Manuals+ — User Manuals Simplified.

webex Calling User Portal Simultaneous Ring User Guide

User Guide

Contents

Calling User Portal – Simultaneous Ring

🌐 **carrier.webex.com/simultaneous_ring/**

January 14, 2019

What you need to know:
Simultaneous Ring (also known as Sim Ring) is a Mobility feature that, when enabled, rings your office phone and another phone of your choice at the same time.

IntroductionSetting Up Simultaneous RingAdding a New Scheduleback to top

Introduction

Simultaneous Ring (also known as Sim Ring) is a Mobility feature that, when enabled, rings your office phone and

another phone of your choice at the same time. Additionally, rules can be assigned to this feature so calls will ring your Simultaneous Ring phones only during certain times of the day, days or the week, or from specified phone numbers.

Please Note: Only the site administrator can setup users in the Calling User portal. Ask your site administrator if you do not have access into the Calling User portal.

Setting Up the Simultaneous Ring (Sim Ring) Feature

The Simultaneous Ring feature allows you to ring your office phone and another phone of your choice at the same time.

1. From the Calling User portal, click the Call Settings page. Scroll down to Simultaneous Ring.
2. To enable Simultaneous Ring, click on the toggle button to the right of the text. When it's enabled, it will turn to color from gray scale. To disable, click on the toggle button again, when disabled, it should change from color back to gray scale.
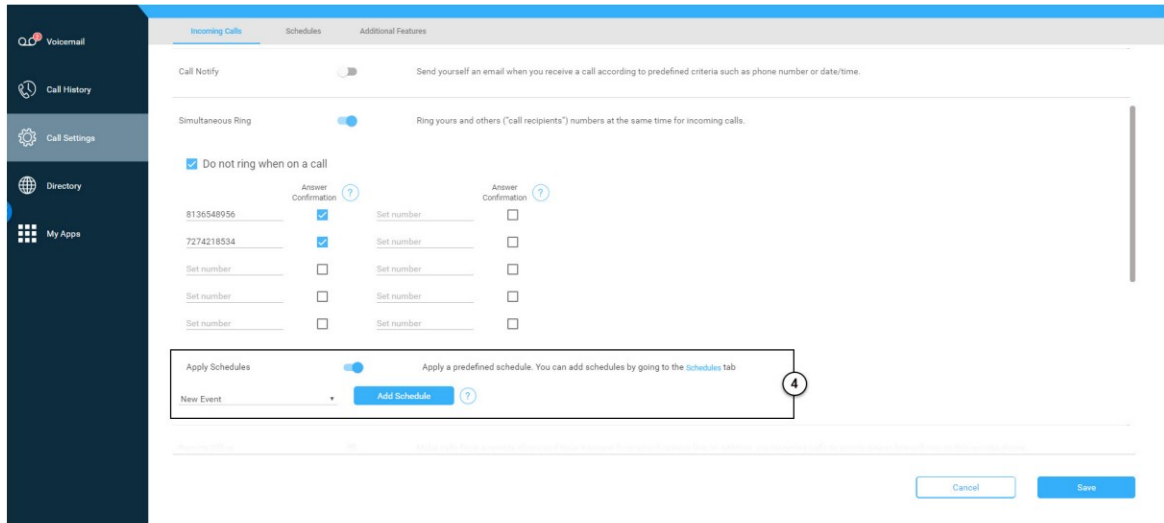

Click image for large view 🔎

3. Once enabled enter a valid Phone Number into the fields provided. You can add up to 10 numbers to ring simultaneously when your phone receives an incoming call. you can also choose to not have these numbers ring when you're on the phone.

Please Note: By selecting "Answer Confirmation" the call recipient will be prompted to press any key before being connected. This is useful when you want the call recipient to know that the call is not meant specifically for them.
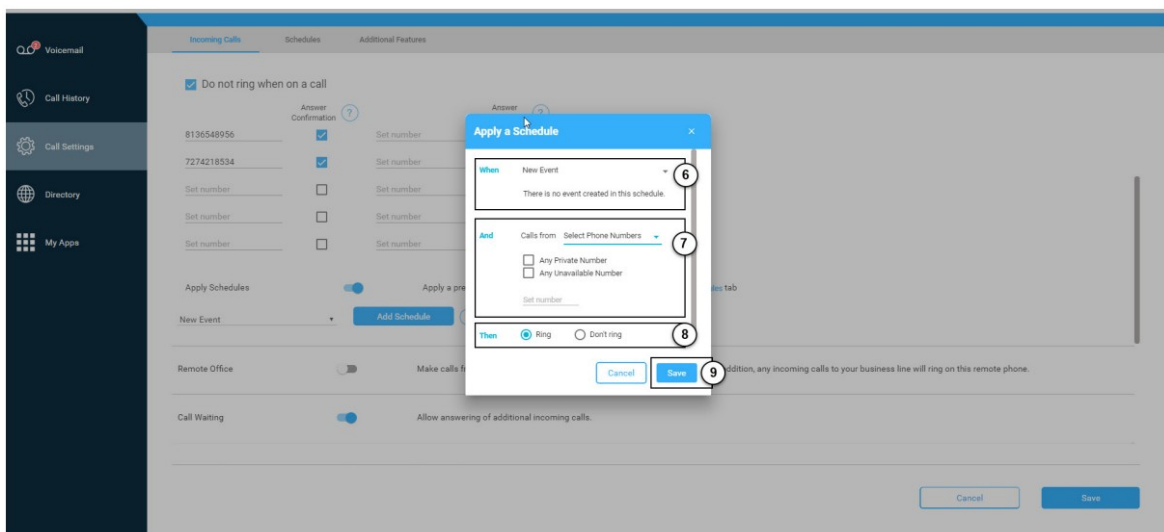

