



univox CTC-120 Cross the Counter Systems Installation Guide

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univox CTC-120 Cross-the-Counter Systems



Product Information

Specifications

- Part No: 202040A EU, 202040A UK, 202040A AU, 202040A US
- Part No: 202040B EU, 202040B UK, 202040B AU, 202040B US

Description

The Cross the Counter Systems are designed for counters, desks, and cashiers. The system includes a

microphone, loop pad, loop amplifier, and power supply. It ensures clear communication without any problems.

System Overview

The system consists of the following components:

- CLS-1 loop amplifier



- AVLM5 microphone for glass/wall
- M-2 gooseneck microphone



- Loop pad sign with T-symbol



Loop pad

- Wall holder for loop amplifier



- Sign with T-symbol

Technical Data

For detailed technical information about the CLS-1 loop amplifier and the AVLM5 and M-2 microphones, please refer to the product brochures available on our website

Additional Information

For User Guide/Installation Guide, spare part list, or other technical documents, you can download them from our website at www.univox.eu. If you need further assistance, you can also contact support@edin.se for ordering spare parts or other technical inquiries.

Contact Information

Bo Edin AB Sweden and International Sales

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- info@edin.se
- www.univox.eu

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- +44 (0)1707 339216
- writeto@univoxaudio.co.uk

Product Usage Instructions

• Installation

Follow the User Guide/Installation Guide to install the Cross the Counter Systems. Make sure to securely mount the loop amplifier, loop pad sign, and microphones in their respective positions.

• Power Connection

Connect the power supply to the loop amplifier and ensure it is plugged into a suitable power source.

• Microphone Setup

Choose the appropriate microphone for your setup. The AVL5 microphone is designed for glass or wall mounting, while the M-2 goose neck microphone is suitable for other applications. Connect the chosen microphone to the loop amplifier using the provided cables.

• Loop Pad Placement

Position the loop pad sign with the T-symbol in a visible location on the counter or desk.

• Testing and Adjustments

Before using the system, perform a test to ensure proper functioning. Adjust the volume and sensitivity settings on the loop amplifier according to your requirements.

• Operation

Once the system is installed and tested, you can start using it. Speak into the microphone clearly and ensure the loop pad sign is visible to the customers. The loop amplifier will transmit your voice directly to customers with hearing impairments through their hearing aids.

FAQ

Q: Where can I find technical product information about the amplifiers and microphones

A: Detailed technical information can be found in the product brochures available on our websites.

Q: How can I download the User Guide/Installation Guide

A: You can download the User Guide/Installation Guide from our website at www.univox.eu.

Q: How can I order spare parts or other technical documents

A: If you need to order spare parts or other technical documents, please contact support@edin.se for assistance.

Q: Who should I contact for sales inquiries

A: For sales inquiries in Sweden and internationally, you can contact Bo Edin AB at +46 (0)8 767 18 18 or info@edin.se. For UK sales inquiries, contact UnivoxAudio Ltd. at +44 (0)1707 339216

Features

- Correctly installed and adjusted system complies with the industry standard IEC 60118-4
- Reliable, powerful amplifiers guarantee problem free functionality
- Dual action AGC supplies excellent speech perception and eliminates pumping effects
- Compensation for long microphone distance: AGC with very large input range (70 dB) guarantees smooth sound level
- Low overspill due to defined spreading: at 1.5 m from the middle of the desk the magnetic field is reduced more

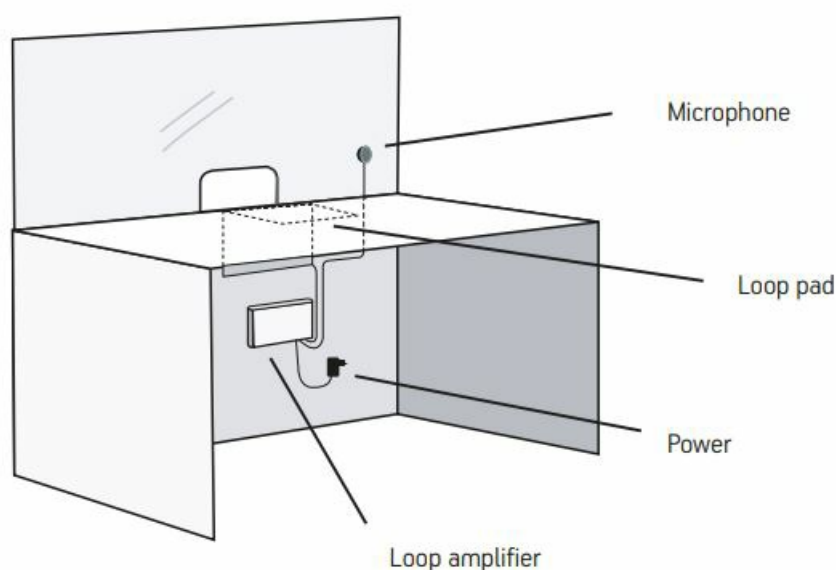
than 33 dB

- Shortest distance between two systems is 1 m
- Amplifier equipped with LED for function control
- User friendly – system works automatically without the need of any adjustments

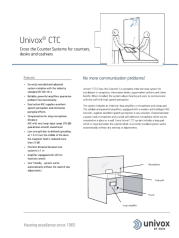
No more communication problems

Univox® CTC (Cross-the-Counter) is a complete induction loop system for installation in receptions, information desks, supermarket cashiers and ticket booths. When installed, the system allows hearing aid users to communicate with the staff with high speech perception. The system includes an induction loop amplifier, a microphone and a loop pad. The reliable and powerful amplifiers, equipped with a modern and intelligent AGC function, supplies excellent speech perception in any situation. Choose between a goose-neck microphone and a small self-adhesive microphone which can be mounted on a glass or a wall. Every Univox® CTC system includes a loop pad which is mounted under the counter/desk. A correctly installed system works automatically without any settings or adjustments.

Hearing excellence since 1965



Documents / Resources

	<p>univox CTC-120 Cross the Counter Systems [pdf] Installation Guide</p> <p>CTC-120 Cross the Counter Systems, CTC-120, Cross the Counter Systems, Counter Systems, Systems</p>
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References

- [Bo Edin AB | Hearing Excellence since 1965](#)
- [Induction Loops | Assistive listening Technologies for the Hard of Hearing | Domestic Assistive](#)

[Listening Products](#)

- [User Manual](#)

[Manuals+](#)