

weboost Connect RV 65 RV Cellular Signal Booster with **Telescoping Pole User Manual**

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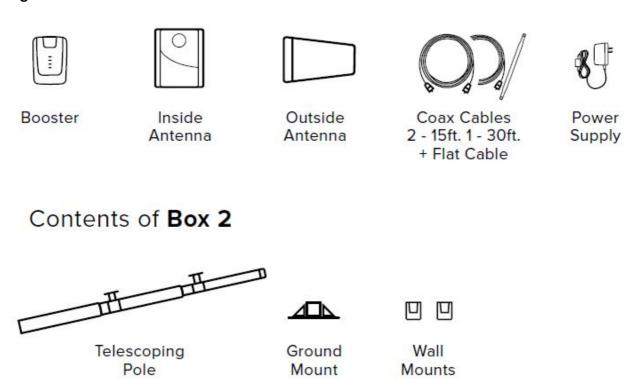
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weboost Connect RV 65 RV Cellular Signal Booster with Telescoping Pole

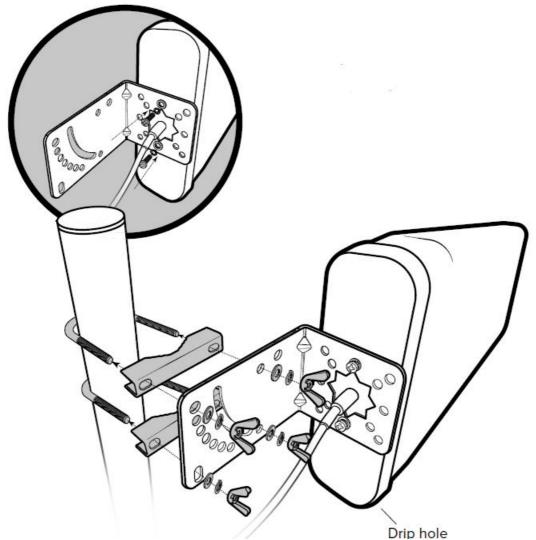


Package Contents



Step 1: Mount Outside Antenna To Telescoping Pole

Mount outside antenna to telescoping pole (using the included hardware). See examples below. Run the coax cable through L-Bracket and mount using the Phillips screws and lock washers. **NOTE:** Do not overtighten.



Connect coax cable to outside antenna after mounting to a telescoping pole.

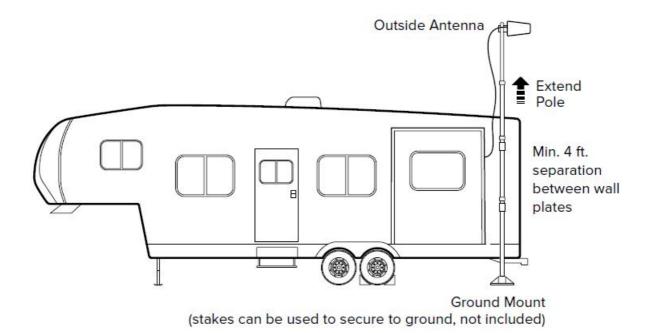
Step 2: Mount Telescoping Pole To Side Of RV

Determine where you want to mount a telescoping pole on your RV. Extend pole to maximum height. Use wall mount plates and ground mount to secure the pole. We recommend mounting near slider or toy hauler ramp door on the side.

NOTE: DO NOT INSTALL POLE ON RV UNTIL STABILIZER JACKS AND WHEELS CHOCKS ARE IN PLACE AND RV IS IMMOBILIZED



WARNING: Check for and avoid any powerlines or overhead obstructions there may be.



Clean the flat surface of the RV where wall mounts will be placed. Fully extend the pole and attach the wall mount to the top black 'foot' mount located on the pole. Remove the adhesive backer and, making sure the pole is level at a 90° angle, firmly attach the wall mount to the RV near the top. There must be at least 4' of separation between the top and bottom mounts for best performance. Next, attach the other wall mount to the bottom foot mount located on the pole and insert the attached pin. Then remove the adhesive backer and stick to the clean, flat surface.

