



## USR IOT DR502-E Cat-1 Cellular Modem User Manual

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USR-DR502-E User Manual  
Technical Support: [h.usriot.com](http://h.usriot.com)  
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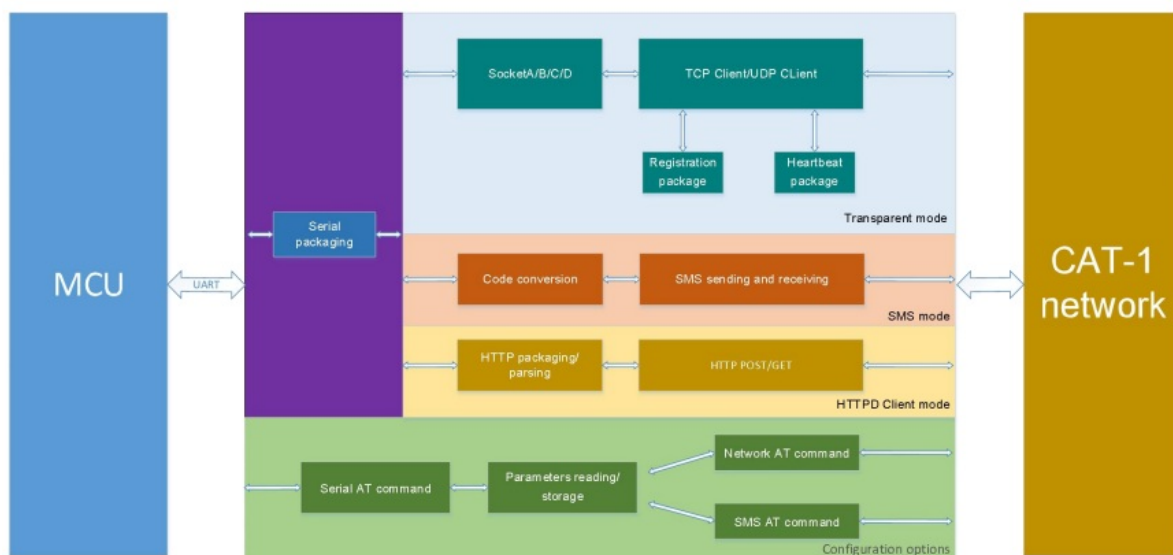
## Introduction

### 1.1. Overview

USR-DR502-E is a LTE CAT 1 communication modem, which supports LTE and GSM, covers the mainstream frequency bands of European operators. It has perfect software function, supports TCP/UDP transparent transmission, SMS transmission, HTTPD Client mode and AT command configuration. In addition, it is simple to configure, has high reliability and built-in hardware watchdog, supports FOTA upgrading.

USR-DR502-E supplies a wide voltage range power through terminal interface, RS485 standard interface, meets the needs of different application scenarios.

### 1.2. Features



- Equipped with CAT-1 network, 10Mbps download rate, 5Mbps upload rate, meeting 80% of the data transmission application scenarios
- Low latency in milliseconds
- Multiple modes, supports LTE CAT 1 and GPRS
- Wide coverage, high stability based on existing 4G network
- Supports TCP/UDP, HTTPD and SMS transparent transmission
- Each socket supports buffering 20 packets of serial port data, each packet is up to 4K
- Supports parameter configuration via network, serial and SMS AT command
- Supports base station geolocation and NTP function
- Support 9~36V wide voltage supply
- Multiple indicator lights, convenient and accurate to check the device status
- Industrial grade, hardware watchdog, high reliability

## Get Started

### 2.1. Specification

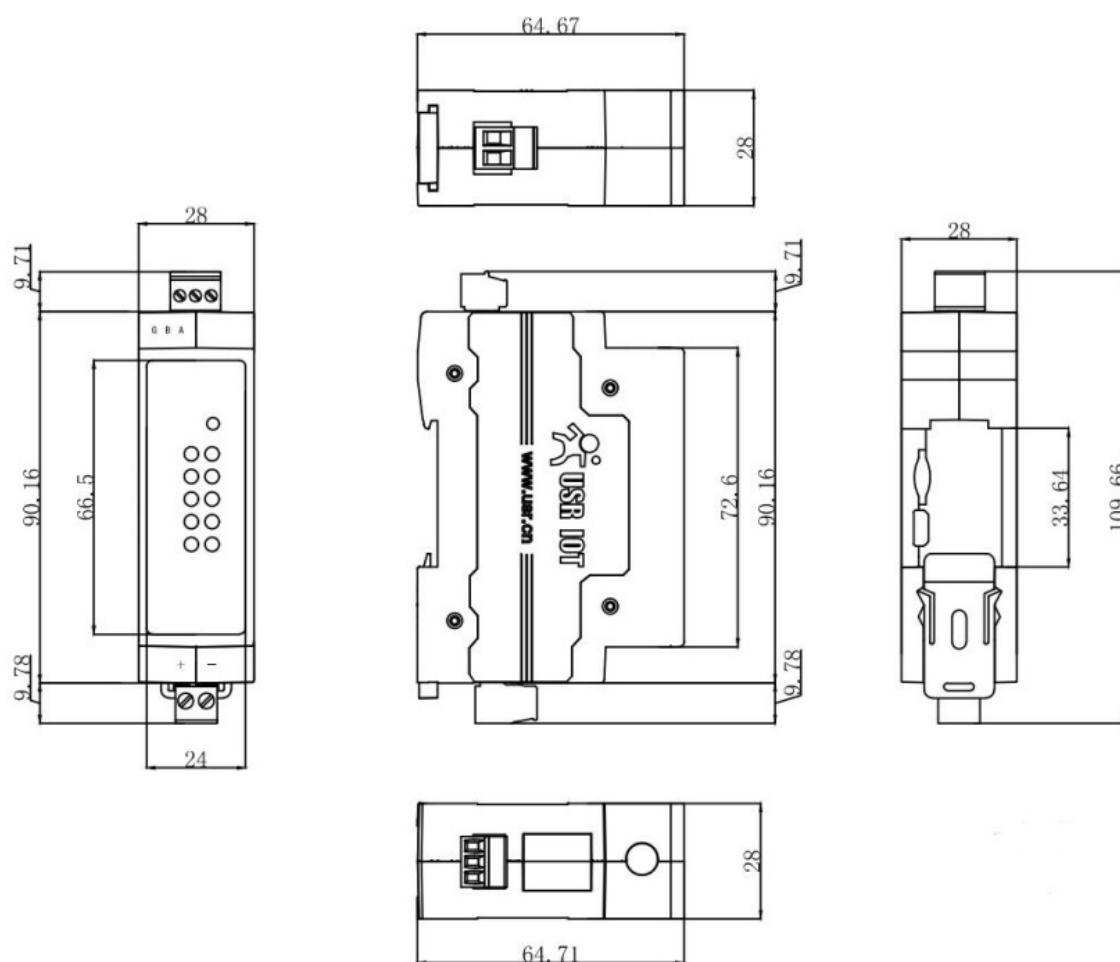
Parameters		Description
Basic Parameters	USR-DR502-E	Supports B1/B3/B7/B8/B20
	Power	DC 9V~36V
	Operating current	Average: 21mA-50mA, maximum: 54mA (12V)
	Indicators	POWER, WORK, NET, LINK, Signal strength, TX, RX
	SIM/USIM	3V/1.8V SIM slot, Micro SIM
	USB interface	Slave, MicroUSB, USB 2.0 High speed
	UART interface	RS485, baud rate 1200~230400 bps.
	Antenna interface	SMA female cellular antenna connector
Environmental	Dimensions(mm)	28 x 64.7 x 109.7 L*W*H
	Weight(g)	<110g
Temperature	Operating temperature	-30°C~ +75°C
	Storage temperature	-40°C~ +90°C
Humidity	Operating humidity	5%~95% (non-condensing)
Transmission speed	LTE FDD Rel.13	10MbpsDL/5Mbps UL
	GPRS	85.6KbpsDL/85.6Kbps UL(multi-slot class 12)
Bands	LTE FDD	B1/B3/B7/B8/B20
	GSM	900/1800MHz
TX Power	FDD:B1/3/7/8/20/28	23dBm±2dB
	GSM:900MHz	33dBm±2dB
	GSM:1800MHz	30dBm±2dB
Rx Sensitivity	GSM:900MHz	-109.5dBm
	GSM:1800MHz	-108dBm
	FDD:B1/3/20	-98dBm
	FDD:B7	-97.5dBm
	FDD:B8/B28	-98.5dBm
Software	Operating mode	TCP/UDP/HTTPD/SMS transparent transmission, CMD mode
	Configuration command	AT+command
	Network protocol	TCP/UDP/DNS/FTP/HTTP/IPV4/IPV6

Features	Socket number	4
	User configuration	Serial/Network/SMS AT command
	Socket distribution protocol	Support
Features	Heartbeat package	Support ICCID/IMEI/SN/User-defined/LBS
	Identity package	Support ICCID/IMEI/SN/User-defined/CLOUD

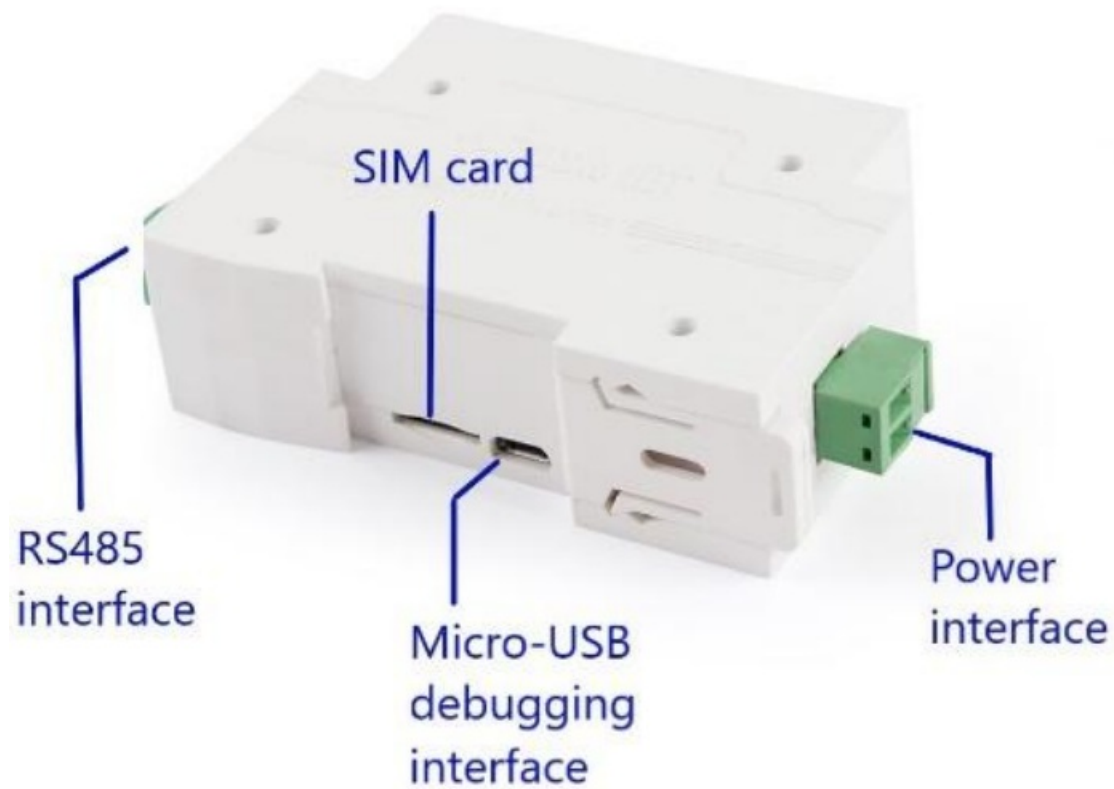
	FOTA self upgrade	Support
	Backup socket	Support
	Base station geolocation	Support
	FTP upgrade	Support
	NTP	Support

## 2.2. Hardware

### 2.2.1.Dimensions



### 2.2.2.Interface







### 2.2.3.Indicators

There are ten indicators on USR-DR502-E.

Indicator	Function	Status
POWER	Power indicator	Always on after normal power supply.
WORK	Working status indicator.	Flashes.
NET	Network status indicator	Flashed after connecting to network.
LINKA	Socket A connection status indicator	Always on after socket A is connected
LINKB	Socket B connection status indicator	Always on after socket B is connected
TX	Serial port data sending indicator	Will be on when sending serial data
RX	Serial port data receiving indicator	Will be on when receiving serial data
Level 1 signal strength	Level 1 signal strength indicator	Always on when signal strength between 4 ~15 (CSQ)
Level 2 signal strength	Level 2 signal strength indicator	Always on when signal strength between 16 ~ 21 (CSQ)
Level 3 signal strength	Level 3 signal strength indicator	Always on when signal strength greater than 21 (CSQ)

### 2.3. Connecting Hardware

If you have purchased, there will be the following accessories:

			
USR-DR502-E	Sucker antenna	Power adapter	Conversion cable

Required additional equipment:



RS485 serial to USB adaptor



PC

1. Installing SIM card and antenna:

Insert the SIM card according to the sign next to the slot. Then Install the antenna.

2. Serial Connecting:

Connect pin A of the RS485 interface of the DR502-E to pin A of the RS485 to USB adaptor, pin B of DR502-E to pin B of the adaptor.

3. Power Supply:

Connect 9-36V DC power adapter via the conversion cable to power the DR502-E. Then “POWER” indicator will always on and the “WORK” indicator will flash.

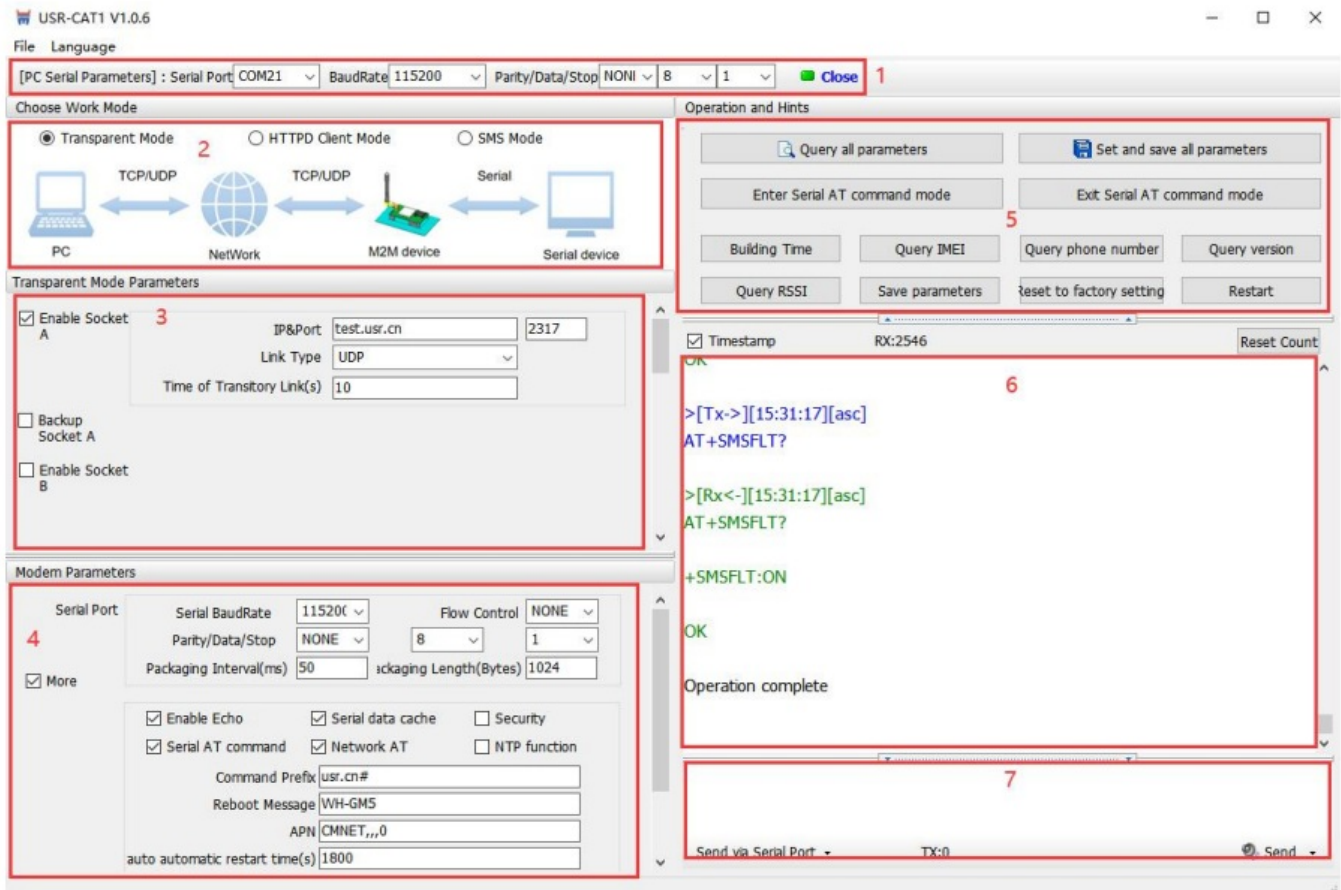
## Utility Configuration

### 3.1. Download the Utility

Please download the utility in this link: <https://www.pusr.com/products/4G-Cat-1-Modem.html>

### 3.2. Starting the Configuration Utility

USR-DR502-E utility is shown as following:

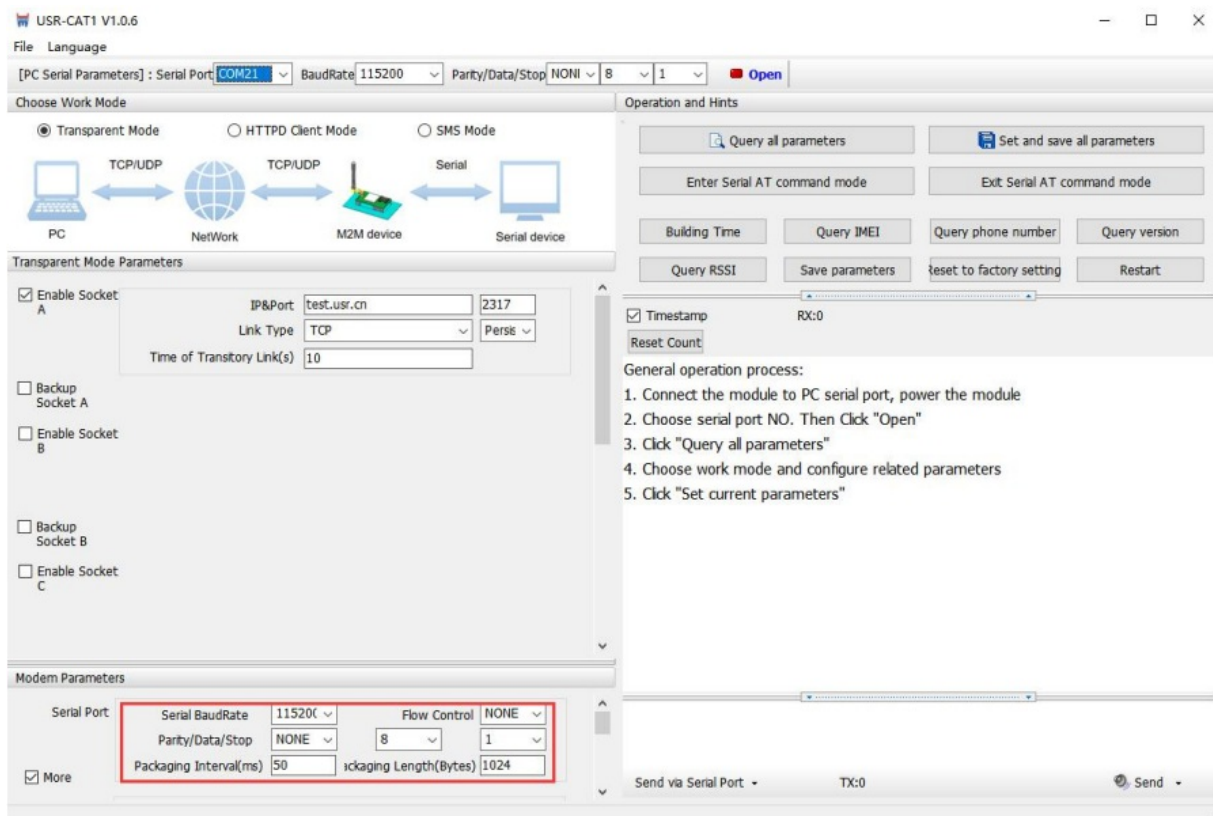


## Description:

1. In PC serial parameter setting area, it is necessary to set the serial parameters consistent with the serial device, otherwise they cannot communicate with each other.
2. Working mode selection area, select the work mode of the modem.
3. In the parameter setting area of characteristic functions, set parameters related to modem's featured functions.
4. Modem parameter area, setup some basic global parameters.
5. Data receiving and display area, displaying the data sent and received.
6. Data sending area, input the data and click Send. S
7. Common command button, click to send the self-input command.

