



WATTS 957 Series Cellular Sensor Retrofit Connection Kit Instruction Manual

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WATTS 957 Series Cellular Sensor Retrofit Connection Kit



Specifications

- Product Name: IS-RFK-FS-957/994/Colt/SS-Cellular
- Type: Cellular Sensor Retrofit Connection Kit
- Power Adapter: 24V

Installation Instructions

Before using the equipment, read the manual carefully. Failure to follow safety and usage information can result in serious consequences. Consult local building and plumbing codes before installation.

Kit Components

The retrofit connection kit includes

- A. Flood sensor with mounting bolts
- B. Activation module with an 8' 4-conductor cable
- C. Cellular Gateway with mounting hardware
- D. 24V Power adapter
- E. Ground wire

Requirements

Install the Flood Sensor and Activation Module:

1. Remove bolts from the flood sensor.
2. Attach the flood sensor and activation module to the backflow relief valve.
3. Ensure proper positioning and tightening of bolts.
4. Remove the dust cover from the sensor.
5. Press the activation module onto the sensor.
6. Check for secure seating to make electrical contact.

Custom Flood Sensor Settings

Default settings on the activation module can be customized using DIP switches for different wet thresholds and time delays.

Set Up the Cellular Gateway

Mount the Cellular Gateway away from large metal objects to ensure clear cellular signal reception. Attach the activation module cable to transmit a contact signal and provide power to the module.

FAQ

1. Q: How can I customize the flood sensor settings?

A: You can customize the settings using the DIP switches on the activation module. Refer to the manual or scan the QR code for more information.

2. Q: What should I do if any component is missing from the kit?

A: If any item is missing, contact your account representative for ordering assistance using code 88009421.

Installation Instructions

Cellular Sensor
Retrofit Connection Kit
Series 957, 957RPDA, LF957RPDA Series 994, 994RPDA
Series C400, C500, LFC500
Series 4000SS, 5000SS
21/2" – 12"

WARNING

Read this Manual BEFORE using this equipment. Failure to read and follow all safety and use information can result in death, serious personal injury, property damage, or damage to the equipment. Keep this Manual for future reference.

WARNING

You are required to consult the local building and plumbing codes prior to installation. If the information in this manual is not consistent with local building or plumbing codes, the local codes should be followed. Inquire with governing authorities for additional local requirements.

NOTICE

Use of the SentryPlus Alert® technology does not replace the need to comply with all required instructions, codes, and regulations related to the installation, operation, and maintenance of the backflow preventer to which it is attached, including the need to provide proper drainage in the event of a discharge.

Watts is not responsible for the failure of alerts due to connectivity issues, power outages, or improper installation. Monitor relief valve discharge with smart and connected sensor technology to detect flooding and trigger notification. The Cellular Flood Sensor Retrofit Connection Kit upgrades existing installations by integrating and activating the sensor to enable functions for flood detection. When a qualifying relief valve discharge occurs, the sensor energizes a relay signaling flood detection and triggers real-time notification of potential flood conditions through the SynctaSM application.

Kit Components

The retrofit connection kit for installing and activating the flood sensor includes the items shown below. If any item is missing, speak with your account representative about ordering code 88009421.

NOTICE

The connection kit is suitable for installation on the specified valve series only.
When installing an air gap, attach the air gap brackets directly to the flood sensor.

- Flood sensor with mounting bolts



- Activation module with an 8' 4-conductor cable
- Cellular Gateway with mounting hardware



- 24V Power adapter
- Ground wire



Requirements

- #2 Phillips screwdriver
- Wire stripper

- Suitable location within 8 feet of the flood sensor for mounting the Cellular Gateway on a wall or structure
- 120VAC, 60Hz, GFI-protected electrical outlet
- Ground wire running from the Cellular Gateway to the ground point
- Cellular network connection
- Internet browser

Install the Flood Sensor and Activation Module

Attach the flood sensor and the activation module to the backflow relief valve. The activation module receives a signal from the flood sensor when a discharge is detected. If the discharge meets the conditions of a qualifying event, the normally open contact is closed to provide a signal to the Cellular Gateway input terminal.