RVs With Corrugated Sides

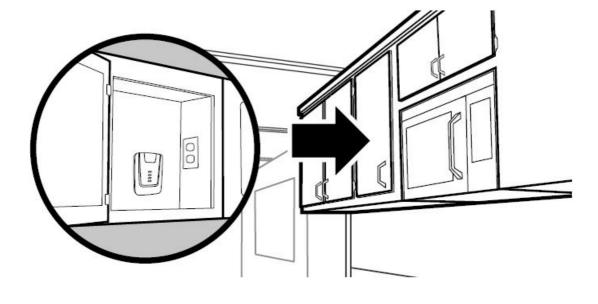
We recommend using the side of a slider. Just ensure the following:

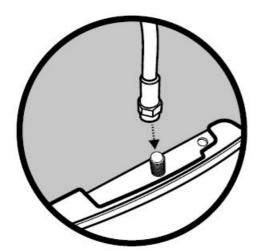
- There is enough clearance for the wall mount to be retracted into the slider.
- There is still 4' of separation.

Step 3: Booster Location

Find a location to place the booster inside the RV and connect the cable from the outside antenna to the port on the booster labeled 'Outside Antenna'. We recommend routing the cable through the slider gasket OR through the back door of a toy hauler using the flat cable provided.

NOTE: We recommend in a cabinet near a power source. Be sure it's in a location that the 30' RG-6 cable can reach.

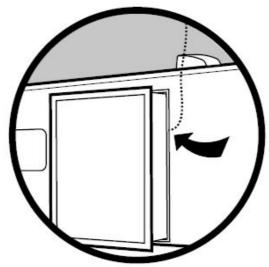




Connect cable from outside antenna to port on booster labeled 'Outside Antenna'.

NOTE: Do not over tighten.

Run the cable through the slider on your RV (using the slider gasket as a seal) OR through the back door of a toy hauler using the flat cable provided. For toy haulers, we recommend using the flat cable and closing this in the back ramp door.



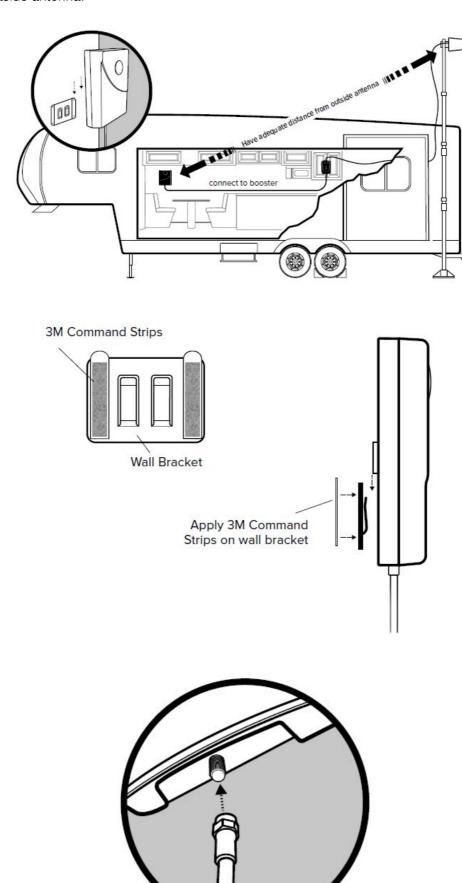
NOTE: Do not fully extend your slide until you route the cable through, then it may be fully extended.

TIP: It's easiest to create a loop with the coax cable, lift up the gasket, and push the loop through the other side.

