

# **VAULTEK SR20i Colion Noir Edition Biometric and Bluetooth** 2.0 Slider Han User Guide

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VAULTEK SR20i Colion Noir Edition Biometric and Bluetooth 2.0 Slider Han



#### Warnings

To prevent damage to your Vaultek" unit or injury to yourself or to others, read the following safety precautions before using this unit.

# ALWAYS CHECK TO MAKE SURE THE DOOR HAS LATCHED WHEN CLOSING

This safe uses a rugged latch system. When closing, press the front door firmly closed. Door requires a firm press and will lock automatically when closed properly.



Change the default code as soon as possible to prevent unauthorized access to your safe.

• DO NOT place or store the backup keys inside the safe at any time. If the battery fails, you will be unable to open the safe.

- DO NOT expose to extreme heat or cold. Battery power may be affected.
- DO NOT use a battery which has physical damage such as scratches and dents on the housing. Replace the battery every 3 years.
- DO NOT store loaded guns in this unit. Firearms are serious in nature and must be handled with respect. Store responsibly.
- No safe or lock is impenetrable given the right skills and tools. Alert of Manual Unlock can be enabled to inform
  you if the safe has been opened with the key or if the lock is manually picked open. See page 18 for
  information.
- Keep this product away from small children as the package contains small items that could become a choking hazard.
- Further warnings and disclaimers on next page.
- DO NOT operate a firearm without proper training and experience.
- Be sure and follow all local and state firearm laws.

#### Nano Key 2.0 Warnings (Sold Separately)

- Take caution when using this feature and be responsible. Security can be compromised in the event Nano Key is lost or stolen. Only pair Nano Key after thoroughly understanding the inherent risks.
- To avoid unintentional safe opening, Nano Key should only be used when safe is in sight.
- WARNING anyone including children can access the safe via Nano Key.
- ALWAYS unpair Nano Key in the event it is lost or stolen.

## **Disclaimers:**

- NEITHER SELLER NOR MANUFACTURER SHALL BE LIABLE FOR UNAUTHORIZED ACCESS. ANY INJURY. LOSS OR DAMAGE TO PERSONAL PROPERTY DIRECT OR CONSEQUENTIAL. ARISING OUT OF THE USE OF. OR THE INABILITY TO USE THE VAULTEK" SAFE.
- THE USER SHALL DETERMINE THE SUITABILITY OF THE VAULTEK" SAFE BEFORE THE INTENDED USE AND USER ASSUMES ALL RISK AND LIABILITY WHATSOEVER IN CONNECTION THEREWITH, VAULTEK"
- SAFES ARE NOT INTENDED TO PROTECT AGAINST ENVIRONMENTAL HAZARDS INCLUDING FIRE AND WATER.
- The Bluetooth• word mark and logos are registered trademarks owned by the Bluetooth SIG. Inc. and any use of such marks by Vaultek Safe. Inc. is under license.

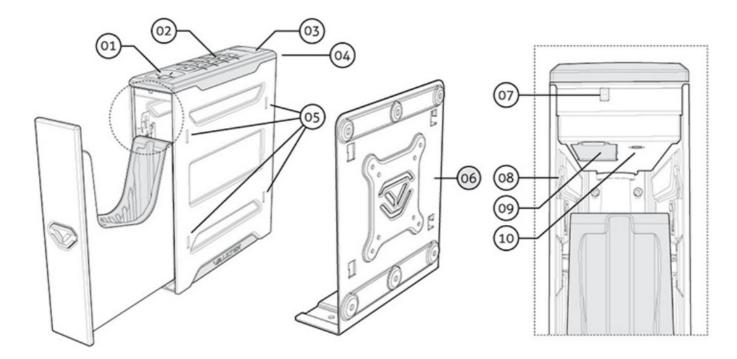
## Register your product

- On line using the code on the right. Simply scan the code with your phone's camera or visit
  www.vaulteksafe.com, click Support then Product Registration. Enter the required information in the form and
  click submit.
- Registration provides many benefits including three year warranty. technical support. and ordering replacement keys should you misplace them.



## Get to Know Your Vaultek® Slider Series Safe

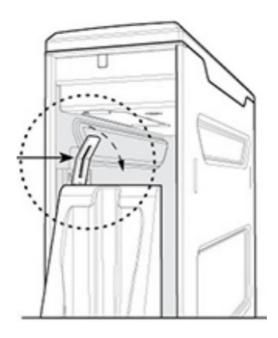
The Vaultek" SR20i/SR20 part of Slider Series is a tough and rugged Bluetooth" access safe. Its solid structure and penetration resistant design makes it ideal for quick firearm access. Powered by a rechargeable lithium-ion battery. the safe combines high security with complete access control.



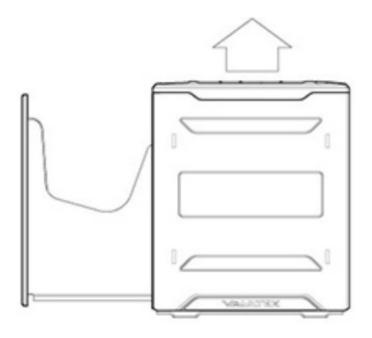
- 1. Smart Align Biometric Scanner (Biometric Model Only)
- 2. Backlit Keypad
- 3. Key Hole Cover
- 4. Charging Port
- 5. Mounting Slots (4x both sides
- 6. Vaultek" Mounting Plate
- 7. LED Light
- 8. Mounting Plate Release Clip
- 9. Battery Compartment Door
- 10. PROGRAM Button

## How to Remove Safe from the Mounting Plate

1. Open the safe. Locate the release clip on the same side as the attached mounting plate.



2. Use your thumb or finger to pull the release clip back, and lift the safe off the mount at the same time. The safe will not remove without pulling the release clip back.



