



verizon P265v3 Remote Control User Manual

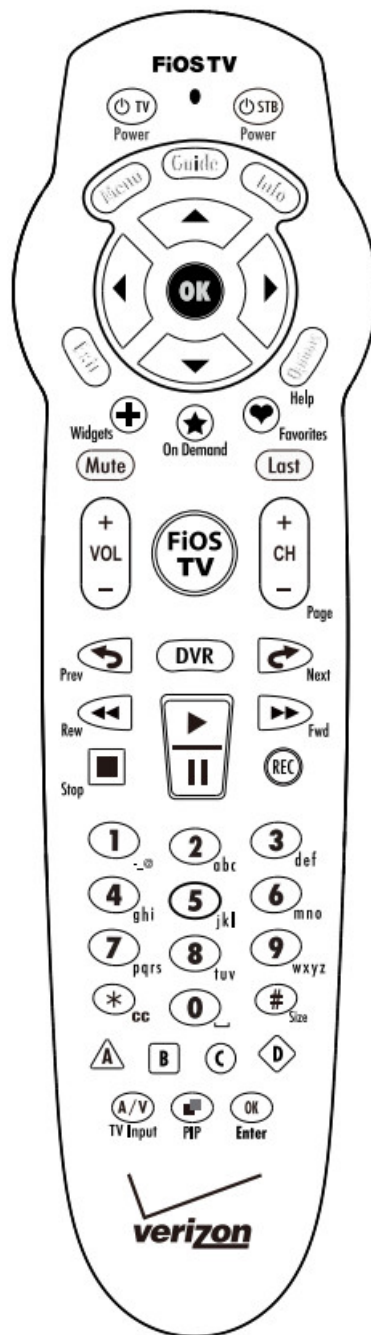
[Home](#) » [Verizon](#) » verizon P265v3 Remote Control User Manual 



Contents

- [1 P265v3 Remote Control](#)
- [2 Quick Setup Guide-Verizon FiOS remote](#)
- [3 Code Search Method to Program the RC](#)
- [4 OPTIONAL FEATURES](#)
- [5 Control TV Volume Through STB](#)
- [6 Reset the Remote Control Original Settings](#)
- [7 General Instructions](#)
- [8 Getting Started](#)
- [9 New and Special Buttons](#)
- [10 COMPLETE LIST OF TV BRAND CODES](#)
- [11 Documents / Resources](#)

P265v3 Remote Control



Model: RC2655005/01B

For additional information about your FiOS® TV service and your remote, go to www.verizon.com/fiostvhelp

For video instructions, press the <Menu> key on your remote then select Help on the Main Menu

Thank you for subscribing to FiOS TV Service. This User Manual will show you how to program and operate your new FiOS TV Remote Control (Model P265v3).

Quick Setup Guide-Verizon FiOS remote

The following steps will guide you to quickly set-up your Verizon FiOS TV remote for your TV.

