Vanstone Electronic A75 Android POS Terminal User Manual

Quick Operation Guide
A75 Android POS Terminal

Contents

Statement

In order to use the terminal safely and correctly, please read this operation guide carefully before using and deploying the terminal. Please refer to all of the related contracts and agreements of the terminal or consult with the agent that sold the terminal to you in order to know all of the particular configurations clearly about this terminal.
The company reserves all the rights to this guild. In other words, no individuals or parties are allowed to copy, excerpt, backup, or change any of the contents in this guild unless the company says so.

Package Content

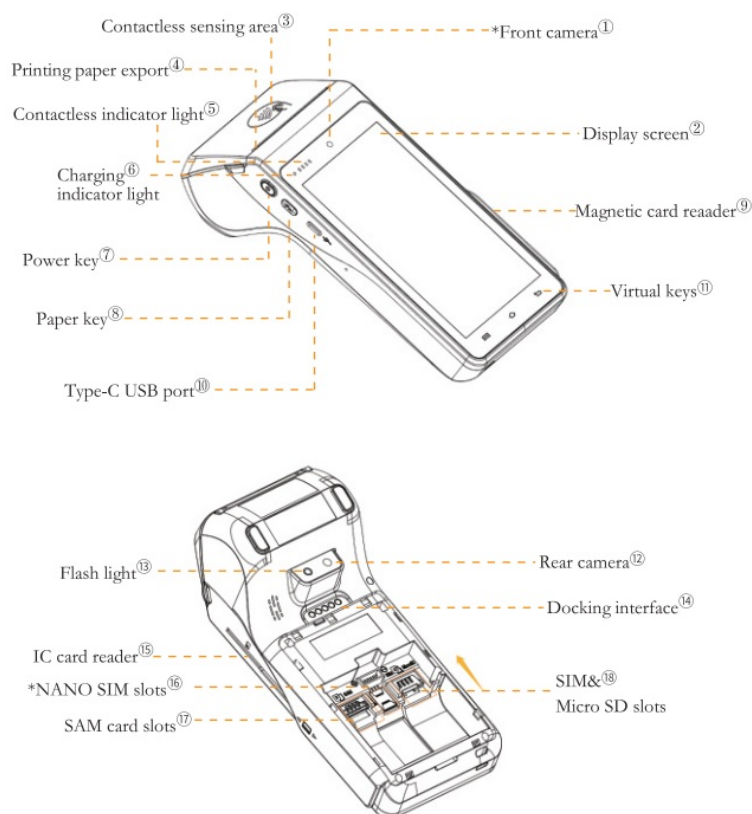| Components Name	Quantity
A75 hand-hold smart POS terminal	1
lithium battery	1
Power adapter	1
USB cable	1
Quick operation guide (Certificate of qualification and Warranty card)	1

Security

- The installation and use of this product must strictly follow the instructions in this guide
- Unauthorized disassembly of this device will result in the destruction of the built-in security key, resulting in disabling to use.
- Do not drop, scratch, twist, hit, vibrate the machine or place heavy objects on the top of it.
- Do not use sharp objects to touch or collide with the unit, especially the display screen. Disobey to do so may cause the display screen to be damaged or not displayed properly
- Wipe the screen with a soft, slightly moist, and non-maturing fabric to remove any traces of oil left by fingers. Do not use corrosive cleaners.
- This product uses the standard power adapter. Do not use non-stan and power adapters, otherwise, they may

cause the equipment not being able to function as usual or cause serious damage.

- The power supply of this product must come from the original standard lithium battery. Please do not use any other non-standard batteries, otherwise, they may cause the device not to be able to function as usual or cause serious damage.
- This product is an electrical product. Do not spill any liquid material, otherwise, it may cause the risks of internal short-cit-cut and serious damage to the device.
- Do not insert any metal foreign matters into any interface or port of the device.
- Do not use the device in direct sunlight, high temperature,humid dusty, or strong magnetic field environment.
- Finding the device damaged or broken down, please stop using the device immediately and contact the relevant after-sales service department. Unauthorized repair or maintenance is strictly forbidden

Product Description

Name	Function introduction
Front camera 1Led	Used for bar and QR code scanning and taking photos, etc
Display screen 2	Touch screen, display transaction, and option prompt information, etc
Contactless sensing area 3	Induction area for countless IC cad reading and writing