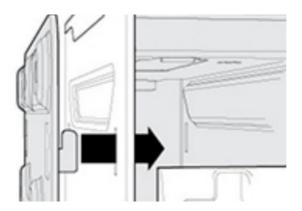
# 3. MANUAL KEY COVER



4. CHAR61N6 PORT



#### 5. MOUNTING SLOTS



# **\$Basic Operations**

With the rechargeable battery installed, you can unlock your safe using any of the authorized access points.

- **Keypad:** The numeric keypad responds quickly for rapid access and has a built-in proximity sensor that lights up when your hand brushes against the safe.
- Biometric Scanner (Biometric Model Only): Personalized access for up to 20 unique fingerprints.
- Manual Key: Two keys are provided for manual access to the safe in the event the battery dies.
- Nano Key (Sold Separately): Remote for on demand access.
- Vaultek Bluetooh App: Manage the safe with the Bluetooth\* app.
- Before using this safe, inspect the safe to make sure the door latches properly. You can perform a quick test by using the included mechanical key. Open and close the safe 5 times. Do not use the product if you notice any problem or defect. Please email Vaultek customer support at support@vaulteksafe.com.

# **Secure Defense**

How your Vaultek® safe keeps people out.

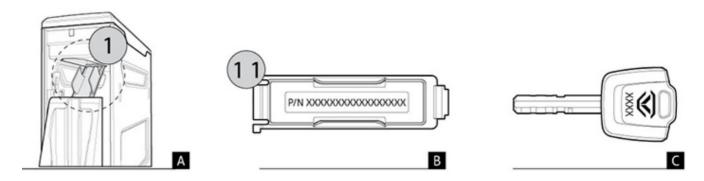
- Mounting Plate: Your Vaultek\* safe can be secured via the included mounting plate and hardware to a vertical surface.
- Security Sleep Mode: Activates when six (6) consecutive incorrect keypad entries are entered or (6) incorrect fingerprint scans are made. The safe will not accept any entries for four minutes. If any additional attempts are made the alarm will beep. The security sleep mode can be cleared upon unlock of the safe by any authorized access method including the backup keys.
- Alert of Manual Unlock Activates when someone opens the safe with either the key or by picking the lock. the keypad will start flashing and the safe will beep for 10 seconds. To clear the alarm you must enter the

authorized master code or scan an authorized fingerprint (biometric model only). By default this is toggled OFF. To enable reference the hot key section on page 18.

# **Product Registration**

Vaultek" strongly encourages you to register your safe as soon as you receive it. Registration provides many benefits including three year warranty, technical support and ordering replacement keys should you misplace them. Your Vaultek" safe has a unique product number on the inside of the battery door and a 4-digit ID number engraved on the keys. You will need these numbers to register your safe.

- 1. Locate your product number. It is printed on the first page of this user manual and on the inside of the battery door (Figure A/8).
- 2. Find your 4-digit ID number engraved on the keys (Figure C).
- 3. Please visit the Vaultek" website at vaulteksafe.com and click Support/Product Registration.
- 4. Enter the required information in the form and click submit.



## **Battery**

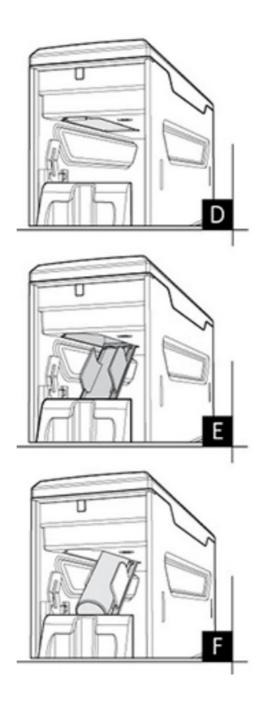
#### Installation

Your safe uses a 3.7V 18650 rechargeable lithium-ion battery with a flat top. A minimum 2000 mAh capacity is required. however 2200 mAh or higher can be used to increase operation time.

- 1. To get started open the safe using one of your backup keys via the keyhole at the back of the safe. Open keyhole cover, push key in and rotate key clockwise to open the safe.
- 2. Locate the battery door and open by depressing the tab near the front of the cover, allowing the door to fold down (Figure DIE).
- 3. Snap the battery (included in accessory box) into the battery door (Figure E/F). The battery door has molded snaps for the battery to clip into. Note that your Vaultek" safe automatically detects the polarity of the battery and can be snapped in either direction.
  - **Tip!** Make sure to push battery to back of the battery door allowing the door to close properly.
- 4. Close the battery door. When the battery door is closed you will hear a short welcome tone and the keypad will light up.

**Important!** First time users should change the default code immediately after installing the battery to prevent unauthorized access to your safe.

