Manuals+ — User Manuals Simplified.

Veise
VE017 Smart Locks
With 2 Lever Handle Set

Veise VE017 Smart Locks With 2 Lever Handle Set User Manual

Contents

Veise

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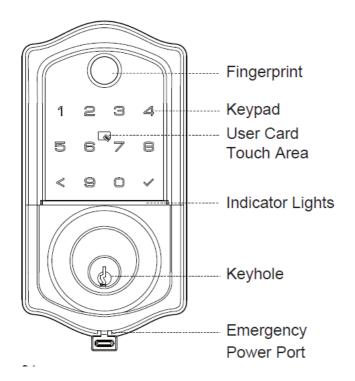
Scan the QR code and search VE017 to get the video.

Need Help? Contact Us!
Call us at +1(855)400-3853 (Monday-Friday 9:00am-5:00pm PST), if you have any questions.
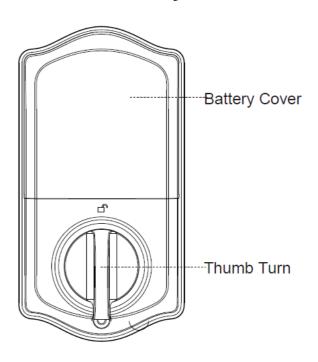**support@iveise.com iveise.com**

At a Glance

Exterior Assembly

- Fingerprint
- Keypad
- User Card Touch Area
- Indicator Lights
- Keyhole
- Emergency Power Port

Keypad:
```
1  2  3  4
5  6  7  8
<  9  0  ✓
```

Interior Assembly

- Battery Cover
- Thumb Turn

Before Pairing

If you have changed the default Master Code (12345678) on the lock, please enter your new Master Code when pairing.
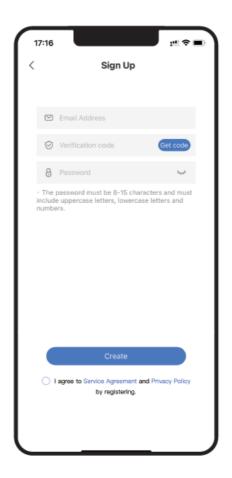If you have not changed the default Master Code, please follow the instructions in the App to change it after pairing is completed.

Step 1: Register Your Account

1 Search and download "KK Home" in **GET IT ON Google Play** or **Download on the App Store**

Scan the QR code to download "KK Home" App

2 Tap on "Sign Up"

Complete the register information and tap "Get Code", you will receive a Verification code in the mailbox you entered to Create.

Step 2: Pair Your Lock
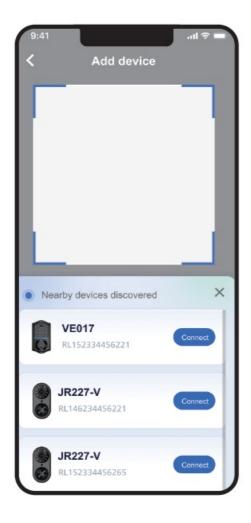Close to your lock, turn on your phone's Bluetooth, click on "Add device" or "+"

