



# Unitech PA768 Rugged Handheld Computer User Manual

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## Revision History

Date	Change Description	Version
20221014	First Published Version	V1.0
20221019	Update product photo & pogo pin description	V1.1
20230110	Update Ch1.3 Specifications	V1.2
20230111	Update Main screen photo	V1.3
20230215	Update 1.3 Specifications	V1.4
20230301	Update Preface-Regulatory Compliance Statements & p.9 Note	V1.5
20230303	Update IC Statements in Preface- Regulatory Compliance Statements	V1.6

## Preface

### About This Manual

Thank you for purchasing the Unitech product.

This manual explains how to install, operate and maintain our product.

No part of this publication may be reproduced or used in any form, or by any electrical or mechanical means, such as photocopying, recording, or information storage and retrieval systems, without permission in writing from the manufacturer. The material in this manual is subject to change without notice.

## **Regulatory Compliance Statements**

### **FCC Warning Statement**

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference with radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference with radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.
1. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
  2. This device complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. To maintain compliance with FCC RF exposure requirements, avoid direct contact to the transmitting antenna during transmitting.
  3. Any changes or modifications (including the antennas) made to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment.

### **FCC Label Statement**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

### **RF Radiation Exposure Statement**

For body contact during operation, this device has been tested and meets FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 1.0 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

### **IC Statements**

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. this device may not cause interference, and
2. this device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

After the laboratory measurement, the max SAR value is 1.52mW/g which satisfies the RF exposure requirement.

- (i) the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- (ii) the maximum antenna gain permitted for devices in the bands 5250-5350 MHz and 5470-5725 MHz shall comply with the e.i.r.p. limit; and
- (iii) the maximum antenna gain permitted for devices in the band 5725-5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

### European Conformity Statement

Unitech Electronics co., Ltd herewith declares that the Unitech product is in compliance with the essential requirements and all other provisions of the RED 2014/53/EU directive.

The declaration of conformity is available for download at :  
<https://portal.Unitech.eu/public/Safetyregulatorystatement>

### CE RF Exposure Compliance

For body-worn operation, this device has been tested and meets the ICNIRP guidelines and the European Standard EN 62209-2, for use with dedicated accessories, SAR is measured with this device at a separation of 0.5 cm to the body, while transmitting at the highest certified output power level in all frequency bands of this device. Use of other accessories which contain metals may not ensure compliance with ICNIRP exposure guidelines.

### CE Mark Warning



### RoHS Statement



This device conforms to RoHS (Restriction Of Hazardous Substances) European Union regulations that set maximum concentration limits on hazardous materials used in electrical and electronic equipment.

### Waste electrical and electronic equipment (WEEE)



Unitech has set up a policy and process to meet the 2012/19/EU concerning electronic waste disposal. For more detailed information of the electronic waste disposal of the products you have purchased from Unitech directly or via Unitech's resellers, you shall either contact your local supplier or visit us at :  
<https://portal.Unitech.eu/public/WEEE>

### Note:

Within the 5.25-5.35 GHz band, U-NII devices will be restricted to indoor operations to reduce any potential for harmful interference to co-channel MSS operations.

Devices shall not be used for control of or communications with unmanned aircraft systems.

## Laser Information

The Unitech product is certified in the U.S. to conform to the requirements of DHHS/CDRH 21CFR Subchapter J and to the requirements of IEC 60825-1. Class II and Class 2 products are not considered to be hazardous. The Unitech product contains internally a Visible Laser Diode (VLD) whose emissions do not exceed the maximum limits as set forth in the above regulations. The scanner is designed so that there is no human access to harmful laser light during normal operation, user maintenance or prescribed service operations.

The laser safety warning label required by the DHHS/IEC for the Unitech product's optional laser scanner module is located on the memory compartment cover, on the back of the unit.

\* Laser information only applies to the products with laser components.

CAUTION! Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous laser light. Use of optical instruments with the scanner, including binoculars, microscopes, and magnifying glasses, with will increase eye damage. This does not include eyeglasses worn by the user.

## LED Information

The Unitech product contains LED indicator(s) or LED ring whose luminance is not harmful to human eyes during normal operation, user maintenance or prescribed service operations.

\*LED information only applies to the products with LED components.