Step 4: Mount Inside Antenna

Mount inside antenna using included 3M command strips and connect coax cable. Be sure to have adequate

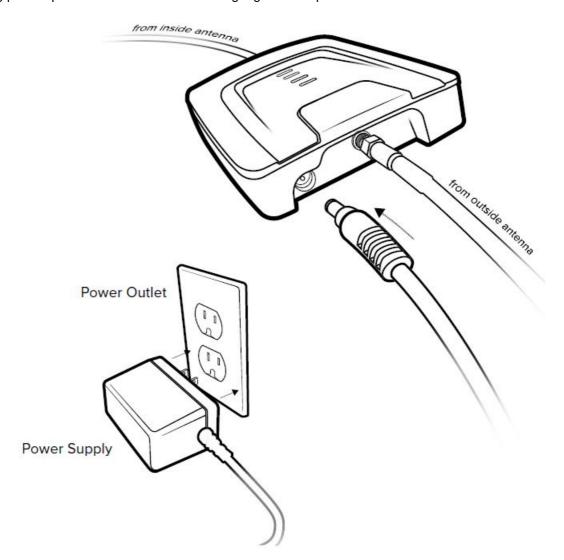
distance from outside antenna.



Connect coax cable to the inside antenna and to booster port labeled 'Inside Antenna'.

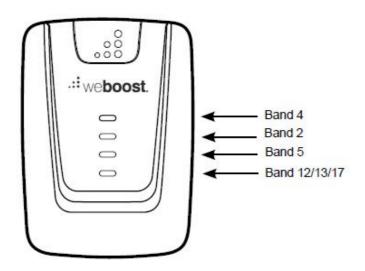
Step 5: Connect Power Supply

Connect the power supply to the booster. Plug the power supply into a 120V power outlet in the RV. If your Connect RV 65 is working correctly, the lights will be green (for blinking lights see 'Test System: Lights' section). **NOTE:** Use Open Signal App to point the outside antenna toward the nearest cell phone tower. Twist the telescoping pole to prevent the cable from 'clinking' against the pole.



CONNECT RV 65 RV CELLULAR SIGNAL BOOSTER

Test System: Lights



Each light corresponds to a frequency band.

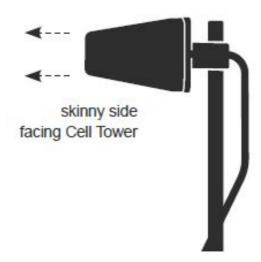
IMPORTANT: To get an accurate reading of the lights, unplug and re-plug the power supply from the Booster

No Lights

Booster does not have power. Unplug and securely re-plug in the power supply.

Fix Any Red Light Problems (red indicates oscillation)

- If you are happy with the coverage, red lights don't have to be resolved.
- Solid Red = Band has shut off
- Blinking Green/Red = Band has reduced gain



- 1. Verify Outside Antenna faces away from the Inside Antenna. Unplug and re-plug in the power supply.
- 2. Verify the Inside Antenna is at least 18" from the Booster and pointed away from the Booster. Unplug and replug in the power supply.
- 3. Tighten all cable connections. You may want to undo and redo the connection completely. Unplug and re-plug in the power supply.
- 4. BEST: Increase the distance (horizontally or vertically) between the Outside and Inside Antenna. Add cable if needed. Unplug and replug in power supply.

Fix Any Orange Light Problems (orange indicates a cell tower is close by)

If you are happy with the coverage, orange lights don't have to be resolved

- Solid Orange = Band has shut off
- Blinking Green/Orange = Band has reduced gain.
- 1. If the light is solid orange, the Outside Antenna must be adjusted (see below). Wait 10 seconds between adjustments for the lights to reset.
 - Rotate the Outside Antenna away from the strongest cellular signal in small increments (45°) until the light turns green. Unplug and re-plug the power supply.
- 2. If the light is blinking green/orange, re-locate the Outside Antenna. Unplug and re-plug the power supply.

All Green Lights? = Band is set up optimally. Verify you have good coverage.

If you have green lights, but poor coverage:

- Rotate the Outside Antenna in small increments. Unplug and re-plug the power supply.
- Move the Outside Antenna to a different location. Unplug and re-plug the power supply.

Safety Guidelines

Warnings

To uphold compliance with network protection standards, all active cellular devices must maintain at least six feet of separation distance from Inside Panel and Dome antennas and at least four feet of separation distance from desktop Antenna. Use only the power supply provided in this package. Use of a non-weBoost product may damage your equipment The Signal Booster unit is designed for use in an indoor, temperature-controlled environment (less than 100 degrees Fahrenheit). It is not intended for use in attics or similar locations subject to temperatures in excess of that range.

