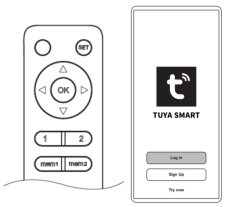
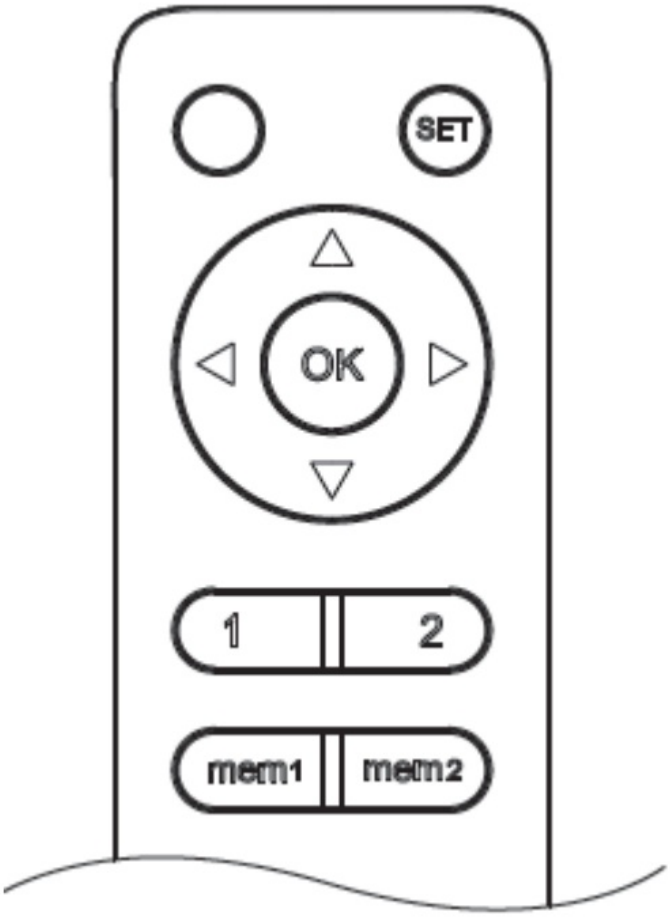


V I V O MOUNT-E-FD70S with Remote and Mobile App Instruction Manual

V I V O MOUNT-E-FD70S with Remote and Mobile App



WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual and do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly, or inappropriate use.

PITCH CEILING WARNING:

DO NOT attempt to install on a pitched ceiling. Mount will not operate as intended.

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1.3 USING ARROW KEYS
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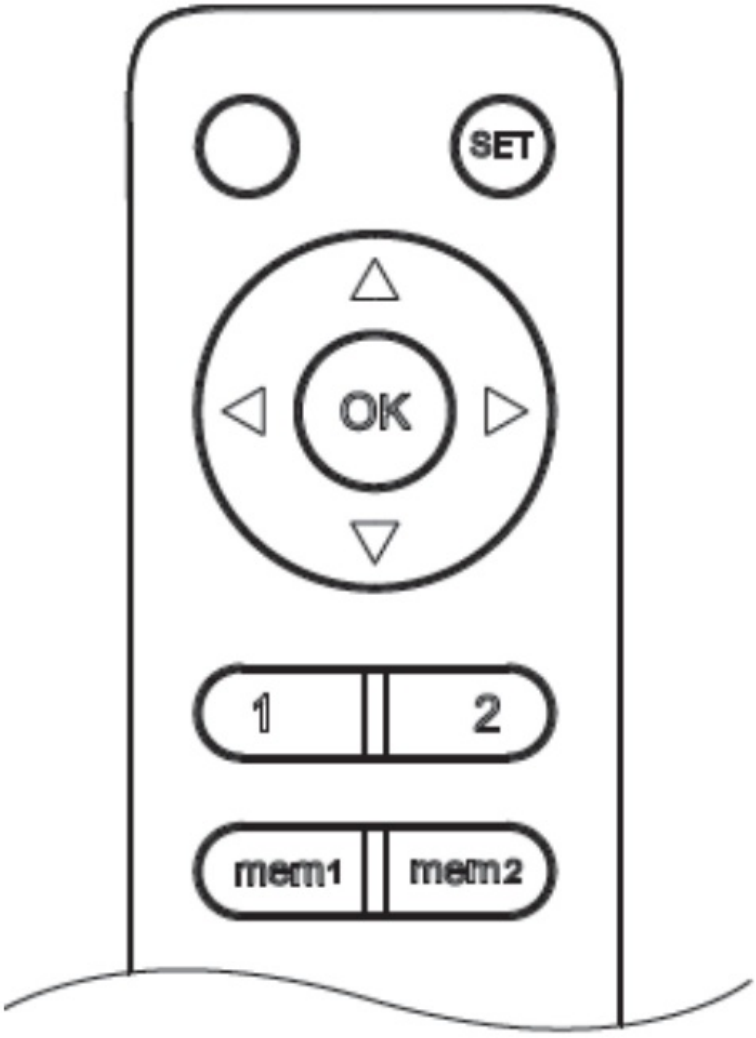
REMOTE CONTROL INSTRUCTIONS

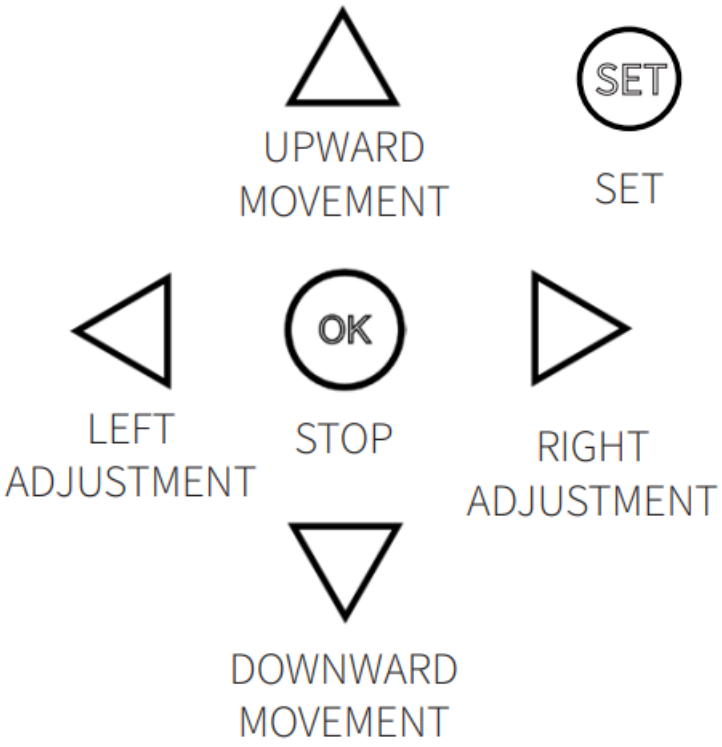
Setting Up & Pairing the Remote

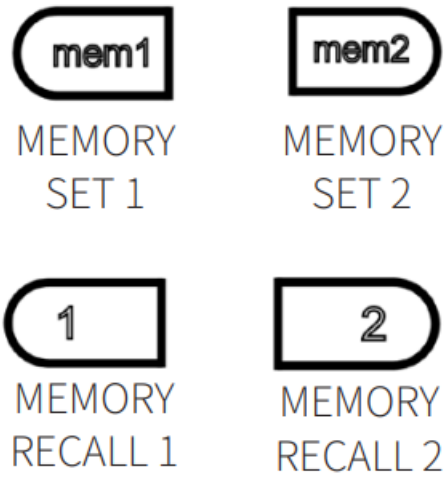
Install two AAA batteries (not included) in the remote. Plug the mount in. You will hear one beep, which indicates the mount and remote are ready for use.