Click image for large view 🔎

4. Once your numbers have been entered, you can now create a rule in which this feature will take effect. To do this, select a Pre-Defined Schedule from the drop-down menu and click the Add Schedule button (to create a schedule, see section on creating Schedules).

Click image for large view 🔍

5. The Apply a Schedule box should appear.
6. Make sure your "When" field shows which schedule you currently want to use.
7. Select the numbers for this specific alert. You can either chose Any Phone Number (to get alerts for all calls) or Select Phone Numbers (to get alerts for specific calls).
8. Choose Ring or Don't Ring.

Click image for large view 🔍

9. Click the Save button.
10. In the main screen, click the Save button to finalize you Simultaneous Ring function.
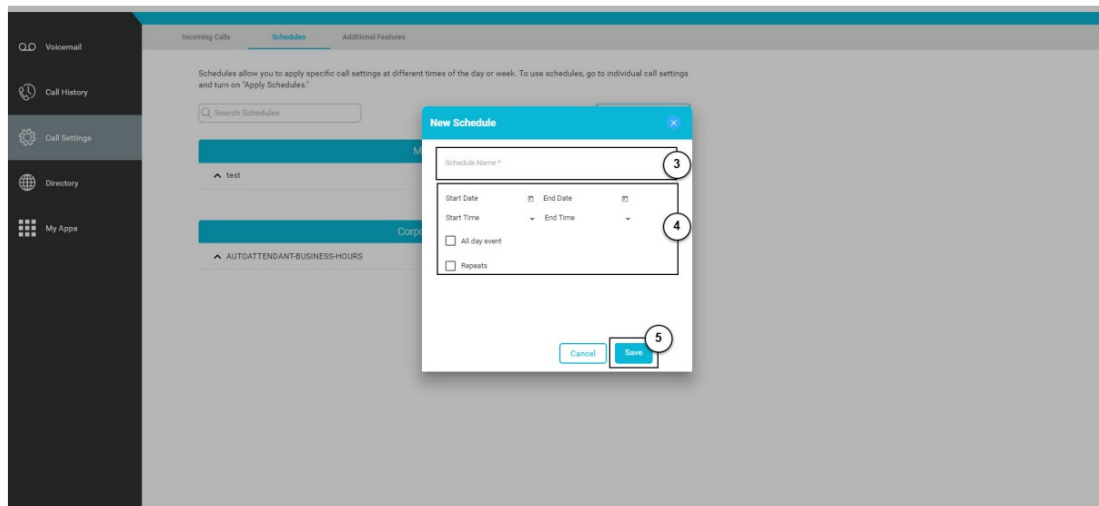
Click image for large view 🔍

Adding a New Schedule

Schedules allow you to apply specific call settings at different times of the day or week.

1. From the Calling User Portal, click the Call Settings page.
2. Click the Schedules tab.

Click image for large view 🔍

3. Enter the Schedule Name.
4. Select the appropriate Start Date/Time and End Date/Time. If applicable, mark All Day Event or Repeat.
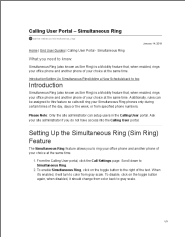5. Click Save.

Click image for large view 🔍
Copyright© 2018 Cisco Systems, Inc. All rights reserved.

webex

Documents / Resources

webex Calling User Portal Simultaneous Ring [pdf] User Guide
Calling User Portal Simultaneous Ring, Portal Simultaneous Ring, Simultaneous Ring, Ring

References

- 🅰 **s3.amazonaws.com/jesse-blynk/Articles/End+User+Articles/Images/My+Rules/SelectiveCalls_4.jpg**
- 🅰 **s3.amazonaws.com/jesse-blynk/Articles/End+User+Articles/Images/My+Rules/SelectiveCalls_5.jpg**
- 🅰 **s3.amazonaws.com/jesse-blynk/Articles/End+User+Articles/Images/Simultaneous+Ring/SimRing_1.jpg**
- 🅰 **s3.amazonaws.com/jesse-blynk/Articles/End+User+Articles/Images/Simultaneous+Ring/SimRing_2.jpg**
- 🅰 **s3.amazonaws.com/jesse-blynk/Articles/End+User+Articles/Images/Simultaneous+Ring/SimRing_3.jpg**
- 🅰 **s3.amazonaws.com/jesse-blynk/Articles/End+User+Articles/Images/Simultaneous+Ring/SimRing_4.jpg**
- 🅰 **s3.amazonaws.com/jesse-blynk/Articles/End+User+Articles/Images/Simultaneous+Ring/SimRing_5.jpg**
- **User Manual**