



## uni SD Reader Troubleshooting Instructions

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### uni SD Reader Troubleshooting Instructions



## SD Reader Troubleshooting

### 1. Can't Read My Cards:

- Check if the otg setting is enabled.
- Check if the sd card is healthy, or try a different SD card.
- Check if the card file format is FAT32/EXFAT instead of NTFS.
- Try another phone or laptop.
- If you're using an iPad Pro 2018, check if the pic is camera RAW format (e.g. \*.CR2 for Canon / \*.NEF for Nikon) and saved in a folder exact same as the original camera folder.

### 2. Failed to Transfer Large Files:

- Try to format the SD/Micro SD cards to the right format for your devices. (\*Back up your files first)
- Recommend using MS-DOS(FAT) for 32GB or smaller cards, and EXFAT for 64GB cards

### 3. My Card Got Stuck/ Slot is Too Tight:

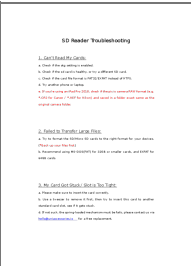
- Please make sure to insert the card correctly.
- Use a tweezer to remove it first, then try to insert this card to another standard card slot, see if it gets stuck.
- If not suck, the spring-loaded mechanism must be fails, please contact us via [hello@uniaccessories.io](mailto:hello@uniaccessories.io) for a free replacement.

### Can't find Your question?

We are always here to help:  
[hello@uniaccessories.io](mailto:hello@uniaccessories.io)  
[www.uniaccessories.io/support](http://www.uniaccessories.io/support)

### Read More About This Manual & Download PDF:

### Documents / Resources

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### References

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