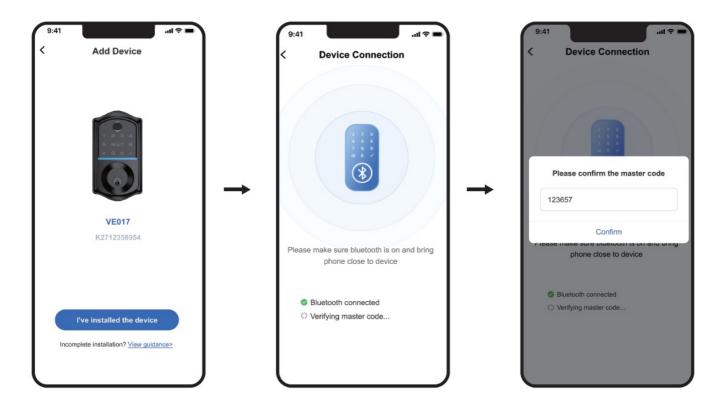**Add device by searching nearby devices or scanning QR code**
Option 1, search devices automatically
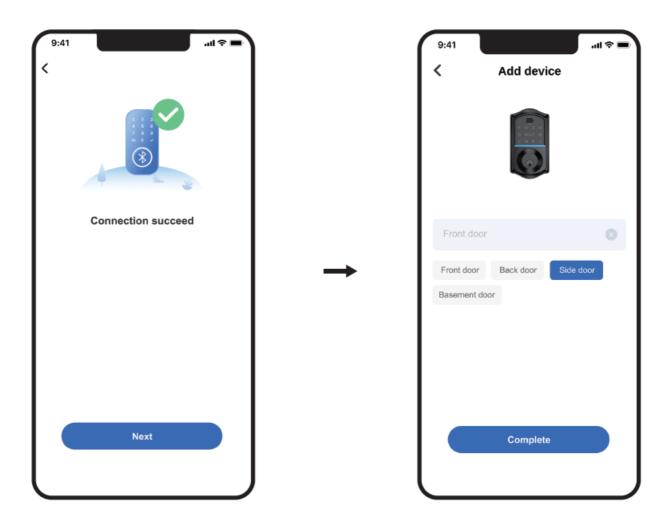Option 2, scan QR code or enter ESN manually

Click on your device to start pairing.
If you have changed the default Master Code on the lock, please enter your new Master Code.
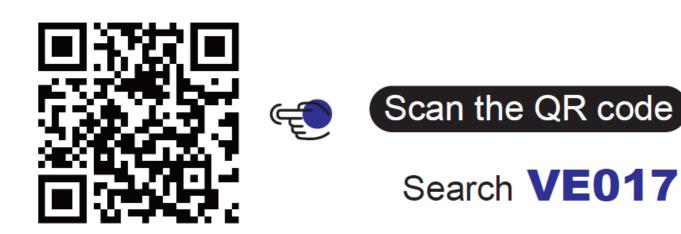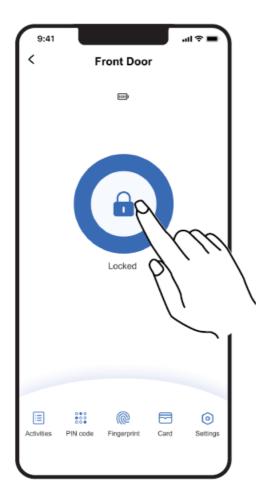
Pairing successfully, name your lock and complete

NOTE: If the lock is not found in the list, please review the following tips.

- Perform a resetting on the lock, test if the default Master Code (12345678) works to unlock.
- Make sure the Bluetooth is turned on.
- During the pairing, please wake up the Keypad screen by using your palm and keep the screen always on.
- Call us at +1(855)400-3853 (Monday-Friday 9:00am-5:00pm PST), if you have any questions.
  support@iveise.com

Scan the QR code

Search **VE017**

App Unlock / Lock
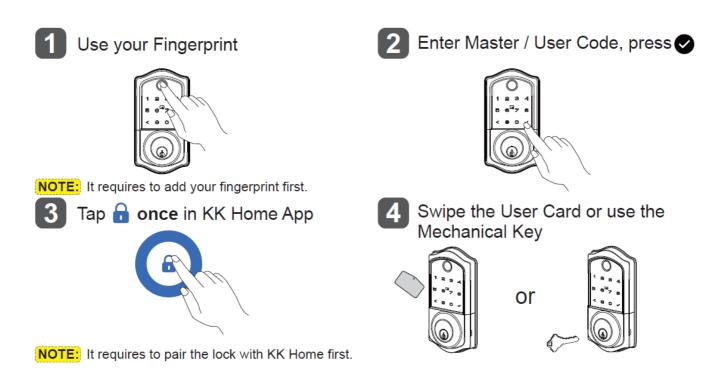
Tap the icon once to unlock or lock
NOTE: App unlock and lock only works when you are in the Bluetooth range of the lock.

How to Unlock

1 Use your Fingerprint

NOTE: It requires to add your fingerprint first.

2 Enter Master / User Code, press ✓

3 Tap 🔒 **once** in KK Home App

NOTE: It requires to pair the lock with KK Home first.

