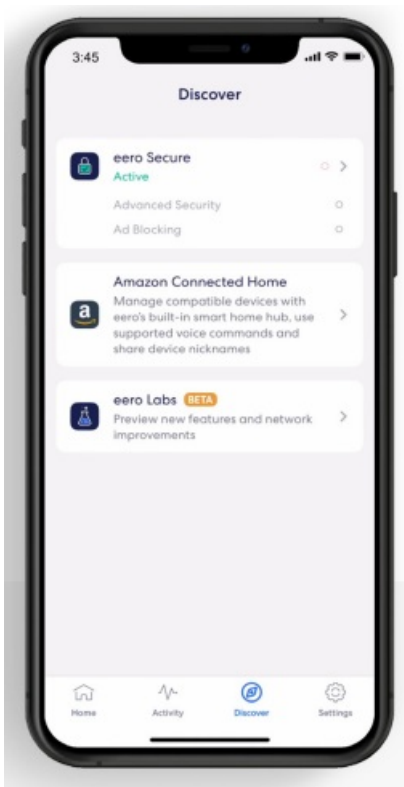
1. Tap on eero Secure.

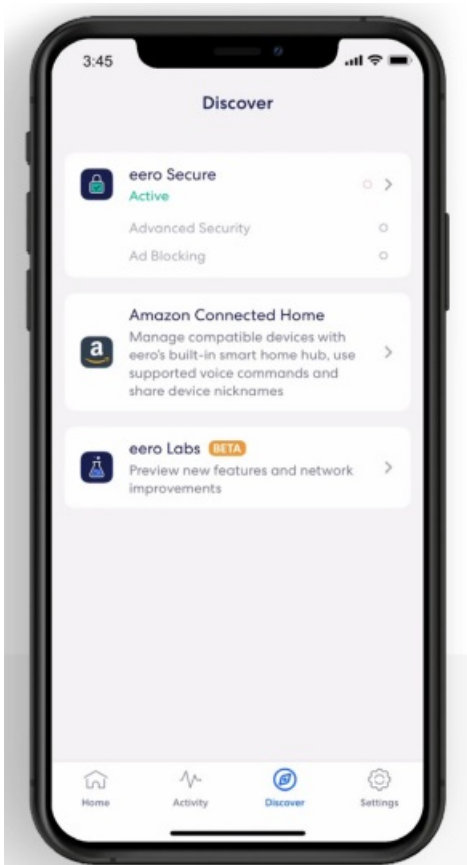2. Scroll down to the Network section.
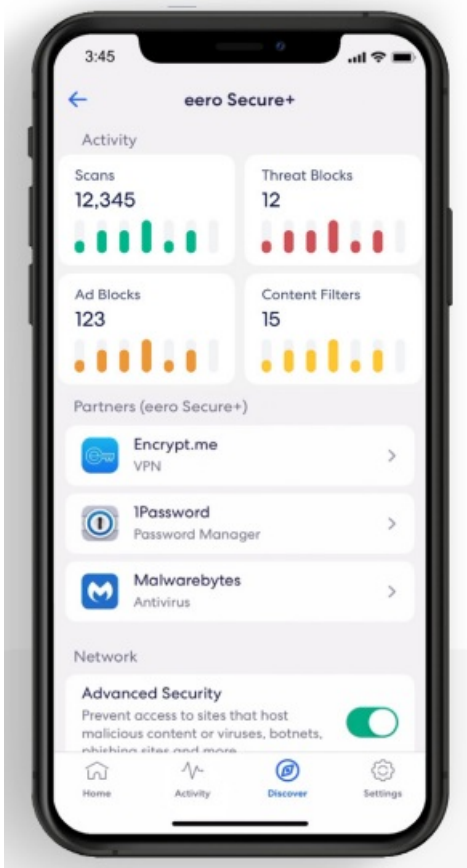

3. Toggle on Advanced Security.

Ad Block

Improve your browsing experience by blocking variety of ads on your devices.
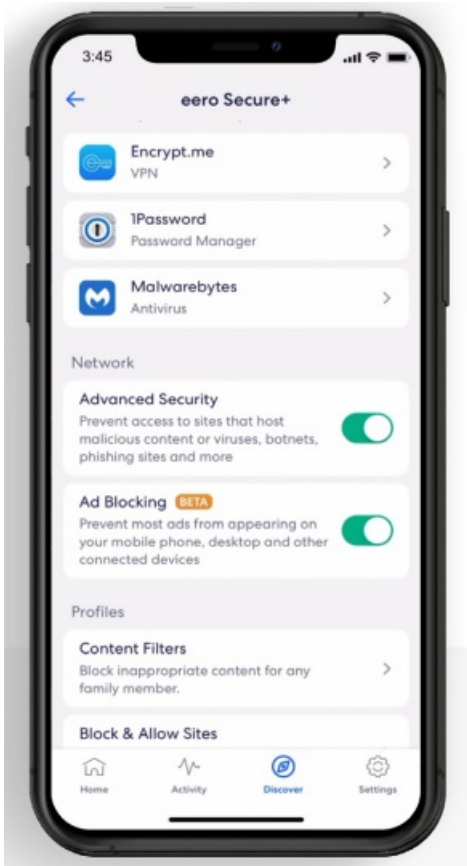Turn on ad blocking from the Discover tab in your eero mobile app.

