



# Viewsonic VS15451 LED Display Monitor User Guide

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**Viewsonic VS15451 LED Display Monitor**



**IMPORTANT:** Please read this User Guide to obtain important information on installing and using your product in a safe manner, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic Corporation, which is also found on our website at <http://www.viewsonic.com> in English, or in specific languages using the Regional selection box in the upper right corner of our website.

### **Thank you for choosing ViewSonic**

As a world-leading provider of visual solutions, ViewSonic is dedicated to exceeding the world's expectations for technological evolution, innovation, and simplicity. At ViewSonic, we believe that our products have the potential to make a positive impact in the world, and we are confident that the ViewSonic product you have chosen will serve you well. Once again, thank you for choosing ViewSonic!

## **Compliance Information**

**NOTE:** This section addresses all connected requirements and statements regarding regulations. Confirmed corresponding applications shall refer to nameplate labels and relevant markings on unit.

### **FCC Compliance Statement**

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Warning:** You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

#### **Industry Canada Statement**

CAN ICES-3 (B)/NMB-3(B)

#### **CE Conformity for European Countries**

The device complies with the EMC Directive 2014/30/EU and Low Voltage Directive 2014/35/EU.

#### **The following information is only for EU-member states:**

The mark shown to the right is in compliance with the Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE). The mark indicates the requirement NOT to dispose the equipment as unsorted municipal waste, but use the return and collection systems according to local law.

#### **Declaration of RoHS2 Compliance**

This product has been designed and manufactured in compliance with Directive 2011/65/EU of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS2 Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

<b>Substance</b>	<b>Proposed Maximum Concentration</b>	<b>Actual Concentration</b>
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium (Cr6+)	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex III of the RoHS2 Directives as noted below:

#### **Examples of exempted components are:**

1. Mercury in cold cathode fluorescent lamps and external electrode fluorescent lamps (CCFL and EEFL) for special purposes not exceeding (per lamp):
  1. Short length ( $\leq 500$  mm): maximum 3.5 mg per lamp.

2. Medium length ( 500 mm and  $\leq 1,500$  mm): maximum 5 mg per lamp.
3. Long length ( 1,500 mm): maximum 13 mg per lamp.
2. Lead in glass of cathode ray tubes.
3. Lead in glass of fluorescent tubes not exceeding 0.2% by weight.
4. Lead as an alloying element in aluminium containing up to 0.4% lead by weight.
5. A copper alloy containing up to 4% lead by weight.
6. Lead in high melting temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
7. Electrical and electronic components containing lead in a glass or ceramic other than dielectric ceramic in capacitors, e.g. piezoelectric devices, or in a glass or ceramic matrix compound.

## **Indian Restriction of Hazardous Substances**

Restriction on Hazardous Substances statement (India) This product complies with the “India E-waste Rule 2011” and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

## **Cautions and Warnings**

1. Read these instructions completely before using the equipment.
2. Keep these instructions in a safe place.
3. Heed all warnings and follow all instructions.
4. Sit at least 18" / 45cm from the LCD display.
5. Always handle the LCD display with care when moving it.
6. Never remove the rear cover. This LCD display contains high-voltage parts. You may be seriously injured if you touch them.
7. Do not use this equipment near water. Warning: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
8. Avoid exposing the LCD display to direct sunlight or another heat source. Orient the LCD display away from direct sunlight to reduce glare.
9. Clean with a soft, dry cloth. If further cleaning is required, see “Cleaning the Display” in this guide for further instructions.
10. Avoid touching the screen. Skin oils are difficult to remove.
11. Do not rub or apply pressure to the LCD panel, as it may permanently damage the screen.
12. Do not block any ventilation openings. Install the equipment in accordance with the manufacturer’s instructions.
13. Do not install near any heat sources such as radiators, heat registers, stoves, or other devices (including amplifiers) that produce heat.
14. Place the LCD display in a well-ventilated area. Do not place anything on the LCD display that prevents heat dissipation.
15. Do not place heavy objects on the LCD display, video cable, or power cord.
16. If smoke, an abnormal noise, or a strange odor is present, immediately switch the LCD display off and call your dealer or ViewSonic. It is dangerous to continue using the LCD display.
17. Do not attempt to circumvent the safety provisions of the polarized or grounding-type plug. A polarized plug has two blades one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade and the third prong are provided for your safety. If the plug does not fit into your outlet, consult

an electrician for replacement of the outlet.