4 Swipe the User Card or use the Mechanical Key

or
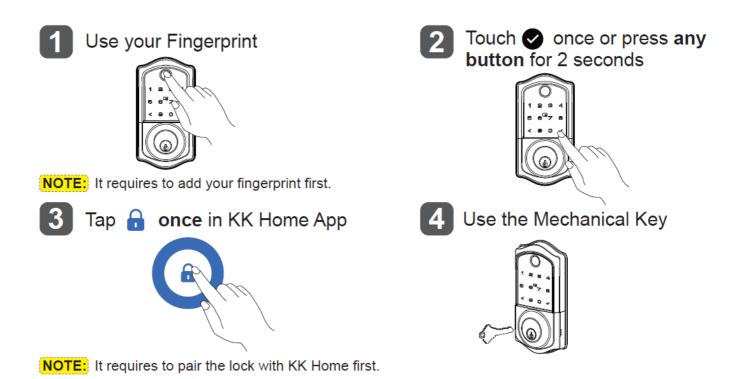
Unlock from inside.
Rotate the thumb turn

How to Lock

Lock from outside.

1 Use your Fingerprint

NOTE: It requires to add your fingerprint first.

2 Touch ✓ once or press **any button** for 2 seconds

3 Tap 🔒 **once** in KK Home App

NOTE: It requires to pair the lock with KK Home first.

4 Use the Mechanical Key

Lock from inside.
1 Rotate the thumb turn
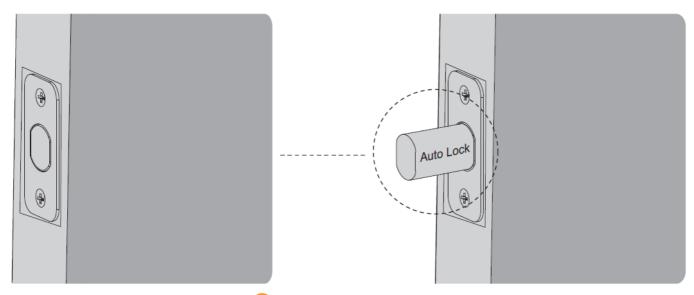
Auto Lock
In Auto Lock mode, the bolt will extend out automatically to lock the door in 30 seconds.You can customize the Auto Lock time delay between 10 and 99 seconds.

🕐 **30** seconds later

NOTE: Auto Lock is disabled by default, it needs to be enabled manually. The lock doesn't have a built-in door sensor, if the Auto Lock is enabled, it will lock automatically whether your door is closed or open.

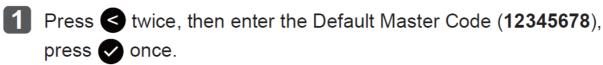**Programming Guide**

Important:
The default Master Code is 12345678. It's required to change a new Master Code of your own before
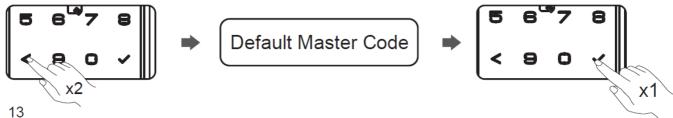
programming the lock.

If you are not going to use KK Home App, you can program the lock manually on the lock by following the Programming Guide.
The Master / User Code you program on the lock can be synchronized to KK Home App, so you can view the code record in KK Home App.

Change Master Code

1 Press **<** twice, then enter the Default Master Code (**12345678**), press ✓ once.

x2

13
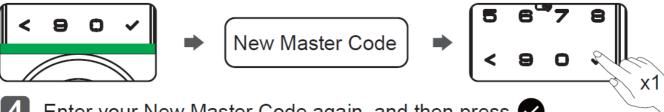
2 When green light flashes, press **1** on the Keypad.