NOTE: The mount relies on gravity for correct operation and will only operate when in the correct orientation. The mount will not operate while resting on a table or other surface.

Button Functions


SET
OK
1
2
mem1
mem2





USING ARROW KEYS

Press any arrow key once to begin movement, then press OK to **STOP** movement. For example, press ▽ once for mount to begin tilting downward, then press OK once for movement to stop. When swiveling left or right, press the OK and the mount to return to the default postion.

USING MEMORY FUNCTIONS

Use the arrow buttons to set your desired TV position. Then press and hold any of the Memory Buttons for **2 seconds.** The mount will beep once to indicate that the location has been saved. To return to a preset, simply press the accompanying recall button. For example, to return to Memory Setting 1, press 1.

Replacing the Remote:

If the original remote has been lost, please contact us for a new one.

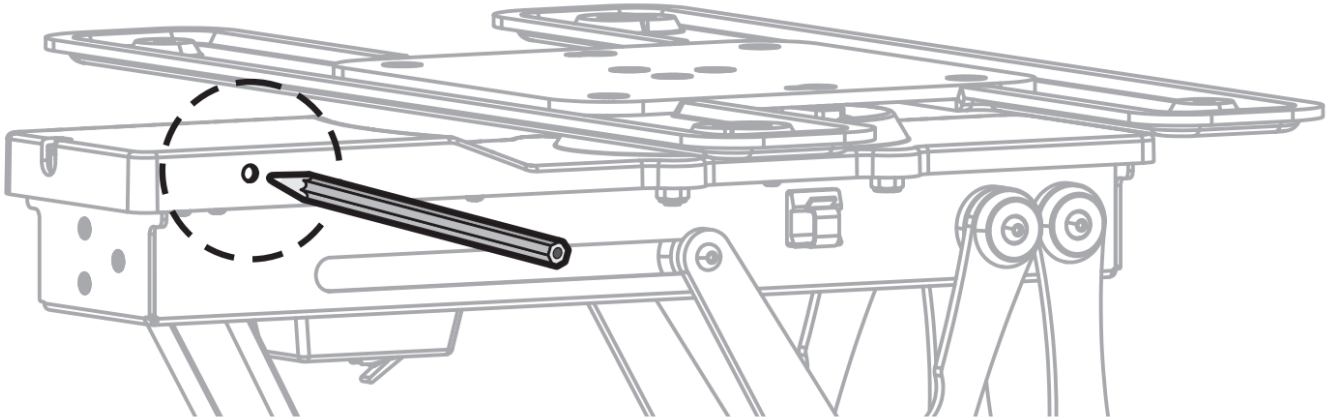
To pair the replacement remote with the mount:

1. Use a thin tool (such as a paperclip) to press the small button on the left side of the mount. The mount will beep once.
2. Press the SET button on the replacement remote. The mount will beep repeatedly for 10 seconds to indicate that the remote is being programmed to the mount. When the beeping has stopped, the mount will be ready for operation.

Pairing Remote to Multiple Units

The included remote may be paired to multiple units, allowing all installed mounts to be controlled simultaneously. Follow the steps outlined above in “Replacing the Remote Control” for each mount to pair to a single remote.

To remove a mount from the remote, press and hold the Remote Control Pairing Button on the mount for 5 seconds to unpair and clean all prior data. The mount will beep twice to confirm successful unpairing and data removal.



To change each unit back to using individual remotes, repeat the programming steps using the individual remotes for each.

Reset Mount

If the TV ceiling mount operates abnormally, it may be necessary to perform a reset of the mount. To reset the TV ceiling mount, unplug the mount from power for 10 seconds and plug back in. Hold the OK button for 6 seconds; the mount will go up and down to the lowest position and then it will turn left and right. When the process has finished, it return to the middle default position.

Troubleshooting

PROBLEM	SOLUTION
Remote Control Range is Too Short	Replace the batteries. If the problem is not resolved, please contact us t o replace the remote control.
Abnormal Operation	Reset the system by following instructions under Reset Mount. If proble m is not resolved, contact us to replace the product.
Mount Will Not Operate	Ensure power supply is properly connected to the product. If so, ensure power outlet is working. If there is no beeping sound or red light (power i ndication) on the TV mount, please contact us to replace the power supply.
Abnormal Noise	Please contact us to replace the product.
Mount beeps when pressing up and/ or down, and won't move	Follow **Reset Steps**. Ensure that mount is not installed on a pitched ceil ing.