Custom Flood Sensor Settings

The default settings on the activation module for detecting discharge are suitable for the assembly series. However, the DIP switches can be customized for a different wet threshold and time delay. Scan the QR code for more information.



1. Remove the bolts from the flood sensor.



2. Position the two halves of the sensor on the relief valve.
3. Insert the bolts and tighten.



4. Remove the dust cover from the sensor.
5. Press the activation module onto the sensor.



6. Check that the module is fully seated to seal the O-ring and to make electrical contact.

NOTICE

Retain the dust cover to protect the flood sensor when the activation module needs to be removed or replaced.

Set Up the Cellular Gateway

NOTICE

When identifying a location to mount the Cellular Gateway, choose an area away from large metal objects and structures that can block cellular signal. The cellular antenna is placed inside the housing on the upper right side. Ensure that the antenna side is clear of walls, wires, pipes, or other obstructions.

These instructions cover the connection of activation module cable to the terminal block of the Cellular Gateway. The 4-conductor activation module cable should be attached to the Cellular Gateway to transmit a normally open contact signal and provide power to the activation module. The contact signal closes when a discharge is detected.

When attaching the power adapter to the Cellular Gateway, distinguish the positive wire from the negative one. The positive wire has white stripes and must be inserted into the power terminal; the negative wire, into the ground terminal.

NOTICE

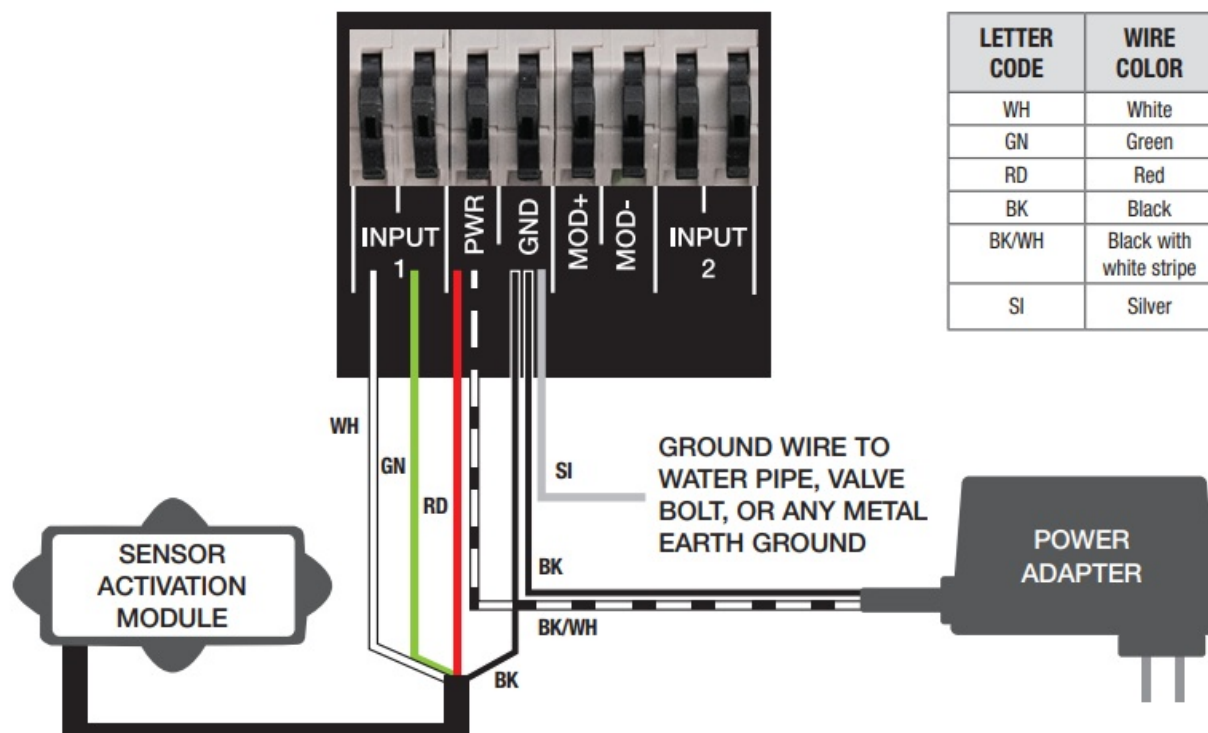
The earth ground must be connected to the Cellular Gateway before the flood sensor is put in operation. Attach the activation module cable to the device before or after it is mounted to a nearby wall or structure with the mounting tabs and screws. Collect the Cellular Gateway and mounting materials, power adapter, and Phillips screwdriver, and wire stripper for this segment of the installation.

