

VOLLRATH 36350 Modular Drop In Bottom Mount Fabricator Well Instruction Manual

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VOLLRATH 36350 Modular Drop-In Bottom Mount Fabricator Well



Product Information

The Modular drop-in Bottom Mount Fabricator Well is a food holding unit designed to maintain containers of hot food at the proper serving temperature. It is not intended for cooking raw food or reheating prepared food. The unit comes in various models with different voltage and control options, as listed below:

| Item Description | Control Voltage Amps |
|---|-----------------------|
| 36352 Drop-In, Bottom Mount Thermostatic Control 120V | 8.3 Industry Well |
| 36353 Drop-In, Bottom Mount Thermostatic Control 120V | 8.3 Industry Well |
| 36354 Drop-In, Bottom Mount Thermostatic Control 208-240V | 3.6-4.2 Industry Well |
| 36355 Drop-In, Bottom Mount Thermostatic Control 208-240V | 3.6-4.2 Industry Well |
| 36356 Drop-In, Bottom Mount Thermostatic Control 120V | 8.3 Vollrath Well |
| 36357 Drop-In, Bottom Mount Thermostatic Control 120V | 8.3 Vollrath Well |
| 36358 Drop-In, Bottom Mount Thermostatic Control 208-240V | 3.6-4.2 Vollrath Well |
| 36359 Drop-In, Bottom Mount Thermostatic Control 208-240V | 3.6-4.2 Vollrath Well |

Product Usage Instructions

Before operating the equipment, it is important to read and Understand the following operating and safety instructions:

- 1. Ensure that the equipment is installed by qualified personnel following local codes and ordinances.
- 2. Use only grounded electrical outlets that match the rated voltage stated on the nameplate.
- 3. Do not use an extension cord or plug the equipment into a power strip or multi-outlet power cord.
- 4. Always operate the equipment with water and do not operate without it.
- 5. Avoid spraying controls or the outside of the equipment with liquids or cleaning agents.
- 6. Do not clean the equipment with steel wool.
- 7. Keep the equipment and power cord away from open flames, electric burners, or excessive heat.
- 8. Never leave the equipment unattended during operation.
- 9. Avoid operating the equipment in public areas and/or around children.
- 10. Do not operate the equipment if it has been damaged or is malfunctioning in any way.

Note: Always follow these safety precautions to reduce the risk of injury or damage to the equipment.

Unpacking the Equipment and Initial Setup

Follow these steps to unpack and set up the equipment:

- 1. Dispose of all packaging and materials in an environmentally responsible manner.
- 2. Remove all packing material, tape, and protective plastic from the equipment.
- 3. Clean any glue residue left over from the plastic or tape.
- 4. Ensure that the equipment is installed by qualified service personnel.
- 5. Follow the local codes and ordinances for proper installation.
- 6. The clearance to the sides of the equipment should be 0 (0 mm).
- 7. The minimum distance between wells should be 1-1/2 (38 mm).

Note: It is important to clean and dry the equipment thoroughly before use. This equipment is not intended for household, industrial, or laboratory use. Thank you for purchasing this Vollrath equipment. Before operating the equipment, read and familiarize yourself with the following operating and safety instructions. SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE. Save the original box and packaging. Use this packaging to ship the equipment if repairs are needed.

| Item | description | control | Voltage | amps | Well |
|-------|-----------------------|----------------------|----------|---------|---------------|
| 36352 | Drop-In, Bottom Mount | Thermostatic Control | 120V | 8.3 | Industry Well |
| 36353 | Drop-In, Bottom Mount | Thermostatic Control | 120V | 8.3 | Industry Well |
| 36354 | Drop-In, Bottom Mount | Thermostatic Control | 208-240V | 3.6-4.2 | Industry Well |
| 36355 | Drop-In, Bottom Mount | Thermostatic Control | 208-240V | 3.6-4.2 | Industry Well |
| 36356 | Drop-In, Bottom Mount | Thermostatic Control | 120V | 8.3 | Vollrath Well |
| 36357 | Drop-In, Bottom Mount | Thermostatic Control | 120V | 8.3 | Vollrath Well |
| 36358 | Drop-In, Bottom Mount | Thermostatic Control | 208-240V | 3.6-4.2 | Vollrath Well |
| 36359 | Drop-In, Bottom Mount | Thermostatic Control | 208-240V | 3.6-4.2 | Vollrath Well |

Safety Precautions

To ensure safe operation, read the following statements and understand their meaning. Please read carefully.