MOBILE APP INSTRUCTIONS

TUYA® SMART Mobile App

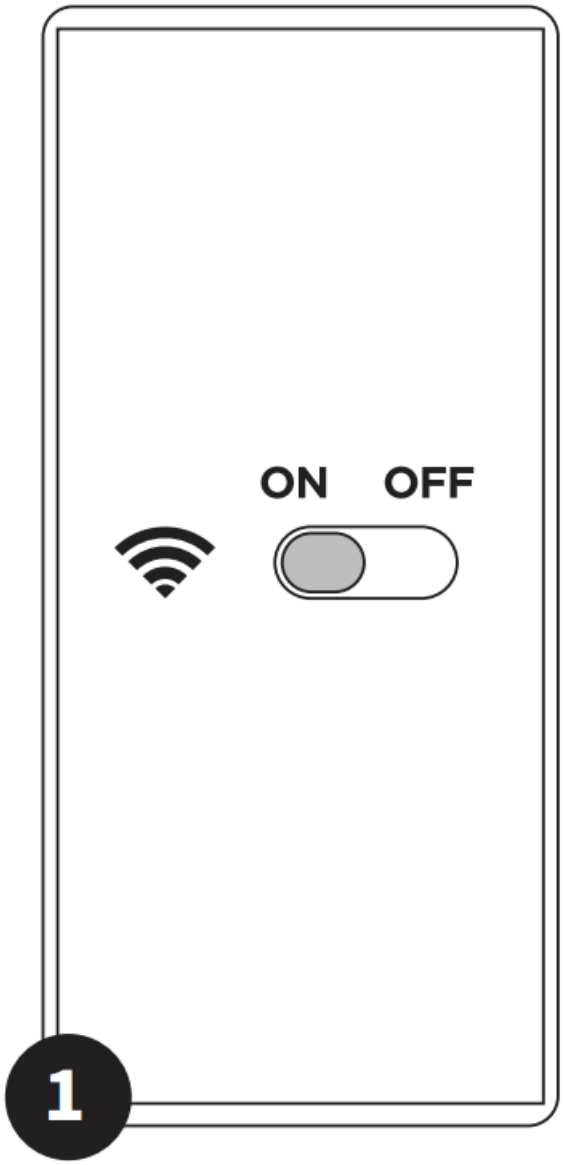
DOWNLOAD **TUYA SMART** APP

GET IT ON Google Play	Download on the App Store

Setting Up & Creating Account

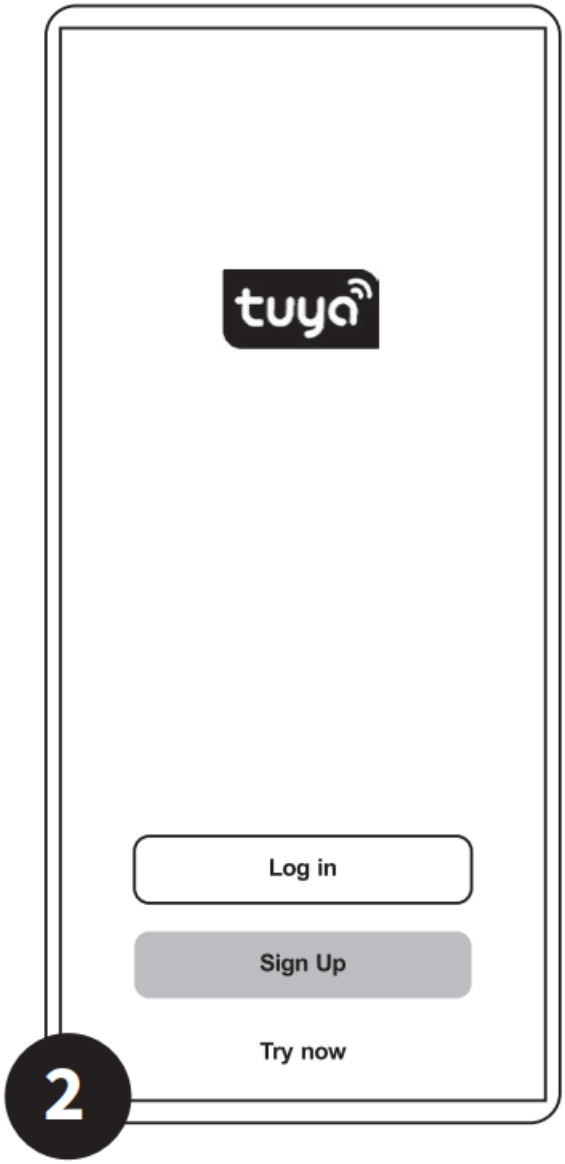
TURN ON WIFI

Before you begin, ensure that Wifi is switched on your phone.



CREATE ACCOUNT

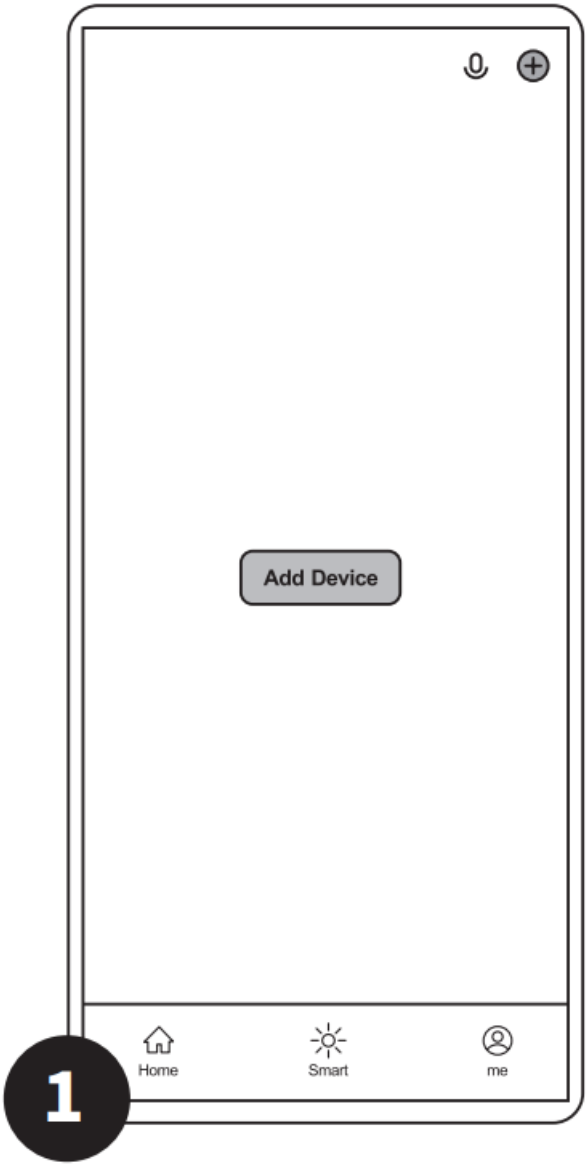
Open Tuya Smart App and select Sign-Up from start screen. Follow on screen prompts. Only one Tuya Smart account can be synced to mount at one time.



Pairing App to Mount

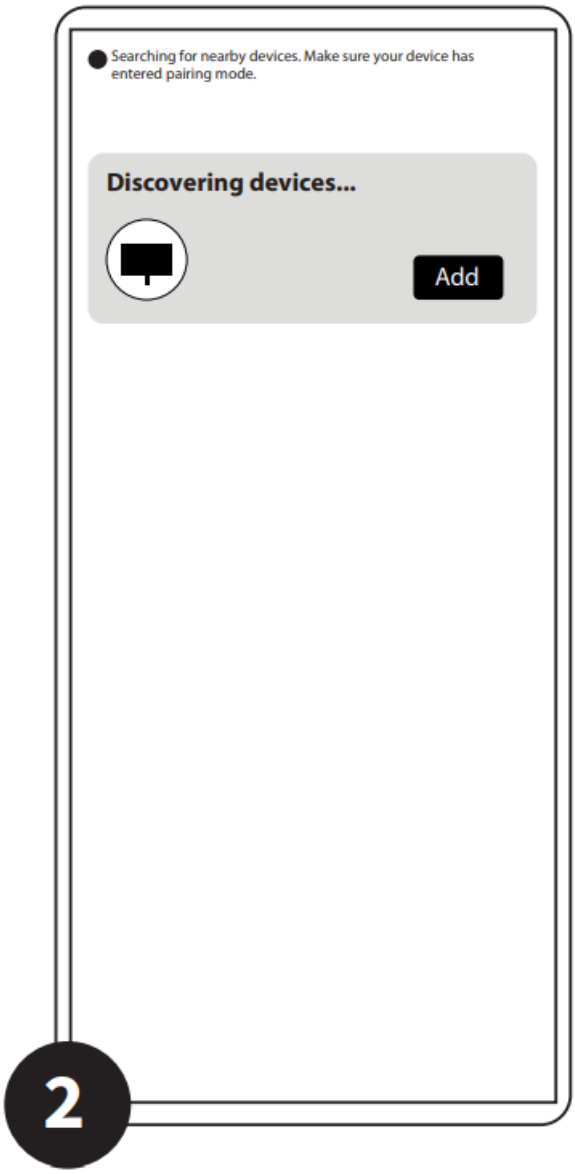
ADD DEVICE

Tap Add Device or the + icon in upper right corner to begin device pairing.