18. When connecting to a power outlet, DO NOT remove the ground prong. Please ensure grounding prongs are NEVER REMOVED.
19. Protect the power cord from being tread upon or pinched, particularly at the plug, and the point where it emerges from the equipment. Be sure that the power outlet is located near the equipment so that it is easily accessible.
20. Only use attachments/accessories specified by the manufacturer.
21. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the equipment. When a cart is used, use caution when moving the cart/equipment combination to avoid injury from tipping over.
22. Unplug this equipment when it will be unused for long periods of time.
23. Refer all servicing to qualified service personnel. Service is required when the unit has been damaged in any way, such as: if the power-supply cord or plug is damaged, if liquid is spilled onto or objects fall into the unit, if the unit is exposed to rain or moisture, or if the unit does not operate normally or has been dropped.
24. Usage of other than specified head- or earphones can result in hearing loss due to excessive sound pressures.

### **Copyright Information**

Copyright © ViewSonic Corporation, 2017. All rights reserved. Macintosh and Power Macintosh are registered trademarks of Apple Inc. Microsoft, Windows, and the Windows logo are registered trademarks of Microsoft Corporation in the United States and other countries. ViewSonic and the three birds logo are registered trademarks of ViewSonic Corporation. VESA is a registered trademark of the Video Electronics Standards Association. DPMS, DisplayPort, and DDC are trademarks of VESA. ENERGY STAR® is a registered trademark of the U.S. Environmental Protection Agency (EPA). As an ENERGY STAR® partner, ViewSonic Corporation has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

### **Disclaimer:**

ViewSonic Corporation shall not be liable for technical or editorial errors or omissions contained herein; nor for incidental or consequential damages resulting from furnishing this material, or the performance or use of this product. In the interest of continuing product improvement, ViewSonic Corporation reserves the right to change product specifications without notice. Information in this document may change without notice. No part of this document may be copied, reproduced, or transmitted by any means, for any purpose without prior written permission from ViewSonic Corporation.

### **Product Registration**

To fulfill possible future product needs, and to receive additional product information as it becomes available, please visit your region section on ViewSonic's website to register your product online. Registering your product will best prepare you for future customer service needs. Please print this user guide and fill the information in the "For Your Records" section. Your display serial number is located on the rear side of the display. For additional information, please see the "Customer Support" section in this guide.

### **Product disposal at end of product life**

ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit ViewSonic website to learn more.

**USA & Canada:** <http://www.viewsonic.com/company/green/recycle-program/>

**Europe:** <http://www.viewsoniceurope.com/eu/support/call-desk/>

**Taiwan:** <http://recycle.epa.gov.tw/recycle/index2.aspx>

### **Getting Started**

Congratulations on your purchase of a ViewSonic® display.

**Important!** Save the original box and all packing material for future shipping needs.

**NOTE:** The word “Windows” in this user guide refers to the Microsoft Windows operating system.

## Package Contents

Your display package includes:

- LCD display
- Power cord
- Video cable
- Audio Cable
- Quick Start Guide

## IMPORTANT:

- The word “Windows” in this user guide refers to the Microsoft Windows operating system.
- Visit the “Download” section of the monitor product page on the ViewSonic website to download your monitor drivers.
- Don’t forget to register your ViewSonic monitor! Simply login to the ViewSonic website in your region and click on the “Support” tab on the front page.
- Save the original box and all packing material for future shipping needs.

