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vtech VS122-16 Smart Call Blocker



vtech VS122-16 Smart Call Blocker User Guide

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vtech VS122-16 Smart Call Blocker



Specifications

- Model: VS122
- Variant: VS122-16
- Compatibility: US, CA
- Battery Type: Rechargeable (BT183642/BT283642)
- Power Adapter: Included

Product Usage Instructions

Overview

The VS122 telephone equipment is designed to provide reliable communication. To ensure safe usage, please follow the important safety instructions provided below.

Important Safety Instructions

1. Read and understand all instructions carefully.
2. Follow all warnings and instructions marked on the product.
3. Use only UL listed Bluetooth devices with the product.
4. Keep the telephone base below 2 meters in height.
5. Avoid using the product near water sources or in areas where it can be exposed to liquids.

Configure Your Phone

What's in the box

Your telephone package includes the handset, base, battery, power adapter, and a quick start guide. Keep all items and original packaging for warranty purposes.

Connect and Charge

1. Install the battery in the handset following the correct orientation.
2. Place the handset on the base to charge for at least 12 hours initially.

Set Date and Time

1. Press the designated button to enter the main menu when the phone is idle.
2. Scroll using the navigation keys to find 'Set date/time' and confirm.

Set Handset LCD Language

FAQs

- **Q: What should I do if the handset shows a low battery message?**
 - A: Place the handset on the charger and ensure it is properly connected to charge.
- **Q: Can I use any type of battery with this handset?**
 - A: No, only use the supplied rechargeable batteries (BT183642/BT283642) to avoid any risks of explosion or damage.

Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Use only with UL listed Bluetooth devices.
4. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
5. **CAUTION:** Do not install the telephone base at a height above 2 meters.
6. Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or a swimming pool, or in a wet basement or shower.
7. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
8. Avoid placing the telephone system in places with extreme temperature, direct sunlight, or other electrical devices. Protect your phone from moisture, dust, corrosive liquids and fumes.
9. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
10. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
11. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
12. Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.

13. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
14. Do not overload wall outlets and extension cords.
15. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
 - When the power supply cord or plug is damaged or frayed.
 - If liquid has been spilled onto the product.
 - If the product has been exposed to rain or water.
 - If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
 - If the product has been dropped and the telephone base and/or handset has been damaged.
 - If the product exhibits a distinct change in performance.
16. Avoid using a telephone (other than cordless) during an electrical storm.

There is a remote risk of electric shock from lightning.
17. Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
18. Only put the handset of your telephone next to your ear when it is in normal talk mode.
19. The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
20. For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
21. **CAUTION:** Use only the batteries indicated in this manual. There may be a risk of explosion if a wrong type of battery is used for the handset. Use only the supplied rechargeable batteries or replacement batteries (BT183642/BT283642) for the handset. Do not dispose of batteries in a fire. They may explode. Dispose of used batteries according to the instruction.
 - Do not use the battery in following conditions:
 - High or low extreme temperature during use, storage or transportation.
 - Replacement of a battery with an incorrect type that can defeat a safeguard.
 - Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
 - Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
 - A battery subjected to extremely low air pressure that can result in an explosion or the leakage of

flammable liquid or gas.

22. Use only the adapter included with this product. Incorrect adapter polarity or voltage can seriously damage the product.
23. The applied nameplate is located at the bottom or near of the product.

