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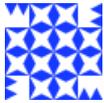
## **Manuals+**

User Manuals Simplified.



# Whirlpool Side-by-Side Refrigerator User Guide

September 7, 2021 August 22, 2022



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## *Whirlpool*

**Whirlpool Side-by-Side Refrigerator**



Whirlpool Side-by-Side Refrigerator

## OPERATING INSTRUCTIONS

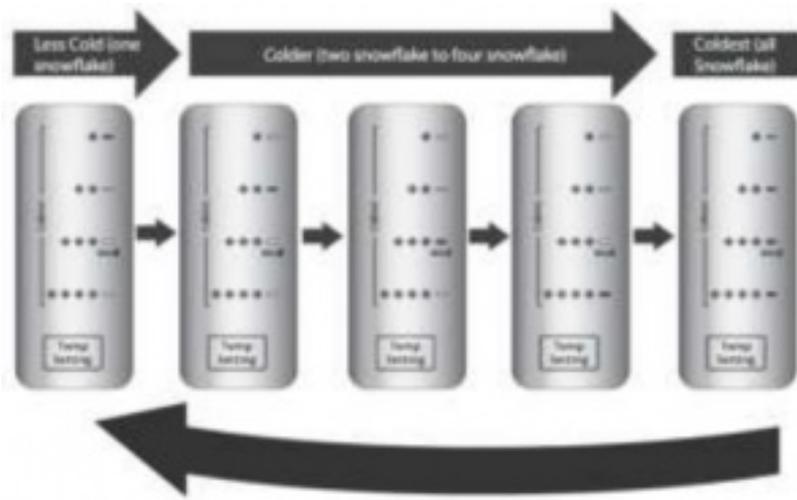
**IMPORTANT:** Before operating this appliance, make sure it has been properly installed according to the appliance's Owner's Manual.

For your convenience, your refrigerator controls are preset at the factory. When you first install your refrigerator, make sure that the controls are still preset. The refrigerator and freezer controls should be set to the "mid-settings."



## REFRIGERATOR

**IMPORTANT:** The refrigerator control adjusts the refrigerator compartment temperature. Every click on the "Temp Setting" button makes refrigerator compartment colder (LED indicators on in 1 snowflake is Less Cold / LED indicators on in 2, 3, or 4 snowflakes is colder / All LED indicators on is coldest), once you get to the last level, the system will go back to the initial level.



**FREEZER**

The freezer control adjusts the freezer compartment temperature. Settings to the front of the mid-setting make the temperature less cold. Settings to the back of the mid-setting make the temperature colder.

Wait 24 hours before you put food into the refrigerator. If you add food before the refrigerator has cooled completely, your food may spoil.

**NOTE:** Adjusting the refrigerator and freezer controls to a higher (colder) than recommended setting will not cool the compartments any faster.



**TEMPERATURE SET POINTS**

Give the refrigerator time to cool down completely before adding food. It is best to wait 24 hours before you put food into the refrigerator. The settings indicated in the previous section should be correct for normal household refrigerator usage. The controls are set correctly when milk or juice is as cold as you like and when ice cream is firm.

If you need to adjust temperatures in the refrigerator or freezer, use the settings listed in the chart below as a guide. Wait at least 24 hours between adjustments

**CONDITION**

**TEMPERATURE ADJUSTMEN**

Refrigerator too cold

Refrigerator control one snowflake lower

Refrigerator too warm

Refrigerator control one snowflake higher

Freezer too cold

Freezer control one snowflake lower

Freezer too warm / too little ice

Freezer control one snowflake higher

## Online Ordering Information

For detailed installation instruction and maintenance information, winter storage, and transportation tips, please see the Owner's Manual included with your appliance.

For information on any of the following items, a full cycle guide, detailed product dimensions, or for complete instructions for use and installation, please visit <https://www.whirlpool.com/owners>, or in Canada <https://www.whirlpool.ca/owners>. This may save you the cost of a service call. However, if you need to contact us, use the information listed below for the appropriate region.

### United States:

**Phone:** 1-800-253-1301

Whirlpool Brand Home Appliances

Customer experience Center

553 Benson Road Benton Harbor, MI 49022-2692

### Canada:

**Phone:** 1-800-807-6777

Whirlpool Brand Home Appliances

Customer experience Centre

200-6750 Century Ave.