## Battery Notice

1. To guarantee optimal performance, it is recommended that rechargeable batteries be replaced every year, or after 500 charging cycles are completed. It is normal for the battery to balloon or expand after one year or 500 cycles. Although it does not cause damage, it cannot be used again and must be disposed of according to the location's safe battery disposal procedures.
2. If a battery performance decreases more than 20%, the battery is at the end of its life cycle. Stop use and ensure the battery is disposed of properly.
3. The length of time that a battery lasts depends on the battery type and how the device is used. Conserve the battery life by doing the following:  
Avoid fully uncharging the battery because this places additional strain on it. Several partial uncharges with frequent charges are better than a fully uncharged battery. Charging a partially charged battery does not cause harm to the unit.  
Keep the battery cool. Avoid hot vehicles. For prolonged storage, keep the battery at a 40% charge level.  
Do not leave the battery uncharged and unused for an extended period of time, the battery will wear out and the longevity of the battery will be at least half of one with frequent charges.
4. Protect battery life by not over or under charging the battery.
5. Please do not leave battery unused for long time without charging it. Despite Unitech's safety precautions, the battery pack may begin to change shape. If so, stop using it immediately. Please check to see if you are using a proper power adapter to charge the battery or contact your service provider for service.
6. If you cannot charge the battery after it has been idle for an extended period of time and it begins to heat up,

please do not try to charge it. It may not be functional anymore.

7. Please only use the original battery from Unitech. Using a third party battery can damage our products. Please note that when such damage occurs, it is not covered by Unitech's warranty policy.

**CAUTION!** RISK OF EXPLOSION IF BATTERY IS REPLACED INCORRECTLY.  
DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

### **Battery charge notice**

It is important to consider temperature when the battery pack is charging. Charging is most efficient at normal room temperature or in a slightly cooler environment. It is essential that batteries are charged within the stated range of 0°C to 40°C. Charging batteries outside of the specified range could damage the batteries and shorten their life cycle.

CAUTION! Do not charge batteries at a temperature lower than 0°C. This will make the batteries unstable and dangerous. Please use a battery temperature detecting device for a charger to ensure a safe charging temperature range.

CAUTION! To ensure the unit working properly, please keep all connectors away from the contaminants staying inside of them such as dust, grease, mud, and water. The negligence may cause the unit with no communication, short circuited, overheated and so on.

CAUTION! If the connector is damaged, please ensure the connector is being fully repaired before use the unit to avoid causing short circuited.

### **Storage and safety notice**

Although charged batteries may be left unused for several months, their capacity may be depleted due to build up of internal resistance. If this happens, they will require recharging prior to use. Batteries may be stored at temperatures between -20°C to 60°C, however they may deplete more rapidly at higher temperatures. It is recommended to store batteries at room temperature.

\* The message above only applies to the usage of the removable batteries. For the products with non-removable batteries / without batteries, please refer to the specification of each product.

### **Product Operation and Storage Notice**

The Unitech product has applicable operation and storage temperature conditions. Please follow the limitation of suggested temperature conditions to avoid failure, damage or malfunction.

\*For applicable temperature conditions, please refer to the specification of each product.

### **Adapter Notice**

1. Please do not leave the power adapter in the socket when it is not connected to your Unitech product for charging.

2. Please remove the power adapter when the battery is fully recharged.
3. The bundled power adapter that comes with your Unitech product is not meant to be used outdoors. An adapter exposed to water or rain, or a very humid environment can cause damage to both the adapter and the product.
4. Please only use the bundled power adapter or same specification of adapter to charge your Unitech product. Using the wrong power adapter can damage your Unitech product.

\* The message above only applies to the product connected to the adapter.

For the products without using the adapters, please refer to the specification of each product.

## Hearing Damage Warning

To prevent possible hearing damage, do not listen at high volume levels for long periods.




Figure 1 – Warning label (IEC 60417-6044)

## Worldwide Support

Unitech's professional support team is available to quickly answer questions or assist with technical-related issues. Should an equipment problem occur, please contact the nearest Unitech regional service representative.