RF Safety Warning: Any antenna used with this device must be located at least 8 inches from all persons.

This is a CONSUMER device

BEFORE USE, you MUST REGISTER THIS DEVICE with your wireless provider and have your provider's consent. Most wireless providers consent to the use of signal boosters. Some providers may not consent to the use of this device on their network. If you are unsure, contact your provider. In Canada, BEFORE USE you must meet all requirements set out in ISED CPC-2-1-05. You MUST operate this device with approved antennas and cables as specified by the manufacturer. Antennas MUST be installed at least 20 cm (8 inches) from (i.e., MUST NOT be installed within 20 cm of) any person. You MUST cease operating this device immediately if requested by the FCC (or ISED in Canada) or a licensed wireless service provider.

WARNING. E911 location information may not be provided or may be inaccurate for calls served by using this device.

This device may be operated ONLY in a fixed location (i.e., may operate in a fixed location only) for in-building use.

This device complies with Part 15 of FCC rules. Operation is subject to two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by weBoost could void the authority to operate this equipment.

FOR MORE INFORMATION ON REGISTERING YOUR SIGNAL BOOSTER WITH YOUR WIRELESS PROVIDER, PLEASE SEE BELOW:

Sprint: http://www.sprint.com/legal/fcc boosters.html

T-Mobile/MetroPCS: https://support.t-mobile.com/docs/DOC-9827

Verizon Wireless: http://www.verizonwireless.com/wcms/consumer/register-signal-booster.html

AT&T: https://securec45.securewebsession.com/attsignalbooster.com/

U.S. Cellular: http://www.uscellular.com/uscellular/support/fcc-booster-registration.jsp

Antenna Kit Options

The following accessories can used with the Connect RV 65.

Kit 309900-50N

- 2- Wall Panel antennas
- 1- 50 ohm 3-Way Splitter

Kit 309905-50N

3 - Wall Panel Antennas

3- 2-Way 50 Ohm Splitters Kit 309902-75F 2 - Wall Panel Antennas 1-3-Way 75Ohm Splitter Kit 309903-75F 3 - Wall Panel Antennas 3- 2-Way 75Ohm Splitters Kit 309904-75F 1 - Wall Panel Antenna 1- 2-Way 75 Ohm Splitter Kit 301213 Desktop Antenna w/5' RG174 • INSIDE ANTENNAS Kit 311155-0630 75 Ohm Wall Mount Panel Antenna 30' RG6 Cable Kit 311135-5820 50 Ohm Wall Mount Panel Antenna 20' RG58 Cable Kit 311135-40060 50 Ohm Wall Mount Panel Antenna 60' LMR400 Cable Kit 311155-1150 75 Ohm Wall Mount Panel Antenna 50' RG11 Cable Kit 311155-40060 75 Ohm Wall Mount Panel Antenna 60' LMR400 Cable Kit 304412-40010 50 Ohm 4G Dome Antenna 10' Wilson400 Cable Kit 304412-5810 50 Ohm 4G Dome Antenna 10' RG58 cable Kit 304419-1110 75 Ohm 4G Dome Antenna 10' RG 11 cable Kit 304419-17410 75 Ohm 4G Dome Antenna