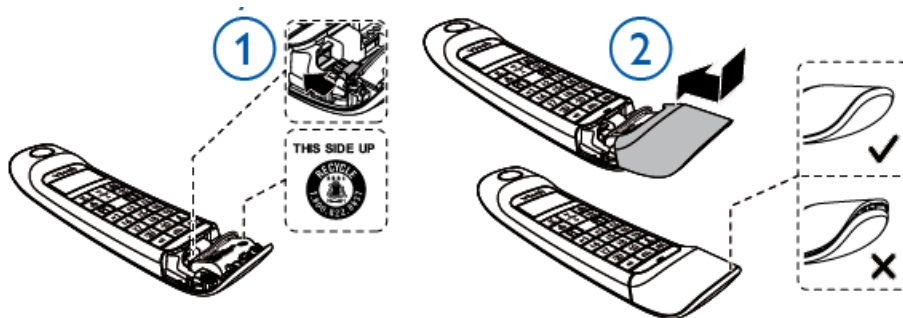
SAVE THESE INSTRUCTIONS

What's in the box

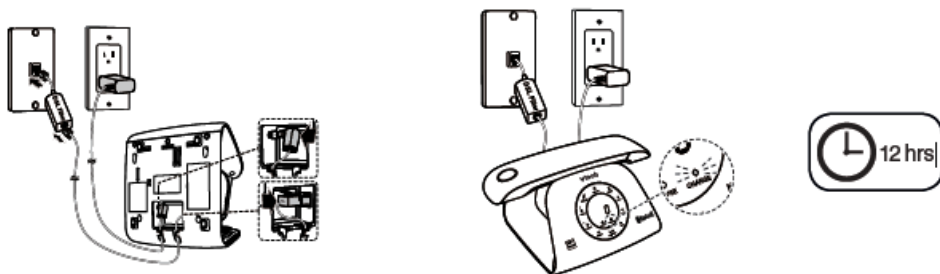
Your telephone package contains the following items. Save your sales receipt and original packaging in case it is necessary to ship your telephone for warranty service.





Install the battery










Connect and charge









Battery indicators	Battery status	Action
<ul style="list-style-type: none"> The screen is blank, or shows Put in charger and  flashes. 	<ul style="list-style-type: none"> The battery has no charge or very little charge. The handset cannot be used. 	<ul style="list-style-type: none"> Charge without interruption (at least 30 minutes).
<ul style="list-style-type: none"> The screen shows Low battery and  flashes. 	<ul style="list-style-type: none"> The battery has enough charge to be used for a short time. 	<ul style="list-style-type: none"> Charge without interruption (at least 30 minutes).
<ul style="list-style-type: none"> The screen shows HANDSET X. 	<ul style="list-style-type: none"> The battery is charged. 	<ul style="list-style-type: none"> To keep the battery charged, place it in the handset charger when not in use.











Overview

Handset

<p>MENU SELECT</p> <ul style="list-style-type: none"> Press to show the menu options. While in the menu, press to select an item or save an entry or setting. 	<p>CALL BLOCK</p> <ul style="list-style-type: none"> Quick access to Smart call blocker.
<p>OFF CANCEL</p> <ul style="list-style-type: none"> During a call, press to hang up. While in a menu, press to return to the previous menu, or <u>press and hold</u> to return to idle mode, without making changes. Press to delete digits while predialing. While the phone is ringing, press to silence the ringer temporarily. <u>Press and hold</u> to erase the missed call indicator when the handset is not in use. 	<p></p> <ul style="list-style-type: none"> Press to make or answer a call using the handset speakerphone. During a call, press to switch between the handset speakerphone and the handset earpiece.
<p> VOLUME CD</p> <ul style="list-style-type: none"> Press to review the phonebook when the phone is not in use. Press to scroll up while in a menu, or in the phonebook, caller ID log or redial list. While entering names or numbers, press to move the cursor to the right () and left () During a call or message playback, press to increase () or decrease () the listening volume. 	<p> PAUSE</p> <ul style="list-style-type: none"> Press to switch to tone dialing during a call if you have pulse service. While entering numbers, <u>press and hold</u> to insert a dialing pause. While entering names, press to change the next letter to upper or lower case.




 <ul style="list-style-type: none"> • Press repeatedly to view the last 10 numbers dialed. • When reviewing a caller ID log entry, press repeatedly to view other dialing options. 	 <ul style="list-style-type: none"> • While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the Phonebook. • <u>Press and hold</u> to set or dial your voicemail number.
 <ul style="list-style-type: none"> • Enter space character during text editing. 	 <ul style="list-style-type: none"> • Press to make or answer a call. • During a call, press to answer an incoming call when you receive a call waiting alert.
 <ul style="list-style-type: none"> • During a call, press to mute the microphone. • While the phone is ringing, press to silence the ringer temporarily. • While reviewing the redial list, directory or caller ID log, press to delete an individual entry. • While predialing, press to delete digits. 	 <ul style="list-style-type: none"> • Press to make, answer or end a cell call.