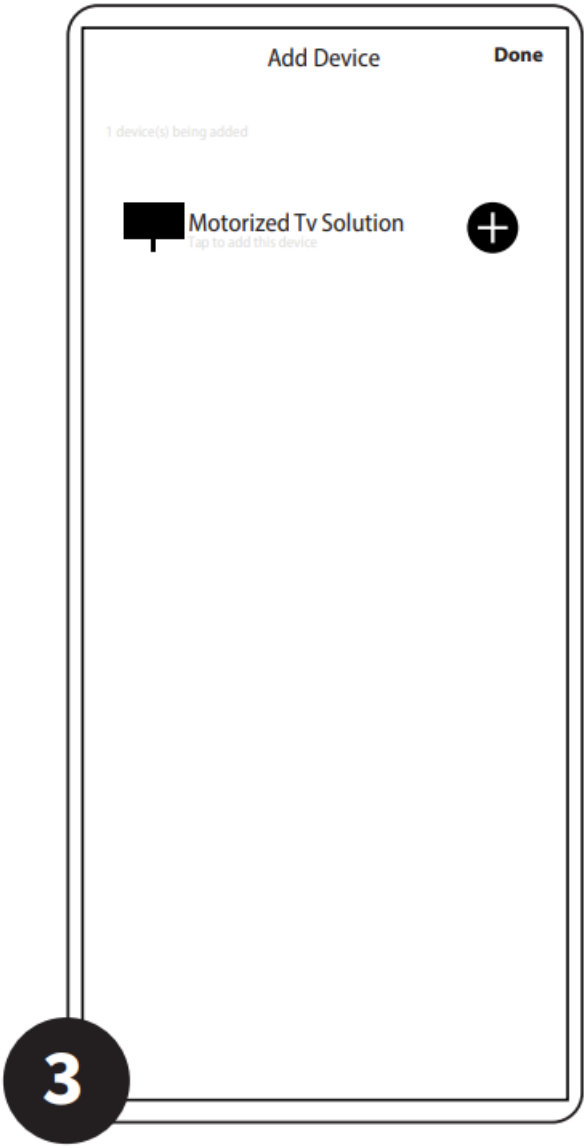
DISCOVERING DEVICES

Screen will begin searching for nearby devices. Tap **Add** next to **Discovering Devices** when it appears.



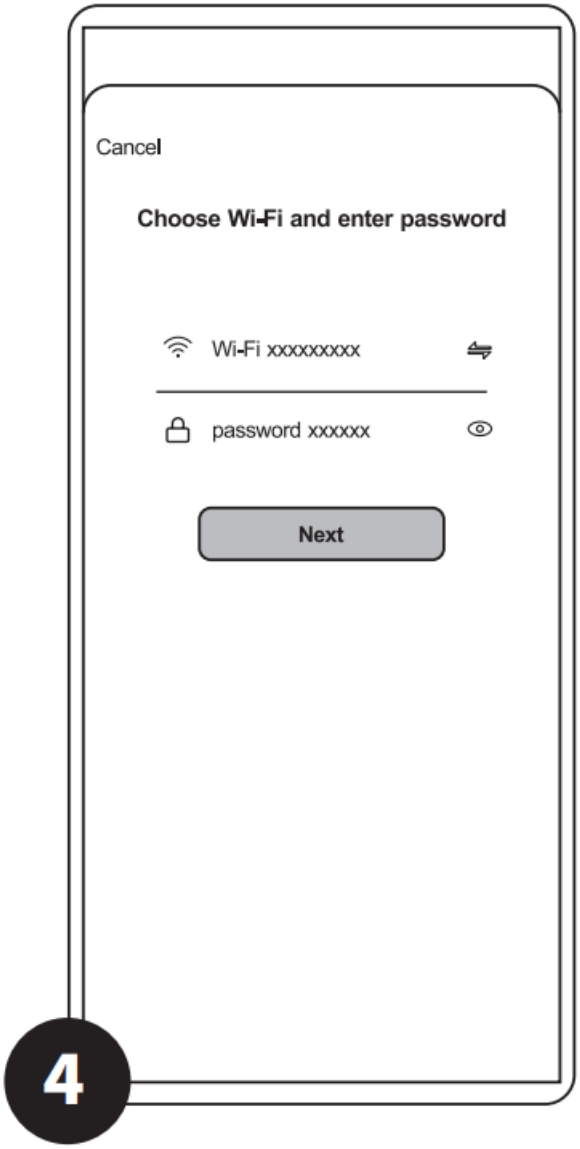
MOTORIZED TV SOLUTION

Your TV Mount will show under **Add Device** as Motorized TV Solution. Select this device and tap + to continue.



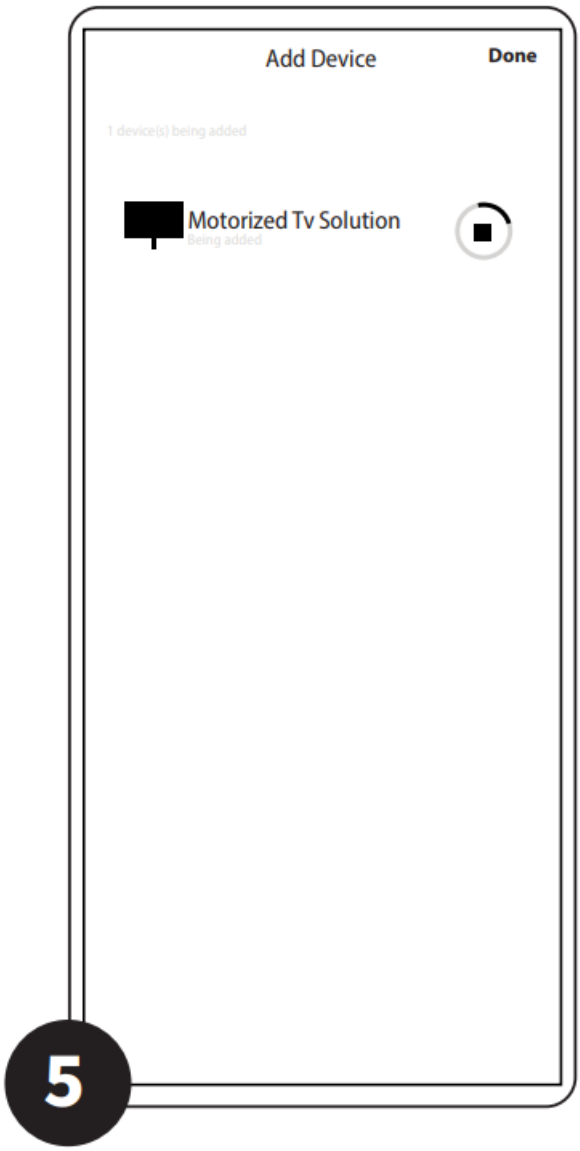
CONNECT TO WIFI

Select your Wifi from available list and enter password to enable mount access.



CONNECTION SCREEN

If Wifi connection was successful, connection to your TV mount will begin. Please allow 10-60 seconds for connection process to be completed.

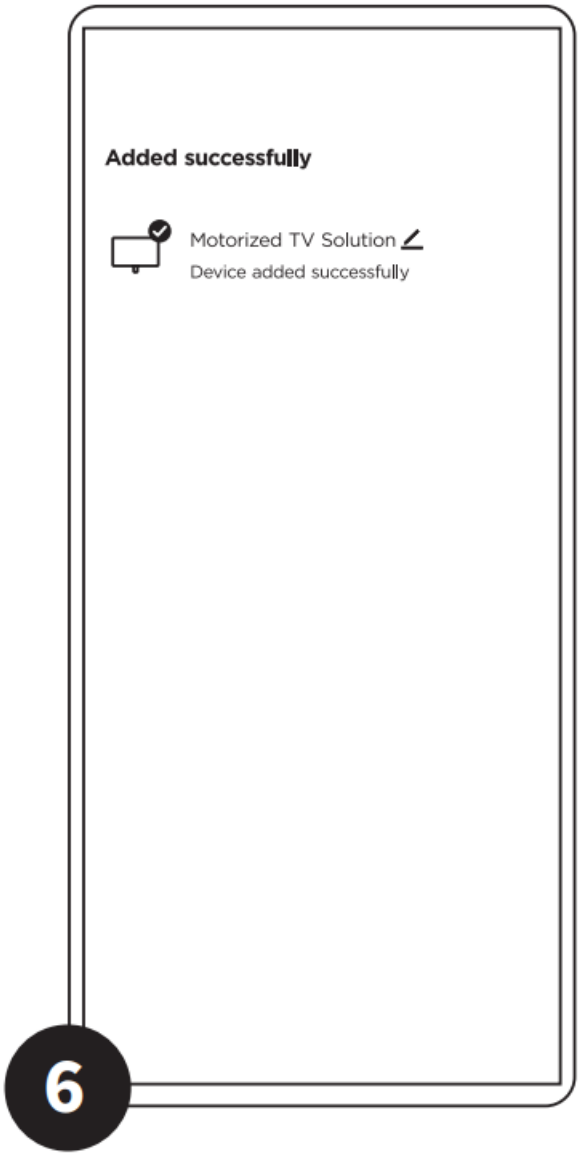


DEVICE ADDED SUCCESSFULLY

Once connection is made, a confirmation screen will show. From here, you can tap the icon to change the name of your TV mount, if desired.

