

VOLLRATH HDCCV-36 Heated Deli Display Cases Instruction Manual

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VOLLRATH HDCCV-36 Heated Deli Display Cases





Thank you for purchasing this Vollrath® product! Save this manual for reference and the packaging in case shipping is necessary.

SAFETY PRECAUTIONS

To help ensure safe use, please read and fully understand this manual and all safety messages before operation!

WARNING Warning indicates a hazardous situation which, if not avoided, could result in death or serious injury. **CAUTION** Caution indicates a hazardous situation which, if not avoided, could result in minor or moderate injury. **NOTICE**: addresses practices not related to physical injury.

To reduce risk of injury or damage to the unit

- Use only properly grounded electrical outlets matching the nameplate-rated voltage.
- Have a qualified person install the equipment in accordance with local codes and ordinances.
- Use equipment in a flat, level position.
- Do not use an extension cord with this equipment. Do not plug this equipment into a power strip or multi-outlet power cord.
- Unplug equipment and turn off before cleaning or moving.
- Do not spray controls or outside of equipment with liquids or cleaning agents.
- Do not clean the equipment with steel wool.
- Keep equipment and power cord away from open flames, electric burners or excessive heat.
- · Do not operate unattended.
- Do not operate if equipment has been damaged or is malfunctioning in any way.

Item	Model	Description
HDCCV-36	HDC9236	Curved Countertop—36"
HDCCV-48	HDC9248	Curved Countertop—48"
HDCCV-60	HDC9260	Curved Countertop—60"
HDCCB-36	HDC9336	Cubed Countertop—36"
HDCCB-48	HDC9348	Cubed Countertop—48"
HDCCB-60	HDC9360	Cubed Countertop—60"

FUNCTION AND PURPOSE

These 120V units are designed to illuminate and display prepared, preheated food—deli (TCS-Time/Temperature Control for Safety) products—at proper serving temperatures between 104 °F (40 °C) and 165 °F (74 °C). They may also be used at ambient temperatures for displaying food that does not need to remain hot. Heated Deli Display Cases are not intended or designed to cook raw food or reheat prepared food—nor are they intended for household, industrial or laboratory use.

UNPACKING THE UNIT

- 1. Remove all packing material and tape, as well as any protective plastic; dispose of in an environmentally-responsible way when no longer needed.
- 2. Remove bolts that secure the unit to the pallet.
- 3. Clean any glue residue left over from the plastic or tape.
- 4. If adjusting shelf positions, remove the screws above the shelves and cover open slots with silicone plugs.

INSTALLATION

Clearance Requirements

- Countertop cases allow for zero clearance.
- Operator side and top of unit must remain open and accessible for proper operation and service.
- Leave a minimum of 2" of airspace between product on the top shelf and the top glass.
- Sufficient air circulation is required so the unit operates as intended. Do not cover vents on bottom platform or allow product to overhang shelves.

NOTICE: Using voltage other than the nameplate-rated voltage or modifying the power cord or electrical components will damage unit and void the warranty.

- 1. Place the unit on a flat stable surface.
- 2. Ensure control panel is accessible for operation.
- 3. Seal base to the countertop with food-grade silicone.

Optional 4" adjustable legs are available through Vollrath®.

- 4. Plug the equipment into a properly grounded electrical supply matching the nameplate rating.
- 5. After installation, the thin breather wires on the top of the side glass panels may be trimmed and crimped closed.

FEATURES AND CONTROLS

- A. Heat On Indicator— illuminates when unit is heating.
- B. Number Display—shows the current temperature or the temperature being programed.
- C. Up Triangle/Controller Power— turns controller ON or OFF or increases the temperature, dependent upon mode.
- D. Set—set turns temperature setting mode ON or OFF.
- E. Down Triangle/Heat— decreases temperature.



OPERATION

WARNING Burn Hazard.

Do not touch cookware, heating surface, food, or liquid while heating or operating.

WARNING Electrical Shock Hazard.

Keep liquids from getting inside the unit. Do not immerse in or spray cord, plug, or unit with liquid or foam—this could cause an electrical shock. Do not use if the power cord is damaged or modified.

NOTICE:

- Before operation, clean the unit as directed.
- Food must be prepared and placed in display cabinets at proper serving temperatures.
- Monitor food temperature closely for food safety. The United States Public Health Service recommends that hot
 food be held at a minimum of 140 °F (60 °C) to help prevent bacteria growth.

SHELF & BOTTOM PLATFORM WEIGHT CAPACITY

NOTICE: Distribute weight evenly over the shelves.