1. Tap on eero Secure.

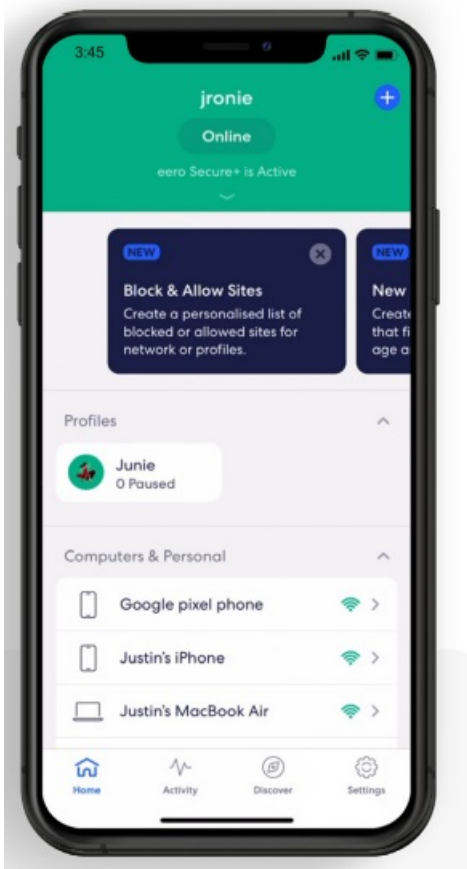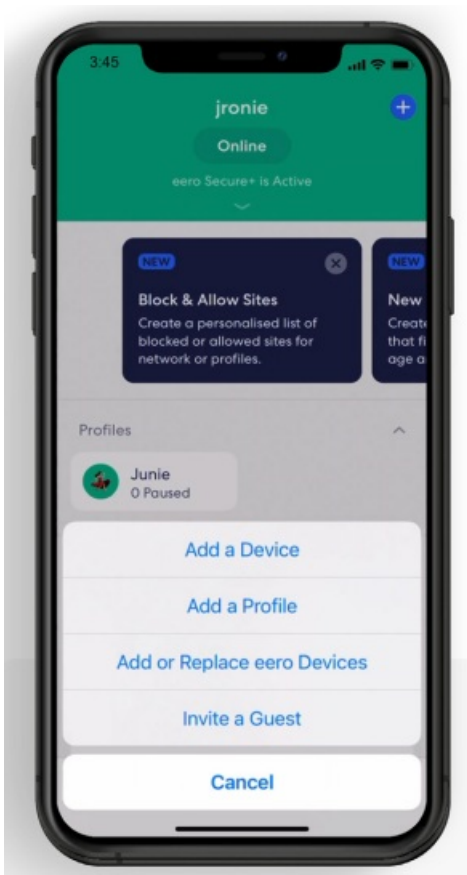2. Scroll down to the Network section.

3. Toggle on Ad Blocking.

Profiles

Create profiles so that you can set custom schedules, control internet access, and apply content filters by profile. Create a profile from the Home tab in the eero mobile app.
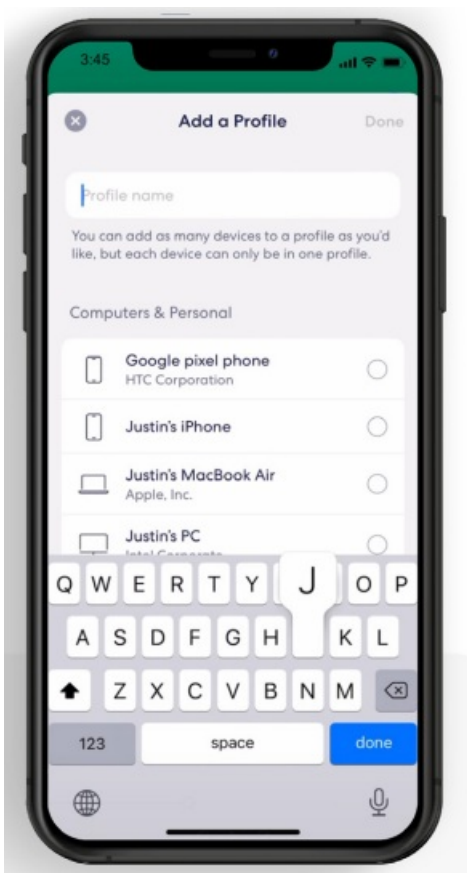
1. Tap on the ⊕ in the top right.

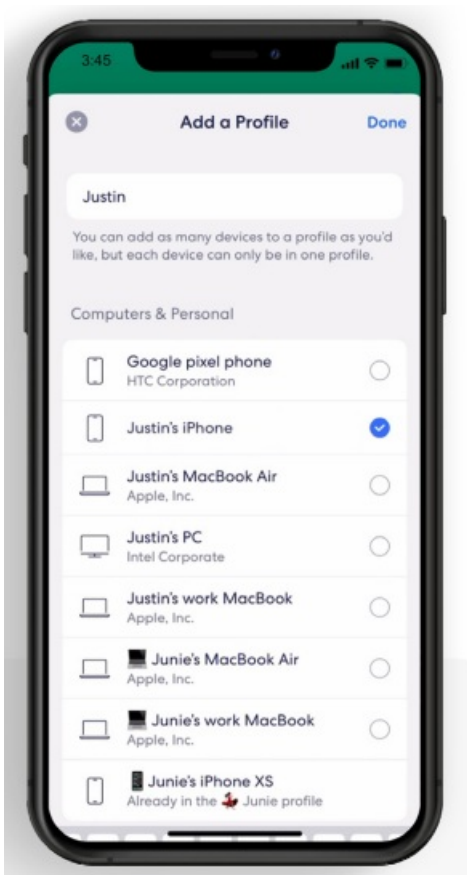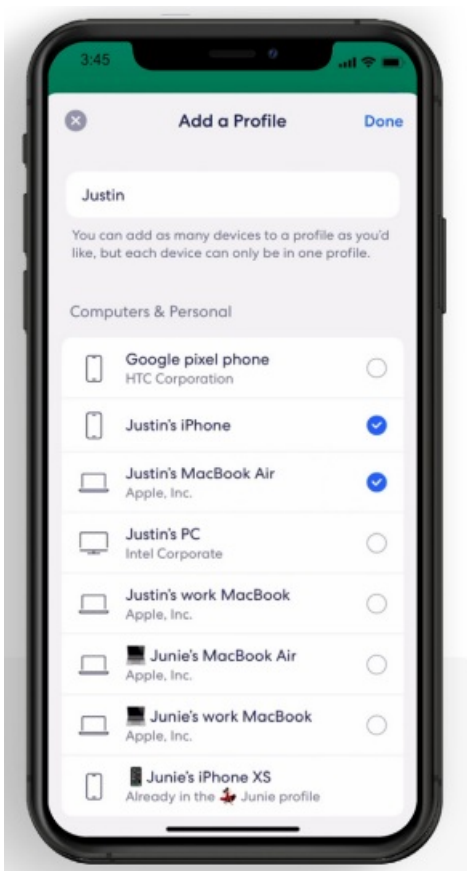2. Select Add a Profile from the pop-up menu.