## Serial Port

### 4.1. Basic Parameters



Serial parameters of USR-DR502-E must be consistent with the parameters of the serial device. Serial port parameters include basic parameters and framing parameters.

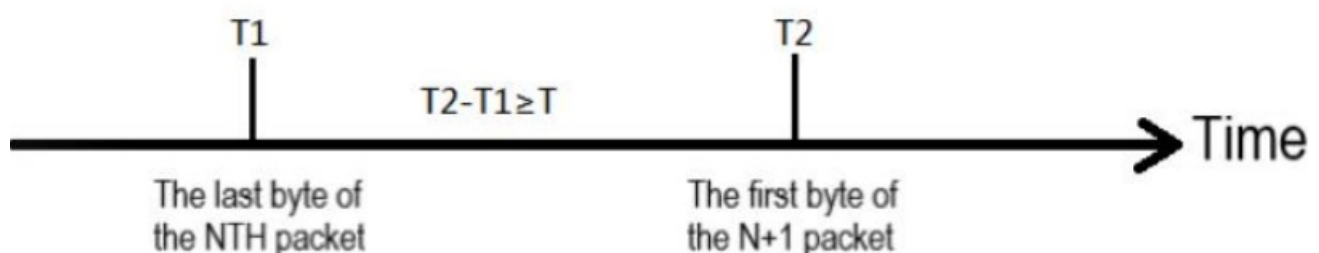
Item	Parameter
Baud rate	1200~230400bps
Data bit	8
Stop bit	1,2
Check bit	NONE EVEN ODD

## 4.2. Frame Forming Mechanism

### 4.2.1. Time Trigger

When DR502-E receives data from the UART, it continuously checks the interval of two adjacent bytes. If the interval time is greater or equal to a certain "time threshold", then a frame is considered finished, otherwise the data is received until greater or equal to the packet length byte set. This frame is sent to the network as a TCP or UDP packet. The "time threshold" here is the time between packages. The range of settable is 10ms~500ms. Factory default: 50ms.

This parameter can be set by AT command, AT+UARTFT=<time>.



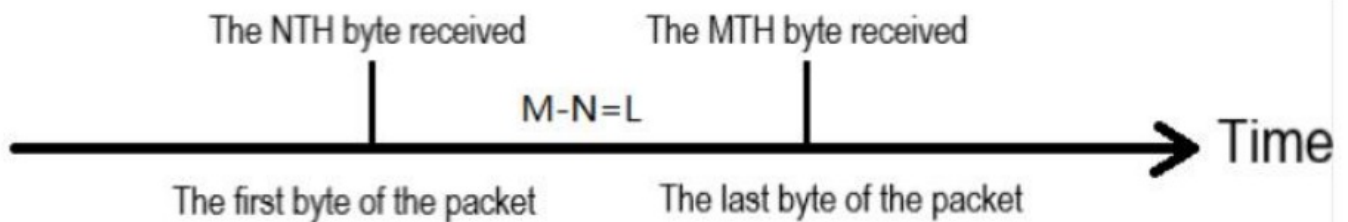
**Note:** T is the packing interval time.

### 4.2.2. Length trigger



When DR502-E receives data from the UART, it constantly checks the number of bytes received. If the number of bytes received is equal to a certain “length threshold”, a frame is considered to have ended, otherwise the packaging time is waiting for the end. This frame is sent to the network as a TCP or UDP packet. The “length threshold” here is the package length. The settable range is 5~4096. Factory defaults to 1024.

This parameter can be set by AT command, AT+UARTFL=<length>.

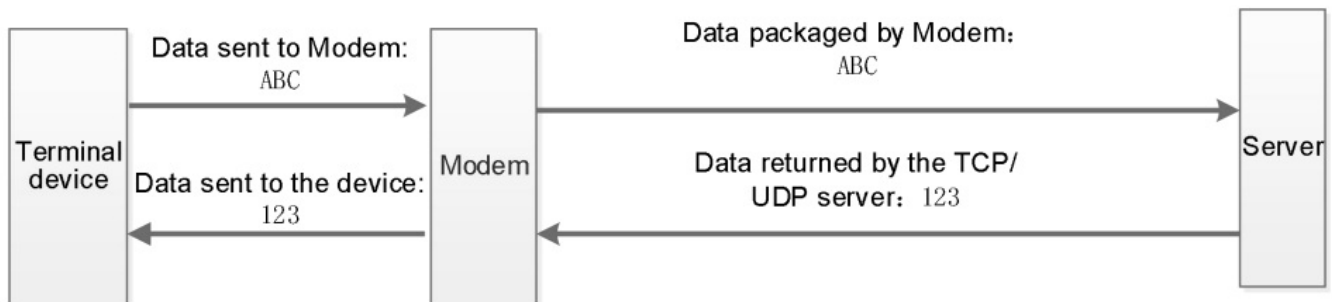
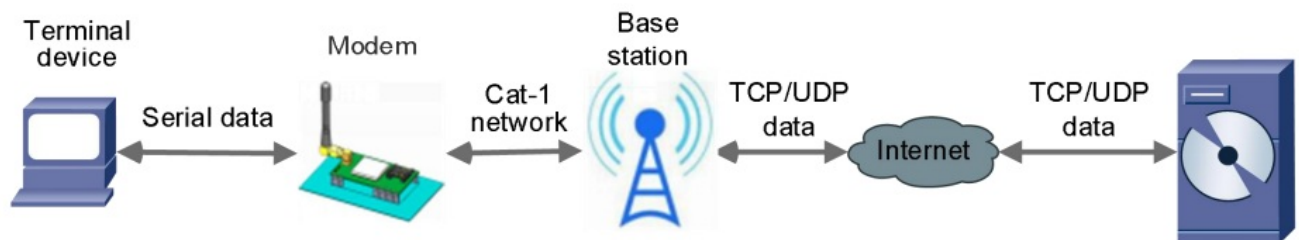


**Note:** L is the packaging length.

## Selecting an Operating Mode

USR-DR502-E has three operating modes: transparent mode, HTTPD Client mode and SMS mode.

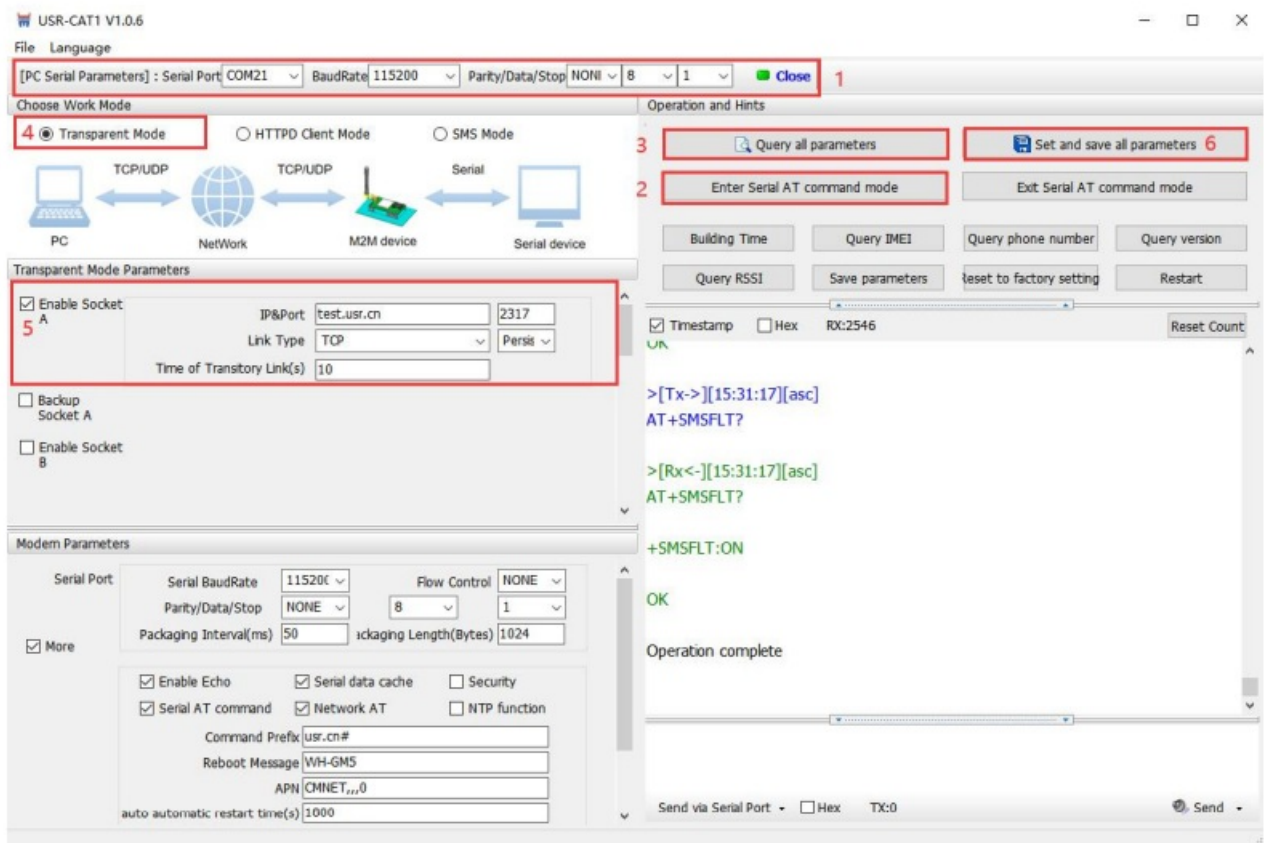
### 5.1. Transparent Mode



In this mode, users do not need to pay attention to the data conversion process, can realize the bidirectional data transparent transmission between serial devices and network servers.

DR502-E supports 4 socket connections, Socket A, Socket B, socket C and socket D, which are independent with each other. Each socket supports TCP Client and UDP Client.

> **Set parameters by the utility:**



Set by AT command:

	Command	Operation
1	+++a	Enter serial AT command mode
2	AT+WKMOD=NET	Set the work mode to Transparent mode
3	AT+SOCKAEN=ON	Enable Socket A
4	AT+SOCKASL=LONG	Set Socket A to persistent link
5	AT+SOCKA=TCP,test.usr.cn,2317	Set the remote IP and port of Socket A
6	AT+S	Save all parameters and restart

## Test

Connect the serial port of USR-DR502-E to the computer via a RS485 serial to USB cable, send data from the utility, the test server will return the same data to serial port.

USR-CAT1 V1.0.6

File Language

[PC Serial Parameters] : Serial Port: COM21 BaudRate: 115200 Parity/Data/Stop: NONE 8 1 Close

Choose Work Mode

☒ Transparent Mode ☐ HTTPD Client Mode ☐ SMS Mode

PC ↔ TCP/UDP ↔ NetWork ↔ TCP/UDP ↔ M2M device ↔ Serial ↔ Serial device

Transparent Mode Parameters

☒ Enable Socket A IP&Port: test.usr.cn 2317 Link Type: TCP Persis: Time of Transitory Link(s): 10

☐ Backup Socket A

☐ Enable Socket B

☐ Backup Socket B

☐ Enable Socket C

Modem Parameters

☒ Enable AT+IO ☒ Serial data cache ☐ Security

☒ Serial AT command ☒ Network AT ☐ NTP function

Command Prefix: usr.cn#

Reboot Message: WH-GM5

APN: CMNET,,,0

auto automatic restart time(s): 1800

Operation and Hints

Query all parameters Set and save all parameters

Enter Serial AT command mode Exit Serial AT command mode

Building Time Query IMEI Query phone number Query version

Query RSSI Save parameters Reset to factory setting Restart

Timestamp RX:2562

Reset Count

[11:18:52][10.20.70][asc]

AT+ENTM

>[Rx<-][18:28:48][asc]

AT+ENTM

OK

Operation complete

>[Tx->][18:28:52][asc]

12345678

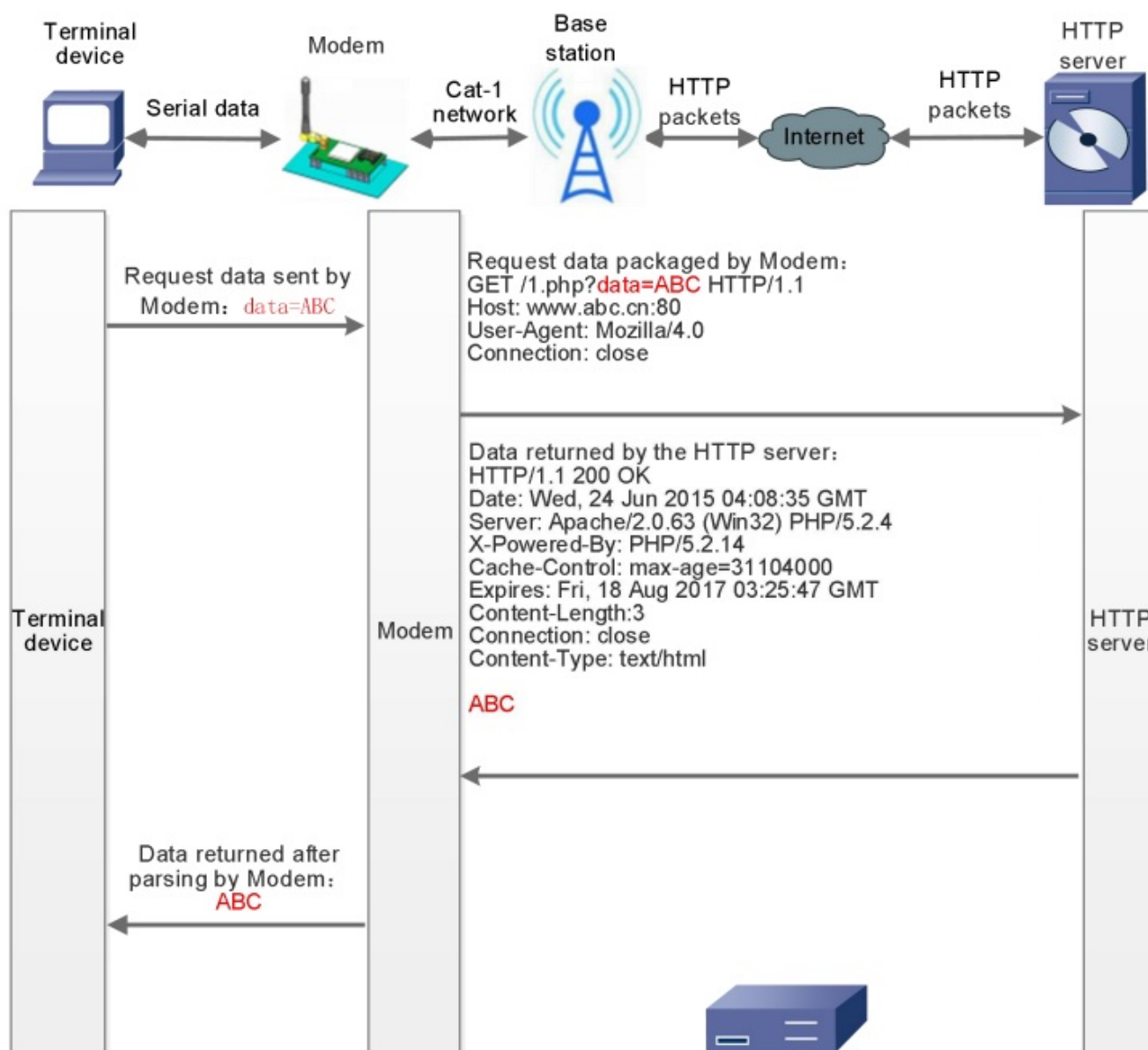
>[Rx<-][18:28:53][asc]

12345678

12345678

Send via Serial Port TX:8 Send

## 5.2. HTTPD Client Mode

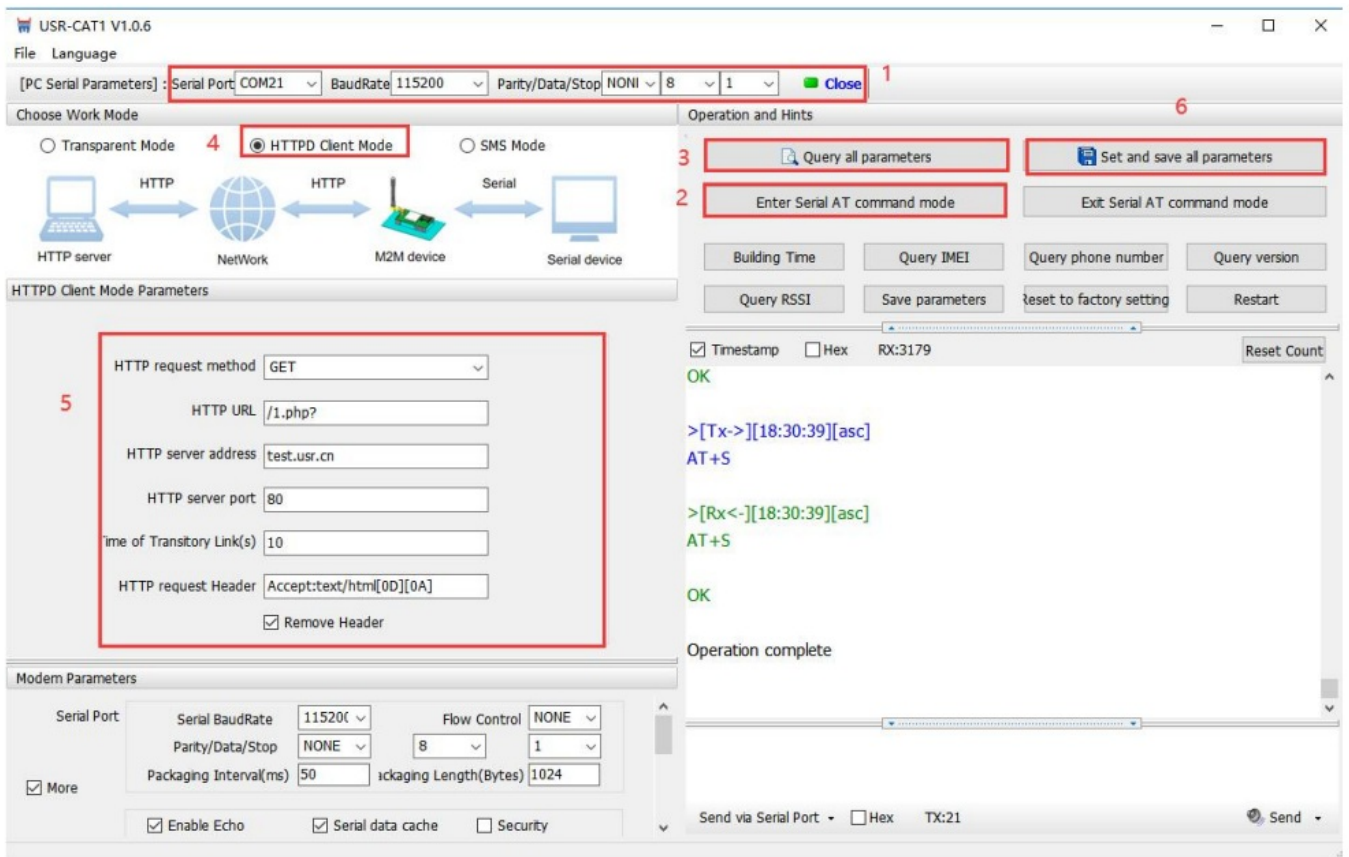


In this mode, user's terminal device can send request data to the specified HTTP server through this modem, then the modem receives data from HTTP server, parses and sends data to the serial device.