36"	48"	60"
40 lb (18.1 kg)	48 lb (21.7 kg)	55 lb (24.9 kg)

PREPARED, HOT FOOD DISPLAY USE

- 1. Press Up Triangle/Controller Power until unit turns on and temperature displays (about 3 seconds).
- 2. Press set until the temperature flashes.
- 3. Adjust the temperature by pressing the Up Triangle to increase or the Down Triangle to decrease.
- 4. Press set; heating will resume at selected temperature.
- 5. Preheat for about 30 minutes, then place prepared, warm food heated to proper serving temperature.

LIGHTS

1. Press Up Triangle/Controller Power and DownTriangle/Heat together to turn LED lights on or off; Lt should display or flash.

AMBIENT TEMPERATURE, NON-HEATED DISPLAY USE

- 1. Press Up Triangle/Controller Power until unit turns on and temperature displays (about 3 seconds).
- 2. Press set until temperature flashes.
- 3. Press Down Triangle to decrease temperature below the ambient air.

NOTICE: Do not use this mode to store foods that could be hazardous when not maintained at proper serving temperatures.

CLEANING AND MAINTENANCE

WARNING Burn Hazard.

Do not touch cookware, heating surface, food, or liquid while heating.

WARNING Electrical Shock Hazard.

Keep liquids from getting inside the unit. Do not immerse in or spray cord, plug, or unit with liquid or foam—this could cause an electrical shock. Do not use if the power cord is damaged or modified.

- 1. Unplug and allow unit to cool completely.
- 2. Dip a cloth in soapy water and wipe the unit; rinse and dry thoroughly; a non-toxic glass cleaner can be used for the glass.
- 3. Inspect door rollers and gasket monthly; clean and replace as needed.

TROUBLESHOOTING

Problem	Potential Cause	Course of Action
	Unit is not plugged in or switched o n.	Plug the unit in and turn it on.
Unit does not have power.	Outlet is faulty.	Have a qualified person replace the outlet.
	Circuit breaker tripped.	Reset the circuit breaker.
Unit is not heating.	Heating element, circulation fan, or controller is faulty.	Contact Vollrath® Technical Service s.
Controller does not work.	Controller is faulty.	

SERVICE AND REPAIR

Serviceable parts are available on vollrathfoodservice.com

To avoid serious injury or damage, never attempt to repair the unit or replace a damaged power cord yourself. Do not send units directly to The Vollrath Company LLC. Please contact Vollrath Technical Services for instructions. When contacting Vollrath Technical Services, please be ready with the item number, model number (if applicable), serial number, and proof of purchase showing the date the unit was purchased.

WARRANTY STATEMENT

This warranty does not apply to products purchased for personal, family or household use, and The Vollrath Company LLC does not offer a written warranty to purchasers for such uses.

The Vollrath Company LLC warrants the products it manufactures or distributes against defects in materials and workmanship as specifically described in our full warranty statement. In all cases, the warranty runs from the date of the end user's original purchase date found on the receipt. Any damages from improper use, abuse, modification, or damage resulting from improper packaging during return shipment for warranty repair will not be covered under warranty.

For complete warranty information, product registration, and new product announcements, visit vollrathfoodservice.com

The Vollrath Company, L.L.C. Headquarters

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Sheboygan, Wisconsin 53081-3201 USA **Main Tel:** 800.624.2051 or 920.457.4851 **Main Fax**: 800.752.5620 or 920.459.6573

Customer Service: 800.628.0830

Canada Customer Service: 800.695.8560

Technical Services

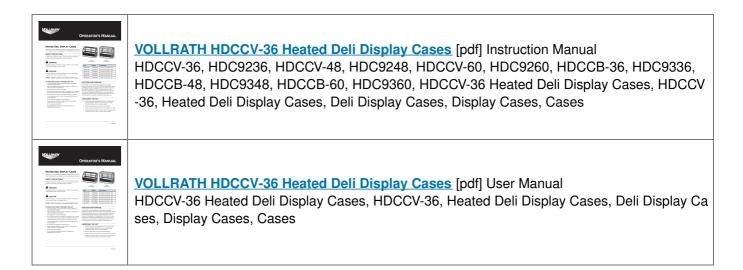
techservicereps@vollrathco.com Induction Products: 800.825.6036

Countertop Warming Products: 800.354.1970

Toasters: 800.309.2250

All Other Products: 800.628.0832

Documents / Resources



References

- V Commercial Foodservice & Kitchen Equipment | Vollrath Foodservice
- User Manual

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