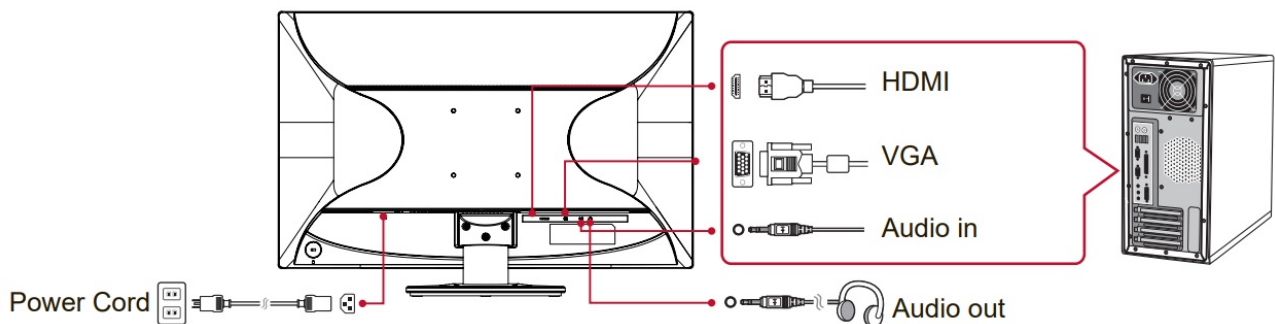
## Quick Installation

### 1. Connect video cable

- Make sure both the display and computer are turned OFF.
- Remove rear panel covers if necessary.
- Connect the video cable from the display to the computer.

**Macintosh users:** Models older than G3 require a Macintosh adapter. Attach the adapter to the computer and plug the video cable into the adapter. To order a ViewSonic® Macintosh adapter, contact ViewSonic Customer Support.

### 2. Connect power cord



### 3. Turn ON the display and computer

Turn ON the display, then turn ON the computer. This sequence (displayed before the computer) is important.

**NOTE:** Windows users may receive a message asking them to install the INF file. To download the file, visit the “Download” section of the monitor product page on the ViewSonic website.

### 4. Windows users: Set the timing mode (example: 1920 x 1080)

For instructions on changing the resolution and refresh rate, see the graphics card's user guide.

**5. Installation is complete. Enjoy your new ViewSonic display.**

## Wall Mounting (Optional)

**NOTE:** For use only with UL Listed Wall Mount Bracket.

To obtain a wall-mounting kit or height adjustment base, contact ViewSonic® or your local dealer. Refer to the instructions that come with the base mounting kit. To convert your display from a desk-mounted to a wall-mounted display, do the following:

1. Find VESA compatible wall-mounting kit which meets the quaternions below.

Max Loading	Hole pattern (W x H; mm)	Interface Pad (W x H x D)	Pad Hole	Screw Q'ty & Specification
14kg	100mm x 100mm	115 mm x 115 mm x 2.6 mm	Ø 5mm	4 piece M4 x 10mm

2. Verify that the power button is turned Off, then disconnect the power cord.
3. Lay the display face down on a towel or blanket.
4. Remove the base. (Screw removal might be required.)
5. Attach the mounting bracket from the wall mounting kit using screws of the appropriate length.
6. Attach the display to the wall, following the instructions in the wall-mounting kit.

## Using the Display

### Setting the Timing Mode

Setting the timing mode is important for maximizing the quality of the screen image and minimizing eye strain. The timing mode consists of the resolution (example 1920 x 1080) and refresh rate (or vertical frequency; example 60 Hz). After setting the timing mode, use the OSD (On-screen Display) controls to adjust the screen image. For optimal picture quality, please use the recommended timing mode specific to your display listed on the "Specification" page.

#### To set the Timing Mode:

- **Setting the resolution:** Access "Appearance and Personalization" from Control Panel via the Start Menu, and set the resolution.
- **Setting the refresh rate:** See your graphic card's user guide for instructions.

**IMPORTANT:** Please make sure that your graphics card is set to 60Hz vertical refresh rate as the recommended setting for most displays. Choosing a nonsupported timing mode setting may result in no image being displayed, and a message showing "Out of Range" will appear on the screen.

## Main Menu Explanation

**NOTE:** The Main Menu items listed in this section indicate the whole Main Menu items of all models. For the

actual Main Menu details corresponding to your product refer to the items on your display’s OSD Main Menu.

• **A Audio Adjust**

adjusts the volume, mutes the sound, or toggles between inputs if you have more than one source.

• **B Brightness**

adjusts the background black level of the screen image.

• **C Color Adjust**

provides several color adjustment modes, including preset color temperatures and a User Color mode which allows independent adjustment of red (R), green (G), and blue (B). The factory setting for this product is native.

**Contrast**

adjusts the difference between the image background (black level) and the foreground (white level).