For complete contact information please visit the Web sites listed below:

<b>Taipei, Taiwan – Headquarters</b> <b>Tel:</b> +886-2-89121122 <b>E-mail:</b> <a href="mailto:info@hq.ute.com">info@hq.ute.com</a> <b>Address:</b> 5F, No. 136, Lane 235, Baoqiao Road, Xindian District, New Taipei City 231, Taiwan (R.O.C.) <b>Website:</b> <a href="http://www.ute.com">http://www.ute.com</a>	<b>Europe</b> <b>Tel:</b> +31-13-4609292 <b>E-mail:</b> <a href="mailto:info@eu.ute.com">info@eu.ute.com</a> <b>Address:</b> Kapitein Hatterasstraat 19, 5015 BB, Tilburg, the Netherlands <b>Website:</b> <a href="http://eu.ute.com">http://eu.ute.com</a>
<b>China</b> <b>Tel:</b> +86-59-2310-9966 <b>E-mail:</b> <a href="mailto:info@cn.ute.com">info@cn.ute.com</a> <b>Address:</b> Room401C, 4F, RIHUA International Mansion, Xinfeng 3rd Road, Huoju Hi-tech District, Xiamen, Fujian, China <b>Website:</b> <a href="http://cn.ute.com">http://cn.ute.com</a>	<b>Japan</b> <b>Tel:</b> +81-3-62310896 <b>E-mail:</b> <a href="mailto:info@jp.ute.com">info@jp.ute.com</a> <b>Address:</b> Tosei Building 3F., 18-10 Nihonbashi-Hakozakicho, Chiyodoku, Tokyo, 103-0015, Japan <b>Website:</b> <a href="http://jp.ute.com">http://jp.ute.com</a>
<b>Asia &amp; Pacific / Middle East</b>	<b>Latin America</b>

<b>Asia &amp; Pacific / Middle East</b> <b>Tel:</b> +886-2-27911556 <b>E-mail:</b> info@apac.ute.com info@india.ute.com info@mideast.ute.com <b>Address:</b> 4F., No. 236, ShinHu 2nd Rd., NeiHu Chiu, 114, Taipei, Taiwan <b>Website:</b> <a href="http://apac.ute.com">http://apac.ute.com</a> / <a href="http://mideast.ute.com">http://mideast.ute.com</a>	<b>Latin America</b> <b>Tel:</b> +52-55-5171-0528 <b>E-mail:</b> info@latin.ute.com <b>Address:</b> 17171 Park Row, Suite 210 Houston, TX 77084USA (Rep.) <b>Website:</b> <a href="http://latin.ute.com">http://latin.ute.com</a>
<b>North America</b> <b>Tel:</b> +1-714-8916400 <b>E-mail:</b> info@us.ute.com / info@can.ute.com <b>Address:</b> 6182 Katella Ave, Cypress, CA 90630, USA <b>Website:</b> <a href="http://us.ute.com">http://us.ute.com</a>	<b>Please scan QR Code to visit us :</b> 

## Warranty Policy

The following items covered under the Unitech Limited Warranty are free from defects during normal use:  
The warranty period is varied from each country. Please consult with your supplier or Unitech local office for actual length of warranty period to your purchased product.  
Warranty becomes void if equipment is modified, improperly installed or used, damaged by accident or neglect, or if any parts are improperly installed or replaced by the user.

## Chapter 1 – Overview

### 1.1 Package

Please make sure the following contents are in the PA768 gift box. If something is missing or damaged, please contact your Unitech representative.

#### The Package Contents

- PA768 Rugged Handheld Computer
- Battery
- Hand Strap
- USB Type-C Cable
- Quick Start Guide

#### Optional Accessories

- Hand Strap
- USB 3.0 Type-C cable
- Fast charge adaptor
- 9H glass screen protector



- 1 Slot USB cradle
- 1 Slot Charging cradle
- 1 Slot Ethernet cradle
- Multi-Slot Charging / Ethernet Cradle / Battery Charger
- Standard/UHF gun grip
- Stylus with Coiled strap

## 1.2 Product Detail

### PA768 Product View



1. Barcode Scanner Window
2. Receiver
3. LED Indicator
4. Front Camera

5. Volume Key
6. Scanner Trigger Key
7. Power Key
8. Programmable Key
9. Scanner Trigger Key Speaker



10. Microphone (sub)
11. Flash LED
12. Rear Camera
13. Speaker
14. Hand Strap Holes
15. NFC
16. Pogo Pin for gun grip
17. Pogo Pin for cradle
18. Microphone (main)
19. Hand Strap Hole
20. USB Type-C Hole

