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vtech CS2000 DECT Cordless Phone User Guide

Contents

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vtech CS2000 DECT Cordless Phone

Product Information

- The CS2000 is a telephone base and charger for the CS2003, CS2001, and CS2002 handsets. It comes with a quick start guide available in English (EN), German (DE), Italian (IT), and Greek (GR).
- The handset can be charged by placing it in the telephone base. The initial charging time is 16 hours.
- Important safety instructions are provided for the use of the telephone equipment.
- These instructions include precautions to reduce the risk of fire, electric shock, and injury.
- They cover topics such as proper cleaning, avoiding exposure to water and extreme temperatures, avoiding overloading wall outlets, and not using the telephone during an electrical storm.
- The instructions also emphasize the use of the supplied NiMH batteries and caution against using other battery types or non-rechargeable batteries.
- Third-party charging bays should not be used, as they may damage the batteries. The correct polarity should be observed while inserting the batteries. The batteries should not be exposed to excessive heat or immersed in water.
- The product comes with specific adaptors and batteries that should be used. The external power supply listed is VTech
- **Telecommunications Limited, Model:**
    - VT05EEU06045
    - VT05EUK06045.
    - The other listed manufacturer is Jiangxi Jian Aohai Technology Co., Ltd.,
    - **Model:** A318-060045W-EU1

- A318-060045W-UK1.
- The supplied batteries are Yi Yang CORUN battery CO.LTD.,
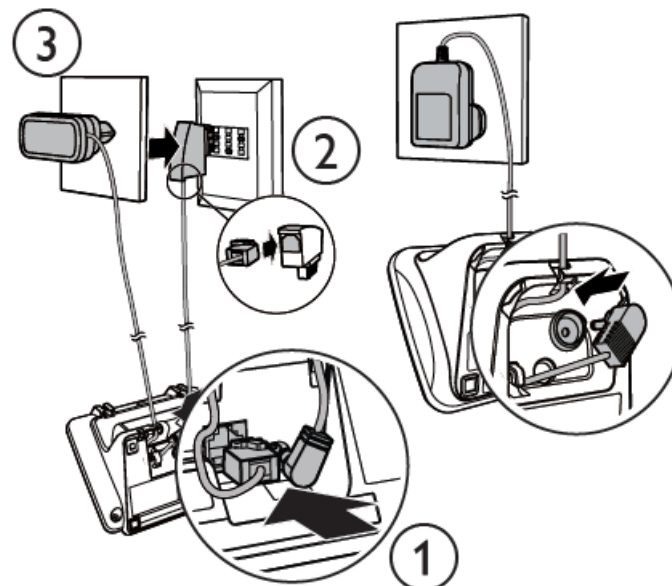- **Model:** Ni-MH AAA 400mAh 2.4VDC.

Proper disposal of the product is also mentioned, with instructions for both individual users and business users.

Product Usage Instructions

1. Connect the base/charger (CS2000) to a power source.
2. Install the battery in the handset. Ensure correct polarity.
3. Place the handset in the telephone base to charge.
4. Allow the handset to charge for an initial period of 16 hours.
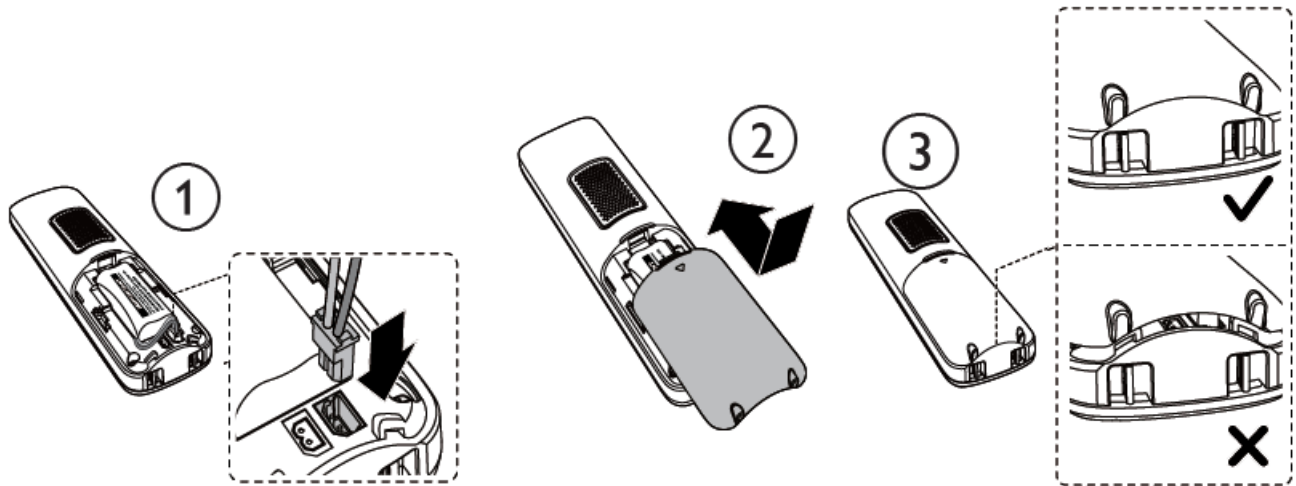
Note: Always follow the important safety instructions provided in the user manual to ensure safe usage of the product.
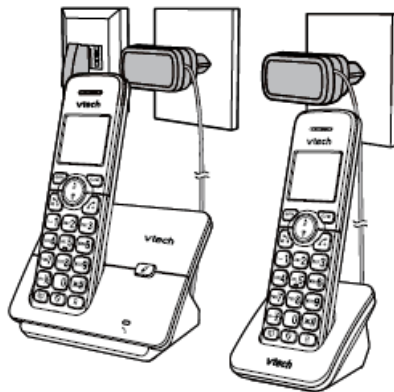
Connect the base/ charger