WARN ING

The warning is used to indicate the presence of a hazard that can cause severe personal injury, death, or substantial property damage if the warning is ignored.

CAUTION

Caution is used to indicate the presence of a hazard that will or can cause minor personal injury or property damage if the caution is ignored.

NOTE

The note is used to notify people of installation, operation, or maintenance information that is important but not hazard-related.

For Your Safety!

These precautions should be followed at all times. Failure to follow These precautions could result in injury to yourself and others.

To reduce the risk of injury or damage to the equipment

- Use only grounded electrical outlets matching the nameplate-rated voltage.
- Have the equipment installed by qualified personnel.
- Do not use an extension cord with this equipment. Do not plug this equipment into a power strip or multi-outlet power cord.
- Do not operate without water.
- Do not spray controls or outside of equipment with liquids or cleaning agents.
- Do not clean the equipment with steel wool.
- Keep equipment and power cords away from open flames, electric burners, or excessive heat.
- Do not operate unattended.
- Do not operate equipment in public areas and/or around children.
- Do not operate if equipment has been damaged or is malfunctioning in any way.

Function and Purpose

This unit is intended to hold containers of hot food at the proper serving temperature. This unit is not designed or intended to cook raw food or reheat prepared food. Before using this equipment it must be cleaned and dried thoroughly. This equipment is not intended for household, industrial, or laboratory use.

Unpacking the Equipment and Initial Setup

When no longer needed, dispose of all packaging and materials in an environmentally responsible manner.

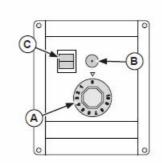
- 1. Remove all packing material and tape, as well as any protective plastic from the equipment.
- 2. Clean any glue residue left over from the plastic or tape.
- 3. The equipment must be installed only by qualified service personnel. The equipment must be installed by following local codes and ordinances.
- 4. The clearance to the sides is 0" (0 mm).
- 5. The minimum distance between wells is 1-1/2" (38 mm).

| Model/size | Well Opening |
|------------|-------------------|
| All | 19-7/8" x 11-7/8" |

NOTE

All cutout openings must be within 1/8" of listed opening sizes and have a corner radius of 7/8". Hold the unit in place and drill holes through the holes in the well through the mounting surface. Place the bead of silicone sealer rated at a minimum of 450 °F (232 °C) between the countertop and the inside of the well to prevent water from leaking into control areas. Place the bead of silicone sealer rated at a minimum of 450 °F (232 °C) in mounting holes when using rivets or other fasteners.

Features and Controls



- TEMPERATURE CONTROL dial. Used to set or adjust the temperature of the well. The higher the number the higher the temperature, the lower the number the lower the temperature. On models with no On/Off switch, the "0" position is off.
- PIL OT light. Illuminates when the well is in heating mode.
- ON/OFF SWITCH (some models). Switches the equipment power ON or OFF.
- DRAIN VALVE (not shown). Used to empty water from the well.

Operation

WARN ING

Electrical Shock Hazard. Keep water and other liquids from entering the inside of the unit. The liquid inside the unit could cause an electrical shock. Do not damage the power cord. Do not overfill wells, pans, or trays. Liquid could contact the electrical components and cause a short circuit or an electrical shock. Unplug the unit before performing service, draining or removing spillage pans and trays. Do not spray water or cleaning products. Do not use a power cord that has been modified or damaged.

WARN ING

Burn Hazard. Do not touch hot food, liquid or heating surfaces while the equipment is heating or operating. Hot surfaces, steam, and food can burn skin. Allow the hot surfaces to cool before handling. Do not drop or spill water onto the cooking surface as it can spray or splatter.

- 1. Check the drain valve (A) to verify it is in the CLOSED position to prevent water from draining out. The valve is in the CLOSED position when the handle of the valve forms a "T" with the body of the valve.
- 2. Fill the well to the correct level with clean fresh water. The correct level is about 1" (2.5 cm) from the bottom. Always maintain water in the well. Do not overfill. Allowing the well to run dry during operation may reduce the service life of the equipment.
- 3. Preheat the water in the wells by covering wells with empty food containers or covers. Turn the unit on by setting the heat control (B) to the maximum heat setting or, turn the on/off switch (D) to the "ON" position and turn the temperature control (B) to the maximum setting. Preheat for 45 minutes.
- 4. Place a container of hot food products, above 140°F (60°C), into preheated equipment.
- 5. Reduce the heat setting to a level that will maintain a safe holding temperature and maintain food quality. See food safety precautionary note.

