Manuals+ — User Manuals Simplified.

WALNEW C10R USB C Ethernet Adapter User Manual

Contents

WALNEW C10R USB C Ethernet Adapter

Question & Answer

- **Q: Does Ethernet adapter need any drivers or extra software?**

  A: No. Just plug and play.

- **Q: How to get network speed up to 1 Gbps ?**

A: Wired network connection is dependent on Ethernet cable, plug port and adapter work time.

- Ensure to use CAT6 & Above Ethernet cable.
- Connect the Ethernet adapter to the USS C 3.0 rather than the USS C 2.0 port.
- Give the gigabit adapter a rest after long-time gaming or high energy operation.
- Thermal energy during transmission will make ideal speed little smaller than 1 Gbps, which is normal and inevitable.

- **Q: What does each color light indicate for?**

A: Green-Adapter to Ethernet hardware linked.

- Yellow-The device gets LAN signal.
- Indicator light will automatically turn on as soon as you connect to device.

- **Q: What can we do if the internet gets disconnecting?**

A: Re-plug the devices to make sure every part (USB C port and Ethernet port) is connected properly.

- Check if the router and Ethernet cable works well themselves.
- Test th is Ethernet adapter with another USS c port.

- **Q: Why the Ethernet adapter becomes warm when using?**

A: The surface temperature is hot because the chip will heat up when it is working. we use aluminum material for this USS C Ethernet Adapter, which will dissipate heat quickly, so the internal temperature of the product will be guaranteed to be normal. Don't worry about safety issues.

- **Q: Can one boot and Intel Mac from the Internet Recovery (Cmd +Option+ R) using this adapter?**

A: The USB-C to Ethernet adapter supports the Internet Recovery feature (Cmd + Option + R) on Intel Macs. You can use this adapter to establish a stable wired connection and boot your Mac from the Internet Recovery option when needed. Please note that if you want to upgrade to the latest version, make sure to do it in Apple App Store.

- **Q: Why Mac asks to allow an accessory to connect?**

A: When a new USB or Thunderbolt accessory connects to your Mac laptop with Apple silicon and macOS Ventura or later at the first time, you will get an alert that asks you to allow the accessory to connect. This is the security policy of Mac system. You need to choose ALLOW before you can use them. If you choose DON'T ALLOW, your Mac won't recognize the accessory or give it access to the data on your Mac, and you'll be asked again to allow it to connect on the next time you use the accessory.

- **Q: It can't work for my device?**

A: Try to confirm following steps:

- Your electronic device should support USS 3.0 port.
- 0ur USB C 3.0 adapter is compatible with your device.
- 0perating system can recognize network adapter as a driver disk.
- when there is no proper driver in the system, run the auto-install file in the disk to install driver, or you can also download driver to your device from the address below: htt s://www.realtek.com/en/com onent/zoo/cate or /network-interfacecontrollers-10-100-1 ooom-gigabit-ethernet-usb-3-0-software

- **Q: What's the warranty of this Ethernet adapter?**

A: We offer 18-month warranty for this adapter.

If you have any questions, please feel free to contact us any time. We will reply you within 24 hours.

Support-Service E-mail Address: **suort@walnew.cc**

Compatibility list (Notafulllist)

If you are not sure whether this adapter is compatible with your device or not, please feel free to contact WALNEW Service Center. We will help check.

Laptops

Apple	Mac Book 2015 and later versions, Mac Book Pro 207 6 and later versions (support Ml/ M2/Ml Pro/Ml Max), Mac Book Air 2018 and later versions (support Ml /M2) iMac Pro, iMac from 2017
Google	Pixelbook GO Chromebook M3, PixelBook 2, Pixel Slate
Dell	Latitude 7430/7440/3420/3440/5430/5440; XPS l 3(Plus)/l 5/ 17
Microsoft	Surface Pro 9/8/7, Surface Laptop 5/4/3, Surface Book 2/Surface Go

Tablets and Phones

Apple	12.9″ iPad Pro 6/5/4/3, 77″ iPad Pro 4/3/2/7, iPad Air 5/4, iPad 10th, iPad mini 6
Google	Pixel 7a/7/6a/6/5a/5/4a/4(XL), Pixel Pro 7/6
Samsung	Galaxy 523 Ultra/523+/523/, 522+/522 Ultra/522, 527 /520/520 Plus /520 Ultra, 570/510 Plus/570e/S9/59 Plus/58/58 Plus; Galaxy Note 10/Note 10+/Note 9/ Note 8/ A70 Galaxy Tab 58/58+/58 Ultra/57 /56, Galaxy Tab AB/ A7
Dell	Latitude 7430/7440/3420/3440/5430/5440; XPS 73(Plus)/l 5/17
Microsoft	Surface Pro 9/8/7, Surface Laptop 5/4/3, Surface Book 2/Surface Go

Notice

- Not compatible for Nintendo switch or fire stick.
- Not recommend for TV set.
- Not support charging function.

Documents / Resources

WALNEW C10R USB C Ethernet Adapter [pdf] User Manual
C10R, C10R USB C Ethernet Adapter, Ethernet Adapter, Adapter

References

- 🦊 **Realtek USB FE / GBE / 2.5G / 5G Ethernet Family Controller Software - REALTEK**
- **User Manual**