To connect the module cable to the device

1. Remove the transparent cover from the device.
2. Use the wire stripper to cut away enough insulation to expose 1 to 2 inches of the conductor wires and feed the cable through the bottom port.
3. Insert the white wire and the green wire into the first and second terminals of INPUT 1.
4. Feed the power adapter cord through the bottom port.
5. Connect the positive (black with white stripe) power adapter wire to the red wire of the activation module cable and insert the wires into the PWR terminal.
6. Connect the negative (black with no stripe) power adapter wire to both the black wire of the activation module cable and the ground wire then insert the wires into the GND terminal.
7. Skip MOD+ and MOD-. Reserved.
8. Reattach the device cover and plug the power adapter into a 120VAC, 60Hz, GFI-protected electrical outlet.

If adding a second flood sensor to the configuration, insert the white and green wires into the first and second terminals of INPUT 2, the red wire into the PWR terminal, and the black wire into the GND terminal.

GATEWAY TERMINAL BLOCK



Verify the Connections

NOTICE

A cellular network signal is required for successful installation.

Upon initialization, the Cellular Gateway begins the start sequence automatically. The process may take up to 10 minutes to reach steady state. Check the status of the LED indicators to confirm connectivity.

To validate the connections, press the TEST button on the Cellular Gateway to send a test message through the Syncta app.

To restore the factory state of the Cellular Gateway and restart the startup sequence, press the RESET button. This causes all ongoing operations to cease.

LED	INDICATOR	STATUS
POWER	Steady green	Unit is powered
CELL	Steady blue	Connection to cellular network is good
	Blinking blue	Searching for cellular network connection
	Blinking blue with short OFF pulses	Connection to cellular network is poor
IoT	Steady blue	Internet connection is established
	Blinking blue	Internet connection is lost or not established(The gateway attempts an internet connection indefinitely.)
FLOOD/INPUT1	Unlit	No relief water discharge is occurring
	Steady orange	Relief water discharge is occurring(This state remains for the duration of the discharge.)
INPUT2	Unlit	No relief water discharge is occurring
	Steady orange	Relief water discharge is occurring(This state remains for the duration of the discharge.)

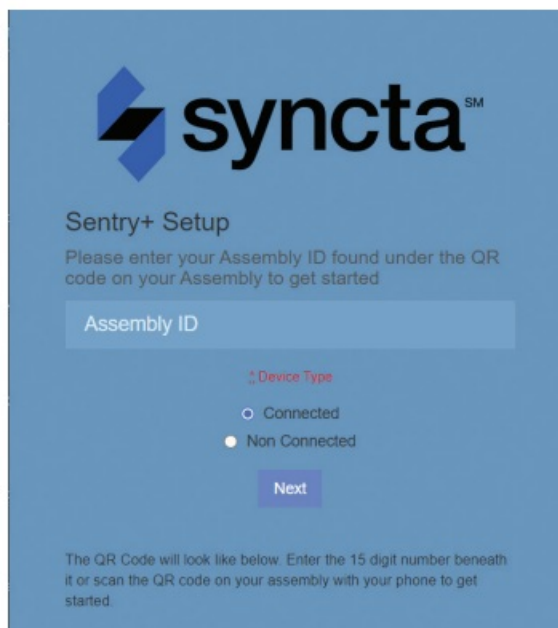
Configure the Syncta App

NOTICE

These instructions cover the minimum user input needed to install and configure the Syncta app for use with the flood sensor. An internet connection is required for laptop or mobile device. Information on the Cellular Gateway ID label is needed to configure the Syncta app for sending flood alerts by email, phone, or text. Do not remove the label.