MOUNT ADDED

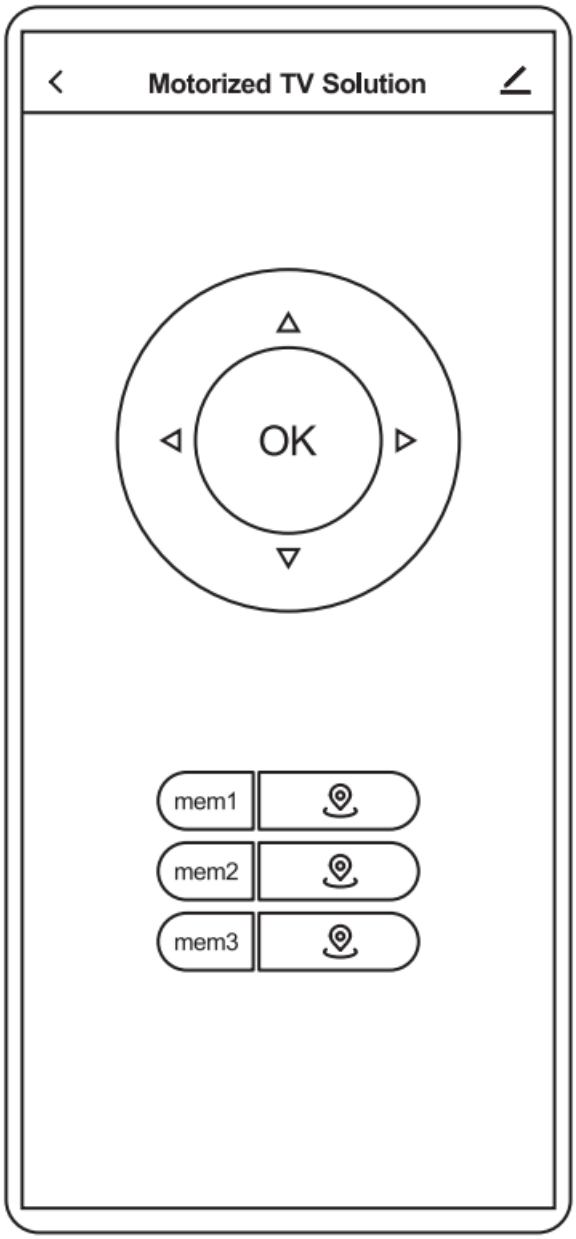
Mount has been added successfully. Click on mount name to activate controls.

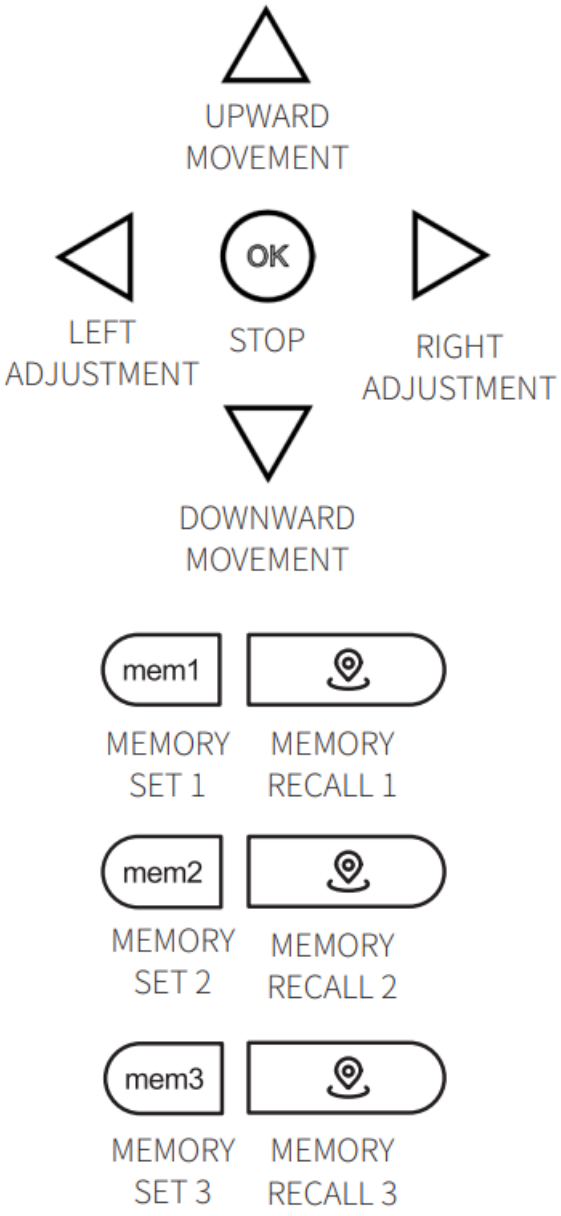


Unpairing Mount from App

From the Home screen, locate your TV mount, then long press to open device options. Select **Remove Device** at the bottom of the screen to unpair the mount from your app. OR press SET on the remote for 5 seconds. A beep is sound signaling the mount is disconnected from the app.

Button Functions


Motorized TV Solution
OK
mem1
mem2
mem3



USING ARROW KEYS

Press any arrow key once to begin movement, then press OK to **STOP** movement. For example, press ▽ once for mount to begin tilting downward, then press OK once for movement to stop. When swiveling left or right, press OK the and the mount to return to the default postion.

USING MEMORY FUNCTIONS

Use the arrow buttons to set your desired TV position. Then select one of the 3 Memory Buttons to save the position as a preset. To return to a preset, simply select the icon next to the desired Memory setting. For example, to return to Memory Setting 2, select the icon next to mem2.

Please note: *Tuya Smart app has three memory functions, while the standard remote has only two.*

RESET MOUNT

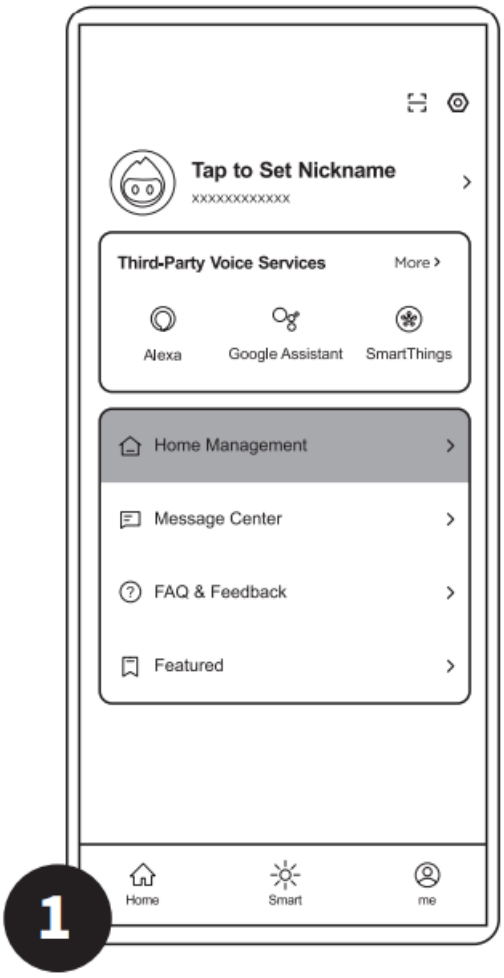
If the TV ceiling mount operates abnormally, it may be necessary to perform a reset of the mount. To reset the TV ceiling mount, unplug the mount from power for 10 seconds and plug back in. Hold the OK button for 6 seconds; the mount will go up and down to the lowest position and then it will turn left and right. When the process has finished, it return to the middle default position.

