


Viewsonic VS14833 Computer Monitor



Viewsonic VS14833 Computer Monitor User Guide

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Viewsonic VS14833 Computer Monitor



IMPORTANT: Please read this User Guide to obtain important information on installing and using your product safely, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic Corporation, which is also found on our web site at <http://www.viewsonic.com> in English, or in specific languages using the Regional selection box in the upper right corner of our website. “Antes de operar su equipo lea cuidadosamente las instrucciones en este manual”

Model No. VS14833

Thank you for choosing ViewSonic

- With over 30 years as a world-leading provider of visual solutions, ViewSonic is dedicated to exceeding the world's expectations for technological evolution, innovation, and simplicity. At ViewSonic, we believe that our products have the potential to make a positive impact in the world, and we are confident that the ViewSonic product you have chosen will serve you well.
- Once again, thank you for choosing ViewSonic !

Compliance Information

NOTE: This section addresses all connected requirements and statements regarding regulations. Confirmed corresponding applications shall refer to nameplate labels and relevant markings on the unit.

FCC Compliance Statement

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, under part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does

cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Warning: You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

Industry Canada Statement


- CAN ICES-3 (B)/NMB-3(B)
- CE Conformity for European Countries



The device complies with the EMC Directive 2014/30/EU and Low Voltage Directive 2014/35/EU.

The following information is only for EU-member states:



 The mark shown to the right complies with the Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE). The mark indicates the requirement NOT to dispose of the equipment as unsorted municipal waste, but to use the return and collection systems according to local law.

Declaration of RoHS2 Compliance

This product has been designed and manufactured in compliance with Directive 2011/65/EU of the European Parliament and the Council on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS2 Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium (Cr6+)	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex III of the RoHS2 Directives as noted below:

Examples of exempted components are:

- Mercury in cold cathode fluorescent lamps and external electrode fluorescent lamps (CCFL and EEFL) for special purposes not exceeding (per lamp):
 - Short length (≤ 500 mm): maximum 3.5 mg per lamp.
 - Medium length (500 mm and $\leq 1,500$ mm): maximum 5 mg per lamp.
 - Long length (1,500 mm): maximum 13 mg per lamp.
- Lead in glass of cathode ray tubes.
- Lead in glass of fluorescent tubes not exceeding 0.2% by weight.
- Lead as an alloying element in aluminium containing up to 0.4% lead by weight.
- A copper alloy containing up to 4% lead by weight.
- Lead in high melting temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
- Electrical and electronic components containing lead in a glass or ceramic other than dielectric ceramic in capacitors, e.g. piezoelectric devices, or in a glass or ceramic matrix compound.

Important Safety Instructions

1. Read these instructions completely before using the equipment.
2. Keep these instructions in a safe place.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this equipment near water. Warning: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
6. Clean with a soft, dry cloth. If further cleaning is required, see "Cleaning the Display" in this guide for further instructions.
7. Do not block any ventilation openings. Install the equipment in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other devices (including amplifiers) that produce heat.
9. Do not attempt to circumvent the safety provisions of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade and the third prong are provided for your safety. If the plug does not fit into your outlet, consult an electrician for replacement of the outlet.
10. Protect the power cord from being tread upon or pinched, particularly at the plug, and the point where it emerges from the equipment. Be sure that the power outlet is located near the equipment so that it is easily accessible.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the equipment. When a cart is used, use caution when moving the cart/equipment combination to avoid injury from tipping over.



13. Unplug this equipment when it will be unused for long periods of time.
14. Refer all servicing to qualified service personnel. Service is required when the unit has been damaged in any way, such as: if the power-supply cord or plug is damaged, if liquid is spilled onto or objects fall into the unit, if the unit is exposed to rain or moisture, or if the unit does not operate normally or has been dropped.
15. Moisture may appear on the screen due to environmental changes. However, it will disappear after a few minutes.