To log in or create an account

1. Scan the QR code on the ID label or open a web browser and go to <https://connected.syncta.com>



synctaSM

Sentry+ Setup

Please enter your Assembly ID found under the QR code on your Assembly to get started

Assembly ID

Device Type

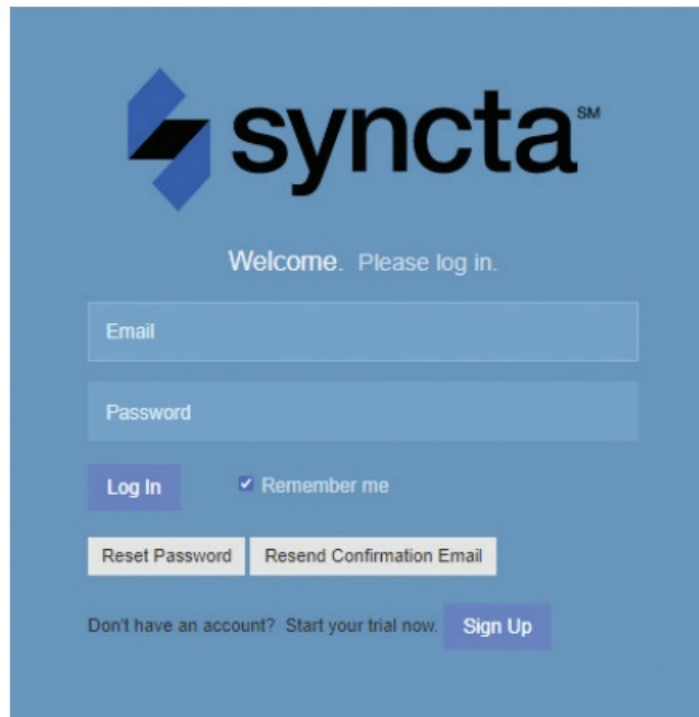
☒ Connected

☐ Non Connected

Next

The QR Code will look like below. Enter the 15 digit number beneath it or scan the QR code on your assembly with your phone to get started.

2. Enter the device ID, make sure Connected is selected, and tap Next. Syncta checks for the installation of a valid device. (Connected applies to devices requiring internet access; Nonconnected, to manual devices.)
3. Tap login to access an existing account.

The image shows the Syncta login interface. At the top is the Syncta logo, which consists of a blue square with a white geometric shape inside, followed by the word "syncta" in a bold, lowercase sans-serif font, with a small "SM" trademark symbol. Below the logo is the text "Welcome. Please log in." in a smaller, lighter font. There are two input fields: "Email" and "Password", both with light blue borders. Below the "Email" field is a "Log In" button with a blue gradient. To the right of the "Log In" button is a checkbox labeled "Remember me" with a blue checkmark. Below the "Password" field are two buttons: "Reset Password" and "Resend Confirmation Email", both with light blue borders. At the bottom, there is a link "Don't have an account? Start your trial now." followed by a "Sign Up" button with a blue gradient.

NOTICE

For first-time users, create an account before attempting to sign in. Tap Sign Up and complete all fields. Tap the check box to agree to the Terms & Conditions. After your review, select both check boxes at the bottom of the window then select Close. Follow through with the remaining screen prompts to complete the setup of your account, profile, and first assembly.

The Syncta Dashboard

Start at the dashboard to take action on all or specific assemblies, such as view alerts, change settings to receive notifications, and test notifications.

The location of menu navigation is the only difference between desktop and mobile versions. On the desktop version, the menu is on the left and the user pull-down list (upper right) includes profile settings link and logoff. On the mobile version, open the menu navigation is upper right and includes all the function links.

