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Verbatim CMH-09 USB C Pro Multiport Hub

Verbatim CMH-09 USB C Pro Multiport Hub User Guide

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Verbatim

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Specifications

Connections:

1. SD/MicroSD (Read: up to 104Mb/s, Write: up to 80Mb/s, Data transfer rates are (3840×2160) (if source is DP1.2)
2. USB-C (data) supports USB 3.2 Gen2, with up to 10Gb/s with a maximum power

Product Usage Instructions

How it works

1. SD & MicroSD
2. HDMI
3. 2x USB-C data (10Gb/s) no charging port
4. RJ45 Ethernet 1Gb/s
5. 2x USB-A 3.2 Gen1, up to 5Gb/s
6. USB-A 3.2 Gen2, up to 10Gb/s

Important Notes

1. For HDMI output, the host USB-C port from your device must support video output.
2. USB-A ports will not support Apple SuperDrive / Nintendo Switch or charge iPads and Tablets.
3. Due to the power output limitations of some laptops, connecting only one HDD/SSD at a time is recommended.

FAQ

- **Why is there no video output?**
  - Please make sure your USB-C source devices support video output.
  - Please check the connection is good.
  - Please use a standard HDMI cable.
- **Why is there no audio output from the HDMI port?**
  - Please make sure that there is an audio output function on the monitor.
  - Please set the external monitor as the default audio output device.
- **Why can't some mobiles use USB 3.2 Gen1 or a card reader?**

  Make sure your mobile USB-C supports OTG.
- **Sometimes WiFi stops working while the HDD is connected to the Hub, what can be done?**

  2.4G networks are easily disturbed. Switch to 5G or adjust the placement of your HDD to reduce the impact of disturbing frequencies.

How It Works

1. SD & MicroSD
2. HDMI
3. 2x USB-C data (10Gb/s) no charging port
4. RJ45 Ethernet 1Gb/s
5. 2x USB-A 3.2 Gen1, up to 5Gb/s
6. USB-A 3.2 Gen2, up to 10Gb/s

Specifications

Connections

1. SD/MicroSD (Read: up to 104Mb/s, Write: up to 80Mb/s, Data transfer rates are subject to the speed of the

memory card itself and your computer´s USB ports.

2. HDMI, up to 4K@60Hz (3840×2160) (if the source is DP1.4), up to 4K@30Hz (3840×2160) (if the source is DP1.2).
3. USB-C (data) supports USB 3.2 Gen2, with up to 10Gb/s with a maximum power of 5V/1.9A (not for charging, don´t plug your power supply).
4. RJ45 Ethernet, with up to 1Gb/s.
5. USB-A 3.2 Gen1, up to 5Gb/s with a maximum power of 5V/0.9A.
6. USB-A 3.2 Gen2, up to 10Gb/s with a maximum power of 5V/0.9A.
   - **Supported systems:** Windows 10/11, MacOS 10.2 above.
   - **Environmental Working Temperature:** 0℃ to 40℃ (32°F to 104°F)
   - **Storage Temperature:** -20℃ to 85℃ (-4°F to 185°F)
   - **Environmental Working Humidity:** 20%-90%RH
   - **Storage Humidity:** 5%-95%RH
   - **Dimensions (WxHxD):** 121 mm (W) x 49 mm (H) x 15.5 mm (D)
   - **Net Weight:** 88 g
   - **Frame Material:** Aluminum

Important Notes

1. The USB-C port on this device is only for data transfer, not for charging, don´t plug in your power supply, this might damage your device.
2. For HDMI output, the host USB-C port from your device must support video output.
3. USB-A ports will not support Apple SuperDrive / Nintendo Switch or charge iPads and Tablets.
4. Due to the power output limitations of some laptops, connecting only one HDD/SSD at a time is recommended.

FAQ

1. **Why is there no video output?**
   - Please make sure your USB-C source devices support video output.
   - Please check the connection is good.
   - Please use a standard HDMI cable.
2. Why is there no audio output from the HDMI port?
   - Please make sure that there is an audio output function on the monitor.
   - Please set the external monitor as the default audio output device.
3. Why can't some mobiles use a USB 3.2 Gen1a or card reader?
   - Make sure your mobile USB-C supports OTG.
4. Sometimes WiFi stops working while the HDD is connected to the Hub, what can be done?
   - 2.4G networks are easily disturbed, Switch to 5G or adjust the placement of your HDD to reduce the impact of disturbing frequencies.
5. What if the display stops working after connecting high-power devices like HDD?
   - Please connect the power supply to provide enough power and reconnect devices.

Verbatim Limited Warranty Terms

Verbatim warrants this product to be free from defects in material and workmanship for 2 years from the date of purchase. This warranty excludes batteries. If this product is found to be defective within the warranty period, it will be replaced at no cost to you. You may return it with your original cash register receipt to the place of purchase or contact Verbatim. Product replacement is your sole remedy under this warranty, and this warranty does not apply to normal wear or damage resulting from abnormal use, misuse, abuse, neglect, or accident, or to any incompatibility or poor performance due to the specific computer software or hardware used. VERBATIM WILL NOT BE LIABLE FOR DATA LOSS OR ANY INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES, HOWEVER, CAUSED, FOR BREACH OF WARRANTIES OR OTHERWISE. This warranty gives you specific legal rights and you may also have other rights which vary from state to state or country to country.

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Declaration

CE Declaration

Complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EC), Low Voltage Directive (2014/35/EU), and General Product Safety Directive (2001/95/EC).

This declaration applies to all specimens manufactured identical to the model submitted for testing/evaluation.

- EN 55032:2015 + A1:2020 + A11:2020
- EN 55035:2017 + A11:2020
- EN IEC 62368-1:2020 + A11:2020

RoHS Compliance
This product complies with Directives 2011/65/EU and 2015/683 of the European Parliament of the Council of 18th December 2006, on the restriction of the use of hazardous substances in electrical and electronic equipment (RoHS) and its amendments. Substances of Very High Concern (SVHC) including 235 substances contained in the Candidate List of June 14th, 2023 are not present in this product range above permitted levels.

WEEE Notice
The Directive on Waste Electrical and Electronic Equipment (WEEE), which entered into force as European law on 13th February 2003, resulted in a major change in the treatment of electrical equipment at end-of-life. The WEEE logo (shown at the left) on the product or its box indicates that this product must not be disposed of or dumped with your other household waste.

For more information about electronic and electrical waste equipment disposal, recovery, and collection points, contact your local municipal household waste disposal service or shop from where you purchased the equipment.

Triman (Only for France)
The product and packaging material are, disposed of separately for better waste treatment. The Triman logo is valid in France only.

Technical Support and Documentation

To download the user manual, access frequently asked questions, or contact the Verbatim support team, please go to – **www.verbatim.com/support**.

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Documents / Resources

	Verbatim CMH-09 USB C Pro Multiport Hub [pdf] User Guide CMH-09 USB C Pro Multiport Hub, CMH-09, USB C Pro Multiport Hub, Pro Multiport Hub, Multiport Hub, Hub

References

- **▼ Welcome to Verbatim: Removable External Storage Drives - Digital Memory Cards, Blu ray, CD & DVD Media**
- **▼ Support Center | Verbatim: Digital Media Storage Solutions, USB Flash Drives, External Hard Drives, SD Memory Cards**
- **User Manual**