Printing paper export 4	Printed receipts ad bills export
Contactless indicator light 5	The 4-color indicator provides a statues indication for the operation that may vary depending on the application configuration
Charging indicator light 6	The 2-color battery charging indicator light
Power key 7	For power-on, power-off, restarting airplane mode.
Paper key 8	Allows printing paper to process
Magnetic card reader 9	Magnetic stripe card reader, support bi-direction swiping
Type-C USB part 10	Used for connecting external PC or other terminals, allow to do data transmission and battery charging
Virtual keys 11	Include Menu, Home, and back key
Rear Cameras 12	Used for bar and OR code scening and taking photos, etc
Flashlight 13	Use when the light is dim when taking pictures or scanning code
Docking interface 14	Connecting Charging Dock or Docking Station
IC card reader 15	IC card reader
NANO SIM slot 16	SIM! card slot
SAM card slots 17	SAMI ad SAM2card slots
SIM&Mier SD slots 18	SIM card slot and Micro SD card slots

Note Those marked with+" front of the module name in the above table are optional parts, which shall be subject to the specific order requirements
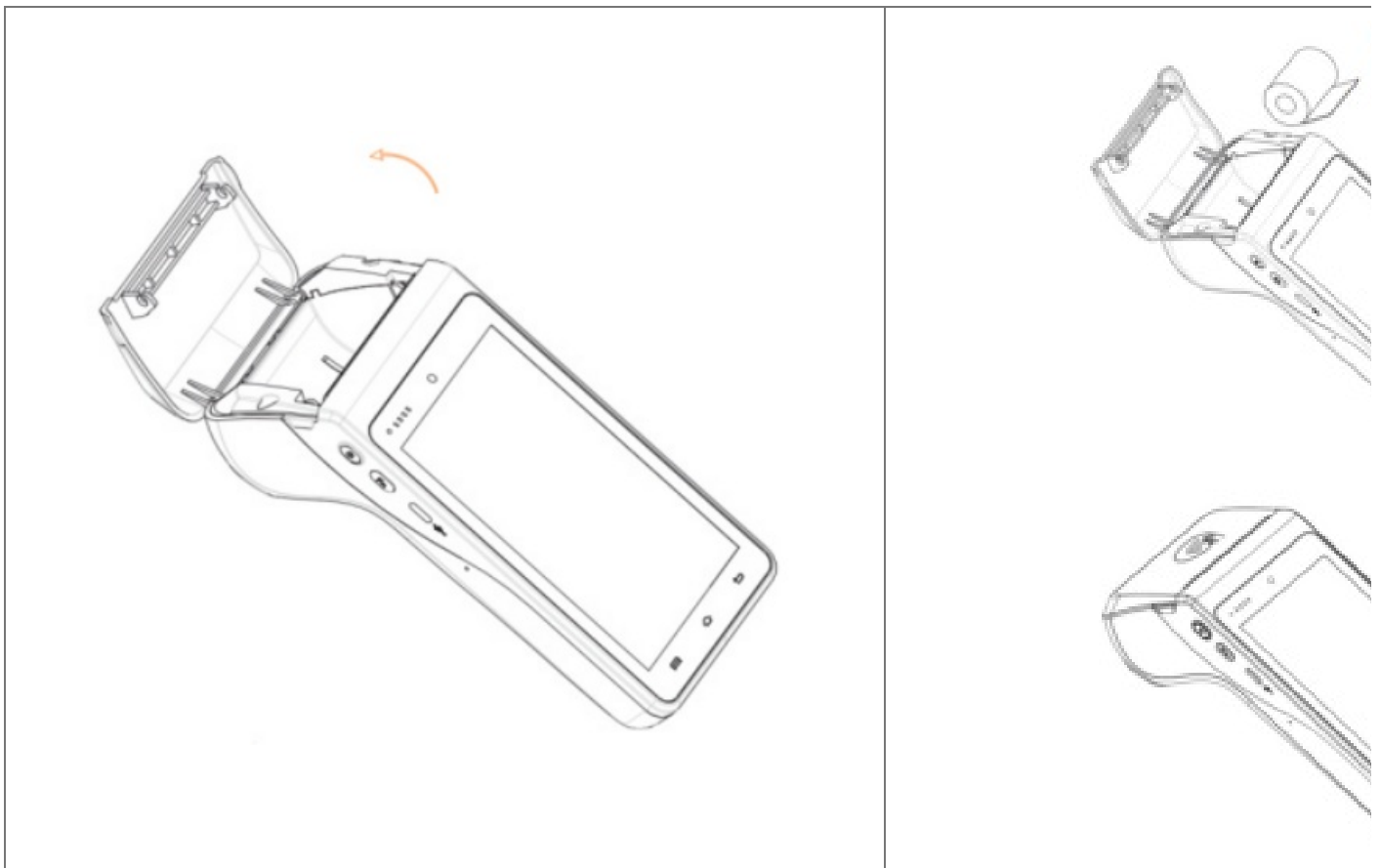
Quick installation

Take out the POS terminal,, lithium battery, power adapter, and other necessary parts from the packing box, then follow the steps below for a quick installation

1 Install the printing paper:

(1) pull up the printing paper container cover to open the container.
(2) Strip off the printing paper. Hold one side of the paper and put it into the container. Leave a bit of the paper on the top of the scudding knife.
(3) Close the cover when hearing the"tick" sound.