Copyright Information

- Copyright © ViewSonic® Corporation, 2019. All rights reserved.
- Macintosh and Power Macintosh are registered trademarks of Apple Inc. Microsoft, Windows, and the Windows logo are registered trademarks of Microsoft Corporation in the United States and other countries.
- ViewSonic, the three birds logo, OnView, ViewMatch, and ViewMeter are registered trademarks of ViewSonic Corporation.
- VESA is a registered trademark of the Video Electronics Standards Association. DPMS, DisplayPort, and DDC are trademarks of VESA.
- ENERGY STAR® is a registered trademark of the U.S. Environmental Protection Agency (EPA).
- As an ENERGY STAR® partner, ViewSonic Corporation has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.
- Disclaimer: ViewSonic Corporation shall not be liable for technical or editorial errors or omissions contained herein; nor for incidental or consequential damages resulting from furnishing this material, or the performance or use of this product.
- In the interest of continuing product improvement, ViewSonic Corporation reserves the right to change product specifications without notice. Information in this document may change without notice.
- No part of this document may be copied, reproduced, or transmitted by any means, for any purpose without prior written permission from ViewSonic Corporation.

Product Registration

To fulfill possible future product needs, and to receive additional product information as it becomes available, please visit your region section on ViewSonic's website to register your product online.

The ViewSonic CD also provides an opportunity for you to print the product registration form. Upon completion, please mail or fax to a respective ViewSonic office. To find your registration form, use the directory “:\CD\Registration”. Registering your product will best prepare you for future customer service needs. Please print this user guide and fill the information in the “For Your Records” section. Your LCD display serial number is located on the rear side of the display.

For additional information, please see the “Customer Support” section in this guide.

For Your Records	
Product Name:	TD2210 ViewSonic Widescreen LCD Display
Model Number:	VS14833
Document Number:	TD2210_UG_ENG Rev. 1B 10-16-19
Serial Number:	_____
Purchase Date:	_____

Product disposal at end of product life

- ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing.
- Please visit ViewSonic website to learn more.
- **USA & Canada:** <http://www.viewsonic.com/company/green/recycle-program/>
- **Europe:** <http://www.viewsoniceurope.com/eu/support/call-desk/>
- **Taiwan:** <http://recycle.epa.gov.tw/>

Getting Started

- Congratulations on your purchase of a ViewSonic® LCD.
- **Important!** Save the original box and all packing material for future shipping needs. NOTE: The word “Windows” in this user guide refers to the Microsoft Windows operating system.

Package Contents

Your LCD package includes:

- LCD
- Power cord
- D-Sub cable
- DVI cable
- USB cable
- Quick Start Guide

NOTE: The INF file ensures compatibility with Windows operating systems, and the ICM file (Image Color Matching) ensures accurate on-screen colors. ViewSonic recommends that you install both the INF and ICM files.

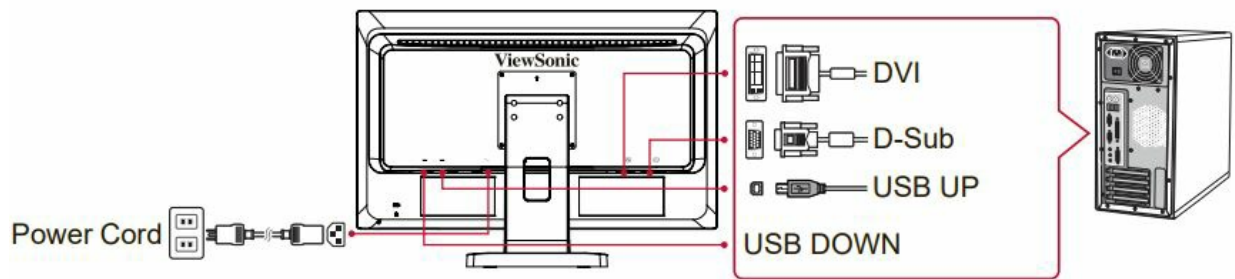
Quick Installation

1. Connect video cable

- Make sure both the LCD and computer are turned OFF.
- Remove rear panel covers if necessary.
- Connect the video cable from the LCD to the computer.