User does not need to pay attention to the data conversion process between the serial data and the network data packet, and can achieve the data request from the serial device to the HTTP server through simple parameter settings.

The modem will filter out the received HTTP protocol header data by default, only output user data to the serial port. Users can choose whether to filter by AT command.

Set parameters by the utility:

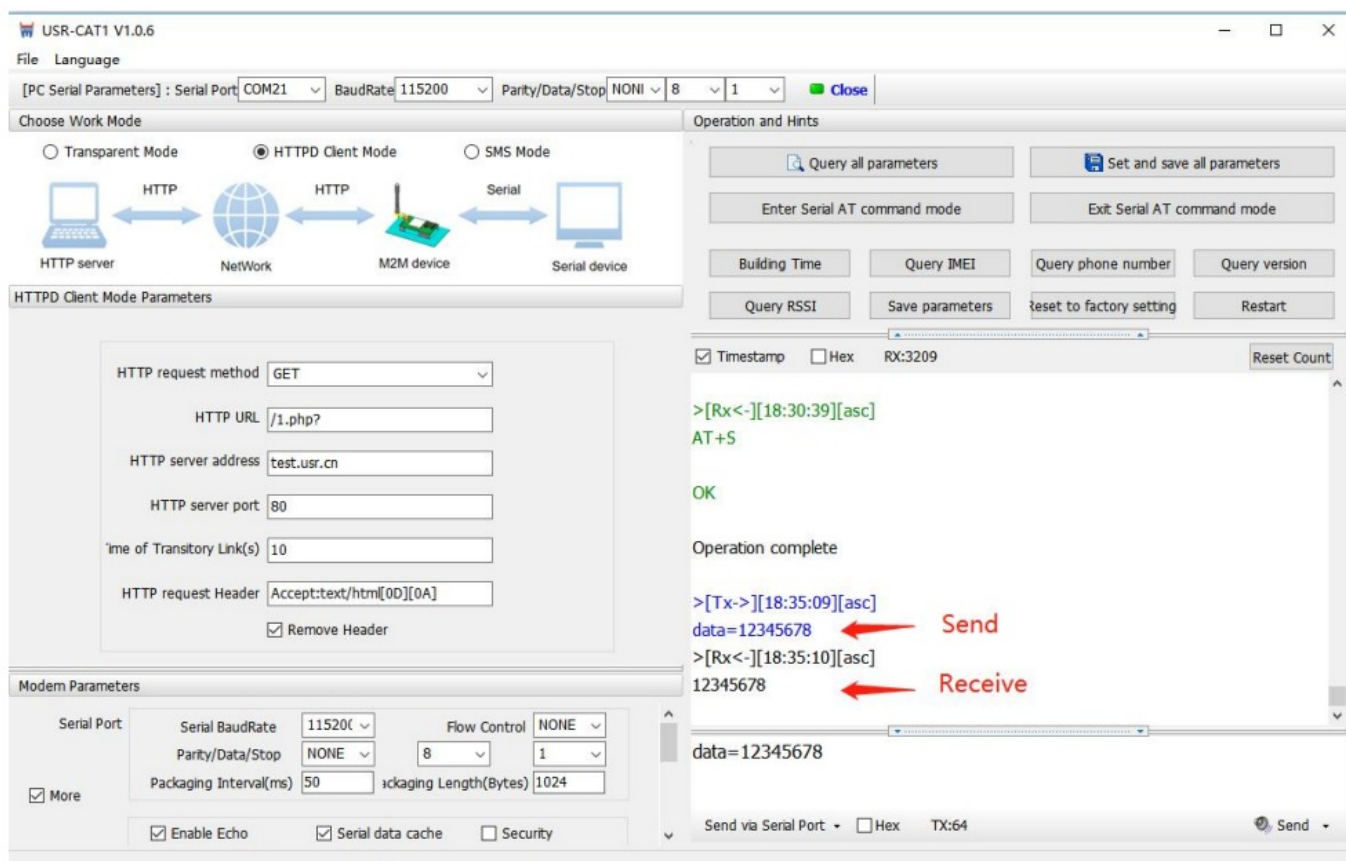


### Set by AT command:

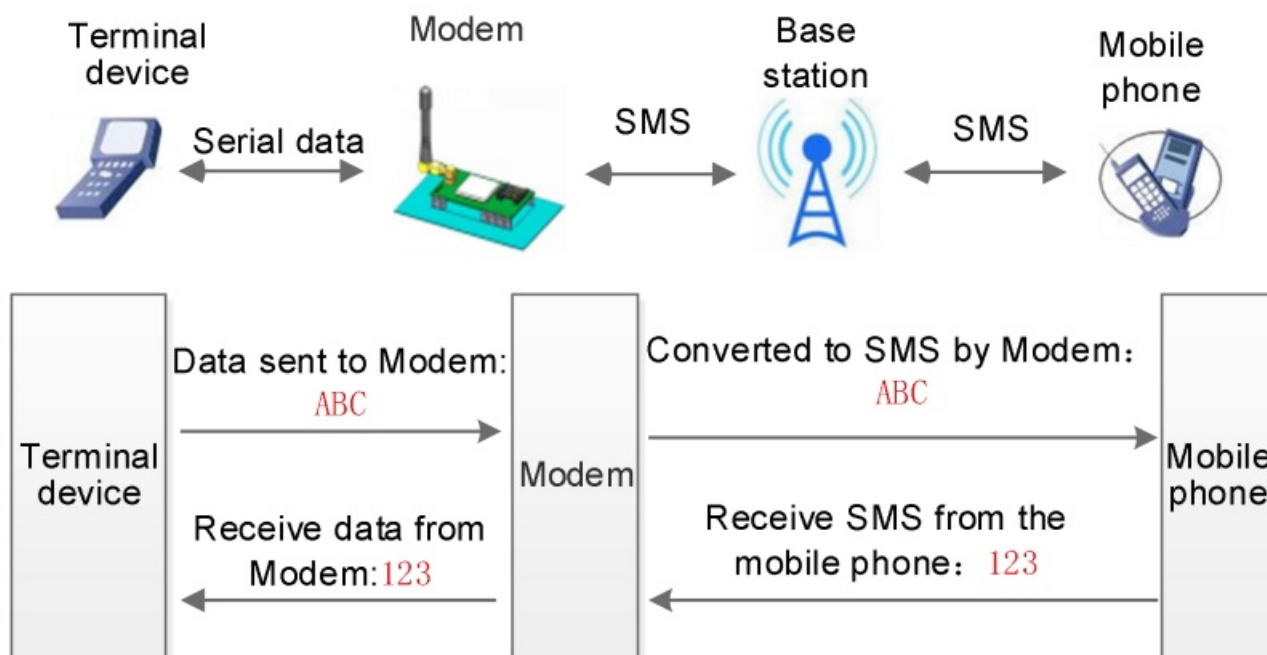
	Command	Operation
1	+++a	Enter serial AT command mode
2	AT+WKMOD=HTTPD	Set the work mode to HTTPD Client
3	AT+HTPTP=GET	Set the HTTP request type to GET
4	AT+HTPURL=/1.php?	Set the HTTP URL
5	AT+HTPSV=test.usr.cn,80	Set the HTTP server address and port
6	AT+HTPHD=Accept:text/html[0D][0A]	Set the HTTP request header
7	AT+HTPTO=10	Set the time of transitory link
8	AT+HTPPK=ON	Set whether to filter HTTP header
9	AT+S	Save parameters and restart the modem

### Test

After the NET light is on, send the data in the format of "data =". After the data is sent successfully, server will return the data.



### 5.3. SMS Mode

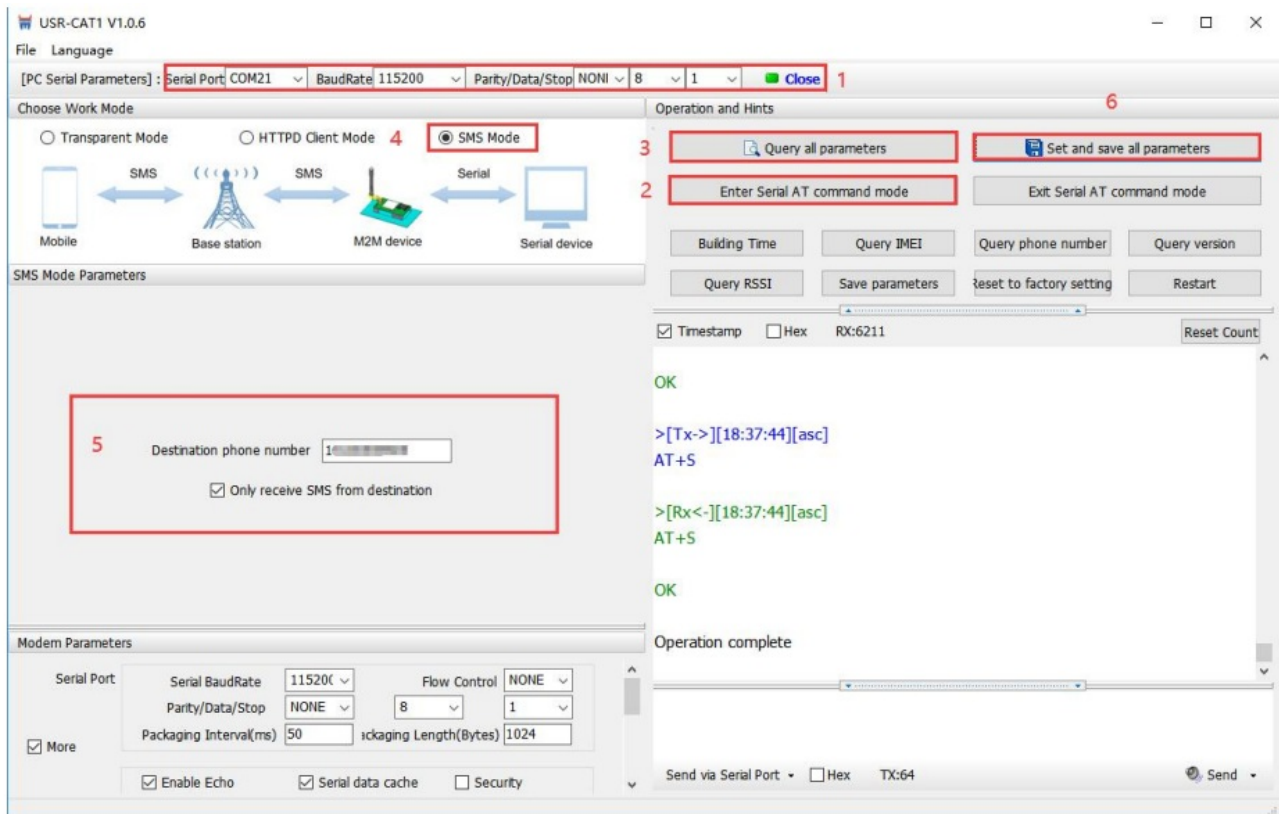


In this mode, user's serial device can send SMS to the specified mobile phone and receive SMS from any mobile phone. User can decide whether to transmit the data of the specified mobile phone to the serial device through settings.

Users can send and receive SMS to check the serial device status remotely via DR502-E.

Set by the utility:





Set by AT command:

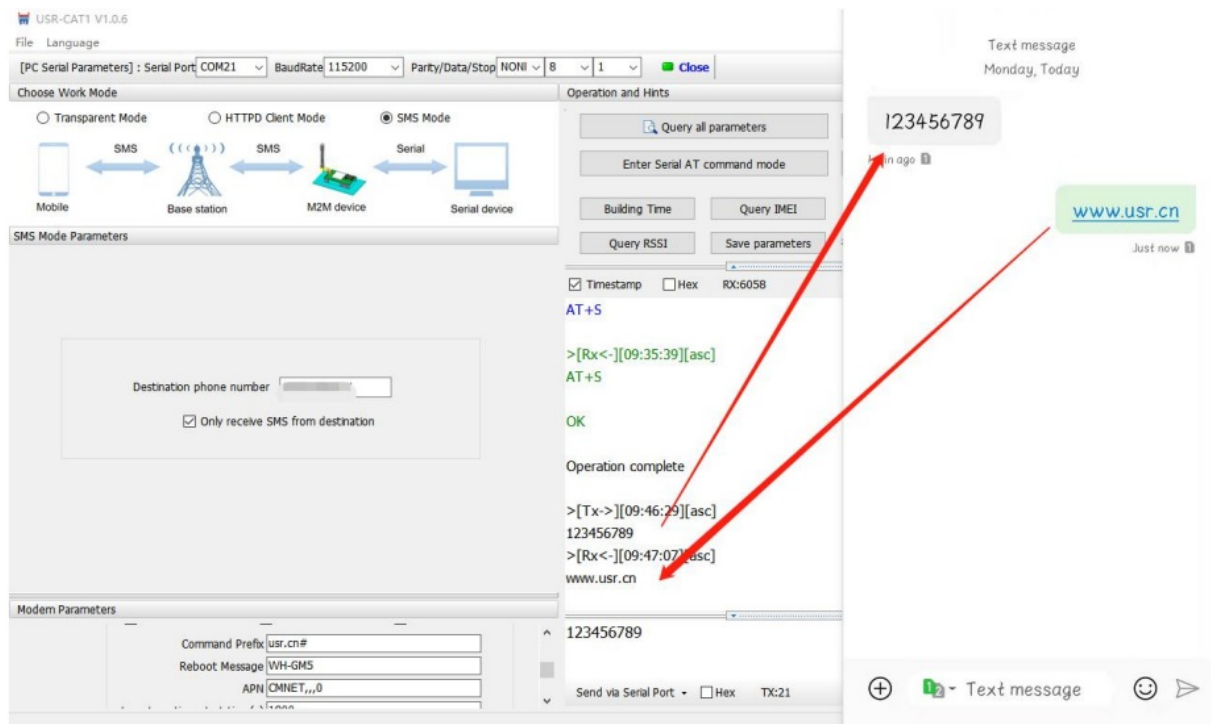
	Command	Operation
1	+++a	Enter serial AT command mode
2	AT+WKMOD=SMS	Set the work mode to SMS
3	AT+DSTNUM=10086	Set the destination phone number
4	AT+SMSFLT=ON	Enable only receive SMS from source number
5	AT+VOLTEEN=ON	Enable VOLTE function
6	AT+S	Save the parameters and restart

#### Note:

1. You need to add the international number before the destination phone number.
2. When only receive SMS from source number is enabled, other phone numbers can still query or set parameters.

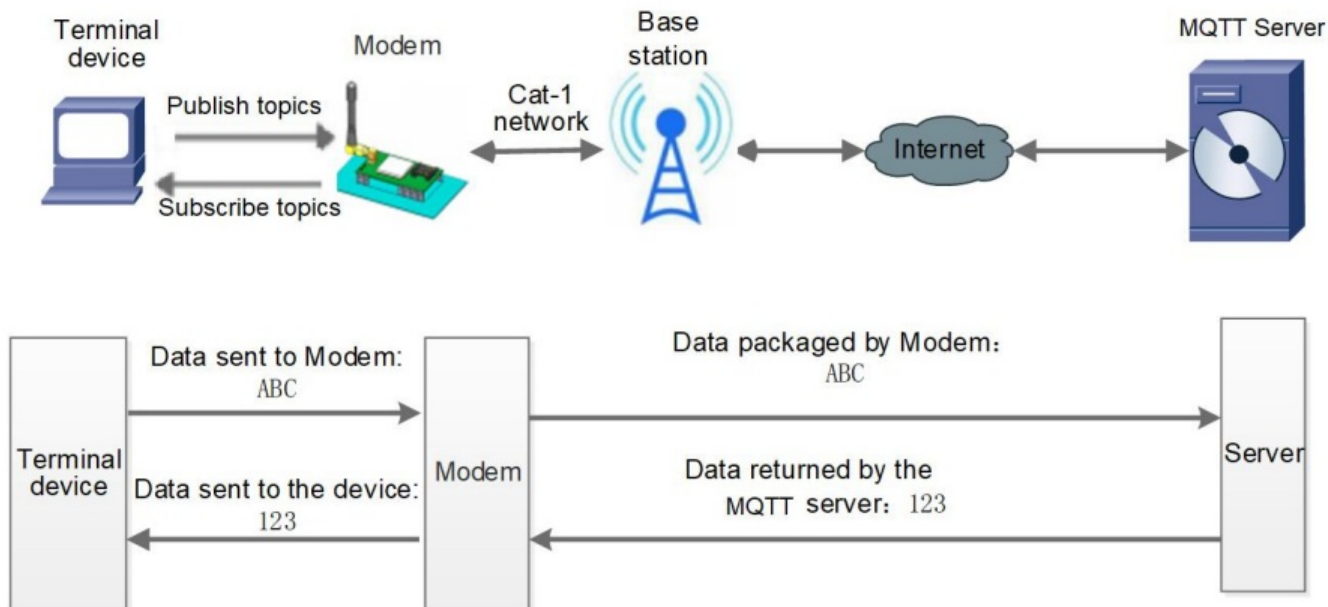
#### Test

When the NET light is on, we can send and receive data in both directions via SMS with destination phone number.



#### 5.4. MQTT Mode

**Note:** This function is only supported by firmware version 1.3.25 and above.

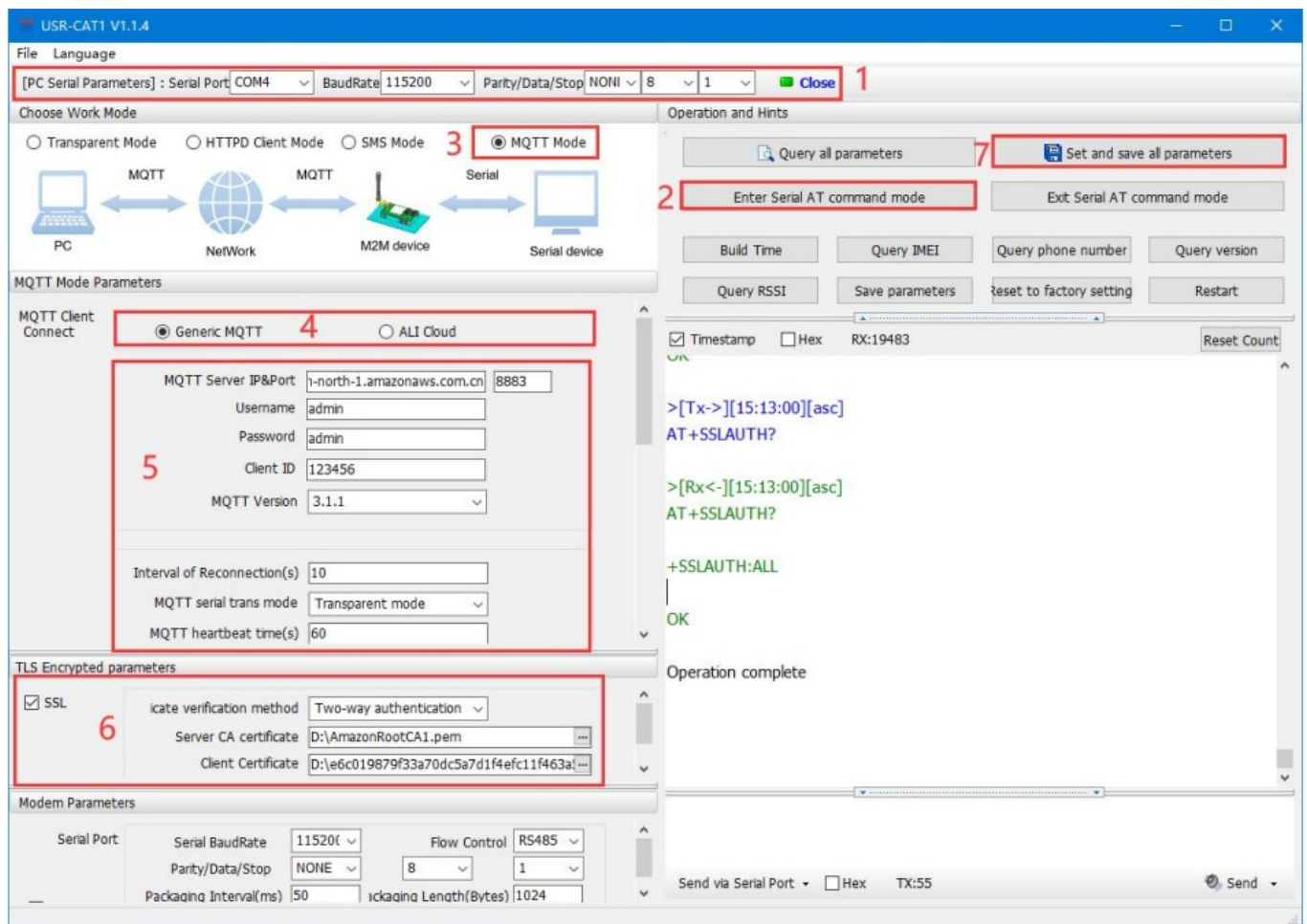


In this mode, USR-DR502 works as an MQTT Client, which can help users quickly access the built private MQTT server or public MQTT IoT cloud platform. Users do not need to pay attention to the data conversion process between serial port data and network data packets, and can realize data transparent transmission between serial port and server only through simple parameter settings.