• **I Information**

displays the timing mode (video signal input) coming from the graphics card in the computer, the display model number, the serial number, and the ViewSonic® website URL. See your graphics card’s user guide for instructions on changing the resolution and refresh rate (vertical frequency).

**NOTE:** VESA 1024 x 768 @ 60Hz (example) means that the resolution is 1024 x 768 and the refresh rate is 60 Hertz.

**Input Select**

toggles between inputs if you have more than one computer connected to the display.

• **M Manual Image Adjust**

displays the Manual Image Adjust menu. You can manually set a variety of image quality adjustments.

**Memory Recall**

returns the adjustments back to factory settings if the display is operating in a factory Preset Timing Mode listed in the Specifications of this manual.

**Exception:** This control does not affect changes made with the Language Select or Power Lock setting.

• **S Setup Menu**

adjusts On-screen Display (OSD) settings.

**Power Management**

This product will enter Sleep/Off mode with a black screen and reduced power consumption within 3 minutes of no signal input.

**Other Information**

**Specifications**

<b>Display</b>	Type	TFT (Thin Film Transistor), Active Matrix 1920 x 1080 Display, 0.2482 mm pixel pitch
	Display Size	Metric: 55 cm  Imperial: 22" (21.5" viewable) RGB vertical stripe
	Color Filter Glass Surface	Anti-Glare



<b>Input Signal</b>	Video Sync	RGB analog (0.7/1.0 Vp-p, 75 ohms) HDMI (TMDS digital, 100ohms) Separate Sync fh:24-82 kHz, fv:50-75 Hz
<b>Compatibility</b>	PC Macintosh1	Up to 1920 x 1080 Non-interlaced Power Macintosh up to 1920 x 1080 (Supported by limited graphic cards)
<b>Resolution2</b>	Recommended	1920 x 1080 @ 60 Hz
	Supported	1680 x 1050 @ 60Hz 1600 x 1200 @ 60Hz 1440 x 900 @ 60, 75Hz 1280 x 1024 @ 60, 75Hz 1024 x 768 @ 60, 70, 72, 75Hz 800 x 600@ 56, 60, 72, 75Hz 640 x 480 @ 60, 75Hz 720 x 400 @ 70Hz
<b>Power</b>	Voltage	100-240 VAC, 50/60 Hz (auto switch)
<b>Display area</b>	Full Scan	476.64 mm (H) x 268.11 mm (V) 18.8" (H) x 10.6" (V)
<b>Operating conditions</b>	Temperature Humidity Altitude	+32 °F to +104 °F (0 °C to +40 °C) 20% to 90% (non-condensing) To 16404 feet
<b>Storage conditions</b>	Temperature Humidity Altitude	-4 °F to +140 °F (-20 °C to +60 °C) 5% to 90% (non-condensing) To 40,000 feet
<b>Dimensions</b>	Physical	509.6 mm (W) x 366.1 mm (H) x 197.6 mm (D) 20.1" (W) x 14.4" (H) x 7.8" (D)
<b>Wall Mount</b>	Distance	100 x 100 mm
<b>Weight</b>	Physical	7.30 lb (3.31 kg)
<b>Power saving modes3</b>	On Off	26W (Typical) (Blue LED) <0.3W

1. Macintosh computers older than G3 require a ViewSonic® Macintosh adapter. To order an adapter, contact

ViewSonic.

2. Do not set the graphics card in your computer to exceed this timing mode; doing so may result in permanent damage to the display.
3. The test condition follows EEI standard

## **Cleaning the Display**

- MAKE SURE THE DISPLAY IS TURNED OFF.
- NEVER SPRAY OR POUR ANY LIQUID DIRECTLY ONTO THE SCREEN OR CASE.

### **To clean the screen:**

1. Wipe the screen with a clean, soft, lint-free cloth. This removes dust and other particles.
2. If the screen is still not clean, apply a small amount of non-ammonia, non-alcohol-based glass cleaner onto a clean, soft, lint-free cloth, and wipe the screen.

### **To clean the case:**

1. Use a soft, dry cloth.
2. If the case is still not clean, apply a small amount of a non-ammonia, non-alcohol-based, mild non-abrasive detergent onto a clean, soft, lint-free cloth, then wipe the surface.