2. Connect the power cord (and AC/DC adapter if required)

- **Macintosh users:** Models older than G3 require a Macintosh adapter. Attach the adapter to the computer and plug the video cable into the adapter.



3. Turn ON the LCD and computer

Turn ON the LCD, then turn ON the computer. This sequence (LCD before computer) is important.

4. Windows users: Set the timing mode (example: 1024 x 768)

For instructions on changing the resolution and refresh rate, see the graphics card's user guide.

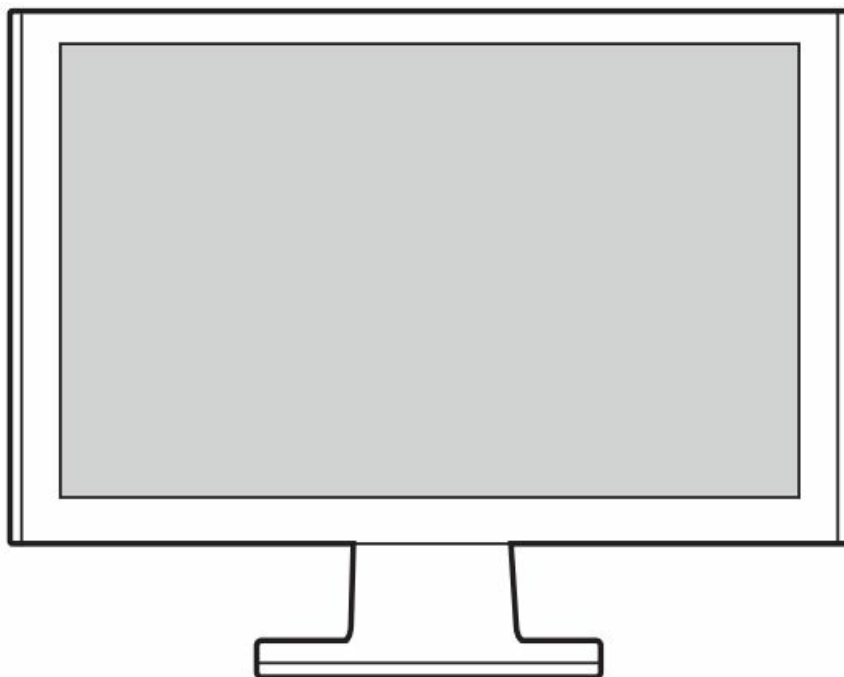
5. Installation is complete. Enjoy your new ViewSonic LCD.

Additional Software Installation (Optional)

1. Load the ViewSonic CD on your CD/DVD drive.
2. Double-click on the "Software" folder and choose an application, if desired.
3. Double-click on the Setup.exe file and follow the onscreen instructions to complete the simple installation.

Control of the Touch Function

1. Before using the touch function, make sure the USB cable is connected and the Windows operating system is started.
2. When the touch function is active, end users must not use sharp-pointed pen or knife to touch the surface of screen.



NOTE:

1. The touch function may need about 7 seconds to resume if the USB cable is re-plugged or the computer

resumes from sleep mode.

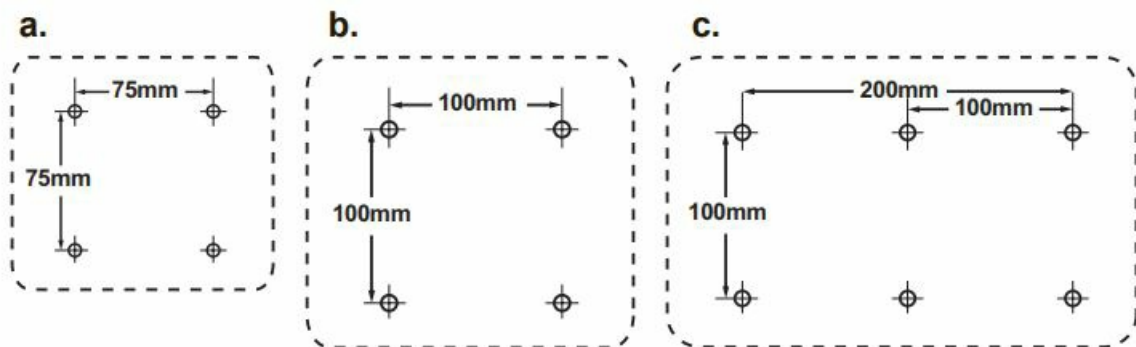
2. The touchscreen can only detect one point touch as the function of mouse cursor.