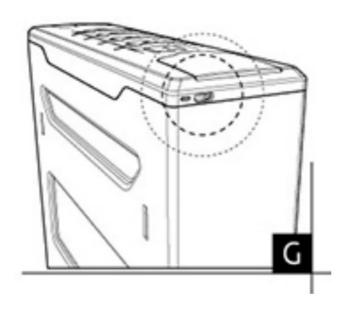
**Important!** Register your safe online. Registration provides many benefits including three year warranty. technical support and ordering replacement keys should you misplace them. Go to <u>vaulteksafe.com/support/</u> then select Product Registration.



# Charging

Your Vaultek" safe is powered by a rechargeable lithium-ion battery and comes with a charging kit which includes an AC power adapter and a micro-USS cable. Safe and micro-USS cable can be used with all international power adapters. Under normal usage. a fully charged battery can last at least 3 months.

- 1. To recharge the safe. plug the micro-USS cable into the micro-USS receiving jack located on the back side of the safe (Figure G) and connect to a standard USS port or wall outlet using the AC power adapter. Approximate recharge time is 2.5 hours.
- 2. The LED next to the receiving jack on the back of the safe (Figure G) will glow YELLOW indicating charging and GREEN indicating charged.



#### **Battery Maintenance**

## **Charging Tips1**

- After installing the battery. use the charging kit provided to charge the unit 100%.
- The charging kit can also function as an external power supply. which means you can open your safe even when the battery is depleted.
- Leaving your safe plugged in continually will not harm the safe or battery. However, to preserve battery life we suggest that you unplug occasionally to allow the battery to cycle down.
- A specially designed Vaultek" powerpack is available as a separate accessory to extend operation time.
- The adapter used to charge the battery should output 5V/2000mA or above when using the micro-USS cable. See the FAQ section for additional information about the battery.

# **Testing the Battery Power**

To check the battery level. press and hold the '5' key on the keypad for 3 seconds. The keys will glow GREEN or RED to indicate the battery levet

If 4 keys glow green: 80%-100%
If 3 keys glow green: 60%-80%
If 2 keys glow green: 40%-60%
If 1 key glows green: 20%-40%
If 1 key glows red: 10%-20%
If 1 key blinks red: less than 10%

## **Low Battery**

If the first key blinks RED several times and you hear several rapid beeps when opening the safe, your battery level is critically low and your safe needs to be charged immediately.

## **Soft Rest Tip**

In the event the battery dies or a soft reset is performed (battery removal and installation) the safe will restore default settings for interior light, sound, and Alert of Manual Unlock feature. These settings will need to be readjusted, however the master code and fingerprint scanner will not be affected.

• IMPORTANT! Do not use a battery which has physical damage such as scratches and dents on the housing.

Replace the battery every 3 years.

- **IMPORTANT!** Use a 3.7V 18650 rechargeable lithium-ion battery with a flat top. A minimum 2000 mAh capacity is required, however 2200 mAh or higher can be used to increase operation time.
- **IMPORTANT!** The adapter used to charge the battery should output 5V/2000mA or above when using micro-USS cable.

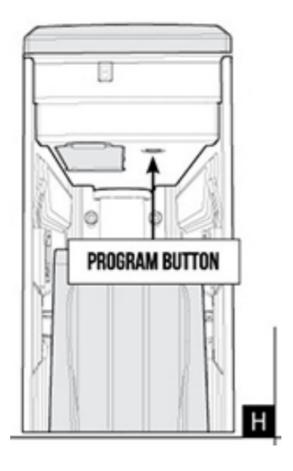
# **Master Code Programming**

WARNING! First time users should change the default code as soon as possible to prevent unauthorized access.

## **Code Requirements Tips!**

- Your code can be a minimum of 4 and a maximum of 8 digits. We recommend a code 6 to 8 digits in length using at least one of each key to make it more difficult for someone to guess your code.
- Avoid easy-to-guess digits such as 1234, 1111, 2222, etc.
- Two keys cannot be pressed simultaneously
- Programming a new code will overwrite your previous code.
- 1. Open the safe. Note, keys are included. With the safe open, press and hold the "PROGRAM" button (3 seconds) {Figure H) until all keys turn RED and let go.
- 2. Enter your NEW master code.
- 3. **IMMEDIATELY** Press and hold the "PROGRAM" button a second time (3 seconds) until all keys turn RED and let go.
- 4. Enter your NEW master code a second time.
- 5. **IMMEDIATELY** Press and hold the "PROGRAM" button together a third time (3 seconds) until the safe beeps and all keys turn GREEN and let go. This tone confirms that the code has been reset.