1. CS2001 1 charger
2. CS2002 2 chargers
3. CS2003 3 chargers

Install the battery

Charge the battery

- Place the handset in the telephone base to charge.
- **Initial charging time:** 16 hours

Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near a bathtub, kitchen sink, or swimming pool).
5. Do not expose the telephone to direct sunlight or an extremely cold environment. Do not put the telephone close to heating sources such as radiators, cookers, etc.
6. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
7. Unplug this product from the wall outlet and refer servicing to VTech/distributor under the following conditions:
    - When the power supply cord or plug is damaged or frayed.
    - If the product does not operate normally by following the operating instructions.
    - If the product has been dropped and the cabinet has been damaged.
    - If the product exhibits a distinct change in performance.

8. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.

9. Do not use the telephone to report a gas leak in the vicinity of the leak.

10. Use only the supplied NiMH (Nickel Metal Hydride) batteries! The operation periods for the handsets are only applicable with the default battery capacities.

11. The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. These may cause interference and/or unit damages. The manufacturer will not be held liable for damage arising from such non-compliance.

12. Do not use third-party charging bays. The batteries may be damaged.

13. Please note the correct polarity while inserting the batteries.

14. Battery should not be exposed to excessive heat such as bright sunshine or fire and immersed in water.

15. **Use only adaptors and battery listed below;**
    - **Use only the provided external power supply:** VTech Telecommunications Limited.
    - **Model:** VT05EEU06045
    - VT05EUK06045.
    - Jiangxi Jian Aohai Technology Co., Ltd.
    - **Model:** A318-060045W-EU1
    - A318-060045W-UK1.
    - **Use only the supplied batteries:** Yi Yang CORUN battery CO.LTD.
    - **Model:** Ni-MH AAA 400mAh 2.4VDC.

Disposal of Old Equipment and Batteries (WEEE)

- Only for European Union and countries with recycling systems
- These symbols (a, b) on the products, packaging, and/or accompanying documents mean that used electrical and electronic products and batteries must not be mixed with general household waste.
- For proper treatment, recovery and recycling of old products and batteries, please take them to applicable collection points by your national legislation.
- By disposing of them correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment.
- For more information about collection and recycling, please contact your local municipality. Penalties may be applicable for incorrect disposal of this waste, by national legislation

Product Disposal

Product disposal instructions for business users

- If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.
- Information on Disposal in other countries outside the European Union
- These symbols (a, b) are only valid in the European Union. If you wish to discard these items, please contact your local authorities or dealer and ask for the correct method of disposal.
- Note for the battery symbol
- This symbol (b) might be used in combination with a chemical symbol. In this case, it complies with the

requirement set by the Directive for the chemical involved.

- Recycle your device (WEEE directive 2012/19/EU)
- The WEEE logo appears on the product to indicate that this product must not be disposed of or dumped with your other household wastes.
- You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste.

Approval and conformity

- This product is intended for use within Europe and the UK.
- This equipment complies with the essential requirements of the EU's Radio Equipment Directive (2014/53/EU) and the UK's Radio Regulations 2017 on radio systems and telecommunication equipment.
- VTech Telecommunication Ltd. hereby declares that this telephone CS2000-2001-2002-2003 complies with the essential requirements and other relevant provisions of the EU's Radio Equipment Directive (2014/53/EU) and the UK's Radio Equipment Regulations 2017.
- The declaration of conformity may be viewed at **https://www.vtech.com/rtte-directive**.
- The $C\hspace{1pt}E$ symbol confirms the conformity of the telephone and the above directive.
- **Importer:** Snom Technology GmbH. Wittestraße 30G, 13509, Berlin, Germany.
- **Manufacturer:** VTech Telecommunications Ltd. 23/F, Tai Ping Industrial Centre, Block 1, 57 Ting Kok Road, Tai Po, Hong Kong.

Product Warranty

Thank you for purchasing this cordless phone from VTech.