Wall Mounting (Optional)

NOTE: For use only with UL Listed Wall Mount Bracket.

To obtain a wall-mounting kit or height adjustment base, contact ViewSonic® or your local dealer. Refer to the instructions that come with the base mounting kit. To convert your LCD display from a desk-mounted to a wall-mounted display, do the following:

1. Verify that the power button is turned Off, then disconnect the power cord.
2. Lay the LCD display face down on a towel or blanket.
3. Remove the base. (Screws removal might be required.)
4. Find and identify one of the following VESA mount interfaces (a,b,c) located on the back of your display (refer to “Specifications” page for your displays mounting interface). Attach the mounting bracket from the VESA compatible wall mounting kit using screws of the appropriate length.



5. Attach the LCD display to the wall, following the instructions in the wall-mounting kit.

Using the LCD Display

Setting the Timing Mode

- Setting the timing mode is important for maximizing the quality of the screen image and minimizing eye strain. The timing mode consists of the resolution (example 1024 x 768) and refresh rate (or vertical frequency; example 60 Hz). After setting the timing mode, use the OSD (On-screen Display) controls to adjust the screen image.
- For optimal picture quality, please use the recommended timing mode specific to your LCD display listed on the “Specification” page.

To set the Timing Mode:

- **Setting the resolution:** Access “Appearance and Personalization” from Control Panel via the Start Menu, and set the resolution.
- **Setting the refresh rate:** See your graphic card’s user guide for instructions.

IMPORTANT: Please make sure that your graphics card is set to 60Hz vertical refresh rate as the recommended setting for most LCD displays. Choosing a non-supported timing mode setting may result in no image being

displayed, and a message showing “Out of Range” will appear on screen.

OSD and Power Lock Settings

- **OSD Lock:** Press and hold [1] and the up arrow ▲ for 10 seconds. If any buttons are pressed the message OSD Locked will display for 3 seconds.
- **OSD Unlock:** Press and hold [1] and the up arrow ▲ again for 10 seconds.
- **Power Button Lock:** Press and hold [1] and the down arrow ▼ for 10 seconds. If the power button is pressed the message Power Button Locked will display for 3 seconds. With or without this setting, after a power failure, your LCD display’s power will automatically turn ON when power is restored.
- **Power Button Unlock:** Press and hold [1] and the down arrow ▼ again for 10 seconds.

Adjusting the Screen Image

Use the buttons on the front control panel to display and adjust the OSD controls that display on the screen.



- Standby Power On/Off Power light
- Blue = ON
- Orange = Power Saving
- [1] Displays the Main Menu or exits the control screen and saves adjustments.
- [2] Displays the control screen for the highlighted control. Also a shortcut to toggle analog and digital connection.
- ▲ / ▼ Scrolls through menu options and adjusts the displayed control. Brightness (▼) / Contrast (▲)

Do the following to adjust the display setting:

1. To display the Main Menu, press the button [1].
 - **NOTE:** All OSD menus and adjustment screens disappear automatically after about 15 seconds. This is adjustable through the OSD timeout setting in the setup menu.
2. To select a control to adjust, press ▲ or ▼ to scroll up or down in the Main Menu.
3. After the desired control is selected, press the button [2].
4. To save the adjustments and exit the menu, press button [1] until OSD disappear.

