

# WARRKY C02 USB C Hub 5 in 1 ft Space Gray User Guide

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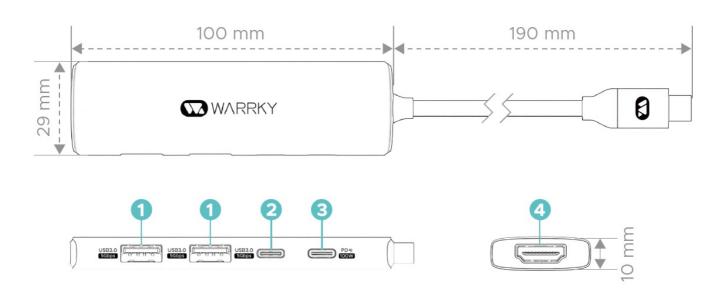
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WARRKY C02 USB C Hub 5 in 1 ft Space Gray



# **Overview**



- 1. USB 3.0 Type-A Port
- 2. USB Type-C Charging Port
- 3. USB 3.0 Type-C Port
- 4. HDMI 2.0 Port

# **Specifications**

- **USB 3.0 Type-A Port:** Connect to USB-A peripherals, data transfer rate up to 5Gbps.
- USB 3.0 Type-C Port: Connect to USB-C peripherals, data transfer rate up to 5Gbps.
- USB Type-C Charging Port: Support only power input, up to 100W power delivery.
- HDMI 2.0 Port: Connect to an external display, up to 4K@60Hz/1440P@144Hz/1080P@240Hz.

• Supported Function: HDR, HDCP 2.2, Dolby Atoms.

#### **Notes**

- To output video to an HDMI display, please connect the hub to devices that have a video-enabled USB-C port such as Thunderbolt 3 or 4, USB 3.2 Gen1 Type-C and above.
- To achieve the maximum resolution and refresh rate, please use a high-quality HDMI 2.0 cable or above. (Not included in the package)
- The USB Type-C charging port is used only for charging, and the charge power depends on your charge adapter and connected device.
- If you connect or disconnect the hub to an external power when in use, the data transfer and video output process will be interrupted and the video output will resume after a few seconds.

#### **FAQs**

#### What can I do if there is no video signal?

- 1. Make sure your USB-C device supports video output via its USB-C port.
- 2. Make sure all connections are tightened.
- 3. Switch to the correct HDMI channel manually.
- 4. Try on another USB-C device and HDMI cables.
- 5. Update the following firmware:
  - Operating system on smartphone
  - Graphics driver/BIOS/UEFI on computer
- 6. Contact WARRKY for technical support.

## Why doesn't reach the maximum resolution?

- 1. Make sure your USB-C device and HDMI display support the resolution and refresh rate you want.
- 2. Make sure to use the hub with a high-quality HDMI 2.0 cable or above.
- 3. Adjust to your desired resolution and refresh rate manually in the operating system.

# How do the USB-C ports work on the hub?

- 1. The USB 3.0 Type-C port supports only data transfer with USB-compatible devices.
- 2. The USB Type-C charging port supports only power input of up to 100W power delivery.

#### Can the USB 3.0 ports charge my phone?

The three USB 3.0 ports are not designed to output power to other devices.

#### Why doesn't the hub charge my laptop?

Please note that some USB-C ports on laptops only support data transfer and cannot work as charging ports.

## What is the warranty of the hub?

This hub comes with a lifetime unlimited warranty.

# Does this require any driver to use?

No, this hub is plug-and-play.

# **Common Incompatible Devices**

(Cannot output video via its USB-C port)

Google Pixel Phones, Samsung Galaxy Flip and Galaxy A Series Phones, Galaxy Tab A Series, Amazon Fire Tablets, Amazon Kindle, Nintendo Switch

# **Customer Support**

#### More questions, welcome to contact us

- 1. Support@warrky.com
- 2. www.warrky.com >>> SUPPORT
- 3. "Ask a question" on Amazon seller page

You will get fast and friendly support within 18hrs even during weekends and holidays. Activate lifetime unconditional warranty via <a href="https://www.warrky.com">www.warrky.com</a> >>> WARRANTY

#### **Documents / Resources**



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# References

- WARRKY | Connect Your Work and Life
- User Manual

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