## **Disclaimer**

- ViewSonic® does not recommend the use of any ammonia or alcohol-based cleaners on the display screen or case. Some chemical cleaners have been reported to damage the screen and/or case of the display.
- ViewSonic will not be liable for damage resulting from the use of any ammonia or alcohol-based cleaners.

## **Troubleshooting**

### **No power**

- Make sure the power button (or switch) is ON.
- Make sure the A/C power cord is securely connected to the display.
- Plug another electrical device (like a radio) into the power outlet to verify that the outlet is supplying the proper voltage.

### **Power is ON but no screen image**

- Make sure the video cable supplied with the display is properly secured to the video output port on the back of the computer. If the other end of the video cable is not attached permanently to the display, properly secure it to the display.
- Adjust brightness and contrast.
- If you are using a Macintosh older than G3, you need a Macintosh adapt Wrong or abnormal colors

- If any colors (red, green, or blue) are missing, check the video cable to make sure it is securely connected.  
Loose or broken pins in the cable connector could cause an improper connection.
- Connect the display to another computer.
- If you have an older graphics card, contact ViewSonic® for a non-DDC adapter.

### Control buttons do not work

- Press only one button at a time.

### Customer Support

For technical support or product service, see the table below or contact your reseller.

**NOTE:** You will need the product serial number.

Country/Region	Website	T= Telephone C = CHAT ONLINE	Email
Australia New Zealand	<a href="http://www.viewsonic.com.au">www.viewsonic.com.au</a>	AUS= 1800 880 818 NZ= 0800 008 822	<a href="mailto:service@au.viewsonic.com">service@au.viewsonic.com</a>
Canada	<a href="http://www.viewsonic.com">www.viewsonic.com</a>	T= 1-866-463-4775	<a href="mailto:service.ca@viewsonic.com">service.ca@viewsonic.com</a>
Europe	<a href="http://www.viewsoniceurope.com">www.viewsoniceurope.com</a>	<a href="http://www.viewsoniceurope.com/eu/support/call-desk/">http://www.viewsoniceurope.com/eu/support/call-desk/</a>	
Hong Kong	<a href="http://www.hk.viewsonic.com">www.hk.viewsonic.com</a>	T= 852 3102 2900	<a href="mailto:service@hk.viewsonic.com">service@hk.viewsonic.com</a>
India	<a href="http://www.in.viewsonic.com">www.in.viewsonic.com</a>	T= 1800 419 0959	<a href="mailto:service@in.viewsonic.com">service@in.viewsonic.com</a>
Korea	<a href="http://ap.viewsonic.com/kr/">ap.viewsonic.com/kr/</a>	T= 080 333 2131	<a href="mailto:service@kr.viewsonic.com">service@kr.viewsonic.com</a>
Latin America (Argentina)	<a href="http://www.viewsonic.com/la/">www.viewsonic.com/la/</a>	C= <a href="http://www.viewsonic.com/la/soporte/servicio-tecnico">http://www.viewsonic.com/la/soporte/servicio-tecnico</a>	<a href="mailto:soporte@viewsonic.com">soporte@viewsonic.com</a>
Latin America (Chile)	<a href="http://www.viewsonic.com/la/">www.viewsonic.com/la/</a>	C= <a href="http://www.viewsonic.com/la/soporte/servicio-tecnico">http://www.viewsonic.com/la/soporte/servicio-tecnico</a>	<a href="mailto:soporte@viewsonic.com">soporte@viewsonic.com</a>
Latin America (Colombia)	<a href="http://www.viewsonic.com/la/">www.viewsonic.com/la/</a>	C= <a href="http://www.viewsonic.com/la/soporte/servicio-tecnico">http://www.viewsonic.com/la/soporte/servicio-tecnico</a>	<a href="mailto:soporte@viewsonic.com">soporte@viewsonic.com</a>
Latin America (Mexico)	<a href="http://www.viewsonic.com/la/">www.viewsonic.com/la/</a>	C= <a href="http://www.viewsonic.com/la/soporte/servicio-tecnico">http://www.viewsonic.com/la/soporte/servicio-tecnico</a>	<a href="mailto:soporte@viewsonic.com">soporte@viewsonic.com</a>
Nexus Hightech Solutions, Cincinnati #40 Desp. 1 Col. De los Deportes Mexico D.F. Tel: 55) 6547-6454 55)6547-6484			
Other places please refer to <a href="http://www.viewsonic.com/la/soporte/servicio-tecnico#mexico">http://www.viewsonic.com/la/soporte/servicio-tecnico#mexico</a>			