-

syncta™

Dashboard - Basic Asset Management

Devices Map

Company Profile

Your Connected Equipment

Connectivity	Assembly ID / Nickname	Last Event	Type	Actions
	866425035925041	6 months	Standard without ACV	<input type="checkbox"/> Input 1 & 2 <input type="checkbox"/> Inactive <input type="button" value="Test"/> <input type="button" value="Edit"/> <input type="button" value="Delete"/> <input type="button" value="Assembly"/>
	868446032751931	8 days	Standard without ACV	<input type="checkbox"/> Input 1 & 2 <input type="checkbox"/> Inactive <input type="button" value="Test"/> <input type="button" value="Edit"/> <input type="button" value="Delete"/> <input type="button" value="Assembly"/>
	860536048698049	7 days	Standard without ACV	<input type="checkbox"/> Input 1 & 2 <input type="checkbox"/> Inactive <input type="button" value="Test"/> <input type="button" value="Edit"/> <input type="button" value="Delete"/> <input type="button" value="Assembly"/>
	864200053607603	4 days	Standard without ACV	<input type="checkbox"/> Input 1 & 2 <input type="checkbox"/> Inactive <input type="button" value="Test"/> <input type="button" value="Edit"/> <input type="button" value="Delete"/> <input type="button" value="Assembly"/>
	864200053608452	about 1 hour	Standard without ACV	<input type="checkbox"/> Input 1 & 2 <input checked="" type="checkbox"/> Active <input type="button" value="Test"/> <input type="button" value="Edit"/> <input type="button" value="Delete"/> <input type="button" value="Assembly"/>

Your Non Connected Equipment

Activate New Assembly

From the dashboard, access the map for locations of assemblies, user-company profile, connected and non-connected equipment, and the function to activate an assembly.

- Device Map – View the location of assemblies in an area.
- Company Profile – Enter or update basic user information about the user and organization maintaining the assembly. This is also page accessed through the My Profile link.
- Connected Equipment – View internet connectivity of assembly, assembly ID, last event, setup type, and take an action on an assembly such as enter notification settings, enable or disable the assembly for actions with a toggle switch, test notification settings, edit assembly information, delete an assembly, and update assembly details.
- Non Connected Equipment – For record keeping, also log equipment requiring maintenance but not connectivity.
- Activate New Assembly – Use this function button to add an assembly or restore a previously deleted one.

To activate an assembly

1. On the dashboard, select Activate New Assembly.
2. Enter the assembly ID, select Connected, and tap Next. Syncta checks for the installation of a valid device. (Connected applies to devices requiring internet access; Nonconnected to manual devices.)

Add a New Connected Assembly

Please enter your Assembly ID found under the QR code on your Assembly to get started

Assembly ID

* Device Type

☒ Connected

☐ Non Connected

Next

The QR Code will look like below. Enter the 15 digit number beneath it or scan the QR code on your assembly with your phone to get started.

3. Choose notification type from the Method drop-down list: Email Message, SMS Text Message, or Voice Call.

* Method

SMS Text Message

Destination

Phone # or Email

[Remove Notification](#)

[Add Another Notification Destination](#)

Finish

4. Depending on the notification method selected, enter a phone number or an email address in the Destination field.
5. Tap Finish.

NOTICE

If the Cellular Gateway is wired for two flood sensors, configure alerts for both sensors. Configure Input 1 for the first or only flood sensor; configure Input 2 for a second flood sensor.

To set a notification alert

1. In the Actions field, select Input 1 & 2 to set up alerts.
2. Choose notification type from the Method drop-down list: Email Message, SMS Text Message, or Voice Call.

Generic Inputs Update 864200053608452

Input - 1

Input One Alert History

Method

SMS Text Message

Destination

Timer Delay(In Seconds)

0

Endpoint Type

flood

Remove Notification

Add a failure notification destination

Input - 2

Input Two Alert History

Add a failure notification destination

Save Changes

- Depending on the notification type selected, enter phone number or email address in the Destination field.
- Skip the Timer Delay field. For use with SentryPlus Alert Control Box only.
- For the endpoint type, select 'Flood' for the flood sensor from the drop-down list. This value indicates the type of event the connected device is reporting.
- To set up the same alert for another notification method, select Add a failure notification destination and repeat steps 2 to 5 for that method.
- Configure Input 2 in the same manner, if a second flood sensor is in use.
- Select Save Changes.
- Return to the dashboard, locate the device, and select TEST to verify the connections.
- Check for the test notification in your email inbox or mobile device, depending on the configuration entered.