1. Turn on your TV and the FiOS STB. Make sure you can see live television.

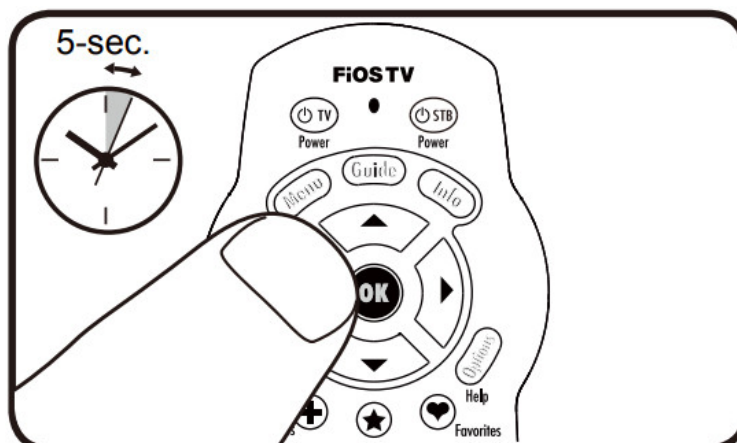


2. Locate the 3-digit code for your TV brand in the list to the right and circle the correct code.

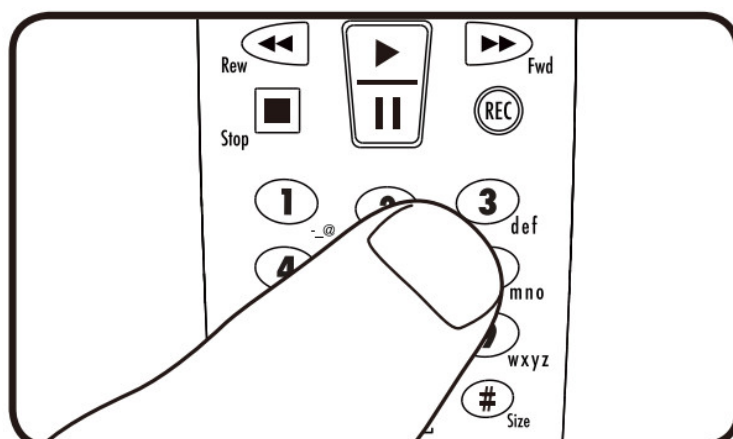


If your TV brand is not listed, codes for additional TV brands are listed at the back of this manual.

3. Once you locate the brand code, press and hold the <OK> and **0** keys together. The RED LED on the remote control will blink twice and then stay on.

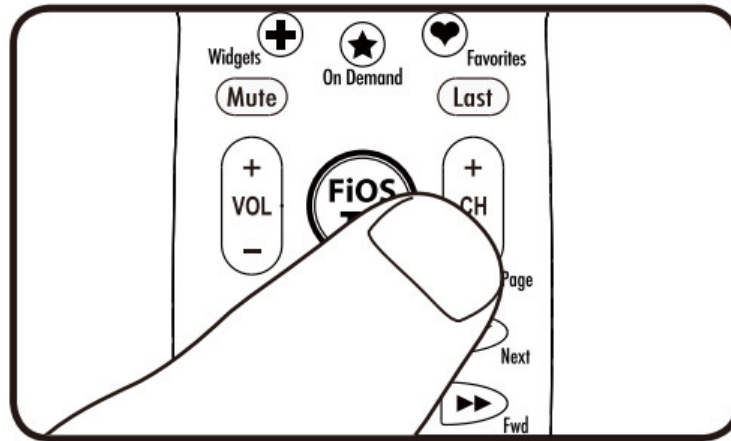


4. Enter the 3-digit TV code for your TV brand using the number pad. The RED LED will blink twice and then stay on.



5. Press and release the <CH +> button repeatedly until the TV turns off. You can also "back up" by pressing the

<CH -> button.

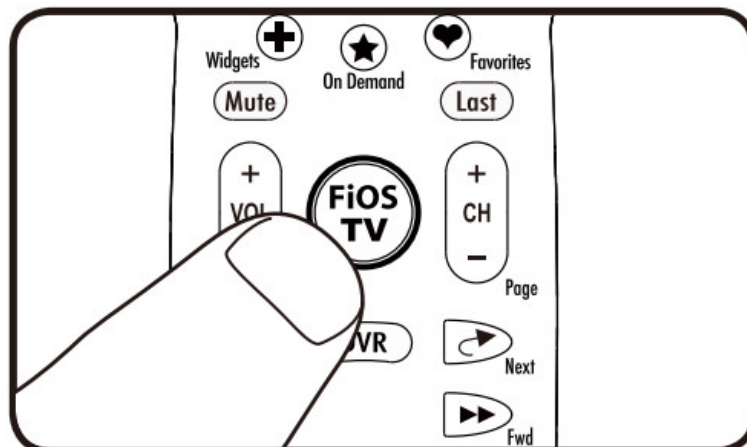


*Please note – some TVs may respond slower than others.