Base

 <ul style="list-style-type: none"> • Press to turn the answering system on or off. 	 <ul style="list-style-type: none"> • Press to delete the playing message. • Press twice to delete all old messages when in idle.
 <ul style="list-style-type: none"> • Press to page the system handset. 	 <ul style="list-style-type: none"> • Press to increase the listening volume during a call or message playback. • Press to increase the telephone base ringer volume when the base is not in use.
 <ul style="list-style-type: none"> • Light on when the bluetooth device is paired and active. • Flashes when bluetooth is activated and ready to pair. 	 <ul style="list-style-type: none"> • Press to decrease the listening volume during a call or message playback. • Press to decrease the telephone base ringer volume when the base is not in use.
 <ul style="list-style-type: none"> • Light on when the bluetooth device is paired and active. • Flashes when bluetooth is activated and ready to pair. 	 <ul style="list-style-type: none"> • Press to skip to the next message.
 <ul style="list-style-type: none"> • Press to repeat the playing message. • Press twice to play the previous message. 	 <ul style="list-style-type: none"> • Press to play messages. • Press to stop playing messages.






Configure your phone

Set the date and time



1. Press  to enter the main menu in idle.
2. Press  to scroll to Set date/time, and then press .

3. Press ▲/▼ to scroll to select the month, and then press .
4. Press ▲/▼ to scroll to select the date, and then press .
5. Press ▲/▼ to scroll to select the year, and then press .
6. You can also use dialing keys to enter 2-digit number for month, date, and year.
7. Press ▲/▼ to scroll to select the hour, and then press .
8. Press ▲/▼ to scroll to select the minute, and then press .
9. Press ▲/▼ to scroll to select AM or PM.
10. Press  to save the settings

Set handset LCD language

1. Press  to enter the main menu in idle.
2. Press ▲/▼ to scroll to Settings, and then press .
3. Press again to select LCD language.
4. Press ▲/▼ to scroll to English, Français or Español, and then press .
5. Press  to save your selected language.
 - If you accidentally change the LCD language to French or Spanish, you can reset it to English easily by pressing  then entering 364 .

Set handset ringer

1. Press  to enter the main menu in idle.
2. Press ▲/▼ to scroll to Ringers, and then press .
3. Press ▲/▼ to scroll through Home volume, Home ringtone, Cell volume, and Cell ringtone


Ringer volume

After you selected Home volume or Cell volume:-

- Press ▲/▼ to adjust the volume level, and then press .
- If you want the Ringer off, press ▼ all the way till you see .

Ringer tone

After you selected Home ringtone or Cell ringtone:-

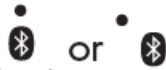
- Press ▲/▼ to select your preferred ringtone among 10 melodies.
- Press  to save.



Bluetooth

To use a Bluetooth enabled cell phone with your VS122/VS122-16, you must first pair and connect it with the telephone base. The VS122/VS122-16 telephone base and all system handsets can be used to make or answer calls on the cell phone line.

Bluetooth wireless technology operates within a short range (a maximum of approximately 30 feet). When you pair a Bluetooth cell phone to the telephone base, make sure your Bluetooth cell phone is close to the telephone base to maintain sufficient signal strength. For optimal performance, keep your cell phone within 15 feet of the telephone base while using the cell line.

Add a cell phone

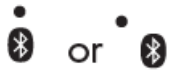






1. Press and hold  or  on the base to activate Bluetooth pairing.

- The light starts flashing when the base is ready to pair.

2. Turn on the Bluetooth of your cell phone to scan for VTech DECT 6.0.

- Your cell phone will prompt and ask you whether to pair with it. Press OK to confirm.



- Once paired, the light of  or  on the base illuminate, and  or  displays on the handset.

The steps for the pairing process may vary for different cell phones. If this happens, follow the prompts on your cell phone and your VS122-16 to complete the pairing process.






Auto connection

Cell phone(s) may disconnect from the base when

- Your cell phone's Bluetooth feature is off.
- Your cell phone is power off.
- Your cell phone is out of range from the telephone base.

Make sure your cell phone and its Bluetooth feature is on, then move it closer to the base. The base will reconnect automatically.







Review cell device list

1. Press  to enter the main menu in idle.
2. Press  to scroll to Bluetooth, and then press .
3. Press  to scroll to Device list, and then press .

Download phonebook

You can download up to 1000 entries from your cell phone's phonebooks to VS122/VS122-16. Each entry are stored in the handset phonebook with up to 30 digits for each phone number and 15 characters for each name. Make sure your cell phone is paired and connected to the base, and the handset battery is charged for at least 10 minutes. Place your cell phone next to the base while downloading.










Download a cell phone phonebook

1. Press  to enter the main menu in idle.
2. Press  to scroll to Bluetooth, and then press .
3. Press  to scroll to Download PB, and then press .
 - Select a device displays briefly.
4. Press  to scroll to your preferred device, and then press .
 - During the download, the handset flashes Downloading....
 - When the process is complete or when the memory is full, the handset displays Entries added: XXX.




