

V I V O STAND-TS38C-4 Telescoping Quad Monitor Desk Mount Instruction Manual

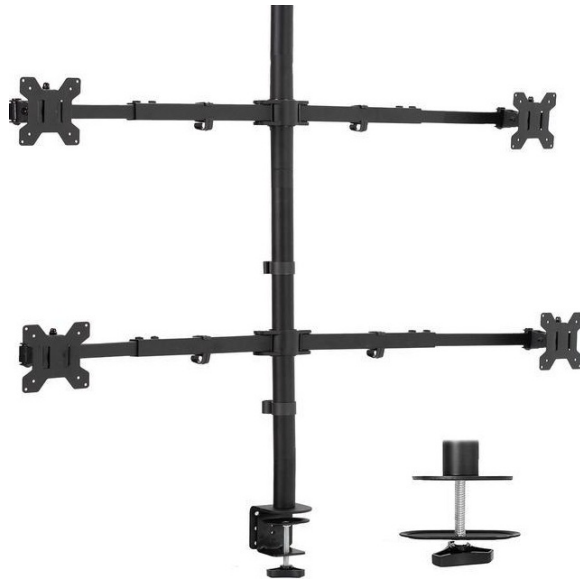
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V I V O STAND-TS38C-4 Telescoping Quad Monitor Desk Mount



Telescoping Quad Monitor Desk Mount

The Telescoping Quad Monitor Desk Mount is a versatile and adjustable mounting solution for four monitors. It allows you to free up desk space by securely mounting your monitors on a single pole. With its telescoping design, you can easily adjust the height and position of each monitor to achieve the optimal viewing angle.

Product Specifications

- SKU: STAND-TS38C-4
- Weight Capacity: 17.6 lbs (8kg) per screen
- **Package Contents:**
 - Bottom Pole (A)
 - Middle Pole (B)
 - Top Pole With Cap (C)
 - Lower Clamp (D)
 - Upper Clamp (E)
 - Swivel Arm (F) x 2
 - VESA Plate (G) x 4
 - Grommet Plate (H)
 - Pole Cable Clip (I) x 2
 - Arm Cable Clip (J) x 4
 - Clamp Soft Pad (K)
 - Grommet Soft Pad (L)
 - Screws and Allen Wrenches

WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

TIPOVER WARNING

SERIOUS OR FATAL CRUSHING INJURIES CAN OCCUR FROM TIPOVER. TO HELP PREVENT TIPOVER:













- TO PREVENT TIPPING, PLEASE BE CAREFUL NOT TO EXTEND THE ARMS TOO FAR FORWARD OR BACKWARD.
- NEVER ALLOW CHILDREN TO CLIMB, STAND, HANG, OR PLAY ON ANY PART OF MONITOR OR STAND.
- USE TIPOVER RESTRAINT OR ANCHOR STAND TO WALL












USE OF TIPOVER RESTRAINTS MAY ONLY REDUCE, BUT NOT ELIMINATE RISK OF TIPOVER.

WARNING: CHOKING HAZARD

SMALL PARTS – NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

PACKAGE CONTENTS

				
A (x1) Bottom Pole	B (x1) Middle Pole	C (x1) Top Pole With Cap	D (x1) Lower Clamp	E (x1) Upper Clamp
				
F (x2) Swivel Arm	G (x4) VESA Plate	H (x1) Grommet Plate	I (x2) Pole Cable Clip	J (x4) Arm Cable Clip
				
K (x1) Clamp Soft Pad	L (x1) Grommet Soft Pad			

					
S-A (x3) M5x16mm Screw	S-B (x2) M8x12mm Screw	S-C (x4) M6 Cap Nut	S-D (x1) M8 Washer	S-E (x1) Spring Washer	M-A (x16) M4x12mm Thumbscrew
					
M-B (x16) M4x30mm Screw	M-C (x16) M4 Spacer	T-A (x1) 3mm Allen Wrench	T-B (x1) 5mm Allen Wrench	T-C (x1) 6mm Allen Wrench	

NOTE: SOME HARDWARE INCLUDED MAY NOT BE USED

TOOLS NEEDED



DO NOT EXCEED WEIGHT CAPACITY.

Failure to do so may result in serious injury.

