



## vtech Smart Call Blocker Instructions

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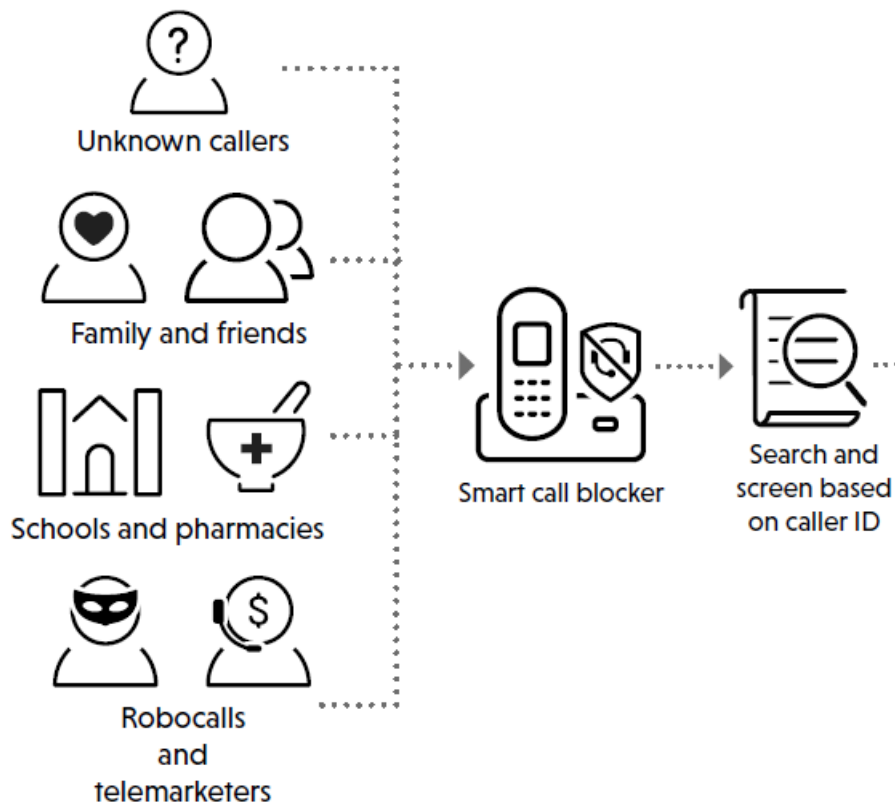
Smart call blocker is an effective call screening tool, which allows your phone system to screen ALL home calls. † If you are not familiar with it or want to know more before you start, read on and learn how to change to call screening mode+, and perform the necessary preparations before use.

### **So... what is Smart call blocker?**

Smart call blocker filters robocalls and unwanted calls for you, while allowing welcome calls to get through. You can set up your lists of welcome callers and unwelcome callers. The Smart call blocker allows calls from your welcome callers to get through, and it blocks calls from your unwelcome callers. For other unknown home calls, you can allow, block, or screen these calls, or forward these calls to the answering system.

With some easy configurations, you can set to only filter robocalls on the home line by asking the callers to press the pound key (#) before the calls are put through to you.

You can also set the Smart call blocker to screen home calls by asking the callers to record their names and press the pound key (#). After your caller completes the request, your telephone rings and announces the caller's name. You can then choose to block or answer the call, or you can forward the call to the answering system. If the caller hangs up, or does not respond or record his/her name, the call is blocked from ringing through. When you add your welcome callers to your Phonebook or Allow list, they will bypass all screening and ring directly to your handsets.