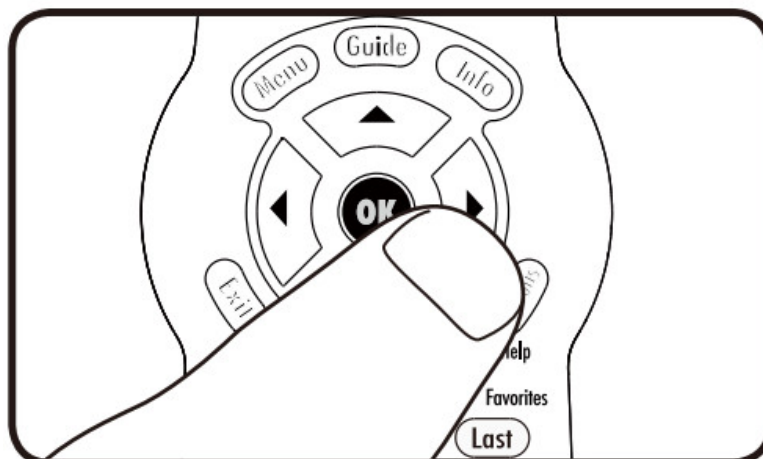
Please allow 1 second between button presses.

6. Test that remote control is programmed for your TV

- Turn the TV on using the  key.
- Press <VOL +> and <VOL -> to make sure that the volume keys work.
- Press  and  keys.
- If any of these keys do not work as expected, press and hold that key. Release it as soon as it works.



7. If all these keys work, press <OK> to save this TV brand code programming. The RED LED will blink 3 times and then turn off



Your Remote Control is now programmed for your TV!

Acronyms

- RC = Remote Control
- STB = FiOS® TV Set Top Box

3. VOL = Volume

4. CH+ = Channel Up

5. CH- = Channel Down

FiOS® TV Remote Control Codes for Major TV Brands

TV Brand	Code	TV Brand	Code
AOC	26	Polaroid	294
Audiovox	35	Proscan	302
Coby	70	RCA	321
Envision	114	Samsung	331
Funai	128	Sansui	332
Haier	146	Sanyo	333
Hitachi	164	Sceptre	335
Insignia	180	Sharp	342
JVC	193	Sony	352
LG	210	Sylvania	371
Magnavox	222	Toshiba	397
Mitsubishi	243	Viewsonic	418
Panasonic	279	Vizio	424
Philips	285	Westinghouse	433
Pioneer	290	Zenith	440

8. Troubleshooting

- If the  button does not work correctly, make sure the TV is on and go back to Step 1 of the Quick Start Guide. You can also try the Code Search Method below.
- If the <VOL>, <Mute>, or <A/V> buttons do not work correctly, please refer to the Key Fix Feature.
- If you think you made a mistake with programming your remote, you can always press the <Exit> button and start over. The RED LED will turn off if the RC is not in programming mode.
- If you don't press any buttons for 60 seconds, the remote control will automatically exit programming mode.
- Note, if you press the <CH> button many times and the lights on the remote control all flash rapidly, the programming attempt was not successful.
- If the Brand Search method does not work, please try the Code Search Method below, which scans the complete database for all TV codes.
- If you are still having problems programming the remote, please refer to our website at www.verizon.com/fiostvhelp

Code Search Method to Program the RC

(This method could take up to 12 minutes)

1. Turn on your TV and the FiOS STB.
2. Make sure you can see live television.
3. Press and hold the <OK> and  buttons together, then release both.
 - The RED LED will blink twice and then stay on.
4. Press and hold down the  button.
5. The Remote Control will try a new TV code every second, and the RED LED will blink each time a new code is sent.
6. When the TV turns off, stop pressing the play button right away.
 - Please note – some TVs may respond slower than others.
7. You can press the <CH +> or <CH -> buttons to go forward or back one TV code at a time.
8. Test that the remote control is programmed for your TV.
 - a. Turn the TV on using the  key.
 - b. Press <VOL +> and <VOL -> to make sure that the volume keys work.
 - c. Press  and .
 - d. If any of these keys do not work as expected, press and hold that key. Release it as soon as it works.
9. If these keys all work, press <OK> to save this TV brand code programming. The RED LED will blink 3 times and then turn off.

Your Remote Control is now programmed for your TV!