3. Add a profile name.

Create profiles so that you can set custom schedules, control internet access, and apply content filters by profile.

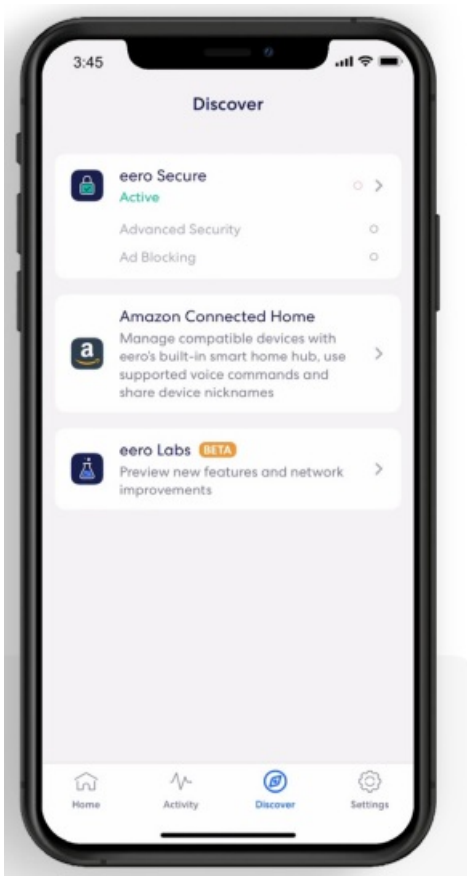4. Select which devices to add to the profile.

5. Tap Done.

Content Filters

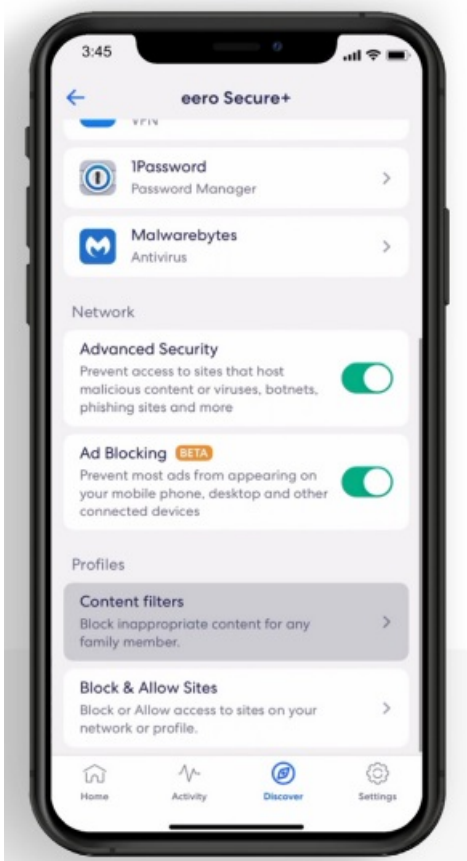Set restrictions for designated devices based on age range or content categories.

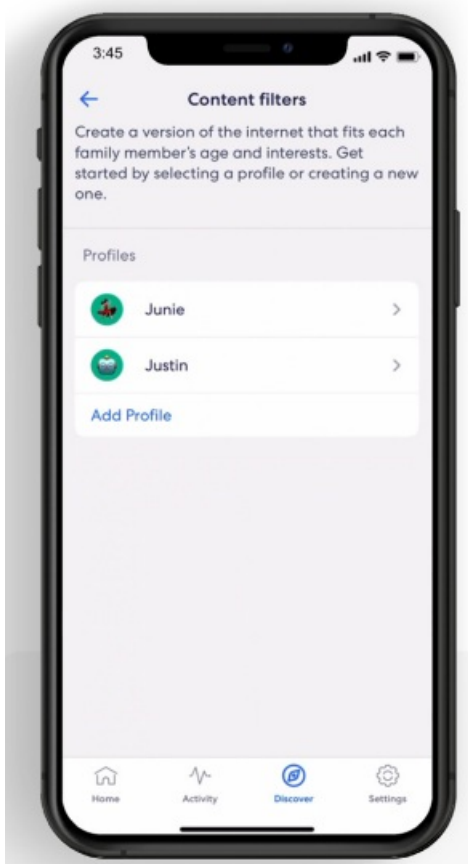Set up content filters from the Discover tab in the eero mobile app.