USR-DR502 supports quick access to general MQTT server and Alibaba Cloud, and supports multi-topic data publishing and data subscription.

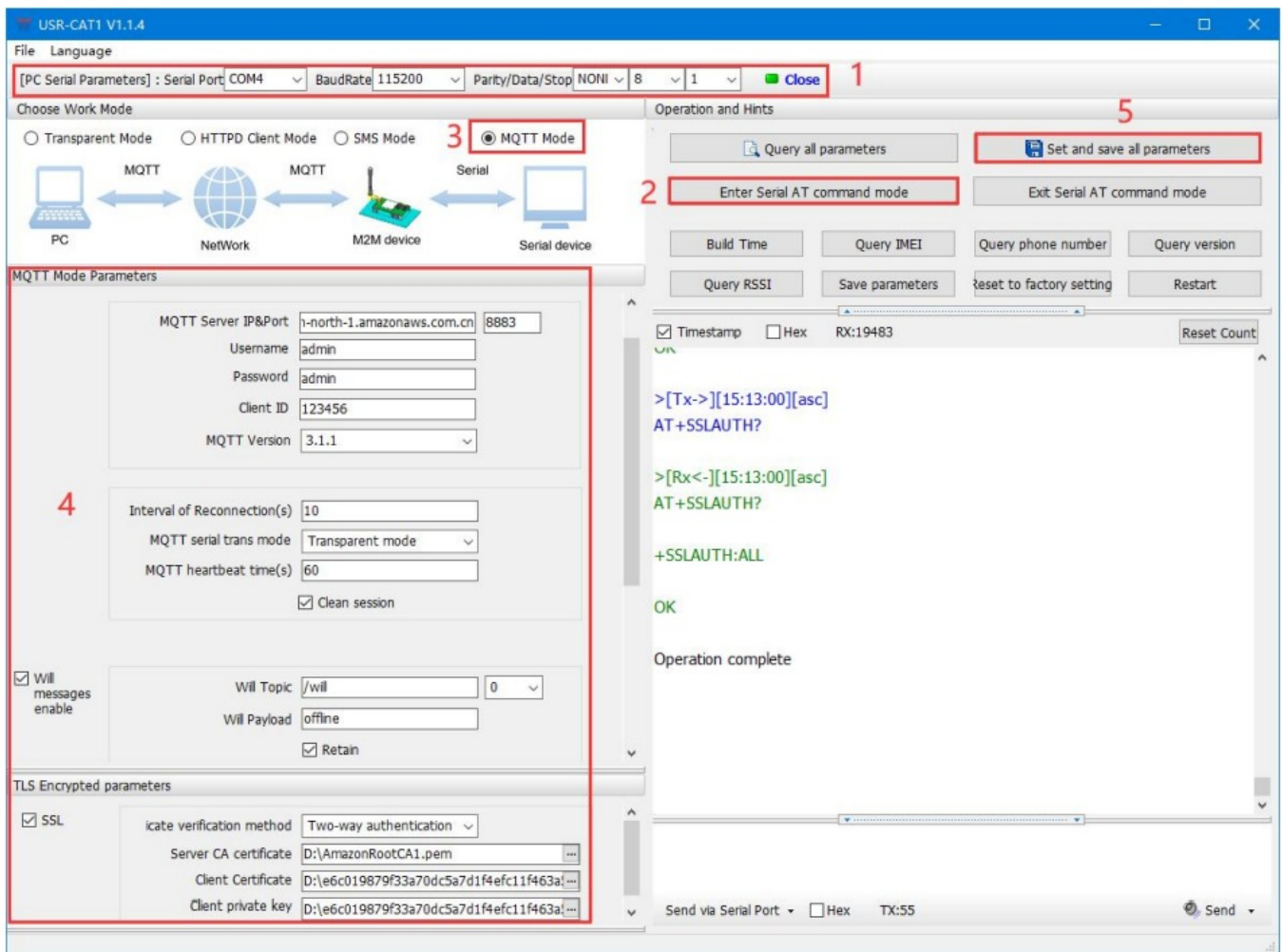
Setup software is like below:





#### 5.4.1. Generic MQTT

USR-DR502 supports connection to standard MQTT protocol IoT platforms, such as Baidu Cloud, Tencent Cloud, Huawei Cloud, AWS Cloud, etc., and supports reconnection interval configuration to adapt to different MQTT servers. Support SSL/TLS encryption, and the authentication mode can choose not to verify the certificate, one-way authentication certificate and two-way authentication certificate.



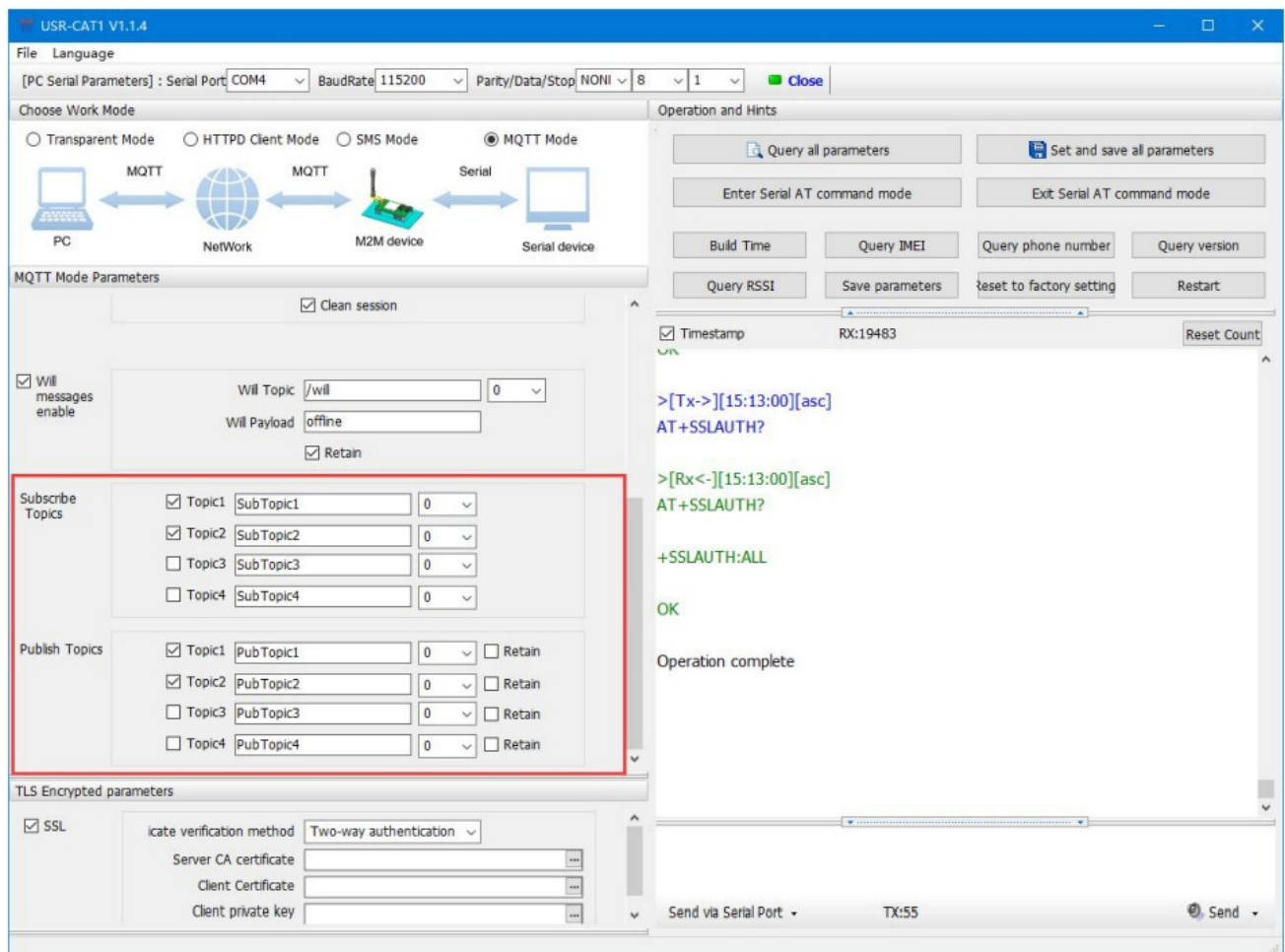
Options	Descriptions	Default
MQTT Mode	Whether to enable MQTT mode	OFF
MQTT Version	V3.1, V3.1.1	Vv3.1.1
MQTT Server IP	MQTT server domain name or IP address	cloudmqtt.usr.cn
Port	MQTT server port	1883
Client ID	MQTT client identifier. Not repeatable when connected to the same MQTT server.	123456
Username	Username for MQTT connection authentication	admin
Password	Username for MQTT connection authentication	admin
Interval of Reconnection	Interval between next reconnection after MQTT disconnection,	5
MQIT heartbeat time	MQTT protocol heartbeat time, unit: s. Note: Alibaba Cloud requires that the heartbeat can be set within 30–1200 seconds, and it is recommended to set it to 300 seconds when connecting to Alibaba Cloud.	60
MQTT serial trans mode	Transparent mode, distribution mode	Transparent mode
Clean session	MQTT protocol connection flag, used to control the lifetime of session state.	Enable

Will messages enable	MQTT connection flag, when the network connection is closed, the server must publish the will message, and the client subscribing to the will topic will receive the set will.	Enable
Will topic	Will topic	will
Will payload	Will content	offline
QOS	QOS of the will, can be set: 0: at most once. 1: at least once. 2: Accurate once.	0
Retain	Keep will message	Enable
SSL	Support SSL3.0, TLS1.0, TLS1.1 and TLS1.2 version protocols. Authentication methods can be selected: <ul style="list-style-type: none"> <li>Do not verify certificate: Only implement data layer transmission decryption, and do not verify the identity of the other party during the handshake</li> <li>Verify server certificate: the client will verify the server certificate during the handshake, and the client needs to preset the root certificate of the</li> <li>Two-way authentication: The client and the server verify each other's identity, and the server root certificate, client certificate, and client private key need to be preset.</li> </ul>	Do not verify certificate

#### 5.4.2. Subscribe/Public Topics

Users can configure the subscribe topics, public topics, topic numbers, QOS, whether to retain will message via the setup software. DR502-E supports two MQTT modes, transparent mode and distribution mode.

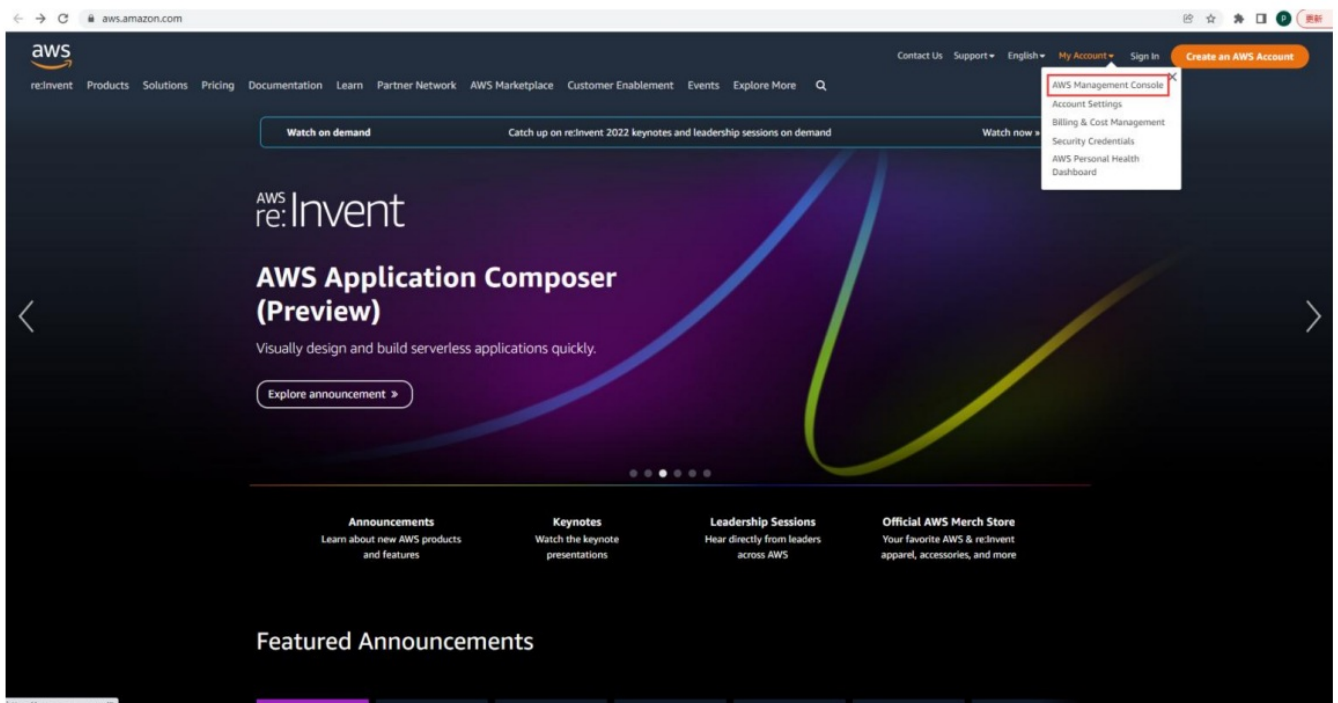
In transparent mode, the data received by the serial port is transparently transmitted to the associated topic as the payload of the topic, and up to 4 publish/subscribe topics are supported. Add the identifier of the topic in the distribution mode, and after the module receives the serial port data, it will push it to the associated topic according to the identifier. The identifier defaults to the topic number, and the identifier and payload are separated by commas. The message format is: symbol, <payload>



### 5.4.3 AWS IoT Service

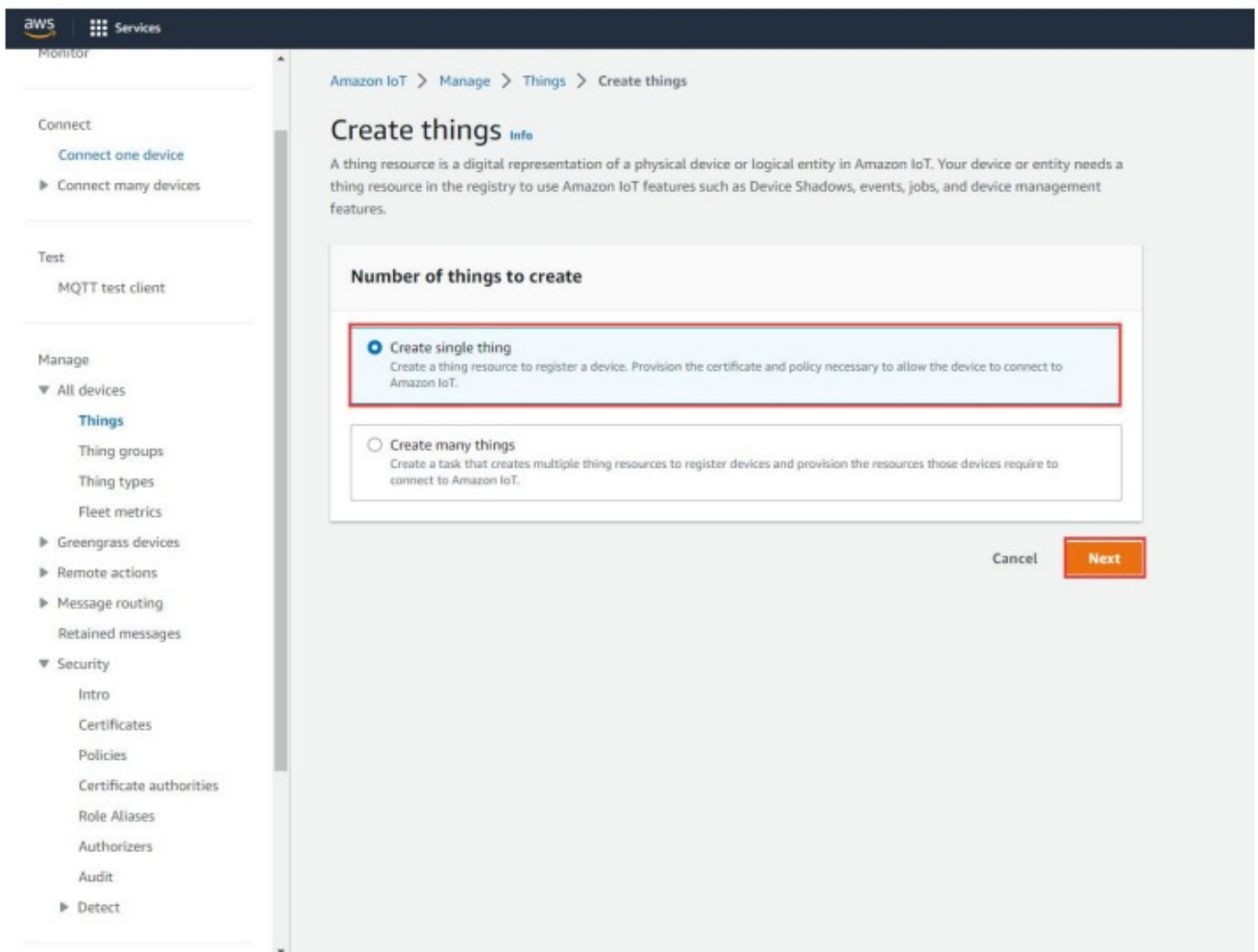
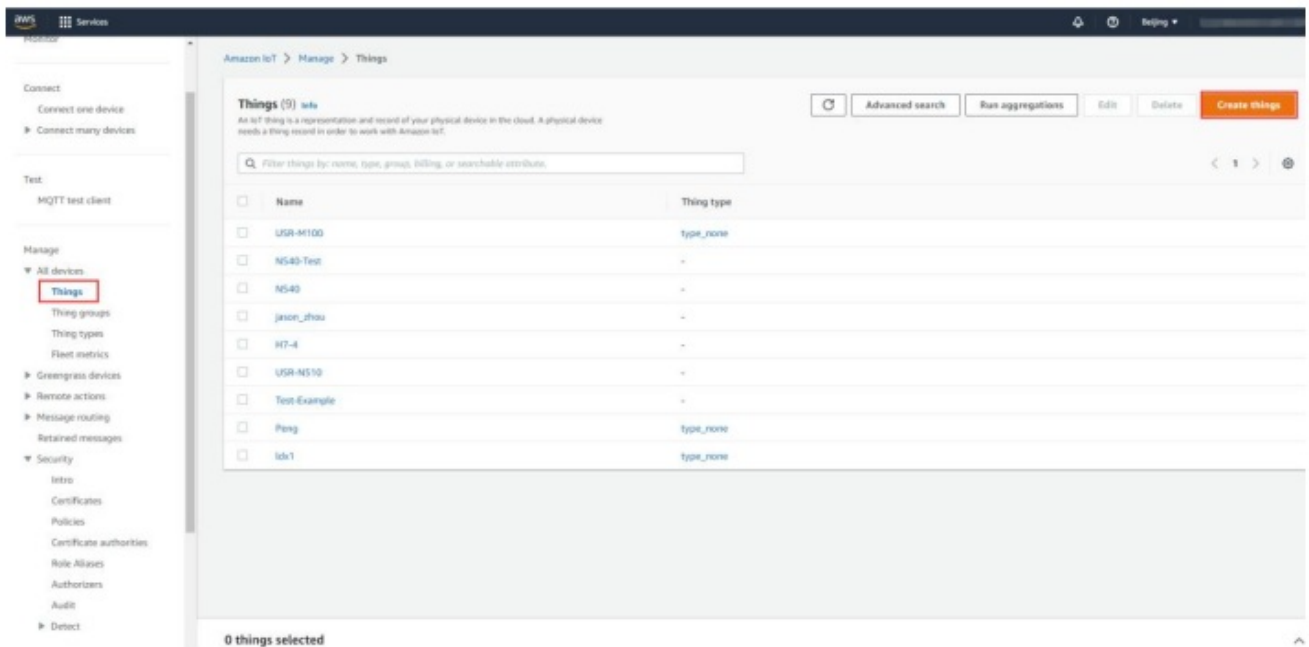
DR502-E supports connecting to AWS IoT platform via MQTT.