[Cautions]
Please be careful with the direction when installing the thermal printing paper, and please do so by following the figures below, otherwise, it will cause a failure of printing
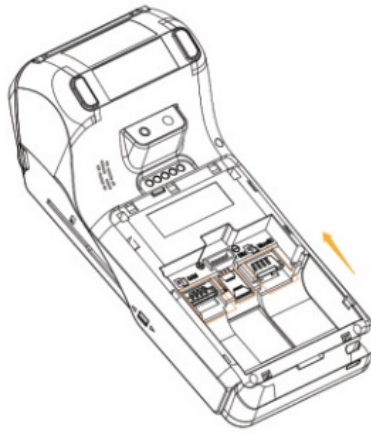

2Install the SIM/ SAM(PSAM) card:
(1Open the battery cover.
(2Follow the silkscreen indication and place each of the needed SIM/ SAM cards separately into the right slot following the direction as the picture shows.
[Cautions]
1) When installing or removing the SIM/ SAM card, please confirm that the device is power-offed, otherwise, the cards may be damaged;
2) When installing the SIM/ SAM card, the chip faces toward the internal side of the device;
3) SIM/ SAM cards can not paste stickers, tags, or other materials that may change the thickness of the card in order to prevent non-smooth installation or disassembly.
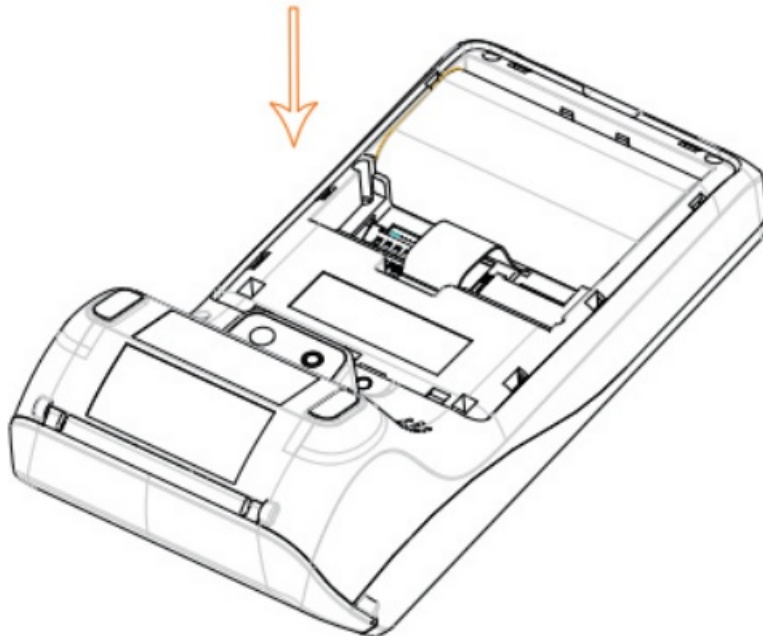
3 Install and remove the lithium battery:
Install the battery:
(1) Open the battery cover;
(2) Insert the plug side of the battery into the battery socket;
(3) Put the battery into the battery container,
Close the battery cover.

Remove the battery:
(1) Open the battery cover after power-off;
(2) Pull off the battery by grasping the line at the plug and pulling it up and off;
(3) Gently remove the battery from the battery container.

Usage and Operation
Power on / Power off / Restart

• Power on press and hold the ⏻ "key on the keyboard for 2 seconds. When the backlight of the display screen is on, the device is activating,

• Power off/ Restart: Press and hold the "⏻" key for 2 seconds.
The screen will display options for "shutdown/ contextual model/restart/airplane mode" menu. Press the

"shutdown" key to complete the shutdown; Press the "restart" key to restart the device.
[Cautions] when operating a transaction, the user interface is in the communication status. Please do not turn off your device

