



V I V O V024A-W Scissors Lift Keyboard and Mouse Riser Instruction Manual

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V I V O V024A-W Scissors Lift Keyboard and Mouse Riser



Product Information

Specifications

- **SKU:** DESK-V024A/W
- **Weight Capacity:** 11lbs (5kg)

Product Usage Instructions

Assembly Steps

1. Carefully remove the Riser (A) from the packaging and cut the zipties underneath. Note: Do not press the release handle while cutting off zip ties. The desk needs to be in the upright position to safely depress the release handle.
2. Remove the foam insert from the handle and press the handle inward to raise the Riser (A).

Caution: Keep the monitor and laptop base fully on the desktop. Follow the cable routing instructions to avoid potential cable pinching. Leave enough slack in the cable to allow for a full range of vertical motion (16.7 / 42.4 cm). Raise the desktop slowly to keep items stable. Failure to follow these instructions may result in property damage and/or personal injury.

FAQ

Q: What is the weight capacity of the Keyboard Riser

A: The weight capacity of the Keyboard Riser is 11 lbs (5kg).

Q: Can children use this product

A: No, this product contains small parts and is not suitable for children under 3 years. Adult supervision is required.

Q: How do I assemble the Keyboard Riser

A: Follow these steps to assemble the Keyboard Riser:

1. Carefully remove the Riser (A) from the packaging and cut the zip ties underneath. Note: Do not press the release handle while cutting off zip ties. The desk needs to be in the upright position to safely depress the release handle.
2. Remove the foam insert from the handle and press the handle inward to raise the Riser (A).

Q: What should I do if I receive damaged or defective parts

A: If any parts are received damaged or defective, please contact our support team at 309-278-5303 or help@vivo-us.com. We are happy to replace parts to ensure you have a fully functioning product.

WARNING

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual and do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly, or inappropriate use.

PACKAGE CONTENTS



A (x1)
Riser

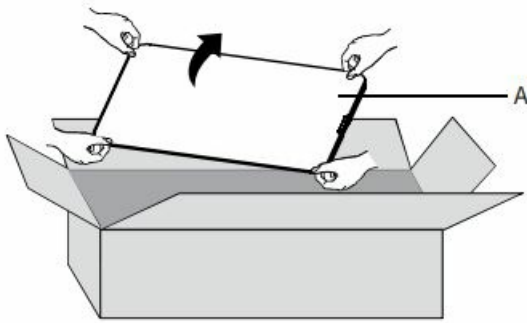
DO NOT EXCEED WEIGHT CAPACITY. Failure to do so may result in serious injury.

WARNING PINCH POINT DO NOT place hands on or near support bars. Moving parts can crush and cut. Pinch points are created during lifting and lowering the worksurface. Failure to follow these instructions may result in serious personal injury.