Visit <https://aws.amazon.com/>, log in to the IoT console, choose AWS Management Console.



#### 5.4.3.1. AWS IoT Configuration

1. In Things, click to Create things—Create single thing.



2. Edit the Thing name, click Next.



Amazon IoT > Manage > Things > Create things > Create single thing

Step 1  
**Specify thing properties**

Step 2 - optional  
Configure device certificate

Step 3 - optional  
Attach policies to certificate

### Specify thing properties [Info](#)

A thing resource is a digital representation of a physical device or logical entity in Amazon IoT. Your device or entity needs a thing resource in the registry to use Amazon IoT features such as Device Shadows, events, jobs, and device management features.

#### Thing properties [Info](#)

Thing name

G771-E

Enter a unique name containing only: letters, numbers, hyphens, colons, or underscores. A thing name can't contain any spaces.

#### Additional configurations

You can use these configurations to add detail that can help you to organize, manage, and search your things.

- ▶ Thing type - optional
- ▶ Searchable thing attributes - optional
- ▶ Thing groups - optional
- ▶ Billing group - optional

#### Device Shadow [Info](#)

Device Shadows allow connected devices to sync states with Amazon Web Services. You can also get, update, or delete the state information of this thing's shadow using either HTTPs or MQTT topics.

☒ No shadow

☐ Named shadow  
Create multiple shadows with different names to manage access to properties, and logically group your devices properties.

☐ Unnamed shadow (classic)

3. Choose Auto-generate a new certificate. Then click Next.

Amazon IoT > Manage > Things > Create things > Create single thing

Step 1  
[Specify thing properties](#)

Step 2 - optional  
**Configure device certificate**

Step 3 - optional  
Attach policies to certificate

### Configure device certificate - optional [Info](#)

A device requires a certificate to connect to Amazon IoT. You can choose how you to register a certificate for your device now, or you can create and register a certificate for your device later. Your device won't be able to connect to Amazon IoT until it has an active certificate with an appropriate policy.

#### Device certificate

☒ Auto-generate a new certificate (recommended)  
Generate a certificate, public key, and private key using Amazon IoT's certificate authority.

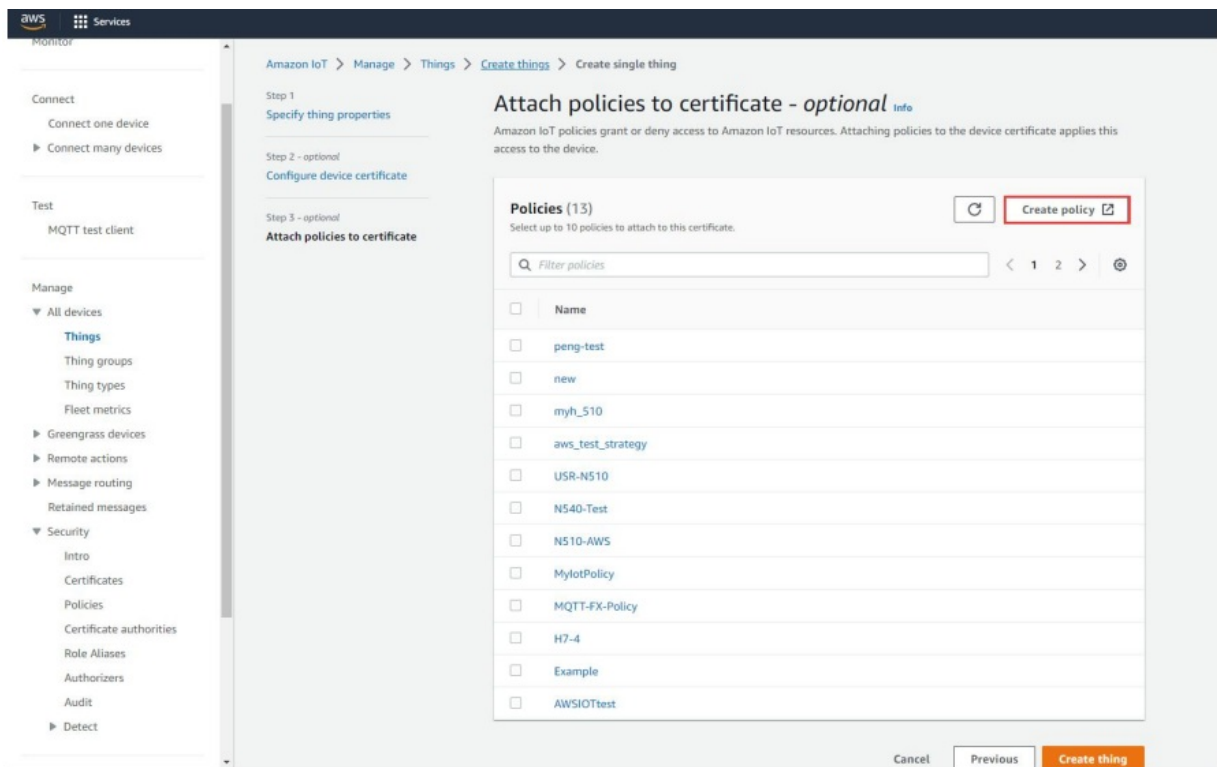
☐ Use my certificate  
Use a certificate signed by your own certificate authority.

☐ Upload CSR  
Register your CA and use your own certificates on one or many devices.

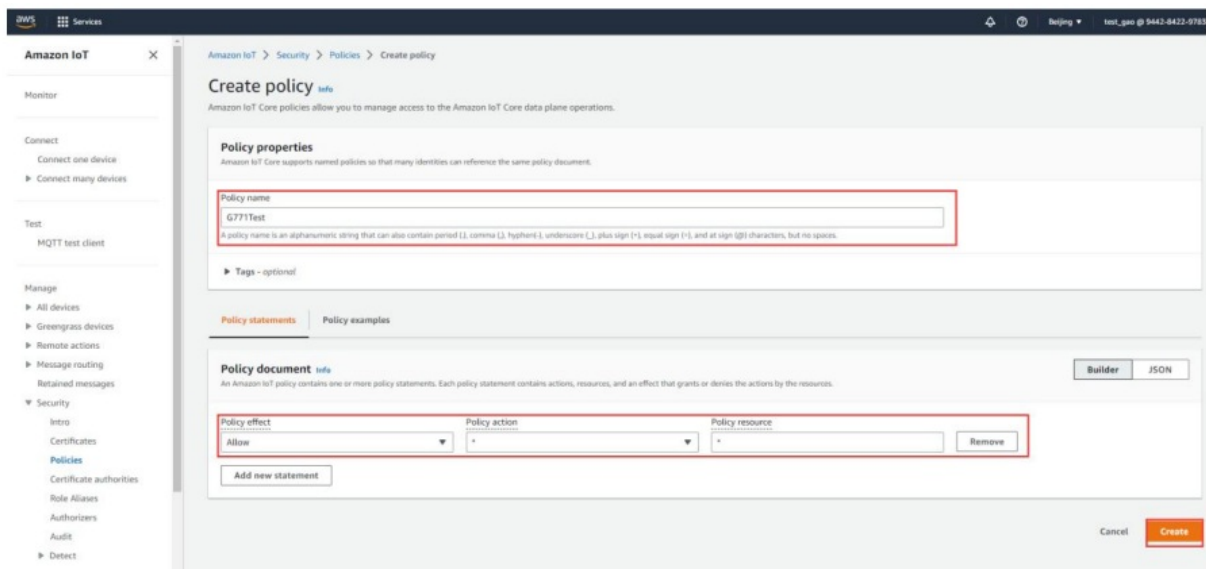
☐ Skip creating a certificate at this time  
You can create a certificate for this thing and attach a policy to the certificate at a later time.

Cancel Previous **Next**

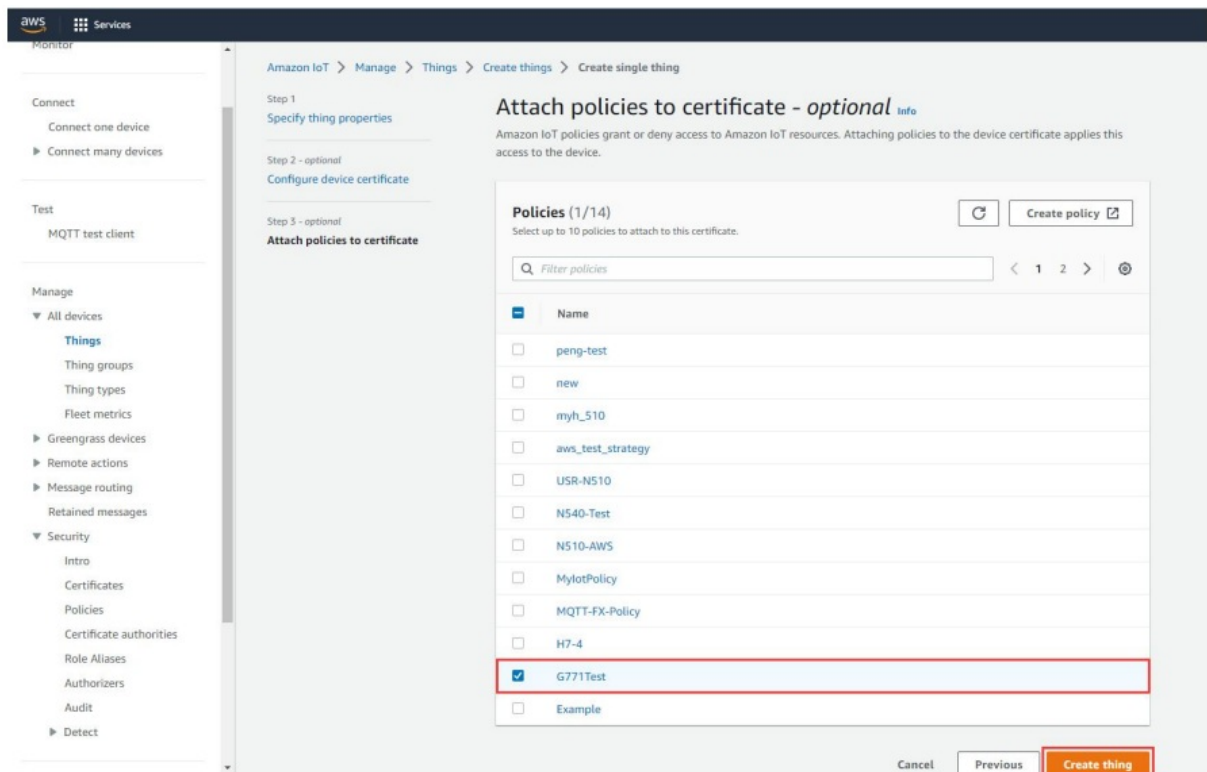
4. Create Policy.



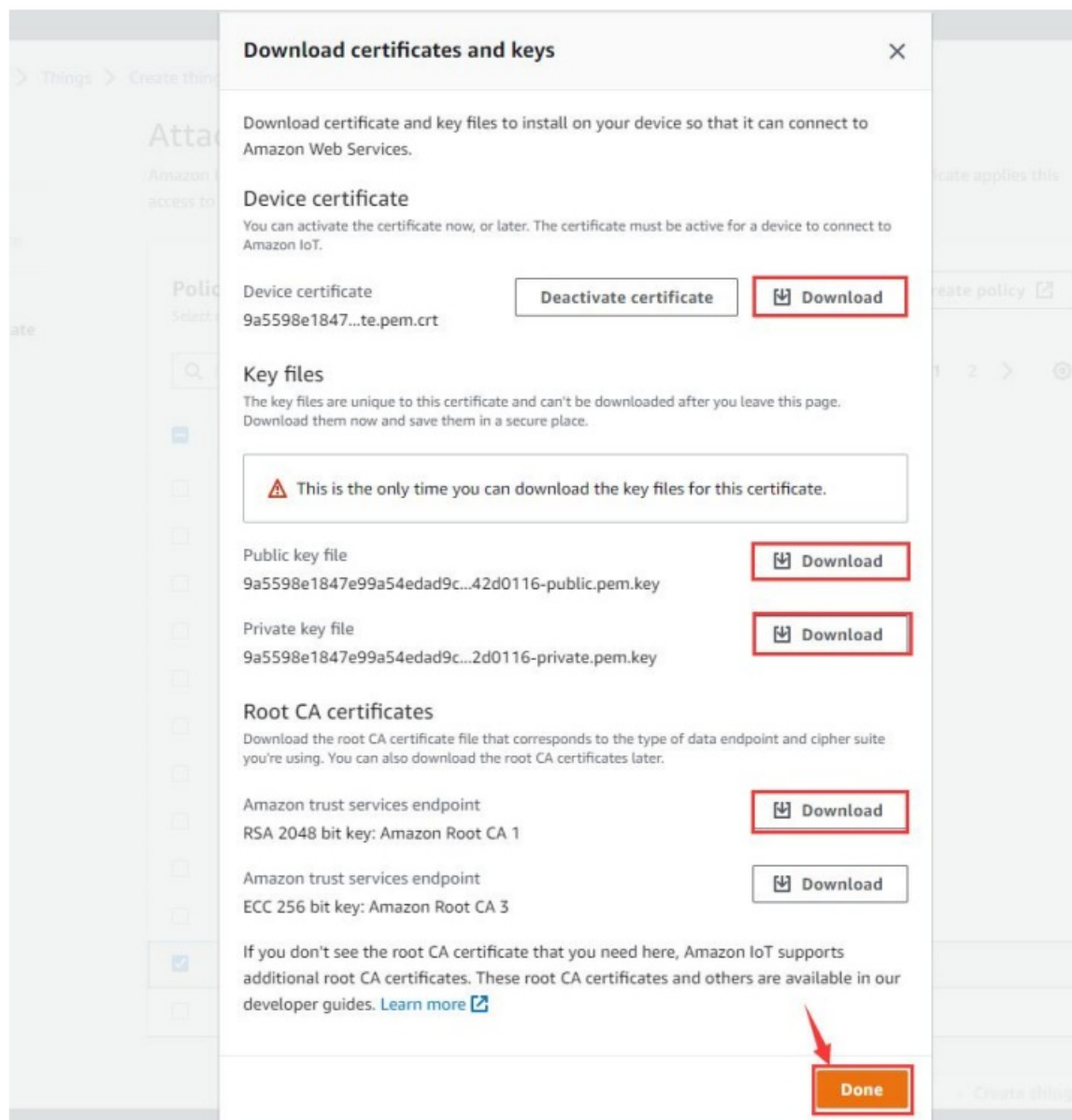
5. Edit the Policy name, change the Policy effect to Allow, the Policy action and Policy resource to \*.



6. After created, return to the previous certificate interface, attach the new created policy to this certificate. Then click Create thing.



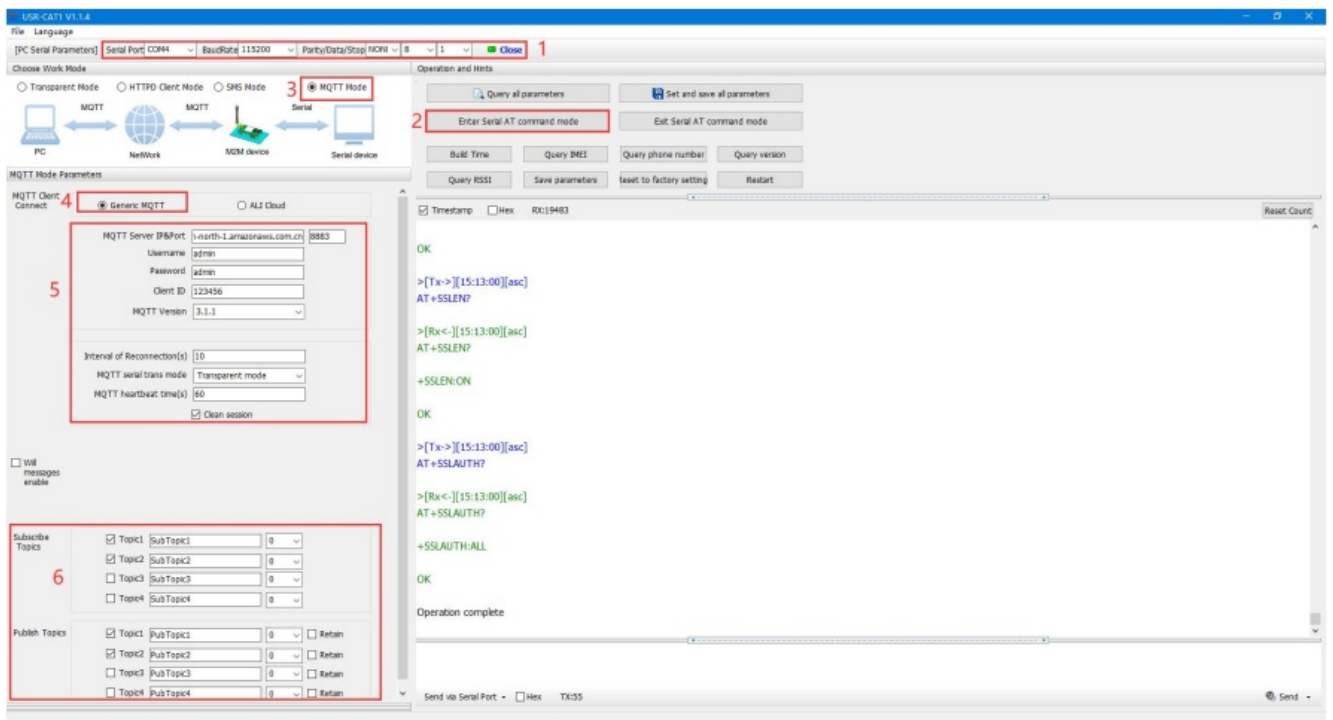
7. Download 4 certificates in below interface. Then click Done.



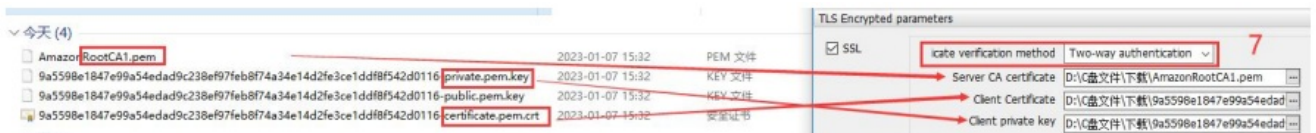
8. Now new thing has been added successfully.