**Troubleshooting!** If you make a mistake and the new code will not work, simply start over with step 1. Security Sleep Mode: For your security, the safe will time out and sleep for 4 minutes if 6 incorrect entries are made. If any additional attempts are made the alarm will beep. The security sleep mode can be cleared upon unlock of the safe by any authorized access method including the backup keys



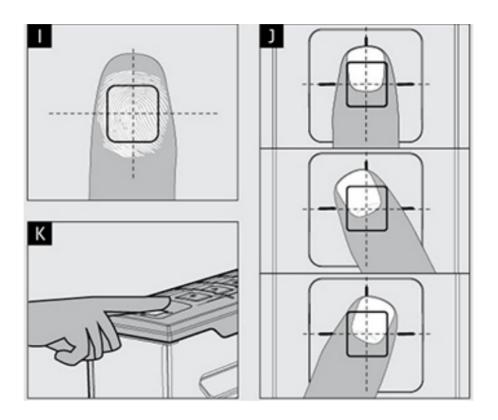
## **Biometric Scanner**

### Overview + Tips! (Biometric Safe Only)

- Biometrics are methods of authenticating the identity of a person based on physical or behavioral characteristics. Biometric fingerprint authentication refers to technology that measures and analyzes human physical characteristics for identification and authentication purposes. The smart align biometric system guides your finger placement for consistent and accurate results.
- Everyone has their own unique fingerprints. and what makes them unique is the pattern of ridges, valleys. and minutiae points that comprise an individual print. Vaultek" and their leading engineering group has developed proprietary technology to read and match fingerprints with unmatched speed and accuracy. That means that only authorized users have access to your valuables. The safe is capable of storing fingerprint data for up to 20 unique authorized users. A user consists of S scans of the same finger during registration. Once a user's fingerprint data is stored in the safe and encrypted, it cannot be copied or stolen.

# **Helpful Programmig Tips**

- Place the core of the fingerprint flat (Figure I• I•K) over the center of the scanner (this allows the scanner to read where most of the fingerprint detail is located) see (Figure I).
- Adjust your finger slightly between scans for increased accuracy (see Figure J). Excessive moisture, lotions, or dirt will affect your fingerprint and may cause inaccurate sensor reading.
- **Troubleshooting!** If you are having difficulty with your print, program the same fingerprint 4 or S times. You have 20 slots available for programming and you can also try your thumb as it has more surface area to read.



#### **Biometric Scanner**

#### **Programming Admin Prints 1 and 2 (Biometric Safe Only)**

The 1st and 2nd fingerprints will be recognized as administrative fingerprints and will be used to authorize additional users. To program additional users please refer to the next page.

**Tip!** The first two enrolled fingerprints are admin prints, and are required to authorize enrolling additional users (3·20).

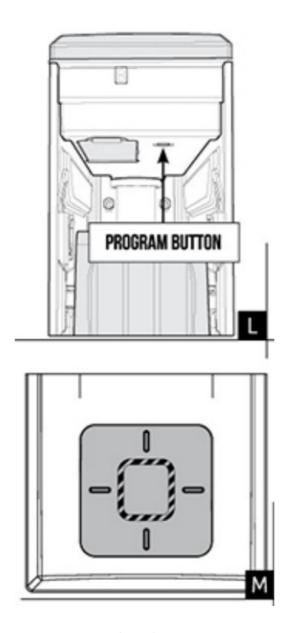
**Tip!** Each fingerprint requires S registration scans to be enrolled into the safe.

- 1. Open the safe. Program the 1st fingerprint by quickly pressing and releasing the "PROGRAM" button (Figure L). The fingerprint LED (Figure M) will turn solid RED and the '1' key on the keypad will start blinking RED.
- 2. Using the helpful programming tips provided on page 09 place your finger on the fingerprint scanner for the first of 5 scans. When the safe beeps and the '1' key lights up GREEN remove your finger.
- 3. Place finger again over the scanner at a slightly different angle (see Figure Jon page 09) until the safe beeps and the '2' key lights up GREEN and lift.
- 4. You will repeat this process until all keys (1-5) are solid GREEN. This completes the enrollment for the first ad min.

**Tip!** Repeat steps 1 through 4 to add the 2nd administrative fingerprint. To program prints (3·20) refer to page 11.

**Troubleshooting!** If after step 1 all the keys are blinking RED and the fingerprint LED turns solid YELLOW then refer to programming additional prints 3 to 20 on the next page.

**Troubleshooting!** If you are having difficulty with your print, program the same fingerprint 4 or 5 times. You have 20 slots available for programming and you can also try your thumb as it has more surface area to read.



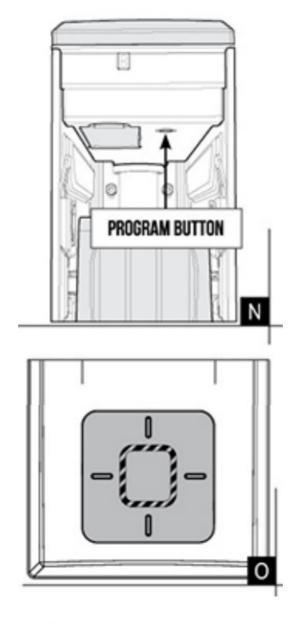
# **Programming Additional Prints 3 to 20 (Biometric Safe Only)**

After the first two Admin fingerprints have been locked in, you can add additional users or fingerprints, up to 20 unique users in total. This is very helpful in the event the fingerprint scanner is having a hard time reading your initial fingerprints, or if you wish to grant other users authorized access to your safe. Any additional users programmed require authorization from one of the two Admin fingerprints.