1. Tap on eero Secure.

2. Scroll down to the Profiles section, and select Content filters.
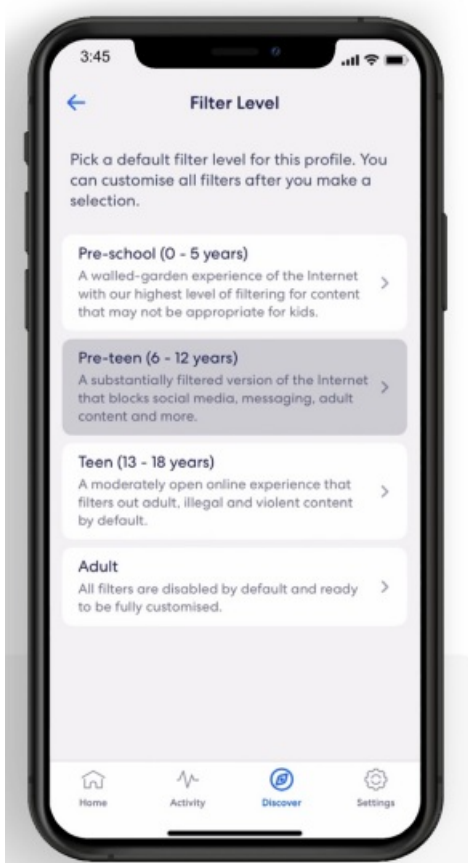
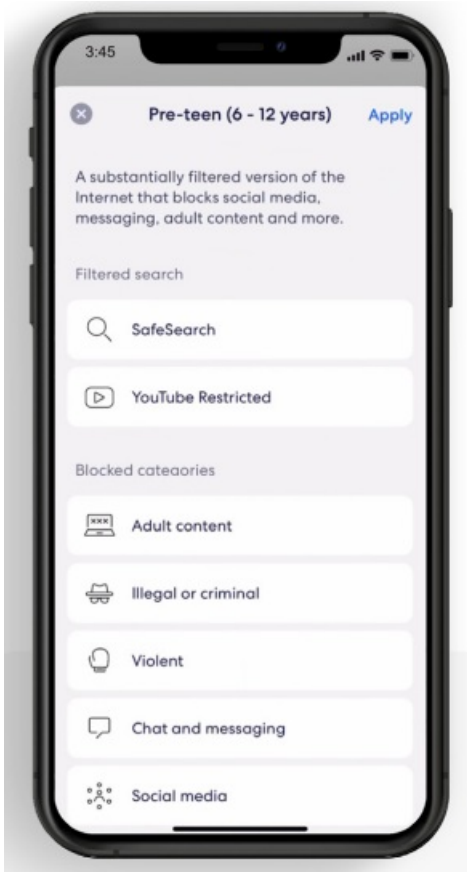3. Select the profile for which you want to set up content filters.

Set restrictions for designated devices based on age range or content categories.
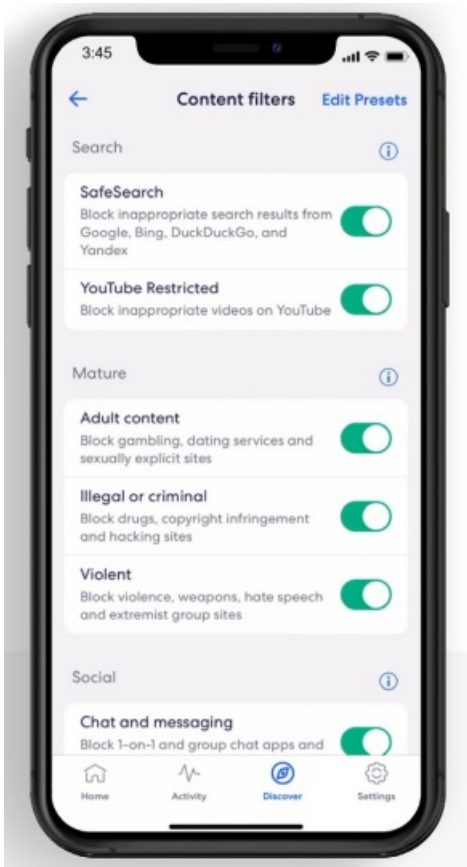
4. Tap the desired filter level.
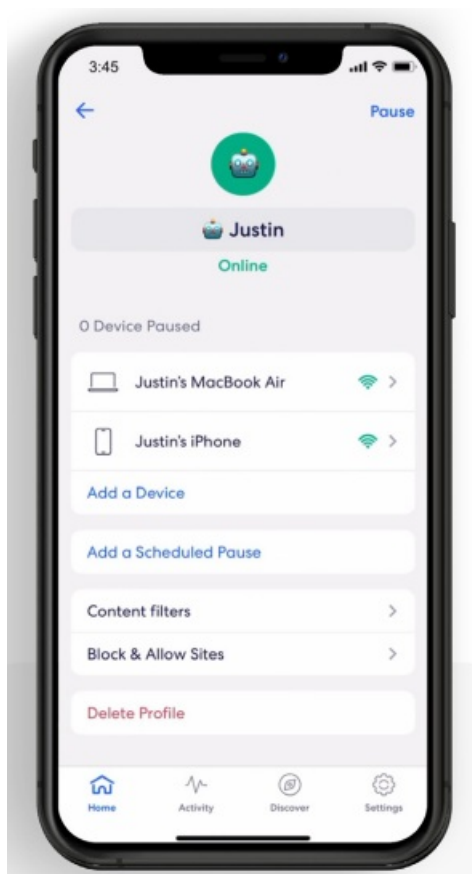
5. Review options and tap Apply.