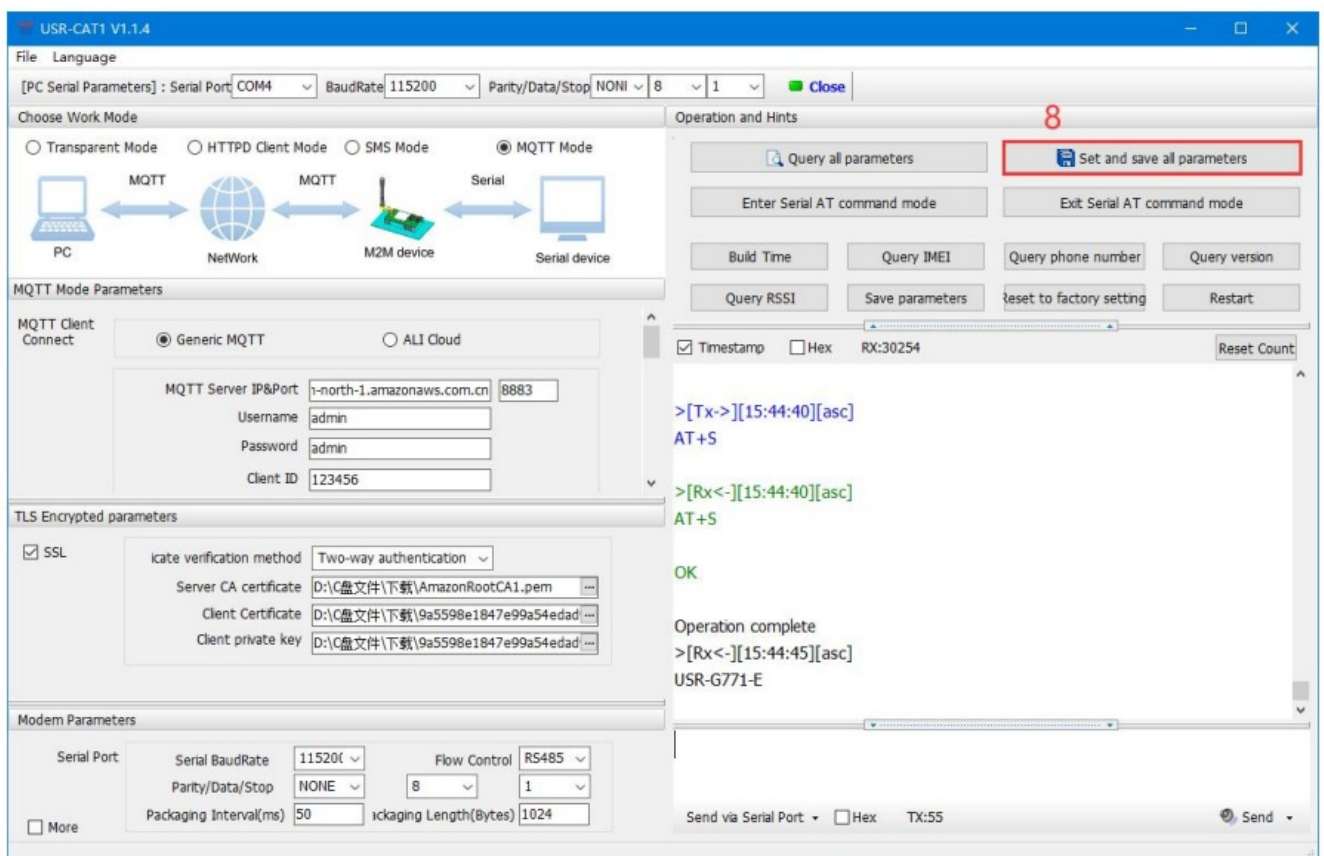




2. Upload the created certificates to DR502-E device. We need to upload the Server CA certificate(rootCA.pem), Client certificate(certificate.pem.crt) and Client private key(private.pem.key).

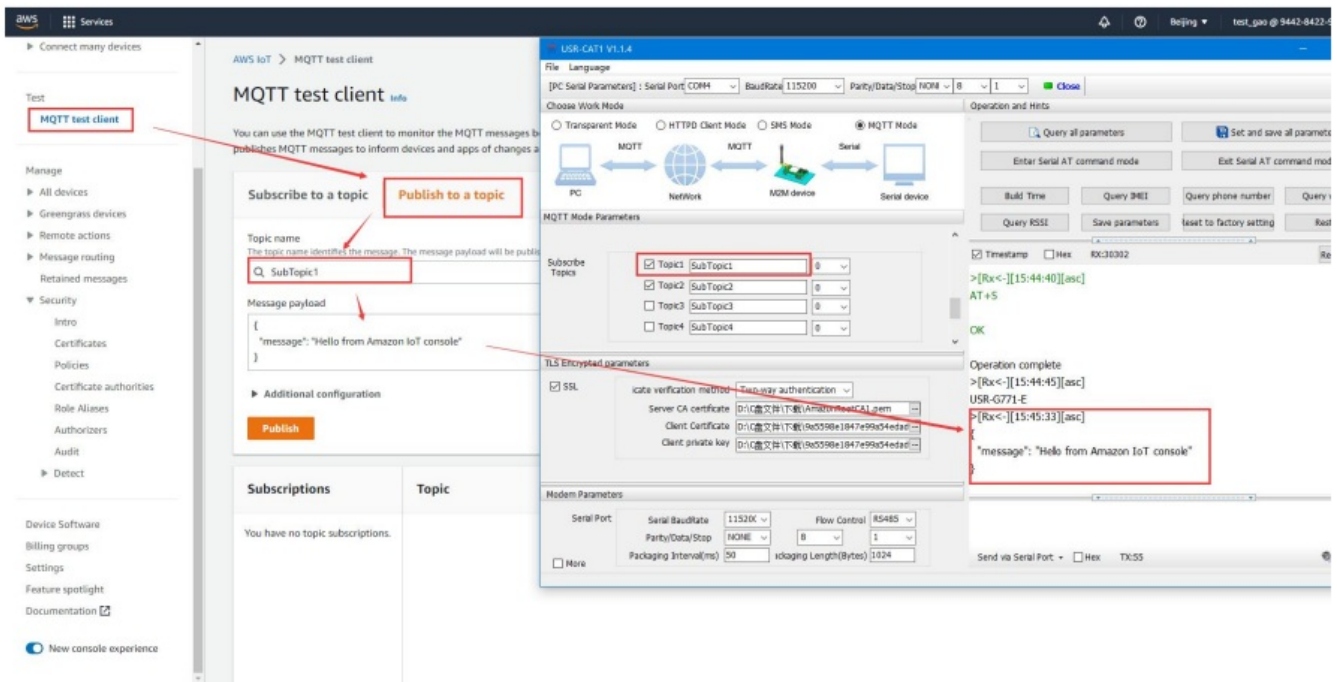


3. After configuring all parameters, click to Set and save all parameters. The device will restart automatically.

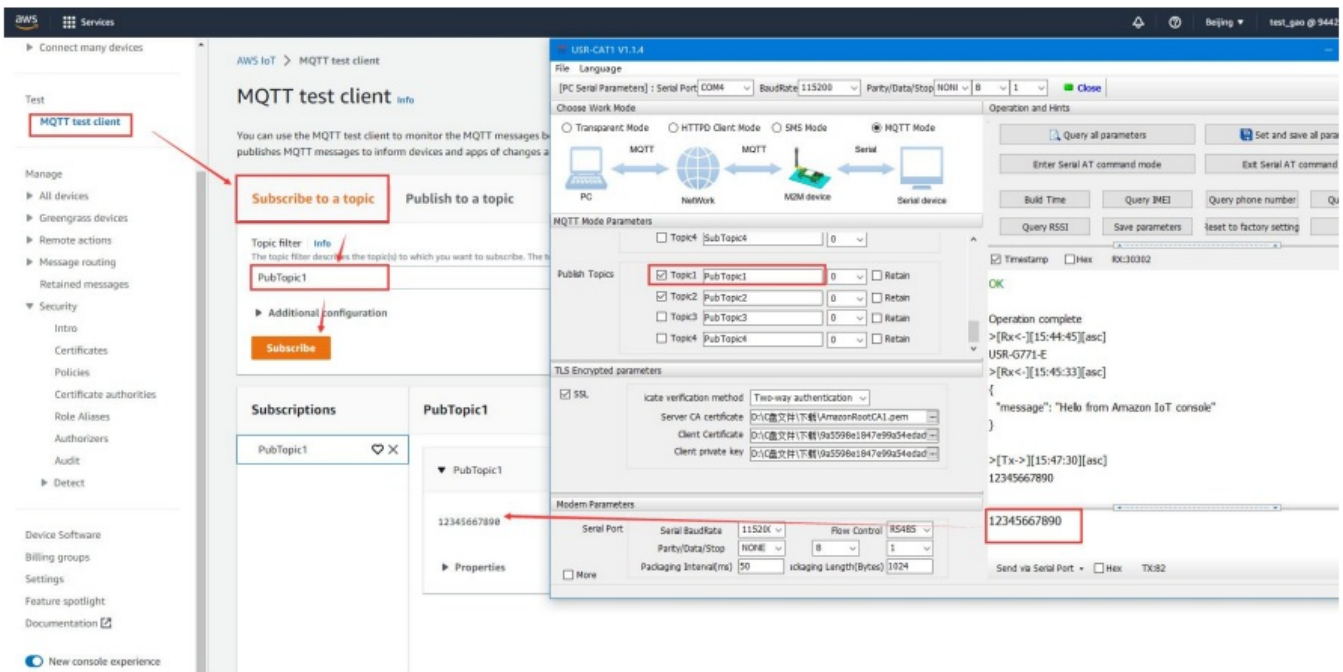


#### 5.4.3.3. Data Transmission Test

In AWS IoT platform, click MQTT test client, publish data from AWS to the subscribed topic of DR502 device, we can receive it from the serial port of DR502-E device.



Subscribe the publish topics of DR502-E device in AWS, we can receive the data sent from the serial port of DR502-E device.

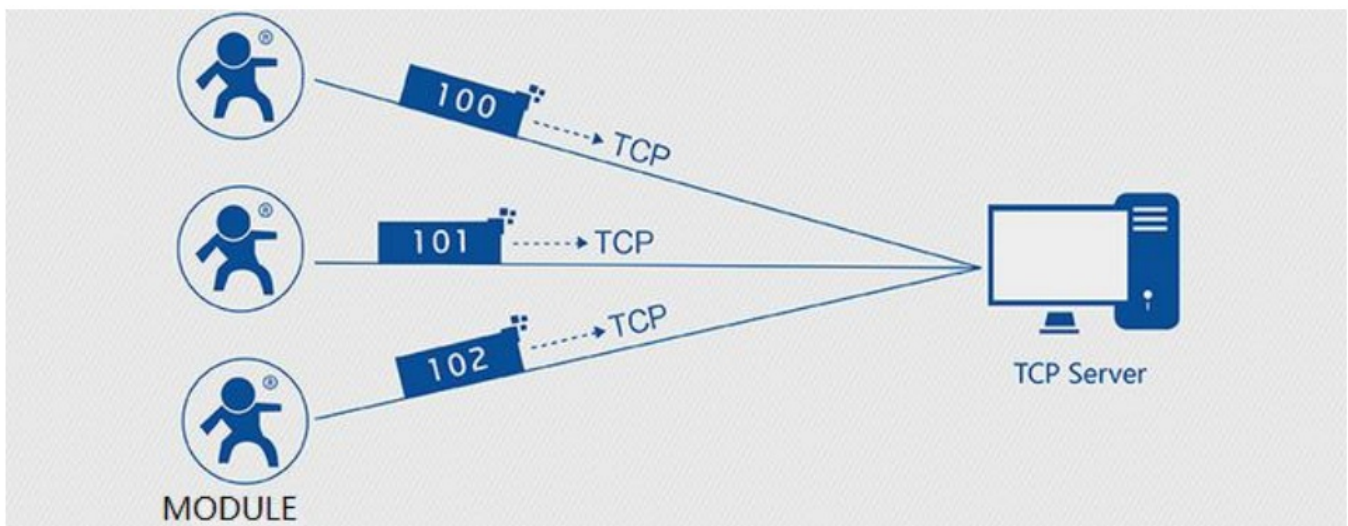


In this way, we can achieve the bi-directional communication between serial device and AWS cloud via DR502-E device.

## General Function

### 6.1. Identity Package





In transparent mode, user can set the device to send identity package to the server. Identity package is intended to allow the server to identify the data from which device or to use it as a password to obtain authorization for the server's functions.

Identity package can be sent when the modem establishes a connection with the server, or as the prefix of each data packet or both.

Identity package data can be ICCID code, IMEI code, SN, CLOUD or User-defined data.

**ICCID:** Unique SIM identification code, for applications based on SIM card identification.

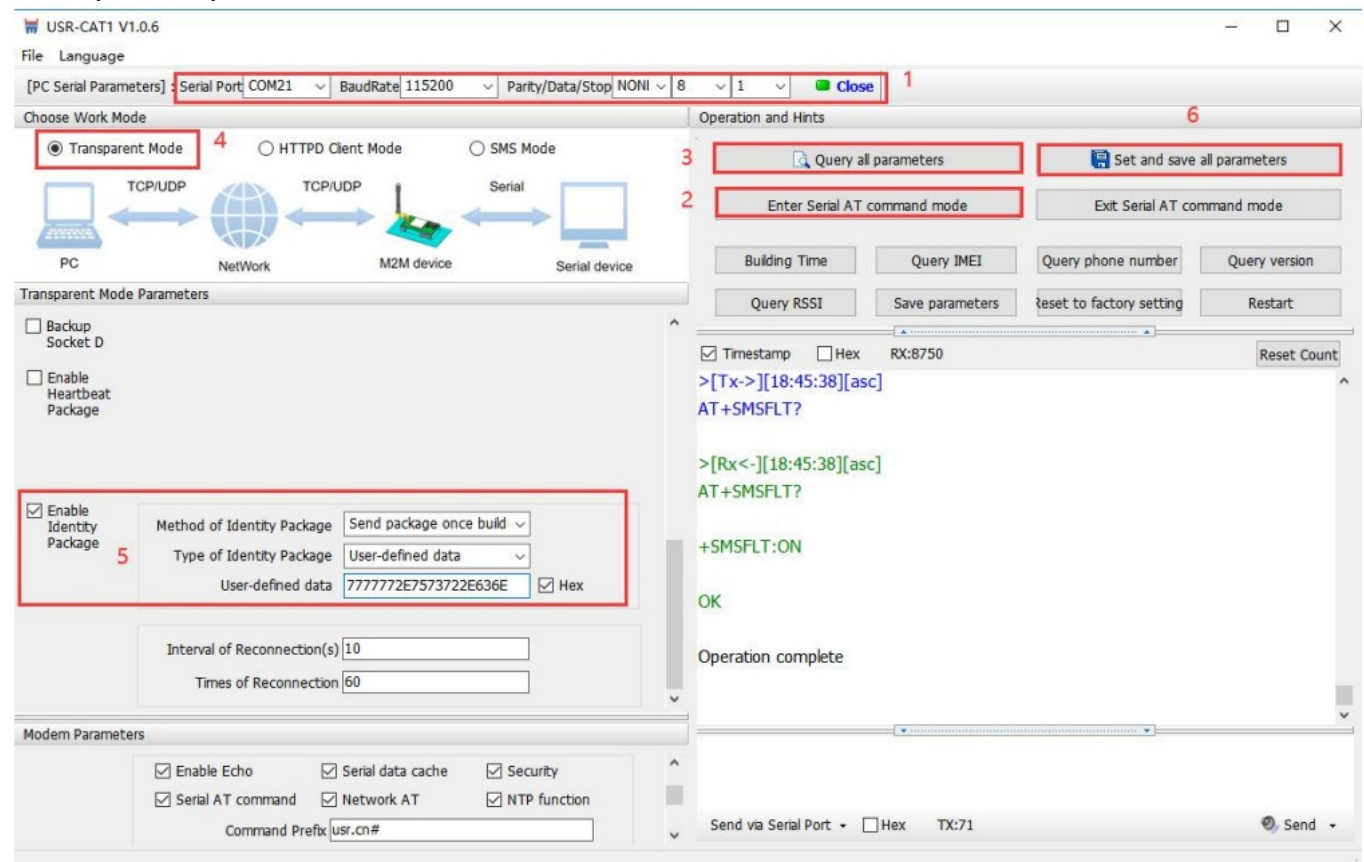
**IMEI:** Unique identification code of the Internet modem, which is mainly used in device identification, has nothing to do with SIM card.

**SN:** Serial number.

**USER:** User-defined data.

**CLOUD:** Set the device ID and password when connecting to USR Cloud, sent when building connection.

» Set by the utility:



> Set by AT command:

	Command	Operation
1	+++a	Enter AT command mode
2	AT+WKMOD=NET	Set the work mode to NET
3	AT+REGEN=ON	Enable identity package function
4	AT+REGTP=USER	Set the type to User-defined
5	AT+REGDT=7777772E7573722E636E	Set the User-defined data in HEX.
6	AT+REGSND=LINK	Send the package as the prefix of the data
7	AT+S	Save parameters and restart

## 6.2. Heartbeat Package

In transparent mode, user can send the heartbeat package from the module to the network side or serial port device .

Sending to the network is to ensure the normal connection of the module and let the server know the online status of the module. User can also set the serial heartbeat to a fixed query command instead of sending from server to save the traffic.

**Heartbeat** package can be ICCID code, IMEI code, SN, LBS or user-defined data.

**ICCID:** Unique SIM identification code, for applications based on SIM card identification.

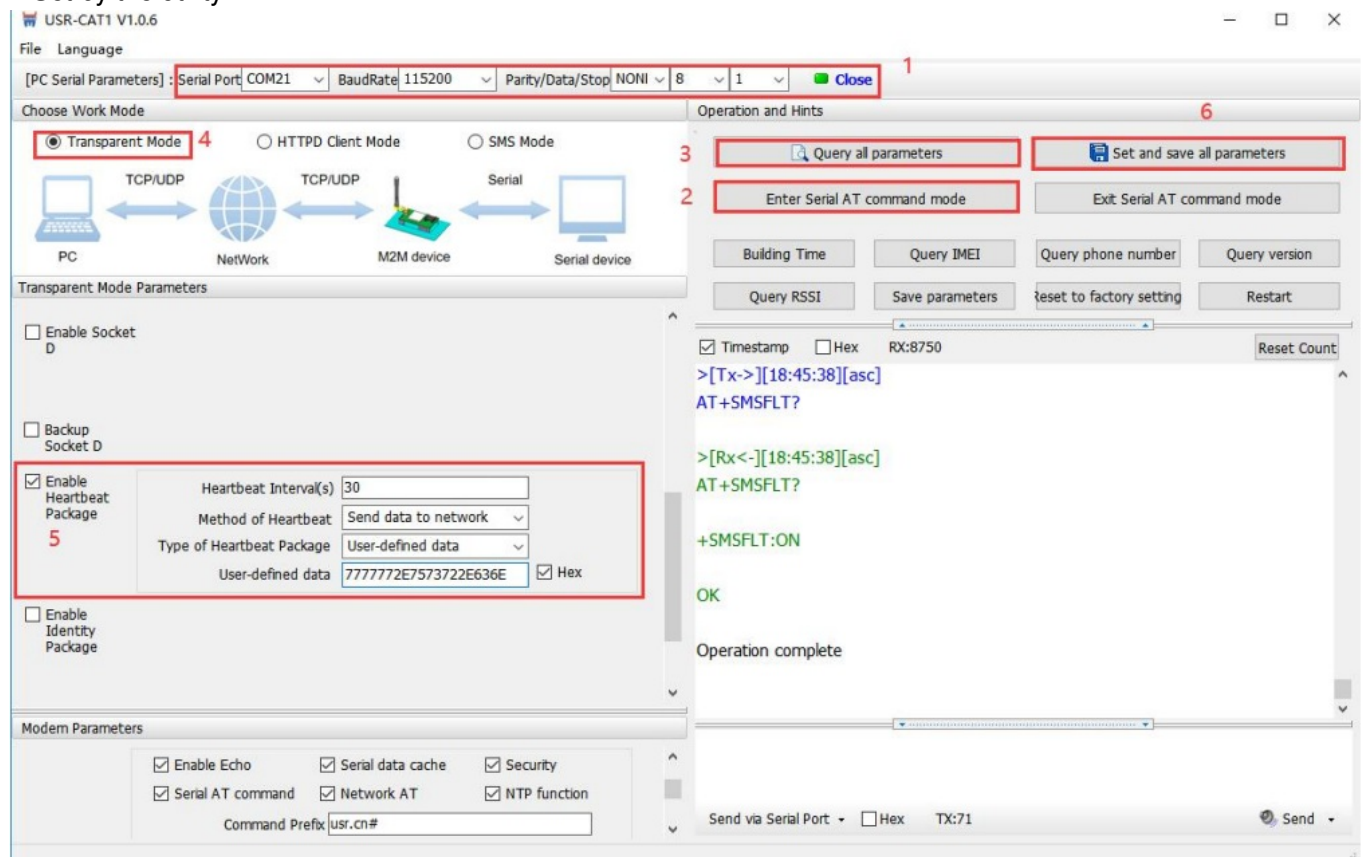
**IMEI:** Unique identification code of the Internet modem, which is mainly used in device identification, has nothing to do with SIM card.

