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Verizon 2024
Basic
Voicemail



Verizon 2024 Basic Voicemail User Guide

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Product Information

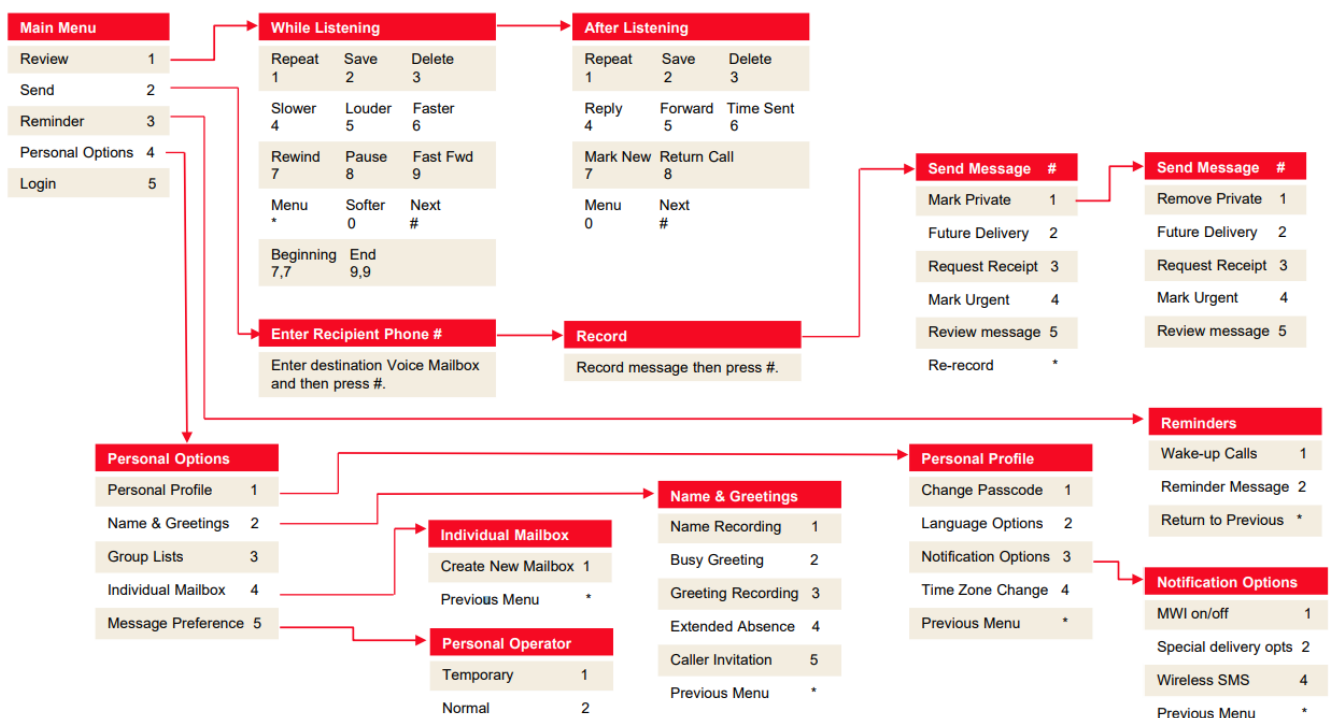
Specifications

- Model: 2024
- Main Menu Options: Review, Send, Reminder, Personal Options, Login
- Available Functions: Repeat, Save, Delete, Slower, Louder, Faster, Rewind, Pause, Fast Forward, Softer, Next, Beginning, End

Main Menu Navigation

To navigate the main menu:

1. To review messages press 1.
2. To send a message press 2.
3. To set a reminder press 3.
4. To access personal options press 4.
5. To log in press 5.



NOTES

1. Not all options are available with every mailbox type
2. When you press 7 from the main menu to transfer to the old system you will be required to enter your mailbox number and old passcode. To return to the new system, you will have to hang up and redial your access number.
3. If you are using individual sub-mailboxes and call to retrieve messages, the system will ask for your mailbox identifier, which is the sub-mailbox number (1-8). The main mailbox identifier is 0

Message Playback Controls

While listening to a message:

- To repeat a message press 1.
- To save a message press 2.
- To delete a message press 3.
- To adjust playback speed (slower, louder, faster) use options 4, 5, 6 respectively.
- To rewind, pause, or fast forward use options 7, 8, 9 respectively.

Sending Messages

To send a message:

1. Enter the recipient’s phone number followed by #.
2. After listening to a message, you can repeat it (1), save it (2), delete it (3), reply to it (4), or forward it (5).
3. To access more options during playback, press 0 for the menu.

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Frequently Asked Questions

Q: What do I do if some options are not available for my mailbox type?

A: If certain options are not available with your mailbox type, it may be due to restrictions. Contact your service provider for more information.


Q: How do I transfer back to the new system from the old system?

A: When transferring back to the new system from the old system, hang up and redial your access number to return to the new system.

Q: How do I set up a wake-up call using the personal options?

A: To set up a wake-up call, navigate to Personal Options > Wake-up Calls and follow the prompts to schedule your wake-up call.

Documents / Resources

	Verizon 2024 Basic Voicemail [pdf] User Guide 2024 Basic Voicemail, 2024, Basic Voicemail, Voicemail
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References

- [User Manual](#)

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