TIPS

- Certain cell phones do not support SIM card download. If this is the case, try transferring the contacts from your SIM card to your cell phone memory first, then download from your cell phone memory. For more information on how to transfer contacts from your SIM card to your cell phone memory, see the user's manual of your cell phone.
- When downloading the directory from your Bluetooth enabled cell phone, some data may not transfer. For example, if you have home, mobile and work numbers for a particular contact, the three categories may not transfer to your VS122/VS122-16.
- For certain cell phones, you may need to press a key on your cell phone to confirm the directory download.

Handset display icons

	• The handset battery is low and needs charging.
	• The handset battery is charging.
	• The handset battery is fully charged.
ECO	• The ECO mode activates automatically to reduce power consumption when the handset is within range of the telephone base.
	• New voicemail received from your telephone service provider.
	• Displays when Home line is in use.
	• Bluetooth device is paired and active.
	• Bluetooth device / Cell line is in use.
NEW	• There are new caller ID log entries
ANS ON	• Answering system is on.
10:30 PM	• Time with AM and PM.
	• Handset ringer is off.
	• Handset displays the current message number being played and the total number of new/old messages recorded.







Base display

	<ul style="list-style-type: none"> • Flashes quickly when there is an incoming call. • Flashes when another telephone sharing the line is in use. • On when the line is in use.
	<ul style="list-style-type: none"> • On when the handset is charging in the telephone base or charger.
	<ul style="list-style-type: none"> • Shows the number of messages, and other information of the answering system or telephone base.



Phonebook

The phonebook can store up to 1,000 entries, which are shared by all handsets and the telephone base. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.




Add a phonebook entry

1. Press  to enter the main menu in idle.
2. Press  -> Phonebook -> .
3. Press  to select Add new entry.
4. Enter the number, and then press . Enter the name, and then press .

Review phonebook entries

Press  →  to review phonebook entries

Dial a phonebook entry

When your desired entry displays, press  /  /  to dial.



Delete a phonebook entry

When your desired entry displays, press  (handset) or  (base). Press to confirm .


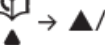



Caller ID


If you subscribe to caller ID service, information about each caller appears after the first or second ring. The caller ID log stores up to 50 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

Review caller ID log entries






Press  →  to browse the entries.

Save a caller ID log entry to the phonebook





1. Press  →  to scroll to your desired caller ID entry.
2. Press  ->  to choose To Phonebook.
3. Edit the number if needed, and then press .

4. Edit the name if needed, and then press  .












Dial a caller ID log entry

1. Press  →  to scroll to your desired caller ID entry.
2. Press  /   to dial.




Delete a caller ID log entry










1. Press  →  to scroll to your desired caller ID entry.
2. Press  (handset) or  (base).

Smart call blocker* (SCB)

Adding a new number to the allow list	3. Press  → Allow list →  . 4. Press  → Add new entry →  . 5. Enter a telephone number (up to 30 digits), and then press  . 6. Enter a name (up to 15 characters), and then press  . • Repeat Step 4 to add another contact.
Adding a new name to the star name list	3. Press  → Star name list →  . 4. Press  → Add new entry →  . 5. Enter a name (up to 15 characters), and then press  . • Repeat Step 4 to add another contact.

Add numbers from caller ID log

1. Press  to enter the caller ID log in idle.
2. Press  to locate the desired entry .

Adding CID log entry to block list	3. Press  → To Block list →  . 4. Press  twice.
Adding CID log entry to allow list	3. Press  → To Allow list →  . 4. Press  twice.
Adding a new name to the star name list	3. Press  → To Star name list →  . 4. Press  twice.

Call controls

Call categories		Call control and options
Unwelcome calls	Numbers saved in block list.	The telephone blocks these calls from ringing through.