10' RG174 cable

Kit 304419-0610

*May need separate adapter

75 Ohm 4G Dome Antenna

- 10' RG6 cable
- 50 OHM OUTSIDE ANTENNA KITS
 - Kit 314453-5825
 - 50 Ohm Pole Mount Panel Antenna
 - 25' RG58 Cable
 - Kit 314411-5825
 - 50 Ohm Wide Band Directional
 - 25' RG58 Cable
 - Kit 301111-5850
 - Yagi Directional Antenna
 - 50' RG58 Cable
 - Kit 311203-5820
 - Omni-Directional Antenna
 - 20' RG58 Cable
 - Kit 314411-40075
 - 50 Ohm Wide Band Directional
 - 75' LMR400 Cable
 - Kit 311203-40020
 - Omni-Directional Antenna
 - 20' LMR400 Cable
 - Kit 301111-400170
 - Yagi Directional w/ N-Female
 - 170' LMR400
 - Kit 314453-40075
 - 50 Ohm Pole Mount Panel Antenna
 - 75' LMR400 Cable
 - Kit 304422-40020
 - 50 Ohm 4G Omni Antenna
 - 20' Wilson400 cable
 - Kit 304422-5810
 - 50 Ohm 4G Omni Antenna
 - 10' RG58 cable
 - *May need separate adapter
 - Kit 304422-1120
 - 50 Ohm 4G Omni Antenna
 - 20' RG11 cable
 - *May need separate adapter
 - Mini-Mag
 - 301126 w/ 12.5 RG174 cable- SMA
- 75 OHM OUTSIDE ANTENNA KITS
 - Kit 301111 0675
 - Yagi Directional Antenna
 - 75' RG6 Cable
 - N-Male to F-Female adapter

Kit 314473 -0640

75 Ohm Pole Mount Panel Antenna

40' RG6 CableKit 314475 - 0630

75 Ohm Wide Band Directional

30' RG6 Cable

Kit 311141 - 0620

75 Ohm Grey Brick Antenna

20' RG6 Cable

Kit 301111 - 11140

Yagi Directional Antenna

140' RG11 Cable

N-Male to F-Female adapter

Kit 314473 -1175

75 Ohm Pole Mount Panel Antenna

75' RG11 Cable

Kit 314475 - 1175

75 Ohm Wide Band Directional

75' RG11 Cable

Kit 311141 - 1120

75 Ohm Grey Brick Antenna

20' RG11 Cable

Kit 304421-1120

75 Ohm 4G Omni Antenna

20' RG 11 cable

Kit 304421-17410

75 Ohm 4G Omni Antenna

10' RG174 cable

*May need separate adapter

Kit 304421-0610

75 Ohm 4G Omni Antenna

10' RG6 cable

Kit 304421-5810

75 Ohm 4G Omni Antenna

10' RG58 cable

*May need separate adapter

Specifications

| | Connect RV 65 | | | | |
|--|---|---------------------------------------|---------------------------|----------------------------|-------------------------------|
| Model Number | 460020 | | | | |
| FCC ID | PWO460020 | | | | |
| IC | 4726A-460020 | | | | |
| Connectors | F-Female | | | | |
| Antenna Impedance | 75 Ohms | | | | |
| Frequency | 698-716 MHz, 746-787 MHz, 824-894 MHz, 1850-1995 MHz, 1710-1755/2110- 2155 MHz | | | | |
| Power output for single cell phone (Uplink) dBm | 700 MHz | 700 MHz | 800 MHz | 1700 MHz | 1900 MHz |
| | Band17 | Band13 | Band 5 | Band 4 | Band 25/2 |
| | 23.94 | 24.19 | 23.49 | 24.55 | 23.61 |
| Power output for single cell phone (Downlink) d Bm | 700 MHz Band17 Band 17 11.64 | 700 MHz Band13 Band1 3 11.92 | 800 MHz Band 5 12.1 | 2100 MHz Band 4 11.9 | 1900 MHz Band 25/2 9.5 |
| Noise Figure | 5 dB nominal | | | | |
| Isolation | > 110 dB | | | | |
| Power Requirements | AC / DC 5V, 4.0A, w/2.5×5.5mm Jack | | | | |

2 YEAR WARRANTY

weBoost Signal Boosters are warranted for two (2) years against defects in workmanship and/or materials.

Warranty cases may be resolved by returning the product directly to the reseller with a dated proof of purchase. Signal Boosters may also be returned directly to the manufacturer at the consumer's expense, with a dated proof of purchase and a Returned Material Authorization (RMA) number supplied by weBoost. weBoost shall, at its option, either repair or replace the product. This warranty does not apply to any Signal Boosters determined by weBoost to have been subjected to misuse, abuse, neglect, or mishandling that alters or damages physical or electronic properties. Replacement products may include refurbished weBoost products that have been recertified to conform with product specifications. RMA numbers may be obtained by contacting Customer Support

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Documents / Resources



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