Product Usage Instructions

1. **Step 1:** Clamp Installation

- Attach the Upper Clamp (E) to the Bottom Pole (A) using M5x16mm Screws (S-A) and a 3mm Allen Wrench (T-A).
- Remove the adhesive backing from the Clamp Soft Pad (K) and attach it to the Upper Clamp (E).
- Assemble the Lower Clamp (D) to the Upper Clamp (E) using M8x12mm Screws (S-B) and a 5mm Allen Wrench (T-B).
- Secure the clamp assembly to your desktop.

2. **Step 2:** Pole Assembly

- Thread the Middle Pole (B) onto the Bottom Pole (A).
- Thread the Top Pole With Cap (C) onto the Middle Pole (B).

3. **Step 3:** Attach Pole Cable Clips and Swivel Arms

- Slide the Pole Cable Clips (I) and Swivel Arms (F) onto the pole assembly.
- Secure the Swivel Arms (F) using a 6mm Allen Wrench (T-C).
- Attach Arm Cable Clips (J) to the Swivel Arms (F).

4. **Step 4:** Monitor Installation

- **Option A: Flat Back Monitor:**
 - Attach the VESA Plates (G) to each monitor using Thumbscrews (M-A). Hand tighten the screws to avoid over-tightening.
- **Option B: Curved Back Monitor:**
 - Attach the VESA Plate (G) to each monitor using M4x30mm Screws (M-B) and M4 Spacers (M-C). Gently tighten using a screwdriver.

5. **Step 5:** Attach Monitors to Swivel Arms

- Slide the VESA Plates (G) onto the Swivel Arms (F).
- Level the monitors using the 3mm Allen Wrench (T-A).
- Secure the monitors using M6 Cap Nuts (S-C).

6. **Step 6:** Adjust Swivel Arm Length

- Adjust the length of each Swivel Arm (F) using the 3mm Allen Wrench (T-A).

7. **Step 7:** Cable Management

- Manage cables using Arm Cable Clips (J) and Pole Cable Clip (I).

8. **Step 8:** Adjust Monitor Tilt

- Use the 5mm Allen Wrench (T-B) to adjust the tilt of each monitor.

For further assistance or if any parts are received damaged or defective, please contact our support team at help@vivo-us.com or call 309-278-5303. We are available Monday-Friday from 7:00am-7:00pm CST to provide immediate assistance.

We hope you enjoy your new VIVO setup! Don't forget to tag us in your photos on social media: @vivo_us.

Last Updated: 05/02/2023 REV1.1

Average Resolution Time (within office hours): 5 minutes 4 seconds

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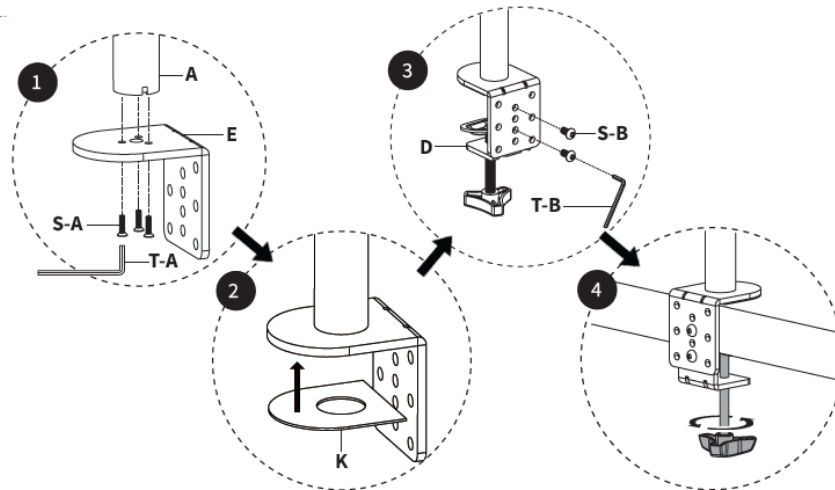
Chat live with an agent! Average Resolution Time (within office hours): less than 15 minutes