### 1.3 Specifications

System Features	
<b>CPU</b>	Qualcomm Snapdragon™ 6490 Processor, 64bits, Octa Cores up to 2.7 GHz
<b>Memory</b>	6 GB RAM 64 GB UFS Flash
<b>OS</b>	Powered by Android™ 12
<b>GMS certified</b>	GMS certified
<b>Languages support</b>	Multiple languages
Display	
<b>Screen Size</b>	6.3" Color LCD 2160 X 1080 (FHD+) High Resolution Display
<b>Touchpanel</b>	Gorilla Glass with Multi-Touch Capacitive Touch Panel, support stylus, glove, wet-finger Compatibility High sunlight visibility - LCD backlight up to 500nits
Keypad	
Programmable key, Volume up/down key, Left/right scan key, Power key	
Camera	
5 MP Front camera 16 MP Rear Camera with LED flash and auto-focus function,	
Indicator Type	
LED, Vibrator	
Symbologies	

Built-in 2D imager engine with red laser aimer, with 1 Mpx & global shutter function Optional Middle range engine support read range up to 10 meters Support all 1D & 2D major barcodes	
RFID	
<b>UHF</b>	UHF gun grip (see RG768)
<b>HF</b>	Support HF/NFC Frequency 13.56Mhz Support: ISO14443A/B, ISO15693, Mifare, Felica(ISO/IEC18092)

<b>Power Source</b>	
<b>Main Battery</b>	Hot Swappable 5100mAh Li-Polymer battery / battery with cover in one piece
<b>Extended battery</b>	7840mAh / battery with cover in one piece (optional)
<b>Hot Swap</b>	Yes
<b>Regulatory Approvals</b>	
CE, FCC, NCC, VCCI, TELEC, CCC, SRRC, BQB, N-Mark, RoHS 2.0	
<b>Communication</b>	
<b>Bluetooth®</b>	Bluetooth® 5.2 , BLE 5, Class 1
<b>WLAN</b>	WLAN 6E+DBS, 2.4GHz & 5GHz & 6GHz IEEE 802.11a/b/g/n/ac/d/h/i/k/r/v/ac/ax (2x2 MU-MIMO) Security WPA3, WPA2, WPA & WEP
<b>WWAN</b>	5G Sub 6GHz:N1/N2/N3/N5/N28/N41/N71/N77/N78/N79 (4x4 MIMO) 4G LTE(FDD) – Bands 1, 2, 3, 4, 5, 7, 8, 17, 20, 28, 71 (TDD) – Bands 38, 39, 40, 41 3G UMTS/HSPA+ – Bands 1, 2, 5, 8 2G GSM/GPRS/EDGE (850/900/1800/1900 MHz)
<b>GPS</b>	GPS/GLONASS/Gallileo/Beidou/SBAS, support L1+L5
<b>Sensors</b>	Gyroscope, G-sensor, E-compass, Light & Proximity Sensor
<b>I/O Interfaces</b>	
<b>USB</b>	USB 3.1 type C, support fast charging, OTG

<b>POGO PIN</b>	Bottom pogo pin for cradles (spare) rear pogo pin for gun grips (spare)
<b>SIM Slot</b>	Nano SIM Slot x 2
<b>Expansion slot</b>	Micro SD x 1, up to 256 GB
<b>Audio</b>	SmartPA Speaker support 100 dB at 10cm Dual-Microphone support noise cancellation
<b>Enclosure</b>	
<b>Dimensions</b>	167mm x 75.5mm x 17mm ( H x W x D )
<b>Weight</b>	270 g
<b>Environmental</b>	
<b>Operating temperature</b>	-4°F to 131°F (-20°C to 55°C)
<b>Storage temperature</b>	-40°F to 158°F (-40°C to 70°C), without battery

<b>Relative Humidity</b>	5% ~ 95% (Non-Condensing)
<b>Drop Specification</b>	1.8 meter with bumper 1.5 meter without bumper
<b>Sealing</b>	IP67
<b>Vibration/Tumble test</b>	Tumble 600 times (1.6 ft./0.5 m)
<b>Software</b>	
<b>MDM Software</b>	SOTI, AirWatch, 42Gears, 12Manage, and MoboLink
<b>Accessories</b>	
■ Hand Strap	■ 1 Slot USB cradle
■ USB 3.0 Type-C cable	■ 1 Slot Charging cradle
■ Fast charge adaptor	■ 1 Slot Ethernet cradle
■ 9H glass screen protector	■ Multi-Slot Charging / Ethernet Cradle / Battery Charger
	■ Standard/UHF gun grip
	■ Stylus with Coiled strap

Android is a trademark of Google LLC.