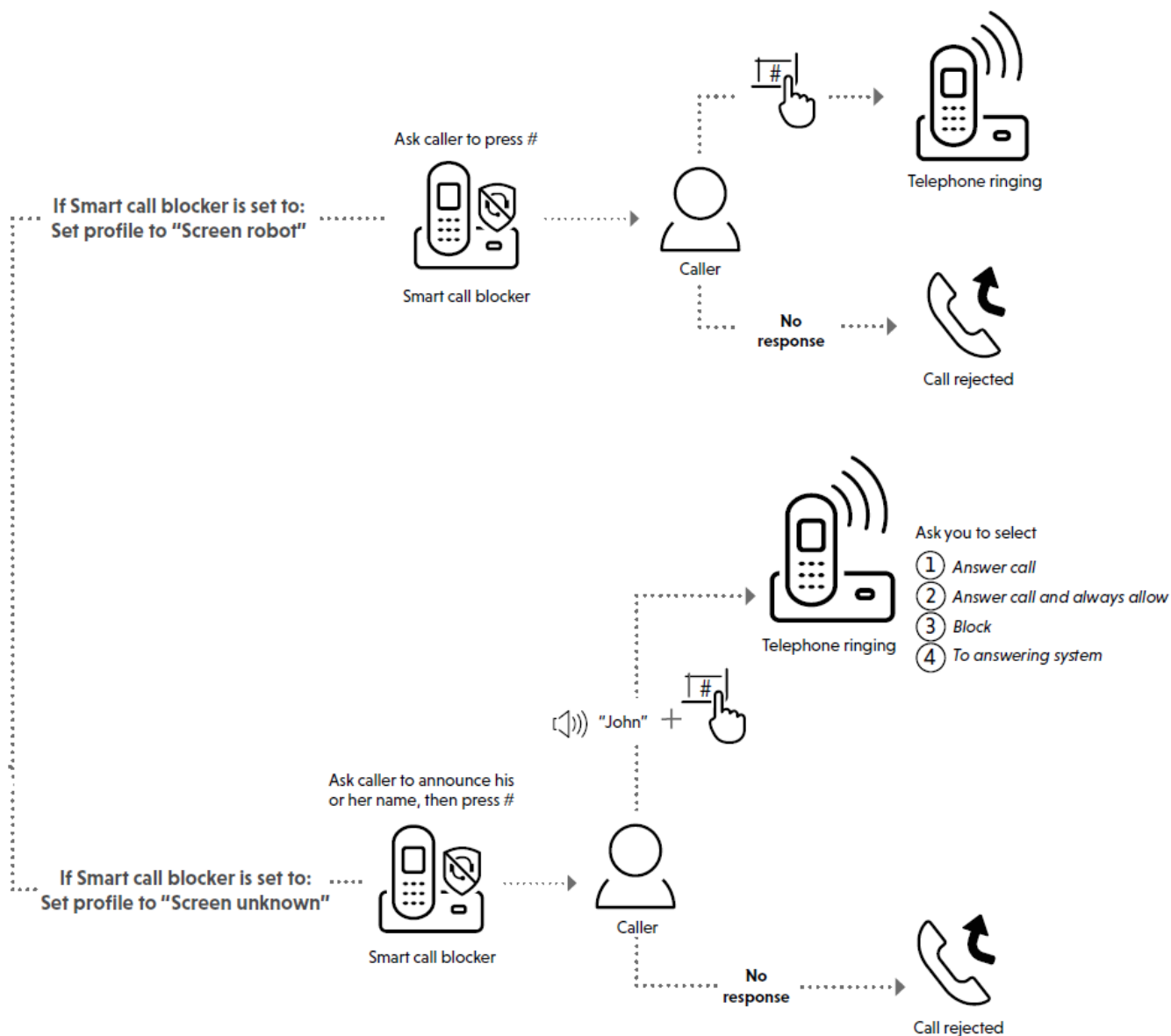
### Welcome calls

Family and friends with numbers:

- In Phonebook
- In Allow list
- Robocalls with caller names (e.g. your pharmacy):
- In Star name list^

### Unwelcome calls

Robocalls and telemarketing calls: – Numbers in your block list



## Setup

### Phonebook

Enter and save telephone numbers of frequently called businesses, family members and friends, so that when they call, your telephone rings without having to go through the screening process.

#### Add contacts in your phonebook:

1. Press MENU on the handset.
2. Press CID or UP to choose Phonebook, and then press SELECT.
3. Press SELECT again to choose Add new entry.
4. Enter a telephone number (up to 30 digits), and then press SELECT.
5. Enter a name (up to 15 characters), and then press SELECT. To add another contact, repeat from step 3.

### Block list

Add numbers that you want to prevent their calls from ringing through.

Cell calls with numbers that have been added to your block list will also be blocked.