3 Then enter your New Master Code, and then press ✓ .

x1

4 Enter your New Master Code again, and then press ✓ .

x1

5 Congratulations on completing this programming when the green indicator light flashes!

< < + Master Code + ✓ ➡ **Press ②** ➡ **New User Code + ✓** ➡ **New User Code + ✓**
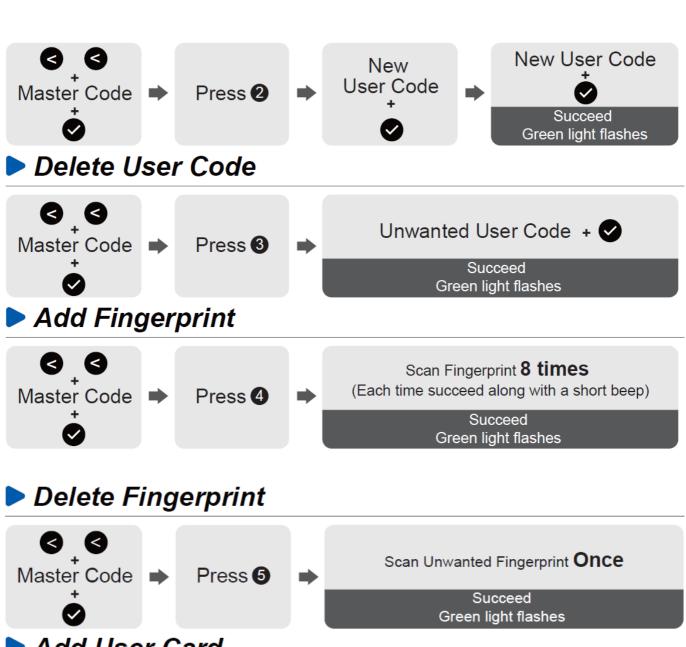Succeed
Green light flashes

▶ Delete User Code

< < + Master Code + ✓ ➡ **Press ③** ➡ **Unwanted User Code + ✓**
Succeed
Green light flashes

▶ Add Fingerprint

< < + Master Code + ✓ ➡ **Press ④** ➡ Scan Fingerprint **8 times**
(Each time succeed along with a short beep)
Succeed
Green light flashes

▶ Delete Fingerprint

< < + Master Code + ✓ ➡ **Press ⑤** ➡ Scan Unwanted Fingerprint **Once**
Succeed
Green light flashes

▶ Add User Card
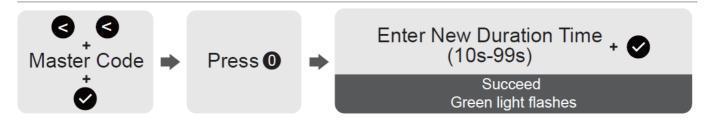
< < + Master Code + ✓ ➡ **Press ⑥** ➡ Scan User Card
Succeed
Green light flashes

▶ Delete User Card

< < + Master Code + ✓ ➡ **Press ⑦** ➡ Scan Unwanted Card
Succeed
Green light flashes

▶ *Enable Auto Lock*

< < + Master Code + ✓	➡	Press 9	➡	1 + ✓	Succeed Green light flashes

▶ *Disable Auto Lock*

< < + Master Code + ✓	➡	Press 9	➡	2 + ✓	Succeed Green light flashes

▶ *Set Auto Lock Time*

< < + Master Code + ✓	➡	Press 0	➡	Enter New Duration Time (10s-99s) + ✓ / Succeed Green light flashes

▶ *Enable Silent Mode*

< < + Master Code + ✓	➡	Press 8	➡	2 + ✓	Succeed Green light flashes

▶ *Disable Silent Mode*

< < + Master Code + ✓	➡	Press 8	➡	1 + ✓	Succeed Green light flashes
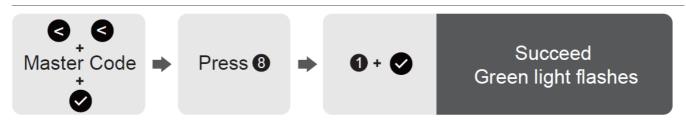
Definitions

Master Code
The default Master Code is 12345678. Before programming, it requires to change the default Master Code to a new one.
Master Code can be used to unlock the door under Vacation Mode. Property owner & manager should keep this information confidential.

Auto Lock
In Auto Lock mode, the Latch bolt will extend out automatically to lock the door in 30 seconds.
Auto Lock is disabled by default. You can customize the Auto Lock time delay between 10 and 99 seconds.