The following tips may help you optimize your display:

- Adjust the computer’s graphics card to support a recommended timing mode (refer to the “Specifications” page for recommended settings specific to your LCD display). To find instructions on “changing the refresh rate”, please refer to the graphics card’s user guide.
- If necessary, make small adjustments using H. POSITION and V. POSITION until the screen image is completely visible. (The black border around the edge of the screen should barely touch the illuminated “active area” of the LCD display.)

Main Menu Controls

- Adjust the menu items by using the up ▲ and down ▼ buttons.
- NOTE: Check the Main Menu items on your LCD OSD and refer to the Main Menu Explanation below.

Main Menu Explanation

NOTE: The Main Menu items listed in this section indicate the whole Main Menu items of all models. For the actual Main Menu details corresponding to your product please refer to your LCD OSD Main Menu items.

- **A Audio Adjust:** adjusts the volume, mutes the sound, or toggles between inputs if you have more than one source.
- **Auto Image Adjust**
automatically sizes, centers, and fine-tunes the video signal to eliminate waviness and distortion. Press the [2] button to obtain a sharper image. NOTE: Auto Image Adjust works with most common video cards. If this function does not work on your LCD display, then lower the video refresh rate to 60 Hz and set the resolution to its pre-set value.
- **B Brightness:** adjusts the background black level of the screen image.
- **C Color Adjust:** provides several color adjustment modes, including preset color temperatures and a User Color mode which allows independent adjustment of red (R), green (G), and blue (B). The factory setting for this product is native.
- **Contrast**
adjusts the difference between the image background (black level) and the foreground (white level).
- **I Information:** displays the timing mode (video signal input) coming from the graphics card in the computer, the LCD model number, the serial number, and the ViewSonic® website URL. See your graphics card's user guide for instructions on changing the resolution and refresh rate (vertical frequency).
NOTE: VESA 1024 x 768 @ 60Hz (example) means that the resolution is 1024 x 768 and the refresh rate is 60 Hertz.
- **Input Select**
toggles between inputs if you have more than one computer connected to the LCD display.
- **M Manual Image Adjust:** displays the Manual Image Adjust menu. You can manually set a variety of image quality adjustments.
- **Memory Recall**
returns the adjustments back to factory settings if the display is operating in a factory Preset Timing Mode listed in the Specifications of this manual.
 - **Exception:** This control does not affect changes made with the Language Select or Power Lock setting.
 - Memory Recall is the default as-shipped display configuration and settings. Memory Recall is the setting in which the product qualifies for ENERGY STAR®. Any changes to the default as-shipped display configuration and settings would change the energy consumption and may increase energy consumption beyond the limits required for ENERGY STAR® qualification, as applicable.
 - ENERGY STAR® is a set of power-saving guidelines issued by the U.S. Environmental Protection Agency (EPA). ENERGY STAR® is a joint program of the U.S. Environmental Protection Agency and the U.S. Department of Energy helping us all save money and protect the environment through energy-efficient products and practices.



- **S Setup Menu:** adjusts On-screen Display (OSD) settings.

Power Management

This product will enter to Sleep/Off mode with black screen and reduced power consumption within 3 minutes of no signal input.

Other Information

Specifications

LCD	Type	TFT (Thin Film Transistor), Active Matrix 1920 x 1080 LCD, 0.24825 mm pixel pitch
	Display Size	Metric: 55cm
		Imperial: 22" (21.5" viewable)
	Color Filter	RGB vertical stripe
	Glass Surface	Anti-Glare
Input Signal	Video Sync	RGB analog (0.7/1.0 Vp-p, 75 ohms) / TMDS Digital (100ohms)
		Separate Sync
		fh:24-83 kHz, fv:50-76 Hz
Compatibility	PC	Up to 1920 x 1080 Non-interlaced
	Macintosh	Power Macintosh up to 1920 x 1080
Resolution1	Recommended	1920 x 1080 @ 60 Hz
	Supported	1680 x 1050 @ 60 Hz
		1600 x 1200 @ 60 Hz
		1440 x 900 @ 60, 75 Hz
		1280 x 1024 @ 60, 75 Hz
		1024 x 768 @ 60, 70, 72, 75 Hz
		800 x 600 @ 56, 60, 72, 75 Hz
		640 x 480 @ 60, 75 Hz