Latin America (Peru)	<a href="http://www.viewsonic.com/la/">www.viewsonic.com/la/</a>	C= <a href="http://www.viewsonic.com/la/soporte/servicio-tecnico">http://www.viewsonic.com/la/soporte/servicio-tecnico</a>	<a href="mailto:soporte@viewsonic.com">soporte@viewsonic.com</a>
Macau	<a href="http://www.hk.viewsonic.com">www.hk.viewsonic.com</a>	T= 853 2870 0303	<a href="mailto:service@hk.viewsonic.com">service@hk.viewsonic.com</a>
Middle East	<a href="http://ap.viewsonic.com/me/">ap.viewsonic.com/me/</a>	Contact your reseller	<a href="mailto:service@ap.viewsonic.com">service@ap.viewsonic.com</a>
Puerto Rico & Virgin Islands	<a href="http://www.viewsonic.com">www.viewsonic.com</a>	T= 1-800-688-6688 (English) C= <a href="http://www.viewsonic.com/la/soporte/servicio-tecnico">http://www.viewsonic.com/la/soporte/servicio-tecnico</a>	<a href="mailto:service.us@viewsonic.com">service.us@viewsonic.com</a> <a href="mailto:soporte@viewsonic.com">soporte@viewsonic.com</a>
Singapore/ Malaysia/Thailand	<a href="http://www.ap.viewsonic.com">www.ap.viewsonic.com</a>	T= 65 6461 6044	<a href="mailto:service@sg.viewsonic.com">service@sg.viewsonic.com</a>
South Africa	<a href="http://ap.viewsonic.com/za/">ap.viewsonic.com/za/</a>	Contact your reseller	<a href="mailto:service@ap.viewsonic.com">service@ap.viewsonic.com</a>
United States	<a href="http://www.viewsonic.com">www.viewsonic.com</a>	T= 1-800-688-6688	<a href="mailto:service.us@viewsonic.com">service.us@viewsonic.com</a>

## Limited Warranty

### What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

### How long the warranty is effective:

ViewSonic displays are warranted for between 1 and 3 years, depending on your country of purchase, for all parts including the light source and for all labour from the date of the first consumer purchase

### Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

### What the warranty does not cover:

- Any product on which the serial number has been defaced, modified or removed.
- Damage, deterioration or malfunction resulting from:
  - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
  - b. Any damage of the product due to shipment.
  - c. Removal or installation of the product.
  - d. Causes external to the product, such as electrical power fluctuations or failure.
  - e. Use of supplies or parts not meeting ViewSonic's specifications.
  - f. Normal wear and tear.
  - g. Any other cause which does not relate to a product defect.
- Any product exhibiting a condition commonly known as "image burn-in" which results when astatic image is displayed on the product for an extended period of time.

4. Removal, installation, one way transportation, insurance, and set-up service charges.

How to get service:

1. For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to Customer Support page). You will need to provide your product's serial number.
2. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

#### **Limitation of implied warranties:**

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

#### **Exclusion of damages:**

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

#### **Effect of state law:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

#### **Sales outside the U.S.A. and Canada:**

For warranty information and service on ViewSonic products sold outside of the U.S.A. and Canada, contact ViewSonic or your local ViewSonic dealer. The warranty period for this product in mainland China (Hong Kong, Macao and Taiwan Excluded) is subject to the terms and conditions of the Maintenance Guarantee Card. For users in Europe and Russia, full details of the warranty provided can be found at [www.viewsoniceurope.com](http://www.viewsoniceurope.com) under Support/Warranty Information.

#### **Mexico Limited Warranty**

##### **What the warranty covers:**

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement products or parts may include remanufactured or refurbished parts or components & accessories.

##### **How long the warranty is effective:**

ViewSonic displays are warranted for between 1 and 3 years, depending on your country of purchase, for all parts

including the light source, and for all labor from the date of the first consumer purchase

**Who the warranty protects:**

This warranty is valid only for the first consumer purchaser.