ASSEMBLY STEPS

STEP 1

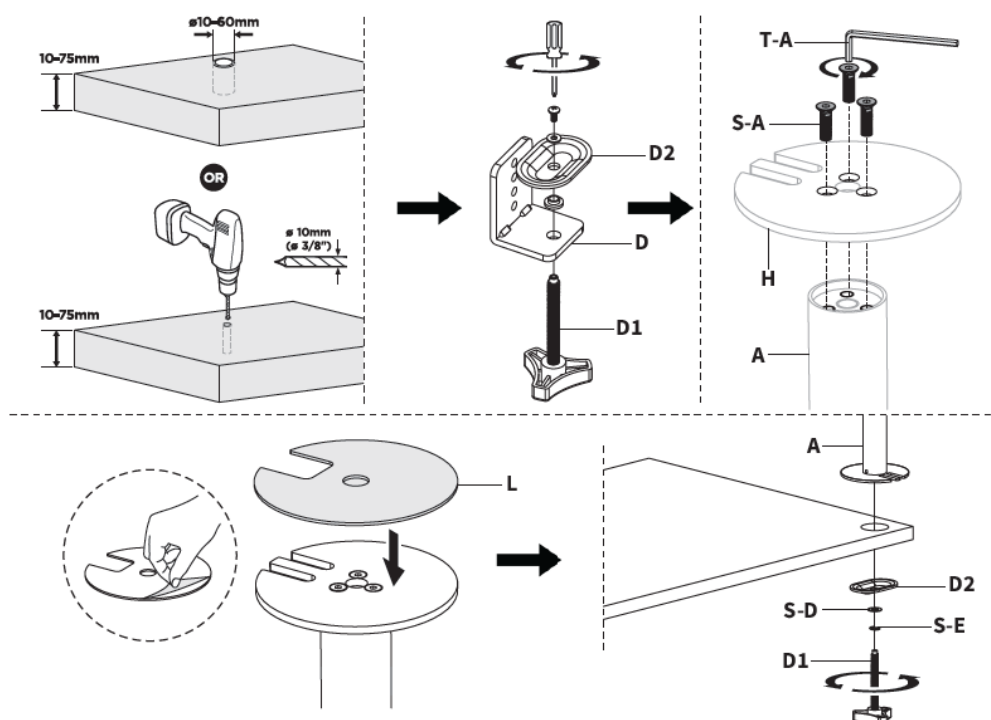
• OPTION A: Clamp Install

Mount Upper Clamp (E) to Bottom Pole (A) using M5x16mm Screws (S-A) and 3mm Allen Wrench (T-A). Remove adhesive backing from Clamp Soft Pad (K) and attach to Upper Clamp (E). Assemble Lower Clamp (D) to Upper Clamp (E) using M8x12mm Screws (S-B) and 5mm Allen Wrench (T-B) and secure the assembly to the desktop.



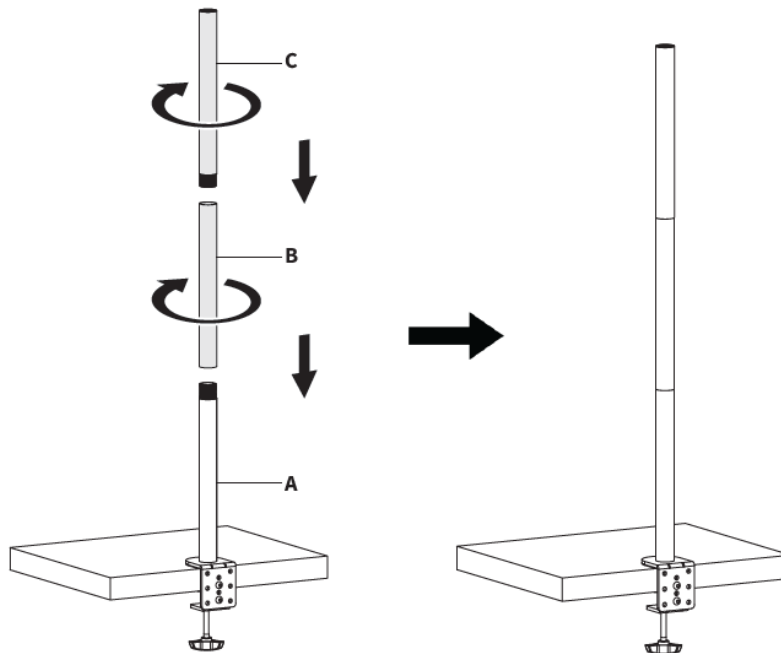
• OPTION B: Grommet Install

If desk does not have an existing grommet hole, drill a 3/8" (10mm) diameter hole at the desired location on the desktop. Completely disassemble Lower Clamp (D) into individual parts. Set Knob (D1) and Clamp Plate (D2) aside for later use. The L bracket, bolt, washer and bushing will not be used. Install Grommet Plate (H) to Bottom Pole (A) using M5x16mm Screws (S-A) and 3mm Allen Wrench (T-A). Attach Grommet Soft Pad (L) to Grommet Plate (H). Position Bottom Pole (A) on the mounting surface and secure using Clamp Plate (D2), Spring Washer (S-E), M8 Washer (S-D) and Knob (D1).



