Manuals+ — User Manuals Simplified.

ViewSonic NMP599-W-2 Network Media Player Instruction Manual
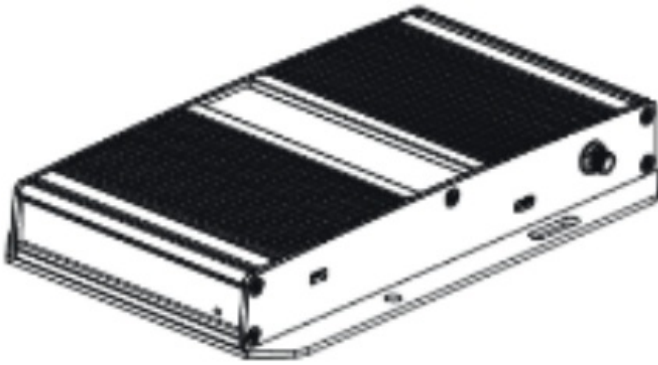
ViewSonic NMP599-W-2 Network Media Player Instruction Manual

This printed quick start guide provides a quick walk-through of the setup process. For complete documentation, please visit **http://www.viewsonic.com/us/support.**

Contents

Box Content

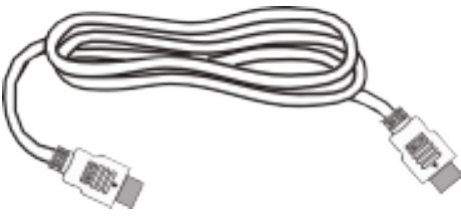- NMP599-W-2 Device

- Power adapter

- Wi-Fi antenna

- HDMI cable

- Velcro (2sets)

- Power bracket and micro-SD card bracket and screw*2
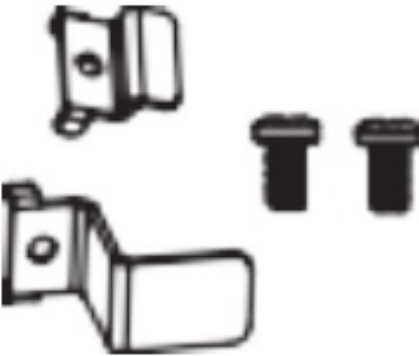
- Device quick guide

- Software quick guide

Mounting and Installation (USB mouse required)

1. Attach the wireless antenna by screwing the antenna clockwise onto the post.
2. Mount the media player to the back of the monitor using the Velcro strips.
   1. Separate the Velcro strip into singles.
   2. Attach one strip onto the bottom flat surface of the media player.
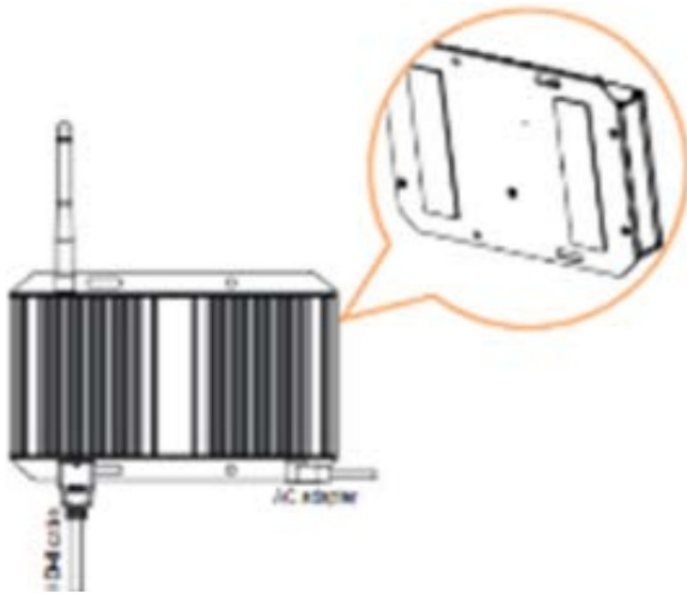
3. Attach the other strip to the surface on the back of the display.
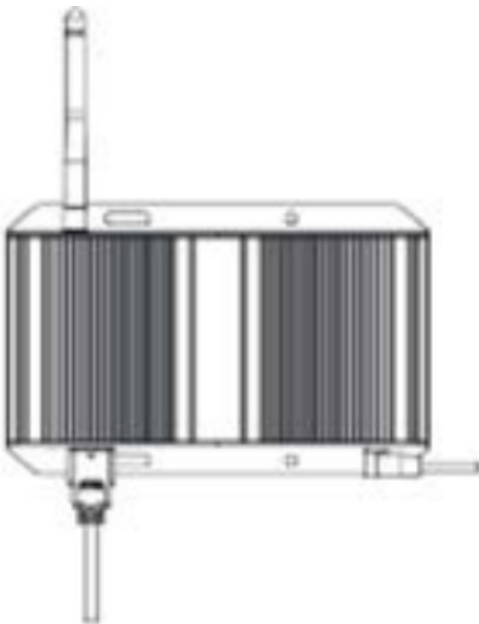
4. Secure the media player to the display.
5. Connect the HDMI cable and AC adapter.