**What the warranty does not cover:**

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
  - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, unauthorized attempted repair, or failure to follow instructions supplied with the product.
  - b. Any damage of the product due to shipment.
  - c. Causes external to the product, such as electrical power fluctuations or failure.
  - d. Use of supplies or parts not meeting ViewSonic's specifications.
  - e. Normal wear and tear.
  - f. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
4. Removal, installation, insurance, and set-up service charges.

**How to get service:**

For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to the attached Customer Support page). You will need to provide your product's serial number, so please record the product information in the space provided below on your purchase for your future use. Please retain your receipt of proof of purchase to support your warranty claim.

1. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
2. Take or ship the product in the original container packaging to an authorized ViewSonic service center.
3. Round-trip transportation costs for in-warranty products will be paid by ViewSonic.

**Limitation of implied warranties:**

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

**Exclusion of damages:**

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.  
Any other damages, whether incidental, consequential or otherwise.
2. Any claim against the customer by any other party.
3. Repair or attempted repair by anyone not authorized by ViewSonic.

<b>Contact Information for Sales &amp; Authorized Service (Centro Autorizado de Servicio) within Mexico:</b>
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**Name, address, of manufacturer and importers:**

México, Av. de la Palma #8 Piso 2 Despacho 203, Corporativo Interpalmas, Col. San Fernando Huixquilucan, E  
stado de México

Tel: (55) 3605-1099 <http://www.viewsonic.com/la/soporte/index.htm>

**NÚMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004****Hermosillo:**

Distribuciones y Servicios Computacionales SA d  
e CV. Calle Juárez 284 local 2

Col. Bugambillas C.P: 83140 Tel: 01-66-22-14-90  
05

E-Mail: [disc2@hmo.megared.net.mx](mailto:disc2@hmo.megared.net.mx)

**Villahermosa:**

Compumantenimientos Garantizados, S.A. de C.V. AV. GR  
EGORIO MENDEZ #1504

COL, FLORIDA C.P. 86040

Tel: 01 (993) 3 52 00 47 / 3522074 / 3 52 20 09

E-Mail: [compumantenimientos@prodigy.net.mx](mailto:compumantenimientos@prodigy.net.mx)

**Puebla, Pue. (Matriz):**

RENTA Y DATOS, S.A. DE C.V. Domicilio: 29 SUR  
721 COL. LA PAZ

72160 PUEBLA, PUE.

Tel: 01(52).222.891.55.77 CON 10 LINEAS

E-Mail: [datos@puebla.megared.net.mx](mailto:datos@puebla.megared.net.mx)

**Veracruz, Ver.:**

CONEXION Y DESARROLLO, S.A DE C.V. Av. Americas  
# 419 ENTRE PINZÓN Y ALVARADO

Fracc. Reforma C.P. 91919 Tel: 01-22-91-00-31-67

E-Mail: [gacosta@qplus.com.mx](mailto:gacosta@qplus.com.mx)

**Chihuahua**

Soluciones Globales en Computación

C. Magisterio # 3321 Col. Magisterial Chihuahua,  
Chih.

Tel: 4136954

E-Mail: [Cefeo@soluglobales.com](mailto:Cefeo@soluglobales.com)

**Cuernavaca**

Compusupport de Cuernavaca SA de CV Francisco Leyva  
# 178 Col. Miguel Hidalgo

C.P. 62040, Cuernavaca Morelos

Tel: 01 777 3180579 / 01 777 3124014

E-Mail: [aquevedo@compusupportcva.com](mailto:aquevedo@compusupportcva.com)

**Distrito Federal:**

QPLUS, S.A. de C.V.

Av. Coyoacán 931

Col. Del Valle 03100, México, D.F. Tel: 01(52)55-5  
0-00-27-35

E-Mail : [gacosta@qplus.com.mx](mailto:gacosta@qplus.com.mx)

**Guadalajara, Jal.:**

SERVICRECE, S.A. de C.V.