Syncing Other Mobile Devices

To allow other mobile devices to control the TV mount, you will need to first create Home in the app and then invite other users to your Home.

HOME MANGEMENT

Select the icon to navigate to the Home screen. Tap **Home Management.**



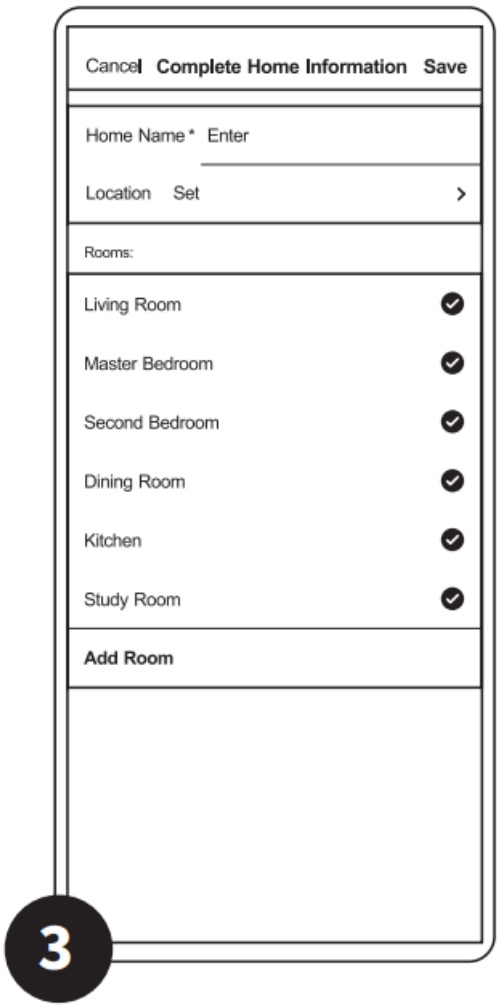
CREATE A HOME

Tap **Create A Home** to proceed.

SET UP HOME

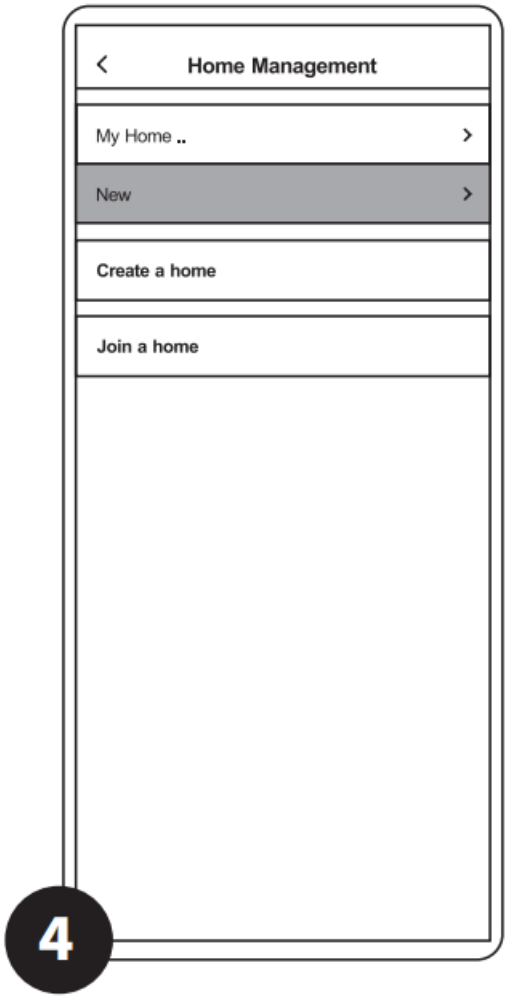
Complete required information to set up a HOME and tap **SAVE** to continue.

Please note: The **Home Name** has a 25 character limit.



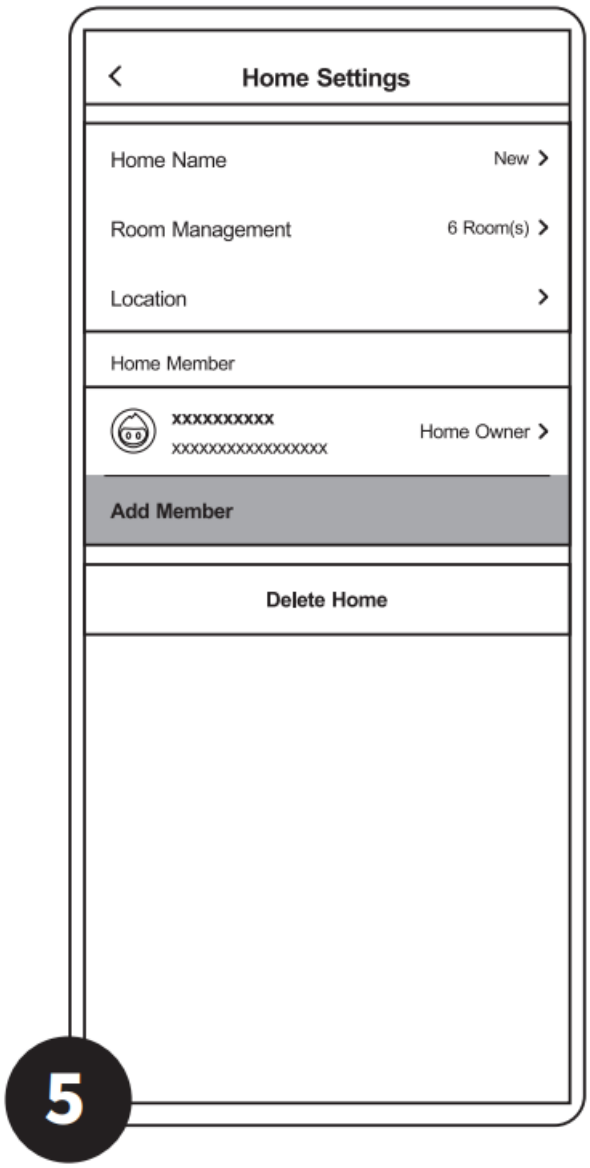
HOME

Return to **Home** Management screen and tap the Home you just created.