One-touch Lock
Touch once on the Keypad to lock from outside.
Press and hold any button on the Keypad for 2 seconds to lock from outside.

Wrong Entry Limit
After 10 times unsuccessful attempts at entering an invalid access (including Passcode, Card or Fingerprint), the device will shut down for 3 minutes.

Silent Mode
The beep sounds when pressing Keypad can be muted. But you will still hear low battery and system alerts.

Vacation Mode
This is a security feature for you when you are leaving your home for vacation or long trip. You can open it in KK Home App.
Enabling the Vacation Mode will restrict all User Codes, User Cards and Fingerprints until Master Code is entered on the Keypad. If it's unlocked by the Thumb Turn from the inside, the lock will sound an alarm.

Anti-peeping Passcode
Entering random numbers before or after correct passcode will also unlock the door, which can prevent the passcode being exposed.
The length of anti-peeping passcode should be within 16 digits.

83618 **137192** 14710
PASSCODE
RANDOM DIGITS

Need Help? Contact Us!
If you have any questions, please contact us at +1(855)400-3853
(Monday-Friday 9:00am-5:00pm PST)

support@iveise.com

iveise.com

FAQ

If you have your order ID, videos or images of your problem (if necessary) ready before contacting Customer Support, we will solve your problem faster and better.

Why am I unable to check the latest records in the App?

When you are beyond the Bluetooth range of the lock or the Veise gateway G1 is not connected, the records of code and User Card unlocking are not in the list timely. When you are within the Bluetooth range of the lock or the Veise gateway G1 is connected, refresh your records.

How to edit, delete, or create custom codes remotely?

Editing, deleting, or creating custom codes requires the Veise gateway G1 (sold separately) or you are within the Bluetooth range of the lock.

Can I add multiple locks to one account?

Yes, it is able to add multiple locks in KK Home App.

Can I add a lock to two accounts?

No, you can't add locks to two accounts, but you can share your access to the other account. Please do as follows. 1. Open KK Home App and navigate to User. 2. Select Add user. 3. Choose the device you want to share. 4. Opt for sharing as Family (full permissions) or Guest (limited permissions). 5. Share with a specific user via Email or aninvitation code (the user must be registered in KK Home App).

Why I failed to lock unlock in KK Home App?

Please check if the door lock installation is correct and confirm whether the key and password set on the door lock can unlock the door properly. If everything is confirmed to be correct and all mentioned methods can unlock the door, but the App still cannot unlock it, please confirm your Bluetooth lock. Turn on your Bluetooth and grant the App Bluetooth permission. Make sure you are within the Bluetooth connection range (within 9.84ft) to operate the App for unlocking and locking the door.

How to change the email address in KK Home App?

We regret to inform you that KK Home App currently does not support email address changes.

How to connect with Alexa?

To enable your Alexa features, please make sure that the Veise gateway G1 is connected. Then, follow the steps below: 1. Make sure your devices are connected properly. 2. Navigate to My The Third Party Voice Services Alexa icon in KK Home App. 3. Select Agree and link to initiate the linking process. Follow

the prompts to link your account and Skill in Alexa App. 4. Locate your device on the Alexa Home page or under Devices. Click on the settings icon in the top right corner. In the settings, enable Unlock by App and Unlock by voice. Create your voice code as prompted. Once configured, your device is ready for Alexa control.

How to add Google Assistant to KK Home App?

To enable your Google Assistant features, please make sure that the Veise gateway G1 is connected. Then, follow the steps below. 1. Open KK Home App My Works with. 2. Click 'Google Assistant Click Agree and link'. (Note: You need to download 'Google Home' App in advance and redirect to 'Google Home' App for authorization) 3. Sign in your Google account. If not signed in, create a Google account. 4. Discover KK Home devices in Google Home App and add them to the corresponding Home. 5. Back to KK Home App, view the link status linked with Google Assistant. 6. Control KK Home devices via Google Assistant.

Documents / Resources

	Veise VE017 Smart Locks With 2 Lever Handle Set [pdf] User Manual VE017, VE017 Smart Locks With 2 Lever Handle Set, VE017, Smart Locks With 2 Lever Handle Set, Lever Handle Set, Handle Set, Set

References

- **User Manual**