Manuals+ — User Manuals Simplified.

Wavlink AC3200 WiFi Router with LCD Screen Display Instructions

Contents

AC3200 WiFi Router with LCD Screen Display

We will encourage customers to contact our technical support if they encounter any problems: **postsales@wavlink.com**,**contact@wavlink.com** We will be happy to help.

Why I could not get the advertised 5g speed?
The advertised speed is the max theoretical speed. In real test, the client might get half of the theoretical speed. And the client should meet some requirement as well. To get 2167Mbps link speed on the 5g signal. The client should support 4×4 mu-mimo and 1024qam. Not all clients support these function.
If your client support 4×4 mu-mimo and 1024qam, the max speed you get should be about 1000Mbps on the 5g signal.
If your client support 2×2 mu-mimo and the 256qam, the max speed should be about 400Mbps-500Mbps in real test.

And there are some tips which might be helpful to improve the 5g performance.

1. Please try to change the wifi channel of the wavlink device to avoid the crowded channel.

   To change the channel, please log in the management page of the wavlink device and go to

wireless>>advanced setting. Then you could change the channel.

2. Try to avoid the obstacle between the wavlink device and the clients.

The wavlink device could not work with my nbn network, what should I do?
The wavlink device should be compatible with nbn network.
However wavlink device could not work as the modem,you need to connect the wavlink device to the modem via Ethernet cable. Otherwise the wavlink device could not work.
Wavlink device could not accept the rj11 connector and it could accept the rj45 connector only.
If you confirm you connect the wavlink device to the modem via Ethernet cable, please kindly try the steps below to check if this could help.