**SN:** Serial number.

**USER:** User-defined data.

**LBS:** Current latitude, longitude of the device and time.

» Set by the utility:



Set by AT command:

	Command	Operation
1	+++a	Enter AT command mode
2	AT+HEARTEN=ON	Enable heartbeat package function
3	AT+HEARTTP=NET	Send the heartbeat package to network side
4	AT+HEARTSORT=USER	Set the type to User-defined
5	AT+HEARTDT=7777772E7573722E6 36 E	Set the User-defined data in HEX.
6	AT+HEARTTM=30	Set the heartbeat interval

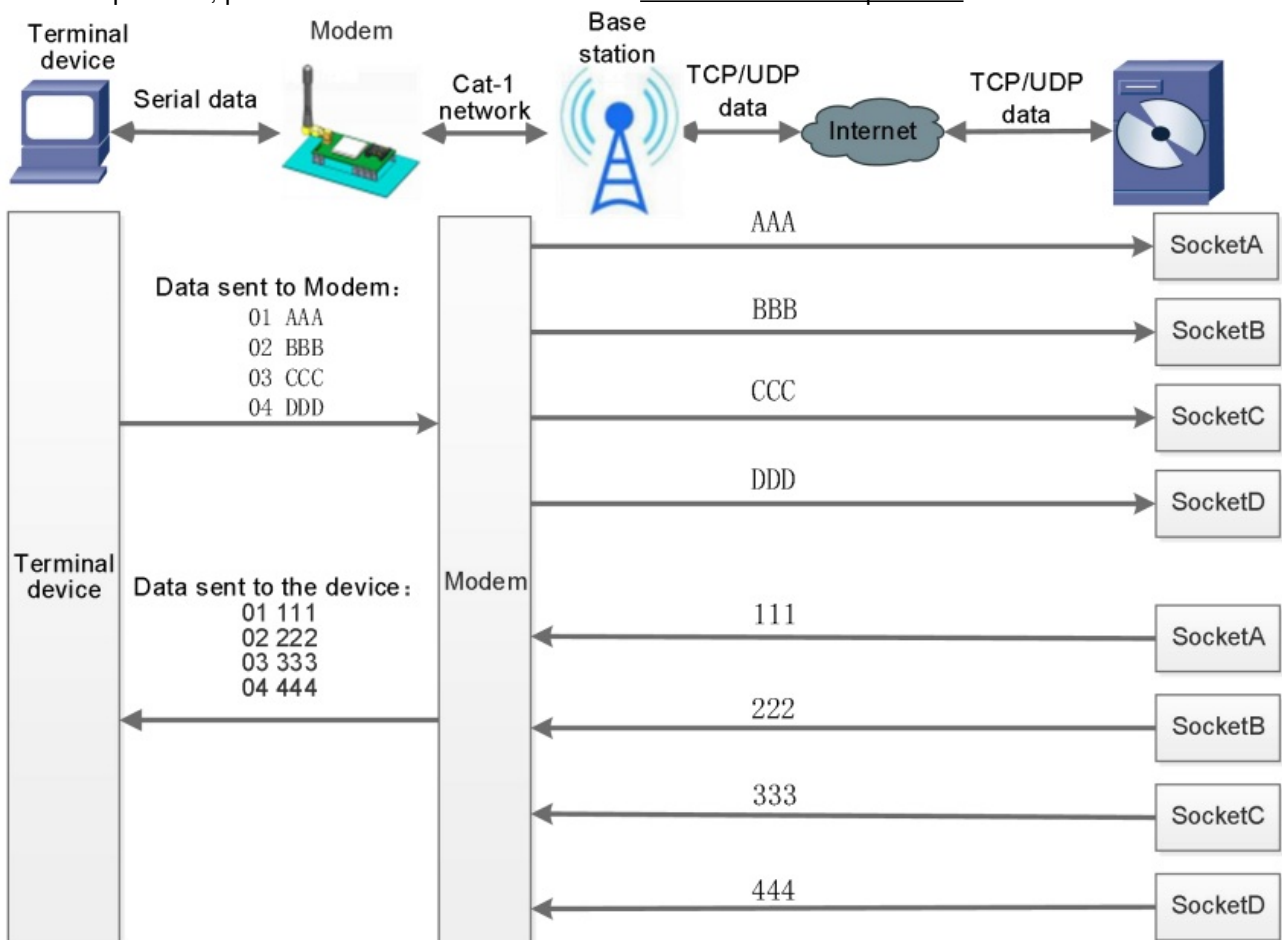
You also need to set the socket parameters. After setting all parameters, save and restart the modem. Note:

1. Network heartbeat package: In transparent mode, it will only be sent when there is no data sent to network within one heartbeat interval.
2. Serial heartbeat package: In transparent mode, it will always be sent to serial port according to the set interval.

### 6.3. Socket Distribution Protocol

USR-DR502-E supports socket distribution protocol. When a device is connected to multiple sockets, can send different serial data to different servers via this protocol. Data returned from different server will also be sent to the serial port with the socket distribution protocol.

For detailed protocol, please refer to another document: [socket distribution protocol](#).



Socket distribution protocol data follows the packaging mechanism, the total length of the real data and socket distribution protocol must be less than the packaging length.

This function is valid in transparent mode, disabled by default, can be set via AT command: AT+SDPEN.

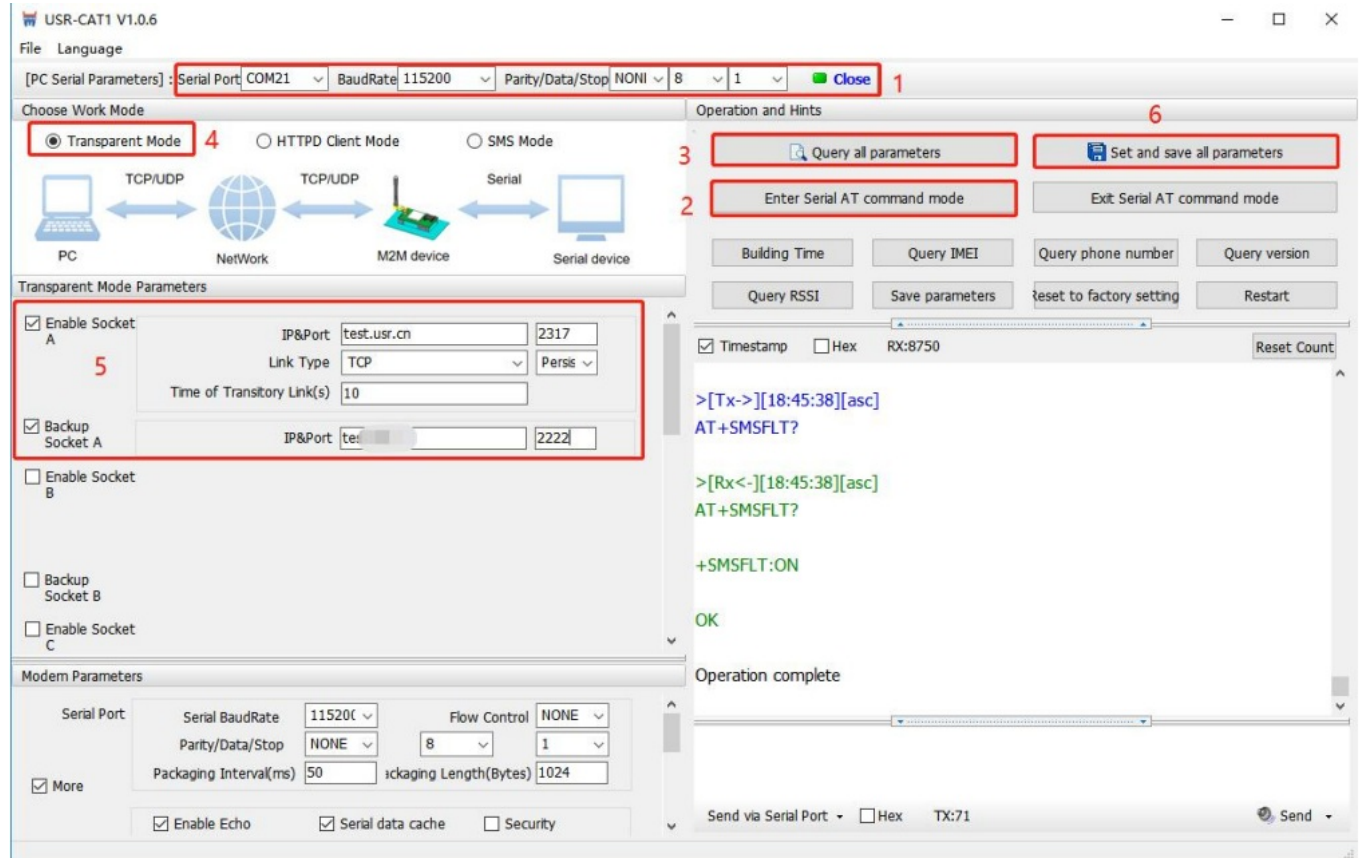
## 64.USR Cloud

USR Cloud is an open platform for communication between devices and devices, devices and servers (Android, IOS, PC), it can achieve data remote monitoring (Modbus RTU) and transparent transmission. Our USR-DR502-E also supports connecting to USR Cloud. For details, please check this link: [mp.usriot.com](http://mp.usriot.com).

### 6.5. Backup Socket

In transparent mode, you can set one backup socket for each socket, the modem will try to connect to backup server when cannot connect to the main server. This function defaults to be unchecked.

Set by the utility:



Set by AT commands:

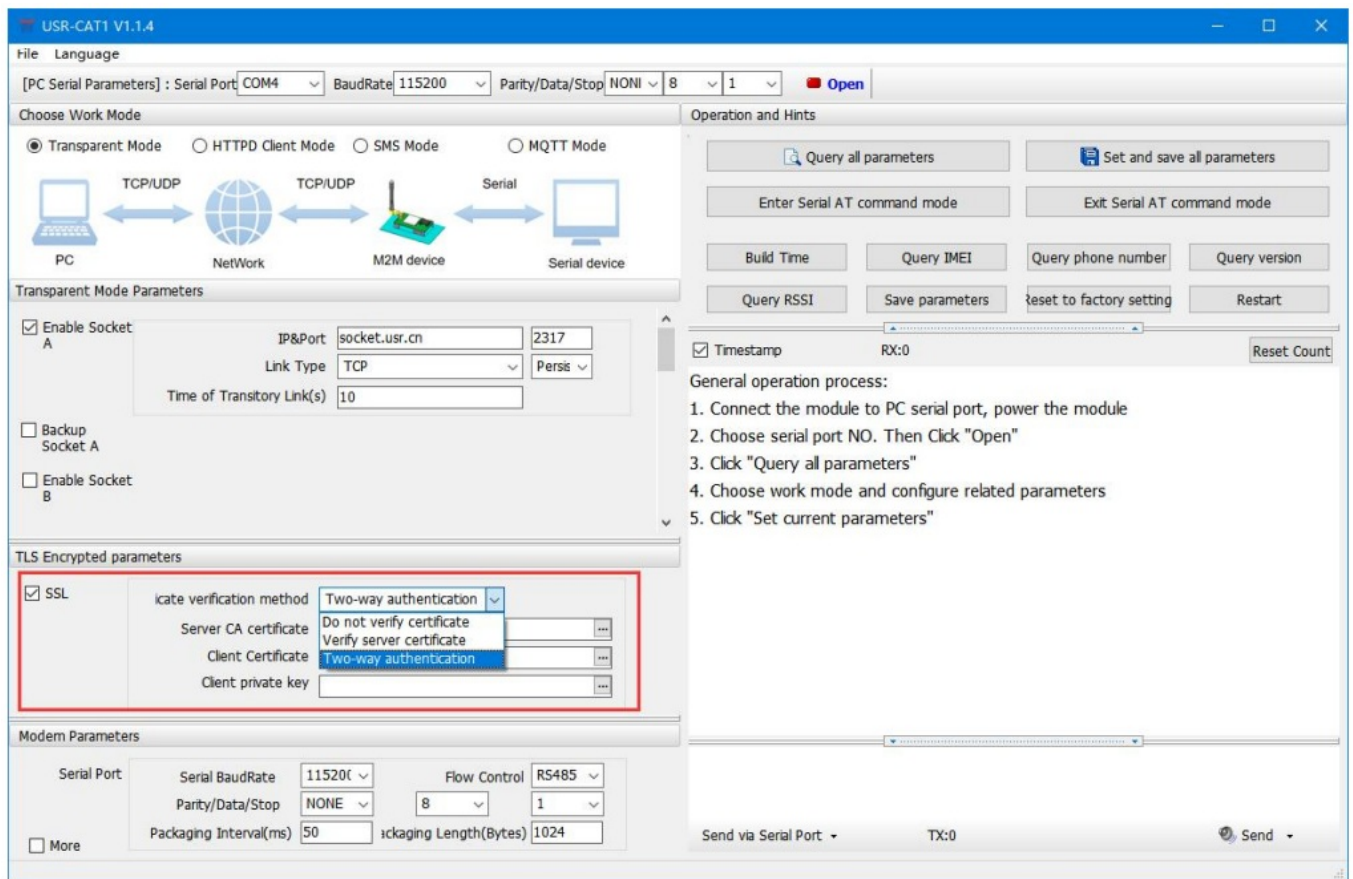
	Command	Operation
1	+++a	Enter serial AT command mode
2	AT+WKMOD=NET	Set the work mode to Transparent mode
3	AT+SOCKAEN=ON	Enable Socket A
5	AT+SOCKA=TCP,test.usr.cn,2317	Set the remote IP and port of Socket A
6	AT+SOCKABKEN=ON	Enable Socket backup function
7	AT+SOCKABK=TCP,test.usr.cn,2317	Set the backup server address and port
8	AT+S	Save all parameters and restart

### 6.6. SSL/TLS Encryption

Note: This function is only supported by firmware version V1.3.25 and above.

In HTTPD Client mode and MQTT mode, the device supports SSL/TLS encryption. If the target server enables SSL certificate verification, you need to configure the SSL encryption parameters. It supports SSL3.0, TLS1.0, TLS1.1, and TLS1.2 versions, and the authentication method can choose not to verify certificate, verify server certificate, and two-way verification authentication.





Authentication mode	Descriptions	Recommendations
Not to verify certificate	It only implements data layer transmission decryption, and does not verify the identity of the other party during the handshake process.	No encryption required.
Verify server certificate	During the handshake, the client will verify the server certificate, and the client needs to preset the root certificate of the server.	Scenario for verifying device legitimacy
Two-way verification authentication	The client and the server verify each other's identity, and the server root certificate, client certificate, and client private key need to be preset.	Data transmission scenarios with strong security

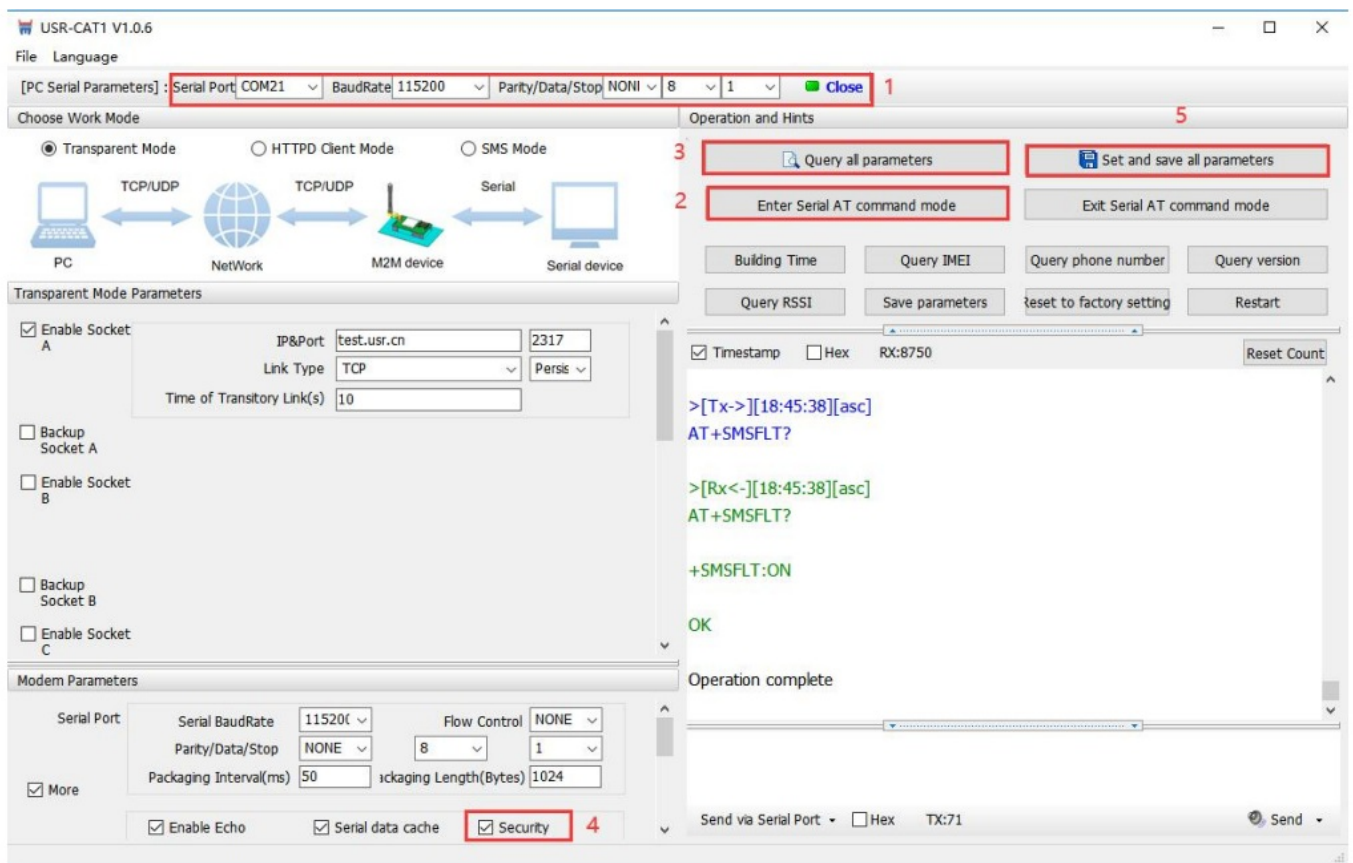
## 6.7. Security

When enable Security function, after enter AT command mode, you need to input the correct password to login. After logging, you can also change the password by sending the login command again.

The modem will automatically exit AT command mode if there is no login command within 30s.