- 1. Open the safe. Program additional fingerprints by quickly pressing and releasing the "PROGRAM" button (Figure N). When all keys (1-5) are blinking RED scan one of the administrative fingerprints.
- 2. Place one of the first two programmed administrative fingerprints on the scanner and remove when the safe beeps and the fingerprint LED (Figure 0) blinks GREEN. When the '1' key starts blinking RED you can enroll a NEW fingerprint.
- 3. Using the helpful programming tips provided on page 09 place the NEW finger on the scanner. When the safe beeps and the '1' key lights up GREEN remove your finger.
- 4. Place finger again over the scanner at a slightly different angle until the safe beeps and the '2' key lights up GREEN and lift. You will repeat this process until all keys (1-5) are solid GREEN.

Tip! Repeat steps 1 through 4 to add additional fingerprints.

**Troubleshooting!** If you are having difficulty with your print, program the same fingerprint 4 or 5 times. You have 20 slots available for programming and you can also try your thumb as it has more surface area to read.



#### **Deleting Fingerprints (Biometric Safe Only)**

Individual fingerprints can not be deleted from the keypad on the safe. Following this procedure will erase all of the fingerprints including both administrative fingerprints. If you wish to delete individual fingerprints. refer to the Vaultek\* Bluetooth 2.0 app. This procedure will not affect the keypad master code.

- 1. Press and hold keys '1' and "PROGRAM" button together until all the keys light up RED and let go.
- 2. Enter your master code on the keypad. If the code is correct. all the keys will blink GREEN and safe will beep indicating deletion of all the fingerprints.

#### Low Success Rate (Biometric Safe Only)

If you are having difficulty with your print, program the same fingerprint 4 or 5 times. You have 20 slots available for programming and you can also try your thumb as it has more surface area to read.

- 1. Let's delete the fingerprints and start over. Refer to the deleting fingerprints section above.
- 2. Now let's try reprogramming your fingerprint using the helpful tips on page 09.
- 3. Open the safe. Program the 1st fingerprint by quickly pressing and releasing the "PROGRAM" button (Figure N). The fingerprint LED (Figure 0) will turn solid RED and the '1' key on the keypad will start blinking RED.
- 4. Place your finger on the fingerprint scanner for the 1st of five scans until the safe beeps and the '1' key lights up GREEN and lift.
- 5. Rotate your finger position and place your finger on the scanner again. You will repeat this process until all

scans (1-5) are programmed.

6. Close the safe and test to see if the safe will opens using your fingerprint.

# Vaultek® Bluetooth® 2.0 App: Overview + Features

The Vaultek., app lets you get the most out of your safe. Using the app gives you access and control over features that are not possible using the keypad interface alone. To get started, download and install the Vaultek., app for free from the Google Play store or Apple store, and pair your phone with your safe.

## Vaultek" Bluetooth" 2.0 App: Features

Unlock Safe Within Range (Optional) I Check Battery Levels I Toggle Sound On/Off I Adjust Interior Light I Manage Fingerprint IDs (Biometric Model Only) I View History Log I Toggle Nano Key Entry Modes

#### **Helpful Tips!**

- Toggle App Remote Unlock: By default. the unlock feature on the Vaultek" app will be disabled. If you wish to enable this feature. press and hold keys '1' and '4' followed by the "PROGRAM" button together for 3 seconds. If all keys turn GREEN the unlock feature is enabled. If all keys turn RED the unlock feature is disabled. Toggle App Connection ON/OFF: ON by default. The connection toggle when OFF stops all app communication. such as the phone unlock command and eliminates any outside sources from connecting to the safe over
- Bluetooth including already paired devices. To toggle app connections ON/OFF press and hold key '2' and "PROGRAM" together at the same time for 3 seconds. The keypad will flash RED indicating connections are OFF, or GREEN indicating connections are ON. When OFF, a paired phone will not be able to operate the app until the connection has been turned ON.
- **History Log Timestamp:** Any actions recorded in the history log before your phone is paired with the safe will show a timestamp from the safe's default clock this may not match your phone's time or date. To sync your phone's time with the safe's history log. simply open and close the battery door and immediately re-pair your phone before performing any other actions.

#### **Pairing**

- 1. **Download the App:** Scan the QR code with your phones camera to download the Vaultek., Bluetooth" 2.0 app from Google Play or the Apple Store.
- 2. Make sure your phone's Bluetooth" settings are set to ON, and open the Vaultek" Bluetooth• 2.0 app to begin. Important! You must be within Bluetooth" range to pair your phone with your safe. The approximate range is 25 feet.
- 3. **Create a Pattern Lock:** This is an added layer of protection to safeguard your safe and prevent unauthorized access in the event your phone is misplaced. To create your pattern lock, simply drag your finger along the screen to connect at least four dots.
- 4. **Select Your Safe:** After a few seconds your safe will appear in the search. Tap "Begin Scanning" at the bottom of the screen to refresh if you are not seeing your safe listed. Select your safe. and follow the on screen prompts.

**Tip!** This pairing sequence offers enhanced security protection and will allow up to ten different phones to pair with your safe.

**Toggle Remote App Unlock:** Refer to page 13 on how to enable this feature.

**Privacy Notice:** Vaultek Safe, Inc. does not access your personal information. The app may require some permissions to store personal preferences such as your safe settings and Bluetooth settings to communicate with your safe. In no way do we gain or collect any personal information from you.