Av. Niños Héroes # 2281 Col. Arcos Sur, Sector Juárez 44  
170, Guadalajara, Jalisco

Tel: 01(52)33-36-15-15-43

E-Mail: [mmiranda@servicrece.com](mailto:mmiranda@servicrece.com)

<p><b>Guerrero Acapulco</b></p> <p>GS Computación (Grupo Sesicomp) Progreso #6-A, Colo Centro</p> <p>39300 Acapulco, Guerrero</p> <p>Tel: 744-48-32627</p>	<p><b>Monterrey:</b></p> <p>Global Product Services</p> <p>Mar Caribe # 1987, Esquina con Golfo Pérsico Fracc. Bernardo Reyes, CP 64280</p> <p>Monterrey N.L. México Tel: 8129-5103</p> <p>E-Mail: <a href="mailto:aydeem@gps1.com.mx">aydeem@gps1.com.mx</a></p>
<p><b>MERIDA:</b></p> <p>ELECTROSER</p> <p>Av Reforma No. 403Gx39 y 41 Mérida, Yucatán, México CP97000 Tel: (52) 999-925-1916</p> <p>E-Mail: <a href="mailto:rrrb@sureste.com">rrrb@sureste.com</a></p>	<p><b>Oaxaca, Oax.:</b></p> <p>CENTRO DE DISTRIBUCION Y SERVICIO, S.A. de C.V.</p> <p>Murguía # 708 P.A., Col. Centro, 68000, Oaxaca Tel: 01(52)95-15-15-22-22</p> <p>Fax: 01(52)95-15-13-67-00</p> <p>E-Mail: <a href="mailto:gpotai2001@hotmail.com">gpotai2001@hotmail.com</a></p>
<p><b>Tijuana:</b></p> <p>STD</p> <p>Av Ferrocarril Sonora #3780 L-C Col 20 de Noviembre</p> <p>Tijuana, Mexico</p>	<p><b>FOR USA SUPPORT:</b></p> <p>ViewSonic Corporation</p> <p>14035 Pipeline Ave. Chino, CA 91710, USA</p> <p>Tel: 800-688-6688 (English); 866-323-8056 (Spanish);</p> <p>E-Mail: <a href="http://www.viewsonic.com">http://www.viewsonic.com</a></p>

## FAQ's

What is the screen size of the Viewsonic VS15451 LED Display Monitor?

The Viewsonic VS15451 LED Display Monitor has a screen size of 15.6 inches.

What is the resolution of the Viewsonic VS15451 LED Display Monitor?

The Viewsonic VS15451 LED Display Monitor has a resolution of 1920 x 1080 pixels, also known as Full HD.

Does the Viewsonic VS15451 LED Display Monitor have built-in speakers?

No, the Viewsonic VS15451 LED Display Monitor does not have built-in speakers. You would need external speakers or headphones for audio.

What ports are available on the Viewsonic VS15451 LED Display Monitor?

The Viewsonic VS15451 LED Display Monitor comes with VGA and HDMI ports for connectivity.



Does the Viewsonic VS15451 LED Display Monitor have adjustable stand height?

No, the Viewsonic VS15451 LED Display Monitor does not have an adjustable stand height. The stand is fixed.

Does the Viewsonic VS15451 LED Display Monitor support VESA mounting?

Yes, the Viewsonic VS15451 LED Display Monitor supports VESA mounting, allowing you to mount it on a compatible stand or wall mount.

What is the response time of the Viewsonic VS15451 LED Display Monitor?

The Viewsonic VS15451 LED Display Monitor has a response time of 5 milliseconds (ms).

Is the Viewsonic VS15451 LED Display Monitor compatible with Mac computers?

Yes, the Viewsonic VS15451 LED Display Monitor is compatible with Mac computers. It can be connected using the appropriate cable or adapter.

Does the Viewsonic VS15451 LED Display Monitor have a blue light filter?

Yes, the Viewsonic VS15451 LED Display Monitor features a blue light filter to reduce eye strain during prolonged use.

What is the viewing angle of the Viewsonic VS15451 LED Display Monitor?

The Viewsonic VS15451 LED Display Monitor has a horizontal and vertical viewing angle of 170 degrees.

Does the Viewsonic VS15451 LED Display Monitor come with a warranty?

Yes, the Viewsonic VS15451 LED Display Monitor comes with a limited warranty provided by Viewsonic. The duration of the warranty may vary depending on your region.

**Download This PDF Link: [Viewsonic VS15451 LED Display Monitor User Guide](#)**