Food Safety Precautionary Note

Monitor food temperature closely for food safety. The United States Public Health Service recommends that hot food be held at a minimum of 140°F (60°C) to help prevent bacteria growth. Maintain correct water level and temperature setting. Periodically remove the food container and check the water level. Add water if needed.

During operation

Maintain the water level at or near the water level mark. Periodically (approximately 2 hours) remove the container of food and check the water level. Add hot water if needed. When finished using the equipment: Turn the heat control (A) to the "0" setting, turn the power switch (C, some models) to the "OFF" position, and unplug the unit. When removing hot food containers from the unit use gloves, mitts, or pot holders to protect hands. Allow the unit and water to cool completely before cleaning.

Cleaning

To maintain the appearance and increase the service life, clean your equipment daily.

NOTE:

Do not use caustic cleaning chemicals, steel wool or commercial lime removal products to clean the equipment. Thoroughly rinse equipment with water after cleaning.

- 1. Turn the heat control (B) to the "0" setting, turn the power switch (D, some models) to the OFF position and unplug unit. When removing hot food containers from unit use gloves, mitts or pot holders to protect hands.
- 2. When removing hot food containers from unit use gloves, mitts or pot holders to protect hands.
- 3. Allow the unit and water to cool completely before.
- 4. Open the drain valve and drain the water. The valve is in the OPEN position when the handle of the valve is aligned with the body of the valve.
- 5. Use a damp cloth, sponge dipped in soapy water to clean the inside of the well and the outside of the

equipment.

6. Close the drain valve. Rotate the valve to the CLOSED position, when the handle of the valve forms a "T" with the body of the valve.

Food Safety Precautionary Note:

Monitor food temperature closely for food safety. The United States Public Health Service recommends that hot food be held at a minimum of 140°F (60°C) to help prevent bacteria growth. Maintain correct water level and temperature setting. Periodically remove food container and check the water level. Add water if needed.

During operation

Maintain the water level at or near water level mark. Periodically (approximately 2 hours) remove the container of food and check the water level. Add hot water if needed. When finished using the equipment: Turn the heat control (A) to the "0" setting, turn the power switch (C, some models) to the "OFF" position and unplug unit. When removing hot food containers from unit use gloves, mitts or pot holders to protect hands. Allow the unit and water to cool completely before cleaning.

Troubleshooting Chart

| problem | It might be caused by | course of action |
|--|-------------------------------------|---|
| Unit does not get to correct te mperature or to a high tempera | Low or incorrect voltage to unit. | Verify that voltage rating in unit matches the sourc e voltage. If not have qualified electrical personal i nstall proper source voltage. |
| ture. | No water or incorrect wa ter level. | Add water to correct level. |

Service and Repair

There are no user-serviceable parts within this appliance. To avoid serious injury or damage, never attempt to repair the equipment or replace a damaged power cord yourself. Do not send equipment directly to the Vollrath Company. Please contact the qualified professional repair service listed below. Vollrat h Technical Service 1-800-628-0832

Warranty Statement for The Vollrath Co. L.L.C.

The Vollrath Company LLC warrants the products it manufactures and distributes against defects in materials and workmanship for a period of one year, except as specifically provided below. The warranty runs 12 months from the date of original installation. (End user receipt)

- 1. Refrigeration compressors The warranty period is 5 years.
- 2. Replacement parts The warranty period is 90 days.
- 3. Fry pans and coated cookware The warranty period is 90 days
- 4. EverTite™ Riveting System The warranty covers loose rivets only, forever.
- 5. Cayenne® Heat Strips The warranty period is 1 year plus an additional 1 year period on heating element parts only.
- 6. Ultra and Professional Induction Ranges The warranty period is 2 years.
- 7. Mirage and Commercial Induction ranges The warranty period is 1 year.
- 8. ServeWell® Induction Workstations The warranty period is one year on the workstation table and 2 years on induction hobs.
- 9. Slicers The warranty period is 10 years on gears and 5 years on belts.
- 10. Mixers The warranty period is 2 years.

- 11. Extended warranties are available at the time of sale.
- 12. Vollrath Redco products The warranty period is 2 years.
- 13. Optio / Arkadia product lines The warranty period is 90 days.
- 14. All non-stick products (i.e. fry pans and surfaces) are 90 days for the non-stick surfaces.