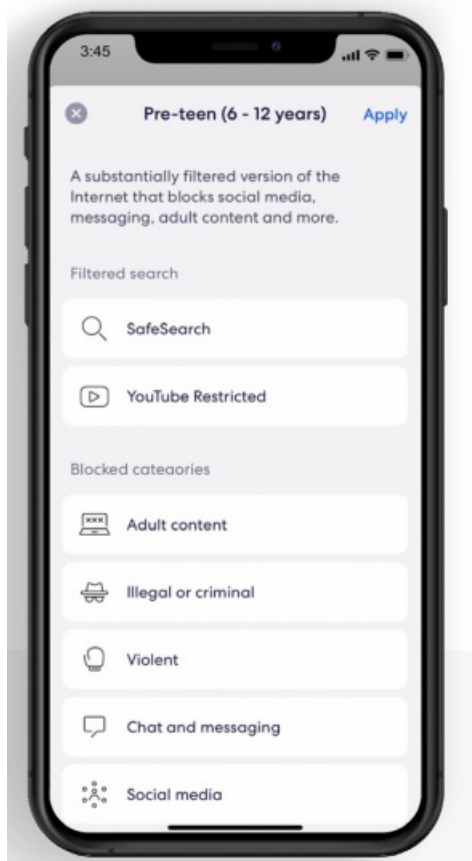6. Toggle on/off individual content filter categories as desired.

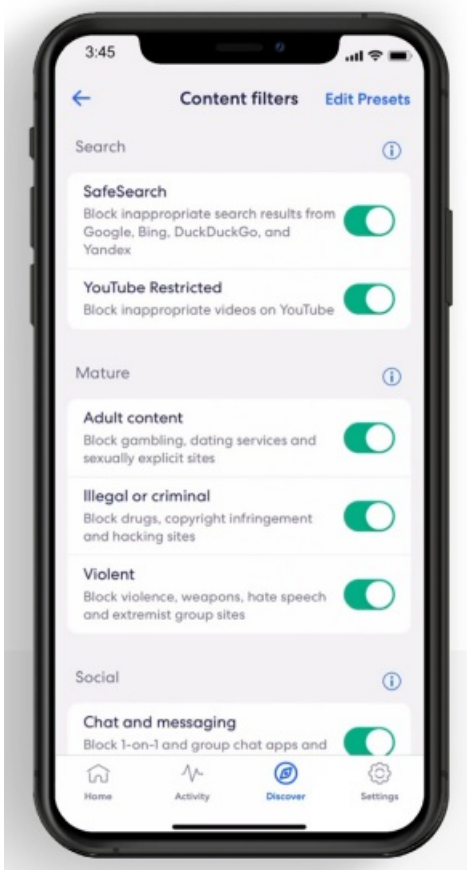Set up content filters from a Profile in the eero mobile app.

1. Select Content filters.

2. Tap the desired filter level and tap Apply.

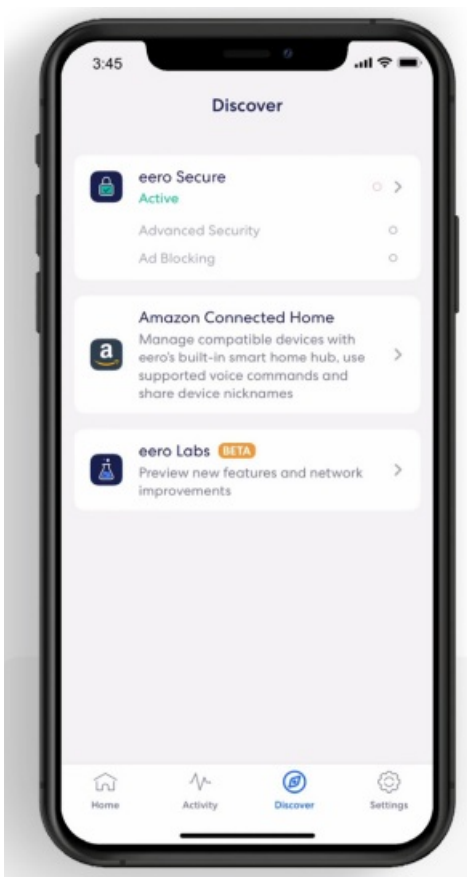3. Toggle on/off individual content filter categories as desired.
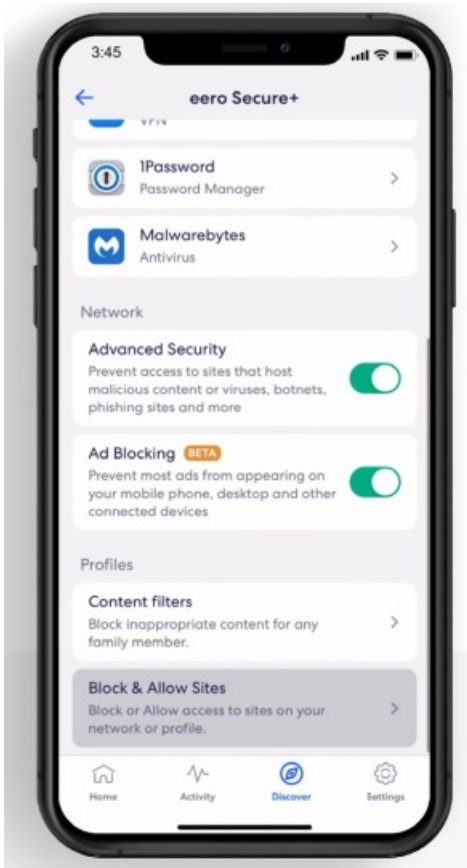

Block & Allow Sites

Help prevent particular websites from displaying on certain family members' devices.
Add a site to block from the Discover tab in the eero mobile app.
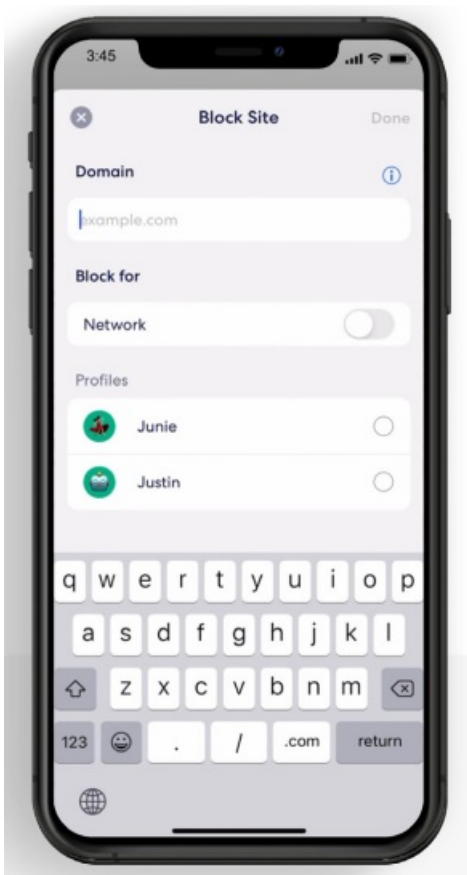
1. Tap on eero Secure.