10. Troubleshooting
 - a. If the  button does not work correctly, make sure the TV is on and go back to Step 1 of the Code Search Method.
 - b. If the <VOL>, <Mute>, or <A/V> buttons do not work correctly, please refer to the Key Fix Feature.
 - c. If you think you made a mistake with programming your remote, you can always press the <Exit> button and start over. The RED LED will turn off if the RC is not in programming mode.
 - d. Please Note, the Code Search Method could take up to 12 minutes, as it must go through over 500 codes.

The most common codes are tried first, but you may need to press and hold  for a while to locate the correct code.

- e. Once you have tried all the TV codes in the remote control, the RED LED and the backlit buttons will flash 4 times rapidly, the RED LED will turn off and the remote will exit the programming mode.
- f. If you are still having problems programming the remote, please refer to our website at

www.verizon.com/fiostvhelp

OPTIONAL FEATURES

<STB Power> Button Turns on TV and STB

Your remote has separate power buttons for the TV and STB. You can program the  key to turn on/off both your TV and STB at the same time.

1. Turn both your TV and STB on.
2. Press and hold the <OK> and **2** buttons together, then release both.
 - The RED LED will blink twice and then stay on.
3. Press 9 – 7 – 7.
 - The RED LED will blink twice and remain on.
4. Press .
 - The RED LED will blink 3 times and then turn off.
5. Test that the  key now turns on the TV and STB at the same time.
6. If you want to reset the remote so that the  key controls Only the STB, follow the same steps as above but press <OK> in Step 4.

Control TV Volume Through STB

If the volume control keys don't work with your TV, you can program the remote so that the STB will control the volume.

1. Press and hold the <OK> and **2** buttons together, then release both.
2. The RED LED will blink twice and then stay on.
3. Press 9 – 5 – 5.
4. The RED LED light will blink twice, and remain on.
5. Press .
6. The RED LED will blink 3 times and then turn off.
7. If you want to change it back again so that volume buttons control the TV follow the same steps as above but press  in Step 5.

Key Fix

If your remote control is programmed for your TV, but the <VOL>, <Mute>, or the <A/V> keys do not work correctly, then you can try using the Key Fix feature to fix the buttons.

1. Press and hold the <OK> and  buttons simultaneously.
 - The RED LED will blink twice and then stay on.
2. Press and hold the key that does not work correctly. The remote control will try a new code every second.
3. Once the TV responds correctly, release the button.
4. Press <OK> to save the current settings and finish programming your remote control.

Reset the Remote Control Original Settings

1. Press and hold the <OK> and **2** buttons together, and release.
2. The RED LED will blink twice and then stay on.
3. Press 9 – 0 – 0.
4. The RED LED will blink 3 times and then turn off to indicate original settings are restored.
5. CAUTION, all previous programming in the remote control will be lost if you follow this procedure.

General Instructions

1. Make sure the remote control has a clear, unobstructed view of the STB and TV.
2. Your FiOS® TV remote control will only operate your FiOS® TV STB and your TV.
3. The remote will not operate other devices like DVD Player or Audio Receiver.
4. The <TV Power>, <VOL +>, <VOL ->, <Mute> and <A/V> buttons will always control your TV.
5. All other keys on the remote control will always control your FiOS® TV STB.

Getting Started

1. Turn on your TV and the STB using the  and  buttons.
2. If you have just watched a DVD, make sure your TV is set to the correct A/V Input for your STB.
3. Press the <CH +>, or <CH -> buttons to see the next higher or lower channel.
4. You can go directly to any channel by entering the channel number on the number pad and pressing <OK>.
5. Press  to see a list of TV programs.
6. Press  to return to TV watching.
7. Press the  button to launch the FiOS TV Main Menu. From the Main Menu you can access all the features of your FiOS TV service.
8. Press <▲> <▼> <▶> <◀> keys to navigate through the FiOS TV Menus and Guides. To select any item, press <OK>.
9. Press  to return to the last channel.
10. Press <Info> to see information about the current program.
11. Press <Exit> to return to the previous menu option or to watch TV.