## Nano Key 2.0

# Overview + Warnings! (Sold Separately)

- Your Vaultek" safe supports quick access with Nano Key 2.0 technology. Nano Key 2.0 and Nano Key 2.0
  Biometric are not included but can be purchased separately at vaulteksafe.com or from an authorized dealer.
  Nano Key 2.0 and Nano Key 2.0 Biometric, part of Vaultek's Nano Key lineup, provides instant access to your safe in the event you need immediate entry.
- Take caution when using this feature and be responsible. Security can be compromised in the event Nano Key 2.0 is lost or stolen, Only pair Nano Key 2.0 after thoroughly understanding the inherent risks,
   IMPORTANT! To avoid unintentional safe opening, Nano Key 2.0 should only be used when safe is in sight.
- ALWAYS unpair Nano Key 2.0 in the event it is lost or stolen.
   IMPORTANT! Nano Key 2.0 should be mounted less than 6 feet away from the safe for proper operation. Use in long range is not recommended as it may cause accidental opens.

#### **Pairing**

**Important!** You must be within 6' from the safe to pair Nano Key.

**WARNING** anyone including children can access the safe via Nano Key 2.0.

- 1. Press and hold the '5' key then "PROGRAM" button together (3 seconds) until the keypad flashes RED.
- 2. **Nano Key 2.0**: Aim Nano Key 2.0 towards the safe then press and hold the center button. If the keypad flashes GREEN then the Nano Key 2.0 has paired successfully. If the keypad flashes RED then simply start over with step 1
- 3. **Nano Key 2.0 Biometric**: Scan an authorized print. The keypad will flash GREEN to indicate pairing is successful.

**Important!** You need to have atleast one fingerprint programmed on Nano Key 2.0 Biometric in order for it to pair with Slider.

#### Enable/Disable

- Enabling/disabling Nano Key 2.0 and Nano Key 2.0 Biometric from the touch screen, or Vaultek" Bluetooth" 2.0 app will NOT unpair a Nano Key from the sale's memory.
- Nano Key 2.0 can be temporarily disabled as needed. When disabled, Nano Key 2.0 can not be used to open a
  paired safe. When enabled, Nano Key 2.0 will resume normal operation and open a paired safe.
   Press and hold the '4' key and "PROGRAM" button together (3 seconds) to enable/disable Nano Key 2.0.

#### Un pairing

In the event a Nano Key Bluetooth 2.0 is lost or stolen, you can unpair the lost Nano Key 2.0 from the safe's memory. This will remove all paired Nano Key 2.0s from the safe.

1. Press and hold keys '2' '5' and "PROGRAM" button together (3 seconds) until the keypad flashes GREEN and

times out indicating the safe deleted a paired Nano Key 2.0 from memory.

## **Hot Keys**

- Tamper Detection: To check for tampering press and hold keys '2' and '4' together for 3 seconds. The '3' key will glow RED to indicate tampering or GREEN to indicate no tampering. You can reset the tamper detection by opening the safe through one of the authorized entry points.
- **Sound:** Toggle between four different sound settings. High pitch, Medium pitch. low pitch, or OFF. To toggle the setting press and hold keys ·1· and '3' together for 3 seconds. If the ·2· '4' and '5' keys glow GREEN the sound is High; if the '2' and '4' keys glow GREEN the sound is Medium; if the '2' key glows GREEN the sound is Low, and if the '2' key glows RED the sound is OFF. The sound is Medium pitch by default.
- **Battery Status:** To check the battery level press and hold the '5' key on the keypad (3 seconds). Keys from '1' to '4' will glow GREEN or RED to indicate the battery level. See page 07 for more information.
- Low Battery Alarm: Your safe features a low battery alarm that will sound when the safe is low in battery, and will sound continually every 8 minutes until the battery dies. To toggle press and hold keys ·1··2· and "PROGRAM" button together. If the keypad flashes RED. the alarm is disabled; if the keypad flashes GREEN, the alarm is enabled. The alarm is ON by default.

## • Interior LED Light:

- Toggle between four different interior light settings. ON for 60 seconds, ON for 30 seconds, ON for 10
   Seconds, or OFF. With the light toggled ON it will illuminate when the safe opens and you can also adjust the brightness in the Vaultek" Bluetooth app. To toggle settings press and hold the ·1· key for 3 seconds.
- The keypad will indicate the selection as below:
  - Interior light ON for 60 seconds: Keys ·2·. '3', and '4' Green
  - Interior light ON for 30 seconds: Keys ·2· and •3• Green
  - Interior light ON for 10 seconds: Key '2' Green
  - Oft: Keys (1-5) glow RED
     You can also adjust the settings in the Vaultek" Bluetooth" app. If the light is toggled OFF the light will be disabled
- App Connectivity: ON by default The connection toggle when OFF stops all app communication, such as thephone unlock command and eliminates any outside sources from connecting to the safe over Bluetooth including already paired devices. To toggle app connections ON/OFF press and hold key ·2· and "PROGRAM" together at the same time for 3 seconds. The keypad will flash RED indicating connections are OFF, or GREEN indicating connections are ON. When OFF, a paired phone will not be able to operate the app until the connection has been turned ON.
- App Remote Unlock: By default the unlock feature on the Vaultek" Bluetooth" app will be disabled. To toggle this feature press and hold keys '1' and '4' followed by the "PROGRAM" button together for 3 seconds. If all keys turn GREEN the unlock feature is enabled. If all keys turn RED the unlock feature is disabled.
- Alert of Manual Unlock: If Alert of Manual Unlock is ON, and someone opens the safe with either the key or by picking the lock, the keypad will start flashing and beep for 10 seconds. To toggle Alert of Manual Unlock press and hold keys '4' and '5' then "PROGRAM" button together for 3 seconds. The keypad will flash GREEN indicating enabled or RED indicating disabled. If ON and activated it can only be cleared by entering master code or scanning an authorized fingerprint. Default is OFF.
- Travel Mode: Save battery life by disabling the proximity sensor, fingerprint sensor, keypad, and Bluetooth features. To toggle travel mode ON/OFF press and hold keys '1' '3' and '5' together until the safe beeps and the

keys light up. If the keys glow RED and beeps, the safe is disabled; if the keys glow GREEN and beeps, the safe is operational.