NOTICE

In general, fill in all the fields on the Syncta app pages to create complete and accurate records of devices deployed, users, and alerts history. Edit the entries as required to maintain up-to-date records.


Start at the dashboard to add equipment or to take action on specific equipment, such as view alerts, change settings to receive notifications, and test notifications.

To update assembly info and notification settings

- Access the Update Assembly Information page by the Edit function in the Connected Equipment section of the dashboard, or through the map locator.
- Enter or modify additional information on the assembly.

Update 864200053608452

Additional Information & Notifications for this assembly:



Azure

Name or Location of Device

864200053608452

Used in notifications to quickly identify assemblies

Notification Delay (In Seconds)

0

Set notification delay time before sending notifications

Assembly Id

864200053608452

Type of Leak Detector

Standard without ACV

The Automatic Control Valve must be reset when triggered - used in notifications to remind you to have it reset if you are using one

Emails & Phones that will be notified when this assembly is triggered:

* Method

Email Message

Destination

Remove Notification

* Method

SMS Text Message

Destination

Remove Notification

Add a failure notification destination

Save Changes

3. Enter notification method and destination.
4. Remove or add a notification entry, if necessary.
5. Tap Save Changes.

To edit assembly details

1. Input assembly details including assembly information and contact information.
2. Fill in address fields to specify the exact location of the assembly.

Edit Assembly Details

Assembly Detail

Name

Assembly Id
864200053608452

Device Type
Standard

Description

Contact Name

Contact Phone

Contact Email

Address

Details

Enter Device Information:

Submit

Attachments

Assembly Alert History **Back**

3. Enter any other relevant information about the assembly in the free-form comment field.
4. Tap Submit.
5. Upload files such as photos and maintenance records.
6. Tap Assembly Alert History to view the message log or Back to return to the dashboard.

To update the profile

1. Start with the User Profile link or Company Profile on the dashboard.
2. Update the profile settings, as needed, for these categories:
 - Basic user information
 - Password
 - Text size options for mobile devices
 - Address where assembly is located
 - Testing/certification information
 - Gauge information
 - User signature (To make an entry, use a mouse or other input device; for touchscreen devices, use a stylus or your finger.)