		720 x 400 @ 70 Hz
Power	Voltage	100-240 VAC, 50/60 Hz (auto switch)
Display area	Full Scan	476.6 mm (H) x 268.11 mm (V)
		18.77" (H) x 10.56" (V)
Operating	Temperature	+32° F to +104° F (0° C to +40° C)
conditions	Humidity	20% to 90% (non-condensing)
	Altitude	To 10,000 feet
Storage	Temperature	-4° F to +140° F (-20° C to +60° C)
conditions	Humidity	5% to 90% (non-condensing)
	Altitude	To 40,000 feet
Dimensions	Physical	511 mm (W) x 365 mm (H) x 240 mm (D)
		20.11" (W) x 14.37" (H) x 9.45" (D)
Wall Mount	Distance	100 x 100 mm
Weight	Physical	14.42 lbs (6.54 kg)
Power saving	On	29.5W (Typical) (Blue LED)
modes	Off	<0.3W

Cleaning the LCD Display

- MAKE SURE THE LCD DISPLAY IS TURNED OFF.
- NEVER SPRAY OR POUR ANY LIQUID DIRECTLY ONTO THE SCREEN OR CASE.

To clean the screen:

1. Wipe the screen with a clean, soft, lint-free cloth. This removes dust and other particles.
2. If the screen still not clean, apply a small amount of non-ammonia, non-alcohol-based glass cleaner onto a clean, soft, lint-free cloth, and wipe the screen.

To clean the case:

1. Use a soft, dry cloth.
2. If the case still not clean, apply a small amount of a non-ammonia, non-alcohol-based, mild non-abrasive detergent onto a clean, soft, lint-free cloth, then wipe the surface.

Disclaimer

- ViewSonic® does not recommend the use of any ammonia or alcohol-based cleaners on the LCD display screen or case. Some chemical cleaners have been reported to damage the screen and/or case of the LCD display.

- ViewSonic will not be liable for damage resulting from the use of any ammonia or alcohol-based cleaners.

Touch Screen Cleaning Procedure

Viewsonic Touch displays are composed of 3 major components:

To clean the screen:

1. Wipe the screen with a clean, soft, lint-free cloth. This removes dust and other particles.
2. If the screen is still not clean, apply a small amount of non-ammonia, non-alcohol-based glass cleaner onto a clean, soft, lint-free cloth, and wipe the screen.

To clean the case:

1. Use a soft, dry cloth.
2. If the case is still not clean, apply a small amount of a non-ammonia, non-alcohol-based, mild non-abrasive detergent onto a clean, soft, lint-free cloth, then wipe the surface.

Disclaimer

1. ViewSonic® does not recommend the use of any ammonia or alcohol-based cleaners on the LCD display screen or case. Some chemical cleaners have been reported to damage the screen and/or case of the LCD display.
2. ViewSonic will not be liable for damage resulting from the use of any ammonia or alcohol-based cleaners.

Troubleshooting

• No power

- Make sure the power button (or switch) is ON.
- Make sure A/C power cord is securely connected to the LCD display.
- Plug another electrical device (like a radio) into the power outlet to verify that the outlet is supplying proper voltage.

• The power is ON but no screen image

- Make sure the video cable supplied with the LCD display is tightly secured to the video output port on the back of the computer. If the other end of the video cable is not attached permanently to the LCD display, tightly secure it to the LCD display.
- Adjust brightness and contrast.
- If you are using a Macintosh older than G3, you need a Macintosh adap

• Wrong or abnormal colours

- If any colours (red, green, or blue) are missing, check the video cable to make sure it is securely connected. Loose or broken pins in the cable connector could cause an improper connection.
- Connect the LCD display to another computer.
- If you have an older graphics card, contact ViewSonic® for a non-DDC adapter.