New and Special Buttons

1.  "On Demand" displays a list of movies and other programs you can watch at any time.
2.  "Widgets" displays local weather, traffic, and other information.
3.  displays your list of recorded programs if you have DVR service.
4.  "Favorites" displays your list of favorite channels.
5.  is a rocker button.
Press lower half of the button  to pause the program. Press upper half of the button <▶> to continue to play from where you left off.
6.  jumps back 30 seconds in the program you are watching.
7.  jumps forward 30 seconds in the program you are watching.
8.  records the current program.
9. Buttons , , and  will only operate during normal TV watching if you have DVR service.
10. "If the RED LED starts blinking 5 times rapidly when you press the <CH +/->, <VOL +/->, and <OK>, or if the

buttons stop lighting up, you should replace the remote control batteries”

COMPLETE LIST OF TV BRAND CODES

TV Brand	Code	TV Brand	Code	TV Brand	Code
3M	001	Hankook	630	Priceclub	296
A.R. Systems	002	Hanns.G	482	Prima	297
Abex	003	Hannspree	148	Princeton	298
ABS	600	Hanseatic	149	Prism	299
Accurian	441	Hantarex	150	Profitronic	300
Acer	004	Hantor	151	Projectiondesign	514
Action	442	Harley Davidson	152	Proline	301
Admiral	005	Harman/Kardon	153	Proscan	302
Advent	006	Harsper	483	Prosonic	303
Adventura	007	Harvard	154	Proton	304
Afron	443	Harwood	155	Protron	305
Aiko	008	Hauppauge	631	Proview	306
Aim	009	Havermy	156	ProVision	307
Aiwa	010	HCM	157	Proxima	308
Akai	011	Helios	158	Pulsar	309
Akiba	012	Hello Kitty	159	Puneet	515
Akira	601	Heran	632	Pvision	516
Akura	013	Herosonic	633	Pye	310
Alaron	444	Hewlett Packard	160	Pyle	311
Alba	014	Hikona	634	Qingdao	671
Albatron	015	HiLine	161	Quanta	517
Alfide	602	Hinari	162	Quasar	312
Alienware	603	Hisense	163	Quelle	313
Alleron	016	Hitachi	164	Radialva	314
Allstar	017	Hongmei	635	Radio Shack	315
A-Mark	445	Hornyphon	165	Radiola	317
Ambassador	446	Howard Computers	636	Radiomarelli	318
America Action	018	Huafa	637	RadioShack	319
Ampro	019	Huari	638	Radiotone	320

Amstrad	020	Humax	167	RCA	321
Amtron	021	Huodateji	639	Realistic	322
Anam	022	Hush	640	Recor	323
Anam National	023	Hypson	168	Redstar	324
Anhua	604	Hyundai	169	Reflex	325
Anitech	024	Iberia	170	Relon	672
Ansonic	025	iBUYPOWER	641	Remotec	518
Anthem	447	ICE	171	Render	519
AOC	026	I-Inc	484	ReplayTV	520
Aomni	448	iLo	172	RevolutionHD	521
Apex Digital	028	Ima	173	Revox	326
Apple	605	Imperial	174	Rhapsody	522
Archer	449	Imperial Crown	642	Ricavision	673
Archos	029	Indiana	175	R-Line	327
Aristona	030	Infinity	176	Rosen	328
Asberg	031	InFocus	177	Rowa	674
Astar	032	Initial	178	Runco	329
Atlantic	033	Inno Hit	179	Sampo	330
Audiosonic	034	Insignia	180	Samsung	331
Audio-Technica	450	Inteq	181	Samsux	523
Audiovox	035	Interfunk	182	Sansei	675
Aurora Systems	451	Intervision	183	Sansui	332
Aventura	036	iRIS	485	Sanyo	333
Axion	037	Irradio	184	Sanyuan	676
Baile	606	IRT	643	SBR	334
Bang & Olufsen	452	Isukai	185	Sceptre	335
Basic Line	038	ITS	186	Schneider	336
Baur	039	ITV	187	Scimitsu	524
Beijing	607	IX	486	Scotch	337
Beko	040	Janeil	188	Scott	338
Belcor	453	JBL	189	Sears	339
Bell & Howell	041	JC Penney	190	SEG	340
BenQ	042	JCB	191	SEI	341