2. Scroll down to the Profiles section, and select Block & Allow Sites.
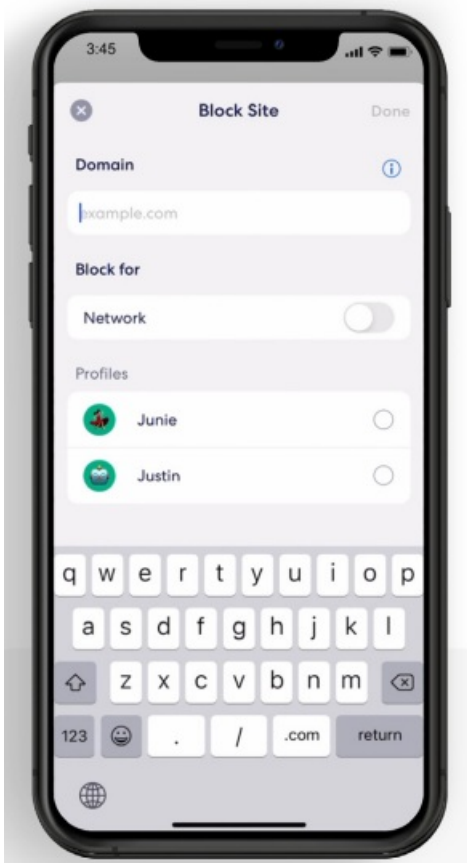

3. Tap Add Blocked Site.

Help prevent particular websites from displaying on certain family members' devices.
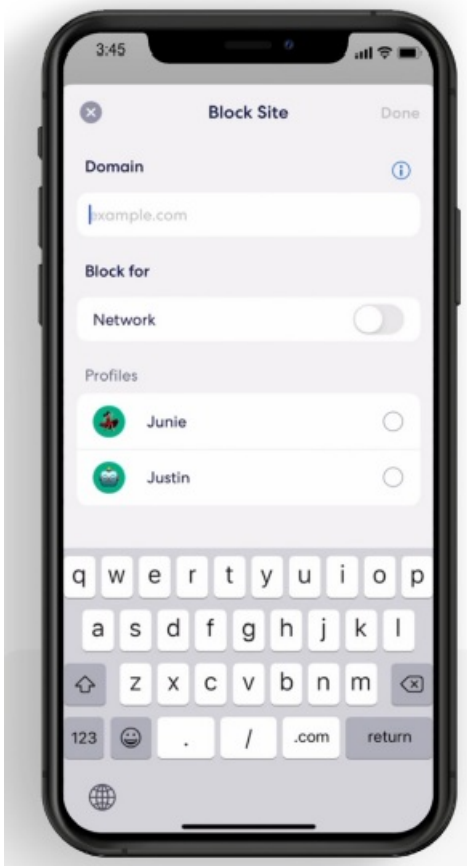
For Allowed sites:

To add an allowed site, follow these same steps but toggle to the Allowed tab and select Add Allowed Site on Step 3.
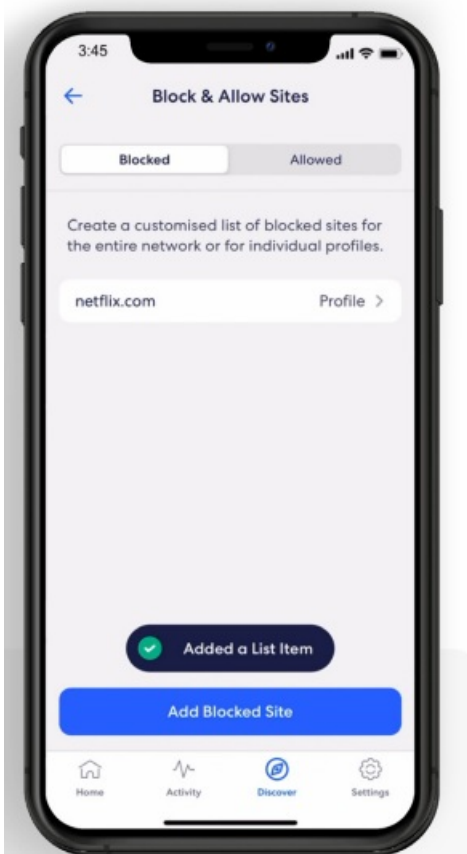
4. Enter the URL of the website you wish to block and select the Profile associated with the blocked site.