Your Settings

Basic Info

* Name

Email ⓘ

You'll need to confirm the new address

Role

Admin

☒ Self Help

Password

Application Options


Address

Testing Information

Your Gauges

Your User Signature

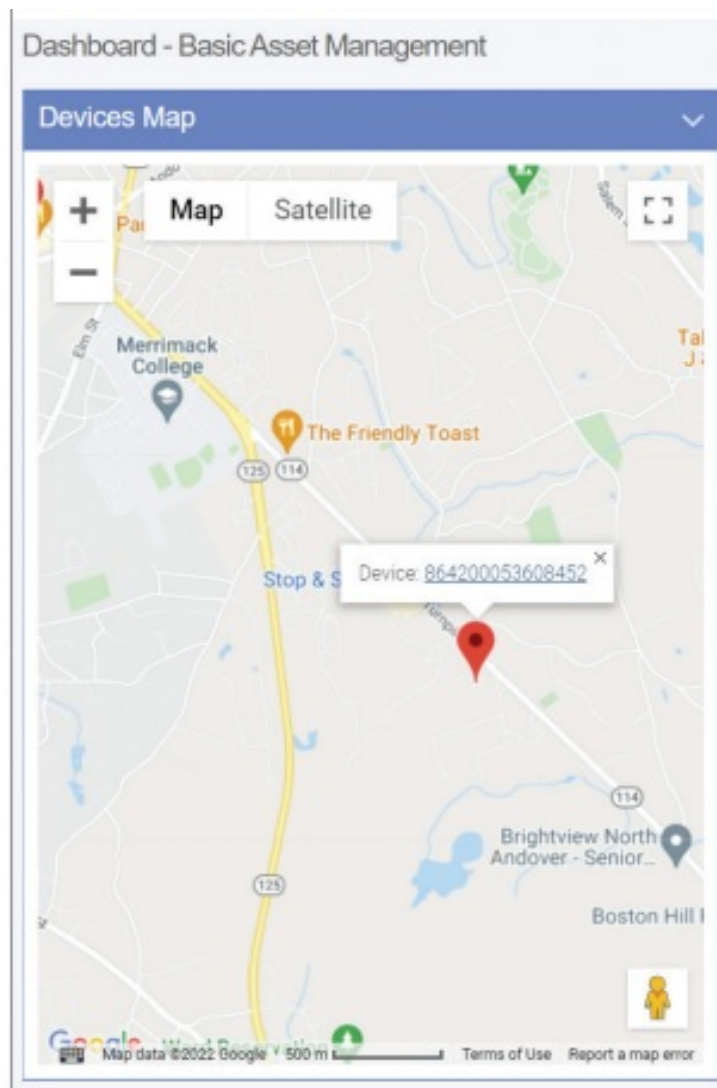
Update User



3. Tap Update User to finish.

To use the map locator

Tap a marker to see the assembly ID. Tap the ID link to modify assembly information and notification settings on the Update Assembly Information page.



To view alert history

Open the Alert History page from the navigation menu or the Edit Assembly Details page.

Each entry in the Alert History log is a record of the assembly ID, alert message, and date of alert.

The delete action occurs without confirmation.

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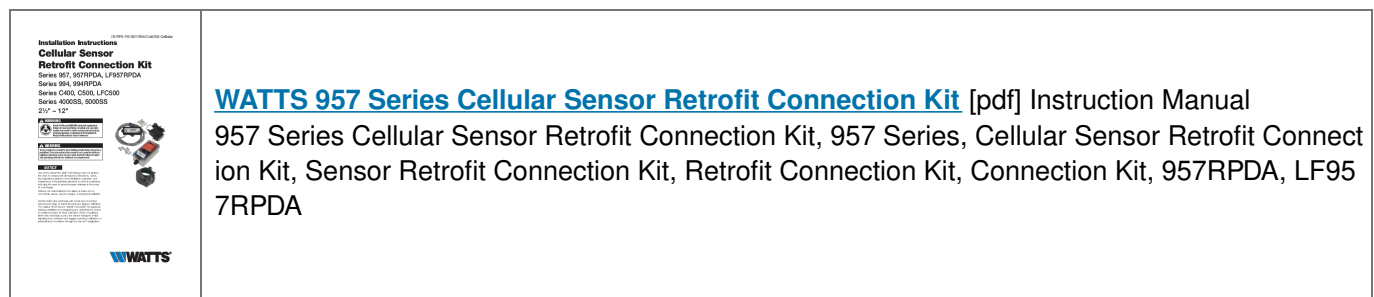
The remedy described in the first paragraph of this warranty shall constitute the sole and exclusive remedy for breach of warranty, and the Company shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which the Company has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product.

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- USA: T: (978) 689-6066 • Watts.com
- Canada: T: (888) 208-8927 • Watts.ca
- Latin America: T: (52) 55-4122-0138 • Watts.com

Documents / Resources



References

- [!\[\]\(815df092dd722ee9268ef8e6d0193e3a_img.jpg\) Data Entry App | Backflow Testing App | Syncta](#)
- [!\[\]\(c72edb9626cad660f3a9f5fb0f22a68c_img.jpg\) Watts Canada | Plumbing, Heating and Water Quality Solutions](#)
- [!\[\]\(0c564128c6342bd2f601e97f4518828a_img.jpg\) Watts | Plumbing, Heating and Water Quality Solutions](#)
- [!\[\]\(5cb79a1c9acdf5d94bce345803852578_img.jpg\) connected.syncta.com](#)
- [User Manual](#)

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