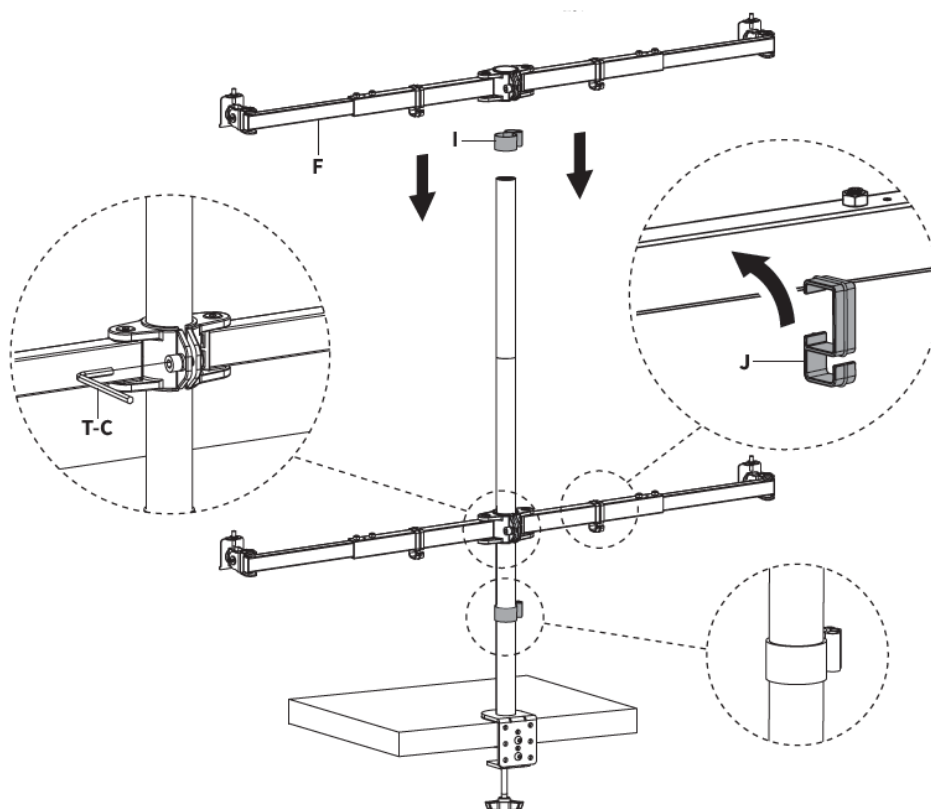
STEP 2

Thread Middle Pole (B) onto Bottom Pole (A), and Top Pole With Cap (C) onto Middle Pole (B).



STEP 3

Slide Pole Cable Clips (I) and Swivel Arms (F) onto the pole assembly. Secure Swivel Arms (F) using a 6mm Allen Wrench (T-C). Attach Arm Cable Clips (J) to Swivel Arms (F).