Troubles and Troubleshooting

Troubles	Troubleshooting
Failing to turn on the device when pressing the power key	f 'The battery is exhausted ad cannot be recharged Please change the battery 2 The battery volume is low. Please recharge the le
The display screen shows error massage about network or service	1 The device may lose the ability to receive signals when you are in a place where the signal is weak or The reception is bad. Please try to relocate and try it again 2 Some of the options may not be able to use because of the lack of reservation. Please contact your service providers for more information
Touch screen slow or incorrect reactor	If the device has a touch screen, and the screen the reaction is incorrect, please try with the following Options • Take off the protective film on the screen because t may prevent the device recognize input correctly we do not recommend using any type of protective films for touch screens 2 lease ensure that the screen is lean without a greasy diet. Please keep fingers dry and clean when touching the screen 3 Please restart the device to solve any type of temporary software errors 4. If the screen is scratched or damaged, please contact the agent or distributor selling the device to you
The device is frozen or has serious mistakes	If the device is frozen or suspended, it may need to be shut down or restarted tore-motivate functions. If the device is frozen or has a slow reaction, please press the power key for 6 seconds, and the device will be restarted automatically
Short standby duration	1. please turn off some functions for saving power when do not use them, such as Bluetooth /if/D ta service, and etc 2Tun off not-in-use applications backstage will help to save power.
Cannot find another Bluetooth device	1. please ensure that Blue tooth and wireless functions have been turned on 2. Please ensure that the connected device has turned on its Bluetooth and wireless functions 3. Please ensure that the Dos terminal and the connected devices are within the maximum Bluetooth range of 10 meters,

If the problem remains the same, please contact customer service

Cautions for use

- If the power adapter plug or power cord is damaged, please do not use them in case of electric shock or fire.
- Please do not touch the power cord with a wet hand or pull out the power adapter like pulling a power cable.

- Please do not touch the device and power adapter with wet hands in case of a short circuit, malfunction, or electric shock.
- Please stop using the power adapter and contact sales representatives for exchanging if the power adapter is caught in the rain, getting wet, or affected with damp seriously.
- The power adapter has to meet all of the requirements from the "2.5 Restricted power supply" in <<GB4943.1 Safety of information technologyequipment>>
- If the device has to connect USB ports, please ensure that the USB ports have USB-IF identification, and its performance is qualified with the USB-IF requirements.

Operating environment

- Do not use the device in thunderstorms which can cause the device malfunction or electric shock
- Keep the device away from rain, moisture, and liquids containing acidic substanc es that can corrode electronic circuit boards.
- Do not store or use the device in a dusty or dirty place.
- Do not store the device in a high-temperature place. The high temperature will shorten the life of the electronic device.
- Do not place the device in a super-cooling place. When the temperature of the device rises, moisture may be formed inside the equipment, which may damage the circuit board.
- Do not try to disassemble the device. Non-professional manipulating will damage the device.
- Do not use a pen, pencil, or other sharp objects to touch the screen surface to avoid scratching the screen.
- Do not drop, strike, or seriously crash the device. Rough behaviors may damage the device and may cause malfunction.

Accessories requirements

- Please use only the battery, power adapter, and other accessories that are authorized by the product manufacturer and match to the device. Using unauthorized and incompatible accessories may cause fire, explosion, or other dangers.
- If using unauthorized accessories, the user may disobey the warranty rules and countries related regulations and may lead to accidents. If users want to acquire authorized accessories, please contact your sales agents or distributors

Power adapter safety

- When the device is charged, the power socket should be installed near the device and should be easy to touch. The charging area of the equipment must be clean without debris, flammable or chemical substances.
- When charging is over or uncharged, please cut off the connection between the power adapter and the device, and please unplug the charger from the power socket
- Please do not drop or crush the power adapter. Once the shell of the adapter is damaged, please contact the agent or distributor who sells the equipment to exchange the power adapter.

Battery safety

- Please do not use short circuit batteries, or contact the battery terminals with metal or other conductive objects
- Please do not disassemble, squeeze, twist, or cut the battery
- Please do not insert external matter into the battery, contact the battery with water or other liquid, and expose the battery to open flame, explosion source, or other risk sources.
- Please do not place or store the battery in an over-temperature environment
- Please do not throw the battery into the water.
- Do not touch the skin or eyes if a battery leak occurs. If you are stained, rinse the contact area with plenty of water and seek medical attention immediately.
- Please do not use broken and damaged batteries

  when the standby duration of the device is obviously shorter than usual, please exchange a new battery.

  Cautions: There will be a danger of explosion using the wrong model of battery

  The battery must be disposed of in accordance with the instructions

Warranty Card

Product Name:
Product Mode I:
Warranty terms:

1. Our company will provide you with high-quality after-sales service.
2. If the user causes product damage due to human factors, the company will charge a maintenance fee when repairing.
3. Please take good care of this card, which will be the warranty basis of our company.

Certification
Inspector:
Date:

FCC Caution:
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.
FCC Radiation Exposure Statement:
The device has been tested and complies with FCC SAR limits.

Alison Vanstone Electronic (Beijing) Co.Ltd.
Address: 3F No.2 Building, Aisino Corporation Park 18A, Xingshikou Road,
Haidian District, Beijing, China 100195
Email info@vanstone.com.cn

Documents / Resources

	Vanstone Electronic A75 Android POS Terminal [pdf] User Manual A75, OWLA75, A75 Android POS Terminal, Android POS Terminal, Terminal