5. OR select Network to block it for all users on the network.

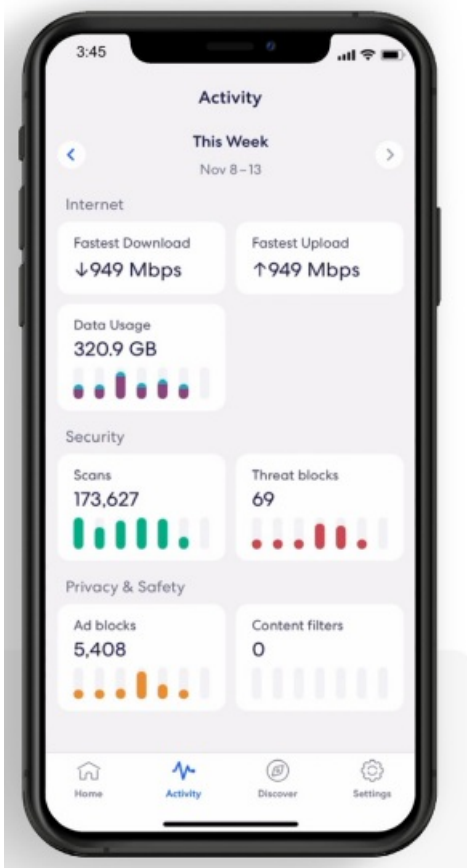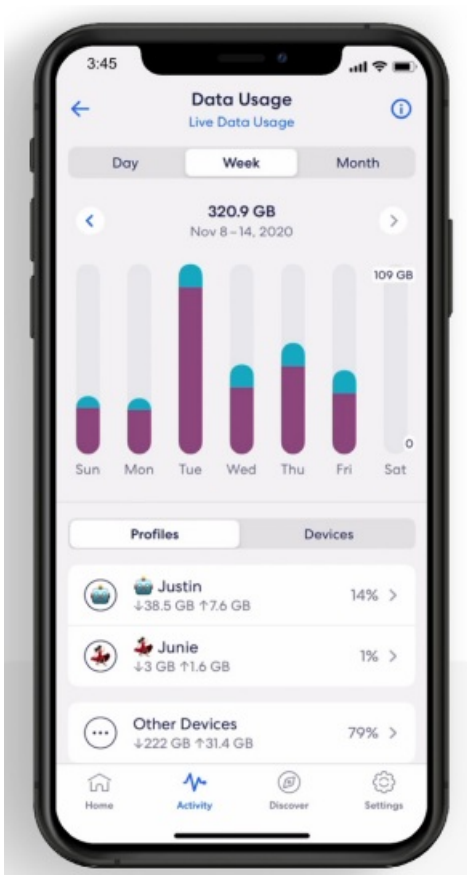6. The blocked site now appears in the list with the associated profiles.

Data Usage

View historical data usage by profile or device with daily, weekly, or monthly snapshots.
View data usage activity from the Activity tab in the eero mobile app.
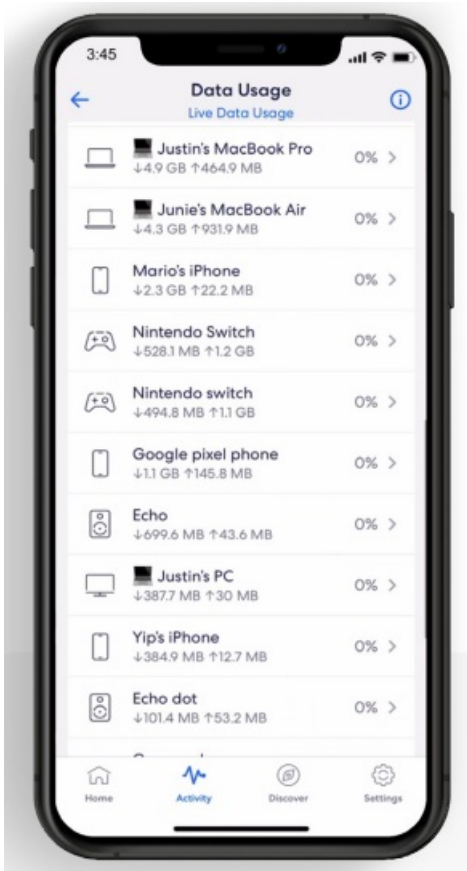
1. Tap on the Data Usage block.

2. Navigate between Day, Week, and Month tabs, and the Profiles and Devices tabs.
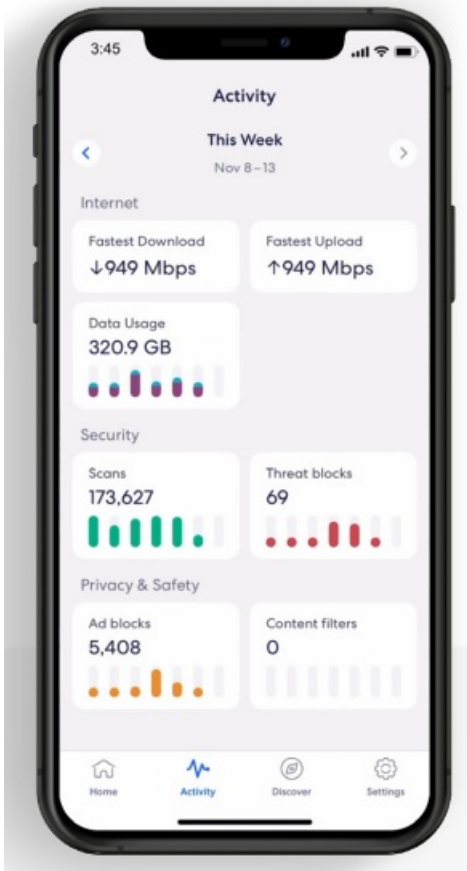
3. Select a profile or device to view more details.
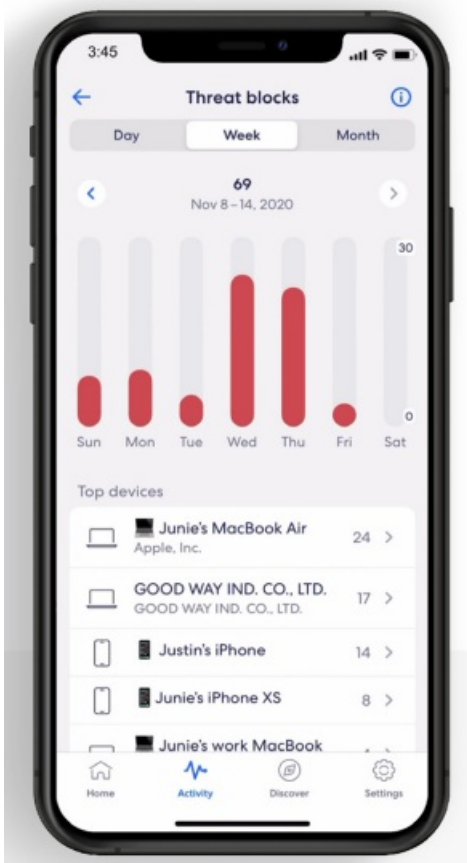