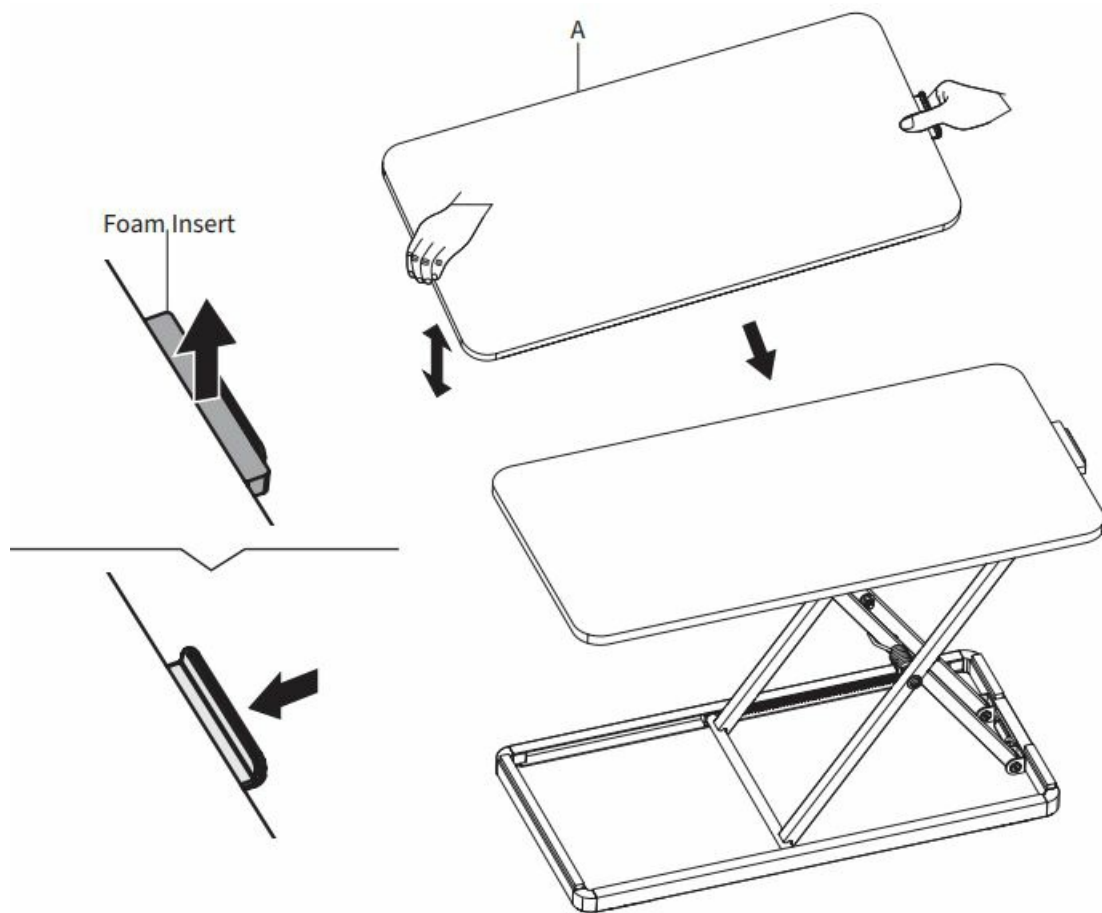
WARNING: CHOKIS SMALL PARTS – NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED. CHOKING HAZARD

ASSEMBLY STEPS

Carefully remove Riser (A) from the packaging and cut the zipties underneath. NOTE: Do not press release handle while cutting off zipties. Desk needs to be in the upright position in order to safely depress release handle.



Remove the foam insert from the handle and press the handle inward to raise Riser (A).



CAUTION

Failure to follow these instructions may result in property damage and/or personal injury.



Love your new VIVO setup and want to share? Tag us in your photo! [@vivo_us](#)

Open Monday – Friday 7:00am – 7:00pm CST, our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.

309-278-5303 **AVG. RESOLUTION TIME (within office hrs): 5M 4S**

www.vivo-us.com Chat live with an agent! **AVG. RESOLUTION TIME (within office hrs): < 15 M**

help@vivo-us.com **AVG. RESPONSE TIME (within office hrs): 1HR 8M**


- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr

FOR MORE VIVO PRODUCTS, CHECK OUT OUR WEBSITE AT: www.vivo-us.com Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product. <https://vivo-us.com/products/desk-v024a>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST

help@vivo-us.com www.vivo-us.com Chat live with an agent! 309-278-5303

Documents / Resources

	<p>V I V O V024A-W Scissors Lift Keyboard and Mouse Riser [pdf] Instruction Manual V024A-W Scissors Lift Keyboard and Mouse Riser, V024A-W, Scissors Lift Keyboard and Mouse Riser, Lift Keyboard and Mouse Riser, Mouse Riser, Riser</p>
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References

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- [🖥️ VIVO - Desks, Monitor Mounting, and More Home & Office Solutions – VIVO - desk solutions, screen mounting, and more](#)
- [🖥️ 24" Keyboard Riser – VIVO - desk solutions, screen mounting, and more](#)
- [📖 User Manual](#)