• Control buttons do not work

- Press only one button at a time.

Customer Support

For technical support or product service, see the table below or contact your reseller. NOTE: You will need the product serial number.

Country/ Region	Website	Country/Region	Website
Asia Pacific & Africa			
Australia	www.viewsonic.com/au/	Bangladesh	www.viewsonic.com/bd/
(China)	www.viewsonic.com.cn	()	www.viewsonic.com/hk/
Hong Kong (English)	www.viewsonic.com/hk-en/	India	www.viewsonic.com/in/
Indonesia	www.viewsonic.com/id/	Israel	www.viewsonic.com/il/
(Japan)	www.viewsonic.com/jp/	Korea	www.viewsonic.com/kr/
Malaysia	www.viewsonic.com/my/	Middle East	www.viewsonic.com/me/
Myanmar	www.viewsonic.com/mm/	Nepal	www.viewsonic.com/np/
New Zealand	www.viewsonic.com/nz/	Pakistan	www.viewsonic.com/pk/
Philippines	www.viewsonic.com/ph/	Singapore	www.viewsonic.com/sg/
(Taiwan)	www.viewsonic.com/tw/	■■■■■■■■■■	www.viewsonic.com/th/
Việt Nam	www.viewsonic.com/vn/	South Africa & Mauritius	www.viewsonic.com/za/
Americas			
United States	www.viewsonic.com/us	Canada	www.viewsonic.com/us
Latin America	www.viewsonic.com/la		
Europe			
Europe	www.viewsonic.com/eu/	France	www.viewsonic.com/fr/
Deutschland	www.viewsonic.com/de/	Қазақстан	www.viewsonic.com/kz/
Россия	www.viewsonic.com/ru/	España	www.viewsonic.com/es/
Türkiye	www.viewsonic.com/tr/	Україна	www.viewsonic.com/ua/
United Kingdom	www.viewsonic.com/uk/		

Limited Warranty

ViewSonic® LCD Display

- What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

- **How long the warranty is effective:**

ViewSonic LCD displays are warranted for between 1 and 3 years, depending on your country of purchase, for all parts including the light source and for all labour from the date of the first consumer purchase

- **Who the warranty protects:**

This warranty is valid only for the first consumer purchaser.

- **What the warranty does not cover:**

- Any product on which the serial number has been defaced, modified or removed.
- Damage, deterioration or malfunction resulting from:
 - Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - Any damage of the product due to shipment.
 - Removal or installation of the product.
 - Causes external to the product, such as electrical power fluctuations or failure.
 - Use of supplies or parts not meeting ViewSonic's specifications.
 - Normal wear and tear.
 - Any other cause which does not relate to a product defect.
- Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
- Removal, installation, one way transportation, insurance, and set-up service charges.

How to get service:

1. For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to Customer Support page). You will need to provide your product's serial number.
2. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with

- business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
 3. Any claim against the customer by any other party.
 4. Repair or attempted repair by anyone not authorized by ViewSonic.

Effect of state law:

- This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Sales outside the U.S.A. and Canada:

- For warranty information and service on ViewSonic products sold outside of the U.S.A. and Canada, contact ViewSonic or your local ViewSonic dealer.
- The warranty period for this product in mainland China (Hong Kong, Macao and Taiwan Excluded) is subject to the terms and conditions of the Maintenance Guarantee Card.
- For users in Europe and Russia, full details of the warranty provided can be found in www.viewsoniceurope.com under Support/Warranty Information.

Mexico Limited Warranty**ViewSonic® LCD Display****• What the warranty covers:**

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components & accessories.

• How long the warranty is effective:

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• Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
 - Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, unauthorized attempted repair, or failure to follow instructions supplied with the product.
 - Any damage of the product due to shipment.
 - Causes external to the product, such as electrical power fluctuations or failure.
 - Use of supplies or parts not meeting ViewSonic's specifications.

- Normal wear and tear.
 - Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as “image burn-in” which results when a static image is displayed on the product for an extended period.
 4. Removal, installation, insurance, and set-up service charges.

