

## uni UA24 CSD01 USB C SD Card Reader Instructions

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## **SD Reader Troubleshooting**

## 1. Can't Read My Cards:

- a. Check if the otg setting is enabled.
- b. Check if the sd card is healthy, or try a different SD card.
- c. Check if the card file format is FAT32/EXFAT instead of NTFS.
- d. Try another phone or laptop.
- e. If you're using an iPad Pro 2018, check if the pic is camera RAW format (e.g. \*.CR2 for Canon / \*. NEF for Nikon) and saved in a folder exact same as the original camera folder.

TF/Mciro: SD:















MicroSD

MicroSDHC

MicroSDXC

SD Card

SE

SI

RS-MM

## 2. Failed to Transfer Large Files:

- a. Try to format the SD/Micro SD cards to the right format for your devices. (\*Back up your files first)
- b. Recommend using MS-DOS(FAT) for 32GB or smaller cards, and exFAT for 64GB cards.

### 3. My Card Got Stuck/ Slot is Too Tight:

- a. Please make sure to insert the card correctly.
- b. Use a tweezer to remove it first, then try to insert this card to another standard card slot, see if it gets stuck.
- c. If not suck, the spring-loaded mechanism must be fails, please contact us via support@uniaccessories.com for a free replacement.



# Can't find Your question? We are always here to help:

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#### **Documents / Resources**



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UA24 CSD01, UA24 CSD01 USB C SD Card Reader, USB C SD Card Reader, SD Card Reader, Card Reader, Reader

#### References

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