1. Press MENU on the handset.
2. Press qCID or p to choose Smart call blk, and then press SELECT.
3. Press qCID or p to choose Block list, and then press SELECT.
4. Press qCID or p to choose Add new entry, and then press SELECT.
5. Enter a telephone number (up to 30 digits), and then press SELECT.
6. Enter a name (up to 15 characters), and then press SELECT.

### Allow list

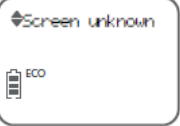
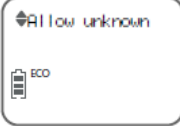
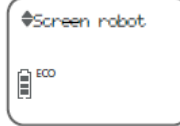


Add numbers that you want to always allow their calls to get through to you without having to go through the screening process.

### Add an allow entry:

1. Press MENU on the handset.
2. Press qCID or p to choose Smart call blk, and then press SELECT.
3. Press qCID or p to choose Allow list, and then press SELECT.
4. Press qCID or p to choose Add new entry, and then press SELECT.
5. Enter a telephone number (up to 30 digits), and then press SELECT.
6. Enter a name (up to 15 characters), and then press SELECT.

### What if I want to...

Choose the Smart call block configuration that best suits your needs.

Scenarios	I want to screen any home calls from numbers not saved in the Phonebook, Allow list, or Star name list.	I want to allow all calls except the people on the Block list only.  Default settings	I want to screen robocalls only.	I want to send any home calls from numbers not saved in the Phonebook, Allow list, or Star name list to the answering system.	I want to block any home calls from numbers not saved in the Phonebook, Allow list, or Star name list.
Settings	(1)	(2)	(3)	(4)	(5)
Voice guide setup	Press 1 when prompted	Press 2 when prompted	-	-	-
Set profile	<b>Screen unknown</b> 	<b>Allow unknown</b> 	<b>Screen robot</b> 	<b>UnknownToAns.S</b> 	<b>Block unknown</b> 

### Use voice guide to set Smart call blocker

Right after installing your phone, the voice guide will provide you a quick and easy way to configure Smart call blocker.

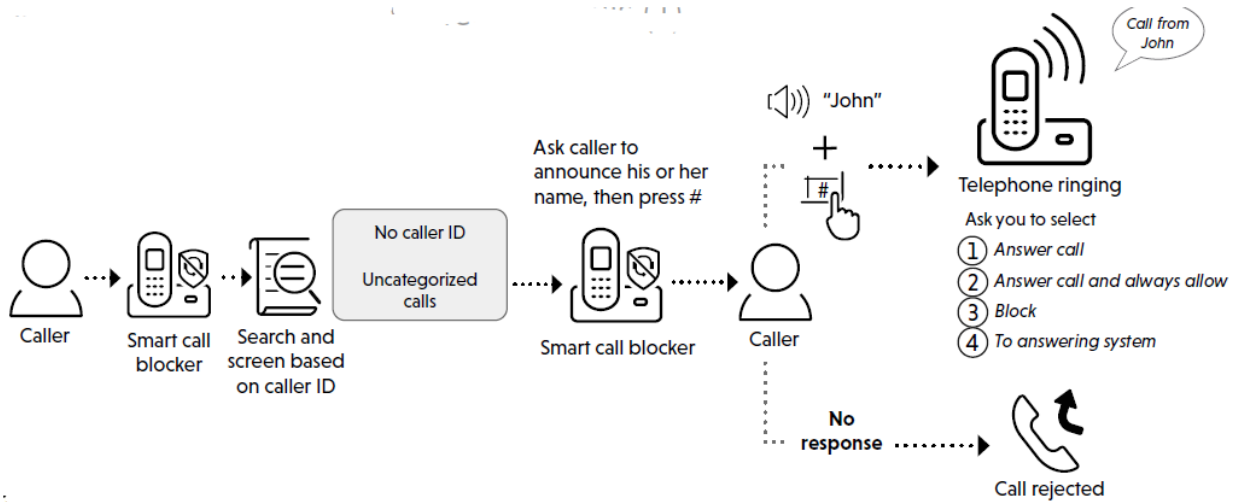
After you install your telephone, the handset will prompt you to set the date and time. After the date and time setting is done or skipped, the handset then prompts if you want to set Smart call blocker – “Hello! This voice guide will assist you with the basic setup of Smart call blocker...”. Scenarios (1) and (2) are very easy to set up with the voice guide. Just press 1 or 2 on the handset when prompted.