How to get service:

For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to the attached Customer Support page). You will need to provide your product’s serial number, so please record the product information in the space provided below on your purchase for your future use. Please retain your receipt of proof of purchase to support your warranty claim.

For Your Records

- Product Name: _____
 - Model Number: _____
 - Document Number: _____
 - Serial Number: _____
 - Purchase Date: _____
 - Extended Warranty Purchase? _____ (Y/N)
1. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
 2. Take or ship the product in the original container packaging to an authorized ViewSonic service centre.
 3. Round-trip transportation costs for in-warranty products will be paid by ViewSonic.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic’s liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

Contact Information for Sales & Authorized Service (Centro Autorizado de Servicio) within Mexico:

Name, address, of manufacturer and importers:

México, Av. de la Palma #8 Piso 2 Despacho 203, Corporativo Interpalmas, Col. San Fernando Huixquilucan, E
stado de México

Tel: (55) 3605-1099 <http://www.viewsonic.com/la/soporte/index.htm>

FREQUENTLY ASKED QUESTIONS

Does the Viewsonic VS14833 comply with FCC regulations?

Yes, the Viewsonic VS14833 complies with part 15 of FCC Rules, which ensures that it does not cause harmful interference and accepts any interference received.

Is the Viewsonic VS14833 compliant with Industry Canada regulations?

Yes, it complies with CAN ICES-3 (B)/NMB-3(B) regulations.

Does the Viewsonic VS14833 have CE Conformity for European Countries?

Yes, the device complies with the EMC Directive 2014/30/EU and Low Voltage Directive 2014/35/EU for European countries.

Is the Viewsonic VS14833 compliant with RoHS2 Directive?

Yes, the product is compliant with Directive 2011/65/EU (RoHS2 Directive) regarding the restriction of hazardous substances in electrical and electronic equipment.

What should I do if moisture appears on the screen of the Viewsonic VS14833?

If moisture appears on the screen due to environmental changes, it will typically disappear after a few minutes. There is usually no need for further action in this case.

How do I register my Viewsonic VS14833 Computer Monitor for future service?

To register your product for future service, please follow the instructions provided in the User Guide that came with the monitor. Typically, you can find information on product registration on the Viewsonic website as well.

Can I use the Viewsonic VS14833 near heat sources like radiators or stoves?

No, it is not recommended to install the monitor near heat sources such as radiators, stoves, or other devices that produce heat. It's important to maintain proper ventilation and avoid exposing the monitor to excessive heat.

What should I do if the power cord or plug of the Viewsonic VS14833 is damaged?

If the power cord or plug of the monitor is damaged, it's important to unplug the equipment immediately and contact qualified service personnel for repair or replacement. Do not attempt to use the monitor with damaged power components.

Can I use any cart or stand with the Viewsonic VS14833, or does it require a specific one?

It is recommended to use the cart, stand, tripod, bracket, or table specified by the manufacturer or one that was sold with the equipment. Using the correct accessories ensures stability and safety when using the monitor.

What should I do if the Viewsonic VS14833 does not operate normally or has been damaged?

If the monitor does not operate normally or has been damaged in any way (e.g., power cord damage, exposure to moisture), it is important to unplug it immediately and refer all servicing to qualified service personnel. Attempting to use a damaged monitor can be unsafe.

Can I clean the Viewsonic VS14833 monitor with any type of cloth?

It is recommended to clean the monitor with a soft, dry cloth. If further cleaning is required, refer to the Cleaning the Display section in the User Guide for specific instructions on cleaning.

What is the purpose of the marks and directives mentioned, such as CE Conformity and RoHS2 Compliance?

The marks and directives mentioned, like CE Conformity and RoHS2 Compliance, indicate that the monitor complies with specific regulatory standards in different regions (e.g., Europe) and ensures the product's environmental safety and compliance with hazardous substance restrictions.

REFERENCE: [Viewsonic VS14833 Computer Monitor User Guide-device.report](#)

References

- [User Manual](#)