**Note:**

The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.

	AT	BE	BG	HR	CY	CZ	DK
	EE	FI	FR	DE	EL	HU	IE
	IT	LV	LT	LU	MT	NL	PL
	PT	RO	SK	SI	ES	SE	UK
	IS	LI	NO	CH	TR		



Radio type / Description		Maximum Output Power
<b>GSM</b>	GSM900	34dBm
	DCS 1800	31.5dBm
<b>UMTS</b>	FDD 1	24.5dBm
	FDD 8	24.5dBm
<b>LTE</b>	FDD 1	24dBm
	FDD 3	24dBm
	FDD 7	24dBm
	FDD 8	24.5dBm
	FDD 20	24.5dBm
	FDD 28	24.5dBm
	TDD 38	24dBm
	TDD 40	24dBm
<b>5G NR</b>	NR n1	24dBm
	NR n3	24dBm
	NR n28	24.5dBm
	NR n41	26dBm
	NR n77	26dBm
	NR n78	26dBm

<b>WLAN 2.4GHz</b>	IEEE 802.11b	18dBm
	IEEE 802.11g	16dBm
	IEEE 802.11n	18dBm
	IEEE 802.11ax	17dBm
<b>WLAN 5GHz</b>	IEEE 802.11a	17dBm
	IEEE 802.11n	18dBm
	IEEE 802.11ac	16dBm
	IEEE 802.11ax	16dBm
<b>WLAN 6GHz</b>	IEEE 802.11ax	15dBm
<b>Bluetooth</b>	Bluetooth	8.5dBm
<b>RFID</b>	NFC	<25dBuA/m

## 1.4 Getting Started

### 1.4.1 Inserting the Micro SD/Nano SIM Card

1. Pick out the Micro SD/Nano SIM card holder.



2. You may put in 2 SIM cards or one SIM card and one SD card at a time.



#### 1.4.2 Install the Battery

1. Align the battery with the battery compartment following the picture below.



2. Press and hold both of the plastic buckles at the bottom, then push against the front.



3. Press down the battery to secure in place



#### 1.4.3 Remove the battery

1. Press and hold both of the plastic buckles at the bottom.



2. Push the battery against the front and lift to remove.



#### 1.4.4 Charging the Battery

Before using the PA768 for the first time, you need to charge it for about 24 hours. For the regular use, you can charge the PA768 for 4 hours to recharge the battery to full capacity.

To charge the PA768, please use the USB charging cable or the cradle.

Connect the type C USB cable to the USB port on PA768 and the other end of the USB cable connect to AC power adapter into the electrical outlet on the USB plug.

The charging LED indicator on PA768 is turning red when it is in charging state.





#### 1.4.5 Turning on the PA768 for the first time

It is recommended to fully charge PA768 before first use. You can now start up your device to set up the languages, WLAN setting, and date and time.

##### **Power Button**

Turn ON your device by pressing the power button on the side of the PA768.



#### 1.4.6 Checking the LED status

Checking the Battery Status

LED	Description
Red Light	● Battery Charging
Green Light	● Battery Fully charged
	● Barcode scan good read
Blue Light	● Message

If scanner app is running, LED is controlled by the scanner app.  
 No LED (Red and Green) display when battery is out. (even with AC IN)

**WARNING!** There is a risk of fire and burns if the battery is handled improperly. DO NOT disassemble, crush, puncture, short external contacts, or dispose the battery pack in fire or water. DO NOT attempt to open or service the battery. Dispose of used batteries according to local recycling guidelines in your area.

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**Read More About This Manual & Download PDF:**

## Documents / Resources

The image shows the front cover of a user manual. At the top left is the Unitech logo. Below it, a small rectangular box contains the text 'Rugged Handheld Computer'. In the center is a photograph of a blue handheld device. Below the photo, the text 'User's Manual' is visible. The main title of the manual is 'Unitech PA768 Rugged Handheld Computer [pdf] User Manual', followed by a list of keywords: 'PA768 Rugged Handheld Computer, PA768, Rugged Handheld Computer, Handheld Computer, Computer'.

## References

- [!\[\]\(e27c4336460e9e6729a19580c0456728\_img.jpg\) Unitech Electronics](#)
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- [!\[\]\(065bc57f97b4bb5a4ce195dc8a8a390b\_img.jpg\) Safety regulatory statement](#)