- Press 1 if you want to screen home calls with telephone numbers that are not saved in your Phonebook, Allow

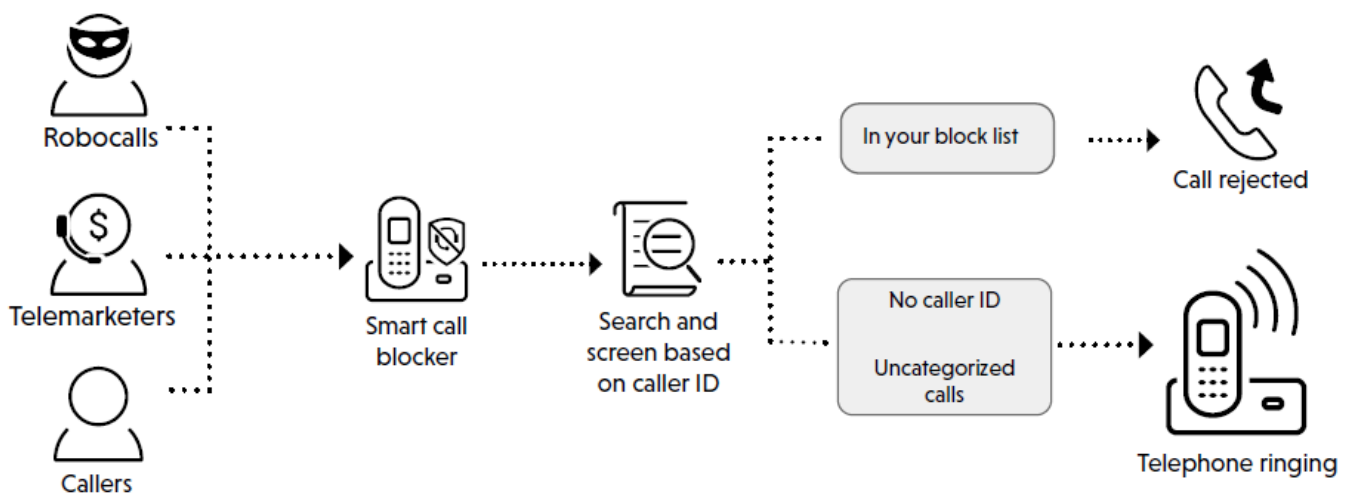
list, or Star name list; or

- Press 2 if you do not want to screen calls, and want to allow all incoming calls to get through.

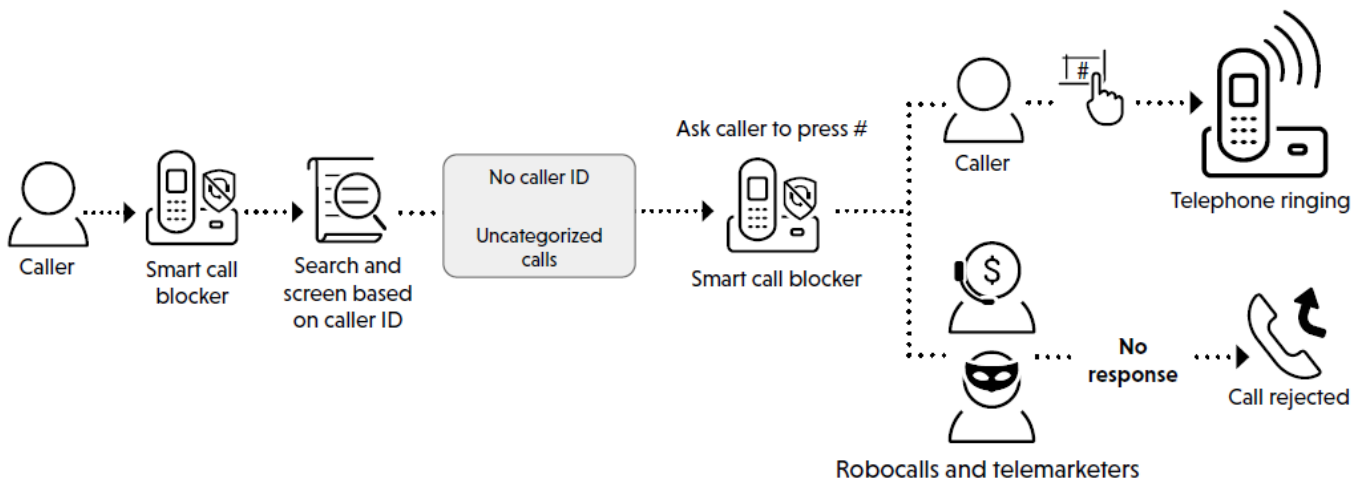
### Screen all calls except welcome calls (1)