Mississauga, Ontario L5N 0B7

## FAQ'S

### Why is the ice maker not making any ice?

Make sure that the water line is connected and that the water filter is in place. If you are still having problems, check the water supply to make sure it is turned on. If your home has a water softener, make sure that the water softener is turned on and that it is set to produce ice.

### Why does my refrigerator smell?

Your refrigerator may smell if there is food or moisture in the air vents. To remove any odors, turn off your refrigerator for a few hours.

### Why does my refrigerator not work properly?

If your refrigerator stops working, check to see if the power cord is plugged in and if the controls are set correctly. If you have a problem with your refrigerator, contact our Consumer Affairs department at 1-800-253-1301 or visit our website at [www.whirlpool.com/support](http://www.whirlpool.com/support)

### Is there a reset button on my Whirlpool refrigerator?

Press and hold the reset button for about ten seconds. Once you hear a chime (or the ice maker turning on again), let go of the button. If your unit doesn't have a reset button, find the on/off switch and turn the machine off. Then, unplug the fridge, wait ten minutes, and plug it back in.

### Why side walls of the Whirlpool refrigerator are very hot?

These areas are the mullion and cabinet flanges. This heat is generated by a heat loop located within the refrigerator walls near the gasket areas. This heat is necessary to keep moisture and frost from forming on the refrigerator exterior. This could last up to 24 hours.

### What is the most common problem with Whirlpool refrigerators?

The Whirlpool Refrigerator is Not Defrosting. It is one of the most common reasons a fridge won't defrost. The defrost thermostat is broken. This thermostat measures the evaporator coils' temperature, and when the coils get too cold, the thermostat will turn on the defrost heater.

### Why is my new Whirlpool refrigerator so loud?

A Whirlpool refrigerator runs loud when the condenser fan motor fails. If there is too much dirt accumulated in and around the fan blades, it prevents the fan from working properly. The same is true with dirty condenser coils; if they are clogged, the condenser won't work properly and your refrigerator will run loudly.

### **What temperature should a fridge be?**

Common food items that this applies to include poultry, meat, eggs, seafoods, and leftover foods and takeout meals. The ideal temperature for a fridge is 37°F (3°C) and 40°F (5°C). When you make any adjustments to the temperature of your fridge it will take 24 hours until the temperature comes into place.

### **Why is my Whirlpool fridge not getting cold?**

Dirty condenser coils are the most common cause for a Whirlpool refrigerator not cooling. Condenser coils dissipate heat as the refrigerant passes through them. If the coils are clogged in dirt and debris, they can't release the heat properly.

### **Why is my refrigerator running but not cooling?**

If you can hear the compressor running but the fridge isn't cooling, the problem is most likely either frost-clogged evaporator coils or a stuck or broken evaporator fan. Evaporator fans often squeal or chirp when they start to go bad.

### **Why does my fridge freezer sound like a helicopter?**

Loud noises coming from the back of the unit could indicate an issue with the defrost timer, condenser fan, or compressor. If the loud refrigerator noise is coming from the inside of your appliance, the failing part is probably the evaporator fan, which circulates air through the freezer and fridge.

### **Can a noisy Whirlpool fridge cause a fire?**

One might never think of a refrigerator being a fire risk; however, an overheated compressor or an electrical short can cause fires. In addition, a light that stays on all the time can be hazardous.

# **Whirlpool**

Whirlpool Side-by-Side Refrigerator

[www://whirlpool.com/](http://www.whirlpool.com/)

## **Documents / Resources**



[Whirlpool Side-by-Side Refrigerator](#) [pdf] User Guide  
Side-by-Side Refrigerator

## **References**

- [Welcome to Whirlpool® Customer Care | Whirlpool](#)
- [Welcome to Whirlpool® Customer Care | Whirlpool](#)

## **Related Manuals / Resources**

[Haier Refrigerator Freezer User Guide](#)

Refrigerator Freezer



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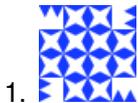
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1. **Danny Fessenden** says:

[July 19, 2022 at 4:56 pm](#)

I cannot find how to use my front panel on my side by side whirlpool refrigerator. I have talked to two representatives that have given me no help. My Type is a 26m69ftd. My Model Number is 55. All the front panels I have looked at are different than mine. Isn't there any way I can get a instruction sheet on how to use my front panel?

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