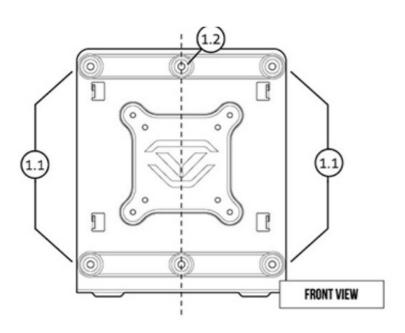
- Factory Reset: The Factory Reset erases all programmed information and restores the safe to its default settings. This includes resetting the master code to 1-2-3-4-5 and removing any enrolled fingerprints (biometric model only). The safe will need to be reconfigured again to work with the Vaultek'" Bluetooth'" app. To perform a factory reset, press and hold keys ·1· and ·s· and "PROGRAM" button together until the keypad flashes GREEN and the safe restarts. Once the safe restarts remove the battery from the safe, and then put the battery back.
- Dual Entry Mode (Biometric Model Only): Requires input of master code and enrolled fingerprint or vice versa to open safe. To toggle ON/OFF press and hold keys •3• and '4' and "PROGRAM" button together for 3 seconds. If the keypad flashes RED the feature is OFF. if the keypad flashes GREEN the feature is ON. This mode requires that at least one fingerprint be programmed in the safe.

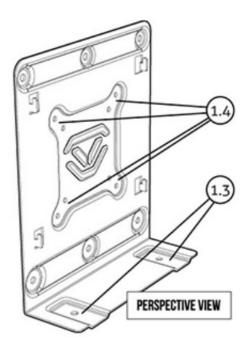
# **Mounting Plate**

Your Vaultek" safe can be secured via the included mounting plate and hardware to a vertical surface.

## **Multiple Configurations**

- Your Vaultek" safe includes a mounting plate with multiple configurations for mounting. A four point configuration can be used for standard vertical surface mounting (1.1), two point mounting for installing in a vertical wall stud (1.2), and additional base mounts (1.3).
- The mounting plate also features standard VESA 75mm and 100mm fitment for use with other adapter plates (1.4). Hardware for VESA fitment not included.





## Securing to a Stationary Object

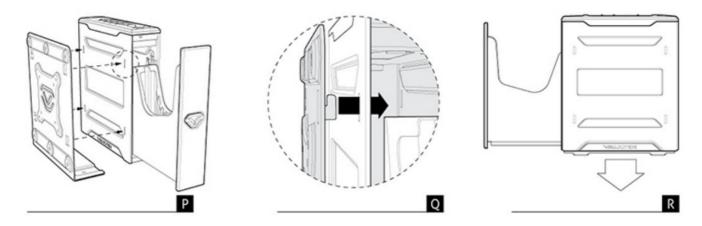
**Tip!** Your safe can install on the mounting plate from the left or right side. When installing the plate, be sure the bottom is parallel to the floor (Figure R) so the safe opens horizontally. Angling the plate or aiming the safe downwards can affect the rail mechanics and prevent safe from opening correctly.

- 1. Locate mounting surface, making sure the safe will have enough clearance to open properly prior to installing.
- 2. Hold mounting plate in place and use a pencil to mark desired hole locations. Drill 7 /32" inch pilot holes.

3. Using hardware provided fasten mounting plate in place and tighten ftrmly.

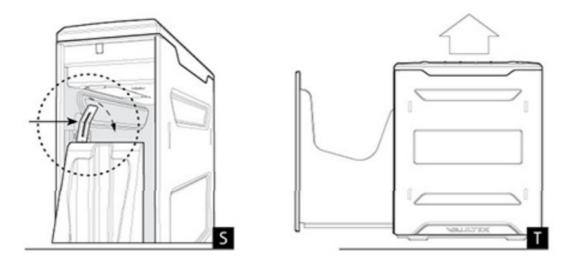
## **Attaching Safe to Mounting Plate**

- 1. Locate the 4 receiving slots located on the safe sides, and the 4 tabs located on the mounting plate.
- 2. Fully insert the tabs on the mounting plate into the receiving slots on the safe (Figure P/Q). and press the safe downwards to lock in place (Figure R).



## **Removing Safe from Mounting Plate**

- 1. Open the safe. locate the release clip on the same side as the attached mounting plate.
- 2. Use your thumb or finger to pull the release clip back. and lift the safe off the mount at the same time (see Figure SIT). The safe will not remove without pulling the release clip back.