1. The product is covered by a two-year warranty from the date of purchase (the date from which the warranty period starts), against any defects in materials or workmanship
2. The product may be returned to the place of purchase.
3. During the limited warranty period, VTech's authorized service representative will examine the product and if it is found to be defective due to faulty materials or workmanship, will replace the product at their discretion
4. If the product covered by this warranty is damaged due to misuse, modification, or unauthorized repair, or because of faulty batteries, battery discharge, or incorrect electrical connections, then this warranty becomes void.
5. This warranty is personal to the original purchaser and is not transferable.
6. Breakages to the LCD screen are not covered by the warranty.

Please retain your original sales receipt as proof of purchase. To obtain warranty service, please visit our website at **https://euphones.vtech.com**.

Settings

Set language

⬧/OK → ▲/▼ → HS SETTINGS → ⬧/OK → ▲/▼ → LANGUAGE → ⬧/OK → ▲/▼ → ENGLISH → ⬧/OK

Set date or time format

⬧/OK → ▲/▼ → HS SETTINGS → ⬧/OK → ▲/▼ → DATE & TIME → ⬧/OK → ▲/▼ → DATE FORMAT → ⬧/OK → ▲/▼ → DD-MM-YY / MM-DD-YY → ⬧/OK → ▲/▼ → TIME FORMAT → ⬧/OK → ▲/▼ → 12 HR / 24 HR → ⬧/OK

Set date & time

⬧/OK → ▲/▼ → HS SETTINGS → ⬧/OK → ▲/▼ → DATE & TIME → ⬧/OK → ▲/▼ → SET DATE → ⬧/OK → Enter the date → ⬧/OK → ▲/▼ → SET TIME → Enter the time → ⬧/OK

Ringer – external/internal calls

⬧/OK → ▲/▼ → HS SETTINGS → ⬧/OK → ▲/▼ → RING SETUP → ⬧/OK → ▲/▼ → EXT, RING/ INT, RING → ⬧/OK → ▲/▼ to select melody → ⬧/OK

Ringer – volume

⬦/OK → ▲/▼ → **HS SETTINGS** → ⬦/OK → ▲/▼ → **RING SETUP** → ⬦/OK → ▲/▼ → **RING VOLUME** → ⬦/OK → ▲/▼ to select volume → ⬦/OK

Tone – set tones on/off

⬦/OK → ▲/▼ → **HS SETTINGS** → ⬦/OK → ▲/▼ → **TONE SETUP** → ⬦/OK → ▲/▼ → **KEY TONE/ BATTERY TONE/ OUT OF RANGE** → ⬦/OK → ▲/▼ → **ON/OFF** → ⬦/OK

Alarm – set alarm time and activation

⬦/OK → ▲/▼ → **HS SETTINGS** → ⬦/OK → ▲/▼ → **ALARM** → ⬦/OK → ▲/▼ → **ON** → ⬦/OK → Enter alarm time in 24 hr format → ⬦/OK → Display **SNOOZE** → ⬦/OK → ▲/▼ → **ON/OFF** → ⬦/OK

Set the auto-answer

⬦/OK → ▲/▼ → **HS SETTINGS** → ⬦/OK → ▲/▼ → **AUTO ANSWER** → ⬦/OK → ▲/▼ → **ON/OFF** → ⬦/OK

Phonebook

Store a number entry

⟳/OK → ▲/▼ → **PHONEBOOK** → ⟳/OK → **ALL CONTACTS** → ⟳/OK → ⟳/OK → **ADD** → ⟳/OK → **NAME** → ⟳/OK → enter name → ⟳/OK → **NUMBER** → ⟳/OK → enter phone number → ⟳/OK → **MELODY 1** → ▲/▼ to select melody → ⟳/OK

Call list	Redial list	Phonebook	Call Blocker

Nuisance and Unwanted Call Blocker

Add a number to black list

⟳/OK → ▲/▼ → **CALL BLOCKER** → ⟳/OK → **BLACK LIST** → ⟳/OK → ⟳/OK → **ADD** → ⟳/OK → **NAME** → ⟳/OK → enter name → ⟳/OK → **NUMBER** → ⟳/OK → enter phone number → ⟳/OK

Block unknown calls

⟳/OK → ▲/▼ → **CALL BLOCKER** → ⟳/OK → ▲/▼ → **SETTINGS** → ⟳/OK → ▲/▼ → **CALL TYPE** → ⟳/OK → ▲/▼ → **UNAVAILABLE** → ⟳/OK → **ON/OFF** → ⟳/OK

Scan the QR code or go to euphones.vtech.com/support for support information

Documents / Resources

vtech CS2000 DECT Cordless Phone [pdf] User Guide
CS2000, CS2001, CS2003, CS2000 DECT Cordless Phone, DECT Cordless Phone, Cordless
Phone, Phone

References

- **VTech Telecom Products European Official Site**
- **VTech Telecom Products European Official Site**
- **euphones.vtech.com/support**
- **VTech Telecom Products European Official Site**
- **Product Support & R&TTE Compliance | VTech**
- **User Manual**