Beon	043	JCM	487	Seleco	525
Bestar	044	Jean	644	Semp	677
BGH	608	Jensen	192	Shaofeng	678
Blue Sky	045	Jiahua	645	Sharp	342
BOSS	046	Jinfeng	646	Sharper Image	526
Boxlight	454	Jinxing	647	Shen Ying	679
BPL	047	JVC	193	Shencai	680
Bradford	048	Kaisui	194	Sheng Chai	681
Brillian	049	Kamp	488	Sheng Chia	343
Brinkmann	050	Kangli	648	Sherwood	527
Brionvega	051	Karcher	195	Shogun	528
Brockwood	455	Kawasho	196	Siarem	344
Broksonic	052	Kaypani	489	Sierra	345
Bush	53	KDS	490	Signature	346
Byd:sign	054	KEC	197	Signet	529
C & M	456	Ken Brown	649	SIM2 Multimedia	347
Cadia	457	Kendo	198	Simpson	348
Cailing	609	Kenwood	199	Sinotec	530
Candle	055	Kioto	650	Sinudyne	349
Canon	056	KLH	200	Skyworth	531
Carena	057	Kloss	491	Solarism	532
Carnivale	058	Kloss Novabeam	201	Sole	533
Carver	059	KMDS	492	Sonic Blue	534
Cascade	060	Kneissel	202	Sonoko	350
Casio	458	Kolin	651	Sontec	351
Cathay	061	Kolster	203	Sony	352
CCE	062	Konig	652	Soundesign	353
Celebrity	063	Konka	204	Soundwave	354
Celera	064	Korpel	205	Sova	535
Centurion	065	Kosmos	206	Sowa	682
Champion	459	Kost	494	Soyo	355
Changcheng	610	Kreisen	207	Spectricon	536

Changfeng	611	KTV	208	Spectroniq	537
Changhong	66	Kunlun	653	Squareview	356
Chun Yun	612	Leyco	209	SSS	357
Chung Hsin	613	LG	210	Stack 9	683
Cinego	460	Liesenkotter	211	Standard	358
Cinema	614	Lifetec	212	Starlite	359
Cineral	615	Linksys	654	Starvision	538
Citizen	067	LiteOn	495	Strato	360
Clairtone	461	Lloyd's	213	Studio Experience	361
Clarion	068	Loewe	214	SunBrite	539
Classic	462	Logik	215	Sunstar	363
Clatronic	069	Luce	496	Sunwood	364
CME	463	Luma	216	Superscan	365
Coby	070	Lumatron	217	Supersonic	366
Colortyme	071	Luxman	218	SuperTech	367
Colt	072	LXI	219	Supre-Macy	368
Commercial Solutions	073	M & S	655	Supreme	369
Compaq	464	MAG	220	SVA	370
Computime	465	Magnasonic	221	Sylvania	371
Concerto	074	Magnavox	222	Symphonic	372
Condor	075	Magnin	223	Synco	684
Conrowa	616	Majestic	224	Syntax	373
Contec	076	Manesth	225	Systemax	685
Contec/Cony	077	Marantz	226	Tacico	686
Continental	617	Mark	227	Tagar Systems	687
Craig	078	Mastro	656	Tandy	375
Crosley	079	Matsui	228	Tashiko	540
Crown	080	Matsushita	229	Tatung	376
Crown Mustang	618	Maxent	230	TCL	688
CTX	081	MB Quart	497	Teac	377
Curtis	082	Media Center PC	657	Technics	378
Curtis Mathes	083	Mediator	231	Technika	689
CXC	084	Medion	232	Technol Ace	541