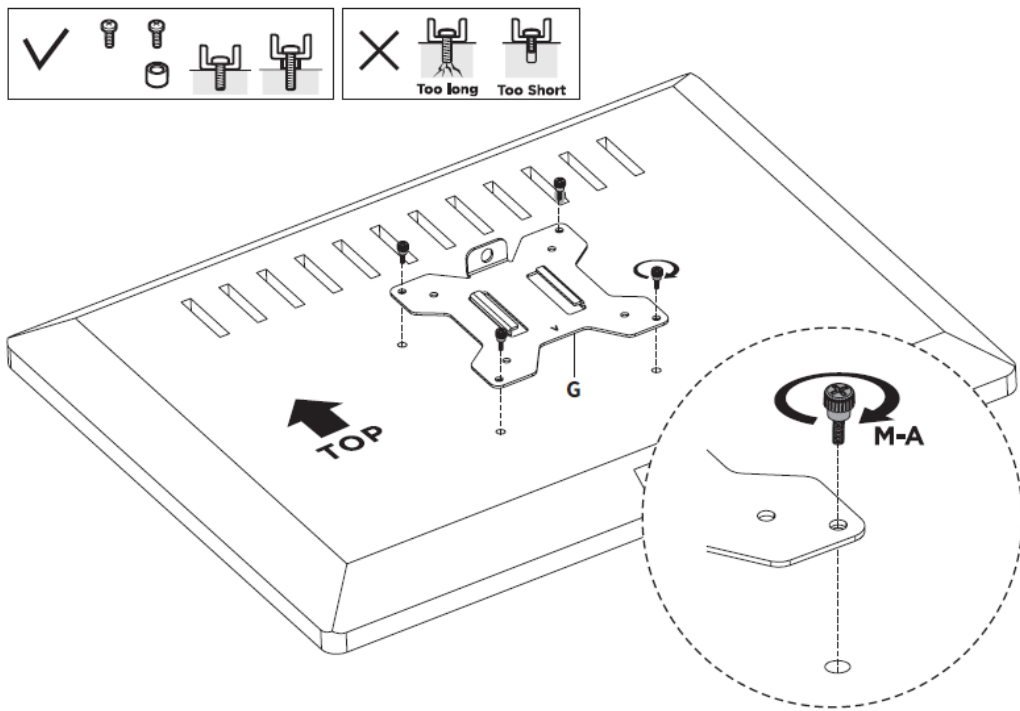


STEP 4

- **OPTION A: Flat Back Monitor**

Attach the VESA Plates (G) to the monitor with Thumbscrews (M-A).

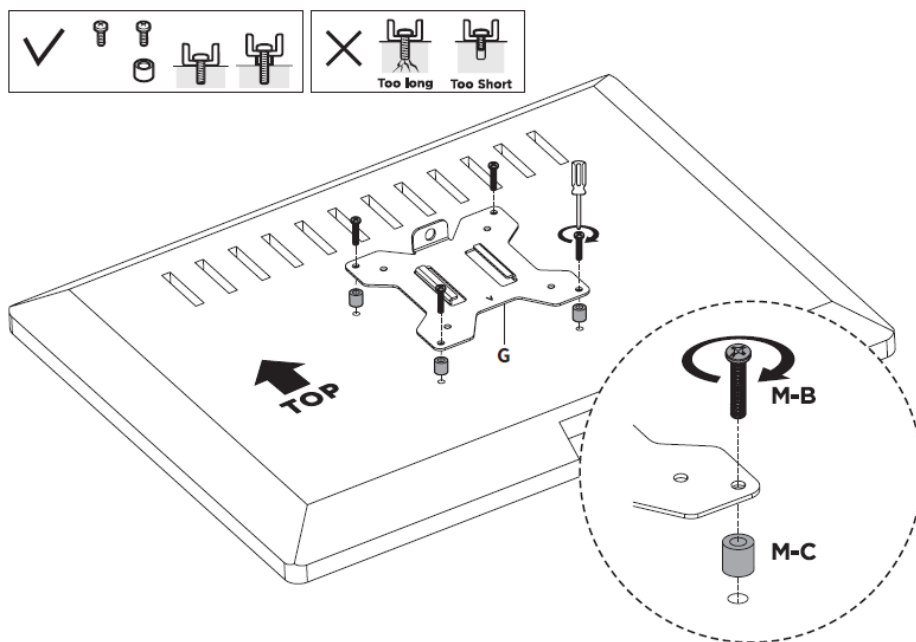
NOTE: Hand-tighten screws to avoid over-tightening.



• OPTION B: Curved Back Monitor

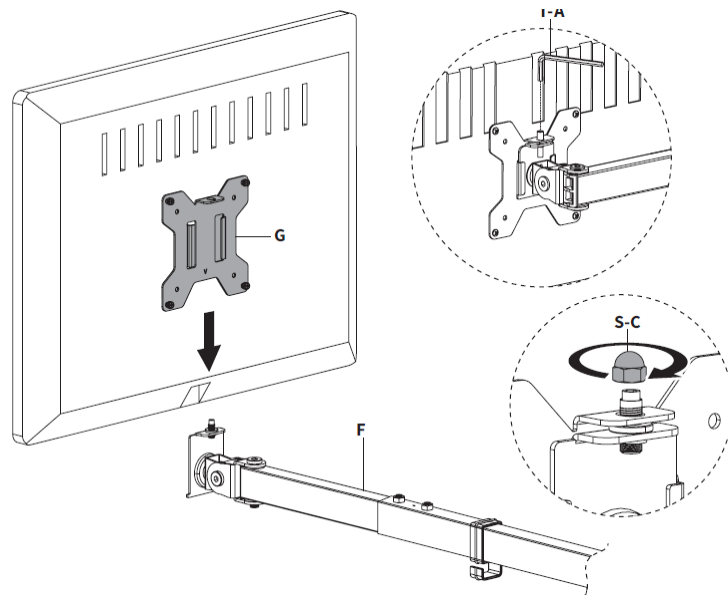
Attach VESA Plate (G) to the monitor with M4x30mm Screws (M-B) and M4 Spacers (M-C).