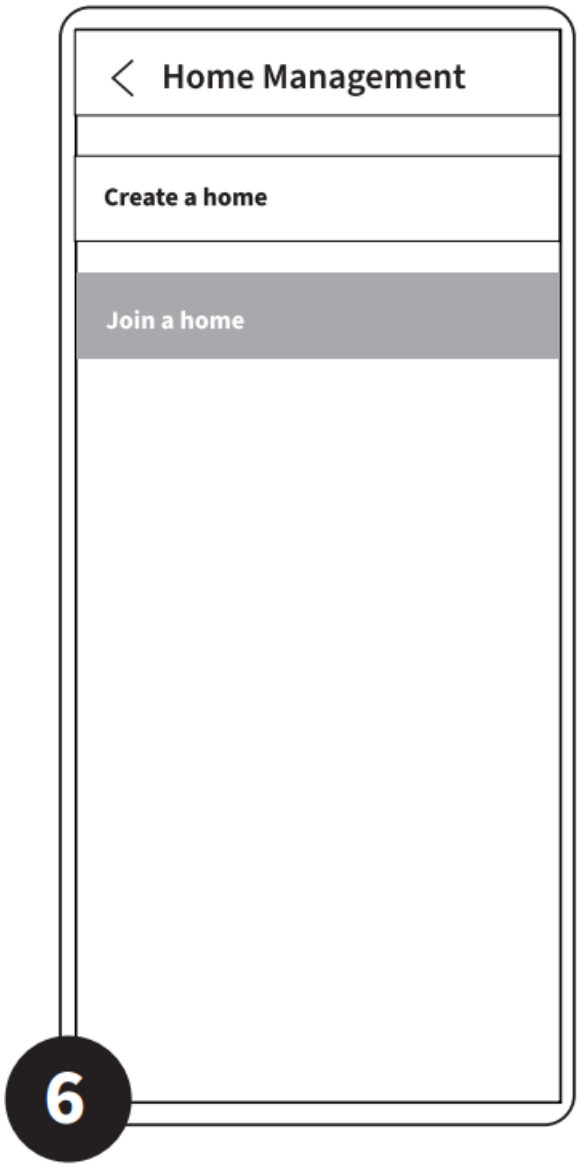
INVITE OTHER MEMBERS

Tap **Add Member** and choose an invitation method. New users will receive link to download Tuya Smart app with an invitation code to join your **Home.** Users will need to download app and create an account to procced.



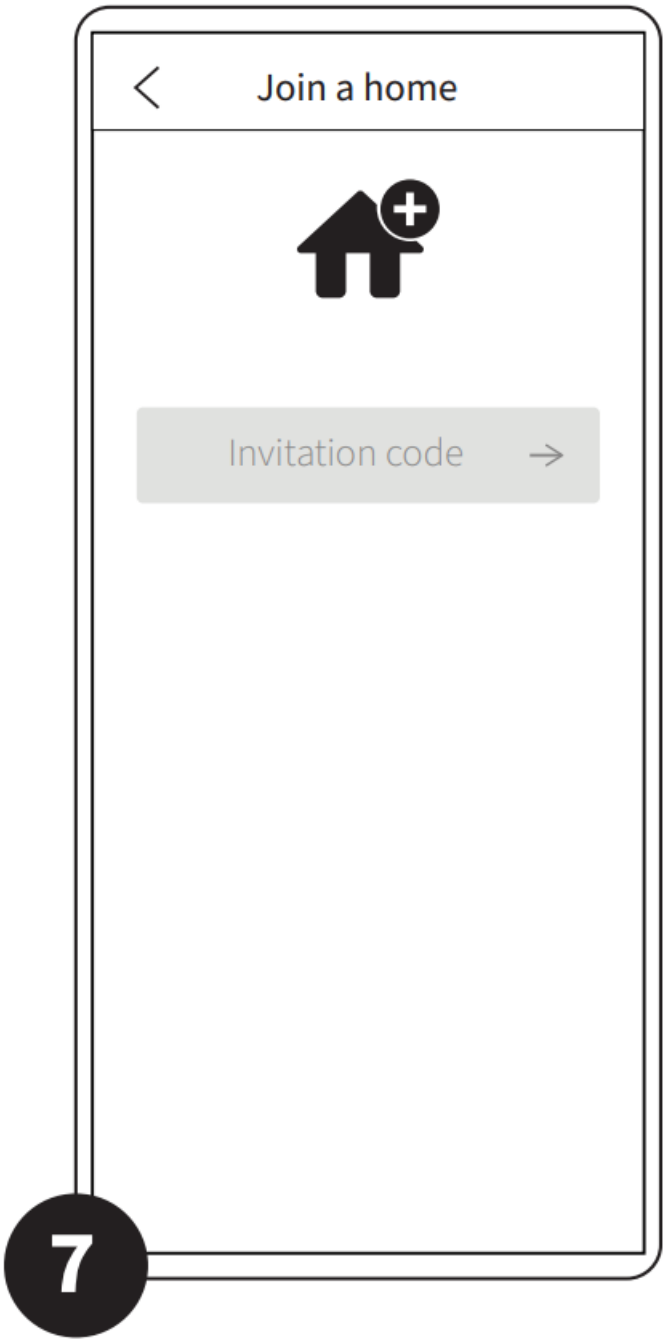
JOINING A HOME

Once app is installed and registered, new user will tap the **ME** ( ) icon on the bottom left. From that screen, tap **Home Management** and then **Join a Home.**



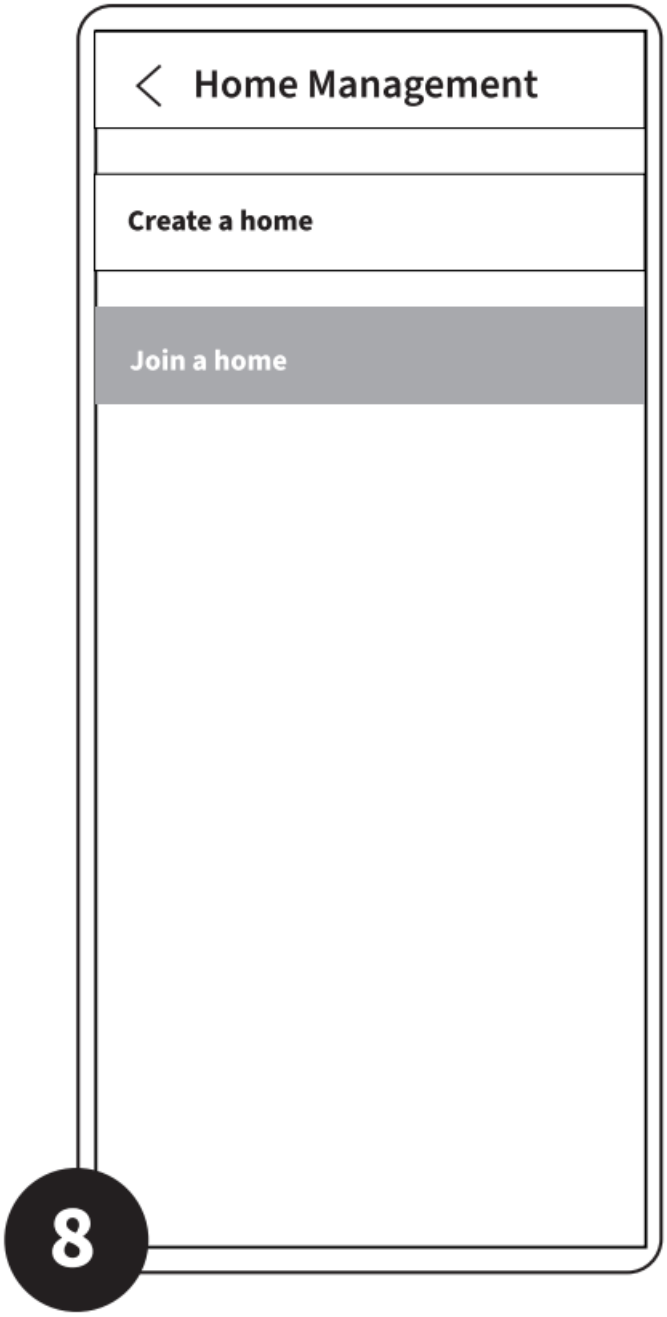
ENTER INVITATION CODE

Enter the code that was received with the invitation and tap to continue.