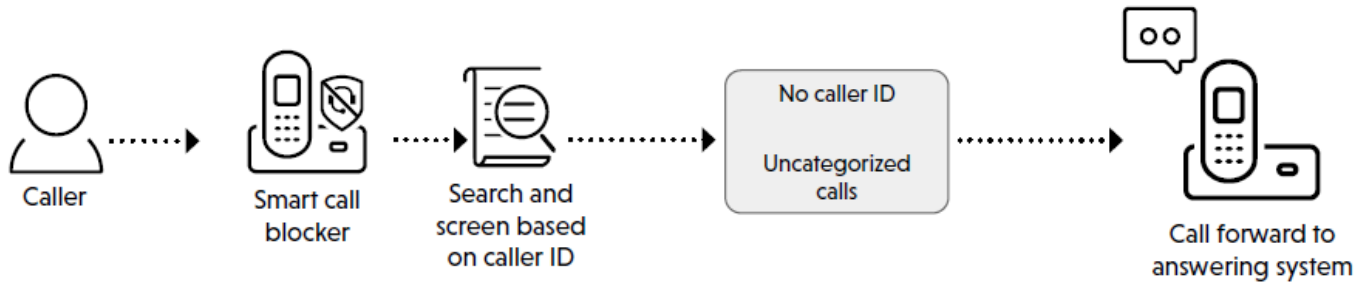
### Block calls on the block list only (2) – Default settings



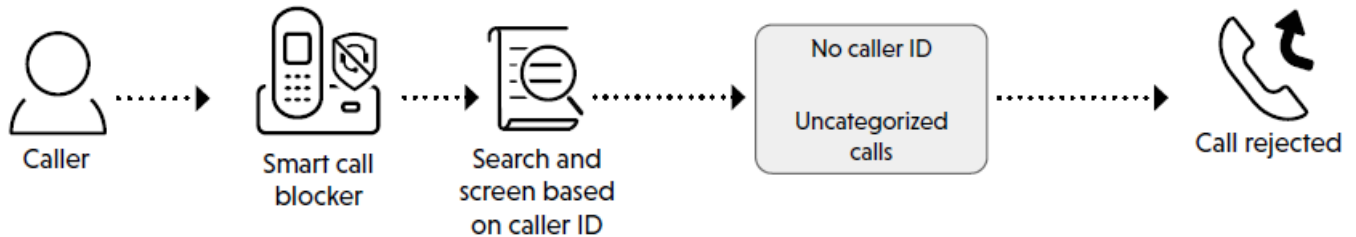
### Screen and block robocalls (3)



#### Forward all unknown calls to answering system (4)



#### Block all unknown calls (5)




**For more information about Smart call blocker, go and check the online help topics and online FAQs.**  
Use your smartphone or mobile device to access our online help.

- Go to <https://help.vtechphones.com/vs112>; OR
- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.
- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.



You can also call our Customer Support at 1 (800) 595-9511 [in US] or 1 (800) 267-7377 [in Canada] for help.

#### Documents / Resources

	<a href="#">vtech Smart Call Blocker</a> [pdf] Instructions Smart Call Blocker
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#### References

- [Enhanced Range Digital Audio Baby Monitor with 2 Parent Units | DM1211-2 | VTech® Cordless Phones](#)