Call categories		Call control and options
Welcome calls	<ul style="list-style-type: none"> Numbers saved in allow list. Numbers saved in phonebook. Numbers not found in block list. Caller ID names saved in start name list. 	<p>The telephone allows these calls to get through and ring.</p> <p>All incoming cell calls will get through and ring by default. If you want to block a cell call, then you need to add its number to the block list.</p>
Unknown calls (for home calls only)	<p>Calls without numbers</p> <ul style="list-style-type: none"> Numbers that are “out of area” or set to “Private”. 	<p>You can select one of the following five profile options for handling all unknown home calls.</p> <p>Screen unknown</p> <p>The telephone plays the screening announcement, and then ask the caller to say his/her name before the call rings on your telephone. You can then answer the call, and hear the caller’s name announced. You can decide whether to accept or reject the call, or to forward the call to the answering system.</p>
	<p>Uncategorized calls</p> <ul style="list-style-type: none"> With absent caller ID number. Numbers not found in phonebook. Numbers not found in allow list. Numbers not found in block list. With caller ID names not found in start name list. 	<p>Screen robot</p> <p>The telephone plays the screening announcement, and then ask the caller to press the pound key (#) before the call rings on your telephone. You can then answer the call.</p> <p>Allow unknown (default settings)</p> <p>The telephone allows these calls to get through and ring. The caller’s number, even if it is available, will not be saved to the allow list.</p> <p>Unknown to answering system</p> <p>The telephone forwards these calls to the answering system without ringing.</p> <p>Block unknown</p> <p>The telephone rejects these calls with block announcement without ringing. The caller’s number, even if it’s available, will not be saved to the block list.</p>

Set profile

There are 5 profile setting options, which allows you to quickly set up Smart call blocker.

1. Press **MENU**
SELECT to enter the main menu in idle.
2. Press **▲/▼** -> Smart call blk -> **MENU**
SELECT.
3. Press **▲/▼** -> Set profile -> **MENU**
SELECT.

Set profile	Steps
Screen unknown Screen all unknown home calls	4. Press ▲/▼ → Screen unknown → MENU SELECT
Screen robot Screen robocalls	4. Press ▲/▼ → Screen robot → MENU SELECT .
Allow unknown Block calls on the block list only (default setting)	4. Press ▲/▼ → Allow unknown → MENU SELECT .
Unknown to Ans.S Forward all unknown home calls to the answering system	4. Press ▲/▼ → Unknown to Ans.S → MENU SELECT
Block unknown Block all unknown home calls	4. Press ▲/▼ → Block unknown → MENU SELECT

Add a screened number to the block list or allow list

If you select Screen unknown or Screen robot in Set profile, the telephone plays a screening announcement to the caller, and asks the caller to respond before the call rings through to you.

After the caller responds, the telephone rings and you can then pick up the call. The telephone then asks whether you want to answer or reject the call, or to forward the call to the answering system.

The telephone announces "To answer the call, press 1. To answer and always allow this number, press 2. To block this number, press 3. To send this call to the answering system, press 4. To repeat these options, press *".

Add current number to the allow list	Press 2 to answer the home call, and add the current number to the allow list.
Add current number to the block list	Press 3 to block the home call, and add the current number to the block list.

- This is applicable to home calls only. All incoming cell calls will get through and ring.
- Unknown home calls without caller ID information will not have the option 2, "answer and always allow this number", and option 3, "to block this number". No number will be added to the allow list or block list for these calls.

- If you do not want to take the call, press to **OFF**
CANCEL end the call.





Block the caller while on a call

When you are on a home or cell call and speaking to the caller, and you do not want to continue the call, you can end the call with block announcement and add the number to the block list. During a home or cell call, press **MENU**
SELECT -> **MENU**
SELECT.

Unblock a telephone number

If you have added a telephone number to the block list, you can unblock it.

1. Press **Call Block** -> **▲/▼** -> Block list -> **MENU**
SELECT.





- Press  to choose Review, and then press  to browse through the block entries.
- When the desired entry displays, press  on the handset. Then, press  to confirm

Answering system







About answering system and voicemail

For message recording, your telephone has a built-in answering system, and it also supports voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

	Built-in answering system	Voicemail service
Supported by	Telephone system	Telephone service provider
Subscription	No	Yes
Fee	No	May apply
Answer incoming calls	<ul style="list-style-type: none"> After 4 rings by default. It can be changed in the handset or the telephone base menu. 	<ul style="list-style-type: none"> Usually after 2 rings. It can be changed by contacting your telephone service provider.

Storage	Telephone base	Server or System
Display new messages	<ul style="list-style-type: none"> Handset - XX new messages Telephone base - XX. If message alert tone is turned on, the base beeps every 10 seconds. 	<ul style="list-style-type: none"> Handset - 
Retrieve messages	<ul style="list-style-type: none"> Press  on the base; Press  and then select Play messages on the handset; or Access remotely with an access code. 	<ul style="list-style-type: none"> Press  on the handset, and enter an access number from your telephone service provider.