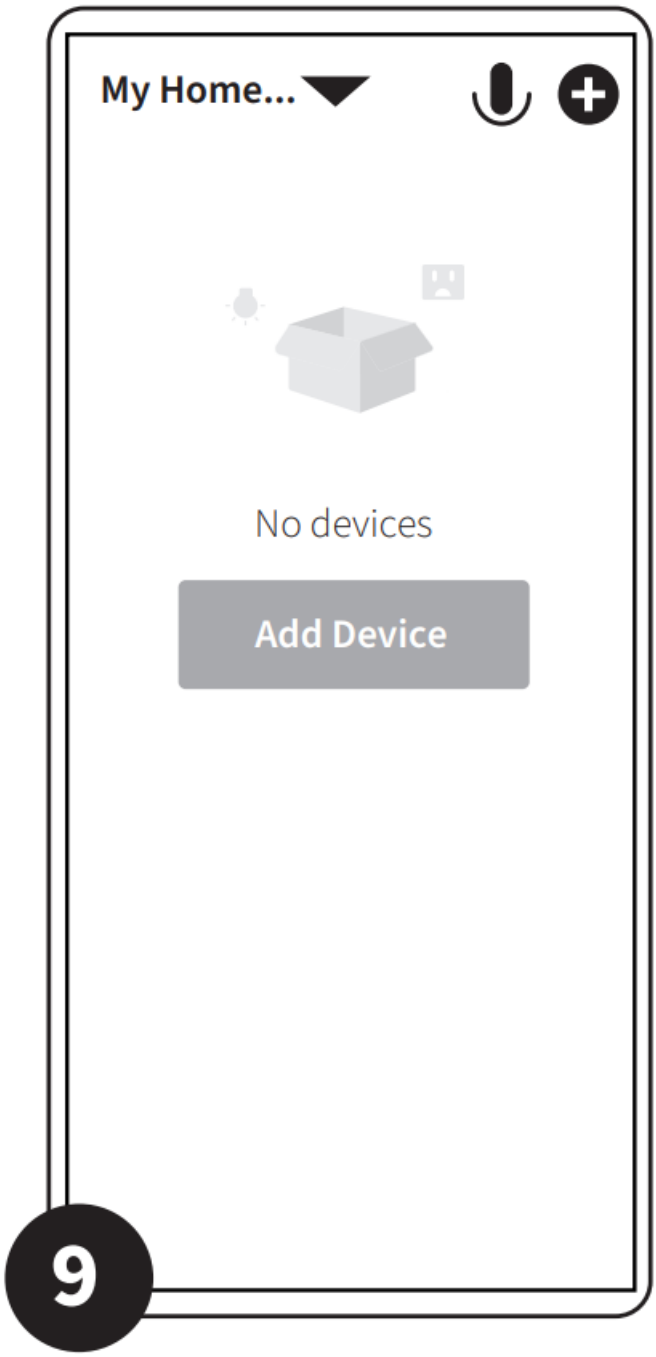
HOME ADDED

The new **Home** will now show under **Home Management.**



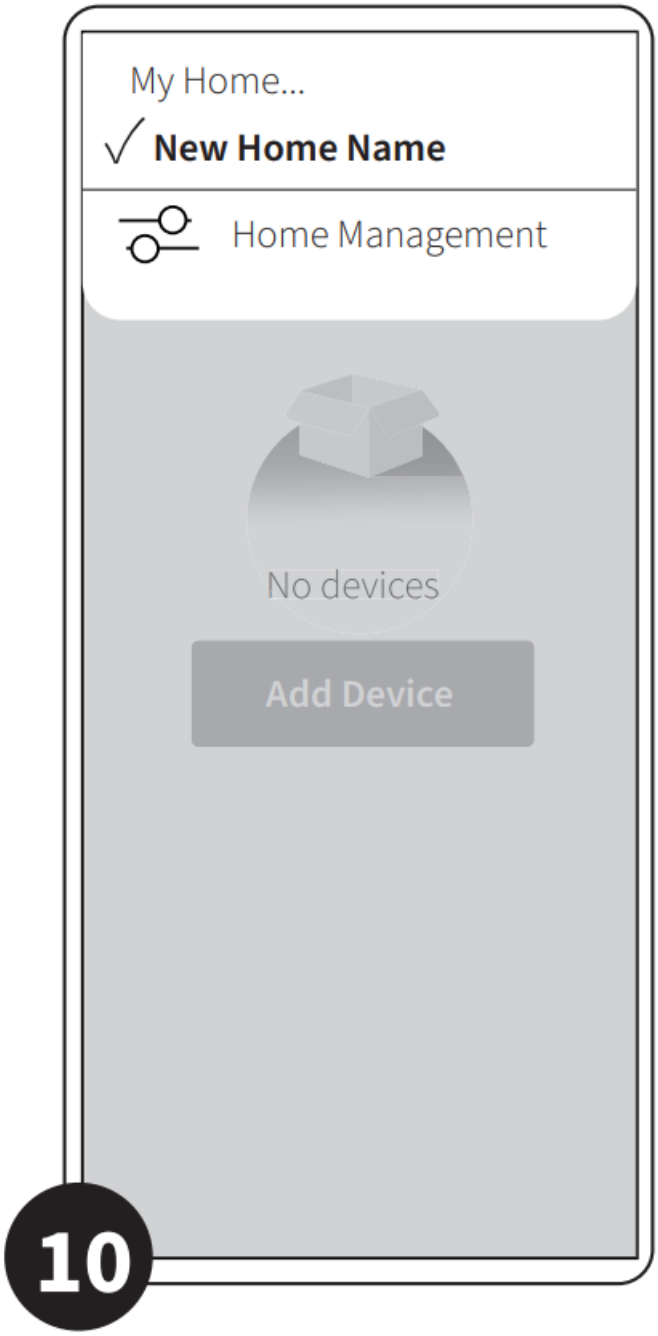
CHANGING HOME SCREEN

Select the icon to navigate to the Home screen. Tap the next to My Home… at the top of the screen.



SELECT NEW HOME

From dropdown, select the name of the new home you were invited to. Please note: You may be asked to allow Wifi permissions.



DEVICE ADDED

New home screen will now show mount. Click on mount name to activate controls.

Customer Support

LOVE YOUR NEW VIVO SETUP?

Ready to share that new amazing setup? Want to brag about that amazing new ergonomic solution?

Tag us in your photo!

VIVO-us

@vivo_us

FOR MORE GREAT VIVO PRODUCTS, CHECK OUT OUR WEBSITE AT: WWW.VIVO-US.COM

help@vivo-us.com
309-278-5303 | www.vivo-us.com

Documents / Resources

	V I V O MOUNT-E-FD70S with Remote and Mobile App [pdf] Instruction Manual MOUNT-E-FD70S-W, MOUNT-E-FD70S with Remote and Mobile App, MOUNT-E-FD70S, MOUNT-E-FD70S Mount, Mount, Remote and Mobile App

References

- Register a .US.COM domain today!
- VIVO - Desks, Monitor Mounting, and More Home & Office Solutions – VIVO - desk solutions, screen mounting, and more

Manuals+,