CyberHome	466	Megapower	233	Techview	379
CyberPower	619	Megatron	234	Techwood	380
Cytron	085	MEI	498	Teco	542
Daewoo	086	M-Electronic	235	Teknika	381
Dansai	087	Memorex	236	Telecor	383
Dawa	088	Mercury	237	Telefunken	384
Daytron	089	MGA	238	Telegazi	385
Dayu	620	Micro	499	Telemagic	543
Decca	090	Microsoft	658	Telemeister	386
Dell	091	Midland	239	Telesonic	387
Delta	467	Mind	659	Telestar	388
Denon	092	Minoka	240	Teletech	389
Denstar	468	Mintek	241	Tensai	390
Desmet	093	Minutz	242	Tera	544
Diamant	094	Mitsubishi	243	Thomas	391
Diamond Vision	469	Monivision	244	Thomson	392
Digisonic	621	Motorola	246	Thorn	393
Digistar	470	Moxell	500	Tiane	690
Digital Lifestyles	471	MTC	247	TMK	394
Digital Projection Inc.	472	Mudan	660	TNCi	395
Dikom	622	Multitech	248	Tobo	691
Dimensia	096	NAD	250	Tokai	396
DirecTV	473	Nakamichi	501	Toshiba	397
Disney	097	National	661	Tosonic	545
Dixi	098	Naxa	502	Totevision	398
Dream Vision	474	NEC	251	Touch	692
Dual	099	Neckermann	252	Trans Continens	399
Dumont	100	NEI	253	Trical	546
Durabrand	101	NetTV	503	Triumph	400
Dwin	102	Neufunk	255	TruTech	401
Dynatech	475	New Tech	256	TVS	402
Dynatron	103	Newave	662	Uher	403
Dynex	104	Newsonic	663	Ultra	547

Eiki	105	Nexus Electronics	504	Ultravox	404
Elbe	106	Nikkai	257	Unic Line	405
Electroband	107	Nikko	258	Universal	406
Electrograph	108	Niko	505	Universum	407
Electrohome	109	Nimbro	664	Univox	408
Elektra	623	Niveus Media	665	US Logic	548
Element	110	Noblex	506	UTI Technology	549
Elin	111	Norcent	259	Vector Research	409
Elite	112	Northgate	666	Venturer	411
Emerson	113	Norwood Micro	260	VEOS	550
Emprex	476	Noshi	507	Vestel	412
Encross	477	Novatronic	261	Vexa	413
Envision	114	NTC	262	Victor	414
Epson	115	NuVision	263	Video Concepts	551
Erae	478	Okano	264	Videocon	693
Erres	116	Olevia	265	VideoSystem	415
ESA	117	Olympus	508	Vidikron	416
Euroman	118	Onida	667	Vidtech	417
Europhon	119	Onwa	266	Viewsonic	418
Exquisit	120	Opera	267	Viking	419
Fidelity	121	Oppo	268	Villain	553
Finlux	122	Optimus	269	Viore	420
Firstline	123	Optoma	270	Visa	554
Fisher	124	Optonica	271	Visart	555
FlexVision	479	Orbit	272	Visco	421
Flint	125	Orion	273	Vision	422
Fortress	624	Online	274	Vistron	556
Fraba	126	Osaki	275	Vito	423
Frigidaire	625	Otic	668	Vizio	424
Fujimaro	626	Otto Versand	276	Voodoo	694
Fujimaru	627	Ovation	509	Vortec	425
Fujitsu	127	Palladium	277	Voxson	426
Funai	128	Panama	278	VU	695

Furi	628	Panasonic	279	Waltham	427
Futuretech	129	Panavision	280	Wards	428
Galaxis	130	Panda	669	Warumaia	696
Garrard	480	PARK	510	Watson	429
Gateway	131	PDI	511	Waycon	430
GE	132	Penney	281	Wega	431
GEC	133	Perdio	282	Weltblick	432
Genexxa	134	Perfekt	283	Westinghouse	433
GFM	135	Petters	512	Wharfedale	697
Gibraltar	136	Philco	284	White Westinghouse	434
Gibson	629	Philips	285	WinBook	557
Go Video	137	Phoenix	287	Wyse	558
Goldline	138	Phonola	288	XR-1000	559
GoldStar	139	Pilot	289	Xrypton	435
Goodmans	140	Pioneer	290	Yamaha	436
GPX	141	Planar	291	Yamishi	437
Gradiente	142	Plantron	292	Yapshe	698
Granada	143	Plextor	293	Yokan	438
Grundig	144	Polaroid	294	Yoko	439
Grunpy	145	Polyvision	670	Zenith	440
H & B	481	Portland	295	Zonda	560
Haier	146	Presidian	513	ZT Group	699
Hallmark	147				



Documents / Resources

	verizon P265v3 Remote Control [pdf] User Manual P265v3 Remote Control, P265v3, Remote Control, Control
---	---