Set by the utility:





Set by AT commands:  
Enable:

	Command	Operation
1	+++a	Enter serial AT command mode
2	AT+SAFEATEN=ON	Enable security function
3	AT+S	Save all parameters and restart

Change the password:

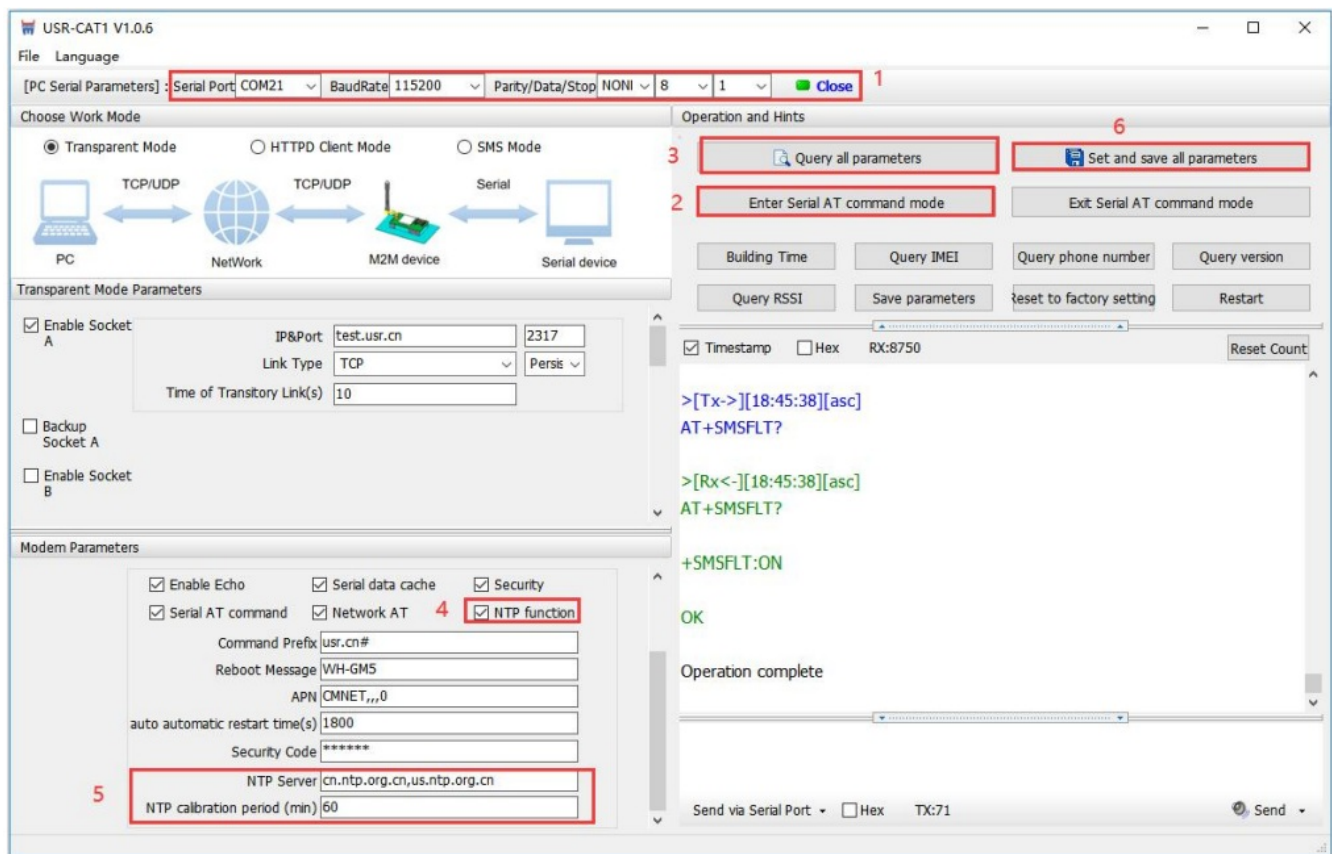
	Command	Operation
1	+++a	Enter serial AT command mode
2	AT+SIGNINAT=usr_cn	Login command
3	AT+VER	Query the firmware version
4	AT+SIGNINAT=usr_cn#	Change the password
5	AT+S	Save all parameters and restart

## 6.8.NTP

USR-DR502-E supports connecting to the NTP server for time synchronization.

This function defaults to be disabled, support connecting to up to 4 NTP servers. User can send "AT+CCLK" or "AT+CCLK?" to query the current time.

Set by the utility:

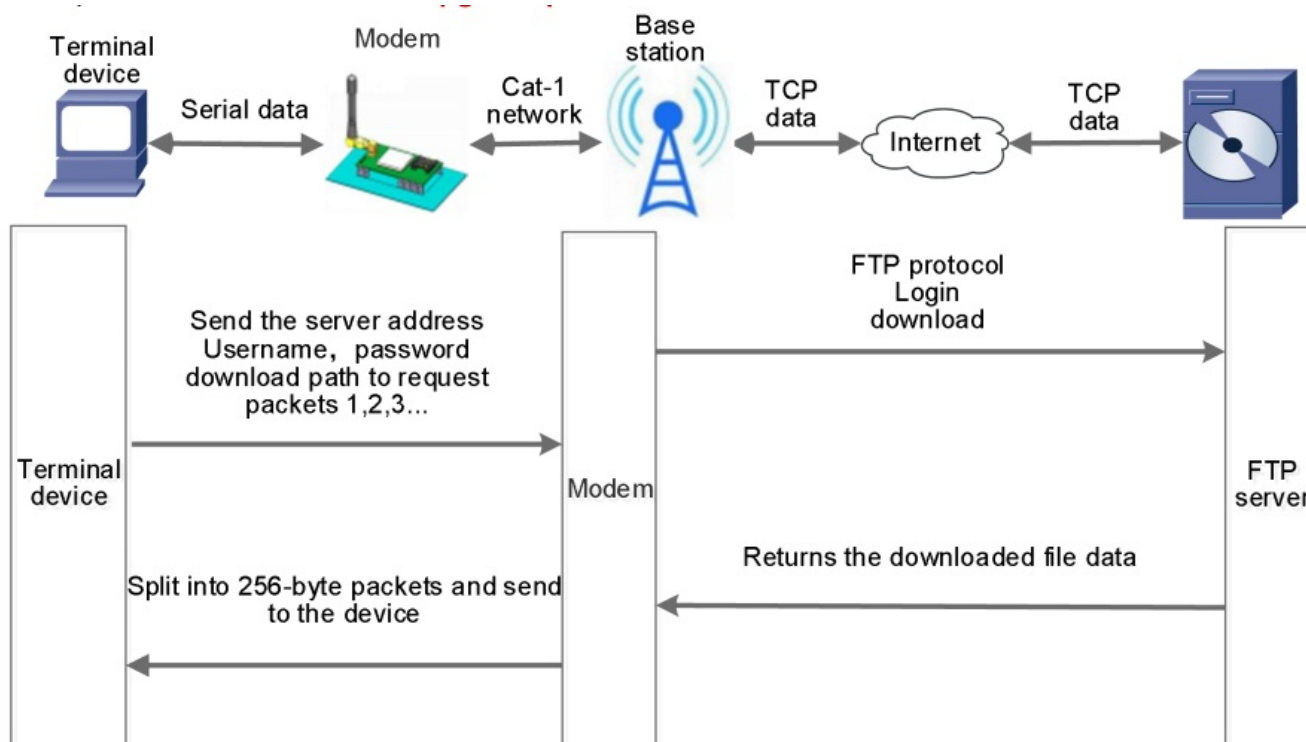


Set by AT commands:

	Command	Operation
1	+++a	Enter serial AT command mode
2	AT+NTPEN=ON	Enable NET function
3	AT+NTPSVR=cn.ntp.org.cn,us.ntp.org.cn	Set the NTP server address
4	AT+NTPTM=60	Set the NTP calibration interval
5	AT+S	Save all parameters and restart

## 6.9. FTP Upgrade

DR502-E supports FTP upgrade protocol, user's device can request files on FTP server by special protocol through serial port. The file of the server can be split into small packets with a maximum size of 256 bytes for transmission, which is convenient for customer device to upgrade or download large files remotely. For details, please refer to "USR FTP Upgrade protocol".



### 6.10. Base Station Geolocation

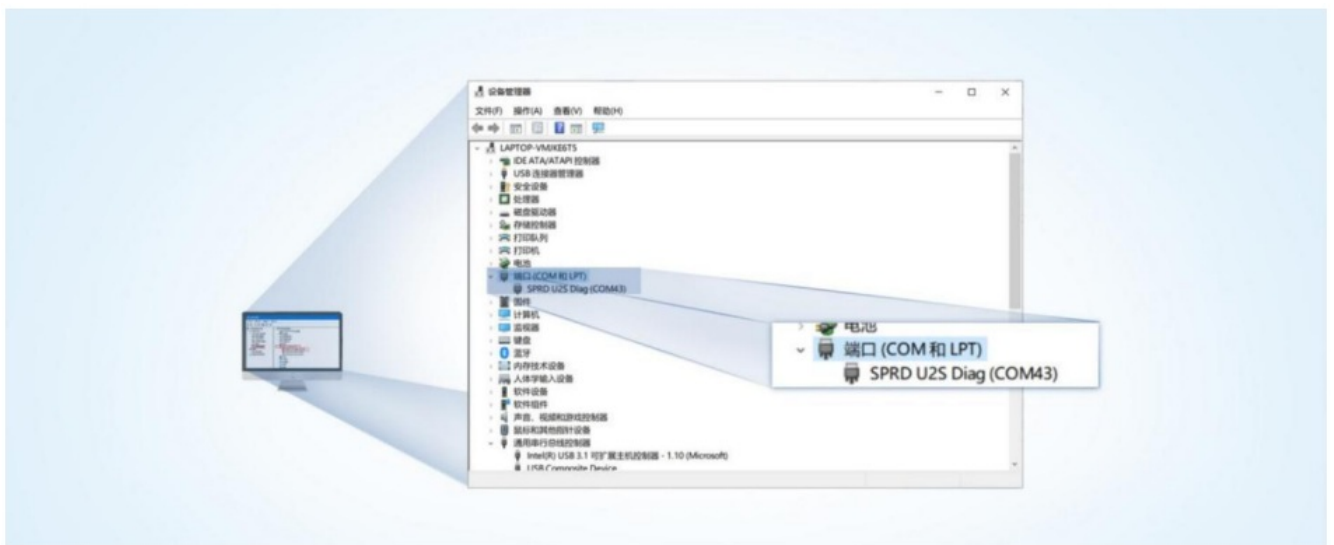
USR-DR502-E supports base station geolocation function, and can obtain general location of the device through the operator's network. Base station positioning information can be obtained through serial AT command or SMS AT command.

Command	Function	Default parameter
AT+LBS	Query station geolocation information	Empty

### 6.11. Firmware Upgrade

DR502-E supports upgrading via FOTA or USB. For FOTA upgrading, please contact us for technical support. Please also provide the IMEI and the firmware version of the device after connecting the device to the network. Here we introduce how to upgrade via USB port:

1. Hardware connection: Connect the USB port (only for upgrading) of DR502-E to the computer.
2. Install the driver(Please contact the technical support).
3. Press the "Reload" button and power on the device at the same time, release it and the device will be in downloading mode. Download port is showing like below:



4. Please contact the sales for upgrading tool (Please contact the technical support). Find "UpgradeDownload.exe" under UPGRADEDOWNLOAD\Bin.
5. Download the firmware.

 UpgradeDownload - R23.0.0001



6. Upgrade successfully. You can directly change to another device to upgrade. After all the devices are upgraded, click "Stop", then close the tool.

UpgradeDownload - R23.0.0001							
WH-GM5 : 8910 MODULE (PACKAGE SIZE = 5.726MB)							
Port	Step	Status	Progress	Time[s]	MCP Type	Rate[MB/s]	
18	HOST_FDL	Connecting	In progress	38	—	Avg:0.00, Peak:0.00	
19	HOST_FDL	Connecting	In progress	38	—	Avg:0.00, Peak:0.00	
27	PREPACK	Finish	Passed	33s	—	Avg:0.15, Peak:0.19	

## 6.12. Restore to Factory Default Settings

1. Hardware reset: After power on, press the "Reload" button in the device for 3~15S to restore the device to factory parameters.
2. Software reset: After enter AT command mode, send "AT+CLEAR" from the serial port to restore the device.

## 6.13. Timeout Restart

USR-DR502-E supports timeout restart function, defaults to be enabled, 1800s. When there is no data in 30min, the device will restart automatically. You can change it via AT command: AT+RSTIM.

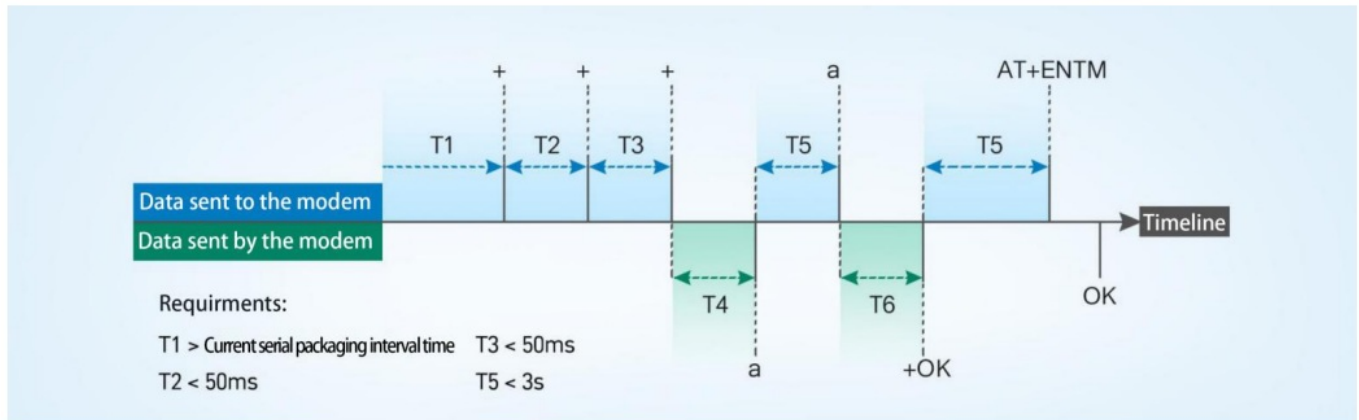
## AT Commands

AT command is used for controlling modem, for USB devices in transparent mode normally, you must enter AT command mode at first, then you can send AT commands to configure or query the parameter settings. After setting all parameters, restart the modem to make the settings take effect. Every time the modem restart will work in work mode rather AT command mode.

Every AT command must add character carriage return <CR> and line feed <LF>. In Hex, <CR> is 0x0D <LF> is 0x0A.

For detailed AT commands, please check the AT commands set.

### 7.1. AT Command Settings



#### Enter AT command mode:

1. Send "+++" from the serial port, it will be a "a" returned.
2. Do not send any data within a serial port packaging interval before sending "+++".
3. After receiving "a", send another "a" within 3s.
4. Receiving "+ok" means the device has changed to AT command mode.
5. Then can send AT commands to the device.

#### Exit AT command mode:

1. Send "AT+ENTM" from the serial port.
2. Receiving "+ok" means the device has exited AT command mode.

### 7.2. Serial AT Commands

When enable "Serial AT command" function, you can directly send "Command prefix+AT command" in transparent mode without changing to AT command mode. Command prefix defaults to "usr.cn#".

Example: query socket A status, there is a carriage return and line feed after the AT command.



```
>[Tx->][10:18:49][asc]
usr.cn#AT+SOCKA

>[Rx<-][10:18:49][asc]
usr.cn#
+SOCKA:TCP,test.usr.cn,2317
```

OK

Operation complete

usr.cn#AT+SOCKA

Send via Serial Port ▾

TX:17

Send ▾

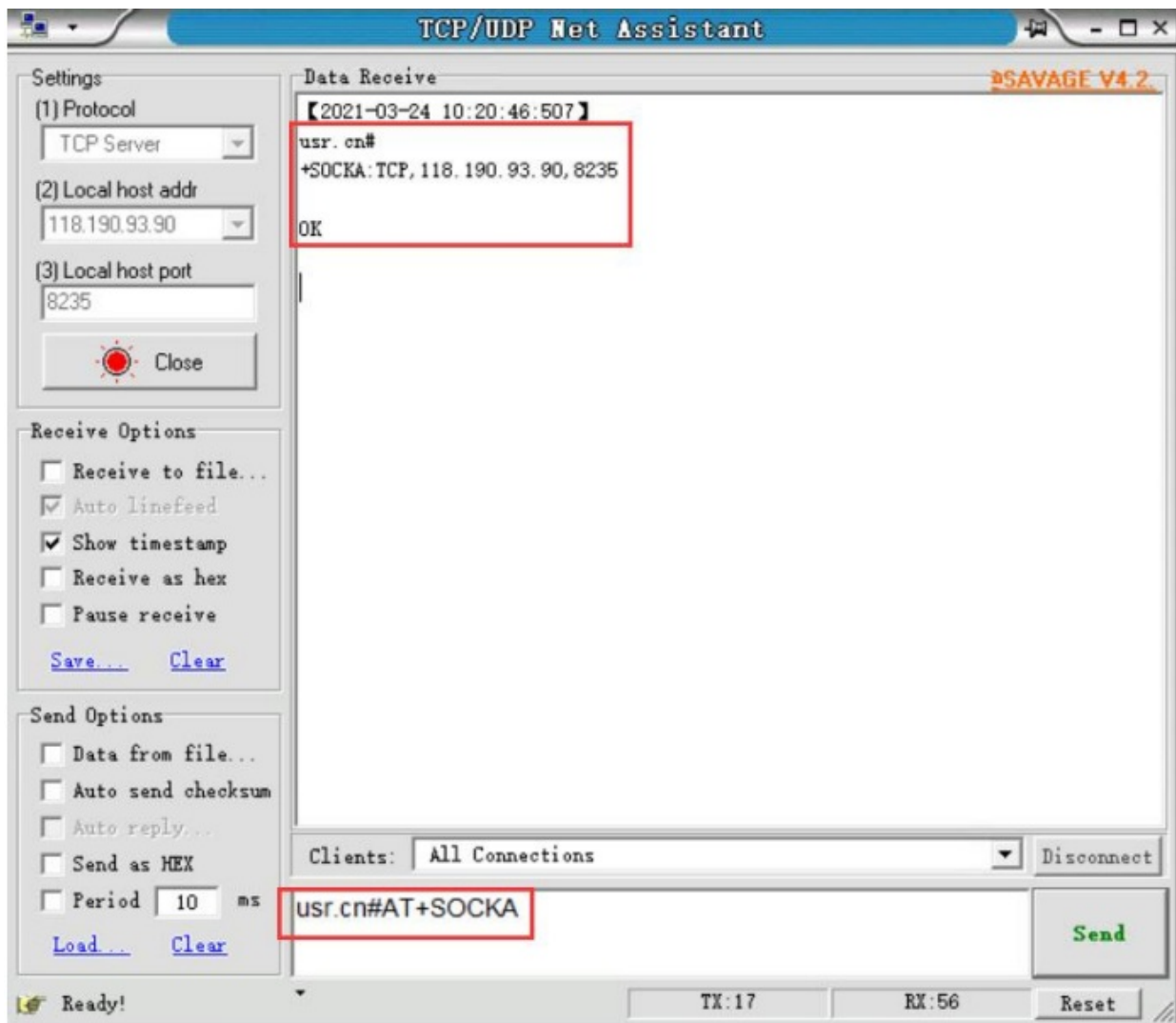
### 7.3. Network AT Commands

In transparent mode, you can also send “Command prefix+AT command” from the network side to query or change the modem’s parameter settings.

Modem Parameters

Serial Port	Serial BaudRate	115200 ▾	Flow Control	NONE ▾
	Parity/Data/Stop	NONE ▾	8 ▾	1 ▾
<input checked="" type="checkbox"/> More	Packaging Interval(ms)	50	Packaging Length(Bytes)	1024
<input checked="" type="checkbox"/> Enable Echo <input checked="" type="checkbox"/> Serial data cache <input type="checkbox"/> Security				
<input checked="" type="checkbox"/> Serial AT command <input checked="" type="checkbox"/> Network AT <input type="checkbox"/> NTP function				
Command Prefix <input type="text" value="usr.cn#"/>				
Reboot Message <input type="text" value="WH-GM5"/>				
APN <input type="text" value="CMNET,,,0"/>				
auto automatic restart time(s) <input type="text" value="1800"/>				

**Example:** query socket A status, there is a carriage return and line feed after the AT command.



#### 7.4. SMS AT Commands

If we know the phone number of the SIM card in DR502-E, we can also query or modify the parameters of it by sending SMS AT command.

For example: query firmware version, there is a carriage return and line feed after the AT command.

[usr.cn](http://usr.cn)#AT+VER

4 min ago 1

[usr.cn](http://usr.cn)#

+VER:V1.2.04.0000000.0000

OK

4 min ago 1



Text message



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## Documents / Resources



[USR IOT DR502-E Cat-1 Cellular Modem](#) [pdf] User Manual

DR502-E Cat-1 Cellular Modem, DR502-E, Cat-1 Cellular Modem, Cellular Modem, Modem



## References

- [!\[\]\(1207edb9a08751d3d55970560645ed23\_img.jpg\) \\_\\_\\_\\_\\_](#)
- [!\[\]\(d7a34a706cfa4ef37c62a369101e1b36\_img.jpg\) mp.usriot.com](http://mp.usriot.com)
- [!\[\]\(7325769475e8f4bf67f57a0cbebc8ab9\_img.jpg\) Hello,World](#)
- [!\[\]\(1a468f12cdfc63dc07896d0781cf55ec\_img.jpg\) 4G LTE/5G Cellular Routers/Gateways/Modems for Industrial IoT - PUSR](#)
- [!\[\]\(a9a0baec8ceb7d7c04180806eca8d32a\_img.jpg\) Cloud Computing Services - Amazon Web Services \(AWS\)](#)
- [!\[\]\(c1ab807d6aebb565b3082513037b5622\_img.jpg\) 4G Cat 1 Modem](#)
- [User Manual](#)