Turn on/off built-in answering system

Handset	Base
<ol style="list-style-type: none"> Press  to enter the main menu in idle. Press  → Answering sys → . Press  → Answer on/off → . Press On/Off. 	 Press ANS ON (base).

Announcement recording

Handset	Handset screen
1. Press <u>MENU</u> SELECT to enter the main menu in idle. 2. Press ▲/▼ → Answering sys → <u>MENU</u> SELECT. • Announcement displays. • The voice guide announces "To play, press 2. To record, press 7" while the screen displays Play [2], Del [3], and Rec [7]. • To delete the recorded announcement, press 3. 3. Press 7 to record your announcement. • The voice guide announces "Record after the tone, press 5 when you are done" while the screen displays Recording... Stop [5].	 Play Del Rec [2] [3] [7] Recording... Stop [5]

Message alert tone

1. Press MENU
SELECT to enter the main menu in idle.
2. Press ▲/▼ → Answering sys → MENU
SELECT .
3. Press ▲/▼ → Ans sys setup → MENU
SELECT .
4. Press ▲/▼ → Msg alert tone → MENU
SELECT .
5. Press ▲/▼ to select On or Off.

Message playback

Handset	Base
Press <u>MENU</u> SELECT twice to select Play messages .	Press ►/■ PLAY/STOP (base).

Options during message playback



Skip a message	Repeat the playing message	Play the previous message
Press 6 (Handset) or ►► SKIP (base).	Press 4 (Handset) or ◄◄ REPEAT (base).	Press 4 twice (Handset) or ◄◄ REPEAT twice (base).

Set number of rings

You can set your answering system to answer calls at least two rings earlier than your voicemail service. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings. In case you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message

1. Press MENU
SELECT to enter the main menu in idle.
2. Press ▲/▼ → Answering sys → MENU
SELECT .
3. Press ▲/▼ → Ans sys setup → MENU
SELECT .
4. Press ▲/▼ → # of rings → MENU
SELECT .
5. Press ▲/▼ to scroll to desired number of rings → MENU
SELECT .

Delete all messages

1. Press to enter the main menu in idle.
2. Press ▲/▼ -> Answering sys -> .
3. Press ▲/▼ -> Delete all old -> .

Battery

- Use only the batteries provided or equivalent. To order a replacement, visit our website at www.vtechphones.com or call 1 [800-595-9511](tel:800-595-9511).
- In Canada, go to phones.vtechcanada.com or call 1 [800-267-7377](tel:800-267-7377).
- Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials.
- Charge the battery provided with this product only in accordance with the instructions and limitations specified in this manual.

Precautions for users of implanted cardiac pacemakers

- Cardiac pacemakers (applies only to digital cordless telephones):
- Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones

About cordless telephones

- **Privacy:** The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.

- **Electrical power:** The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the cordless handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
- **Potential TV interference:** Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR often reduces or eliminates the interference.
- **Rechargeable batteries:** Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- **Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

The RBRC seal

- The RBRC seal on the nickel-metal hydride battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.
- The program provides a convenient alternative to placing used nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area.
- VTech's participation makes it easy for you to drop off the spent battery at local retailers participating in the program or at authorized VTech product service centers. Please call 1 (800) 8 BATTERY® for information on Ni-MH battery recycling and disposal bans/restrictions in your area.
- VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.
- The RBRC seal and 1 (800) 8 BATTERY® are registered trademarks of Call2recycle, Inc.

FCC, ACTA and IC regulations

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC/ISED has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC/ISED criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B).

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

- The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.
- The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less.
- For more information, please contact your telephone service provider.
- This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer.
- If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected.
- Replacement to this telephone equipment can only be made by the manufacturer or its authorized agents. For replacement procedures, follow the instructions outlined under the "Limited warranty".
- If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider

is required to notify you if such changes are planned.

- If this product is equipped with a corded or cordless handset, it is hearing aid compatible. If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:
- Remain on the line and briefly explain the reason for the call before hanging up.
- Perform such activities in off-peak hours, such as early morning or late evening.





Industry Canada


This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions

1. This device may not cause interference, and
 2. This device must accept any interference, including interference that may cause undesired operation.
- Privacy of communications may not be ensured when using this telephone.
 - The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.
 - The Ringer Equivalence Number (REN) for this terminal equipment is 1.0. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.
 - This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.
 - California Energy Commission Battery charging testing instructions
 - This telephone is set up to comply with the energy-conserving standards right out of the box. These instructions are intended for California Energy Commission (CEC) compliance testing only. When the CEC battery charging testing mode is activated, all telephone functions, except battery charging, will be disabled.