All products in the Jacob's Pride® collection, including

The following, have a lifetime warranty:

- NSF Certified One-Piece Dishers
- NSF Certified Spoodle® Utensils
- NSF Certified Heavy-Duty Spoons with Ergonomic Handles
- NSF Nsf-certified heavy-duty Basting Spoons
- · Heavy-duty Turners with Ergonomic handles
- One-Piece Tongs
- Nylon Handle Whips
- · One-Piece Skimmers
- Tribute®, Intrigue®, and Classic Select® Cookware

Jacob's Pride® warranty does not cover Kool-Touch®, nonstick coatings, and silicone handles. **Items sold having no warranty**

- Meat Grinder Knives
- Light Bulbs in Convection Ovens and
- · Hot Food Merchandiser
- Oven Door Seals
- Oven Door Glass
- Hot Food Merchandisers / Display Case Glass
- · Calibration and set up of gas equipment
- Slicer / Dicer blades (tabletop food prep) Redco and Vollrath

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED ED, IN INCLUDING ANY IMPLIED ED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE

- As The Vollrath Company LLC's only responsibility and the purchaser's only remedy, for any breach of warranty, The Vollrath Company LLC will repair or, at its option, replace the defective product or part without charge, except as otherwise provided below:
- For refrigeration compressors and the second year of the warranty on Cayenne® Heat Strips and mixers, The Vollrath Company LLC will provide the repaired or replacement part only; and the buyer will be responsible for all labor charges incurred in performing the repair or replacement.
- To obtain warranty service, the buyer will be responsible for returning to The Vollrath Company LLC any
 product (other than gas equipment that is permanently installed) weighing less than 110 lbs. or located outside
 of a 50-mile radius of a certified technician designated by The Vollrath Company LLC to perform warranty
 repairs. If a Vollrath Technician cannot be contacted check the website for service contact points. (Please refer
 to the Product Catalogue for weights and sizes of the product)
- · No remedy will be available for products that have been damaged by accident, carelessness, improper

installation, lack of proper setup or supervision when required, neglect, improper use, installation or operation contrary to installation and operating instructions or other causes not arising out of defects in materials or workmanship.

- At the buyer's request, The Vollrath Company LLC will repair and or replace such products at a reasonable
- No remedy will be available for slicers where the blade has not been sharpened (Refer to owner's manual for sharpening instructions)
- · No remedy will be available for mixers damaged by changing gears while the unit is running or overloading, in either case as determined by a Vollrath Certified Technician
- Warranty work must be authorized in advance by The Vollrath Company LLC. See the operating and safety instructions for each product for detailed warranty claim procedures.
- No remedy will be available for product returned and found to be acceptable to the product specification.
- No remedy will be available under any warranty not registered as required below.

LI MITATION OF LI ABILI TY

THE VOLL RATH COMPANY LL C SHALL HAVE NO LI ABILI TY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIN D, WHETHER BASED UPON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY, OR ANY OTHER THEORY.

Warranty Procedure

On all warranty calls, the following process and information is required:

- All warranty claims will start with a call to the Vollrath Technical Service support line.(800-354-1970).
- A technical support professional will work to diagnose the issues and provide the details for the service solution.
- · Name and phone number of the person calling
- Business name, street address, city, state, and zip
- · Model and serial number
- Date of purchase and proof of purchase (Receipt)
- · Name of dealer where unit was purchased

NOTE: Vollrath will not accept products sent without the proper procedure being followed.

Important

TO MAKE A CLAIM FOR ANY REMEDY UNDER THIS WARRANTY, YOU MUST REGISTER YOUR WARRANTY.

Register Today

ONLINE: Register your warranty online now at www.Vollrathco.com

NO WEB ACCESS: If you do not have access to the web, kindly register by completing the warranty registration form and faxing it to The Vollrath Co. LLC office in the country of purchase

The Vollrath Company, L.L.C. 1236 North 18th Street Sheboygan, WI 53081-3201 U.S.A. Main Tel: 800.628.0830

Fax: 800.752.5620

Technical Services: 800.628.0832

Service Fax: 920.459.5462

Canada Service: 800.695.8560 © 2010 The Vollrath Company, L.L.C.

Documents / Resources



VOLLRATH 36350 Modular Drop In Bottom Mount Fabricator Well [pdf] Instruction Manual 36350 Modular Drop In Bottom Mount Fabricator Well, 36350, Modular Drop In Bottom Mount Fabricator Well, In Bottom Mount Fabricator Well, Bottom Mount Fabricator Well, Mount Fabricator Well, Fabricator Well, Well

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