Port Connections

1. Kensington lock
2. ADB
3. Reset
4. Audio out
5. HDMI out
6. Power LED
7. USB port
8. Micro SD
9. USB port
10. Ethernet/PoE
11. DC in
12. Mounting hole (screw spec: M4)
13. Wireless antenna port

System Setup

1. **Device Startup**

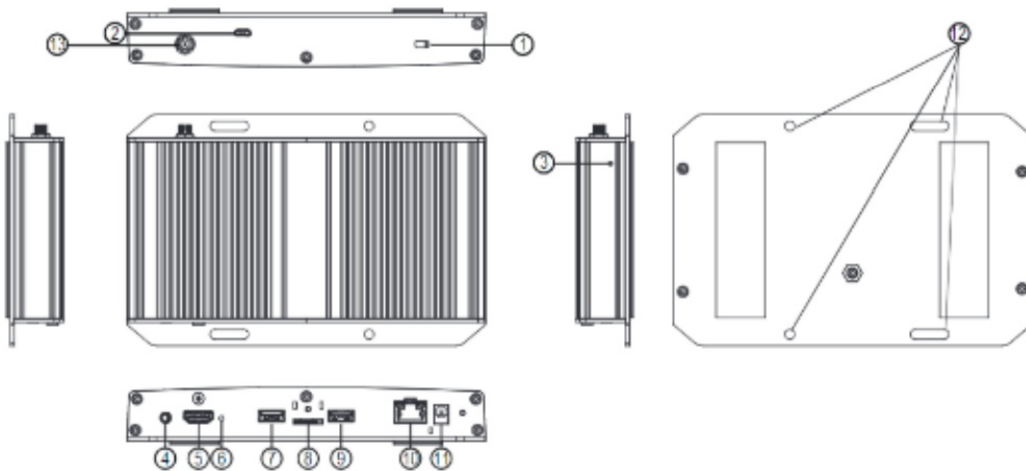   Plug in the AC adapter to the media player and it will power on automatically.

   Once the user has exited the boot up screen, users can go through system configurations in both landscape and portrait orientations.
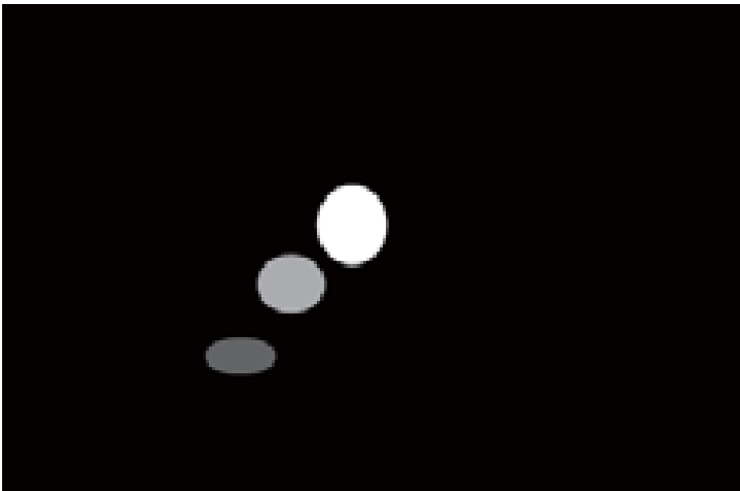
2. **Auto play Content**

   When boot up is complete, if the system detects reloaded content, the loading circle will appear. Once the loading circle completes, content will be played. To stop auto play and enter "Basic settings" users need to select the pause button in the center of the loading circle.
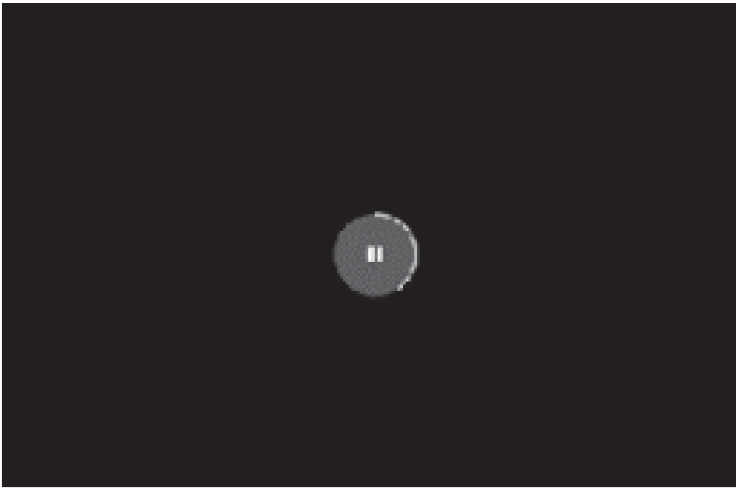
3. **Basic settings**