NOTE: Gently tighten using a screwdriver



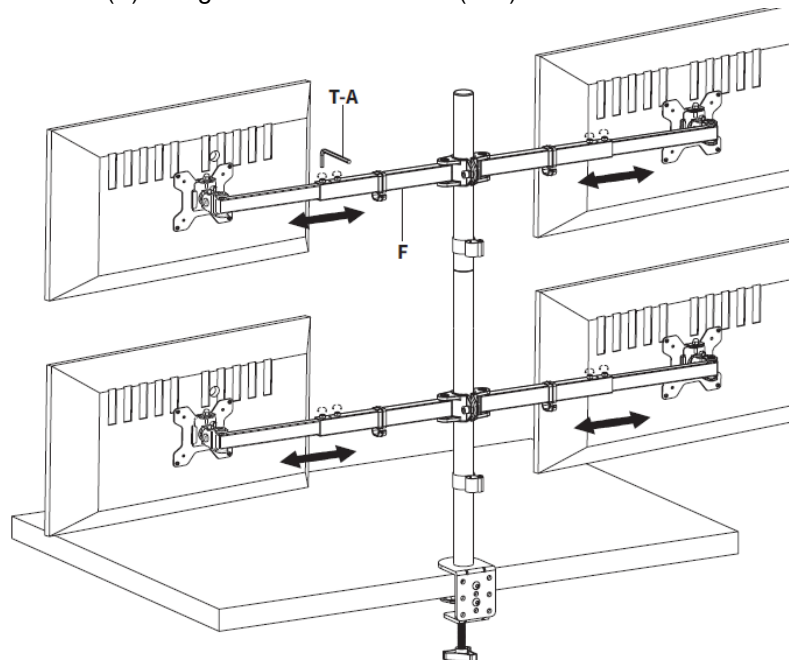
STEP 5

Slide VESA Plates (G) onto the Swivel Arm (F). The monitors can be leveled using 3mm Allen Wrench (T-A). Secure using M6 Cap Nuts (S-C).



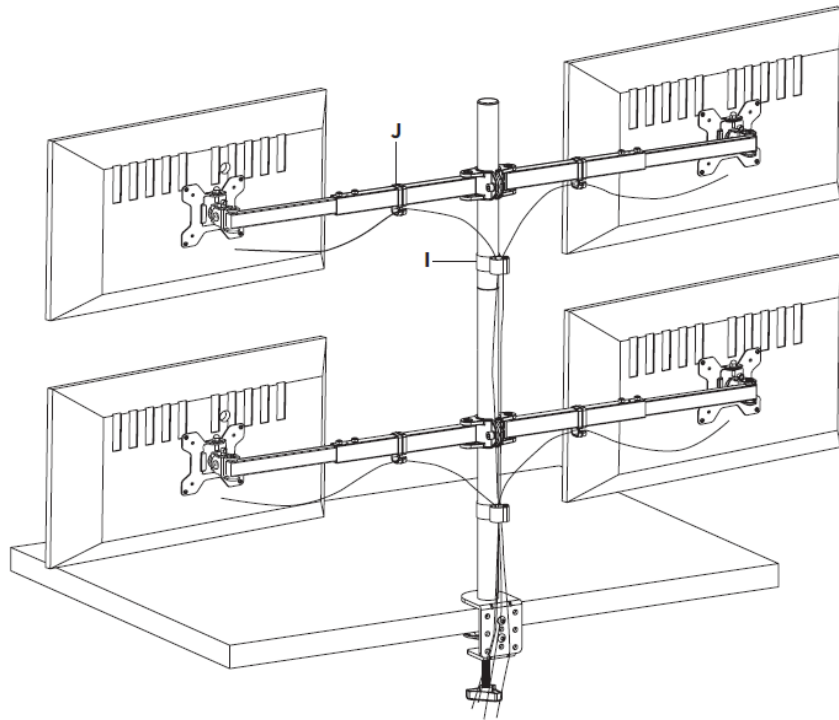
STEP 6

Adjust the length of Swivel Arm (F) using 3mm Allen Wrench (T-A).