#### **Aftermarket Configuration**

Your mounting plate features additional pre-drilled holes for the addition of aftermarket brackets or modifications (see Figure 1.4 on page 19) using VESA standard fitment. This is great if the environment requires the safe to be configured in a certain manner beyond the standard mounting options available.

## Troubleshooting More online at vaulteksafe.com and select Support

If you experience any issues with your safe, try the following solutions.

• The keypad is not responding. Open and close the battery door. This is a soft reset for the safe. See if you are able to open the safe using the keypad or reprogram the safe's master code. If you are still experiencing

issues please contact our support team via email at support@vaulteksafe.com or visit vaulteksafe.com and select Support for helpful tutorials.

- The safe is flashing. If Alert of Manual Unlock is toggle ON, and someone opens the safe with either the key or by picking the lock. the keypad will start flashing and beep for 10 seconds. If ON and activated it can only be cleared by entering master code or scanning an authorized fingerprint. To toggle Alert of Manual Unlock press and hold keys '2' and '3' then "PROGRAM" button together for 3 seconds. The keypad will flash GREEN indicating enabled or RED indicating disabled.
- Sound is not working. Toggle between four different sound settings. High pitch, Medium pitch. Low pitch, or OFF. To toggle the setting press and hold keys ·1· and ·3· together for 3 seconds. If the ·2· '4' and '5' keys glow GREEN the sound is High; if the ·2· and '4' keys glow GREEN the sound is Medium; if the '2' key glows GREEN the sound is low, and if the ·2· key glows RED the sound is OFF. The sound is Medium pitch by default.
- **Unable to change master code.** Refer to page 08 of the user manual or check our tutorials online at vaulteksafe.com and select Support.
- Fingerprint scanner works sometimes and not others (Biometric Model Only). We have a few
  suggestions to help improve the success rate on page 09 and 12.
   Additional Troubleshooting available at <a href="https://www.vaulteksafe.com/support/slider">www.vaulteksafe.com/support/slider</a>-series then select your model.
- Can I keep the safe plugged in at all times? Leaving your safe plugged in continually will not harm the safe or battery. However, to preserve the battery life we suggest that you unplug occasionally to allow the battery to cycle down.
- What happens to the master code that is stored in my Vaulte safe when the battery dies? The safe retains the master code in the event of battery failure. Once the power is restored by inserting the AC adapter cable, the unit will function as it did before the power loss.
- What type of battery does my Vaultek\* safe use? Use a 3.7V 18650 rechargeable lithium-ion battery with a flat top. A minimum 2000 mAh capacity is required, however 2200 mAh or higher can be used to increase operation time. This type battery is commonly available.
- Can I use a battery of more than 2000 mAh? Yes, a minimum 2000 mAh capacity is required, however 2200 mAh or higher can be used to increase operation time.
- What happens if I lose the keys? First, make sure you register your safe in the event you do lose your keys.
   Visit <u>vaulteksafe.com</u> and select Support for assistance. Be prepared to provide your order details and Product Number.
- How do I improve fingerprint success rate? We have a few suggestion to help improve the success rate on page 09 and 12.

# **Customer Support**

If you have a problem with your Vaultek" safe that is not answered in the Troubleshooting section of this manual. we encourage you to visit www.vaulteksafe.com/support/vt-series.

## **Limited Warranty: Terms and Conditions**

- VAULTEK" IS COMMITTED TO PROVIDING PRODUCTS OF HIGH QUALITY AND VALUE AND MAKES EVERY EFFORT TO ENSURE ITS PRODUCTS ARE FREE OF DEFECTS.
- Vaulte guarantees your safe will be free of defects in materials or workmanship for a period of two years from the date of original purchase from an authorized dealer and three years with verified product registration.

- The warranty is only valid for the original purchaser and not transferable. This warranty is only valid for
  products purchased and operated in the U.S. This warranty does not cover abuse. misuse. use in any manner
  for which is not designed. neglected. modification, damage inadvertently caused by the user. accidents and/or
  tampering.
- If service is needed Vaultek will, at its option. exchange or repair without charge for parts or labor. Upon authorization of warranty service. customers are responsible for securely packaging product. Additionally. customers are responsible for costs of shipping to and from Vaultek service center.
- If the claimed defect cannot be identified or reproduced, customers will be held responsible for the costs incurred. Please have the following information available before you begin a claim with Vaultek:
  - Purchaser's name. mailing address. email address. and a phone number.
  - Copy of receipt or online order number (if purchased directly from us or Amazon)
  - Authorized Dealer Name (if applicable)
  - · Detailed description of the problem
- NEITHER SELLER NOR MANUFACTURER SHALL BE LIABLE FOR ANY INJURY, LOSS OR DAMAGE.
   DIRECT OR CONSEQUENTIAL. ARISING OUT OF THE USE OF. OR THE INABILITY TO USE THE VAULTEK" SAFE.

## **FCC**

This device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction. Federal Communication Commission (FCC) Radiation Exposure Statement. Power is so low that no RF exposure calculation is needed.

#### FCC statements:

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference. and (2) this device must accept any interference received. including interference that may cause undesired operation.

**NOTE:** The manufacturer is not responsible for any radio or 1V interference caused by unauthorized modifications or changes to this equipment Such modifications or changes could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/IV technician for help.



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#### References

User Manual

#### Manuals+, Privacy Policy

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