When boot up is complete and there is no reloaded contents, the user will see the "Basic settings" which allows the user to make configurations or auto play pre -loaded content.

4. **Make configurations**

To change media player system language, use a USB mouse to select "(Current Language)…." For system configurations, select "Advanced."

Important recommended configurations:

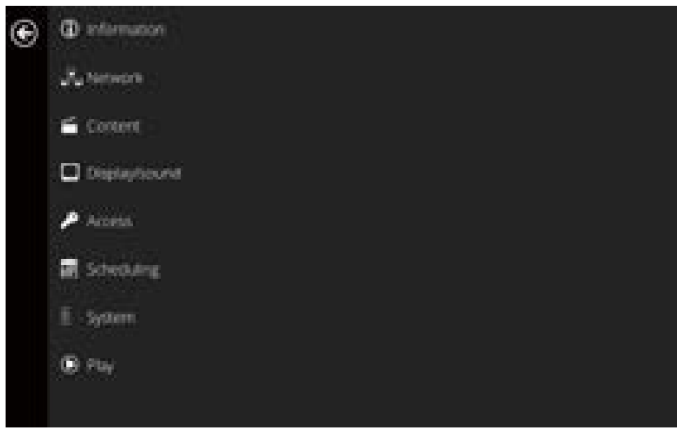1. Set correct time, date and time zone for properly scheduled playback.
2. Set password to prevent unauthorized access during setup menu.
3. Set network for establishing network connection.

5. **Set content**

   Users can set content by clicking "Set Content" to enter the URL or use the desired content management system to upload the contents onto the media player.

Content Management

Please consult the software documentation for information specific to your content management solution.

Troubleshooting

How do I interrupt playback and enter setup menu?

Use USB mouse to click and hold one corner of the screen for 10 seconds to exit playback and enter setup menu.

How do I provide a DEBUG log for a behaving media player to the support team?

Please follow the instructions below to collect the player's DEBUG log:

1. Prepare a blank USB stick in FAT-32 format.
2. Create a folder name "DEBUG" (case insensitive) in the root of USB stick.
3. Make sure the player is operating (see welcome screen or playing content)
4. Insert the USB stick into player and wait for yellow dot on upper right corner to stop blinking.

5. Within the "DEBUG" folder, is a folder with a string of number as its name. If the string of numbers is all zero's, the debug log has not been collected properly.

   Repeat step 1~4 again and make sure to wait until stop blinking.

6. Zip the "DEBUG" folder and send to ViewSonic Support Team.

How to reset the media player to factory default

Factory resetting the media player will result in the removal of all saved contents, passwords and configurations in settings. Please refer to the steps below to complete the media player factory resetting process:

1. Use a pen to press and hold the reset button – do not release until step 4.
2. Insert the power cord.
3. Wait 30 seconds for the system reboot indicates that your data is erased.
4. Release the reset button and the media player will initialise to factory default state.

CARE AND WARNING

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequencyenergy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correctthe interference at his own expense. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Information

CAUTION

 Risk of explosion if the battery is replaced by an incorrect type Wait one-half hour after switching off before handling parts.

- Replacement of a battery with an incorrect type that can be defeat a safeguard;
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;
- Leaving a battery in an extremely high temperature surrounding environment that canresult in an explosion or the leakage of flammable liquid or gas;
- A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

FCC Radiation Exposure Statement:
This equipment complies with FCC RF radiation exposure and Industry Canada RSS-102 RF exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter. To comply with FCC RF exposure and Industry Canada RSS-102 RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

Support

United States
http://www.viewsonic.com
Phone: 1-800-688-6688 (Toll-Free)
1-424-233-2530 (Toll)

Documents / Resources

 ViewSonic NMP599-W-2 Network Media Player [pdf] Instruction Manual
NMP599-W-2 Network Media Player, NMP599-W-2, Network Media Player, Media Player, Player

References

- [**User Manual**](#)