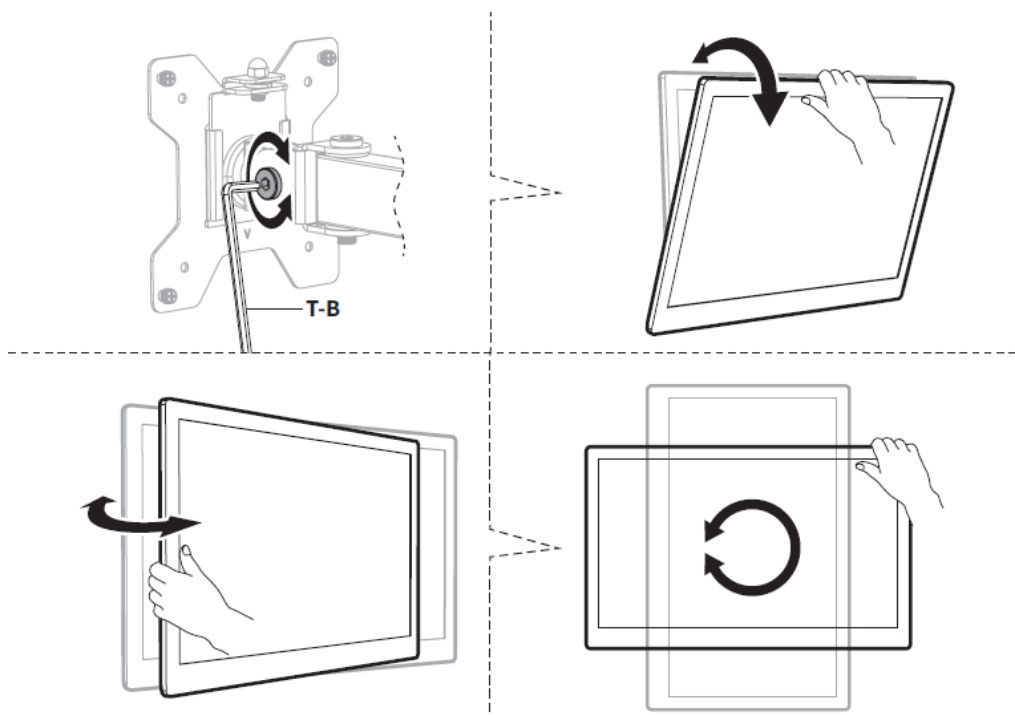
STEP 7

Manage cables using Arm Cable Clips (J) and Pole cable Clip (I).



STEP 8

Adjust the tilt using 5mm Allen Wrench (T-B).



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LAST UPDATED: 05/02/2023

REV1.1

Open Monday – Friday 7:00am – 7:00pm CST,

our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.



309-278-5303

AVG. RESOLUTION TIME (within office hrs): 5M 4S



www.vivo-us.com

Chat live with an agent!

AVG. RESOLUTION TIME (within office hrs): < 15 M



help@vivo-us.com

AVG. RESPONSE TIME (within office hrs): 1HR 8M

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr

FOR MORE VIVO PRODUCTS, CHECK OUT OUR WEBSITE AT: www.vivo-us.com

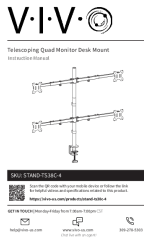
SKU: STAND-TS38C-4

Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/stand-ts38c-4>



Documents / Resources

	<p>V I V O STAND-TS38C-4 Telescoping Quad Monitor Desk Mount [pdf] Instruction Manual STAND-TS38C-4, STAND-TS38C-4 Telescoping Quad Monitor Desk Mount, Telescoping Quad Monitor Desk Mount, Quad Monitor Desk Mount, Monitor Desk Mount, Desk Mount</p>
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References

- [Register a .US.COM domain today!](#)
- [VIVO - Desks, Monitor Mounting, and More Home & Office Solutions – VIVO - desk solutions, screen mounting, and more](#)
- [Telescoping Quad Monitor Desk Mount – VIVO - desk solutions, screen mounting, and more](#)