To activate the CEC battery charging testing mode



1. Unplug the telephone base power adapter from the power outlet. Make sure all handsets are plugged with charged batteries before proceeding.
2. While you press and hold  FIND HS, plug the telephone base power adapter back to the power outlet.
3. After about 20 seconds, when the  HOME/FLASH light starts flashing, release  FIND HS and then press it again within two seconds. You hear a confirmation tone. The  HOME/FLASH light turns on and all handsets display To register HS... see manual alternately. Allow up to one minute for the process to complete.

If the phone fails to enter this mode, repeat all the steps mentioned above. The telephone base will be powered up as normal if you fail to press  FIND HS within two seconds in Step 3.

To deactivate the CEC battery charging testing mode

1. Unplug the telephone base power adapter from the power outlet, and then plug it back in. Then the telephone base is powered up as normal.
2. Put the handsets on the telephone base cradle to begin registration.
3. The handset shows Registering... If the registration is successful, the handset screen displays Registered and beeps. The handset is registered with the telephone base.

Technical Specifications

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	Handset: 1921.536-1928.448 MHz Telephone base: 1921.536-1928.448 MHz
Channels	DECT channel: 5
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirement  	Handset: 2.4 V DC, 400mAh, Ni-MH battery Base: 6V DC @ 450mA Power adapter: Output 6V DC @ 450mA (Base). Max. of PS1 or LPS. Output: 6V@400mA (Charger). Max. of PS1 or LPS.
Memory	Phonebook: 1000 memory locations; up to 30 digits and 15 characters Caller ID log: 50 memory locations; up to 24 digits and 15 characters Call block: 1000 entries

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The ENERGY STAR® program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.

Limited warranty

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase (“Consumer” or “you”) that the Product and all accessories provided in the sales package (“Product”) are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period (“Materially Defective Product”)?

During the limited warranty period, VTech’s authorized service representative will replace at VTech’s option, without charge, a Materially Defective Product. If we replace the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Replacement of the Product, at VTech’s option, is your exclusive remedy. VTech will return the replacement Products to you in working condition. You should expect the replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the replacement Product for a period of either (a) 90 days from the date the replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion.
2. Product that has been subjected to contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like; but then only to the extent the damage was not caused by incorrectly securing the waterproof handset’s protective elements, for example, failing to properly close a seal), or such protective elements are damaged or missing (e.g. a cracked battery door), or subjecting a Product to conditions beyond its stated specifications or limits (e.g. 30 minutes in 1 meter of fresh water).
3. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech
4. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems
5. Product to the extent that the problem is caused by use with non-VTech accessories
6. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible
7. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes);
8. Product returned without a valid proof of purchase (see item 2 below); or
9. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit

How do you get warranty service?

To obtain warranty service in the USA, please visit our website at www.vtechphones.com or call 1 [800-595-9511](tel:800-595-9511).

To obtain warranty service in Canada, go to phones.vtechcanada.com or dial 1 [800-267-7377](tel:800-267-7377).

NOTE: Before calling for service, please review the user’s manual – a check of the Product’s controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid.

VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of replacement prior to any further replacement activity. You must pay for the cost of replacement and return shipping costs for the replacement of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number

Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/ provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Disclaimer and Limitation of Liability


VTech Communications, Inc. and its suppliers assume no responsibility for any damage or loss resulting from the use of this user's manual. VTech Communications, Inc. and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product.

- **Company:** VTech Communications, Inc.
- **Address:** 9020 SW Washington Square Road – Ste 555
- **Tigard,** OR 97223, United States
- **Phone:** 1 [800-595-9511](tel:800-595-9511) in the U.S. or 1 [800-267-7377](tel:800-267-7377) in Canada



- Recycle this product when you are done with it
- Scan the QR code on the right or visit
- www.vtechphones.com/recycle
- (For the US only)

Documents / Resources

	vtech VS122-16 Smart Call Blocker [pdf] User Guide VS122-16 Smart Call Blocker, VS122-16, Smart Call Blocker, Call Blocker, Blocker
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References

- [🌐 Homepage | ENERGY STAR](#)
- [User Manual](#)

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