1. Try to choose the correct wan type.Please connect the modem to your pc via Ethernet cable.

   If you could get internet, please choose the dhcp as the wan type. If you could not get internet, please choose pppoe as the wan type.
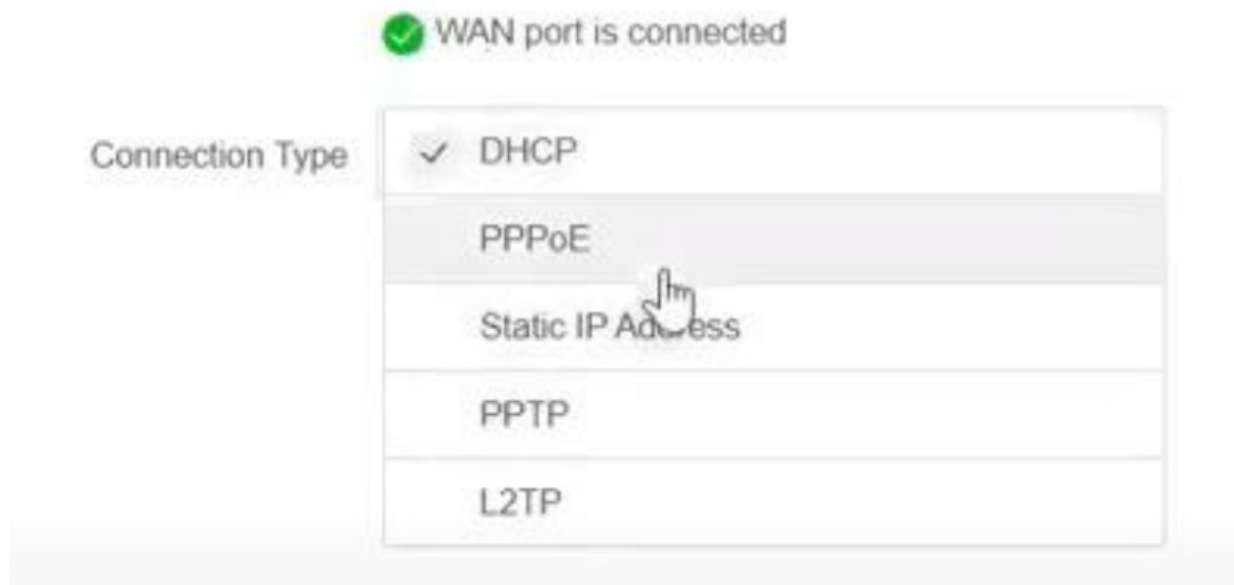
2. If the mac filter of the modem is enabled(Then the modem only allow specific client to access the modem), please check if your pc or old router could get internet when you connect the modem to them via Ethernet cable.
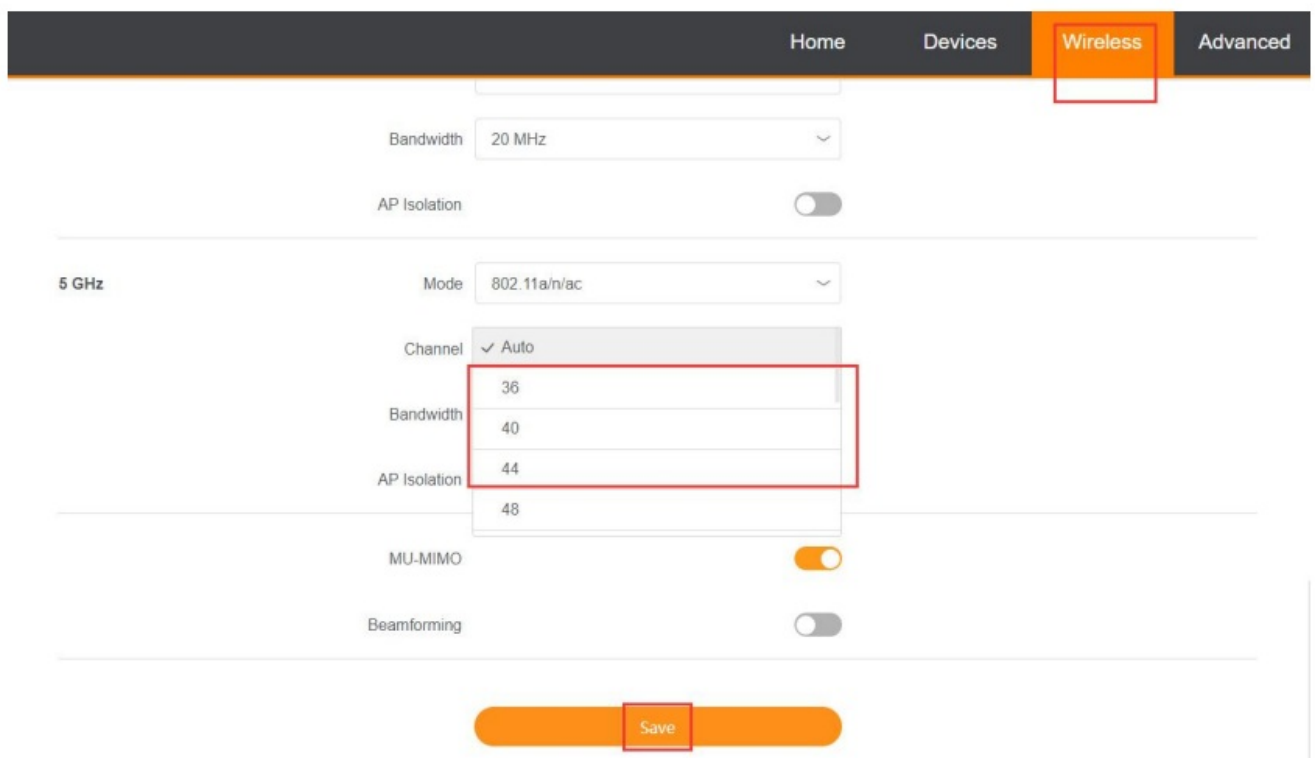
   If they could get internet, please copy their mac address and log in the management page, then please go to advanced>>internet setting>>advanced setting>>clone mac address paste the mac address. Then the modem should allow the wavlink device to access the modem
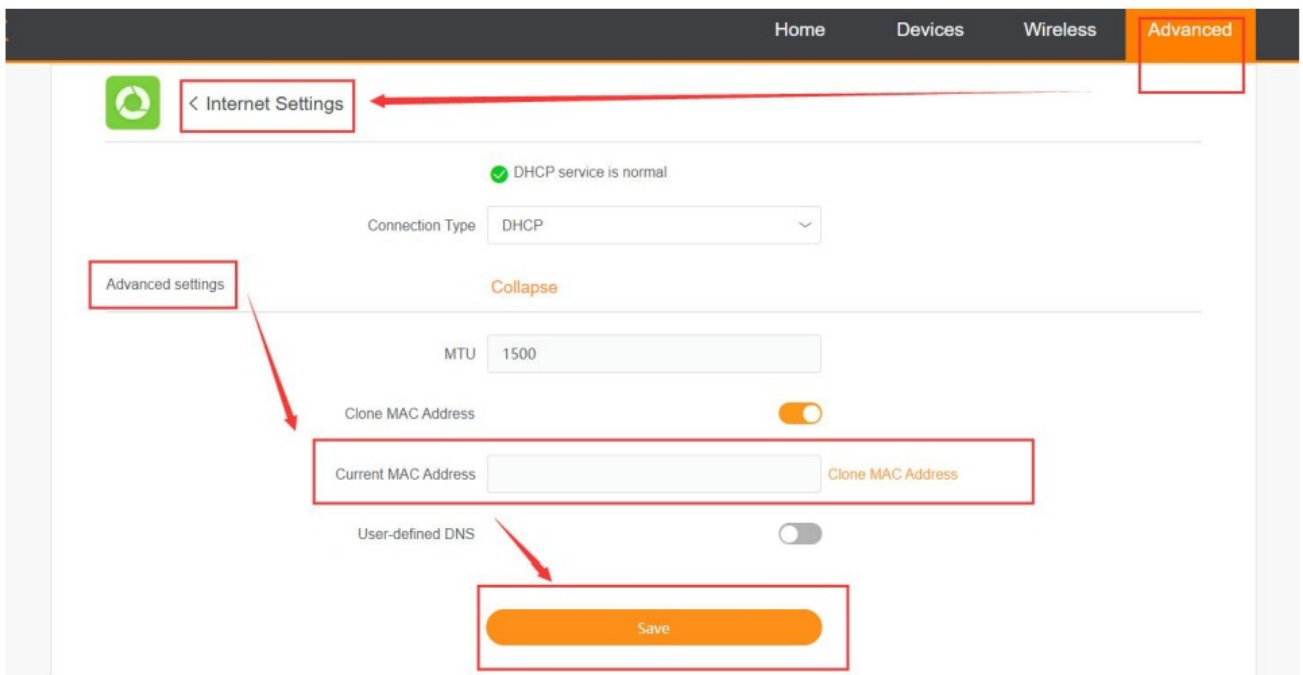
If you still meet some problem,please be free to contact our support team.

I could not find the 5g signal of the wavlink device, what should I do?
The client might not support the current 5g channel of the wavlink device.
Please try the steps below to change the 5g channel to check if this could help.

1. Please connect the wifi signal of the wavlink device and try to log in the management page.
2. After logging in the management page,please go to wireless >>advanced setting then you could change the channel.

WAVLINK

Documents / Resources

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AC3200 WiFi Router with LCD Screen Display, AC3200, WiFi Router with LCD Screen Display, LCD Screen Display, Screen Display, Display

References

- **User Manual**