Activity Center

See how many scans eero Secure has performed and how many threats it has blocked.

View scans and threat blocks activity from the Activity tab in the eero mobile app.
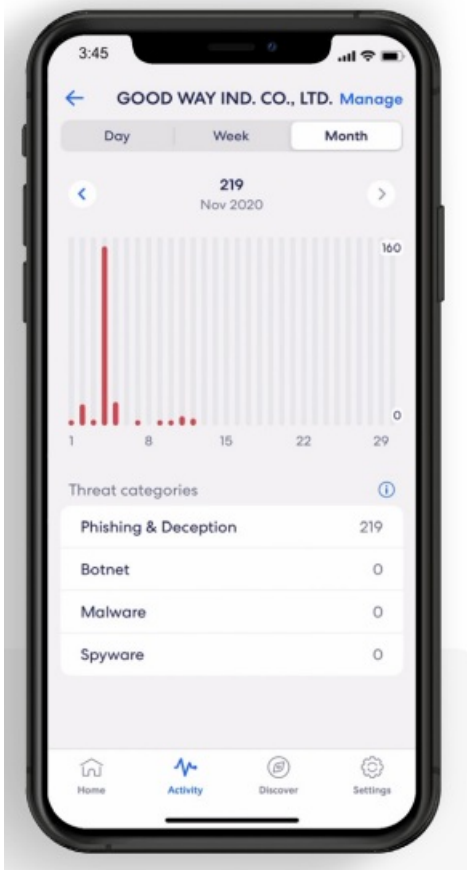
1. Tap on the Scans or Threat blocks block.

2. Navigate between the Day, Week, and Month tabs.
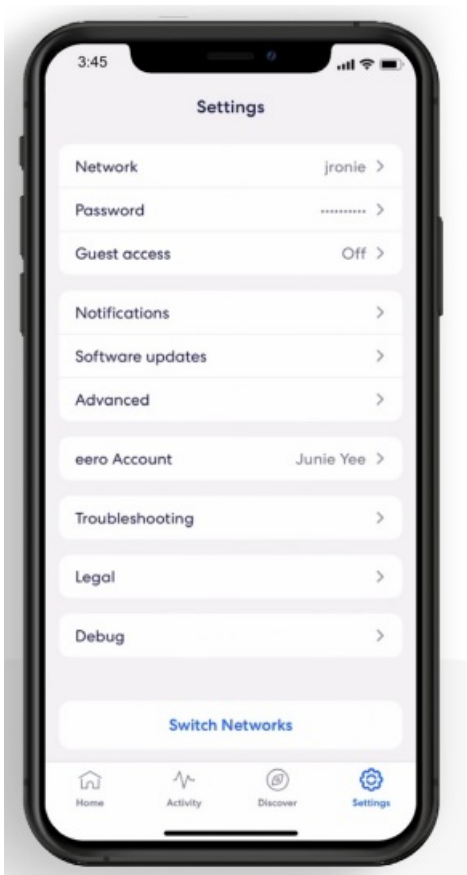
3. Select a top device to view more details.

Notifications

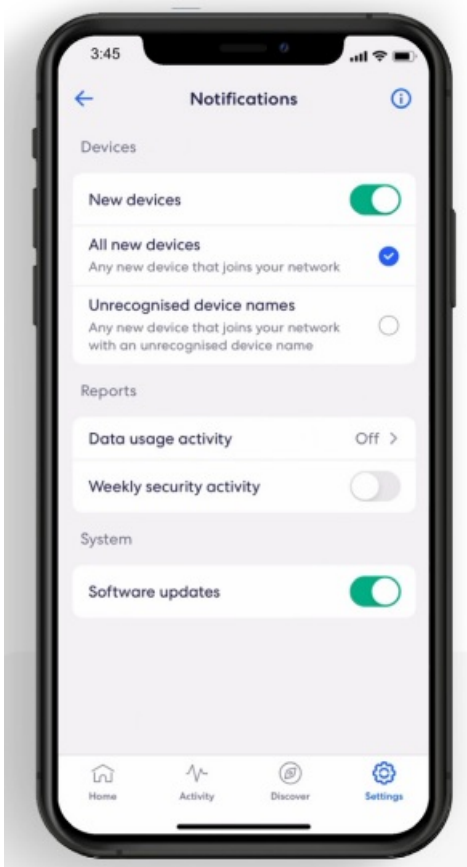Manage which eero Secure notifications you receive.
Manage notifications from the Settings tab in the eero mobile app.

1. Select Notifications.

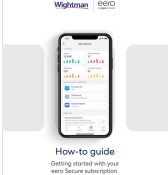2. Customize notifications to your liking.

Customer Support

For troubleshooting and further support

visit **eero.com/eero-secure**

Wightman

Documents / Resources

How-to guide Getting started with your eero Secure subscription.	**Wightman eero Secure Subscription App** [pdf] User Guide eero, eero Secure Subscription App, Secure Subscription App, Subscription App, App

Manuals+,